

## Ōtaki Public Transport Review submission from the Ōtaki Community Board 29 November 2011

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The last review of the Ōtaki bus service took place in 2005. The resulting changes were:

- Wednesday and Friday only shopper trips to Paraparaumu which, after a pilot service, were extended to all week days;
- the introduction of services at school start and end times;
- the Saturday service increased from two to four return trips; and
- a wheelchair accessible bus was introduced.

This was a modest improvement but a long way off a satisfactory service.

In February 2011, the extension of regular commuter train services to Waikanae Railway Station resulted in the cutting of direct bus services from Ōtaki to Paraparaumu. The rationale was given that Greater Wellington Regional Council (GWRC) would not run parallel public transport services and that the savings made would be used to fund the rail improvements. In response to the subsequent distress caused by the loss of the direct bus service, expressed in a letter from Mayor Jenny Rowan 26 October 2010, GWRC agreed to bringing forward a review of Ōtaki Public Transport services.

In March 2011, a Reference Group was formed by GWRC and a Terms of Reference put together. At the only meeting of the Reference Group GWRC staff presented the two options arrived at after receiving 114 submissions from the community.

It was firmly emphasised by GWRC staff that there was no extra budget and that in response to a question in the GWRC survey 'would passengers pay more in rates for improved services?' the community response was no.

The two options presented offer a few extra bus services by dropping some poorly used services, and *either* extra Saturday services *or* a service on Sundays.

### **General Comments**

The limited nature of this 'review' is disappointing in its lack of improvements for Ōtaki passengers. They will have a lower level of service than before the rail extension to Waikanae and the review offers little or no recompense, just a minor rearrangement within existing services.

The Ōtaki Community Board continues to call for GWRC to start with a long term strategic vision for the community and *then* work back from that to resolve what is possible at any given time. GWRC continues to give low priority to development of this vision because of resource shortages. This gives no certainty to the community that the bigger picture will be addressed.

The main justification by GWRC for the lack of a proper service in Ōtaki is that there is insufficient patronage. The metropolitan model of public transport does not work in an area like this. There has been no attempt to find creative solutions; the options offered are just a very limited rearrangement of existing services with nothing added.

The Council and the Ōtaki Community Board have sent numerous submissions to GWRC regarding public transport in Ōtaki. Having finally secured this 'review' the Community Board is at a loss to find a way to positively influence the decisions made in Wellington for our community.

GWRC is well aware of the socio-economic make up of the Ōtaki community and the fact that Ōtaki residents have the lowest access to private motor vehicles in the District. Many residents, young and old, rely on public transport to get around and this review does little to make up for the loss of direct bus services to Paraparaumu. GWRC is also aware of the future potential growth in Ōtaki – both residential and economic development. This needs to be supported by appropriate infrastructure including public transport.

### **Specific comments on options**

#### **Weekday options**

The 3.00pm bus from Ōtaki goes to Paraparaumu to deliver school children to the station. The Community Board suggests that it would be economic to take passengers, who will be paying their way, on to Coastlands. In addition, the bus could take paying passengers back to Ōtaki for example at 4.20pm.

Essentially, the service GWRC is offering is a bare minimum. Adopting these suggestions, for very little extra outlay, would improve the service for the passenger and be more economical.

#### **Weekend options**

Both weekend options are extremely disappointing under the proposal. The Community Board suggests that GWRC have not considered the customer and what they might want to do in Wellington with these options. For three hours travel the timetable offers just over four hours in Wellington. Passengers cannot get to Wellington until 10.30am under the proposal and must return on the 3.14pm train.

The Community Board suggests that the first service to Waikanae be re-timed so that it would connect with the 9.00am train to Wellington. It is paramount that the current final service is left in place to enable the 4.14pm train from Wellington to be utilised. If that was done it would give a more worthwhile day out in Wellington.

Perhaps GWRC could also consider operating a summer and a winter timetable with a later return service in the summer.

## **Bus service needed to access the Clean Technology Centre**

On a recent visit Regional Councillors saw the opportunities being developed at the Clean Technology Centre in Ōtaki. There are people in Wellington who would come and work at the Centre if they could get there by public transport. This has been mentioned to staff but has not been included in the review. WelTec is also planning courses for students there and public transport access will be necessary for students. The first carpentry course has already started, commencing on 21 November 2011 and running for 34 weeks.

## **Conclusion**

If this timetable is the best this review has to offer at this time, the Ōtaki Community Board requests that work is undertaken by Greater Wellington Regional Council, in the next year, on the development of a strategic approach to the public transport issues that Ōtaki faces.

