

# **KAPITI COAST DISTRICT COUNCIL**

## **RESIDENTS SURVEY**

**MAY 2002**

## **TABLES OF RESULTS**

**PREPARED BY:**

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Q1 During the last 12 months, whether they have used -  
a. "Public Halls and Community buildings"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	214	73	48	58	35	88	126	37	70	44	61	65	56	73	94	120	199	15	141	72	97	117
	53.0	54.2	53.8	57.0	44.8	47.1	58.1	39.1	66.7	51.2	53.9	49.6	62.9	51.7	55.7	51.1	58.2	24.1	53.0	53.0	55.4	51.2
No	189	61	41	44	43	98	91	58	35	42	53	66	33	68	75	115	143	46	125	64	78	111
	47.0	45.8	46.2	43.0	55.2	52.9	41.9	60.9	33.3	48.8	46.1	50.4	37.1	48.3	44.3	48.9	41.8	75.9	47.0	47.0	44.6	48.8

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Q2 Satisfaction with -  
a. "Public Halls and Community buildings"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	219	74	59	50	36	99	120	19	66	54	79	76	58	63	92	127	204	15	131	88	81	138
Weighted Base	214	73	48	58	35	88	126	37	70	44	61	65	56	73	94	120	199	15	141	72	97	117
<b><u>Not satisfied</u></b>	<b>12</b>	<b>4</b>	<b>6</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>8</b>	<b>2</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>9</b>	<b>12</b>	<b>0</b>	<b>9</b>	<b>2</b>	<b>5</b>	<b>7</b>
	<b>5.5</b>	<b>5.4</b>	<b>13.1</b>	<b>1.1</b>	<b>2.7</b>	<b>4.3</b>	<b>6.4</b>	<b>4.1</b>	<b>7.6</b>	<b>3.6</b>	<b>5.4</b>	<b>7.7</b>	<b>2.8</b>	<b>4.9</b>	<b>3.1</b>	<b>7.5</b>	<b>5.9</b>	<b>0.0</b>	<b>6.7</b>	<b>3.3</b>	<b>5.2</b>	<b>5.8</b>
Not very satisfied mean=1	12	4	6	1	1	4	8	2	5	2	3	5	2	4	3	9	12	0	9	2	5	7
	5.5	5.4	13.1	1.1	2.7	4.3	6.4	4.1	7.6	3.6	5.4	7.7	2.8	4.9	3.1	7.5	5.9	0.0	6.7	3.3	5.2	5.8
<b><u>Satisfied</u></b>	<b>199</b>	<b>68</b>	<b>40</b>	<b>56</b>	<b>34</b>	<b>82</b>	<b>116</b>	<b>34</b>	<b>65</b>	<b>42</b>	<b>56</b>	<b>60</b>	<b>52</b>	<b>69</b>	<b>90</b>	<b>109</b>	<b>184</b>	<b>15</b>	<b>130</b>	<b>68</b>	<b>90</b>	<b>108</b>
	<b>92.9</b>	<b>93.7</b>	<b>83.7</b>	<b>97.2</b>	<b>97.3</b>	<b>93.9</b>	<b>92.3</b>	<b>91.7</b>	<b>92.4</b>	<b>96.4</b>	<b>91.8</b>	<b>91.2</b>	<b>92.7</b>	<b>95.1</b>	<b>95.1</b>	<b>91.2</b>	<b>92.4</b>	<b>100.0</b>	<b>92.2</b>	<b>94.4</b>	<b>93.2</b>	<b>92.8</b>
Fairly satisfied mean=2	130	45	23	39	23	57	73	25	45	23	37	41	33	48	64	67	124	7	84	46	61	70
	61.0	62.3	48.2	67.5	65.3	64.9	58.3	66.6	64.5	52.8	60.5	62.5	58.0	65.8	67.7	55.7	62.1	46.7	59.6	63.8	62.4	59.8
Very satisfied mean=3	68	23	17	17	11	25	43	9	20	19	19	19	20	21	26	42	60	8	46	22	30	38
	31.9	31.3	35.4	29.8	31.9	29.0	34.0	25.2	27.9	43.5	31.3	28.7	34.8	29.3	27.4	35.5	30.4	53.3	32.6	30.6	30.7	32.9
<b><u>Dk/unable to say</u></b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>1.5</b>	<b>1.0</b>	<b>3.2</b>	<b>1.7</b>	<b>0.0</b>	<b>1.8</b>	<b>1.3</b>	<b>4.1</b>	<b>0.0</b>	<b>0.0</b>	<b>2.8</b>	<b>1.1</b>	<b>4.5</b>	<b>0.0</b>	<b>1.8</b>	<b>1.3</b>	<b>1.6</b>	<b>0.0</b>	<b>1.1</b>	<b>2.3</b>	<b>1.6</b>	<b>1.4</b>
Dk/unable to say	3	1	2	1	0	2	2	2	0	0	2	1	3	0	2	2	3	0	2	2	2	2
	1.5	1.0	3.2	1.7	0.0	1.8	1.3	4.1	0.0	0.0	2.8	1.1	4.5	0.0	1.8	1.3	1.6	0.0	1.1	2.3	1.6	1.4
Mean	100.0	33.6	32.2	20.3	13.9	37.6	62.4	15.3	36.2	19.6	28.3	33.7	22.5	32.7	37.1	62.9	94.4	5.6	70.6	29.4	44.3	55.7

Q3 Reasons why they are not very satisfied with -  
a. "Public Halls and Community buildings"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	219	74	59	50	36	99	120	19	66	54	79	76	58	63	92	127	204	15	131	88	81	138
Weighted Base	214	73	48	58	35	88	126	37	70	44	61	65	56	73	94	120	199	15	141	72	97	117
Need upgrading/ maintenance/cleaning	8 3.9	3 4.4	5 9.3	1 1.1	0 0.0	4 4.3	5 3.6	2 4.1	5 7.6	1 1.8	1 1.1	4 6.1	2 2.8	3 3.8	1 1.5	7 5.8	8 4.2	0 0.0	8 5.4	1 0.9	5 5.2	3 2.8
Facilities could be improved	8 3.8	4 5.4	3 5.4	1 1.1	1 2.7	2 1.9	6 5.1	0 0.0	3 4.5	2 3.6	3 5.4	3 5.3	1 1.4	2 3.0	2 2.5	6 4.8	8 4.1	0 0.0	6 4.0	2 3.3	1 1.4	7 5.8
Other	1 0.5	0 0.0	1 2.1	0 0.0	0 0.0	0 0.0	1 0.8	0 0.0	0 0.0	0 0.0	1 1.7	1 1.6	0 0.0	0 0.0	0 0.0	1 0.9	1 0.5	0 0.0	0 0.0	1 1.4	0 0.0	1 0.9
Fairly/very satisfied/ Don't know (Q1)	202 94.5	69 94.6	42 86.9	57 98.9	34 97.3	84 95.7	118 93.6	36 95.9	65 92.4	42 96.4	58 94.6	60 92.3	55 97.2	69 95.1	91 96.9	111 92.5	187 94.1	15 100.0	132 93.3	70 96.7	92 94.8	110 94.2

Q1 During the last 12 months, whether they have used -  
b. "Sports fields"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	157	38	45	40	34	84	73	40	65	23	27	46	42	62	64	93	144	14	123	34	100	58
	39.0	28.4	49.9	39.2	44.4	45.4	33.6	42.3	61.4	27.1	23.8	34.8	46.9	44.3	38.1	39.7	42.0	22.5	46.2	25.0	57.0	25.2
No	246	96	45	62	43	102	144	55	41	62	87	86	48	78	105	141	199	47	143	102	75	170
	61.0	71.6	50.1	60.8	55.6	54.6	66.4	57.7	38.6	72.9	76.2	65.2	53.1	55.7	61.9	60.3	58.0	77.5	53.8	75.0	43.0	74.8

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Q2 Satisfaction with -  
b. "Sports fields"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	155	41	55	29	30	86	69	23	62	31	37	47	45	55	64	91	141	14	114	41	85	70
Weighted Base	157	38	45	40	34	84	73	40	65	23	27	46	42	62	64	93	144	14	123	34	100	58
<b><u>Not satisfied</u></b>	<b>13</b>	<b>3</b>	<b>1</b>	<b>6</b>	<b>3</b>	<b>6</b>	<b>7</b>	<b>1</b>	<b>9</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>12</b>	<b>1</b>	<b>12</b>	<b>1</b>	<b>9</b>	<b>4</b>
	<b>8.3</b>	<b>7.2</b>	<b>3.1</b>	<b>14.4</b>	<b>9.0</b>	<b>7.3</b>	<b>9.4</b>	<b>3.1</b>	<b>13.5</b>	<b>8.6</b>	<b>3.9</b>	<b>2.3</b>	<b>6.1</b>	<b>11.7</b>	<b>9.6</b>	<b>7.3</b>	<b>8.1</b>	<b>9.6</b>	<b>9.7</b>	<b>3.1</b>	<b>8.7</b>	<b>7.4</b>
Not very satisfied mean=1	13	3	1	6	3	6	7	1	9	2	1	1	3	7	6	7	12	1	12	1	9	4
	8.3	7.2	3.1	14.4	9.0	7.3	9.4	3.1	13.5	8.6	3.9	2.3	6.1	11.7	9.6	7.3	8.1	9.6	9.7	3.1	8.7	7.4
<b><u>Satisfied</u></b>	<b>143</b>	<b>35</b>	<b>42</b>	<b>34</b>	<b>31</b>	<b>78</b>	<b>65</b>	<b>39</b>	<b>56</b>	<b>21</b>	<b>25</b>	<b>44</b>	<b>40</b>	<b>55</b>	<b>58</b>	<b>85</b>	<b>131</b>	<b>12</b>	<b>111</b>	<b>32</b>	<b>91</b>	<b>52</b>
	<b>91.1</b>	<b>92.8</b>	<b>94.6</b>	<b>85.6</b>	<b>91.0</b>	<b>92.7</b>	<b>89.2</b>	<b>96.9</b>	<b>86.5</b>	<b>91.4</b>	<b>92.3</b>	<b>95.4</b>	<b>93.9</b>	<b>88.3</b>	<b>90.4</b>	<b>91.6</b>	<b>91.1</b>	<b>90.4</b>	<b>90.3</b>	<b>93.9</b>	<b>91.3</b>	<b>90.8</b>
Fairly satisfied mean=2	76	19	23	16	19	43	33	25	33	10	8	20	23	31	29	47	67	9	61	15	51	25
	48.4	48.8	51.0	39.7	54.6	50.7	45.7	61.2	51.0	44.4	30.0	43.5	53.5	50.3	45.7	50.2	46.4	68.8	49.7	43.7	51.1	43.7
Very satisfied mean=3	67	17	20	18	13	36	32	14	23	11	17	24	17	24	29	38	64	3	50	17	40	27
	42.7	44.1	43.6	45.9	36.4	42.0	43.5	35.7	35.6	47.0	62.3	51.9	40.3	38.0	44.7	41.4	44.7	21.6	40.6	50.2	40.2	47.1
<b><u>Dk/unable to say</u></b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
	<b>0.7</b>	<b>0.0</b>	<b>2.3</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.4</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>3.8</b>	<b>2.3</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.1</b>	<b>0.7</b>	<b>0.0</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>1.8</b>
Dk/unable to say	1	0	1	0	0	0	1	0	0	0	1	1	0	0	0	1	1	0	0	1	0	1
	0.7	0.0	2.3	0.0	0.0	0.0	1.4	0.0	0.0	0.0	3.8	2.3	0.0	0.0	0.0	1.1	0.7	0.0	0.0	3.0	0.0	1.8
Mean	100.0	23.5	23.2	30.8	22.5	52.2	47.8	21.2	48.2	15.0	14.7	23.2	25.0	44.4	43.0	57.0	91.1	8.9	82.2	17.8	64.6	35.4

Q3 Reasons why they are not very satisfied with -  
b. "Sports fields"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae-kak/ Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	155	41	55	29	30	86	69	23	62	31	37	47	45	55	64	91	141	14	114	41	85	70
Weighted Base	157	38	45	40	34	84	73	40	65	23	27	46	42	62	64	93	144	14	123	34	100	58
Need upgrading/ improvements/resurfacing	8 5.4	3 7.2	0 0.0	6 14.4	0 0.0	5 5.4	4 5.5	1 3.1	6 9.4	1 5.2	0 0.0	0 0.0	1 2.9	6 9.7	5 7.1	4 4.2	8 5.9	0 0.0	8 6.9	0 0.0	6 6.1	2 4.3
Facilities could be improved	5 2.9	0 0.0	1 1.8	1 3.0	3 7.5	2 2.1	3 3.9	0 0.0	2 3.2	2 8.6	1 1.9	1 1.1	2 4.8	1 2.1	1 0.8	4 4.4	4 2.7	1 5.7	4 3.3	1 1.5	2 2.1	3 4.4
Other	1 0.7	0 0.0	1 1.3	0 0.0	1 1.5	1 1.3	0 0.0	0 0.0	1 0.9	0 0.0	1 1.9	1 1.1	1 1.4	0 0.0	1 1.7	0 0.0	1 0.4	1 3.9	1 0.5	1 1.5	1 0.6	1 0.9
Fairly/very satisfied/ Don't know (Q1)	144 91.7	35 92.8	43 96.9	34 85.6	31 91.0	78 92.7	66 90.6	39 96.9	56 86.5	21 91.4	26 96.1	45 97.7	40 93.9	55 88.3	58 90.4	86 92.7	132 91.9	12 90.4	111 90.3	33 96.9	91 91.3	53 92.6

Q1 During the last 12 months, whether they have used -  
c. "Children's playgrounds"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	190	54	51	48	37	77	113	56	70	33	29	57	49	74	86	104	173	18	146	44	116	75
	47.2	40.7	56.6	47.4	47.3	41.5	52.1	58.4	66.8	38.6	25.6	43.0	54.7	52.5	50.8	44.6	50.5	28.9	54.9	32.3	66.1	32.7
No	213	79	39	54	41	109	104	40	35	52	85	75	41	67	83	130	169	43	120	93	59	153
	52.8	59.3	43.4	52.6	52.7	58.5	47.9	41.6	33.2	61.4	74.4	57.0	45.3	47.5	49.2	55.4	49.5	71.1	45.1	67.7	33.9	67.3



