

30 August 2021

**Request for Official Information responded to under the Local Government and Official Information and Meetings Act 1987 (LGOIMA) – reference: 2122-58**

I refer to your information request we received on 25 August 2021 for the following:

**Part One:**

- 1. Does your council refer unpaid infringement notice fees to the Ministry Of Justice for collection?**

Yes, we do.

- 2. Does your council refer unpaid infringement notice fees to private debt collection companies for collection?**

No, we don't.

- 3. If yes to question number 2 above, what legislation formally allows you to do this?**

No response required.

- 4. Does your council either yourself or using a third party update individuals personal credit file history with regards to unpaid infringements?**

No, we don't.

- 5. If yes to number 4, do you use the standard Ministry Of Justice “fines” process which is automatically removed from an individuals personal credit file upon payment of the fines, or do you use a private third party credit reporting agency or debt collection company, which remains on a individuals personal credit file for 5 years from the date of listing?**

No response required.

6. ***With regards to number 5 above, do you authorise credit reporting agencies and or debt collection companies to remove credit defaults from individuals personal credit files following the payment of infringement notices or do you persist they remain for the maximum time allowable by privacy law?***

No response required.

7. ***Do you allow individuals to come to a payment arrangement prior to referring unpaid infringement notices to any of the above sources, or similar to some government agencies (Eg: Nz Police) do you refuse to allow direct payment arrangements?***

Customers have up to six months to pay off their infringement fine before the matter is sent to Court. They can pay their infringement off in instalments and no formal arrangement is required. It must be paid in full within the six months.

**Part Two:**

1. ***In the twelve month ending 31/07/2021 how many unpaid infringement notices did you refer to the Ministry Of Justice for formal collection?***

104 unpaid infringements have been referred to the Ministry of Justice.

2. ***In the twelve months ending 31/07/2021 how many unpaid infringement notices did you refer to private debt collection (any other company or organisation that is not the Ministry Of Justice) for collection?***

None.

Yours sincerely



**Mark de Haast**  
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Te Kaihautū Ratonga Tōpū