

Kapiti Coast District Council Resident Opinion Survey Additional Information Report

June 2014



Key Research

Level 1, 247 Cameron Road

PO Box 13297

Tauranga 3141

New Zealand

+64 7 575 6900

www.keyresearch.co.nz

Contents

1. Questionnaire	8
2. Verbatim Comments	24
Q8a. What are your main sources of information about Council? - FIRST RESPONSE	24
Other responses	24
Q8b. What are your main sources of information about Council? - SECOND RESPONSE	25
Other responses	25
Q9a. Reasons for satisfaction with the network of pathways for cycling, walking and bridle ways	28
Q9a. Reasons for dissatisfaction with the network of pathways for cycling, walking and bridle ways.....	31
Q9b. Reasons for satisfaction with the range, variety and character of Council-owned cycling, walking and bridle ways facilities.....	32
Q9b. Reasons for dissatisfaction with the range, variety and character of Council-owned cycling, walking and bridle ways facilities.....	34
Q9c. Reasons for satisfaction with range of different active recreation opportunities available in the cycling, walking and bridle ways facilities.....	35
Q9c. Reasons for dissatisfaction with range of different active recreation opportunities available in the cycling, walking and bridle ways facilities.....	37
Q9d. Reasons for satisfaction with public toilets are well maintained and functional	38
Q9d. Reasons for dissatisfaction with public toilets are well maintained and functional	41
Q9e. Reasons for satisfaction that Town Centres have high-quality, public spaces and facilities that meet the community's needs for safety and functionality	42
Q9e. Reasons for dissatisfaction that Town Centres have high-quality, public spaces and facilities that meet the community's needs for safety and functionality	43
Q9f. Reasons for satisfaction that sportsgrounds and associated toilet/changing facilities are available at suitable times.....	45
Q9f. Reasons for dissatisfaction that sportsgrounds and associated toilet/changing facilities are available at suitable times.....	46
Q9g. Reasons for satisfaction with the opening hours of swimming pools.....	46
Q9g. Reasons for dissatisfaction with the opening hours of swimming pools	49
Q9h. Reasons for satisfaction with the facilities and services provided by the Coastlands Aquatic Centre.....	50
Q9h. Reasons for dissatisfaction with the facilities and services provided by the Coastlands Aquatic Centre.....	52
Q9i. Reasons for satisfaction with range, variety and character of Council owned parks and open spaces	54

Q9i. Reasons for dissatisfaction with range, variety and character of Council owned parks and open spaces.....	57
Q9j. Reasons for satisfaction with the reliability of Council’s water supply	58
Q9j. Reasons for dissatisfaction with the reliability of Council’s water supply	61
Q9k. Reasons for satisfaction with the standard of urban kerbside rubbish and recycling collection services	66
Q9k. Reasons for dissatisfaction with the standard of urban kerbside rubbish and recycling collection services	70
Q9l. Reasons for satisfaction with Council’s support for business	72
Q9l. Reasons for dissatisfaction with Council’s support for business.....	72
Q9m. Reasons for satisfaction with the range of services Council provides to restore natural environments	73
Q9m. Reasons for dissatisfaction with the range of services Council provides to restore natural environments	74
Q9n. Reasons for satisfaction with the standard of beach signage	76
Q9n. Reasons for dissatisfaction with the standard of beach signage	79
Q9o. Reasons for satisfaction with Council’s level of support for groups involved in health and wellbeing	79
Q9o. Reasons for dissatisfaction with Council’s level of support for groups involved in health and wellbeing	80
Q9p. Reasons for satisfaction with Council’s support for youth.....	81
Q9p. Reasons for dissatisfaction with Council’s support for youth	82
Q9q. Reasons for satisfaction with the availability of community halls	83
Q9q. Reasons for dissatisfaction with the availability of community halls.....	85
Q9r. Reasons for satisfaction with bylaw enforcement.....	86
Q9r. Reasons for dissatisfaction with bylaw enforcement	86
Q9s. Reasons for satisfaction with the comfort and convenience of libraries	89
Q9s. Reasons for dissatisfaction with the comfort and convenience of libraries.....	97
Q9t. Reasons for satisfaction with the standard of library services and book stocks	97
Q9t. Reasons for dissatisfaction with the standard of library services and book stocks.....	102
Q14a. Reasons for agreement that the public’s physical safety is safeguarded by the stormwater system during flooding events	103
Q14a. Reasons for disagreement that the public’s physical safety is safeguarded by the stormwater system during flooding events	107
Q14b. Reasons for agreement that the water delivered by the Council supply is of an acceptable quality.....	109

Q14b. Reasons for disagreement that the water delivered by the Council supply is of an acceptable quality	111
Q14c. Reasons for agreement that Council's road safety programme is improving the safety environment for your own or your children's travel	115
Q14c. Reasons for disagreement that Council's road safety programme is improving the safety environment for your own or your children's travel	116
Q14d. Reasons for agreement that the transport network contributes positively to your ability to be part of your community	118
Q14d. Reasons for disagreement that the transport network contributes positively to your ability to be part of your community	121
Q17a. Reasons for agreement that car drivers can freely choose the way they travel.....	125
Q17a. Reasons for disagreement that car drivers can freely choose the way they travel	129
Q17b. Reasons for agreement that cyclists can freely choose the way they travel	130
Q17b. Reasons for disagreement that cyclists can freely choose the way they travel	132
Q17c. Reasons for agreement that pedestrians can freely choose the way they travel	134
Q17c. Reasons for disagreement that pedestrians can freely choose the way they travel	138
Q17d. Reasons for agreement that the transport corridor is designed to meet the needs of mobility scooter users including seating.....	139
Q17d. Reasons for disagreement that the transport corridor is designed to meet the needs of mobility scooter users including seating.....	140
Q17e. Reasons for agreement that the transport corridor meets your needs.....	142
Q17e. Reasons for disagreement that the transport corridor meets your needs	145
1. Supplementary Tables	147
Q5. In terms of meeting the needs of residents of Kāpiti, would you say the services provided by the Kāpiti Coast District Council are:.....	147
Q6. Have you had contact with the Council about any aspect of its services in the last 12 months?	148
Q7. Overall how responsive was the Council to the service issue or issues you raised?.....	149
Q9a. Satisfaction with the network of pathways for cycling, walking and bridle ways.....	150
Q9b. Satisfaction with the range, variety and character of Council-owned cycling, walking and bridle ways facilities	151
Q9c. Satisfaction with the range of different active recreation opportunities available in the cycling, walking and bridle ways facilities.....	152
Q9d. Satisfaction with that the public toilets are well maintained and functional	153
Q9e. Satisfaction with Town Centres have high-quality public spaces and facilities that meet the community's needs for safety and functionality.....	154

Q9f. Satisfaction with that sports grounds and associated toilet/changing facilities are available at suitable times	155
Q9g. Satisfaction with the opening hours of swimming pools	156
Q9h. Satisfaction with the facilities and services provided by the Coastlands Aquatic Centre..	157
Q9i. Satisfaction with the range, variety and character of Council owned parks and open spaces	158
Q9j. Satisfaction with the reliability of Council's water supply	159
Q9k. Satisfaction with the standard of urban kerbside rubbish and recycling collection services	160
Q9l. Satisfaction with Council's support for business	161
Q9m. Satisfaction with the range of services Council provides to restore natural environment	162
Q9n. Satisfaction with the standard of beach signage	163
Q9o. Satisfaction with Council's level of support for groups involved in health and wellbeing.	164
Q9p. Satisfaction with Council's support for youth	165
Q9q. Satisfaction with the availability of community halls.....	166
Q9r. Satisfaction with bylaw enforcement	167
Q9s. Satisfaction with the comfort and convenience of libraries	168
Q9t. Satisfaction with the standard of library services and book stocks	169
Q10a. Importance of the network of pathways for cycling, walking and bridle ways.....	170
Q10b. Importance of the range, variety and character of Council-owned cycling, walking and bridle ways facilities	171
Q10c. Importance of the range of different active recreation opportunities available in the cycling, walking and bridle ways facilities	172
Q10d. Importance of public toilets being well maintained and functional	173
Q10e. Importance of Town Centres have high-quality public spaces and facilities that meet the community's needs for safety and functionality.....	174
Q10f. Importance of sportsgrounds and associated toilet/changing facilities are available at all times.....	175
Q10g. Importance of the opening hours of swimming pools	176
Q10h. Importance of the general appearance and quality of district parks.....	177
Q10i. Importance of the range, variety and character of Council owned parks and open spaces	178
Q10j. Importance of the reliability of Council's water supply	179
Q10k. Importance of the standard of urban kerbside rubbish and recycling collection services	180

Q10l. Importance of Council's support for business	181
Q10m. Importance of the range of services Council provides to restore natural environments	182
Q10n. Importance of the standard of street lighting.....	183
Q10o. Importance of Council's level of support for groups involved in health and wellbeing ..	184
Q10p. Importance of Council's support for youth	185
Q10q. Importance of the availability of community halls.....	186
Q10r. Importance of bylaw enforcement	187
Q10s. Importance of the comfort and convenience of libraries.....	188
Q10t. Importance of the standard of library services and book stocks	189
Q11. Thinking about the place or area where you live, which of the following best describes where you live?	190
Q12. Is the property where you are residing connected to the Council's water supply ?	191
Q13. Do you own a business in the Kāpiti Coast District?	192
Q14a. Agreement that the public's physical safety is safeguarded by the stormwater system during flooding events	193
Q14b. Agreement that the water delivered by the Council supply is of an acceptable quality .	194
Q14c. Agreement that Council's road safety programme is improving the safety environment for your own or your children's travel	195
Q14d. Agreement that the transport network contributes positively to your ability to be part of your community	196
Q15a. Importance of the public's physical safety is safeguarded by the stormwater system during flooding events	197
Q15b. Importance of the water delivered by the Council supply is of an acceptable quality	198
Q15c. Importance of Council's road safety programme is improving the safety environment for your own or your children's travel	199
Q15d. Importance of the transport network contributes positively to your ability to be part of your community	200
Q16. In the last 12 months, which of following describes your normal use of the roads, footpaths and cycling, walking and bridle ways?	201
Q17a. Agreement that car drivers can freely choose the way they travel	202
Q17b. Agreement that cyclists can freely choose the way they travel.....	203
Q17c. Agreement that pedestrians can freely choose the way they travel.....	204
Q17d. Agreement that the transport corridor is designed to meet the needs of mobility scooter users including seating	205
Q17e. Agreement that the transport corridor meets your needs	206

Q18a. Importance of that car drivers can freely choose the way they travel	207
Q18b. Importance of that cyclists can freely choose the way they travel.....	208
Q18c. Importance of that pedestrians can freely choose the way they travel.....	209
Q18d. Importance of that the transport corridor is designed to meet the needs of mobility scooter users including seating	210
Q18e. Importance of that the transport corridor meets your needs	211
Q19. Does your household have an emergency plan and kit that includes stored food, water and survival items sufficient to get you through three days following an emergency event.....	212
Q20. Are you adequately informed about waste minimisation, or do you know where you can easily get information that will enable your household to minimise waste.....	213
Q21. Satisfaction with Kapiti District Council’s overall performance over the last 12 months ..	214

1. Questionnaire

KĀPITI DISTRICT COUNCIL RESIDENT OPINION SURVEY

Good afternoon / evening. My name is _____ from Key Research, an independent market research company. Today / tonight we're doing a survey for the Kāpiti Coast District Council. The results of this survey will be taken very seriously by the Council and will influence the decisions it makes in the future.

For this survey, I need to speak to the person / male / female (check quotas) in this household aged 18 years and over.

If not available, arrange call back time. If necessary, re-introduce survey.

First, just a couple of questions to ensure that we have interviewed a good cross-section of people.

1. Just to confirm, are you a resident in the Kāpiti Coast District Council's area which extends from Paekākāriki [PY-Ka-Ka-Ree-Kee] in the south to the Pukehou [PU-KE-Hoe] Bridge in the north?
ONE ANSWER ONLY

1	Yes
2	No (THANK AND CLOSE)
3	Don't know (DO NOT READ) (THANK AND CLOSE)

2. Which ward or areas in the Kāpiti Coast District Council do you live in?

READ OUT, ONE ANSWER ONLY

1	Paraparaumu [Para-Para-OO-MOO]	4	Waikanae [Wy-Kah-Nye]
2	Paekākāriki-Raumati South [PY-Ka-Ka-Ree-Kee]	5	Don't know (DO NOT READ) (THANK AND CLOSE)
3	Ōtaki [OH-TACK-Kee]		

3. Firstly, we need to make sure that we speak to people of all different ages. What age group are you in? Please stop me when I read out the appropriate age group.