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Q2 Satisfaction with -  
c. "Children's playgrounds"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	176	47	62	36	31	78	98	30	66	40	38	57	46	61	77	99	158	18	127	49	91	85
Weighted Base	190	54	51	48	37	77	113	56	70	33	29	57	49	74	86	104	173	18	146	44	116	75
<b><u>Not satisfied</u></b>	<b>21</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>8</b>	<b>6</b>	<b>15</b>	<b>9</b>	<b>8</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>8</b>	<b>5</b>	<b>16</b>	<b>18</b>	<b>3</b>	<b>17</b>	<b>4</b>	<b>17</b>	<b>4</b>
	<b>10.8</b>	<b>6.2</b>	<b>7.3</b>	<b>11.2</b>	<b>22.2</b>	<b>7.4</b>	<b>13.2</b>	<b>15.3</b>	<b>11.9</b>	<b>9.3</b>	<b>2.2</b>	<b>5.2</b>	<b>14.5</b>	<b>10.6</b>	<b>5.4</b>	<b>15.3</b>	<b>10.3</b>	<b>16.1</b>	<b>11.7</b>	<b>8.1</b>	<b>14.6</b>	<b>4.9</b>
Not very satisfied mean=1	21	3	4	5	8	6	15	9	8	3	1	3	7	8	5	16	18	3	17	4	17	4
	10.8	6.2	7.3	11.2	22.2	7.4	13.2	15.3	11.9	9.3	2.2	5.2	14.5	10.6	5.4	15.3	10.3	16.1	11.7	8.1	14.6	4.9
<b><u>Satisfied</u></b>	<b>168</b>	<b>51</b>	<b>45</b>	<b>43</b>	<b>29</b>	<b>72</b>	<b>96</b>	<b>47</b>	<b>62</b>	<b>29</b>	<b>28</b>	<b>52</b>	<b>42</b>	<b>66</b>	<b>80</b>	<b>87</b>	<b>154</b>	<b>14</b>	<b>129</b>	<b>39</b>	<b>99</b>	<b>69</b>
	<b>88.2</b>	<b>93.8</b>	<b>89.1</b>	<b>88.8</b>	<b>77.8</b>	<b>92.6</b>	<b>85.2</b>	<b>84.7</b>	<b>88.1</b>	<b>88.3</b>	<b>94.3</b>	<b>91.6</b>	<b>85.5</b>	<b>89.4</b>	<b>93.7</b>	<b>83.7</b>	<b>89.1</b>	<b>79.3</b>	<b>88.3</b>	<b>87.7</b>	<b>85.4</b>	<b>92.6</b>
Fairly satisfied mean=2	77	21	17	18	20	37	40	30	27	8	11	24	19	29	40	37	72	5	59	18	49	27
	40.2	39.3	33.5	38.3	53.6	47.8	35.1	53.6	38.0	24.9	36.8	42.8	39.5	39.2	46.1	35.4	41.7	25.7	40.3	40.0	42.7	36.5
Very satisfied mean=3	91	30	28	24	9	35	57	17	35	21	17	28	23	37	41	50	82	9	70	21	49	42
	47.9	54.6	55.5	50.6	24.2	44.9	50.1	31.2	50.1	63.3	57.5	48.8	46.1	50.2	47.5	48.3	47.4	53.6	48.0	47.7	42.7	56.1
<b><u>Dk/unable to say</u></b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
	<b>1.0</b>	<b>0.0</b>	<b>3.6</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.6</b>	<b>0.0</b>	<b>0.0</b>	<b>2.4</b>	<b>3.5</b>	<b>3.2</b>	<b>0.0</b>	<b>0.0</b>	<b>0.9</b>	<b>1.0</b>	<b>0.6</b>	<b>4.6</b>	<b>0.0</b>	<b>4.2</b>	<b>0.0</b>	<b>2.5</b>
Dk/unable to say	2	0	2	0	0	0	2	0	0	1	1	2	0	0	1	1	1	1	0	2	0	2
	1.0	0.0	3.6	0.0	0.0	0.0	1.6	0.0	0.0	2.4	3.5	3.2	0.0	0.0	0.9	1.0	0.6	4.6	0.0	4.2	0.0	2.5
Mean	100.0	25.6	23.7	25.7	25.0	37.9	62.1	33.2	38.1	16.1	11.8	25.3	28.2	38.8	39.7	60.3	90.0	10.0	78.8	21.2	66.9	33.1

Q3 Reasons why they are not very satisfied with -  
c. "Children's playgrounds"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	176	47	62	36	31	78	98	30	66	40	38	57	46	61	77	99	158	18	127	49	91	85
Weighted Base	190	54	51	48	37	77	113	56	70	33	29	57	49	74	86	104	173	18	146	44	116	75
Need more/better play equipment	11 5.9	0 0.0	2 3.7	3 6.1	6 17.5	5 6.6	6 5.5	5 8.2	4 5.2	3 9.3	0 0.0	1 2.1	6 12.9	3 4.0	2 2.1	10 9.1	8 4.9	3 16.1	8 5.7	3 6.7	8 7.1	3 4.1
Safety concerns	7 3.6	0 0.0	1 2.0	1 2.6	5 12.5	3 3.7	4 3.5	7 12.2	0 0.0	0 0.0	0 0.0	0 0.0	5 9.3	2 3.0	1 1.2	6 5.6	7 4.0	0 0.0	7 4.7	0 0.0	7 5.9	0 0.0
Need more maintenance/upkeep	5 2.7	3 5.0	0 0.0	0 0.0	2 6.8	0 0.0	5 4.6	2 3.1	3 3.9	1 2.4	0 0.0	2 3.0	0 0.0	1 1.8	0 0.0	5 5.0	5 3.0	0 0.0	5 3.6	0 0.0	4 3.8	1 1.0
More children's playgrounds needed	5 2.7	0 0.0	0 0.0	1 2.5	4 10.8	4 5.1	1 1.1	3 5.1	2 3.3	0 0.0	0 0.0	0 0.0	3 5.8	2 3.1	1 1.4	4 3.8	4 2.4	1 6.2	5 3.5	0 0.0	5 4.5	0 0.0
Other	3 1.4	1 2.5	1 2.6	0 0.0	0 0.0	1 0.7	2 1.9	0 0.0	2 3.1	1 1.6	0 0.0	0 0.0	1 1.6	1 0.7	0 0.0	3 2.6	3 1.6	0 0.0	3 1.8	0 0.0	2 1.9	1 0.7
Don't know	1 0.3	1 1.2	0 0.0	0 0.0	0 0.0	1 0.8	0 0.0	0 0.0	0 0.0	0 0.0	1 2.2	0 0.0	0 0.0	0 0.0	1 0.7	0 0.0	1 0.4	0 0.0	0 0.0	1 1.4	0 0.0	1 0.8
Fairly/very satisfied/ Don't know (Q1)	170 89.2	51 93.8	47 92.7	43 88.8	29 77.8	72 92.6	98 86.8	47 84.7	62 88.1	30 90.7	29 97.8	54 94.8	42 85.5	66 89.4	81 94.6	88 84.7	155 89.7	15 83.9	129 88.3	41 91.9	99 85.4	71 95.1

Q1 During the last 12 months, whether they have used -  
d. "Passive reserves"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	206	58	52	62	33	92	114	41	65	51	47	54	55	78	102	103	176	29	146	60	96	109
	51.0	43.4	58.2	60.9	43.1	49.4	52.4	42.7	61.7	59.5	41.4	40.8	60.9	55.2	60.6	44.1	51.5	48.2	54.7	43.9	55.1	47.9
No	197	76	38	40	44	94	103	55	40	34	67	78	35	63	67	131	166	31	121	77	79	119
	49.0	56.6	41.8	39.1	56.9	50.6	47.6	57.3	38.3	40.5	58.6	59.2	39.1	44.8	39.4	55.9	48.5	51.8	45.3	56.1	44.9	52.1

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Q2 Satisfaction with -  
d. "Passive reserves"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	211	60	67	50	34	106	105	22	63	62	62	62	55	72	101	110	181	30	140	71	80	131
Weighted Base	206	58	52	62	33	92	114	41	65	51	47	54	55	78	102	103	176	29	146	60	96	109
<b><u>Not satisfied</u></b>	<b>14</b>	<b>7</b>	<b>5</b>	<b>1</b>	<b>1</b>	<b>7</b>	<b>8</b>	<b>1</b>	<b>5</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>1</b>	<b>6</b>	<b>11</b>	<b>4</b>	<b>12</b>	<b>3</b>	<b>8</b>	<b>6</b>	<b>5</b>	<b>9</b>
	7.0	11.3	9.9	1.9	4.3	7.1	6.8	2.5	8.2	7.0	9.4	10.1	1.5	7.8	10.6	3.4	6.6	9.1	5.8	9.8	5.2	8.6
Not very satisfied mean=1	14	7	5	1	1	7	8	1	5	4	4	5	1	6	11	4	12	3	8	6	5	9
	7.0	11.3	9.9	1.9	4.3	7.1	6.8	2.5	8.2	7.0	9.4	10.1	1.5	7.8	10.6	3.4	6.6	9.1	5.8	9.8	5.2	8.6
<b><u>Satisfied</u></b>	<b>189</b>	<b>50</b>	<b>47</b>	<b>60</b>	<b>32</b>	<b>85</b>	<b>104</b>	<b>40</b>	<b>60</b>	<b>46</b>	<b>41</b>	<b>47</b>	<b>54</b>	<b>71</b>	<b>92</b>	<b>97</b>	<b>162</b>	<b>27</b>	<b>137</b>	<b>52</b>	<b>91</b>	<b>98</b>
	91.9	86.3	90.1	96.5	95.7	92.1	91.7	97.5	91.8	91.7	87.0	86.7	98.5	91.4	89.4	94.3	92.0	90.9	93.7	87.4	94.8	89.3
Fairly satisfied mean=2	95	27	25	22	21	42	53	21	30	21	21	28	28	30	40	56	84	12	67	28	42	53
	46.3	47.3	47.6	34.7	63.9	46.1	46.5	52.6	46.1	41.9	43.7	52.3	51.7	38.7	38.7	53.9	47.4	39.9	46.2	46.5	44.1	48.3
Very satisfied mean=3	94	23	22	38	11	42	51	18	30	25	20	18	26	41	52	42	79	15	69	25	49	45
	45.6	39.0	42.5	61.8	31.8	46.0	45.2	44.9	45.7	49.8	43.3	34.4	46.8	52.7	50.8	40.4	44.7	51.0	47.5	40.9	50.7	41.0
<b><u>Dk/unable to say</u></b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>2</b>
	1.1	2.4	0.0	1.6	0.0	0.7	1.5	0.0	0.0	1.3	3.6	3.2	0.0	0.9	0.0	2.3	1.3	0.0	0.5	2.8	0.0	2.2
Dk/unable to say	2	1	0	1	0	1	2	0	0	1	2	2	0	1	0	2	2	0	1	2	0	2
	1.1	2.4	0.0	1.6	0.0	0.7	1.5	0.0	0.0	1.3	3.6	3.2	0.0	0.9	0.0	2.3	1.3	0.0	0.5	2.8	0.0	2.2
Mean	100.0	32.9	28.6	23.9	14.6	45.1	54.9	16.4	33.4	24.6	24.9	29.0	20.9	39.2	57.5	42.5	84.4	15.6	67.9	32.1	43.8	56.2

Q3 Reasons why they are not very satisfied with -  
d. "Passive reserves"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	211	60	67	50	34	106	105	22	63	62	62	62	55	72	101	110	181	30	140	71	80	131
Weighted Base	206	58	52	62	33	92	114	41	65	51	47	54	55	78	102	103	176	29	146	60	96	109
Need cleaning up/ more maintenance	5 2.5	3 4.7	1 1.1	1 1.9	1 1.9	2 2.7	3 2.3	0 0.0	2 2.7	1 1.3	3 5.7	1 1.2	0 0.0	2 3.1	4 3.8	1 1.2	4 2.2	1 4.2	2 1.2	3 5.6	2 1.9	3 3.1
More passive reserves needed	4 1.9	2 3.7	1 2.0	0 0.0	1 2.3	1 0.7	3 2.9	0 0.0	0 0.0	2 4.4	2 3.7	3 4.7	0 0.0	1 1.9	2 2.2	2 1.7	3 1.8	1 2.7	1 1.0	3 4.2	0 0.0	4 3.6
Facilities could be improved	2 1.2	1 2.2	1 2.2	0 0.0	0 0.0	2 2.7	0 0.0	0 0.0	1 1.8	1 1.3	1 1.3	1 1.2	0 0.0	1 1.5	2 1.8	1 0.6	2 1.0	1 2.3	2 1.3	1 1.1	1 0.6	2 1.7
Safety concerns	2 0.8	0 0.0	2 3.1	0 0.0	0 0.0	1 0.6	1 0.9	1 2.5	1 0.9	0 0.0	0 0.0	1 1.1	0 0.0	1 1.3	2 1.6	0 0.0	2 0.9	0 0.0	2 1.1	0 0.0	2 1.7	0 0.0
Other	2 0.9	1 1.7	1 1.5	0 0.0	0 0.0	1 1.1	1 0.7	0 0.0	2 2.8	0 0.0	0 0.0	1 1.9	1 1.5	0 0.0	2 1.8	0 0.0	2 1.0	0 0.0	2 1.2	0 0.0	1 1.1	1 0.7
Fairly/very satisfied/ Don't know (Q1)	191 93.0	52 88.7	47 90.1	61 98.1	32 95.7	85 92.9	106 93.2	40 97.5	60 91.8	47 93.0	43 90.6	48 89.9	54 98.5	72 92.2	92 89.4	100 96.6	165 93.4	27 90.9	137 94.2	54 90.2	91 94.8	100 91.4

Q1 During the last 12 months, whether they have used -  
e. "Swimming pools"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	169	66	33	37	34	77	92	64	62	23	18	38	29	93	62	108	141	29	140	30	122	47
	42.0	49.2	36.5	36.3	43.5	41.6	42.4	66.9	59.0	27.2	15.9	29.1	31.8	66.1	36.5	46.0	41.1	47.0	52.4	21.8	69.8	20.7
No	234	68	57	65	44	109	125	32	43	62	96	93	61	48	107	126	201	32	127	107	53	181
	58.0	50.8	63.5	63.7	56.5	58.4	57.6	33.1	41.0	72.8	84.1	70.9	68.2	33.9	63.5	54.0	58.9	53.0	47.6	78.2	30.2	79.3

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Q2 Satisfaction with -  
e. "Swimming pools"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	139	43	42	25	29	59	80	26	56	31	24	39	29	61	51	88	127	12	105	34	84	55
Weighted Base	169	66	33	37	34	77	92	64	62	23	18	38	29	93	62	108	141	29	140	30	122	47
<b><u>Not satisfied</u></b>	<b>41</b>	<b>19</b>	<b>10</b>	<b>5</b>	<b>7</b>	<b>12</b>	<b>28</b>	<b>17</b>	<b>16</b>	<b>6</b>	<b>2</b>	<b>9</b>	<b>7</b>	<b>24</b>	<b>18</b>	<b>23</b>	<b>39</b>	<b>2</b>	<b>36</b>	<b>4</b>	<b>32</b>	<b>8</b>
	<b>24.0</b>	<b>28.9</b>	<b>31.3</b>	<b>12.4</b>	<b>20.1</b>	<b>16.0</b>	<b>30.8</b>	<b>26.5</b>	<b>25.6</b>	<b>24.3</b>	<b>12.3</b>	<b>23.1</b>	<b>25.6</b>	<b>25.5</b>	<b>29.3</b>	<b>21.0</b>	<b>27.8</b>	<b>5.5</b>	<b>26.1</b>	<b>14.2</b>	<b>26.4</b>	<b>18.0</b>
Not very satisfied mean=1	41	19	10	5	7	12	28	17	16	6	2	9	7	24	18	23	39	2	36	4	32	8
	24.0	28.9	31.3	12.4	20.1	16.0	30.8	26.5	25.6	24.3	12.3	23.1	25.6	25.5	29.3	21.0	27.8	5.5	26.1	14.2	26.4	18.0
<b><u>Satisfied</u></b>	<b>129</b>	<b>47</b>	<b>22</b>	<b>32</b>	<b>27</b>	<b>65</b>	<b>64</b>	<b>47</b>	<b>46</b>	<b>18</b>	<b>16</b>	<b>29</b>	<b>21</b>	<b>69</b>	<b>44</b>	<b>85</b>	<b>102</b>	<b>27</b>	<b>103</b>	<b>26</b>	<b>90</b>	<b>39</b>
	<b>76.0</b>	<b>71.1</b>	<b>68.7</b>	<b>87.6</b>	<b>79.9</b>	<b>84.0</b>	<b>69.2</b>	<b>73.5</b>	<b>74.4</b>	<b>75.7</b>	<b>87.7</b>	<b>76.9</b>	<b>74.4</b>	<b>74.5</b>	<b>70.7</b>	<b>79.0</b>	<b>72.2</b>	<b>94.5</b>	<b>73.9</b>	<b>85.8</b>	<b>73.6</b>	<b>82.0</b>
Fairly satisfied mean=2	71	36	11	10	14	35	36	33	21	9	6	17	13	37	19	52	50	21	61	10	50	22
	42.0	54.2	34.2	27.8	41.6	45.3	39.2	52.2	33.9	39.1	31.5	44.0	45.5	39.9	30.8	48.4	35.8	72.7	43.5	35.1	40.6	45.7
Very satisfied mean=3	57	11	11	22	13	30	28	14	25	8	10	13	8	32	25	33	51	6	42	15	40	17
	33.9	16.9	34.5	59.8	38.3	38.7	30.0	21.3	40.5	36.6	56.2	32.9	29.0	34.6	39.8	30.6	36.4	21.8	30.3	50.7	33.0	36.3
<b><u>Dk/unable to say</u></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>
Dk/unable to say	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Mean	100.0	38.8	20.2	21.4	19.6	43.9	56.1	37.4	37.5	13.8	10.4	22.4	16.9	55.6	38.0	62.0	85.4	14.6	82.9	17.1	73.0	27.0