The Ōtaki Community Board requests that when new contracts are drawn up with operators that the Reference Group are involved in advising on a wider range of options that will develop an improved public transport service that really works for the needs of the Ōtaki community now and in the future.

### Feedback Form

Have your say by taking five minutes to visit [www.gw.govt.nz/otakireview](http://www.gw.govt.nz/otakireview) and complete the online survey form.

Alternatively you can complete this questionnaire and return it to us by free post. We need to receive your feedback by Sunday 11 December 2011.

#### 1. Tell us which weekday timetable you prefer?

- Option A – More choice of travel times during the day.
- Option B – Shopper trips continue to Coastlands.

#### 2. Tell us which weekend timetable you prefer?

- Option A – Buses every 2 hours on Saturdays only.
- Option B – Buses on Saturdays and Sundays.

#### 3. Do you have any other comments on the timetable options?

Blank area for user feedback comments.

Thank you for taking the time to give us your feedback.

### Otaki Weekend – Option A

Low use trips removed and replaced with trips during the day providing a bus every two hours on Saturday only.

- Deleted trip
- New trip
- Re-timed trip

\* No service on Sundays and Public Holidays, except when Waitangi Day and Anzac Day fall on a Saturday, in which case a Saturday timetable will operate

Saturday*		AM		PM			
	Wellington – Train Departs	–	–	9.14	11.14	2.14	3.14
	Paraparaumu – Train Departs	–	–	10.09	12.09	3.09	4.09
	Waikanae – Train Arrives	–	–	10.14	12.14	3.14	4.14
<b>Transfer at Waikanae Station</b>							
	Waikanae Station	–	8:25	10.20	12.20	2.20	4.20
	Te Horo Road	–	8:35	10.30	12.30	2.30	4.30
	Otaki i-SITE	–	8:40	10.35	12.35	2.35	4.35
	Te Manuao Road	–	–	10.38	12.38	2.38	4.38
	Otaki College	–	8:42	10.43	12.43	2.43	4.43
	Otaki Town	7:45	8.45	10.45	12.45	2.45	4.45
	Otaki Beach	7:50	8.50	10.50	12.50	2.50	4.50
	Otaki Town – Library	7:55	8.55	10.55	12.55	2.55	4.55
	Otaki College (opposite)	8:00	8.57	10.57	12.57	2.57	4.57
	Te Manuao Road	8:05	9.02	11.02	1.02	3.02	5.02
	Otaki i-SITE (opposite)	8:10	9.07	11.07	1.07	3.07	5.07
	Te Horo Road	8:15	9.12	11.12	1.12	3.12	5.12
	Waikanae Station	8:25	9.22	11.22	1.22	3.22	5.22
<b>Transfer at Waikanae Station</b>							
	Waikanae – Train Departs	–	9.30	11.30	1.30	3.30	–
	Paraparaumu – Train Departs	–	9.35	11.35	1.35	3.35	–
	Wellington – Train Arrives	–	10.30	12.30	2.30	4.30	–

### Otaki Weekend – Option B

Low use trips removed. This enables us to run a reduced timetable on both Saturday and Sunday.

Saturday and Sunday		AM		PM			
	Wellington – Train Departs	–	–	11.14	–	3.14	–
	Paraparaumu – Train Departs	–	–	12.09	–	4.09	–
	Waikanae – Train Arrives	–	–	12.14	–	4.14	–
<b>Transfer at Waikanae Station</b>							
	Waikanae Station	–	8:25	12.20	–	4.20	5:25
	Te Horo Road	–	8:35	12.30	–	4.30	5:35
	Otaki i-SITE	–	8:40	12.35	–	4.35	5:40
	Te Manuao Road	–	–	12.38	–	4.38	5:43
	Otaki College	–	8:42	12.43	–	4.43	5:48
	Otaki Town	7:45	8.45	12.45	3.15	4.45	5:50
	Otaki Beach	7:50	8.50	12.50	3.20	4.50	5:55
	Otaki Town – Library	7:55	8.55	12.55	3.25	4.55	6:00
	Otaki College (opposite)	8:00	8.57	–	3.27	4:57	–
	Te Manuao Road	8:05	9.02	–	3.32	5:02	–
	Otaki i-SITE (opposite)	8:10	9.07	–	3.37	5:07	–
	Te Horo Road	8:15	9.12	–	3.42	5:12	–
	Waikanae Station	8:25	9.22	–	3.52	5:22	–
<b>Transfer at Waikanae Station</b>							
	Waikanae – Train Departs	–	9.30	–	4.00	–	–
	Paraparaumu – Train Departs	–	9.35	–	4.05	–	–
	Wellington – Train Arrives	–	10.30	–	5.00	–	–