READ OUT, ONE ANSWER ONLY

1	18 to 19	9	55 to 59
2	20 to 24	10	60 to 64
3	25 to 29	11	65 to 69
4	30 to 34	12	70 to 74
5	35 to 39	13	75 years and older
6	40 to 44	14	Refused (DO NOT READ) (CLOSE)
7	45 to 49		
8	50 to 54		

4. Do you pay rates to the Kāpiti Coast District Council?

ONE ANSWER ONLY

1	Yes
2	No
3	Don't know (DO NOT READ)

IF QUOTAS ARE FULL AT @ GENDER, Q2, Q3 and Q4

I am very sorry but we have gathered enough responses from your [area, age group or gender] to achieve a representative sample of the community. Thank you very much for your time and interest in the survey.

Once again, my name isfrom Key Research.

If you have any questions, or feedback about this interview you can call our office on 0800 501 015.

5. In terms of meeting the needs of residents of Kāpiti, would you say the services provided by the Kāpiti Coast District Council are:

READ OUT, ONE ANSWER ONLY

1	Completely suitable
2	Mostly suitable with some problems
3	Mostly not suitable
4	Completely unsuitable
5	Don't know (DO NOT READ)

6. Have you had contact with the Council about any aspect of its services in the last 12 months?

1	Yes
2	No (SKIP TO Q8)
3	Don't know (DO NOT READ) (SKIP TO Q8)

7. Using a 1-5 scale where 1 means very responsive, and 5 means not responsive at all, overall how responsive was the Council to the service issue or issues you raised?

Very responsive				Not responsive at all	DK/NA
1	2	3	4	5	11

8. What are your main sources of information about Council?

A - FIRST MENTION ONE ANSWER ONLY		B - SECOND MENTION MULTIPLE RESPONSES ALLOWED	
1	Council website (www.Kāpiticoast.govt.nz)	1	Council website (www.Kāpiticoast.govt.nz)
2	Newspaper	2	Newspaper
3	Radio	3	Radio
4	Council notices in public places, libraries, swimming pools for example	4	Council notices in public places, libraries, swimming pools for example
5	Information on the rates bill	5	Information on the rates bill
6	Print newsletter from the Council	6	Print newsletter from the Council
7	Direct mail from the Council	7	Direct mail from the Council
8	Public meetings	8	Public meetings
9	Email newsletter	9	Email newsletter
10	Phoning the Council	10	Phoning the Council
11	Nothing / None	11	Nothing else
12	Other (please specify)	12	Other (please specify)
13	Don't know (DO NOT READ)	13	Don't know (DO NOT READ)

SATISFACTION WITH COUNCIL ACTIVITIES

Using a scale of 1 to 5 where 1 is very dissatisfied and 5 is very satisfied....

9a.	How satisfied are you with the network of pathways for cycling, walking and bridle ways? BRIDLE WAYS REFER TO HORSE TRACKS.	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9a.i.	IF ANSWERED 1 OR 5 ASK: Why are you very dissatisfied / very satisfied with the network of pathways for cycling, walking and bridle ways?						

9a.ii	What specific locations of pathways are you referring to?						
9b.	How satisfied are you with the range, variety and character of Council-owned cycling, walking and bridle ways facilities?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9b.i	<i>IF ANSWERED 1 OR 5 ASK:</i> Why are you very dissatisfied / very satisfied with the range, variety and character of Council-owned cycling, walking and bridle ways facilities?						
9b.ii	What specific locations of pathways are you referring to?						
9c.	How satisfied are you with the range of different active recreation opportunities available in the cycling, walking and bridle ways facilities?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9c.i	<i>IF ANSWERED 1 OR 5 ASK:</i> Why are you very dissatisfied / very satisfied with the range of different active recreation opportunities available in the cycling, walking and bridle ways facilities?						
9c.ii	What specific locations of pathways are you referring to?						
9d.	How satisfied are you that public toilets are well maintained and functional?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9d.i	<i>IF ANSWERED 1 OR 5 ASK:</i> Why are you very dissatisfied / very satisfied with the functionality and maintenance of public toilets?						
9d.ii	Which public toilets are you referring to?						
9e.	How satisfied are you that Town Centres have high-quality public spaces and facilities that meet the community's needs for safety and functionality?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9e.i.	<i>IF ANSWERED 1 OR 5 ASK:</i> Why are you very dissatisfied / very satisfied that Town Centres have						

	high-quality, public spaces and facilities that meet the community's needs for safety and functionality?						
9e.ii	Which town centre are you referring to?						
9f.	How satisfied are you that sportsgrounds and associated toilet/changing facilities are available at suitable times?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9f.i.	IF ANSWERED 1 OR 5 ASK: Why are you very dissatisfied / very satisfied that sportsgrounds and associated toilet/changing facilities are available at suitable times?						
9f.ii	What specific sportsground are you referring to?						
9g.	How satisfied are you with the opening hours of swimming pools?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9g.i.	IF ANSWERED 1 OR 5 ASK: Why are you very dissatisfied / very satisfied with the opening hours of swimming pools?						
9g.ii	What specific swimming pool are you referring to?						
9h.	How satisfied are you with the facilities and services provided by the Coastlands Aquatic Centre?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9h.i	IF ANSWERED 1 OR 5 ASK: Why are you very dissatisfied / very satisfied with the facilities and services provided by the Coastlands Aquatic Centre?						
9i.	How satisfied are you with the range, variety and character of Council owned parks and open spaces?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9i.i	IF ANSWERED 1 OR 5 ASK: Why are you very dissatisfied / very satisfied with the range, variety and character of Council owned parks and open spaces?						
9i.ii	Which parks or open spaces are you referring to?						
9j.	How satisfied are you with the reliability of Council's water supply?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6

9j.i	<p><i>IF ANSWERED 1 OR 5 ASK:</i></p> <p>Why are you very dissatisfied / very satisfied with the reliability of Council's water supply?</p>						
9k.	How satisfied are you with the standard of urban kerbside rubbish and recycling collection services?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9k.i	<p><i>IF ANSWERED 1 OR 5 ASK:</i></p> <p>Why are you very dissatisfied / very satisfied with the standard of urban kerbside rubbish and recycling collection services?</p>						
9l.	How satisfied are you with Council's support for business?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9l.i	<p><i>IF ANSWERED 1 OR 5 ASK:</i></p> <p>Why are you very dissatisfied / very satisfied with Council's support for business?</p>						
9m.	How satisfied are you with the range of services Council provides to restore natural environments?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9m.i	<p><i>IF ANSWERED 1 OR 5 ASK:</i></p> <p>Why are you very dissatisfied / very satisfied with the range of services Council provides to restore natural environments?</p>						
9m.ii	What specific location are you referring to?						
9n.	How satisfied are you with the standard of beach signage?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9n.i	<p><i>IF ANSWERED 1 OR 5 ASK:</i></p> <p>Why are you very dissatisfied / very satisfied with the standard of beach signage?</p>						
9n.ii	Which beach are you referring to?						
9o.	How satisfied are you with Council's level of support for groups involved in health and wellbeing?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9o.i	<p><i>IF ANSWERED 1 OR 5 ASK:</i></p> <p>Why are you very dissatisfied / very satisfied with Council's level of support for groups involved in health and wellbeing?</p>						

9p.	How satisfied are you with Council's support for youth?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9p.i	<i>IF ANSWERED 1 OR 5 ASK:</i> Why are you very dissatisfied / very satisfied with Council's support for youth?						
9q.	How satisfied are you with the availability of community halls?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9q.i	<i>IF ANSWERED 1 OR 5 ASK:</i> Why are you very dissatisfied / very satisfied with the availability of community halls?						
9q.ii	What specific location are you referring to?						
9r.	How satisfied are you with bylaw enforcement?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9r.i	<i>IF ANSWERED 1 OR 5 ASK:</i> Why are you very dissatisfied / very satisfied with bylaw enforcement?						
9s.	How satisfied are you with the comfort and convenience of libraries?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9s.i	<i>IF ANSWERED 1 OR 5 ASK:</i> Why are you very dissatisfied / very satisfied with the comfort and convenience of libraries?						
9s.ii	What specific library are you referring to?						
9t.	How satisfied are you with the standard of library services and book stocks?	Very Dissatisfied		Neither	Very Satisfied		DK/NA
		1	2	3	4	5	6
9t.i	<i>IF ANSWERED 1 OR 5 ASK:</i> Why are you very dissatisfied / very satisfied with the standard of library services and book stocks?						
9t.ii	What specific library are you referring to?						

IMPORTANCE OF COUNCIL ACTIVITIES

	These next set of questions will ask about the level of importance you place on the same services and facilities that you have just rated. Using a scale of 1 to 5 where 1 is not important at all and 5 is very important...	Not important at all		Neither	Very important		DK/NA
10a.	How important is the network of pathways for cycling, walking and bridle ways?	1	2	3	4	5	6
10b.	How important is the range, variety and character of Council-owned cycling, walking and bridle ways facilities?	1	2	3	4	5	6
10c.	How important is the range of different active recreation opportunities available in the cycling, walking and bridle ways facilities?	1	2	3	4	5	6
10d.	How important is it to you that public toilets are well maintained and functional?	1	2	3	4	5	6
10e.	How important is it to you that Town Centres have high-quality public spaces and facilities that meet the community's needs for safety and functionality?	1	2	3	4	5	6
10f.	How important is it to you that sportsgrounds and associated toilet/changing facilities are available at suitable times?	1	2	3	4	5	6
10g.	How important is the opening hours of swimming pools to you?	1	2	3	4	5	6
10h.	How important is the facilities and services provided by the Coastlands Aquatic centre?	1	2	3	4	5	6
10i.	How important is the range, variety and character of Council owned parks and open spaces to you?	1	2	3	4	5	6
10j.	How important is the reliability of Council's water supply to you?	1	2	3	4	5	6
10k.	How important is the standard of urban kerbside rubbish and recycling collection services to you?	1	2	3	4	5	6

10l.	How important is Council's support for business to you?	1	2	3	4	5	6
10m.	How important is the range of services Council provides to restore natural environments you?	1	2	3	4	5	6
10n.	How important is the standard of beach signage to you?	1	2	3	4	5	6
10o.	How important is Council's level of support for groups involved in health and wellbeing to you?	1	2	3	4	5	6
10p.	How important is Council's support for youth to you?	1	2	3	4	5	6
10q.	How important is the availability of community halls to you?	1	2	3	4	5	6
10r.	How important is bylaw enforcement to you?	1	2	3	4	5	6
10s.	How important is the comfort and convenience of libraries to you?	1	2	3	4	5	6
10t.	How important is the standard of library services and book stocks to you?	1	2	3	4	5	6

11. Thinking about the place or area where you live, which of the following best describes where you live?

READ OPTIONS, ONE ANSWER ONLY

1	In a town or township, for example an urban area
2	In an area of predominantly land blocks or farms, for example, a rural area
3	Don't know (DO NOT READ)

12. Is the property where you are residing connected to the Council's water supply?

ONE ANSWER ONLY

1	Yes
2	No
3	Don't know (DO NOT READ)

13. Do you own a business in the Kāpiti Coast District?

ONE ANSWER ONLY

1	Yes
2	No
3	Don't know (DO NOT READ)

PERCEPTIONS OF COUNCIL ACTIVITIES

14a.	Using a scale of 1 to 5 where 1 is strongly disagree and 5 is strongly agree, how much do you agree or disagree that the public's physical safety is safeguarded by the stormwater system during flooding events?	Strongly disagree		Neither	Strongly agree		DK/NA
		1	2	3	4	5	6
14a.i.	IF ANSWERED 1 OR 5 ASK: Why do you strongly disagree / strongly agree that physical safety is safeguarded by the stormwater system during flooding events?						
14a.ii	Are you thinking of anywhere in particular? <i>GATHER SPECIFIC LOCATION</i>						
14b.	How much do you agree or disagree that the water delivered by the Council supply is of an acceptable quality?	Strongly disagree		Neither	Strongly agree		DK/NA
		1	2	3	4	5	6
14b.i.	IF ANSWERED 1 OR 5 ASK: Why do you strongly disagree / strongly agree that water delivered by the Council supply is of an acceptable quality?						
14c.	How much do you agree or disagree that Council's road safety programme is improving the safety environment for your own or your children's travel?	Strongly disagree		Neither	Strongly agree		DK/NA
		1	2	3	4	5	6
14c.i.	IF ANSWERED 1 OR 5 ASK: Why do you strongly disagree / strongly agree that Council's road safety programme is improving the safety environment for your own or your children's travel?						
14d.	How much do you agree or disagree that the transport network contributes positively to your ability to be part of your community?	Strongly disagree		Neither	Strongly agree		DK/NA
		1	2	3	4	5	6
14d.i	IF ANSWERED 1 OR 5 ASK: Why do you strongly disagree / strongly agree that the transport network contributes positively to your ability to be part of your community?						
14d.ii	Are you referring to a particular location? <i>GATHER SPECIFIC LOCATION</i>						

These next set of questions will ask about the level of importance you place on the same services and facilities that you have just rated. Using a scale of 1 to 5 where 1 is not important at all and 5 is very important...