Q3 Reasons why they are not very satisfied with -  
e. "Swimming pools"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	139	43	42	25	29	59	80	26	56	31	24	39	29	61	51	88	127	12	105	34	84	55
Weighted Base	169	66	33	37	34	77	92	64	62	23	18	38	29	93	62	108	141	29	140	30	122	47
Need upgrading/improving	17 9.7	11 16.0	5 14.5	1 3.3	0 0.0	6 7.9	10 11.3	6 10.1	8 13.1	1 2.9	1 7.0	3 8.4	4 15.7	9 9.5	10 15.5	7 6.5	17 11.7	0 0.0	14 10.1	2 8.3	15 12.5	1 2.7
Lack of cleanliness/poor water quality	11 6.3	4 5.9	2 6.2	1 3.3	4 10.4	4 4.5	7 7.8	9 13.7	1 1.9	1 2.8	0 0.0	3 7.5	0 0.0	8 8.3	6 9.0	5 4.7	11 7.6	0 0.0	11 7.6	0 0.0	9 7.3	2 3.5
Specific improvements needed	5 2.9	4 5.8	1 3.1	0 0.0	0 0.0	2 2.2	3 3.4	1 1.6	2 3.8	1 6.2	0 0.0	1 3.6	0 0.0	3 3.7	3 4.9	2 1.7	5 3.4	0 0.0	5 3.5	0 0.0	2 1.9	2 5.2
Too much chlorine	5 2.7	2 3.1	2 5.5	0 0.0	1 2.3	1 0.9	4 4.3	1 1.6	2 3.5	1 6.2	0 0.0	0 0.0	1 2.3	4 4.2	1 1.1	4 3.7	4 2.7	1 2.7	5 3.3	0 0.0	3 2.4	2 3.6
Need better facilities for children/families	4 2.2	0 0.0	4 11.5	0 0.0	0 0.0	1 0.8	3 3.5	0 0.0	4 6.1	0 0.0	0 0.0	0 0.0	1 4.8	2 2.6	1 0.9	3 3.0	3 2.1	1 2.8	4 2.7	0 0.0	4 3.1	0 0.0
Rude staff/poor staff supervision	3 1.7	0 0.0	0 0.0	1 3.3	2 5.0	0 0.0	3 3.2	2 2.7	1 1.9	0 0.0	0 0.0	0 0.0	2 6.0	1 1.3	0 0.0	3 2.7	3 2.1	0 0.0	3 2.1	0 0.0	3 2.4	0 0.0
Changing facilities could be better	3 1.5	2 2.7	1 2.4	0 0.0	0 0.0	1 1.3	2 1.7	0 0.0	2 2.9	1 3.4	0 0.0	0 0.0	0 0.0	2 1.9	1 1.6	2 1.5	3 1.8	0 0.0	3 1.9	0 0.0	2 1.5	1 1.7
Would like an indoor pool/year round pool	2 1.3	0 0.0	0 0.0	2 5.9	0 0.0	0 0.0	2 2.4	0 0.0	1 1.9	0 0.0	1 5.4	2 5.7	0 0.0	0 0.0	1 2.0	1 0.9	2 1.5	0 0.0	0 0.0	2 7.3	1 1.0	1 2.1
Temperature of pool/too cold	1 0.6	1 1.5	0 0.0	0 0.0	0 0.0	1 1.3	0 0.0	0 0.0	1 1.6	0 0.0	0 0.0	1 2.7	0 0.0	0 0.0	0 0.0	1 0.9	1 0.7	0 0.0	1 0.7	0 0.0	0 0.0	1 2.2
Other	11 6.5	8 11.8	1 4.0	1 3.3	1 2.3	1 0.7	11 11.5	8 12.1	2 3.2	1 5.6	0 0.0	1 2.0	1 1.9	10 10.5	10 15.4	2 1.5	10 7.3	1 2.8	10 7.4	1 2.6	10 8.0	1 2.8
Fairly/very satisfied/Don't know (Q1)	129 76.0	47 71.1	22 68.7	32 87.6	27 79.9	65 84.0	64 69.2	47 73.5	46 74.4	18 75.7	16 87.7	29 76.9	21 74.4	69 74.5	44 70.7	85 79.0	102 72.2	27 94.5	103 73.9	26 85.8	90 73.6	39 82.0



Q1 During the last 12 months, whether they have used -  
f. "the services provided at the District's libraries"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	241	74	48	69	50	85	155	35	76	55	71	86	51	76	104	137	212	29	155	85	101	140
	59.7	55.5	53.1	67.6	64.5	45.9	71.6	37.0	71.8	65.1	62.5	65.4	57.0	54.3	61.4	58.5	62.0	46.9	58.4	62.4	57.5	61.4
No	162	60	42	33	28	101	62	60	30	30	43	45	39	64	65	97	130	32	111	51	74	88
	40.3	44.5	46.9	32.4	35.5	54.1	28.4	63.0	28.2	34.9	37.5	34.6	43.0	45.7	38.6	41.5	38.0	53.1	41.6	37.6	42.5	38.6

Q2 Satisfaction with -

f. "the services provided at the District's libraries"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	251	77	57	62	55	106	145	21	67	67	93	101	54	65	105	146	222	29	148	103	85	166
Weighted Base	241	74	48	69	50	85	155	35	76	55	71	86	51	76	104	137	212	29	155	85	101	140
<b><u>Not satisfied</u></b>	<b>22</b>	<b>6</b>	<b>7</b>	<b>2</b>	<b>6</b>	<b>4</b>	<b>18</b>	<b>6</b>	<b>7</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>12</b>	<b>9</b>	<b>19</b>	<b>3</b>	<b>16</b>	<b>5</b>	<b>12</b>	<b>10</b>
	<b>9.0</b>	<b>8.4</b>	<b>15.1</b>	<b>2.7</b>	<b>12.8</b>	<b>4.4</b>	<b>11.6</b>	<b>16.0</b>	<b>9.2</b>	<b>6.7</b>	<b>7.6</b>	<b>6.6</b>	<b>14.0</b>	<b>10.8</b>	<b>11.9</b>	<b>6.9</b>	<b>9.1</b>	<b>8.9</b>	<b>10.6</b>	<b>6.2</b>	<b>12.1</b>	<b>6.8</b>
Not very satisfied mean=1	22	6	7	2	6	4	18	6	7	4	5	6	7	8	12	9	19	3	16	5	12	10
	9.0	8.4	15.1	2.7	12.8	4.4	11.6	16.0	9.2	6.7	7.6	6.6	14.0	10.8	11.9	6.9	9.1	8.9	10.6	6.2	12.1	6.8
<b><u>Satisfied</u></b>	<b>218</b>	<b>68</b>	<b>40</b>	<b>66</b>	<b>44</b>	<b>82</b>	<b>136</b>	<b>30</b>	<b>69</b>	<b>52</b>	<b>65</b>	<b>79</b>	<b>44</b>	<b>68</b>	<b>90</b>	<b>128</b>	<b>192</b>	<b>26</b>	<b>139</b>	<b>79</b>	<b>88</b>	<b>130</b>
	<b>90.6</b>	<b>91.6</b>	<b>84.9</b>	<b>95.9</b>	<b>87.2</b>	<b>95.6</b>	<b>87.8</b>	<b>84.0</b>	<b>90.8</b>	<b>93.3</b>	<b>91.0</b>	<b>92.3</b>	<b>86.0</b>	<b>89.2</b>	<b>87.2</b>	<b>93.1</b>	<b>90.5</b>	<b>91.1</b>	<b>89.4</b>	<b>92.7</b>	<b>87.9</b>	<b>92.5</b>
Fairly satisfied mean=2	89	33	16	24	15	39	50	10	33	19	25	30	18	30	40	49	76	13	59	30	31	58
	37.0	44.5	34.5	35.2	30.5	45.6	32.2	27.5	43.9	34.7	34.9	35.0	34.3	39.2	38.4	35.9	35.9	45.0	37.8	35.6	31.1	41.2
Very satisfied mean=3	129	35	24	42	28	43	86	20	35	32	40	49	26	38	51	78	116	13	80	49	57	72
	53.6	47.0	50.4	60.6	56.6	50.0	55.6	56.5	46.8	58.7	56.1	57.3	51.7	50.0	48.7	57.2	54.6	46.1	51.6	57.1	56.8	51.3
<b><u>Dk/unable to say</u></b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
	<b>0.4</b>	<b>0.0</b>	<b>0.0</b>	<b>1.4</b>	<b>0.0</b>	<b>0.0</b>	<b>0.6</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.4</b>	<b>1.1</b>	<b>0.0</b>	<b>0.0</b>	<b>0.9</b>	<b>0.0</b>	<b>0.5</b>	<b>0.0</b>	<b>0.0</b>	<b>1.1</b>	<b>0.0</b>	<b>0.7</b>
Dk/unable to say	1	0	0	1	0	0	1	0	0	0	1	1	0	0	1	0	1	0	0	1	0	1
	0.4	0.0	0.0	1.4	0.0	0.0	0.6	0.0	0.0	0.0	1.4	1.1	0.0	0.0	0.9	0.0	0.5	0.0	0.0	1.1	0.0	0.7
Mean	100.0	31.0	23.4	22.7	22.9	31.4	68.6	17.5	32.3	21.2	28.0	32.7	24.4	33.7	46.9	53.1	87.9	12.1	68.0	32.0	45.2	54.8

Q3 Reasons why they are not very satisfied with -  
f. "the services provided at the District's libraries"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	251	77	57	62	55	106	145	21	67	67	93	101	54	65	105	146	222	29	148	103	85	166
Weighted Base	241	74	48	69	50	85	155	35	76	55	71	86	51	76	104	137	212	29	155	85	101	140
Small number/limited range of books	9 3.9	1 1.8	4 8.8	1 1.8	3 5.3	1 1.6	8 5.2	4 11.2	2 3.2	2 3.8	1 1.3	2 2.0	2 4.9	5 6.8	6 5.8	3 2.5	8 3.6	2 6.1	9 5.5	1 0.9	5 4.5	5 3.5
Small/cramped premises/ new premises will be good	6 2.4	4 4.8	2 4.6	0 0.0	0 0.0	2 2.9	3 2.1	1 2.9	1 1.5	2 3.8	1 2.0	2 2.6	1 2.3	2 3.1	4 4.1	2 1.1	6 2.7	0 0.0	4 2.8	1 1.7	3 2.8	3 2.1
Need to improve librarian service	3 1.3	0 0.0	0 0.0	1 0.9	2 5.0	1 0.8	2 1.6	2 4.8	0 0.0	1 1.4	1 0.9	0 0.0	1 2.8	2 2.2	2 2.3	1 0.6	2 1.1	1 2.7	2 1.6	1 0.8	2 2.5	1 0.5
Old outdated books/ need newer books	3 1.2	2 2.8	1 1.7	0 0.0	0 0.0	0 0.0	3 1.9	0 0.0	2 2.9	0 0.0	1 1.0	0 0.0	1 1.6	1 1.8	2 1.5	1 1.0	3 1.4	0 0.0	2 1.4	1 0.8	2 2.1	1 0.5
Not happy with charges/ charges too high	3 1.0	0 0.0	0 0.0	1 1.8	1 2.6	0 0.0	3 1.6	1 3.5	1 1.7	0 0.0	0 0.0	0 0.0	1 2.5	1 1.6	1 1.2	1 0.9	3 1.2	0 0.0	3 1.6	0 0.0	3 2.5	0 0.0
Other	3 1.3	1 1.8	2 3.8	0 0.0	0 0.0	1 0.7	3 1.6	0 0.0	1 1.1	0 0.0	2 3.3	2 1.9	0 0.0	1 1.0	2 2.1	1 0.8	3 1.5	0 0.0	1 0.5	2 2.8	1 0.6	3 1.8
Fairly/very satisfied/ Don't know (Q1)	219 91.0	68 91.6	40 84.9	67 97.3	44 87.2	82 95.6	137 88.4	30 84.0	69 90.8	52 93.3	66 92.4	80 93.4	44 86.0	68 89.2	91 88.1	128 93.1	193 90.9	26 91.1	139 89.4	80 93.8	88 87.9	130 93.2

Q4a Does Council provide a piped water supply where they live....