We need your feedback by Sunday 11 December 2011

For timetables and information about bus and train services in the greater Wellington region contact Metlink

04 801 7000  
0800 801 700  
txt: BUS (287)  
txt: TRN (876)  
info@metlink.org.nz  
www.metlink.org.nz  
twitter.com/metlinkwgtn

## Otaki public transport review

– Includes Peka Peka and Te Horo

Consultation to 11 December 2011

We need your feedback by Sunday 11 December 2011

2nd stage of consultation

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# Otaki public transport review

Greater Wellington Regional Council is reviewing public transport in Otaki, Peka Peka and Te Horo and we need your help to steer us in the right direction.

In May and June we asked what you like about public transport in Otaki, Peka Peka and Te Horo and what you would most like to see changed. We received feedback from 117 people, along with community organisations and businesses.

You told us what you wanted most was more choice of travel times during the day. Many people also requested that some daytime buses continue to Coastlands. When asked to choose between more bus times or continuing to Coastlands feedback was equally divided between the two options.

Some people questioned having to choose between more times or services that continue to Coastlands and requested that both be provided. However, many respondents also indicated they wouldn't be willing to pay additional rates for more bus times or an extended bus service.

Unfortunately in the current economic and political environment there is very little funding available from central government for additional bus services. Therefore we are looking to make changes to the service that makes it better for users without requiring any additional funding from ratepayers.



**We have suggested two timetable options for weekday and weekend services that we would like your feedback on.** These options propose to remove some very poorly used bus trips (which carry fewer than two passengers per trip) and use the saved resources to go toward meeting your requests.

Also, we are looking at your comments about how the Otaki bus and its connections to the Capital Connection train can be better communicated and promoted.

Please take the time to give us your feedback – see the back of this brochure or online at [www.gw.govt.nz/otakireview](http://www.gw.govt.nz/otakireview).

**We need your feedback by Sunday 11 December 2011**

## The Review Process

1. Initial consultation: May – June 2011 (Completed)
2. Consultation on suggested changes: November – December 2011
3. Implementation of changes: From January 2012

## Need more information?

If you would like more information, or have any questions, you can:

- Visit [www.gw.govt.nz/otakireview](http://www.gw.govt.nz/otakireview). You will find more information about the review and a link to the online feedback form.
- Or you can email [ptreview@gw.govt.nz](mailto:ptreview@gw.govt.nz)

Greater Wellington plans and funds most public transport and we contract operators such as Uzabus and Mana Coach Services to supply the services we require. We would like to make sure these services are meeting the needs of the community.

## Otaki Weekday – Option A

Option with 9.15am and 10.45am departures from Otaki to Waikanae.

Monday to Friday*		AM			PM						
Wellington – Train Departs	–	–	6.20	7.35	–	9.14	11.14	–	<b>3.35</b>	<b>4.35</b>	5.15 <sup>C</sup>
Paraparaumu – Train Departs	–	–	7.15	8.30	–	10.09	12.09	–	<b>4.25</b>	<b>5.25</b>	6.03 <sup>C</sup>
Waikanae – Train Arrives	–	–	7.20	8.35	–	10.14	12.14	–	<b>4.30</b>	<b>5.30</b>	6.10 <sup>C</sup>
Otaki – Train Arrives	–	–	–	–	–	–	–	–	–	–	6.22 <sup>C</sup>
<b>Transfer at Waikanae Station</b>											
Waikanae Station	–	6.25	7.25	8.40	–	10.20	12.20	–	4.35	5.40	–
Te Horo Road	–	6.35	7.35	8.50	–	10.30	12.30	–	4.45	5.50	–
Otaki Station	–	–	–	–	–	–	–	–	–	–	6.28
Otaki i-SITE	–	6.40	7.40	8.55	–	10.35	12.35	–	4.50	5.55	6.29
Te Manuao Road	–	–	–	–	–	10.38	12.38	–	4.53	5.58	6.32
Otaki College	–	6.42	7.42	8.57	–	10.43	12.43	–	4.58	6.03	6.37
Otaki Town	5.50	6.45	7.45	9.00	9.15	10.45	12.45	3.00	5.00	6.05	6.39
Otaki Beach	5.52	6.50	7.50	–	9.20	10.50	12.50	3.05	5.05	6.10	6.44
Otaki Town – Library	5.55	6.55	7.55	–	9.25	10.55	12.55	3.10	5.10	6.15	6.49
Otaki College (opposite)	6.00	6.57	7.57	–	9.27	10.57	–	3.12	5.12	6.17	–
Te Manuao Road	6.05	7.02	8.02	–	9.32	11.02	–	3.17	5.17	–	–
Otaki i-SITE (opposite)	6.07	7.07	8.07	–	9.37	11.07	–	3.22	5.22	6.20	–
Otaki Station	–	7.08	–	–	–	–	–	–	–	6.22	–
Te Horo Road	6.12	7.14	8.12	–	9.42	11.12	–	3.27	5.27	–	–
Waikanae Station	6.23	7.24	8.22	–	9.52	11.22	–	3.37	5.37	–	–
<b>Transfer at Waikanae Station (except for Capital Connection)</b>											
Otaki – Train Departs	–	7.13 <sup>C</sup>	–	–	–	–	–	–	–	–	–
Waikanae – Train Departs	–	7.34	8.30	–	10.00	11.30	–	4.05	5.40	–	–
Paraparaumu – Train Departs	–	7.39	8.35	–	10.05	11.35	–	4.10	5.45	–	–
Wellington – Train Arrives	–	8.30	9.30	–	11.00	12.30	–	5.05	6.40	–	–