		Not important at all		Neither	Very important		DK/NA
15a.	How important is it to you that the public's physical safety is safeguarded by the stormwater system during flooding events?	1	2	3	4	5	6
15b.	How important is it to you that water delivered by the Council supply is of an acceptable quality?	1	2	3	4	5	6
15c.	How important is it to you that Council's road safety programme is improving the safety environment for your own or your children's travel?	1	2	3	4	5	6
15d.	How important is it to you that the transport network contributes positively to your ability to be part of your community?	1	2	3	4	5	6

16. In the last 12 months, which of following describes your normal use of the roads, footpaths and cycling, walking and bridle ways? READ OPTIONS, MULTIPLE ANSWERS ALLOWED

1	I drive a motor vehicle
2	I ride a bicycle
3	I ride a horse
4	I regularly walk on footpaths or walkways
5	I drive a mobility scooter
6	None of these (DO NOT READ)

17a.	How much do you agree or disagree that car drivers can freely choose the way they travel?	Strongly disagree		Neither	Strongly agree		DK/NA
		1	2	3	4	5	6
17a.i.	IF ANSWERED 1 OR 5 ASK: Why do you strongly disagree / strongly agree that car drivers can freely choose the way they travel?						
17a.ii	Are you thinking of anywhere in particular? GATHER SPECIFIC LOCATION						
17b.	How much do you agree or disagree that cyclists can freely choose the way they travel?	Strongly disagree		Neither	Strongly agree		DK/NA
		1	2	3	4	5	6

17b.i.	IF ANSWERED 1 OR 5 ASK: Why do you strongly disagree / strongly agree that cyclists can freely choose the way they travel?						
17b.ii	Are you thinking of anywhere in particular? <i>GATHER SPECIFIC LOCATION</i>						
17c.	How much do you agree or disagree that pedestrians can freely choose the way they travel?	Strongly disagree		Neither	Strongly agree		DK/NA
		1	2	3	4	5	6
17c.i.	IF ANSWERED 1 OR 5 ASK: Why do you strongly disagree / strongly agree that pedestrians can freely choose the way they travel?						
17c.ii	Are you thinking of anywhere in particular? <i>GATHER SPECIFIC LOCATION</i>						
17d	How much do you agree or disagree that the transport corridor is designed to meet the needs of mobility scooter users including seating?	Strongly disagree		Neither	Strongly agree		DK/NA
		1	2	3	4	5	6
17d.i	IF ANSWERED 1 OR 5 ASK: Why do you strongly disagree / strongly agree that the corridor is designed to meet the needs of mobility scooter users including seating?						
17d.ii	Are you thinking of anywhere in particular? <i>GATHER SPECIFIC LOCATION</i>						
17e	How much do you agree or disagree that the transport corridor meets your needs?	Strongly disagree		Neither	Strongly agree		DK/NA
		1	2	3	4	5	6
17e.i	IF ANSWERED 1 OR 5 ASK: Why do you strongly disagree / strongly agree that the transport corridor meets your needs?						
17e.ii	Are you thinking of anywhere in particular? <i>GATHER SPECIFIC LOCATION</i>						

These next set of questions will ask about the level of importance you place on the same services and facilities that you have just rated. Using a scale of 1 to 5 where 1 is not important at all and 5 is very important...

		Not important at all		Neither	Very important		DK/NA
18a.	How important is it to you that car drivers can freely choose the way they travel?	1	2	3	4	5	6
18b.	How important is it to you that cyclists can freely choose the way they travel?	1	2	3	4	5	6
18c.	How important is it to you that pedestrians can freely choose the way they travel?	1	2	3	4	5	6
18d.	How important is it to you that the transport corridor is designed to meet the needs of mobility scooter users including seating?	1	2	3	4	5	6
18e.	How important is it to you that the transport corridor meets your needs?	1	2	3	4	5	6

Civil Defence

19. Does your household have an emergency plan and a kit that includes stored food, water and survival items sufficient to get you through three days following an emergency event?

1	Yes
2	No

Waste minimisation

20. Are you adequately informed about waste minimisation, or do you know where you can easily get information that will enable your household to minimise waste?

1	Yes
2	No

Overall Performance

21. Now, thinking about everything Kāpiti District Council has done over the last 12 months and what you have experienced of its services and facilities, how satisfied, or dissatisfied are you with its overall performance? Using a scale of 1 to 5 where 1 is very dissatisfied and 5 is very satisfied, would you say you are...?

READ OUT, ONE ANSWER ONLY

1	Very dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very satisfied
6	Don't know (DO NOT READ)

DEMOGRAPHICS

Thank-you for your effort so far. I have a few final questions just to ensure we talk with a cross-section of residents.

22. Which of the following describes the home you live in?

READ OUT, ONE ANSWER ONLY

1	I am renting and looking to buy	5	I live at home with parents
2	I am renting and not looking to buy	6	Other (please specify)
3	I own my home freehold	7	Don't know (DO NOT READ)
4	I own my home with a mortgage	8	Refused (DO NOT READ)

23. How many people 18 years and older are currently living in your household, including yourself?

DO NOT READ, ONE ANSWER ONLY

1	One	5	Five or more
2	Two	6	Other (please specify)
3	Three	7	Don't know (DO NOT READ)
4	Four	8	Refused (DO NOT READ)

24. Do you have dependent children under the age of 18?

DO NOT READ, ONE ANSWER ONLY

1	Yes
2	No
3	Don't know (DO NOT READ)

25. What is the approximate combined before tax income in your household, please stop me when I read out the appropriate income range?

READ OUT, ONE ANSWER ONLY

1	\$20,000 or less	6	\$70,001-100,000
2	\$20,001-30,000	7	More than \$100,000
3	\$30,001-40,000	8	Income was nil/or made a loss
4	\$40,001-50,000	9	Refused (DO NOT READ)
5	\$50,001-70,000	10	Don't know (DO NOT READ)

26. What is your total personal income, including income support, before tax, please stop me when I read out the appropriate income range?

READ OUT, ONE ANSWER ONLY

1	\$15,000 or less	6	\$50,001-70,000
2	\$15,001-25,000	7	More than \$70,000
3	\$25,001-30,000	8	Income was nil/or made a loss
4	\$30,001-40,000	9	Refused (DO NOT READ)
5	\$40,001-50,000	10	Don't know (DO NOT READ)

27. Which of the following ethnic groups do you belong to? One or several groups may apply to you.

MULTIPLE RESPONSES ALLOWED

1	NZ Maori	6	Chinese
2	NZ European	7	Other Asian
3	British	8	Other (please specify)
4	Other European	9	Refused (DO NOT READ)
5	Pacific Island	10	Don't know (DO NOT READ)

QUALITY CONTROL

May I have your first name? It's so my supervisor can do a quality control check if necessary.

Name

Phone number (FROM CALL SHEET)

THANK YOU VERY MUCH FOR YOUR TIME.

***ONCE AGAIN, MY NAME ISFROM KEY RESEARCH. IF YOU HAVE ANY QUESTIONS, OR FEEDBACK
ABOUT THIS INTERVIEW YOU CAN CALL OUR OFFICE ON 0800 501 015***

I hereby certify that this interview was conducted by me in accordance with the Market Research Code of Practice.

Signature _____

2. Verbatim Comments

Q8a. What are your main sources of information about Council? - FIRST RESPONSE

Other responses

Verbatim comment	Ward/Area	Gender	Age
<i>Delivery drops.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>Family friend.</i>	Ōtaki	Female	40 to 44
<i>I don't get told at all.</i>	Waikanae	Male	60 to 64
<i>In my dealings.</i>	Waikanae	Female	65 to 69
<i>Internally.</i>	Waikanae	Female	70 to 74
<i>Junk papers.</i>	Ōtaki	Male	60 to 64
<i>Kāpiti observer.</i>	Waikanae	Male	60 to 64
<i>Letter drops, Kāpiti newspapers columns in there.</i>	Ōtaki	Male	45 to 49
<i>Library.</i>	Waikanae	Male	60 to 64
<i>Local newspaper.</i>	Paraparaumu	Female	25 to 29
<i>Local newspaper.</i>	Paraparaumu	Male	65 to 69
<i>Local paper.</i>	Waikanae	Female	75 years and older
<i>Kāpiti Observer newspaper.</i>	Paraparaumu	Female	50 to 54
<i>Kāpiti Observer newspaper.</i>	Paraparaumu	Male	35 to 39
<i>Kāpiti Observer newspaper.</i>	Paraparaumu	Female	50 to 54
<i>Kāpiti Observer newspaper.</i>	Waikanae	Female	60 to 64
<i>Personal contacts.</i>	Paraparaumu	Male	75 years and older
<i>Rates.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>Seeing things.</i>	Paraparaumu	Female	75 years and older
<i>Social networks.</i>	Ōtaki	Male	65 to 69
<i>Speaking with people from the Council.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>Two people I'm working with.</i>	Paraparaumu	Female	60 to 64
<i>Visit.</i>	Waikanae	Female	45 to 49
<i>I voted Mayor in who was going to not put meters in but he did.</i>	Paraparaumu	Female	65 to 69
<i>What we see not happening. We have a big water issue here, when you are on bore water.</i>	Paraparaumu	Female	60 to 64

<i>Word of mouth.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>Word of mouth and work.</i>	Waikanae	Male	30 to 34
<i>Word of mouth.</i>	Paraparaumu	Female	40 to 44
<i>Word of mouth.</i>	Paraparaumu	Female	45 to 49
<i>Word of mouth.</i>	Paraparaumu	Male	55 to 59
<i>Word of mouth.</i>	Paraparaumu	Male	60 to 64
<i>Word of mouth.</i>	Waikanae	Male	60 to 64
<i>Word of mouth.</i>	Waikanae	Male	70 to 74
<i>Word of mouth.</i>	Waikanae	Male	60 to 64
<i>Workshops.</i>	Paraparaumu	Female	18 to 19
<i>Youth Council.</i>	Paekākāriki-Raumati South	Female	25 to 29

Q8b. What are your main sources of information about Council? - SECOND RESPONSE

Other responses

Verbatim comment	Ward/Area	Gender	Age
<i>Billboards.</i>	Paekākāriki-Raumati South	Male	20 to 24
<i>Councillor.</i>	Ōtaki	Female	60 to 64
<i>District Plans information Council staff has given out at the Home and Garden Show or was it Sustainable Homes Show.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>Dominion Post.</i>	Waikanae	Male	60 to 64
<i>Email addresses to various departments.</i>	Paraparaumu	Female	50 to 54
<i>Face to face.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>Friends and family.</i>	Paraparaumu	Female	35 to 39
<i>Gossip at the golf club.</i>	Paraparaumu	Male	75 years and older
<i>Grey Power magazine.</i>	Paraparaumu	Female	75 years and older
<i>I am a Real Estate agent so I deal with Council in regards to permits and consents.</i>	Paraparaumu	Female	50 to 54
<i>I go there if I want something.</i>	Paraparaumu	Female	65 to 69
<i>I hear it on the news. Word of mouth.</i>	Ōtaki	Male	55 to 59
<i>I speak to Council members.</i>	Paraparaumu	Male	65 to 69

<i>In my dealings.</i>	Waikanae	Female	70 to 74
<i>Kāpiti News and the Kāpiti Observer.</i>	Paraparaumu	Female	50 to 54
<i>Kāpiti News.</i>	Paraparaumu	Male	75 years and older
<i>Kāpiti News.</i>	Waikanae	Female	60 to 64
<i>Kāpiti News.</i>	Paraparaumu	Male	40 to 44
<i>Kāpiti News.</i>	Waikanae	Female	75 years and older
<i>Kāpiti Observer newspaper.</i>	Paraparaumu	Male	75 years and older
<i>Library website.</i>	Paraparaumu	Female	55 to 59
<i>Library.</i>	Paraparaumu	Female	65 to 69
<i>Library.</i>	Paraparaumu	Female	45 to 49
<i>Local newspaper.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>Local paper.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>Local papers.</i>	Waikanae	Female	75 years and older
<i>Media.</i>	Ōtaki	Male	50 to 54
<i>Noticeboards.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>Online news.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Personal contact with staff.</i>	Paraparaumu	Male	60 to 64
<i>Personal contacts.</i>	Ōtaki	Male	65 to 69
<i>Phone book.</i>	Ōtaki	Female	50 to 54
<i>Staff.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>Submissions.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>Talking to others.</i>	Paraparaumu	Female	70 to 74
<i>Television.</i>	Paraparaumu	Male	75 years and older
<i>Television.</i>	Ōtaki	Female	75 years and older
<i>Televisions news sometimes.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>The library.</i>	Ōtaki	Female	70 to 74
<i>Word of mouth and people in the community.</i>	Paekākāriki-Raumati South	Male	20 to 24
<i>Word of mouth and work.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>Word of mouth, local news.</i>	Paraparaumu	Female	75 years and older