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	374 92.8	132 98.7	88 98.2	92 90.1	62 79.8	174 93.7	200 92.0	88 91.6	98 93.1	73 85.7	112 98.5	128 97.2	81 90.0	129 91.3	156 92.1	218 93.3	337 98.4	37 61.2	242 90.9	132 96.4	160 91.6	214 93.7
No	27 6.8	2 1.3	2 1.8	10 9.9	14 18.0	12 6.3	16 7.2	6 6.7	7 6.9	12 14.3	2 1.5	4 2.8	9 10.0	11 7.5	12 6.9	16 6.7	4 1.1	24 38.8	23 8.5	5 3.6	13 7.4	14 6.3
Don't know	2 0.4	0 0.0	0 0.0	0 0.0	2 2.2	0 0.0	2 0.8	2 1.8	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	2 1.2	2 1.0	0 0.0	2 0.5	0 0.0	2 0.6	0 0.0	2 1.0	0 0.0

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Q4b Satisfaction with the water supply..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	377	121	108	82	66	188	189	38	94	95	147	146	87	102	160	217	353	24	217	160	119	258
Weighted Base	374	132	88	92	62	174	200	88	98	73	112	128	81	129	156	218	337	37	242	132	160	214
<b><u>Not satisfied</u></b>	<b>86</b>	<b>38</b>	<b>19</b>	<b>22</b>	<b>8</b>	<b>41</b>	<b>45</b>	<b>18</b>	<b>25</b>	<b>18</b>	<b>24</b>	<b>27</b>	<b>22</b>	<b>29</b>	<b>51</b>	<b>36</b>	<b>82</b>	<b>4</b>	<b>57</b>	<b>29</b>	<b>38</b>	<b>49</b>
	<b>23.1</b>	<b>28.6</b>	<b>21.3</b>	<b>24.0</b>	<b>12.7</b>	<b>23.7</b>	<b>22.6</b>	<b>20.6</b>	<b>25.1</b>	<b>24.9</b>	<b>21.0</b>	<b>20.8</b>	<b>26.6</b>	<b>22.9</b>	<b>32.6</b>	<b>16.4</b>	<b>24.4</b>	<b>11.4</b>	<b>23.6</b>	<b>22.2</b>	<b>23.5</b>	<b>22.8</b>
Not very satisfied mean=1	86	38	19	22	8	41	45	18	25	18	24	27	22	29	51	36	82	4	57	29	38	49
	23.1	28.6	21.3	24.0	12.7	23.7	22.6	20.6	25.1	24.9	21.0	20.8	26.6	22.9	32.6	16.4	24.4	11.4	23.6	22.2	23.5	22.8
<b><u>Satisfied</u></b>	<b>287</b>	<b>94</b>	<b>69</b>	<b>70</b>	<b>54</b>	<b>132</b>	<b>155</b>	<b>70</b>	<b>73</b>	<b>55</b>	<b>89</b>	<b>101</b>	<b>59</b>	<b>99</b>	<b>105</b>	<b>182</b>	<b>254</b>	<b>33</b>	<b>184</b>	<b>103</b>	<b>122</b>	<b>165</b>
	<b>76.7</b>	<b>71.4</b>	<b>78.0</b>	<b>76.0</b>	<b>87.3</b>	<b>76.0</b>	<b>77.4</b>	<b>79.4</b>	<b>74.3</b>	<b>75.1</b>	<b>79.0</b>	<b>79.2</b>	<b>72.7</b>	<b>77.1</b>	<b>67.4</b>	<b>83.4</b>	<b>75.4</b>	<b>88.6</b>	<b>76.2</b>	<b>77.8</b>	<b>76.2</b>	<b>77.2</b>
Fairly satisfied mean=2	179	51	48	42	38	68	110	33	47	36	62	68	39	51	68	111	166	13	108	71	66	113
	47.8	38.9	54.2	45.6	61.3	39.3	55.3	37.2	47.9	49.5	55.4	53.5	48.2	39.9	43.6	50.9	49.2	35.7	44.8	53.5	41.2	52.8
Very satisfied mean=3	108	43	21	28	16	64	44	37	26	19	26	33	20	48	37	71	88	20	76	32	56	52
	28.9	32.5	23.8	30.5	26.1	36.7	22.1	42.2	26.5	25.6	23.5	25.7	24.5	37.1	23.9	32.5	26.2	52.9	31.4	24.3	35.0	24.3
<b><u>Don't know</u></b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>
	<b>0.2</b>	<b>0.0</b>	<b>0.7</b>	<b>0.0</b>	<b>0.0</b>	<b>0.3</b>	<b>0.0</b>	<b>0.0</b>	<b>0.6</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.7</b>	<b>0.0</b>	<b>0.0</b>	<b>0.3</b>	<b>0.2</b>	<b>0.0</b>	<b>0.2</b>	<b>0.0</b>	<b>0.4</b>	<b>0.0</b>
Don't know	1	0	1	0	0	1	0	0	1	0	0	0	1	0	0	1	1	0	1	0	1	0
	0.2	0.0	0.7	0.0	0.0	0.3	0.0	0.0	0.6	0.0	0.0	0.0	0.7	0.0	0.0	0.3	0.2	0.0	0.2	0.0	0.4	0.0
Mean	100.0	37.4	22.7	24.9	15.1	48.4	51.6	24.4	26.3	19.5	28.9	33.1	21.7	35.7	43.6	56.4	89.8	10.2	65.7	34.3	44.1	55.9

Q5a Have they used the water for drinking, in the last 12 months...

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	358	118	84	86	70	166	193	92	89	74	101	119	82	127	150	208	310	48	235	124	159	199
	88.9	88.4	93.3	84.6	90.4	89.0	88.8	96.3	84.3	86.9	89.0	90.3	91.1	90.3	89.1	88.8	90.7	78.9	88.1	90.4	91.0	87.3
No	45	16	6	16	7	20	24	3	17	11	13	13	8	14	18	26	32	13	32	13	16	29
	11.1	11.6	6.7	15.4	9.6	11.0	11.2	3.7	15.7	13.1	11.0	9.7	8.9	9.7	10.9	11.2	9.3	21.1	11.9	9.6	9.0	12.7
Don't know	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

## Q5b Satisfaction with the taste of the water...

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Female	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	356	106	102	76	72	176	180	40	87	94	133	136	84	100	152	204	322	34	207	149	117	239
Weighted Base	358	118	84	86	70	166	193	92	89	74	101	119	82	127	150	208	310	48	235	124	159	199
<b><u>Not satisfied</u></b>	<b>140</b>	<b>51</b>	<b>33</b>	<b>33</b>	<b>23</b>	<b>54</b>	<b>86</b>	<b>42</b>	<b>29</b>	<b>29</b>	<b>38</b>	<b>51</b>	<b>20</b>	<b>56</b>	<b>59</b>	<b>81</b>	<b>113</b>	<b>27</b>	<b>91</b>	<b>50</b>	<b>68</b>	<b>72</b>
	<b>39.1</b>	<b>43.2</b>	<b>39.2</b>	<b>38.2</b>	<b>33.2</b>	<b>32.7</b>	<b>44.6</b>	<b>45.9</b>	<b>32.1</b>	<b>39.4</b>	<b>37.6</b>	<b>42.9</b>	<b>25.0</b>	<b>43.9</b>	<b>39.2</b>	<b>39.0</b>	<b>36.5</b>	<b>56.1</b>	<b>38.6</b>	<b>40.1</b>	<b>42.9</b>	<b>36.1</b>
Not very satisfied mean=1	140	51	33	33	23	54	86	42	29	29	38	51	20	56	59	81	113	27	91	50	68	72
	39.1	43.2	39.2	38.2	33.2	32.7	44.6	45.9	32.1	39.4	37.6	42.9	25.0	43.9	39.2	39.0	36.5	56.1	38.6	40.1	42.9	36.1
<b><u>Satisfied</u></b>	<b>209</b>	<b>64</b>	<b>50</b>	<b>51</b>	<b>45</b>	<b>108</b>	<b>101</b>	<b>49</b>	<b>55</b>	<b>43</b>	<b>62</b>	<b>67</b>	<b>58</b>	<b>68</b>	<b>88</b>	<b>121</b>	<b>191</b>	<b>19</b>	<b>137</b>	<b>72</b>	<b>87</b>	<b>122</b>
	<b>58.3</b>	<b>54.2</b>	<b>59.2</b>	<b>58.9</b>	<b>63.6</b>	<b>65.2</b>	<b>52.5</b>	<b>52.7</b>	<b>62.2</b>	<b>58.0</b>	<b>61.4</b>	<b>56.3</b>	<b>70.3</b>	<b>53.3</b>	<b>58.7</b>	<b>58.1</b>	<b>61.4</b>	<b>38.6</b>	<b>58.4</b>	<b>58.3</b>	<b>54.8</b>	<b>61.2</b>
Fairly satisfied mean=2	158	49	36	38	35	79	80	36	44	29	49	48	46	53	70	88	141	18	104	55	73	85
	44.2	41.5	43.5	44.1	49.8	47.5	41.4	39.5	50.0	39.1	47.9	40.5	56.3	41.6	46.5	42.5	45.3	37.0	44.2	44.3	46.0	42.8
Very satisfied mean=3	51	15	13	13	10	29	21	12	11	14	14	19	11	15	18	32	50	1	33	17	14	37
	14.1	12.8	15.7	14.9	13.8	17.7	11.1	13.2	12.2	18.9	13.5	15.8	14.0	11.6	12.2	15.5	16.1	1.6	14.2	14.0	8.8	18.4
<b><u>Don't know</u></b>	<b>9</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>1</b>	<b>5</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>4</b>	<b>3</b>	<b>6</b>	<b>7</b>	<b>3</b>	<b>7</b>	<b>2</b>	<b>4</b>	<b>5</b>
	<b>2.5</b>	<b>2.6</b>	<b>1.6</b>	<b>2.8</b>	<b>3.2</b>	<b>2.1</b>	<b>2.9</b>	<b>1.3</b>	<b>5.7</b>	<b>2.5</b>	<b>0.9</b>	<b>0.8</b>	<b>4.7</b>	<b>2.8</b>	<b>2.1</b>	<b>2.9</b>	<b>2.1</b>	<b>5.3</b>	<b>3.0</b>	<b>1.6</b>	<b>2.3</b>	<b>2.7</b>
Don't know	9	3	1	2	2	3	6	1	5	2	1	1	4	4	3	6	7	3	7	2	4	5
	2.5	2.6	1.6	2.8	3.2	2.1	2.9	1.3	5.7	2.5	0.9	0.8	4.7	2.8	2.1	2.9	2.1	5.3	3.0	1.6	2.3	2.7
Mean	100.0	32.4	24.1	24.2	19.2	48.7	51.3	25.7	23.2	22.2	28.3	34.6	22.1	34.2	40.9	59.1	89.3	10.7	65.3	34.7	40.9	59.1

Q5c Reasons why they are not very satisfied with the taste of the water...

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	356	106	102	76	72	176	180	40	87	94	133	136	84	100	152	204	322	34	207	149	117	239
Weighted Base	358	118	84	86	70	166	193	92	89	74	101	119	82	127	150	208	310	48	235	124	159	199
Tastes/smells of chemicals/chlorine	64 17.9	14 11.5	17 20.2	19 21.9	15 21.1	21 12.7	43 22.4	13 13.9	14 15.7	20 26.4	16 15.7	26 22.2	9 10.5	21 16.3	25 16.4	40 19.0	59 18.9	6 11.6	41 17.5	23 18.7	25 15.7	39 19.7
Bad taste/smell	64 17.8	31 26.6	13 15.8	11 12.8	8 11.2	31 18.9	32 16.7	25 26.7	10 11.1	12 15.6	18 17.4	21 18.0	10 12.5	29 23.1	23 15.2	41 19.6	42 13.7	21 44.0	44 18.7	20 16.0	36 22.4	28 14.0
Use a filter system/purifier	55 15.2	30 25.4	9 10.2	11 12.3	5 7.7	33 19.9	22 11.2	24 25.6	9 9.8	12 16.6	10 9.8	16 13.6	9 11.0	27 21.5	21 13.9	34 16.2	34 10.9	21 43.4	35 14.8	20 16.0	31 19.7	23 11.6
Metallic taste	31 8.7	19 16.1	8 9.4	4 4.2	1 0.8	21 12.7	10 5.2	20 21.6	6 7.1	2 3.1	2 1.5	3 2.8	2 2.9	24 19.1	6 3.8	25 12.2	13 4.3	18 36.8	30 12.8	1 0.9	26 16.6	5 2.3
Have to boil the water	22 6.2	9 7.9	1 1.6	8 9.4	4 5.1	4 2.4	18 9.5	4 4.2	3 3.9	2 3.2	13 12.5	10 8.2	3 3.3	5 3.8	10 6.9	12 5.7	20 6.6	2 3.9	8 3.5	14 11.4	7 4.1	16 7.9
Cloudy/discoloured/dirty	9 2.5	5 3.8	2 2.0	3 3.4	0 0.0	1 0.9	8 3.9	4 4.2	0 0.0	1 1.1	4 4.3	6 5.4	1 1.2	1 0.6	6 3.8	3 1.7	9 2.9	0 0.0	1 0.3	8 6.7	4 2.4	5 2.6
Health risks/has caused sickness	7 1.9	0 0.0	5 5.4	0 0.0	2 3.0	2 1.4	4 2.3	1 1.1	3 3.3	1 1.6	1 1.5	2 2.1	3 3.7	1 0.9	3 2.1	4 1.7	6 1.8	1 2.1	4 1.8	2 2.0	5 2.8	2 1.1
Other	9 2.4	1 0.5	6 6.9	0 0.0	2 3.4	5 2.8	4 2.1	2 1.9	5 5.3	2 2.3	1 0.6	2 2.0	4 5.0	2 1.8	4 2.6	5 2.3	9 2.8	0 0.0	8 3.5	1 0.5	7 4.4	2 0.9
Fairly/very satisfied/Dk (Q17b)	218 60.9	67 56.8	51 60.8	53 61.8	47 66.8	111 67.3	107 55.4	50 54.1	60 67.9	45 60.6	63 62.4	68 57.1	61 75.0	71 56.1	91 60.8	127 61.0	197 63.5	21 43.9	144 61.4	74 59.9	91 57.1	127 63.9



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Q6a Before now, whether they were aware of the Council programme promoting water conservation..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	325	102	79	86	58	148	177	51	99	79	95	108	79	107	145	180	291	34	212	113	132	193
	80.7	76.0	87.9	84.9	74.8	79.5	81.7	53.0	94.2	92.4	83.0	82.1	87.6	76.1	86.0	76.8	85.0	56.3	79.6	82.8	75.4	84.7
No	74	31	10	13	20	38	37	45	4	6	18	22	10	33	23	52	49	25	52	22	41	33
	18.4	23.5	11.2	13.0	25.2	20.2	16.9	47.0	3.9	7.6	15.6	16.7	11.5	23.1	13.4	22.0	14.3	41.7	19.7	16.0	23.5	14.6
Unsure	4	1	1	2	0	1	3	0	2	0	2	2	1	1	1	3	2	1	2	2	2	2
	0.9	0.5	0.9	2.1	0.0	0.3	1.4	0.0	1.9	0.0	1.4	1.2	0.9	0.9	0.6	1.1	0.7	2.0	0.8	1.2	1.1	0.7

Q4a A piped water supply provided..

	Total	Yes	No	DK
Unweighted Base	403	377	25	1
Weighted Base	403	374	27	2
Yes	325 80.7	303 80.9	21 76.1	2 100.0
No	74 18.4	68 18.1	7 23.9	0 0.0
Unsure	4 0.9	4 1.0	0 0.0	0 0.0

Q6b What they have done in the last year to save water..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/ Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Kept to water restrictions	263	94	59	74	35	121	142	69	67	60	64	76	52	111	117	146	222	41	184	79	124	138
	65.2	70.4	65.8	73.0	45.2	65.0	65.4	72.7	63.9	70.5	56.1	57.5	57.6	78.8	69.0	62.4	64.9	66.7	69.0	57.8	71.0	60.7
Used less water in garden/ use own supply	213	78	46	56	33	97	116	62	52	45	54	72	42	81	87	126	182	31	146	67	105	109
	52.9	57.9	51.8	54.8	42.9	51.9	53.7	65.0	49.3	52.6	47.6	54.7	46.9	57.7	51.5	53.9	53.2	51.2	55.0	48.7	59.7	47.6
Used less water in house	146	56	37	30	24	61	85	44	36	27	39	40	25	64	45	102	113	34	103	43	69	77
	36.3	41.9	40.7	29.5	30.7	32.9	39.3	46.4	34.1	32.1	33.9	30.5	27.6	45.4	26.5	43.4	32.9	55.3	38.8	31.4	39.6	33.8
Nothing	44	12	6	9	17	27	17	14	14	3	13	10	14	14	16	29	43	1	31	14	19	26
	11.0	8.8	7.2	9.2	21.6	14.7	7.9	14.7	13.5	2.9	11.0	7.7	16.1	10.2	9.4	12.2	12.6	2.2	11.6	9.9	10.7	11.3
Don't waste water/ recycle water (unsp.)	17	1	8	7	1	5	12	2	4	4	7	6	6	3	4	13	14	3	9	7	3	13
	4.1	0.8	8.6	6.5	1.7	2.6	5.4	1.6	4.1	4.7	5.9	4.3	6.8	2.1	2.4	5.4	4.0	5.0	3.4	5.5	1.9	5.8
Fixed any leaks	16	3	2	3	8	9	7	5	8	1	4	5	8	3	3	13	15	1	13	4	13	3
	4.1	2.5	2.8	2.8	9.9	5.0	3.2	4.8	7.3	0.6	3.2	4.0	8.8	2.3	1.9	5.6	4.5	1.8	4.8	2.6	7.5	1.4
Use bore water/ own supply	16	6	7	0	3	7	9	2	5	4	5	6	3	6	6	10	14	2	11	5	6	10
	3.9	4.7	7.4	0.0	3.7	3.7	4.1	1.6	5.1	5.0	4.1	4.6	3.7	4.1	3.7	4.1	4.0	3.5	4.2	3.5	3.1	4.5
Collect rain water/ have water tanks	15	2	3	4	6	5	10	0	4	8	3	5	5	5	4	11	6	9	10	4	3	12
	3.7	1.6	3.3	4.1	7.2	2.6	4.5	0.0	3.6	9.2	2.8	3.6	6.0	3.2	2.2	4.7	1.7	14.8	3.9	3.2	1.8	5.1
Don't wash the car/ less car washing	9	1	2	5	1	5	4	1	7	0	1	1	2	6	8	2	9	0	8	1	6	4
	2.3	0.8	2.7	5.4	0.7	2.9	1.8	1.1	6.6	0.0	1.3	1.1	2.0	4.4	4.5	0.8	2.8	0.0	3.2	0.7	3.3	1.6
Use of toilet/ adjusted toilet cistern	2	1	1	0	0	1	1	0	0	1	1	1	1	0	1	1	1	1	1	1	0	2
	0.5	0.5	1.5	0.0	0.0	0.6	0.4	0.0	0.0	1.6	0.6	0.6	1.3	0.0	0.8	0.3	0.3	1.3	0.2	1.0	0.0	0.9
Others	11	7	1	0	2	4	7	4	2	4	2	1	2	5	7	4	8	3	9	2	6	5
	2.7	5.4	1.6	0.0	2.7	2.0	3.2	4.1	1.5	4.3	1.4	1.1	1.9	3.6	4.2	1.6	2.3	4.7	3.5	1.1	3.4	2.1

(continued)

Q6b What they have done in the last year to save water..