Weekend timetables see over page.

## Otaki Weekday – Option B

Coastlands Option providing offpeak trips to and from Coastlands.

Monday to Friday*		AM			PM						
Wellington – Train Departs	–	–	6.20	7.35	–	11.14	–	<b>3.35</b>	<b>4.35</b>	5.15 <sup>C</sup>	
Paraparaumu – Train Departs	–	–	7.15	8.30	–	12.09	–	<b>4.25</b>	<b>5.25</b>	6.03 <sup>C</sup>	
Waikanae – Train Arrives	–	–	7.20	8.35	–	12.14	–	<b>4.30</b>	<b>5.30</b>	6.10 <sup>C</sup>	
Otaki – Train Arrives	–	–	–	–	–	–	–	–	–	6.22 <sup>C</sup>	
<b>Transfer at Waikanae Station</b>											
Coastlands	–	–	–	–	–	12.15	–	–	–	–	–
Waikanae Station	–	6.25	7.25	8.40	–	12.25	–	4.35	5.40	–	–
Te Horo Road	–	6.35	7.35	8.50	–	12.35	–	4.45	5.50	–	–
Otaki Station	–	–	–	–	–	–	–	–	–	–	6.28
Otaki i-SITE	–	6.40	7.40	8.55	–	12.40	–	4.50	5.55	6.29	–
Te Manuao Road	–	–	–	–	–	12.43	–	4.53	5.58	6.32	–
Otaki College	–	6.42	7.42	8.57	–	12.48	–	4.58	6.03	6.37	–
Otaki Town	5.50	6.45	7.45	9.00	9.15	12.50	3.00	5.00	6.05	6.39	–
Otaki Beach	5.52	6.50	7.50	–	9.20	12.55	3.05	5.05	6.10	6.44	–
Otaki Town – Library	5.55	6.55	7.55	–	9.25	1.00	3.10	5.10	6.15	6.49	–
Otaki College (opposite)	6.00	6.57	7.57	–	9.27	–	3.12	5.12	6.17	–	–
Te Manuao Road	6.05	7.02	8.02	–	9.32	–	3.17	5.17	–	–	–
Otaki i-SITE (opposite)	6.07	7.07	8.07	–	9.37	–	3.22	5.22	6.20	–	–
Otaki Station	–	7.08	–	–	–	–	–	–	–	6.22	–
Te Horo Road	6.12	7.14	8.12	–	9.42	–	3.27	5.27	–	–	–
Waikanae Station	6.23	7.24	8.22	–	9.52	–	3.37	5.37	–	–	–
Coastlands	–	–	–	–	–	10.02	–	–	–	–	–
<b>Transfer at Waikanae Station (except for Capital Connection)</b>											
Otaki – Train Departs	–	7.13 <sup>C</sup>	–	–	–	–	–	–	–	–	–
Waikanae – Train Departs	6.28	7.34	8.30	–	10.30	–	4.05	5.40	–	–	–
Paraparaumu – Train Departs	6.33	7.39	8.35	–	10.35	–	4.10	5.45	–	–	–
Wellington – Train Arrives	7.24	8.30	9.30	–	11.30	–	5.05	6.40	–	–	–

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