Word of mouth.	Paraparaumu	Female	60 to 64
Word of mouth.	Waikanae	Female	75 years and older
Word of mouth.	Waikanae	Female	30 to 34
Word of mouth.	Paraparaumu	Female	70 to 74
Word of mouth.	Paraparaumu	Female	45 to 49
Word of mouth.	Paraparaumu	Male	75 years and older
Word of mouth.	Paraparaumu	Male	70 to 74
Word of mouth.	Paraparaumu	Female	40 to 44
Word of mouth.	Ōtaki	Male	30 to 34
Word of mouth.	Paraparaumu	Female	65 to 69
Word of mouth.	Paraparaumu	Male	75 years and older
Word of mouth.	Paraparaumu	Male	60 to 64
Word of mouth.	Paraparaumu	Female	20 to 24
Word of mouth.	Paraparaumu	Male	45 to 49
Word of mouth.	Paraparaumu	Male	75 years and older
Word of mouth.	Waikanae	Female	75 years and older
Word of mouth.	Paekākāriki-Raumati South	Female	50 to 54
Word of mouth.	Ōtaki	Female	70 to 74
Word of mouth.	Waikanae	Female	75 years and older
Word of mouth.	Ōtaki	Male	65 to 69
Word of mouth.	Ōtaki	Female	50 to 54
Word of mouth.	Waikanae	Female	40 to 44
Word of mouth.	Paekākāriki-Raumati South	Female	Refused
Word of mouth.	Ōtaki	Female	50 to 54
Word of mouth.	Ōtaki	Female	60 to 64
Word of mouth.	Paekākāriki-Raumati South	Female	75 years and older
Word of mouth.	Paekākāriki-Raumati South	Female	35 to 39
Word of mouth.	Waikanae	Male	55 to 59
Word of mouth.	Ōtaki	Male	40 to 44

<i>Word of mouth.</i>	Paekākāriki-Raumati South	Female	20 to 24
<i>Word of mouth. Friends.</i>	Waikanae	Female	65 to 69
<i>Working with people involved with Council.</i>	Paraparaumu	Female	45 to 49
<i>Workshops.</i>	Waikanae	Male	60 to 64

Q9a. Reasons for satisfaction with the network of pathways for cycling, walking and bridle ways

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Easy to walk, no potholes, it's clean and tidy.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>I enjoy it.</i>	<i>Waikanae River.</i>	Waikanae	Male	55 to 59
<i>I find a lot of places to walk, access to many lanes between houses.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>I find them good</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	35 to 39
<i>I am a big walker. I don't cycle, but I use the walkways. They are definitely well maintained, which I really like. That is the main thing.</i>	<i>The hill. A new walkway on Paekākāriki Hill. Also the ones around Queen Elizabeth Park.</i>	Paekākāriki-Raumati South	Female	45 to 49
<i>I am a cyclist.</i>	<i>I use all of them.</i>	Waikanae	Male	65 to 69
<i>I belong to a walking group.</i>	<i>All over Kāpiti Coast.</i>	Paraparaumu	Male	75 years and older
<i>I can walk wherever I want and everybody seems to be able to ride their bikes.</i>	<i>Local.</i>	Ōtaki	Female	70 to 74
<i>I don't have any qualms, don't like Kāpiti Road though.</i>	<i>Kāpiti and Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>I don't use them.</i>	<i>No specific area.</i>	Waikanae	Female	30 to 34
<i>I enjoy the pathways at the beach. It's accessible for people in wheelchairs.</i>	<i>Beach front going to Raumati South.</i>	Paraparaumu	Female	55 to 59
<i>I have heard from other people from other Districts that they like the cycleways, too. I do a lot of walking and I use the Waikanae Reserve walkway. It is quite accessible and easy to use.</i>	<i>Waikanae River and the Waikanae Beach.</i>	Waikanae	Female	35 to 39
<i>I have never had an issue with it at all.</i>	<i>In Raumati South area.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>I have never had an issue.</i>	<i>Access to Waikanae beach and along the</i>	Waikanae	Male	35 to 39

	<i>Waikanae River.</i>			
<i>I have walked them.</i>	-	Waikanae	Female	75 years and older
<i>I like that we can go biking on the tracks as it has been upgraded.</i>	<i>Few different ones, I don't know what they are called.</i>	Paekākāriki-Raumati South	Female	20 to 24
<i>I like the biking and they are generally okay.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>I like walking the dog from Weka Park into Coastlands.</i>	<i>Queen Elizabeth Park.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>I think that there are enough of them, and people are safer on them now.</i>	<i>Mill Road.</i>	Ōtaki	Female	35 to 39
<i>I think the Council should be putting money into local road improvements.</i>	<i>Kāpiti Road.</i>	Ōtaki	Female	55 to 59
<i>I think there are a lot of elderly and they like the pathways due to the safety. They are clean and of high maintenance.</i>	<i>All over Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>I think they've done a very good job on those.</i>	<i>By the Waikanae River and by the lakes at Waikanae.</i>	Waikanae	Male	70 to 74
<i>I use them a lot and am happy.</i>	<i>Waikanae, Paraparaumu and Raumati.</i>	Paraparaumu	Female	75 years and older
<i>I use them a lot.</i>	<i>Waikanae River.</i>	Waikanae	Female	65 to 69
<i>It is a good thing.</i>	<i>All of them.</i>	Paraparaumu	Male	75 years and older
<i>Maintenance is good.</i>	<i>Waikanae.</i>	Waikanae	Male	45 to 49
<i>The network in Queen Elizabeth Park is fine.</i>	<i>Queen Elizabeth Park, Raumati.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>The river walk at Waikanae River is good.</i>	<i>River walk along the Waikanae River.</i>	Waikanae	Male	65 to 69
<i>The work done down there.</i>	<i>The beach.</i>	Paraparaumu	Female	75 years and older
<i>There are a good range of them.</i>	-	Paraparaumu	Female	25 to 29
<i>There are good paths and plenty of them.</i>	<i>Waikanae River and around the park, Queen Elizabeth Park.</i>	Paraparaumu	Male	65 to 69
<i>There are lots of options and they are well maintained.</i>	<i>Kāpiti.</i>	Paraparaumu	Male	45 to 49
<i>There are plenty of them and they are maintained quite well.</i>	<i>Beach access.</i>	Paraparaumu	Male	30 to 34

<i>There is a really good variety and they have good areas.</i>	-	Paraparaumu	Female	45 to 49
<i>There is a very good network covering the whole area, it's well maintained and has a good environment.</i>	-	Paraparaumu	Male	50 to 54
<i>They always behave themselves.</i>	<i>Main highway, Field Way.</i>	Waikanae	Female	75 years and older
<i>They are good for me. I am a frequent walker.</i>	<i>In general.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>They are maintained nicely and well thought out.</i>	<i>All through the Districts.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>They are very good.</i>	<i>In the Raumati area and Paraparaumu.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>They are well marked and motorists do take heed of what's happening</i>	<i>Along the main highway. Around shopping area of Coastlands.</i>	Paraparaumu	Female	75 years and older
<i>They are well represented and well maintained.</i>	<i>Waterfront at Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>They are where I want to go, it's convenient.</i>	<i>Regional.</i>	Waikanae	Male	65 to 69
<i>They do a good job.</i>	<i>Waikanae.</i>	Waikanae	Male	30 to 34
<i>They have done a very good job of putting in the cycleways and walkways.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	50 to 54
<i>They have good asphalt and are tidy.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>They're extensive and well maintained also safe, occupational safety, ramps, well looked after, well landscaped.</i>	<i>Waikanae along river, estuary area.</i>	Waikanae	Male	60 to 64
<i>Very good.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>Walkways are good and the animal control people are very good.</i>	<i>Down the Waikanae River.</i>	Waikanae	Male	70 to 74
<i>Walkways are good; people like me go for walks every day.</i>	<i>Waikanae River pathway.</i>	Waikanae	Male	75 years and older
<i>We find they are great. We get access to interesting walking tracks.</i>	<i>Waikanae and Ōtaki areas. Riverside walks.</i>	Ōtaki	Male	55 to 59
<i>We quite like walking and there's a variety here.</i>	<i>In the Paraparaumu area.</i>	Paraparaumu	Male	65 to 69
<i>We use the coastal beaches areas.</i>	<i>Paraparaumu Beach area.</i>	Paraparaumu	Male	50 to 54

Q9a. Reasons for dissatisfaction with the network of pathways for cycling, walking and bridle ways

Verbatim comment	Location	Ward/Area	Gender	Age
<i>I don't think that they link up well and they often are not very well thought out. Cycle lanes are inappropriate in some places as they simply disappear, poor or uneven footpaths or in unnecessary places.</i>	Ōtaki.	Ōtaki	Female	50 to 54
<i>I feel that it has always been there and therefore there is no need to highlight it.</i>	-	Paekākāriki-Raumati South	Male	55 to 59
<i>I really dislike the pathways. There are slopes down to the gutter from the ends of driveways in the whole of the Kāpiti District.</i>	Kāpiti Coast District.	Paekākāriki-Raumati South	Female	75 years and older
<i>More cyclist tracks.</i>	Paraparaumu to Ōtaki.	Ōtaki	Female	50 to 54
<i>Most of those are bridle ways and it has been completely taken over for walking and cycling. There is a very strong equestrian community and we are not being catered to equally.</i>	<i>We would use all of the bridle ways in this region if they were more accessible especially in Waikanae. Ōtaki River is not very accessible for the horses. The facilities at Whareroa were for pleasure horse use but have been taken over for walking and cycling.</i>	Ōtaki	Male	50 to 54
<i>Some years ago they were going to put a bridle way along Peka Peka Road and there is now a safety conflict where there are horses, cars and bikes in an area that has an 80 kilometre an hour speed limit zone.</i>	<i>Peka Peka Road is bad and the State Highway is bad in regards to cycling.</i>	Waikanae	Male	55 to 59
<i>The footpaths in Paraparaumu around the airport area need some work and there are lots of footpaths that have uneven surfaces that could be dangerous and can cause a bit of harm especially for the elderly age group.</i>	<i>Around the airport area.</i>	Paraparaumu	Female	70 to 74
<i>There are easy connections.</i>	<i>From Paekākāriki to anywhere north.</i>	Paekākāriki-Raumati South	Male	40 to 44

<i>There are no footpaths in the street.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	75 years and older
<i>There are not enough off the dog leads areas and a lack of signs to highlight where these areas are.</i>	<i>Wharemauku Stream.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>There are other issues they need to worry about before spending money on pathways, for example, infrastructure.</i>	<i>All of them.</i>	Paraparaumu	Male	50 to 54
<i>There is not enough pathways and they don't connect with each other and still having to ride on State Highway 1 and the road does not allow one and a half metres for cyclist.</i>	<i>From Paraparaumu to Waikanae and Waikanae to Ōtaki.</i>	Paraparaumu	Male	50 to 54
<i>There is nothing in my area.</i>	<i>Raumati South.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>They are not there.</i>	-	Waikanae	Female	65 to 69
<i>We don't have these services in Ōtaki.</i>	<i>Other places have pathed cycling tracks we don't have any of those.</i>	Ōtaki	Female	50 to 54
<i>We have a glorious park at Queen Elizabeth Park. It is a thirty to forty kilometre ride with no cross over and nothing is being done to make it a safe place to ride.</i>	<i>Queen Elizabeth Park.</i>	Paraparaumu	Male	75 years and older
<i>We have virtually none. The one it's got is appalling. It is dangerous.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>We would like to use facilities like that but we have none in our area and have to drive to get to any of them.</i>	<i>Te Horo.</i>	Ōtaki	Female	55 to 59

Q9b. Reasons for satisfaction with the range, variety and character of Council-owned cycling, walking and bridle ways facilities

Verbatim comment	Location	Ward/Area	Gender	Age
<i>A lot of walkways have had a lot of work done to them. There are a lot of new ones and they are awesome.</i>	<i>Central Ōtaki, to the beach.</i>	Paraparaumu	Male	55 to 59
<i>Compared to other places I have been to, they are really nice. Mind you, the Kāpiti Coast is a very nice area. All the walks are very different, and I like that.</i>	<i>All of them, because they are all so different.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>Diverse range.</i>	<i>Paraparaumu and Ōtaki.</i>	Paraparaumu	Male	75 years and older
<i>Excellent, I can go everywhere.</i>	<i>Regional.</i>	Waikanae	Male	35 to 39
<i>I have to go on the highway at times.</i>	<i>Ōtaki.</i>	Paraparaumu	Male	60 to 64