Q6a Awareness water conservation prog..				
	Total	Yes	No	Unsure
Unweighted Base	403	350	49	4
Weighted Base	403	325	74	4
Kept to water restrictions	263 65.2	229 70.3	31 41.9	3 82.5
Used less water in garden/ use own supply	213 52.9	178 54.8	34 45.8	1 22.1
Used less water in house	146 36.3	111 34.2	33 44.8	2 55.6
Nothing	44 11.0	22 6.7	22 29.8	1 17.5
Don't waste water/ recycle water (unsp.)	17 4.1	15 4.6	2 2.3	0 0.0
Fixed any leaks	16 4.1	14 4.3	2 2.3	1 22.1
Use bore water/ own supply	16 3.9	15 4.7	1 0.8	0 0.0
Collect rain water/ have water tanks	15 3.7	13 4.0	2 2.6	0 0.0
Don't wash the car/ less car washing	9 2.3	9 2.9	0 0.0	0 0.0
Use of toilet/ adjusted toilet cistern	2 0.5	2 0.6	0 0.0	0 0.0
Others	11 2.7	5 1.6	6 7.5	0 0.0

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**Q7a Whether there is any other particular issue concerning the Kapiti Coast District Council they wish to comment on..**

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	288	100	67	71	49	146	142	66	82	64	76	94	64	107	115	172	239	49	200	88	124	163
	71.4	74.6	75.0	70.1	63.4	78.5	65.3	69.0	77.4	74.9	66.3	71.2	71.4	75.9	68.3	73.6	69.8	80.2	75.2	64.1	71.0	71.7
No	115	34	22	30	28	40	75	30	24	21	38	38	26	34	53	62	103	12	66	49	51	65
	28.6	25.4	25.0	29.9	36.6	21.5	34.7	31.0	22.6	25.1	33.7	28.8	28.6	24.1	31.7	26.4	30.2	19.8	24.8	35.9	29.0	28.3

## Q7b Other issues concerning the Kapiti Coast District Council.....

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	285	88	82	59	56	151	134	26	79	78	101	109	66	84	122	163	251	34	177	108	91	194
Weighted Base	288	100	67	71	49	146	142	66	82	64	76	94	64	107	115	172	239	49	200	88	124	163
Delay in solving water supply problem	97 33.9	38 38.0	15 22.4	40 55.9	5 9.2	48 32.6	50 35.1	19 28.6	30 36.3	26 40.9	22 29.0	27 29.0	26 39.8	36 33.9	57 49.3	40 23.5	90 37.7	7 15.3	66 32.8	32 36.2	48 38.3	50 30.5
Alternative route needed badly/Western Link Rd	38 13.2	11 10.6	3 4.0	22 30.5	3 5.7	20 14.0	17 12.3	0 0.0	14 17.3	12 18.4	12 15.9	13 14.1	9 14.8	13 12.3	17 15.1	20 11.8	31 12.9	7 14.2	22 10.8	16 18.4	13 10.1	25 15.4
Footpaths need attention/ no footpaths	35 12.0	7 6.9	13 19.7	1 1.8	13 26.8	18 12.1	17 12.0	8 12.1	8 9.6	7 10.5	12 16.1	15 16.2	11 16.5	7 6.2	8 7.1	26 15.4	34 14.1	1 1.8	22 11.0	13 14.3	16 13.2	18 11.1
Other roading issues/ traffic control issues	30 10.6	9 8.6	11 16.6	7 9.5	4 7.8	16 11.2	14 10.0	2 3.1	9 11.5	11 16.6	8 11.1	8 8.7	9 14.6	10 8.9	17 14.8	13 7.7	25 10.3	6 12.1	21 10.7	9 10.2	8 6.6	22 13.6
Growth of area/services under pressure	24 8.2	9 9.1	7 10.2	8 10.8	0 0.0	12 8.2	12 8.3	3 4.7	5 6.6	9 13.6	6 7.3	7 7.6	5 7.5	8 7.8	11 9.1	13 7.6	21 8.8	3 5.2	18 9.0	6 6.3	10 8.2	13 8.2
High rates/too high for services received	23 7.8	4 4.0	4 5.8	3 4.9	11 22.5	13 8.9	9 6.7	3 4.4	6 7.4	8 12.2	6 7.7	7 8.0	7 11.6	4 3.6	5 4.3	18 10.2	13 5.4	10 19.9	16 8.1	6 7.2	10 7.8	13 7.8
Poor quality of water/ fluoridation	17 5.9	5 4.5	4 6.2	4 5.5	4 8.9	4 3.0	13 8.9	4 5.8	8 9.7	4 6.0	1 2.0	8 9.1	5 8.4	3 3.0	5 4.3	12 7.0	13 5.6	4 7.4	12 5.9	5 6.0	8 6.6	9 5.4
Council generally could do better	16 5.5	7 7.5	3 4.8	5 7.0	0 0.0	9 6.2	7 4.7	8 12.0	2 2.2	2 2.9	4 5.5	3 3.2	3 4.2	10 9.3	1 1.1	14 8.4	16 6.6	0 0.0	12 5.8	4 4.7	1 1.0	15 8.9
Maintenance/upkeep/ beautification issues	15 5.4	2 2.0	5 6.8	4 6.2	4 9.0	7 5.0	8 5.7	1 1.9	1 1.4	6 9.3	7 9.3	9 9.3	3 5.3	2 1.8	6 5.5	9 5.2	15 6.1	1 1.6	9 4.3	7 7.8	4 3.5	11 6.8
Public transport issues	13 4.6	5 4.7	2 3.2	5 7.2	1 2.6	6 4.4	7 4.9	5 7.4	5 6.3	3 4.1	1 0.9	5 5.4	1 1.0	8 7.0	11 9.4	2 1.4	12 5.0	1 2.5	9 4.4	4 5.1	10 7.6	4 2.3
Rubbish disposal/ collection/recycling	12 4.1	5 4.6	4 5.9	1 1.4	2 4.5	3 1.9	9 6.3	5 8.2	2 2.3	1 2.3	3 3.9	1 1.0	5 8.1	4 3.4	5 4.1	7 4.1	11 4.5	1 1.9	10 4.9	2 2.3	7 5.9	4 2.7
Sewerage issues	11 4.0	4 4.5	3 4.4	3 4.8	1 1.3	7 4.5	5 3.4	0 0.0	3 3.9	6 9.4	2 3.1	3 3.0	6 10.1	1 0.9	5 4.6	6 3.6	11 4.8	0 0.0	9 4.6	2 2.6	2 1.9	9 5.6

(continued)

Q7b Other issues concerning the Kapiti Coast District Council.....  
(continued)

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Paekak/Rau.	Wai-ka-nae	O-taki	Male	Female	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	285	88	82	59	56	151	134	26	79	78	101	109	66	84	122	163	251	34	177	108	91	194
Weighted Base	288	100	67	71	49	146	142	66	82	64	76	94	64	107	115	172	239	49	200	88	124	163
Parks/reserves/ playgrounds	8 2.7	3 2.9	3 4.4	0 0.0	2 4.2	1 0.4	7 5.2	0 0.0	5 5.9	2 3.7	1 1.0	4 4.4	2 3.4	1 0.8	5 4.4	3 1.7	7 3.0	1 1.6	5 2.6	3 3.2	2 1.7	6 3.5
Transmission Gully needs to go ahead	7 2.4	4 3.8	1 2.0	2 2.6	0 0.0	3 2.4	4 2.5	0 0.0	5 6.3	1 1.9	1 0.9	2 1.8	4 5.5	2 1.7	4 3.6	3 1.6	7 2.9	0 0.0	5 2.6	2 2.1	3 2.4	4 2.5
Need more facilities for young people	6 2.2	0 0.0	3 4.4	1 1.7	2 4.2	1 0.8	5 3.6	1 1.5	4 5.5	1 1.2	0 0.0	1 1.3	1 2.1	4 3.4	3 2.7	3 1.8	5 2.3	1 1.6	5 2.5	1 1.4	5 4.2	1 0.6
Council staff could do better/give better service	6 2.1	3 3.4	1 0.9	0 0.0	2 4.3	4 2.6	2 1.6	0 0.0	4 4.9	1 1.0	1 2.0	1 1.6	2 2.5	3 2.8	1 1.0	5 2.9	5 2.2	1 1.9	6 2.8	1 0.6	2 1.3	5 2.8
Swimming pools	6 2.1	1 1.4	2 3.5	1 1.4	1 2.6	2 1.1	4 3.1	2 2.3	3 4.2	0 0.0	1 1.3	1 1.0	1 2.1	4 3.4	1 0.8	5 2.9	6 2.5	0 0.0	5 2.5	1 1.1	5 4.0	1 0.6
Erosion/sea wall protection/ access to beach issues	6 2.0	1 0.7	5 6.9	0 0.0	1 1.1	4 2.9	2 1.1	0 0.0	1 0.7	4 6.1	1 1.8	3 3.1	1 1.6	2 1.8	2 1.5	4 2.4	4 1.8	2 3.1	4 2.2	1 1.6	0 0.0	6 3.6
Issues concerning dogs	6 2.0	3 3.0	3 3.9	0 0.0	0 0.0	3 1.9	3 2.1	0 0.0	3 3.9	3 4.0	0 0.0	0 0.0	1 2.1	3 2.7	2 2.0	3 2.0	5 2.2	1 1.1	5 2.3	1 1.2	1 1.1	4 2.7
Other rates issues	5 1.9	1 1.0	1 0.9	1 1.4	3 5.9	3 1.9	3 1.9	0 0.0	2 2.0	1 2.2	2 3.2	3 2.7	1 1.6	1 0.5	3 2.7	2 1.3	5 2.0	1 1.3	2 1.2	3 3.5	2 1.3	4 2.4
Inadequate street lighting	5 1.7	1 0.7	3 4.7	0 0.0	1 2.2	3 2.3	2 1.1	2 2.3	3 3.3	1 1.0	0 0.0	2 1.6	1 2.3	2 1.8	1 1.3	3 2.0	5 2.0	0 0.0	5 2.4	0 0.0	3 2.8	1 0.9
Otaki/Paekakariki out on a limb/left out	3 1.0	0 0.0	1 0.9	0 0.0	2 4.9	2 1.5	1 0.6	0 0.0	2 2.0	1 1.2	1 0.7	1 0.6	1 2.1	1 1.0	0 0.0	3 1.7	2 0.9	1 1.6	2 1.2	1 0.6	2 2.0	1 0.3
Giving \$40,000 for golf tournament	3 1.0	1 1.4	1 0.9	1 1.4	0 0.0	1 0.4	2 1.6	0 0.0	2 2.4	0 0.0	1 1.3	2 2.5	0 0.0	1 0.5	1 1.2	2 0.9	3 1.2	0 0.0	3 1.5	0 0.0	2 1.6	1 0.6

(continued)

Q7b Other issues concerning the Kapiti Coast District Council.....  
(continued)

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	285	88	82	59	56	151	134	26	79	78	101	109	66	84	122	163	251	34	177	108	91	194
Weighted Base	288	100	67	71	49	146	142	66	82	64	76	94	64	107	115	172	239	49	200	88	124	163
Public halls/community buildings	3 0.9	1 1.0	1 0.8	1 1.4	0 0.0	2 1.1	1 0.7	0 0.0	1 1.2	1 0.8	1 1.3	1 1.0	0 0.0	2 1.4	0 0.0	3 1.5	3 1.1	0 0.0	2 0.8	1 1.1	1 0.8	1 0.9
Positive comments made	7 2.4	0 0.0	3 5.1	2 2.4	2 3.7	1 0.4	6 4.5	1 1.5	3 3.5	3 4.0	1 0.7	3 2.8	1 1.2	4 3.3	4 3.1	3 1.9	5 2.0	2 4.7	5 2.6	2 2.1	4 2.9	3 2.1
Others	50 17.3	27 27.1	7 11.1	8 11.2	7 14.8	29 20.2	20 14.4	28 41.8	9 10.6	6 10.2	7 9.4	6 6.5	7 10.7	32 29.7	14 11.8	36 21.0	24 10.2	26 52.4	41 20.4	9 10.2	24 18.9	26 16.1
Don't know	1 0.2	0 0.0	1 0.9	0 0.0	0 0.0	1 0.4	0 0.0	0 0.0	1 0.7	0 0.0	0 0.0	0 0.0	0 0.0	1 0.5	0 0.0	1 0.3	1 0.2	0 0.0	1 0.3	0 0.0	1 0.5	0 0.0

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Q8 Whether there is anyone in their household in the workforce..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	266	91	69	51	55	131	135	91	93	66	14	38	76	134	105	161	217	49	266	0	159	107
	66.1	68.2	76.9	50.6	70.3	70.4	62.4	94.9	88.1	78.0	11.9	29.3	84.3	95.1	62.0	69.0	63.5	80.8	100.0	0.0	90.8	47.1
No	137	43	21	50	23	55	82	5	13	19	100	93	14	7	64	73	125	12	0	137	16	121
	33.9	31.8	23.1	49.4	29.7	29.6	37.6	5.1	11.9	22.0	88.1	70.7	15.7	4.9	38.0	31.0	36.5	19.2	0.0	100.0	9.2	52.9
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0



