

**Chairperson and Committee Members**  
STRATEGY AND POLICY

21 MARCH 2019

Meeting Status: **Public**

Purpose of Report: For Information

## **YOUTH DEVELOPMENT REPORT: YEAR THREE**

### **PURPOSE OF REPORT**

- 1 This report summarises the outcomes and results for Year Three of the contract held by Zeal Education Trust for the Youth Development Centre and associated services.
- 2 It also provides a brief overview of the key outcomes and deliverables for the contract for Year's Four - Six.

### **DELEGATION**

- 3 The Committee has the authority to receive this report.

### **BACKGROUND**

- 4 In 2015, the Environment and Community Development Committee selected Zeal Education Trust (Zeal) as the provider of the Kāpiti Youth Development Centre (Centre) and associated services.
- 5 The contract with Zeal for the Youth Development Centre was signed in 2015 and had a three-year term with two rights of renewal contract for three years each. This report provides results for 2017/18, Year Three.
- 6 The contract provides for establishment of the facility and on-going operations of the Youth Development Centre, its programmes, activities and youth work provision. Youth work provision also involves the establishment and operation of a mobile satellite service.
- 7 A memorandum of understanding was signed between Zeal and the Council to formalise the collaborative partnership in the establishment and delivery of the Youth Development Centre and associated services.
- 8 Zeal will provide a verbal presentation on their achievements for Year Three on 21 March 2019.

### **YEAR THREE OUTCOMES**

- 9 In Year Three (1 July 2017 – 30 June 2018), the Council committed \$199,860 of operational funding for service delivery and facility development.
- 10 The focus over Year Three was on building connection with and support for young people in the lead up to the opening of the Youth Development Centre. This has been done through mobile events around the district, the two satellite services, the Music Box and the Coffee Cart and supporting young people to

lead activities. In June 2018 (at the end of Year Three), the Youth Development Centre was opened.

- 11 The following provides the results against outcomes for Year Three under each of the five service areas;
- a. facility development
  - b. youth engagement and development opportunities
  - c. youth participation in decision making
  - d. community engagement
  - e. best practice youth work

### **Facility Development**

12 There were three outcomes sought for facility development:

- Building is fit for purpose (*Achieved*)
- Young people have sense of ownership (*Achieved*)
- Community is welcomed (*Achieved*)

13 The Zeal facility was opened in June 2018. In Year Three Zeal fundraised further funds towards the capital fit out of the Youth Development Centre outside of the Lotteries Facilities Fund with the final cost of the facility at \$1,095,587 (excluding GST). Zeal also raised additional funds for equipment for the Youth Development Centre of \$78,814 (excluding GST). The facility includes staging and event space, a digital media suite, break out rooms for small groups and an outdoor area.

14 A highly successful launch was attended by young people, media, the Mayor and Councillors and key stakeholders, with the Kāpiti Coast Youth Council taking centre stage at the event. A youth launch event was also held to kick start programming at the facility.

### **Youth Engagement and Development Opportunities**

15 There were three outcomes for youth engagement and development opportunities:

- Safe events which engage young people as recipients and contributors (*Achieved*)
- Young people gain skills and have youth development outcomes (*Achieved*)
- A broad base of young people is engaged in the development of the Centre (*Achieved*)

- 16 On a weekly basis, two support groups 'Girls Group' and 'Phat Chats' (a young men's group) were delivered at different locations before the Youth Development Centre opened. The groups transferred over to the Youth Development Centre once it opened in June 2019.
- 17 Gateway Barista courses operated in Kāpiti and Ōtaki colleges, providing senior students with structured workplace learning. All participating students achieved NCEA credits and related industry work experience. The coffee cart, one of the satellite Kāpiti services, was run by Gateway students at events across the district. Many of these young people have gone on to find paid work in the hospitality industry.
- 18 Zeal continued to deliver the Music Box satellite service, which functions as a mobile music studio and live performance space, across the district. In Year Three, it was activated in a wide range of community spaces including secondary schools, Kāpiti Food Fair and in a range of events in Ōtaki. Over 1000 young people utilised the Music Box across Kāpiti and Ōtaki college with after-school opportunities provided at Ōtaki College due to demand. A one day Matariki celebration in June 2018 saw over 1000 people explore the music box in Ōtaki and a week long programme was delivered with the Music Box in conjunction with Māoriland Hub as a part of Youth Week 2018.
- 19 As the Youth Development Centre was being built, connecting with young people through the colleges was essential. Over 3000 college students participated in and/or attended 8 large events delivering in the three mainstream colleges. These events included opportunities for young people to perform, learn skills, connect with youth workers, participate in sports and team activities. Zeal staff and young people also contributed by providing technical support for a range of college events over the year.

### **Youth Participation in Decision Making Outcomes**

- 20 There were two outcomes sought for youth development in decision making:
- Young people help shape service delivery and facility development (*Achieved*)
  - Young people have increasing participation and/or contribution to their community (*Achieved*)
- 21 The Zeal youth volunteer team continued to strengthen with 13 active members across the district from Ōtaki to Paekākāriki. There is representation from all three mainstream colleges in the district and the Kāpiti Coast Youth Council. The volunteer team received training opportunities to build their skills and confidence and were involved in planning and delivering events through the year.
- 22 A wider group of over 100 young people were involved in co-designing and delivering youth engagement, college and community events over the year. These young people contributed to Zeal's mobile programming, college events and acted as a conduit between Zeal and the colleges in the lead up to the opening of the Youth Development Centre.

- 23 Youth led activities are a core part of Zeal programming. There are strong youth development benefits from supporting young people to plan and lead events. One on-going youth led event is the 'Musicians Lounge'. This event has become a monthly activity completely organised by young people mentored by the Zeal Events Coordinator. This is another activity which transferred into the Youth Development Centre when it opened.
- 24 Zeal continued to work closely with the Kāpiti Coast Youth Council and partnered with the Youth Council to deliver the facility launch events.