<i>I am a cyclist and am perfectly content.</i>	<i>Waikanae River and all cycleways.</i>	Paraparaumu	Female	75 years and older
<i>I am very happy.</i>		Ōtaki	Female	55 to 59
<i>I don't know how they could improve it.</i>	<i>Raumati, Paekākāriki.</i>	Paraparaumu	Female	45 to 49
<i>I enjoy the walking.</i>	<i>All over the Kāpiti Coast.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>I have never had an issue.</i>	<i>All.</i>	Paraparaumu	Female	65 to 69
<i>I have seen them and walked on the pathways.</i>	<i>Waikanae estuary area.</i>	Paraparaumu	Male	70 to 74
<i>I like the walk by the beach and bush. There are a good variety of shortcuts around Otaihanga.</i>	<i>Waikanae, Paraparaumu and Raumati.</i>	Ōtaki	Female	75 years and older
<i>I think they are very adequate for the purpose they are designed for.</i>	<i>Paraparamu Beach.</i>	Waikanae	Female	75 years and older
<i>I use them regularly with my family and there are always different areas to go to.</i>	<i>The general area of Paraparaumu.</i>	Paraparaumu	Male	45 to 49
<i>I walk in the part all the time. Love all the new tracks in Queen Elizabeth Park. Need wheelchair or disability access.</i>	<i>Keep on working on them all.</i>	Paraparaumu	Female	70 to 74
<i>I walk them. They are lovely and are pretty well kept.</i>	<i>Waikanae, Otaihanga and Paekākāriki.</i>	Paraparaumu	Female	65 to 69
<i>It has everything I would need.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>The users always behave themselves and are very courteous to people.</i>	<i>Along Field Way.</i>	Paraparaumu	Male	65 to 69
<i>There are lots of options.</i>	<i>Kāpiti.</i>	Waikanae	Male	45 to 49
<i>There is a good range.</i>	<i>Paraparaumu.</i>	Ōtaki	Male	50 to 54
<i>There is a lot of greenery and they are laid out well.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	30 to 34
<i>There seems to be plenty of them and that's good.</i>	<i>Overall around where I live at North Beach.</i>	Waikanae	Female	30 to 34
<i>There's a good variety.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49
<i>They are excellent facilities.</i>	<i>Waikanae River and Queen Elizabeth Park areas.</i>	Ōtaki	Female	35 to 39
<i>They are good.</i>	<i>Waikanae and everywhere.</i>	Paekākāriki-Raumati South	Male	65 to 69

<i>They are good.</i>	<i>Ōtaki.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>They are quite diverse. There are both difficult and easy ones.</i>	<i>Beach access and Queen Elizabeth Park.</i>	Waikanae	Male	60 to 64
<i>They are top notch. There are no problems.</i>	<i>Nowhere specifically.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>They are well maintained and easy to use.</i>	<i>Paekākāriki and Raumati.</i>	Waikanae	Female	75 years and older
<i>They are well maintained.</i>	<i>Ōtaki.</i>	Ōtaki	Male	55 to 59
<i>They are well thought out and maintained.</i>	<i>All of them.</i>	Paraparaumu	Female	70 to 74
<i>They have done a lot of work and they are fit for purpose.</i>	<i>From Waikanae to Paekākāriki.</i>	Paraparaumu	Male	55 to 59
<i>They maintain them and they seem to be wheelchair friendly.</i>	<i>Waikanae.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>They're right throughout the District.</i>	<i>All over.</i>	Paraparaumu	Male	75 years and older
<i>Walking around the river is a nice walk, although the pathways are a little uneven.</i>	<i>Around Waikanae.</i>	Waikanae	Male	35 to 39
<i>We find they are great. We get access to interesting walking tracks.</i>	<i>Waikanae and Ōtaki areas. Riverside walks.</i>	Paraparaumu	Male	60 to 64
<i>Well maintained, neat and tidy.</i>	<i>Waterfront.</i>	Paraparaumu	Female	75 years and older

Q9b. Reasons for dissatisfaction with the range, variety and character of Council-owned cycling, walking and bridle ways facilities

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Bridle ways have been taken over.</i>	<i>Bridle ways have been taken over.</i>	Ōtaki	Male	50 to 54
<i>I don't see them. I like to see them from every off-road from the main road.</i>	<i>In my area.</i>	Waikanae	Female	65 to 69
<i>In general they are good.</i>	<i>Waterfall Road. The walkway is good at the waterfall end but at the other end it is poorly managed and not</i>	Paraparaumu	Male	55 to 59

	complete.			
There are not enough, and the Council are slow in getting their act together with the cycleways.	Ōtaki, near the beach they are using footpaths for cycleways, to get to bush walks you have to go out of the District for where you can ride bikes.	Ōtaki	Male	60 to 64
There are no cycleways on the side of the highway.	Throughout the whole of the Kāpiti area.	Paekākāriki-Raumati South	Male	55 to 59
There are not enough pathways and they don't connect with each other and still having to ride on State Highway 1 and the road does not allow one and a half metres for cyclist.	From Paraparaumu to Waikanae and Waikanae to Ōtaki.	Paraparaumu	Male	50 to 54
There is only one and it is very bad even for a very healthy person.	Ōtaki.	Ōtaki	Female	70 to 74
They are not my prime interest. We are paying for the interest of a few.	-.	Ōtaki	Female	60 to 64
They aren't necessary.	All.	Paraparaumu	Male	50 to 54
We don't have any.	Paraparaumu to Ōtaki.	Ōtaki	Female	50 to 54
We need more variety and sign posts. It is hard to find cycling and walking tracks compared to the Hutt Valley.	Waterfall Road. I drive past and the sign is not at ninety degrees to my driving position.	Paraparaumu	Male	40 to 44

Q9c. Reasons for satisfaction with range of different active recreation opportunities available in the cycling, walking and bridle ways facilities

Verbatim comment	Location	Ward/Area	Gender	Age
A lot of facilities around.	Raumati walkways.	Paraparaumu	Male	70 to 74
Again well maintained and clean.	The waterways.	Paraparaumu	Female	70 to 74
Everything I require or expect.	Waikanae and Peka Peka.	Waikanae	Male	65 to 69
Good for people, more access to places which encourages people, the roads not as safe.	Waikanae.	Waikanae	Female	75 years and older

<i>I don't know how it could be improved. Every opportunity is taken to provide opportunities.</i>	<i>Paekākāriki, Raumati.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>I have never had an issue. If I want to do it there is always stuff to do.</i>	<i>The Hemi Matangi hiking walkway.</i>	Waikanae	Female	18 to 19
<i>I have never had issues.</i>	<i>All.</i>	Waikanae	Male	35 to 39
<i>I like the access way along the beach.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Male	55 to 59
<i>It's Improving.</i>	<i>No</i>	Waikanae	Female	75 years and older
<i>It is just great.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>They should extend the cycleways the extent of the highways.</i>	<i>Local.</i>	Ōtaki	Male	60 to 64
<i>The walking is great.</i>	<i>All over Kāpiti Coast.</i>	Paraparaumu	Male	75 years and older
<i>There is a good range of activities.</i>	<i>Ōtaki.</i>	Ōtaki	Female	35 to 39
<i>There are a lot there for the younger generation.</i>	<i>From Coastlands to the beach, up the river and hills.</i>	Paraparaumu	Female	75 years and older
<i>There are places for picnics.</i>	<i>-</i>	Paraparaumu	Male	55 to 59
<i>There are plenty.</i>	<i>Locally.</i>	Ōtaki	Female	70 to 74
<i>There is a good range.</i>	<i>No specific location.</i>	Waikanae	Female	30 to 34
<i>There is lots of variety.</i>	<i>Behind the airport.</i>	Paraparaumu	Male	18 to 19
<i>There is plenty of room.</i>	<i>Waikanae River.</i>	Paraparaumu	Female	55 to 59
<i>They are good.</i>	<i>-</i>	Waikanae	Male	45 to 49
<i>They are made by residents not by the Council.</i>	<i>Levin to Porirua.</i>	Paraparaumu	Male	75 years and older
<i>They are there to use.</i>	<i>-</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>They are well maintained and pleasant.</i>	<i>Generally.</i>	Paraparaumu	Female	70 to 74
<i>They are wide and varied. The easy access tracks are good and even on the road. Cycling is good.</i>	<i>Queen Elizabeth Park. The coastal and inland track.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>They cover the whole community.</i>	<i>-</i>	Ōtaki	Female	60 to 64
<i>They have exercise facilities and fixed paths around the area, circuit training, and bike facilities.</i>	<i>Infrastructure delivered in the town in the Council itself.</i>	Waikanae	Male	60 to 64
<i>They have incorporated exercises into the walkways like the</i>	<i>Mazengarb Stream at the</i>	Paraparaumu	Female	55 to 59

<i>pull ups.</i>	<i>end of Guildford Drive by the pub.</i>			
<i>They're conducted very well.</i>	<i>Field Way.</i>	Waikanae	Female	75 years and older
<i>Two bike shops. Good local knowledge of bike tracks.</i>	<i>Hills, Queen Elizabeth Park.</i>	Paraparaumu	Male	30 to 34
<i>Walking with kids and they can use scooters and bikes and they are wide enough for people to walk past each other.</i>	<i>In my area.</i>	Ōtaki	Female	40 to 44
<i>We find it good as we can walk our dogs.</i>	<i>Along the Waikanae River.</i>	Waikanae	Male	70 to 74
<i>We take the grandchildren and it gives us both plenty of opportunities.</i>	<i>Paraparaumu Beach near the estuary.</i>	Paraparaumu	Male	75 years and older
<i>What more could they do.</i>	-	Paraparaumu	Female	25 to 29

Q9c. Reasons for dissatisfaction with range of different active recreation opportunities available in the cycling, walking and bridle ways facilities

Verbatim comment	Location	Ward/Area	Gender	Age
<i>It is totally inadequate.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>Lots of people have horses, but they have to ride on the road.</i>	<i>Te Horo.</i>	Ōtaki	Female	55 to 59
<i>The distance we have to travel to use the suitable cycle area.</i>	<i>We have to travel to Kāpiti.</i>	Ōtaki	Male	60 to 64
<i>The new traffic lights on Kāpiti Road, next to the cycleway are dangerous.</i>	<i>Kāpiti Road and corner of Rimu Road.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>There are no bins for dog litter in the District. In Levin there are fenced dog areas with bins and bags. We need more of them.</i>	<i>Weka Park is dangerous and has limited opening hours between 9am and 3pm.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>There aren't really any. There is no community involvement.</i>	<i>The local area. Paths by the airport and to the library are good. The rural areas are not good.</i>	Paraparaumu	Female	18 to 19
<i>They are not there. There is a specific area required for bikes.</i>	<i>Main thoroughfare.</i>	Waikanae	Female	65 to 69
<i>They can create an area in the Howith block for cycling</i>	<i>Howith block, a new piece</i>	Paraparaumu	Male	50 to 54

<i>running and walking.</i>	<i>of farmland recently bought by Council.</i>			
<i>They could put in more playgrounds along the way, or exercise spots for pull-ups.</i>	<i>One along the beach.</i>	Paraparaumu	Female	35 to 39
<i>We don't have any and it is too dangerous to bike on the motorway.</i>	<i>Paraparaumu to Ōtaki.</i>	Ōtaki	Female	50 to 54

Q9d. Reasons for satisfaction with public toilets are well maintained and functional

Verbatim comment	Location	Ward/Area	Gender	Age
<i>By the main beach access the toilets are always fairly good.</i>	<i>Beach access.</i>	Paraparaumu	Male	30 to 34
<i>Convenient and usually clean.</i>	<i>Marine Gardens.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Every time I have used them they have been clean and they work and there is always toilet paper.</i>	<i>The ones in Beach Road, Paekākāriki, the ones on the beach and up near the town centre in Paraparaumu and the Ōtaki ones in the main street. The Waikanae ones are a bit grim and dark, but they are okay.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>Everything is clean.</i>	<i>Any in general.</i>	Ōtaki	Male	50 to 54
<i>Excellent in the mall.</i>	<i>The mall.</i>	Paraparaumu	Female	75 years and older
<i>They are getting tended to regularly.</i>	<i>Regionally.</i>	Waikanae	Male	65 to 69
<i>I have never come across one that I have felt uncomfortable using.</i>	<i>The ones at the beach. Kaitoa Reserve and Raumati Beach.</i>	Paraparaumu	Female	25 to 29
<i>I can find them.</i>	<i>Coastlands.</i>	Paraparaumu	Male	70 to 74
<i>I do use the public toilets and they have always been clean.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>I go to the Ōtaki playground and the toilets are always well maintained.</i>	<i>Ōtaki.</i>	Ōtaki	Female	50 to 54
<i>I have always been able to locate them and I am very easy to</i>	<i>None in particular. The</i>	Ōtaki	Female	70 to 74