Q9 Household income..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae-kak/ Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Up to \$20,000	76 18.8	24 18.2	16 17.9	21 20.8	14 18.3	23 12.2	53 24.5	5 5.4	9 8.5	14 16.0	48 42.3	76 57.7	0 0.0	0 0.0	37 21.8	39 16.7	69 20.3	6 10.6	14 5.2	62 45.4	11 6.2	65 28.5
Over \$20,000 to \$30,000	56 13.8	19 13.8	6 6.5	17 17.0	14 18.0	29 15.4	27 12.4	8 8.8	13 12.6	9 10.0	25 22.3	56 42.3	0 0.0	0 0.0	17 9.9	39 16.6	50 14.6	6 9.4	25 9.3	31 22.6	20 11.7	35 15.4
Over \$30,000 to \$50,000	90 22.3	26 19.8	26 28.7	15 14.5	23 29.4	46 24.6	44 20.3	23 24.2	30 28.3	22 26.4	15 12.8	0 0.0	90 100.0	0 0.0	40 23.8	50 21.2	81 23.6	9 15.2	76 28.4	14 10.3	46 26.0	44 19.4
Over \$50,000	141 35.0	53 39.3	35 39.1	35 34.3	18 23.7	77 41.6	64 29.3	58 60.4	49 46.3	29 34.3	5 4.7	0 0.0	0 0.0	141 100.0	59 34.9	82 35.0	107 31.4	34 55.1	134 50.3	7 5.1	93 53.0	48 21.1
Don't know	19 4.7	4 3.2	3 3.2	9 9.1	3 3.5	3 1.7	16 7.3	1 1.3	1 1.3	4 4.2	13 11.3	0 0.0	0 0.0	0 0.0	6 3.8	13 5.4	18 5.4	1 1.1	7 2.7	12 8.8	1 0.8	18 7.8
Refused	22 5.4	8 5.6	4 4.5	4 4.3	6 7.2	8 4.4	13 6.1	0 0.0	3 3.1	8 9.1	8 6.6	0 0.0	0 0.0	0 0.0	10 5.7	12 5.1	16 4.8	5 8.6	11 4.1	11 7.8	4 2.2	18 7.7

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Q10 Household type..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
One person household	71	23	14	21	13	20	51	0	11	19	40	45	14	3	29	43	66	5	21	50	1	70
	17.7	17.0	15.7	21.0	17.0	10.8	23.6	0.0	10.2	22.7	35.4	33.9	15.4	1.8	16.9	18.3	19.3	8.7	8.0	36.5	0.5	30.9
Two person or family household	326	109	74	80	63	163	163	95	91	66	74	87	75	135	139	187	271	56	239	87	172	155
	80.9	81.2	81.9	79.0	81.7	87.5	75.3	98.9	86.5	77.3	64.6	66.1	83.1	95.9	82.4	79.8	79.1	91.3	89.9	63.5	98.0	67.8
Some other type of household	5	2	2	0	0	2	2	1	4	0	0	0	1	3	1	3	5	0	5	0	3	2
	1.1	1.8	2.4	0.0	0.0	1.2	1.1	1.1	3.4	0.0	0.0	0.0	1.5	2.3	0.7	1.5	1.3	0.0	1.7	0.0	1.4	0.9
Refused	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	1	1	0	1	0	0	1
	0.2	0.0	0.0	0.0	1.3	0.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.4	0.3	0.0	0.4	0.0	0.0	0.4

Q11 Whether they have children under 20 living in their household..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae-kak/ Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Yes	175	64	45	32	35	91	84	79	78	15	3	31	46	93	75	100	142	33	159	16	175	0
	43.4	47.5	49.8	31.5	44.8	49.0	38.6	82.9	74.5	17.3	2.3	23.9	50.7	65.8	44.3	42.8	41.4	54.9	59.7	11.8	100.0	0.0
No	228	70	45	70	43	95	133	16	27	70	111	100	44	48	94	134	201	27	107	121	0	228
	56.6	52.5	50.2	68.5	55.2	51.0	61.4	17.1	25.5	82.7	97.7	76.1	49.3	34.2	55.7	57.2	58.6	45.1	40.3	88.2	0.0	100.0

Kapiti Coast District Council Annual Survey - May 2002 02-039

Q12 Age group..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
18-34 years	96 23.7	37 27.7	23 25.7	17 16.4	19 24.3	45 24.2	51 23.3	96 100.0	0 0.0	0 0.0	0 0.0	13 10.3	23 25.7	58 41.0	38 22.2	58 24.8	74 21.8	21 34.7	91 34.1	5 3.6	79 45.3	16 7.2
35-49 years	105 26.1	37 27.9	27 30.2	21 20.4	20 25.8	51 27.3	55 25.1	0 0.0	105 100.0	0 0.0	0 0.0	22 16.9	30 33.1	49 34.6	55 32.6	50 21.5	91 26.7	14 23.0	93 34.8	13 9.2	78 44.8	27 11.8
50-64 years	85 21.1	27 20.0	19 20.7	22 21.5	18 22.9	40 21.3	45 20.9	0 0.0	0 0.0	85 100.0	0 0.0	22 16.8	22 25.0	29 20.7	32 18.7	53 22.8	66 19.4	19 30.6	66 24.9	19 13.7	15 8.4	70 30.9
65+ years	114 28.3	33 24.4	20 22.3	41 40.7	20 25.7	49 26.6	65 29.7	0 0.0	0 0.0	0 0.0	114 100.0	74 56.0	15 16.2	5 3.8	44 25.9	70 30.0	107 31.2	7 11.7	14 5.1	100 73.5	3 1.5	111 48.9
Refused	3 0.7	0 0.0	1 1.1	1 1.0	1 1.3	1 0.5	2 0.9	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	1 0.6	2 0.9	3 0.9	0 0.0	3 1.1	0 0.0	0 0.0	3 1.3

Kapiti Coast District Council Annual Survey - May 2002 02-039

Q13 Number of years they have lived in the Kapiti Coast District area..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Less than 5 years	84 20.7	28 20.7	16 17.6	28 27.8	12 15.2	35 19.0	48 22.3	20 21.3	28 26.9	19 22.4	16 13.9	26 19.5	13 14.4	35 24.9	84 49.5	0 0.0	76 22.3	7 11.9	52 19.5	32 23.2	39 22.6	44 19.3
5 to 10 years	85 21.2	28 21.2	21 23.3	21 20.9	15 19.1	44 23.8	41 19.0	17 18.0	27 25.3	13 14.8	28 24.5	28 21.3	27 30.3	24 17.0	85 50.5	0 0.0	75 22.0	10 16.3	53 19.9	32 23.7	35 20.2	50 22.0
11 to 20 years	91 22.7	26 19.6	21 23.4	21 20.4	23 30.1	37 19.9	54 25.0	9 9.9	29 27.9	23 26.6	30 26.2	34 25.8	24 26.5	24 17.2	0 0.0	91 39.0	80 23.5	11 18.2	58 21.7	34 24.5	38 21.9	53 23.2
More than 20 years	143 35.4	52 38.6	32 35.7	31 30.8	28 35.6	70 37.4	73 33.7	49 50.9	21 19.8	31 36.3	40 35.4	44 33.4	26 28.8	58 40.9	0 0.0	143 61.0	110 32.2	33 53.6	104 38.9	39 28.6	62 35.3	81 35.5

Kapiti Coast District Council Annual Survey - May 2002 02-039

Q15 Gender..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/Rau.	Wai-ka-nae	O-taki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Male	186	62	41	46	37	186	0	45	51	40	49	51	46	77	79	107	152	34	131	55	91	95
	46.2	46.1	45.9	45.0	48.1	100.0	0.0	47.2	48.2	46.7	43.4	39.1	50.9	54.9	47.0	45.5	44.5	55.6	49.2	40.3	52.1	41.6
Female	217	72	49	56	40	0	217	51	55	45	65	80	44	64	89	127	190	27	135	82	84	133
	53.8	53.9	54.1	55.0	51.9	0.0	100.0	52.8	51.8	53.3	56.6	60.9	49.1	45.1	53.0	54.5	55.5	44.4	50.8	59.7	47.9	58.4

Kapiti Coast District Council Annual Survey - May 2002 02-039

Q16 Ward..

	Ward..					Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
	Total	Para para-umu	Paekak/Rau.	Waikanae	O-taki	Male	Female	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	\$50k +	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted Base	403	123	110	89	81	200	203	43	101	106	150	150	93	113	172	231	356	47	237	166	130	273
Weighted Base	403	134	90	102	78	186	217	96	105	85	114	131	90	141	169	234	342	61	266	137	175	228
Paraparaumu	134	134	0	0	0	62	72	37	37	27	33	43	26	53	56	78	113	21	91	43	64	70
	33.2	100.0	0.0	0.0	0.0	33.2	33.2	38.8	35.5	31.4	28.7	32.6	29.5	37.3	33.2	33.2	33.0	34.3	34.3	31.2	36.3	30.8
Raumati	49	0	49	0	0	21	28	11	12	13	12	13	10	21	21	29	47	3	35	14	21	29
	12.3	0.0	55.0	0.0	0.0	11.5	12.9	11.2	11.5	15.3	10.9	10.0	11.7	15.1	12.2	12.3	13.6	4.5	13.2	10.5	11.7	12.7
Paekakariki	40	0	40	0	0	20	21	12	15	6	8	9	15	14	16	24	39	2	34	6	24	16
	10.0	0.0	45.0	0.0	0.0	10.6	9.5	12.9	14.2	6.6	6.7	6.7	17.0	9.8	9.5	10.4	11.3	3.1	12.8	4.7	13.8	7.1
Waikanae	102	0	0	102	0	46	56	17	21	22	41	38	15	35	50	52	90	12	51	50	32	70
	25.3	0.0	0.0	100.0	0.0	24.6	25.8	17.4	19.7	25.8	36.3	29.2	16.5	24.8	29.4	22.3	26.2	19.7	19.3	36.8	18.3	30.6
Otaki	78	0	0	0	78	37	40	19	20	18	20	28	23	18	27	51	54	23	55	23	35	43
	19.3	0.0	0.0	0.0	100.0	20.1	18.6	19.7	19.0	20.9	17.5	21.4	25.4	13.0	15.8	21.8	15.8	38.4	20.5	16.8	19.9	18.8

**KAPITI COAST DISTRICT COUNCIL**  
**RESIDENTS SURVEY**

**MAY 2002**

**APPENDICES OF  
VERBATIM RESPONSES  
TO OPEN-ENDED  
QUESTIONS**

**PREPARED BY:**

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Q3a Reasons why not very satisfied with public halls and community buildings...

01 ... Need upgrading/maintenance/cleaning

- Paraparaumu Memorial Hall is tired
- Waikanae Community Hall looked drab, needs interior redecoration
- Paraparaumu Memorial Hall, floors are swept but not polished at all, plus the supper room has a broken floor which is very dangerous
- Paekakariki Memorial Hall is rundown, unkempt, needs redecoration, the kitchen is dirty, the toilets old and on the floors the lino needs replacing
- the Memorial Hall in Tutanekai St, Paraparaumu is not very well kept, it needs a facelift and when I've been there playing badminton it is often not very clean
- Paraparaumu Memorial Hall, Wednesday 15 May, the stove was dirty and the kitchen floor was dirty
- Memorial Hall in Paekakariki is rundown, quite grotty, needs to be modernised, really dowdy
- Memorial Hall in Paekakariki, the bottom part is disgusting, toilets don't work properly, windows are boarded up, some showerheads are missing, locks need fixing, no maintenance has been done at all
- too rundown

2 ... Facilities could be improved

- Paraparaumu Memorial Hall needs a sound system and a proper stage
- Waikanae Community Hall, public address system needs improvement
- Paraparaumu Memorial Hall, kitchen facilities and storage poor, oven has no oven trays and there is no fridge
- Otaki Memorial Hall, was cold and I didn't feel comfortable
- Community Centre behind Paraparaumu Library, the noise of people in the kitchen could be audible to people outside the kitchen area
- Paraparaumu Memorial Hall, Wednesday 15 May, the ladies' toilets had no hand towels/paper towels
- Paekakariki, acoustics make it totally terrible for public meetings, almost impossible to hear the people, ventilation is poor too
- Memorial Hall in Paekakariki, the kitchen facilities are quite bad
- Waikanae Memorial Hall, kitchen area needs updating

19 ... Others

- Paraparaumu, tries to do everything yet does nothing

20 ... Don't know

Q3b Reasons why not very satisfied with sports fields...

01 ... Need upgrading/improvements/resurfacing

- Mazengarb Reserve, an irrigation system has been installed but soil hasn't been compacted properly, uneven and rough
- Mazengarb Reserve, often flooded and takes a while to dry out, we've had many kids' games cancelled, don't know if anything could be done to improve the drainage
- Waikanae Cricket Field, nets rutted, needs upgrading
- uneven surface on Netball Courts
- Paraparaumu Domain, could do with a revamp

02 ... Facilities could be improved

- Te Aratiawa Netball Courts, could do something about parking
- Otaki Domain, should have upgraded the old stand
- Waikanae Park, outdated facilities
- Haruatai Park Soccer Fields, lighting on one side but not the other, when playing at 6pm or so it's very gloomy and hard to see
- Paraparaumu Domain, could do with more seating

19 ... Others

- Mazengarb Reserve and others in the area, believe they need more facilities for field sports, ie other sports, need to be combined to get the most out of the fields
- Haruatai Park, not very happy with the new project, rebuilt the stand, put in a ramp, was finished and nice, but it doesn't meet OSH standards so has to be ripped up and redone for \$20,000 extra

20 ... Don't know

Q3c Reasons why not very satisfied with children's playgrounds...

01 ... Need more maintenance/upkeep

- MacLean Park, pond is dirty and rubbish-laden, pond should be cleaned
- no lawns cut, unpleasant if you're taking a 2 year old and have to climb through the long grass
- Otaki Beach Park, condoms all over the place, play equipment had been wrecked
- Lindwood Dr children's park, equipment damaged and not repaired for a long time

02 ... Need more/better play equipment/equipment for more age groups

- Huratai Park, don't think they have enough for younger children and toddlers
- daughter takes grandchild to them, there are no swings for little toddlers that need to be chained in, at all the Waikanae playgrounds, at every one that my daughter has been to in Waikanae
- I don't like all the plastic crap basically
- Huratai Park Otaki and Otaki Beach Park, there are not enough activities for under 3 year olds to do
- just think they're a bit boring, used to be quite different, pretty predictable
- they need to be more interactive, more than just swings and climbing structures, at Huratai Park Otaki (where the pool is) there is nothing for under 3's to play on
  - a little more equipment in Leinster Ave
- Waikanae Beach Park, needs upgrading with more kids' facilities
- not suited for teenagers

03 ... Safety concerns

- Queen Elizabeth Park Paekakariki is off by itself, a woman was sexually violated, doesn't feel safe for a woman with children on her own during the day
- Huratai Park, roundabout is quite dangerous
- Queens Rd Waikanae, equipment not ready to be used for young children (too high), no safety matting under equipment
- the one at Huratai Park Otaki (where the pool is) is not very safe, one structure is quite high, no real hand railings going up the stairs, stairs rickety and a creek running through the park

04 ... More children's playgrounds needed

- eagerly awaiting new park in Waikanae
- there are not enough parks full stop, in the whole Kapiti Coast area
  - they are few and far between

19 ... Others

- Queen Elizabeth Park is now really bare since they took everything away, there's nothing for young kids, all summer it's been like that
- MacLean park, now shifted it
- Lindwood Dr children's park, lack of rubbish bin

20 ... Don't know

Q3d Reasons why not very satisfied with passive reserves...