### **Community Engagement Outcomes**

- 25 There was one outcome sought for community engagement:
- Positive and beneficial community engagement (*Achieved*)
- 26 In Year Three, Zeal continued to work and support community organisations and connect young people to their community. Zeal engaged with 33 community leaders and organisations in Kāpiti. Zeal supported nine significant community events providing youth performers, event volunteers and youth technical crews.
- 27 These events helped Zeal connect with the wider community by providing much needed event support to community organisations. It also provided young people with the opportunity to give back to their community, showcase their talents and reinforce their skills. These events included the Kāpiti Coast Festival where Zeal provided full sound and stage management and the Waikanae Spring Fair where youth performers and volunteers supported the event.
- 28 Zeal coordinated the volunteer efforts of young people to support community organisations in other ways. This included supporting youth volunteers to deliver yellow pages for Waikanae Lions, assist Well-Able with their move to new premises and supported a Kāpiti Primary School event with sound and lighting support.

### **Best Practice Youth Work**

- 29 Zeal employed a fulltime manager in Kāpiti in Year Three as well as a Gateway coordinator (10 hours/ week), Music Box & Events Coordinator (5 hours/week) and Coffee Cart Satellite Service Coordinator (5 hours/week). Zeal have engaged four volunteer youth interns who led projects and contributed over 4000 volunteer hours for Year Three.
- 30 Zeal staff and interns practice best practice youth work in their roles, working under the Code of Ethics for Youth Work Aotearoa. Both paid and unpaid youth workers actively mentor young people and help connect them with other opportunities outside of Zeal. All interns receive professional youth work training, all paid staff are qualified in youth work and both interns and staff receive professional supervision from a Youth Work supervisor.

### Contract Outcomes: Year Four – Six

- 31 There are five outcomes in the Youth Development Centre contract with Zeal 2018/19 – 2020/21:
- *A responsive and robust service:* This outcome includes, that service provision is responsive to the diverse communities of young people living in Kāpiti and that evaluation and measuring outcomes is robust.
  - *A diverse youth community utilising the Youth Development Centre:* This includes increasing numbers of young people engaged in meaningful activity at the Youth Centre.
  - *Responsive and enhanced mobile and satellite services provided outside of the Youth Development Centre:* This includes continuing to provide youth development activities in the wider community and outreach opportunities provided in the local Ōtaki community.
  - *Good youth participation in decision making in design and delivery:* This includes undertaking partnership activities with the Kāpiti Coast Youth Council and involving young people in shaping and leading planning and delivery at the Youth Development Centre.
  - *Strong community engagement:* This includes taking up collaborative opportunities with other local organisations and continuing to grow the positive reputation of the Youth Development Centre and Zeal Kāpiti with the general public in Kāpiti.
- 32 Year Four and Five are focused on establishing service delivery through the new Youth Development Centre facility. Zeal will continue to grow a versatile model of service and infrastructure to deliver youth development and youth work services in the community outside of the Centre facility.
- 33 A focus on investigating the needs of the Ōtaki youth community and how Zeal could contribute to Ōtaki wellbeing through mobile activities will start in Year Four.
- 34 Zeal will develop a sustainable income plan with activities from Year Five to ensure the Youth Development Centre has diverse and robust streams of income developed over time. Two additional part time youth workers will be employed to progress service delivery.

### CONSIDERATIONS

#### Policy considerations

- 35 There are no policy considerations for the purposes of this report.

## Legal considerations

36 There are no legal considerations for the purposes of this report.

## Financial considerations

37 The contract committed \$735,696 operational funding for the first three years.

38 In March 2017, Council re-purposed \$75,000 of Zeal's Year three contracted operational funding for the fit out of the Youth Development Centre, leaving \$199,860 for operational costs.

39 Council's Year Four- Six contract with Zeal has a similar level of investment as the first three years, with adjustments for inflation. This level of investment is committed in the Council's Long term plan.

40 At each contract review period, discussions occur that look at Council's financial commitment over time, giving Zeal an opportunity to build future sustainability. Built into the contract is a condition that requires Zeal to develop a sustainable funding plan with the view that Council will reduce its contribution from Year Six.

## Tāngata whenua considerations

41 Zeal continues to progress their journey with mana whenua and have committed to continue to work to develop their own relationship with local iwi.

42 Zeal have worked alongside Māori communities and Māori organisations to increase rangatahi participation.

43 Zeal provide updates of their work programme and sought advice from Te Whakaminenga o Kāpiti annually.

## **SIGNIFICANCE AND ENGAGEMENT**

### Significance policy

44 This matter has a moderate degree of significance under the Council's Significance and Engagement policy. This is related to the public interest in the project and previous community concerns.

### Consultation already undertaken

45 Consultation was undertaken on the Youth Development Centre as part of the 2015 Long Term Plan.

### Engagement planning

46 An engagement plan is not required for the recommendations outlined in this report.

### Publicity

47 No publicity is planned for the recommendations outlined in this report.

- 48 A joint communications plan has already been developed to provide guidance on how the Council and Zeal work together to promote the Youth Development Centre and its objectives and is based on a set of agreed key messages and common goals.

## **RECOMMENDATIONS**

- 49 That the Strategy and Policy Committee notes the outcomes and results achieved for Year Three of the Youth Development Centre Contract with Zeal Education Trust.
- 50 That the Strategy and Policy Committee notes the outcomes and key deliverables for Year Four -Six of the Youth Development Centre Contract with Zeal Education Trust.

### **Report prepared by**

### **Approved for submission**

### **Approved for submission**

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