<i>please.</i>	<i>shopping centre and Ōtaki Beach.</i>			
<i>I use lots of them and they are always clean.</i>	<i>Several up and down the Kāpiti coast.</i>	Paraparaumu	Male	40 to 44
<i>Keep up to date, do a good job.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>Most of them are pretty good and are clean and tidy.</i>	<i>All of the toilets.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>My experience.</i>	<i>Waikanae.</i>	Waikanae	Male	65 to 69
<i>Nice and tidy.</i>	<i>Waikanae Beach and on the river.</i>	Waikanae	Male	70 to 74
<i>Queen Elizabeth Park. The maintenance is kept up-to-date, and they are clean.</i>	<i>Paekākāriki, Raumati.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>The cleanliness and availability.</i>	<i>Mainly the ones in Coastlands.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>The facilities at Mackay's Crossing.</i>	<i>Mackay's Crossing.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>The ones I have used are in excellent condition.</i>	<i>Waikanae Beach.</i>	Waikanae	Male	70 to 74
<i>The ones that are there are good, I would like to see more though.</i>	<i>More at Raumati Beach.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>The ones that I use are great.</i>	<i>Waikanae.</i>	Waikanae	Female	40 to 44
<i>There are lots of them. They are generally clean and good. I work in the community and I often use them.</i>	<i>Waikanae River and also Paraparaumu Beach, Queen Elizabeth Park and local shops.</i>	Paraparaumu	Female	55 to 59
<i>They are there when you need to go, clean and supplied.</i>	<i>Waikanae in the shopping centre.</i>	Ōtaki	Female	40 to 44
<i>They are all cleaned and spotless and cater for elderly and disabled.</i>	<i>Coastlands shopping area.</i>	Paraparaumu	Female	75 years and older
<i>They are always clean and well maintained.</i>	<i>Coastlands.</i>	Paraparaumu	Female	70 to 74
<i>They are always very clean.</i>	<i>Waikanae shopping area.</i>	Waikanae	Female	75 years and older
<i>They are clean and fairly modern. They are kept nice and tidy.</i>	<i>The Waikanae ones, at the shops.</i>	Waikanae	Female	35 to 39
<i>They are clean and have toilet paper.</i>	<i>Kāpiti.</i>	Paraparaumu	Male	25 to 29
<i>They are clean and have toilet paper.</i>	<i>Queen Elizabeth Park.</i>	Paekākāriki-Raumati South	Female	50 to 54

<i>They are clean and there are plenty of them.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>They are clean and tidy.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>They are clean and working,</i>	<i>Paraparaumu.</i>	Waikanae	Male	65 to 69
<i>They are clean, modern and well maintained.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>They are clean.</i>	<i>The Ōtaki Beach ones, Paraparaumu Beach.</i>	Ōtaki	Male	55 to 59
<i>They are maintained.</i>	<i>The region.</i>	Waikanae	Male	45 to 49
<i>They are neat and tidy.</i>	<i>Haruatai Park.</i>	Ōtaki	Female	60 to 64
<i>They are so clean.</i>	<i>All over.</i>	Waikanae	Female	70 to 74
<i>They are very well maintained and always clean.</i>	<i>Queen Elizabeth Park.</i>	Paekākāriki-Raumati South	Male	40 to 44
<i>They keep them pretty clean.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>They've always got cleaners and they're always clean. I use the toilet in the main shopping centre and there's always soap and machines to dry my hands. It is clean and tidy.</i>	<i>Main shopping centre at the top of the main highway in Waikanae.</i>	Waikanae	Female	75 years and older
<i>They're cleaned on schedule and they post the schedule.</i>	<i>Marine Gardens and Paraparaumu Beach.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>They've always been clean. Sometimes you can see people have cleaned them.</i>	<i>Down in Waikanae Park, public toilet near estuary.</i>	Waikanae	Male	60 to 64
<i>Top notch, They are always having someone cleaning them which is really good to know that they are clean enough to go in.</i>	<i>Mahara Place.</i>	Waikanae	Female	60 to 64
<i>Very clean.</i>	<i>Paraparaumu park and Raumati playground swimming pool.</i>	Paraparaumu	Female	45 to 49
<i>We frequent them often, and when we do need them, they are not dirty. My children like the singing ones.</i>	<i>Ōtaki Beach park.</i>	Ōtaki	Female	35 to 39
<i>Well maintained.</i>	<i>Coastlands.</i>	Paekākāriki-Raumati South	Female	75 years and older

Q9d. Reasons for dissatisfaction with public toilets are well maintained and functional

Verbatim comment	Location	Ward/Area	Gender	Age
<i>At Ōtaki Beach they are old and run down. At the Main Street of Ōtaki it needs more cleaning as it is the only one in the area.</i>	<i>Paraparaumu and Ōtaki Beach.</i>	Ōtaki	Male	50 to 54
<i>Filthy, always horrible, not clean. The Ōtaki beach toilets are far better.</i>	<i>Paraparaumu Beach.</i>	Ōtaki	Female	45 to 49
<i>I visited them and they were very dirty.</i>	<i>Near Kāpiti lights on Kāpiti Road, Waikanae.</i>	Paraparaumu	Female	45 to 49
<i>It was disgusting, there was no toilet paper, and my grandson wouldn't sit on the toilet.</i>	<i>Paraparaumu Beach area, by old Raumati pool.</i>	Paraparaumu	Female	50 to 54
<i>It was very disgusting and dirty and not well maintained. The footpath towards the access for the public facility is not disability friendly and needs to be more so.</i>	<i>There is one on State Highway 1, opposite New World supermarket in the Ōtaki area.</i>	Ōtaki	Female	55 to 59
<i>Not clean enough.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	18 to 19
<i>The public toilet near the business area. They are cleaned at 6:00. The floors are wet, and it looks horrible. Need to clean toilets on a regular basis on the weekend.</i>	<i>Paraparaumu Beach.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>They are always dirty.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	65 to 69
<i>They are dirty, and poorly lit.</i>	<i>Waikanae Park.</i>	Waikanae	Female	30 to 34
<i>They are dirty.</i>	<i>At the beach.</i>	Paraparaumu	Male	75 years and older
<i>They are disgusting and they smell. I feel awful telling customers about them.</i>	<i>The green building beside Ripples Cafe. There are piles of dirt at the cubicle outside the park at Raumati Beach.</i>	Paraparaumu	Female	18 to 19
<i>They are not clean enough.</i>	<i>The skate park.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>They are not clean.</i>	<i>Raumati and Paraparaumu Beach.</i>	Paraparaumu	Female	70 to 74
<i>They never seem to be cleaned and really need replacing.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	45 to 49
<i>They were disgusting last time I saw them.</i>	<i>Marine Parade by skate</i>	Paraparaumu	Female	70 to 74

	<i>park and play area.</i>			
<i>They're really unclean.</i>	<i>All of them.</i>	Paraparaumu	Female	50 to 54

Q9e. Reasons for satisfaction that Town Centres have high-quality, public spaces and facilities that meet the community's needs for safety and functionality

Verbatim comment	Location	Ward/Area	Gender	Age
<i>A lot of room and parking.</i>	<i>Coastlands.</i>	Paraparaumu	Male	70 to 74
<i>All well looked after.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>Always neat and tidy and clean. All well lit.</i>	<i>Waikanae.</i>	Waikanae	Male	70 to 74
<i>Due to the high number of parks, tennis courts, and children's activities.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>Gardens are well maintained and clean.</i>	<i>Waikanae town centre.</i>	Waikanae	Female	75 years and older
<i>Good.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>I have no complaints.</i>	<i>Paraparaumu.</i>	Ōtaki	Female	40 to 44
<i>It meets my needs.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	50 to 54
<i>It's important that we have enough space and are not hemmed in.</i>	<i>Waikanae.</i>	Ōtaki	Male	45 to 49
<i>It is important to have safety while at the park with the children.</i>	<i>All of them.</i>	Ōtaki	Female	35 to 39
<i>Lots of playgrounds, open spaces and parks are tidy mown. Upgrade playgrounds, sports field is well maintained.</i>	<i>Paraparaumu Beach, Raumati Weka Park.</i>	Paraparaumu	Female	45 to 49
<i>Ōtaki improvements have been good.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>The Council does a good job. People who use it ruin it I suppose.</i>	<i>Paraparaumu Beach.</i>	Waikanae	Female	18 to 19
<i>There are good parking areas for vehicles.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>There are heaps of them, car parks and wide ones with it.</i>	<i>Coastlands.</i>	Paraparaumu	Female	18 to 19
<i>There is a wide range with the library, community centre and big parking spaces.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>There is good lighting at my local park.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>There is no problem with safety.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>There's nothing lacking. They're clean and tidy and have</i>	<i>Waikanae and</i>	Waikanae	Male	35 to 39

<i>space for children to play.</i>	<i>Paraparaumu.</i>			
<i>They are good places to meet and talk. Good parking.</i>	<i>Ōtaki main street, Paraparaumu Beach and Waikanae.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>55 to 59</i>
<i>They are looking good, are clean and have been revamped. They have been well thought out and reflect the character of the people that live there.</i>	<i>Ōtaki, Main Street, Paraparaumu Beach.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>55 to 59</i>
<i>They have a wonderful range of play areas and toilets that are well maintained and tidy.</i>	<i>Waikanae.</i>	<i>Waikanae</i>	<i>Female</i>	<i>75 years and older</i>
<i>They have everything I require.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>70 to 74</i>
<i>They reduce the speed limit with people walking around.</i>	<i>Paraparaumu Beach.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>18 to 19</i>
<i>Upgrading.</i>	<i>Coastlands.</i>	<i>Waikanae</i>	<i>Female</i>	<i>75 years and older</i>
<i>We can walk up the street and feel safe.</i>	<i>Ōtaki</i>	<i>Ōtaki</i>	<i>Female</i>	<i>35 to 39</i>
<i>We've got a good open area, a good library and the art gallery.</i>	<i>Waikanae.</i>	<i>Waikanae</i>	<i>Male</i>	<i>60 to 64</i>
<i>Where I go, I'm happy and there are no issues with anything.</i>	<i>Paraparaumu.</i>	<i>Waikanae</i>	<i>Female</i>	<i>35 to 39</i>

Q9e. Reasons for dissatisfaction that Town Centres have high-quality, public spaces and facilities that meet the community's needs for safety and functionality

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Good to have somewhere to sit. There is nowhere to sit at lunchtimes under trees. There are seats in the mall but who wants to sit in the mall.</i>	<i>Paraparaumu.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>55 to 59</i>
<i>I don't think there are any public spaces for people to gather in the town centre.</i>	<i>Raumati Beach.</i>	<i>Paekākāriki-Raumati South</i>	<i>Male</i>	<i>55 to 59</i>
<i>I think we're getting too many shops per population making it tough on retailers. Raumati village was beautiful but is now becoming terribly run down. In the 17 years I have lived here now one side of the street looks like second hand shops. The shops are fragmented. I would like to know what areas they want to develop. They should focus on one not all of them. We have never had a good Council and I think people</i>	<i>Raumati.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>75 years and older</i>

<i>should be fined for jay walking. Some people don't take enough care when walking along the footpaths. The law should be enforced and shouldn't be watered down. Vandalism needs to be dealt with.</i>				
<i>Main street's parking is dangerous and the parking lot at the back of the museum needs improvement.</i>	<i>Ōtaki village.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>75 years and older</i>
<i>Other infrastructure should be taking priority.</i>	<i>All of them.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>50 to 54</i>
<i>Paraparaumu does not have a town centre.</i>	<i>Paraparaumu.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>50 to 54</i>
<i>Paraparaumu pretty much does not have a town centre. I do know that they have plans to change the roads, and a brand new road is being built. I assume that once it is built it will assist in creating a better town centre.</i>	<i>Paraparaumu.</i>	<i>Paekākāriki-Raumati South</i>	<i>Male</i>	<i>25 to 29</i>
<i>Quality of the roads is poor and has led to reduced parking.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>50 to 54</i>
<i>Road way is too narrow and it is not any good. Cars parking stop the flow of truck. Trucks cannot get through, it is a disaster.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>75 years and older</i>
<i>The Council needs to know who pays the rates for them and to do those things. They need to listen to our opinions.</i>	<i>All of them, but in particular the one being rebuilt.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>60 to 64</i>
<i>The ramps from the disability parks should be on both sides so we can access the footpath from either side of car.</i>	<i>By the ANZ Bank at Ōtaki there is a disability park with only a small sign.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>65 to 69</i>
<i>The roadway.</i>	<i>All of them.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>35 to 39</i>
<i>There are no outside seats, on Marine Parade you can sit, but in Paraparaumu there's nothing. At the new swimming pool, there's no area where you could go out and have lunch. Porirua pools are great, you can open up the doors, but you can't open side doors at Paraparaumu pool.</i>	<i>Paraparaumu.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>50 to 54</i>
<i>They don't make good use of the space that's there for the community.</i>	<i>Mahara Place.</i>	<i>Waikanae</i>	<i>Female</i>	<i>70 to 74</i>
<i>They wasted three million and the stupid thing doesn't function. The footpath is expensive to clean and the road is</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>70 to 74</i>