01 ... Need cleaning up/more maintenance

- not enough done to keep the area tidy, we live across from a reserve, it's not kept up at all
- Pohutukawa Reserve Paraparaumu, grass too long, golf balls get lost in the long grass
- the Waikanae Walking Reserve over the back of Greenaway Rd is full of potholes and the track is all overgrown
- rubbish lying around and it washes up from the sea and not cleared away at Te Horo Beach (between Te Horo township and Otaki River mouth)
- the water had foam on top of it, had ducks in it also, Mazengarb Rd/Guilford Dr
- Mazengarb Rd near New Life Church, there's spill on the footpath which is never cleaned up
- track alongside the Escarpment which finishes on Waterfall Rd is overgrown, lots of blackberry

02 ... Facilities could be improved

- not enough tree planting
- insufficient lighting
- insufficient infrastructure, lacking paths, several passive reserves around Paraparaumu and Waikanae area  
green area from Coastlands to Raumati Beach (the walkway) needs beautification, more trees planted

03 ... More passive reserves needed

- there could be a few more, when they build these new subdivisions, I hope the developers are putting aside enough land for reserves
- not enough grounds have been kept as passive reserves
- there really aren't enough in Otaki, no areas to walk dogs, there is the beach but that can be unpleasant when it's windy
- piece of land, Fisherman's Table, to be used for private use, yet it should be a public park
- need more reserves in Kapiti area generally

04 ... Safety concerns

- Queen Elizabeth Park Paekakariki is off by itself, a woman was sexually violated, it doesn't feel safe
- could have more people or users to make it safer, not so isolated, make it safer to run or jog etc

19 ... Others

Queen Elizabeth Park is a great reserve but the boating ponds have been removed, so has the children's play areas

- I was told to leave Otaihanga Park by some Maori who said they owned it

20 ... Don't know

Q3e Reasons why not very satisfied with swimming pools...

01 ... Needs upgrading/improving

- Paraparaumu being without a decent swimming pool is absolutely ridiculous
  - Paraparaumu is a bit old fashioned, I think it needs to be spruced up a bit
  - Raumati needs a revamp, it's heavily used and it needs updating
  - facilities need to be upgraded and need a full sized pool for the 21st century
  - Kapiti Coast pools need upgrading. We need an aquatic centre, I use Porirua as it's better
  - there's only one in the area, the Raumati pool, when we went there it wasn't that great
  - the Raumati one is not up to standard
  - Raumati Pool needs to be updated
  - Raumati Pool is in need of a major overhaul or upgrade, can only overhaul so much, needs replacing
  - Raumati Pool needs sprucing up
  - Raumati Pool needs refurbishment, generally needs to be updated
  - the Raumati and Waikanae Pools are insufficient for the population, they are not up to standard in terms of the activities they provide, they are behind other pools such as in Wellington and Porirua in what they have to offer
- I think at Raumati it needs upgrading, the whole thing is inadequate
- Raumati needs upgrading

02 ... Changing facilities could be better

- cold in winter in changing rooms
- Raumati Pool, changing rooms are shocking, showers not good enough, urinal next door
- Raumati Beach Pool, not enough showers

03 ... Lack of cleanliness/poor water quality

- Raumati Pool, last time I used it had to vacate it because someone pooped in it
- Otaki Pool, I wasn't happy with the cleanliness of the water at the time, I'm still receiving complaints about it from people who use it
- Otaki Pool, it was very murky and not very clean on the bottom of the pool
- Raumati Pool, doesn't look clean
- Raumati Pool, it always seems quite dirty
- we always seem to get unwell after visiting the pool, sore throats, headaches

04 ... Too much chlorine

- Otaki Pool, too chlorinated, stings the children's eyes
- Raumati Pool, chlorine levels are too high
- Raumati Pool uses way too much chlorine, the kids swim once a week and their togs wear out in a year, we choose to go to Porirua or Upper Hutt in the holidays
- Raumati Pool is over-chlorinated, (my grandchildren's eyes sting afterwards)

05 ... Temperature of pool/too cold

- winter water heating too low

06 ... Would like an indoor pool/year round pool

- it's a shame there isn't a closed-in pool at Waikanae
- Waikanae should be available all year round

07 ... Need better facilities for children/families

- Raumati Beach Pool, no toddlers pool, not enough fun for the kids, not enough to draw them to the pool
- no outdoor area, not enough space for small children
- Raumati Pool, not enough there for kids, need different sized pools and activities, they need a toddler pool, it's okay if you're just going to swim
- needs a more developed area
- nothing to do at Raumati Beach Pool, we have to leave the area to find more enjoyment so kids can get more enjoyment, same comment from lots of mothers

08 ... Rude staff/poor staff supervision

- Waikanae Pool, found the staff there quite rude, I wasn't very impressed at all
- Otaki Pool, not very happy with the lifeguards, backs turned to the pool, talking and ignoring children, happens every visit, not occasionally

09 ... Specific improvements needed/suggested for pool premises

- Raumati Pool, can't get enough air into it
- Raumati Pool, very slippery, especially for the elderly and the building is dark  
Raumati Pool, I'd like to see the area around the kiddies' pool improved, uneven, service pipes difficult to get around
- Raumati Pool, we'd like some skylights to make it nicer in the warmer weather
- Raumati Pool, feel that there should be a non-slip surface, when there's a public pool, it's always going to be wet, which is a danger, there should be a non-slip surface

19 ... Others

- mothers shouldn't have to pay to stay and watch kids
- Raumati Pool, prices are due to rise
- too crowded, couldn't swim, they were everywhere, couldn't move, so I gave it away
- Otaki Pool, during the school holidays there is not even one lane available for serious swimmers and hydro-therapy, this should be fixed as the pool is large enough for children and adults
- Raumati Pool, hours of use aren't that satisfactory for people with young ones
- Raumati, it's noisy
- wants Waikanae to stay open longer in the year eg Easter school holidays

20 ... Don't know

Q3f Reasons why not very satisfied with the services provided at the District's libraries...

01 ... Small number/limited range of books/insufficient resources

- Otaki Library, not enough non-fiction books, these must always be ordered from other libraries, Otaki Library caters more for elderly borrowers
- Otaki Library, limited range of books especially hobby and leisure books eg antiques
- would like a larger collection of books
- limited range of books
- don't have many books
- appalling library service for the size of our population, it's incredibly under-resourced, not a large enough collection
- very small range of books
- don't feel Paraparaumu provides a service for children, range of books very poor, videos and tapes poor
- not much choice of books, I've just joined Porirua for that reason
- Paraparaumu Library, range of books not wide enough

02 ... Old outdated books/need newer books

- because I've read all the books on my topics and don't see new ones, don't seem to have new books
- library books not up to date
- nice to get some new books, I read biographies and autobiographies, I go every 6 weeks or so but they never seem to have any new ones

03 ... Small/cramped premises/new premises will be good

- very small in size
- very cramped but believe there's to be a new library
- great to see new library built
- very cramped, need more space, Paraparaumu Library is currently being extended
- Paraparaumu Library is too cramped
- I'm comparing it to a big town library which is not fair, Paraparaumu Library is pretty small, I think they're building a new one, supposed to be
- not big enough
- Paraparaumu Library is too congested, books too jammed together,

04 ... Not happy with charges/charges too high

- not happy with the charges, I would rather not have the charges
- new releases you have to pay for, videos you have to pay more than the local video shop

05 ... Need to improve librarian service

- need to change the librarian, very grumpy
- Council staff have been cut and the librarians are having to cover for Council issues eg fire permits
- the librarians are more interested in their activities rather than the public, in talking rather than helping the public



19 ... Others

- why did they spend all that money doing up the library when they're now going to build a new one? It's a waste
- the Council should look at the library in Blenheim, it's a similar sized community and their library is wonderful
- librarians do the best they can with little help from Councils, not enough funding
- length of borrowing newest books is too short ie 1 week

20 ... Don't know

Q5c Reasons why not very satisfied with the taste of the water...

01 ... Tastes/smells of chemicals/chlorine/fluoride

- it smells of chemicals, poisons
- too much chlorine in it
- chemical taste and smell of the water
- chlorinated, can taste it
- funny taste, like chlorine
- I notice a taste sometimes, like a chlorine taste
- I have this thing about clear water, a lot of chemicals in it
- it just had a sort of chlorine taste, just didn't taste quite right
- a lot of chlorine, on a hot day tastes like chlorine
- not a nice taste, it tastes very chemically
- strong chlorine smell and taste
- it's very heavily chlorinated
- would like less chlorine I know they need to fluoridate pipes but would like less
- sometimes a strong smell of chlorine about once a month  
very chlorinated
- chlorine taste, not constantly
- it has a distinctly chemical taste to it, whether it is chlorine or what, we don't know, it tastes like the smell of weed spray
- because often it has a funny taste when they've put too much chlorine in it
- it tastes chemically, tastes of chemicals
- tastes like chemicals, there's a high level in our water, you can smell it and taste it , even when you run a bath
- there's a smell to it which is off-putting, it's gross, like a chemical smell, just whatever chemicals they put in it taints it a bit, you can taste it
- if let to sit for any length of time you can taste the chlorine
- taste and smell - over-chlorinated
- it tastes of fluoride I think
- too many chemicals
- lots of chloride, tastes like swimming pool water
- it has a lot of chloride or fluoride  
too much chloride in the water, you can smell the chlorine as soon as you turn the tap on
- sort of chemical taste, I am against additives to water
- too many chemicals/additives in the water
- sometimes chlorine taste is very strong
- too many chemicals after rain
- very high in chemicals

03 ... Metallic taste

- it's got like a metal taste in it
- we have had letters from the Council saying that the metals in the water supply are too high
- it has heavy metals in it, they regularly write to us and ask us to disregard the first 500 mls
- tastes like metal
- in summer the water tastes like metal
- metallic taste
- it has heavy metals in the water, we get water warnings all the time
- toxins, lead in it after non-use, Council tells us
- very metal flavour with it, just had notices in the last week saying it has to be run before drinking
- don't like the taste, too metallic
- we got a leaflet saying that there are metals in the supply and to run it for a minute before drinking
- metallic taste to the water and smell

04 ... Use a filter system/purifier

- I have invested in a \$200 water filter to be able to drink it
- I moved to Otaki about 18 months ago and I have used a filter since I got here
  - must filter it always to be drinkable
- now use a filter, have done so for the last 8 years
- I have a purifier
- have a filter, tastes better
- bought a purifier as couldn't drink the water
- put it in a filter jug sometimes
- have had a filter for 6 years
- I have to use a purifier
- I actually filter my water
- I have a filter, always had a filter
- put it through the filter
- I have used a filter for 4 years, to take out impurities
- must use a filter
- bought a filter to make it drinkable
- have to use a water purifier, wouldn't drink it without this
- need a filter to make it palatable
  - we always filter it

19 ... Others

- we buy water, we drink mineral water
- lack of being able to use it when I want
- it stings the skin as well
- pipes need upgrading, rust chemicals etc, it's disgusting
- do something about it!
- even the dog won't drink it
- hard water
- water is from Wainui Creek so I think the pipes are in a bad state of repair
- I'm concerned because I know that the system where they clean the water is not of a high standard, it is a low standard of purification, when you know the level of water purification it tends to slant your viewing of it
- prefer to obtain a supply of untreated drinking water from outside the area for my family to drink
- Otaki has the worst water so I've heard
- we drive somewhere else to get water

20 ... Don't know

Q6b Have you done anything in the past year to save water...

01 ... No

02 ... Used less water in garden/use own supply/recycled water on garden

- use water from the tub for the garden
- use bath and washing machine water on garden, mulch garden
- have replanted garden with sand-loving low water-maintenance plants
- use washing machine water to water plants
- mulch in garden
- put in irrigation system, let lawn go brown
- handheld hoses
- we mulch instead of watering
- re-use water on garden as much as possible
- have put a collection tank in for use in the garden
- have 2 tanks in the garden to capture rain water for garden use
- planting drought resistant plants
  - use water from own bore to water garden
- we have a run-off catchment system in tanks for the garden
- we have a bore for the garden
- I collect water when it rains for gardening purposes
- save the last rinsing water and use it in the garden
- used mulch on garden
- independent water supply for the garden
- have planted mainly native NZ plants which don't require much watering
- don't run hose
- use bath water for plants
- plant plants that don't need watering
- no untended hoses
- installed an underground sprinkler lawn system

03 ... Used less water in house

- make sure the dishwasher is full before using
  - turn the taps off
- washing machine on single rinse
- turn off the taps while cleaning teeth
- showers instead of baths
- we don't run the tap when we clean our teeth
- showering with spouse
- showers not baths
- do bigger loads of washing at one time and use shower not bath
- saving washing of clothes until there's a full load
- more conscious of the level of the bath, not leaving the tap running to peel vegetables etc
- only wash full loads
- don't full the sink too full
- wash once a day instead of twice a day
- kids share bath water

11 ... Collect rain water/have water tanks

- tank for collecting rain water
- tank installed
- collect rain by buckets
- we have our own tank for rain water
- put a tank in to collect water
- we live on tank water here
- put in an extra water tank
- on tank water
- use an underground tank
- use water from roof of house
- own tank and pump
- put in own tank
- put in tank to take water off garage and plan to put in another one to run off the house
- use own supply of water, own 2 tanks, Council water used for emergency only
- I also collect water from rain for drinking but only when I'm at home and can change the downpipe

2 ...

13 ... Don't waste water/recycle water (unspecified)

- very careful
- we are very water conscious of our water usage
- recycle household water
- we re-use our water when we can
- don't waste it
- recycle household water
- careful with water
- we put buckets in our shower
- have lived in a desert, conscious of water, reasonably conscious of saving
- use normal water but nothing overly
- don't use as much
- always careful
- doing everything they suggest and advise
- recycled water

19 ... Others

- don't have a swimming pool
- no pool
- use a water meter
- used water from bottles for drinking
- bottles water for drinking
- Hautere Water Scheme, not reliant on Council water
- kicked the wife out
- check the water trough to ensure it is working properly
- not filling kids' swimming pools and taking them to the beach instead
- don't use town supply

20 ... Don't know

Q7b Other issues concerning the Kapiti Coast District Council...