<i>narrow. It is a waste of ratepayers' money.</i>				
<i>We don't have a town centre. We have a commercial centre but no town. There is a new building in Rimu Road, a Council facility, but it's not a city centre.</i>	<i>We don't have one.</i>	Paraparaumu	Male	50 to 54
<i>We need more parking at the railway station, school and Memorial Hall and we need more seating around Waikanae.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>We need more street sweepers and less pot holes. It is dirty and there is rubbish.</i>	<i>Coastlands.</i>	Paraparaumu	Male	50 to 54
<i>You don't have a town centre with public spaces.</i>	<i>Kāpiti.</i>	Paraparaumu	Male	60 to 64

Q9f. Reasons for satisfaction that sportsgrounds and associated toilet/changing facilities are available at suitable times

Verbatim comment	Location	Ward/Area	Gender	Age
<i>At the Aquatic Centre specifically.</i>	<i>Aquatic Centre.</i>	Paraparaumu	Female	40 to 44
<i>At the Surf Lifesaving Club they are good.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>Available for children.</i>	<i>Mazengarb Road</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Good opening hours for sportsgrounds.</i>	<i>In general.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>I see people happily using them.</i>	<i>Edgewater Park and Jim Cooke Memorial Park.</i>	Waikanae	Female	75 years and older
<i>It has improved since my kids were there.</i>	<i>Mazengarb Road.</i>	Ōtaki	Female	50 to 54
<i>Most times they are open for training.</i>	<i>Mazengarb Park.</i>	Paraparaumu	Male	20 to 24
<i>My daughter plays hockey and they are always available.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>No issues at all.</i>	<i>In general.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>They are always available when I need to use them.</i>	<i>Ōtaki.</i>	Ōtaki	Female	35 to 39
<i>They are always open.</i>	<i>Ōtaki swimming pool.</i>	Ōtaki	Male	50 to 54
<i>They are good.</i>	<i>The region.</i>	Waikanae	Male	45 to 49
<i>They are new, have been put in by the Council and are maintained.</i>	<i>Mazengarb Park.</i>	Paraparaumu	Male	75 years and older
<i>They are very good.</i>	<i>Waikanae Park.</i>	Paraparaumu	Male	75 years and older
<i>They are well maintained.</i>	<i>All the Ōtaki ones.</i>	Ōtaki	Female	60 to 64
<i>They are well used. Swimming and surf club are open all the</i>	<i>Swimming and surf club.</i>	Paekākāriki-Raumati South	Female	60 to 64

<i>time.</i>	<i>Queen Elizabeth Park.</i>			
<i>They look to be kept in good condition.</i>	<i>Ōtaki Domain.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>35 to 39</i>
<i>They meet the standards.</i>	<i>Kāpiti, Mazengarb Park.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>25 to 29</i>
<i>When I played sports, it was always open and available.</i>	<i>Weka Park. Paraparaumu College.</i>	<i>Waikanae</i>	<i>Female</i>	<i>18 to 19</i>
<i>With both hockey and football, the grounds we use have been very well looked after.</i>	<i>Coastlands Sports Turf, Jim Cooke Park and Waikanae Park.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>45 to 49</i>

Q9f. Reasons for dissatisfaction that sportsgrounds and associated toilet/changing facilities are available at suitable times

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Some sports areas have no facilities or are locked and those that are open are often grubby.</i>	<i>Generally throughout the area.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>45 to 49</i>
<i>The new toilets which are at Upper Haruatai Park are brand new and not often open.</i>	<i>Haruatai Park.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>35 to 39</i>

Q9g. Reasons for satisfaction with the opening hours of swimming pools

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Being able to go at non peak times and it's open a long time.</i>	<i>Coastlands Aquatic Centre.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>70 to 74</i>
<i>Early opening.</i>	<i>Paraparaumu.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>50 to 54</i>
<i>Everyone is happy.</i>	<i>Waikanae.</i>	<i>Waikanae</i>	<i>Male</i>	<i>65 to 69</i>
<i>Fits in with our kids in the summer as its open air, closed in the winter.</i>	<i>Waikanae Park pool.</i>	<i>Waikanae</i>	<i>Female</i>	<i>40 to 44</i>
<i>Good range of hours.</i>	<i>Aquatic pool.</i>	<i>Paekākāriki-Raumati South</i>	<i>Male</i>	<i>60 to 64</i>
<i>Great facility.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>75 years and older</i>
<i>I am happy, doesn't really bother me in the least.</i>	<i>All.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>55 to 59</i>
<i>I am very happy they are open until 9pm.</i>	<i>Coastlands.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>30 to 34</i>
<i>I am very satisfied. It is affordable, staff is friendly and grandchildren have voted it the best swimming pool.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>70 to 74</i>

<i>I am working in aged care and some of the clients use the pool in the morning and they can get into the water.</i>	<i>Coastlands.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>I can go down any time.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>I don't expect them to be open when people don't use them. They are well used and hours are suitable for most people.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	55 to 59
<i>I have no issues.</i>	<i>Waikanae.</i>	Waikanae	Male	35 to 39
<i>I haven't had any reason to not be happy.</i>	<i>Raumati heated pool.</i>	Paraparaumu	Male	75 years and older
<i>I think they are wonderful and I can go any time I like.</i>	<i>Aquatic Centre.</i>	Paraparaumu	Female	75 years and older
<i>I think they open at a good time in the mornings and weekends and so are not overcrowded as people have plenty of time to use the pool.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>I use the pool and take the grandchildren.</i>	<i>Paraparaumu.</i>	Waikanae	Female	65 to 69
<i>It is very well used.</i>	<i>Olympic pool a block away from Coastlands.</i>	Waikanae	Female	70 to 74
<i>It means that you have a variety of hours to choose from, depending on events.</i>	<i>Coastlands Aquatic Centre.</i>	Paraparaumu	Female	45 to 49
<i>It meets my needs. When I need to go there I can.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>It's always open for children.</i>	<i>Old pool at Raumati and new aquatic one.</i>	Paraparaumu	Female	45 to 49
<i>It suits me as they are open when I go.</i>	<i>Waikanae and Paraparaumu.</i>	Waikanae	Female	75 years and older
<i>It suits me.</i>	<i>In my area.</i>	Waikanae	Female	70 to 74
<i>It meets my family's needs.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	50 to 54
<i>Open early morning and closed late at nights.</i>	<i>Aquatic Centre.</i>	Paraparaumu	Male	70 to 74
<i>The hours are convenient.</i>	<i>Coastlands.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>The hours are suitable for me when I want to go to the swimming pool.</i>	<i>Paraparaumu swimming pool.</i>	Waikanae	Female	60 to 64
<i>The hours suit the times I wish to visit.</i>	<i>Ōtaki.</i>	Ōtaki	Female	50 to 54
<i>The hours work very well for our family.</i>	<i>Waikanae pools.</i>	Waikanae	Male	70 to 74
<i>The late nights and early mornings.</i>	<i>The region.</i>	Waikanae	Male	45 to 49
<i>The long hours.</i>	<i>Paraparaumu.</i>	Ōtaki	Male	55 to 59

<i>The swimming pool suits all ranges of people's needs.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>55 to 59</i>
<i>There is a significant time for the community to enjoy swimming. They have got the beach as well.</i>	<i>Coastlands' Aquatic Centre.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>75 years and older</i>
<i>They are always open when I want to go.</i>	<i>The main one at Paraparaumu.</i>	<i>Paekākāriki-Raumati South</i>	<i>Male</i>	<i>60 to 64</i>
<i>They are clean.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>50 to 54</i>
<i>They are open at the times that suit me.</i>	<i>Coastlands Aquatic Centre.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>25 to 29</i>
<i>They are open early in the morning and late at night so this suits me well.</i>	<i>Aquatic Centre.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>55 to 59</i>
<i>They are open early in the morning when I want to use them on weekdays.</i>	<i>Coastlands Aquatic Centre.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>30 to 34</i>
<i>They are open for the length of time that people can go before or after work.</i>	<i>Kāpiti.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>50 to 54</i>
<i>They are open frequently. I have never turned up and they have been shut.</i>	<i>Coastlands' Aquatic Centre.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>45 to 49</i>
<i>They are very good.</i>	<i>The new centre in Paraparaumu.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>75 years and older</i>
<i>They are well set up.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>50 to 54</i>
<i>They cater for all ages with a lot of programmes with a varied range of times.</i>	<i>Coastlands.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>75 years and older</i>
<i>They have good hours and are packed out, good for young families.</i>	<i>Waikanae.</i>	<i>Waikanae</i>	<i>Female</i>	<i>70 to 74</i>
<i>They have longer hours and availability of the spa is good.</i>	<i>Ōtaki Pool.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>65 to 69</i>
<i>They have never been closed when I've wanted to go. However, I feel it's overpriced.</i>	<i>Paraparaumu.</i>	<i>Paekākāriki-Raumati South</i>	<i>Male</i>	<i>35 to 39</i>
<i>They have what I need there. I go three to four days and can get in early or late.</i>	<i>Paraparaumu.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>65 to 69</i>
<i>They meet the needs of all the community.</i>	<i>The new Aquatic Centre and also Ōtaki pool.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>55 to 59</i>
<i>They open at 5:30 and it works out well for those who start work early.</i>	<i>Paraparaumu, and Waikanae.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>20 to 24</i>

<i>They suit my needs.</i>	<i>Ōtaki.</i>	Waikanae	Female	70 to 74
<i>They work with my routine.</i>	<i>Kāpiti Learn to Swim.</i>	Waikanae	Female	35 to 39
<i>They're reasonable; they're open early enough in the morning, sometimes a bit early in the season.</i>	<i>Waikanae.</i>	Waikanae	Male	60 to 64
<i>To be honest I don't use them.</i>	<i>The new one.</i>	Waikanae	Male	55 to 59
<i>Very good facility and hours.</i>	<i>Huritau pool.</i>	Ōtaki	Female	75 years and older
<i>Very happy, meets all my requirements.</i>	<i>Kāpiti, Waikanae and the new one.</i>	Waikanae	Male	65 to 69
<i>Waikanae is open throughout the summer only, but has good hours when it's open.</i>	<i>Regionally.</i>	Waikanae	Female	40 to 44
<i>We attend 4.30pm to 7pm each night in the swim club, we are frequent users.</i>	<i>Kāpiti Aquatic Centre.</i>	Paraparaumu	Female	40 to 44

Q9g. Reasons for dissatisfaction with the opening hours of swimming pools

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Due to swimming lessons, it is not open to the public until 12pm.</i>	<i>Coastlands' Aquatic Centre.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>For toddlers. We can't go in the morning throughout the week as there are swimming lessons in the middle pool, which is the one for the two to five year old range.</i>	<i>The Kāpiti Aquatic Centre.</i>	Paraparaumu	Female	30 to 34
<i>I am a Brownie Leader, and we can't access the pool at the times we want as it is always full. The old pool was better as it had three pools that could be separated for our group.</i>	<i>New Aquatic Centre, Raumati Pool.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>I cannot get in before lunch time because of swimming. The kids' pool is too small. There needs to be something unique to bring people in. All the money was spent on the roof.</i>	<i>Coastlands' Aquatic Centre</i>	Paraparaumu	Male	40 to 44
<i>I cannot use it when I come home from work.</i>	<i>Te Horo.</i>	Ōtaki	Female	55 to 59
<i>There is a little area for the kids.</i>	<i>Coastlands</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>They really didn't listen to the people in the community who are the frequent users. Also the swimming lessons are not affordable and the hours of opening are always changing.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	55 to 59

<i>It is too busy in the mornings, and there's no air in there. There are only a few showers compared to the amount of people swimming there.</i>	<i>Paraparaumu new pool.</i>	Paraparaumu	Female	50 to 54
---	------------------------------	-------------	--------	----------

Q9h. Reasons for satisfaction with the facilities and services provided by the Coastlands Aquatic Centre

Verbatim comment	Ward/Area	Gender	Age
<i>A superb facility.</i>	Waikanae	Male	70 to 74
<i>Also meets family needs.</i>	Paraparaumu	Female	50 to 54
<i>Always lanes available, room everyone.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>As the name suggests it is central.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>Excellent, enough seating, lifeguards, nice changing facilities, it is pleasant.</i>	Paraparaumu	Female	45 to 49
<i>Fantastic facility, only been once.</i>	Paraparaumu	Male	60 to 64
<i>Good size, money well spent.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>Hours are good, family changing rooms are very clean.</i>	Waikanae	Female	40 to 44
<i>I also like that they publish when they have classes so I can avoid it because I am a slow swimmer, and prefer to go when all the lanes are available. They are doing an excellent job of keeping people informed of that. The ticketing system is really sensible where you can have a transferable ticket. So my daughter and I can both turn up with one ticket and get two clips off it.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>I am happy with the hours they are open.</i>	Paraparaumu	Female	55 to 59
<i>I have never found anything to complain about.</i>	Paraparaumu	Female	75 years and older
<i>I haven't actually been but all the feedback I've had has been excellent.</i>	Paraparaumu	Female	50 to 54
<i>I think they are great for the region. I have little ones, and it's a great facility.</i>	Waikanae	Female	35 to 39
<i>I use it for aqua jogging and I am impressed with the facility, I think it was money well spent.</i>	Paraparaumu	Male	65 to 69
<i>In general it is good.</i>	Waikanae	Male	45 to 49
<i>It is new and they listened to what the people needed.</i>	Paraparaumu	Female	70 to 74
<i>It is really lovely.</i>	Waikanae	Female	65 to 69
<i>It is vastly better than what it was.</i>	Paekākāriki-Raumati South	Female	45 to 49