01 ... High rates/too high for services received

- rates too high
- what services do we get for our rates, no water, no sewerage, no footpaths etc?
- no services provided ie no street lighting, no rubbish collection, not value for money for rates paid
- pay very high rates just for rubbish collection, not on water supply, would like rates to be lower for rural people
- rates go up and up, don't see any extra activities
- Paekakariki rates have gone up even though on septic tanks, paying for someone else's facilities
- as a rural ratepayer I'm disappointed I'm not getting value for money due to rates increases, eg no sewerage and no rubbish collection in rural areas
- rates are too high, not a lot of thought on how to cut them but, compared to other areas, they seem high for what we get
- rates too high and not justified
- cost of rates too high
- Council should do more for the cost of the rates
  - our rates, they are too high compared to other Councils in NZ or even in the Wellington region
- rates too high for the services given, rural rates, no water supply, no rubbish collection, no cutting of overgrowth on banks and side of roads, no sewerage system, no street lighting
- I think my rates are too high, \$3,000 per year is a bit on the nose as I don't get value for money
- I live at Te Horo Beach and we pay substantial rates and all we get for our money is a rubbish collection, no water supply or stormwater, rates should be lower as we pay the same as people who get these services
- our rates have nearly doubled within 15 years, we haven't had any extra improvements or amenities for our extra rates over the years we've lived here
- value for money from rates, far too expensive here on the Coast
- rates, our rates keep going up, have doubled in 16 years and we get no services, no stormwater, no sewerage
- the rates are too high and monies not used wisely
- I think the rates are very high for what we get
- rates are too high compared to what other Councils charge
- we don't get a lot for our rates here in Reikorangi
- rural rates should not be increased
- Te Roto Rd, no piped water supply, no street lighting, no footpaths, very busy street opposite the racecourse, we are rated "urban" so these should be supplied by the Council
- Te Horo area, no footpath, no drainage, no rubbish collection, not getting value for our monies

- 03 ... Alternative route needed badly/Western Link Rd/another bridge (continued)
- need a new road between Paraparaumu and Waikanae to reduce traffic jams
- it's time they woke up to the fact that they need to do something, an alternative route to SH1, an extra bridge
- the traffic jam problem should be addressed, alternative routes should be created for travel in and around the Kapiti area, instead of the main highway
- wish they'd get off their butt and fix the road problems, the roads are clogged, bridges on the Waikanae River would help
- spending too much money on SH1, all the bottlenecks at Plimmerton, Paraparaumu etc, they need an alternative route urgently and should be spending money on that
- would be a great help if there was direct access from Waikanae to Paraparaumu, not on the main highway
- terrible congestion on SH1, they need to do something about the Western Link Rd (the sandhills motorway) which goes from approximately McKays crossing to Peka Peka
- the arterial road down to Paraparaumu, I'm surprised it hasn't been built before, it's long overdue

04 ... Transmission Gully needs to go ahead

- accidents and traffic jams and delays to the city, I support Transmission Gully
- get Transmission Gully going
- Transmission Gully
- roading, Transmission Gully to go ahead
- traffic congestion, Transmission Gully project needs to go ahead
- Council should lobby for Transmission Gully route

05 ... Other roading issues/traffic control issues

- where we live cars shoot around doing 120 kph, need signs to slow down traffic around SH1
- Poplar Ave, road surface is uneven and dangerous
- traffic lights coming from Elizabeth St to SH1, I've seen 20-30 cars waiting and when they turn green only 2-3 get through
- roading, Cedar Dr/Guilford Rd extension, incomplete work done on roads
- Kapiti Rd traffic congestion, need to relieve the problem
- the roads, the Raumati streets improvements took too long, it was not the highest priority in my opinion, a bridge over McKays crossing is higher priority
- Paekakariki intersection, whole thing needs a shake up, also entry into Coastlands should be looked at as high priority
- traffic problems, exits from Hospital Rd dangerous, also the whole of Kapiti Rd intersections are unsafe
- our roads in Paekakariki, getting in and out, unsafe, dangerous intersection on a main road
- Kapiti Rd is too rough
- they put in new roads and then dig them up for cables and ruining the seal, Realm Dr off Masengarb Rd and others
- Ames Rd, the entry/exit road into and out of Paekakariki needs to be monitored/investigated and possibly closed off to improve traffic safety
- roading is always a concern, they always seem to have consultants in but never seem to do anything
- lights at Waikanae brass me off, especially the ones at Elizabeth St, you sit there forever, the Council really needs to look at the phasing of the lights in the Waikanae area
- Kapiti Rd is too narrow, needs alternative route or widening to promote better traffic flow
- roading needs sorting out, it's very congested, it's not the surface of the road but the planning of the roading around Paraparaumu
- Kapiti Rd should be widened, it's a bottleneck area when traffic is dense at peak times



06 ... Footpaths need attention/no footpaths

- poor footpath conditions, Ocean Rd and Kapiti Rd
- footpaths at the beach, one side of Toi St has been done but the other side hasn't, it would be better to have both sides done
- dangerous footpaths, all broken up and uneven around the central part of town
- footpaths are shocking, cannot push a pram, bumpy, holey, not complete, stones over some but no tar seal
- need a footpath on the Council side of Rimu Rd
- footpaths need maintenance, not safe for older people
- footpaths uneven and need patching, Donovan Rd and around about
- the footpaths are non-existent, Otaki Beach, Mountainview subdivision, roads have been worked on but footpaths need work, they are very poor
- we still have gravel on pavements, I've been here 20 years and they really need to be concreted, even one side would be good for those residents who are not steady on their feet, Wairere Gr
- Konini Gr, footpath needs replacing on the right side going east, lots of dips and rough patches
- bad footpaths, full of cracks, no money to have them repaired so I've been told, Freemans Rd Otaki, other streets in poor state also
- not adequate footpaths around Raumati area
  - lack of walkways joining up cul-de-sacs all around here in Waikanae Beach, Napier Rd and Hastings Gr don't meet, also Flaxmere St off Weggery Dr doesn't join up with Te Moana Rd, and there's a new subdivision going in off Weggery Dr and it doesn't join up with Hicks Cres
- Rahui Rd, no footpath
- footpaths are unsafe for the elderly
- lack of footpaths causing danger to young children
- Bell St - footpath uneven, rough, dangerous for people, especially disabled using walking frames, Dunstan St
- footpath very uneven, Waeranga Rd, only one side has been upgraded, other side footpath should be done
- Kapiti Rd has no footpath on the airport side, needed badly as a very busy area
- Rimu Rd, footpath broken, on the Coastlands side
- Rangiruru Rd, footpaths are in a bad state, they need repair and attention, they have potholes
- footpaths in Te Miti St and The Parade, broken and uneven
- why do Kapiti only have footpaths on one side of the road, on most roads, on Kapiti Rd, footpath only goes to Arawhata Rd?
- no footpaths on Kapiti Rd past the airport towards the Shell service station and no pedestrian crossing to get across the road, Kapiti Rd is a busy main road in Kapiti
  - footpaths in Paekakariki, uneven surfaces, require urgent maintenance, dangerous for the pedestrians
- broken footpath in Manawa Ave is dangerous
- where we live the footpaths are very unsatisfactory, Huia St Waikanae
- Dale Rd Raumati South, middle area, need more footpaths, very dangerous for school children, no footpath on either side of the road, a child will be killed soon if a footpath is not put in
- in general lots of footpaths in Paekakariki in poor condition, would like to see some attention given to the poor condition of the footpaths
- Totara St and other streets, the driveways and footpaths are broken up from years of use, easy to twist your ankle in a hole, I'd like them to get some attention
- Forest Rd, no footpath
- Turk St, Wairinga Rd, paths not good
- Waikare Rd and Ngaio Rd, footpath is broken and uneven

07 ... Delay in solving water supply problem/on-going shortages/restrictions (continued)

- build new reservoir lakes, do it, buy land and do it
- sort out the chronic water shortage
- very unhappy with the lack of a continual water supply, rather see money put into water supply than building a new library
- not an adequate water supply, they've procrastinated too long
- on-going water supply problem over last 30 years must be sorted out soon
- there are water problems, the Council's ridiculous long term efforts are not enough, they have been talking about and planning a water supply for all the 9 years we have been here
- reservoirs should be built to collect rain water so that the ridiculous water shortage situation can be addressed
- water is a big issue, they need another catchment area up here

08 ... Poor quality of water/fluoridation/other water supply issues

- concerned about taking water out of Otaki River to supply Paraparaumu and Waikanae, long term Otaki needs this water
- water supply is an issue with high metals
  - water pressure not very high, Greenwood Boulevard
- prosecute misusers of water
- opposed to fluoridation of Paekakariki water, Council should not go ahead with this
- received a letter in the post about the level of metal in the water, Council need to do something urgently about this situation
- not at all happy with metered water which is shifting the responsibility back to ratepayers rather than the Council
- the quality of the water needs real attention
- water occasionally has chlorine in the water
- change of water supply to town, main Rangiruru Rd has organic waste in the pipes
- need water pipes down at Peka Peka
- make every house in Waikanae have a water tank
- find a solution for water conservation, new houses should have tanks
- would like all builders and people doing new subdivisions to put tanks in houses, if they had large tanks there'd be enough water for everyone
- Council should subsidise ratepayers' own water, storage tanks, bores etc as an incentive to save water
- every new house that is built should have its own underground water tank, then water from the roof can be collected and used, it would make a big difference

12 ... Erosion/sea wall protection/access to beach issues

- Paekakariki sea wall needs strengthening, needs more rocks and boulders added to reduce erosion
- Paekakariki sea wall, access to the beach needs to be improved, erosion on the northern end of the beach not adequately dealt to
- they need to do more to put protection, sea wall type protection on the beach front on Council owned beach land
- Paekakariki, beach access needs to be improved
- the Council have a problem with erosion at Raumati Beach, lots of money has been spent trying to stop erosion, they went to the public inviting comment, I think I know the answer, I've seen low sea walls into the sea used
- the seawall, been dumping big rocks, can only get down to the sea in about 3 places, not very good
- protecting the beach fund
- being from Paekakariki, the sea wall saga
- coastal erosion, quite a large problem across the coast with a large cost, get on with it and stop talking

13 ... Maintenance/upkeep/beautification issues

- beautifiers should look after trees that they've planted including cleaning drains and gutters as this can cause flooding
- plants have grown over the footpaths, only get a quarter of the footpath to walk on, in Rosebank area, Te Moana Rd
- a lot of rubbish lying around Waikanae Beach area
- tree droppings on the back of my property from Council land
- trees on the berm, leaves cluttering up spouting, trees aren't being maintained, Alexander Pl Otaki, also Mill Rd, school trees are shocking
- overgrown trees on verge of Manly St and Ngapotiki St
- lots of vegetation overhanging Paekakariki footpaths, would like to see vegetation cut back
- waterfront, have no strategy to plant or maintain
- tree branches overhanging footpaths
- some of the gutter cleaning could be improved, around Mazengarb Rd I notice it gets blocked sometimes
- plants that grow over the footpaths, trees encroach footpaths, cannot walk together, mother on scooter can't cope very well, Woodlands
- Kapiti Rd looks unattractive, needs planting of trees to beautify
- blue gum trees in Manawa Reserve opposite my house shed too many leaves, Council don't clear the leaves
- blocked drains in lots of areas in Otaki, leaves blocking the drains in the gutters
- paving down town, did one side of tiling and then stopped, looks messy, main street in the town, not SH1
- bike lanes are in a bad condition, they are bumpy and rough and all the bad stuff off the road gets thrown to the side by the cars and the bikes get the worse of it, it would be good if the bike lanes could be swept more regularly
- I think the general outlook of the town is too scruffy, heaps of noxious weeds etc, they don't look after the area at all, they don't plant trees or look after nature areas
- public toilets are disgusting, Paraparaumu Beach toilets are absolutely filthy, not maintained, don't appear to be cleaned, Council should take responsibility for the cleaning, cleaning is done to a very low standard
- a poorly maintained poor mans gutter runs in the property, Raumati South
- between Paekakariki and Paraparaumu Railway Station, weed removal needs to be kept up especially the roadside areas, otherwise create an eyesore
- I've reported to the Council that on the road to the cemetery there is a willow tree which overhangs a row of pohutukawas which were planted by Rotary and the tree is stopping the pohutukawas from growing

16 ... Need more facilities for young people

- I think they should provide more for the youth, things to keep the young out of trouble, they focus too much on the oldies, there's nothing for young people around here to do
- need more for young people, like a skateboard ramp and a gathering area
- it would be good to have more for the children in Otaki, for all ages, teenagers as well as younger children, it's a long way for teenagers to go to Wellington to the movies etc
- after school programmes and holiday programmes required to be supported by the Council especially at Waikanae and Paraparaumu, also more entertainment facilities for school children
- I don't think the kids in Paekakariki area have been treated fairly, they've taken the skate ramps away and there's just nothing for them to do, it's the residents that don't want them there
- spend too much money on elderly, need to focus on the younger ones, a bar curfew is a bit old fashioned
- not enough activities for the kids, we need a turf hockey area in Raumati

17 ... Public transport issues

- work on public transport ie trains, less emphasis on roading, get cars off the road
- only that the train service is going to be sold off, don't think that it's these guys though, think it's the Wellington Regional Council
- more public transport
- we don't have a bus service to Paraparaumu here at Otaki
- train service is now an hour into Wellington, when we moved here the trip used to take 40 minutes, very critical when you have to start work at a certain time
- I think more pressure should be put on the Government to extend the rail system to encourage people to use public transport, it would have to come from the Council, it would take more pressure off SH1 usage if more people used the rail system
- railway station wanted for Raumati South, should now be considered
- they've re-routed the buses past our place in Ocean Rd in the last 8 months, it's not only noisy but quite frequently, about 90% of the time they're empty, quite expensive waste of money if you ask me
- buses after school, user pays, don't know if it's the Council, but it's a bit off that the kids are having to pay to and from school

18 ... Issues concerning dogs

- not enough dog control
- not all dogs are on a leash on the beach, the rules are not always observed, they should be policed
- dog control laws not being adhered to by dog owners, see little value in a law not followed up, dogs not kept on leads when on walks, signs ignored
- I would like the job of Animal Control Officer, barking dogs are a real problem in Kapiti area, nothing ever seems to get done about it
- in the last year we've got some dogs and I've noticed very few people pick up their dog's droppings, we are diligent about it but when you do there's hardly any bins to put them in, it would be good if the Council could pay a bit more attention in this area
- walking restrictions with dogs on the beach, Paekakariki Beach, they suck
- control stray dogs

23 ... Council generally could do better/improve performance

- Council discuss things but they never do anything, they take a long time to decide what they are going to do and that's with anything, they don't know what they're doing
- lack of action on issues, seem to be a passive Council
- Council relies too much on consultants' advice
- unsatisfied with the Council because there is far too much power in the hands of the paid staff, the employees' issues are not the same as the residents
- there are too many political influences going on in the Council, need to forget parties and do the job at hand
- from newspaper reports the Council seem quite divided and not working as a team, personalities involved, resignation of the General Manager for example
- not enough leadership from the Council for progress
- Council becoming too heavy and too much bureaucracy
- wish they would stop using consultants when they already know the end result
- I think they spend too much on consultants and I don't think they seem to be able to make a decision
- Council too slow to make decisions
- should have more strategies on how we can overcome small problems such as water supply issues, seems we don't tap into the wealth of knowledge on the Coast

24 ... Council staff could do better/give better service

- these building inspectors are too uptight, feel like it's not what you know but who you know at Council
- Building Consent Office, poor service including exorbitant charges and lack of expert knowledge of the officers, Building Inspector inexperienced and rude, told me it was my fault that the plumbing was not right, did not hold any accountability for doing inspection incorrectly
- cost, seem intent on making everything expensive and time consuming, I did a subdivision last year, they were unreasonable and unbudging
- Roading Department staff at Kapiti Coast District Council, person dealing with an issue with a right of way, full of hot air, said he'd do this and that, when it came down to it he did nothing
- awful Resource Consent process
- Wharemanuaka Stream runs through our property, does lots of damage in flood, local Council have called but fobbed us off to the Wellington Regional Council, we just want advice, we don't expect the Council to help - just want to get advice on how to limit the damage
- Resource Consent, delay in issuing permits, advise that it will take 10 days but instead had taken 15 days, poor service, I rang the office several times and was answered by a message phone, left several messages and 'here were delays in responding to the messages

28 ... Positive comments made

- the gallery is a really good thing for them to have, there's more to the local area than sports fields and libraries
- Kapiti Council services in general are excellent compared to Wellington
- needed assistance when trouble with the toby, was attended to very well, also I'm delighted to see restrictions on meetings in private, community groups need to meet and front up in public
- road signs are excellent, gutters and streets are kept very clean, Council vehicles are kept very neat, all Council employees I have dealt with have always been polite and obliging, feel we are a privileged area
- staff member does clean ups, place always looks nice, he has a lot of pride
- grounds are fantastic around the town area and the toilets look really lovely
- cycle walkway from Paekakariki to Otaki towards completion, congratulations Council

29 ... Others (continued)

- we've not been impressed with the overall planning of Kapiti, this is an historic thing, I'm talking 20 years or more, I don't think they planned with any foresight, the fact that it is a ribbon development, that whole Coastlands is a real eyesore, it was all focused around SH1 and Kapiti Rd
- have concerns what they are going to do with the airport land, I don't know whether it's owned by the Council or someone else but we would hope to see it developed with a more environmentally and people friendly manner
- we need a boat ramp at the Paekakariki Surf Club end
- lack of community spirit, not promoting community events, lack of promoting the Coast as a tourist venue
- things like big supermarket chains coming into small areas like Waikanae can really affect local businesses, taking money away from the locals

30 ... Don't know