<i>It is very clean and open until 9pm.</i>	Paraparaumu	Female	30 to 34
<i>It is very easy to do lanes for me. And I think the new building is fantastic. A very good municipal space.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>It is very good.</i>	Paraparaumu	Male	75 years and older
<i>It's a new facility, but an Olympic pool would have been nice.</i>	Waikanae	Male	65 to 69
<i>It's wonderful. It meets the needs of everybody. I don't like the ramp.</i>	Paraparaumu	Female	55 to 59
<i>It's a great asset for the coast. It has everything including a café.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>I've had a good experience there and they provide what I need. They could do with more lockers or a key for lockers, as people have got things stolen from there.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>Just joined and it is great.</i>	Waikanae	Female	40 to 44
<i>New and big and its good, it caters for different types of swimmers.</i>	Paraparaumu	Male	70 to 74
<i>The aqua jogging lane is always open. There is good lane control and there are Aqua Fit sessions available.</i>	Paraparaumu	Female	55 to 59
<i>The hours are suitable for me. It's a big open space and the staff is very friendly. I take part in the Aqua Aerobics classes and the instructors are very good and the car parking seems adequate for the swimming pool. The downside of the Aquatic Centre is that there is not enough showers in the ladies' changing rooms, the power points for the usage of hair dryers need to be separated in order to use them and lastly the ramp that was put in for the mobility user is in the way and needs to be taken away from the big swimming pool because it gets in the way of classes. The children's school swimming sports can't use the pool and this has a big impact on the safety for children swimming sports.</i>	Waikanae	Female	60 to 64
<i>The service is friendly, the price is appropriate, and they are clean and tidy.</i>	Paraparaumu	Female	25 to 29
<i>The staff are informative and friendly.</i>	Ōtaki	Male	50 to 54
<i>There is always good parking.</i>	Ōtaki	Female	40 to 44
<i>There is everything there that I need.</i>	Paraparaumu	Female	75 years and older
<i>They are clean and new.</i>	Ōtaki	Female	50 to 54
<i>They could do with more showers as there are not enough for classes. The pool is amazing. The ramp could be dangerous. With the length of the pool maybe have a chair lift.</i>	Paraparaumu	Female	65 to 69

<i>They have different programmes for all ages and are busy all the time.</i>	Paraparaumu	Female	75 years and older
<i>Very pleasant people that work there.</i>	Paraparaumu	Female	18 to 19
<i>Young child family changing room is really good.</i>	Waikanae	Male	65 to 69

Q9h. Reasons for dissatisfaction with the facilities and services provided by the Coastlands Aquatic Centre

Verbatim comment	Ward/Area	Gender	Age
<i>A waste of money in the first place. The money could have been spent on decent water and sewage supply, Aquatic Centre is last on the list.</i>	Waikanae	Female	75 years and older
<i>For younger children. If there are lessons on, then there is nowhere for them to play.</i>	Paekākāriki-Raumati South	Female	20 to 24
<i>I am not happy with the design of the kids' pool. It could have had a gym and an Olympic sized pool. Waikanae sunshades are awesome. I am gutted that the Council building isn't good. It could have had an indoor and outdoor pool, a toddlers' area and barbecue area.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>I think what it costs and what we get doesn't match. The extra cost could have been to use saunas and other facilities. It is very hot and stifling.</i>	Ōtaki	Female	60 to 64
<i>It costs far too much.</i>	Paraparaumu	Female	45 to 49
<i>It doesn't cater for a variety of uses and also has funny rules about uses. Too flash and expensive, a refurbishment of the Raumati pool would have been more cost effective.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>It is cold, and it is too much hassle to go in the pool. The children have to wear special wrist bands. The children have to go through tests to go in the big pool. I would rather go to the Porirua Pool.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>It is not really suitable for young families as it is not big enough. They missed an opportunity to be different.</i>	Paraparaumu	Male	40 to 44
<i>It is too small and should have been Olympic sized.</i>	Paraparaumu	Female	70 to 74
<i>It was poorly designed. There was money spent on the exterior, then wasted on the interior.</i>	Paraparaumu	Male	45 to 49
<i>It's a white elephant, the money could have been better spent elsewhere, we're supposed to conserve water and that certainly uses a lot.</i>	Waikanae	Male	55 to 59
<i>No air, not many showers and timing with kids can be crowded.</i>	Paraparaumu	Female	50 to 54
<i>The changing rooms were disgusting with faeces on the floor and water</i>	Waikanae	Male	35 to 39

<i>everywhere, and the lifeguards didn't seem interested in doing their job. The complex does not suit the needs of the community. The changing facilities are too small and the deep water pool is not necessary and causes problems regarding rules of entry to the complex as a whole. There are no additional facilities such as rest and barbecue areas. The slide is so slow, it is useless.</i>	Paraparaumu	Female	45 to 49
<i>The money they have spent on it does not seem worth it. The children's pool in particular should be bigger and the lanes in the lane pool are not quite right. The changing rooms need to be bigger.</i>	Paraparaumu	Female	40 to 44
<i>The priority seems to be on the swimming clubs use of the pools rather than public use. I have to pay more to use the hydro slides whereas Porirua includes it in their prices which is more satisfying. I also find Coastlands Aquatic Centre to be too hot in temperature during the summer with not enough ventilation.</i>	Paraparaumu	Male	35 to 39
<i>The swimming pool itself is too small to attract competition into the area. They could have increased the length of the pool for minimal cost while they were building it, now it is a major.</i>	Paraparaumu	Male	55 to 59
<i>Too much competitive swimming and not enough time for recreational. Recreational swimmers have been asked to leave particular pools for the benefit of the competitive swimmers.</i>	Waikanae	Male	65 to 69
<i>We are happy with the facilities, although we do think with the roof it gets very hot in the summer time. My son who is 11 years old was told he had to have an orange armband and my wife and son were together and being supervised. He was also told that he has to be able to swim a length of the pool. He did it on his back and then they changed the rules and said he had to do it in freestyle. He has since stopped using the pool. We think the attitude of the staff is very unreasonable. We don't have a problem with the pool having a high standard of safety but they are unreasonable. Other friends have had similar experiences. The swimming lessons have also been rescheduled and that whole class of learners had to sit on the side of the pool having not been allowed in the pool.</i>	Paekākāriki-Raumati South	Male	50 to 54

Q9i. Reasons for satisfaction with range, variety and character of Council owned parks and open spaces

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Good variety. Kids play areas are well maintained, good walking distance from residential areas give you a wide range to visit.</i>	<i>Waikanae River, Otaihang Domain and Paraparaumu Beachfront.</i>	Waikanae	Male	65 to 69
<i>Great range, I like them. Attractive playgrounds and bush areas.</i>	<i>Campbell Park, green Marine Gardens, Kaitawa Reserve.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>I am unsure, but due to always knowing they are there.</i>	<i>Waikanae.</i>	Waikanae	Female	30 to 34
<i>I drive past them and they always look after the places very well.</i>	<i>The ones around in Park Avenue. There's facilities around there and sports places for children and different utilities they can play on.</i>	Waikanae	Female	75 years and older
<i>I enjoy using them.</i>	<i>The children's play area where the grandchildren play at.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>I like the Paekākāriki path.</i>	<i>Paekākāriki path.</i>	Paraparaumu	Male	55 to 59
<i>I think there is a good range, they are well maintained.</i>	<i>Campbell Park, Weka Park, the bit that goes from the public library down to the public beach at Wairakei. The small parks they have in Waikanae that have got bush all over them. I really like the one that is over the railway line in Paraparaumu.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>I think they have some very good sports facilities around the Mazengarb area and Queen Elizabeth Park area, and the Otaihang Domain.</i>	<i>Mazengarb area and Queen Elizabeth Park area and the Otaihang</i>	Paraparaumu	Male	35 to 39

	<i>Domain.</i>			
<i>I walk the grandchildren to them.</i>	<i>Mazengarb and Ngarara Road.</i>	Waikanae	Female	65 to 69
<i>It is everything I want for my dog, my kids and myself. They have got that very right over the years.</i>	<i>Tuateawa, Kenakena and Mazengarb Reserve.</i>	Paraparaumu	Female	60 to 64
<i>Open spaces, nicely tended and maintained quickly.</i>	<i>Paraparaumu Beach, Mazengarb Road,</i>	Paraparaumu	Female	45 to 49
<i>Parks are clean and tidy.</i>	<i>Waikanae.</i>	Waikanae	Male	70 to 74
<i>Quite often I go to them. Every park seems to have something new. They are good for parents, especially with young children. There is not really a park which toddlers or older children can't use.</i>	<i>All of them. I am always trying to find new ones.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>Raumati Beach playground is a great facility.</i>	<i>Raumati Beach.</i>	Paraparaumu	Male	30 to 34
<i>The children's playground is great.</i>	<i>Garden Parade.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>The ones we go to are very pleasant places to be.</i>	<i>Otaihanga Domain, Haruatai Park.</i>	Ōtaki	Male	60 to 64
<i>The parks have all the facilities needed. Queen Elizabeth Park area.</i>	<i>Paekākāriki, Raumati.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>The range and diversity. Areas close to the beach.</i>	<i>Kaitoa Beach.</i>	Paraparaumu	Female	25 to 29
<i>There are a good number and variety and they are well maintained.</i>	<i>Ōtaki.</i>	Ōtaki	Female	45 to 49
<i>There are a great variety of parks.</i>	<i>In the region.</i>	Waikanae	Male	45 to 49
<i>There are a variety of parks.</i>	<i>Generally, overall.</i>	Ōtaki	Female	55 to 59
<i>There are lots of open spaces where I live including the beach, rivers and parks.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>There are lots of them.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>There are plenty of parks.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>There are plenty of them and they are well looked after.</i>	<i>All areas.</i>	Paraparaumu	Male	50 to 54
<i>There are quite a few parks.</i>	<i>A variety.</i>	Paraparaumu	Male	18 to 19
<i>There is a good variety and they are well maintained.</i>	<i>Throughout the area.</i>	Paraparaumu	Female	45 to 49
<i>There is a really good range, with mountains, beaches and parks.</i>	-	Ōtaki	Female	35 to 39

<i>There is no lack of anything and I have no issues.</i>	<i>Waikanae and Queen Elizabeth Park.</i>	Waikanae	Male	35 to 39
<i>There is such a range of them.</i>	<i>Lots of them and Mazengarb Park is very good.</i>	Paraparaumu	Male	75 years and older
<i>There's a great variety from open fields to great playgrounds.</i>	<i>Everywhere.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>They are always clean, tidy and safe.</i>	<i>Haruatai Park.</i>	Ōtaki	Female	35 to 39
<i>They are clean with no rubbish lying around.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	65 to 69
<i>They are clean, safe places. They are well maintained, and you can walk dogs in some areas.</i>	<i>Domain street in Ōtaki is good, but there is no access for dogs, even on leads.</i>	Ōtaki	Male	55 to 59
<i>They are excellent.</i>	<i>In my area.</i>	Waikanae	Female	70 to 74
<i>They are good in the area and have plenty of space.</i>	<i>Various parks around the area.</i>	Waikanae	Male	55 to 59
<i>They are good, quite effective and reasonable.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>They are well kept nice places to go.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>They are well looked after.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>They are well maintained, the plants are kept well maintained.</i>	<i>Majority of them around the motorways.</i>	Paraparaumu	Male	75 years and older
<i>They are well maintained and attractively laid out.</i>	<i>Generally.</i>	Waikanae	Female	70 to 74
<i>They are well maintained and there is a good variety.</i>	<i>Kāpiti.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>They are well maintained, and there is no litter around.</i>	<i>Waikanae.</i>	Waikanae	Male	30 to 34
<i>They are well maintained.</i>	<i>Mazengarb Park.</i>	Paraparaumu	Male	45 to 49
<i>They do a wonderful job.</i>	<i>All the ones I use.</i>	Paraparaumu	Female	75 years and older
<i>They have a good range of parks.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>They have a good variety.</i>	<i>Otorahanga Park.</i>	Waikanae	Male	65 to 69
<i>They have installed a whole lot of new facilities in Paraparaumu and Raumati.</i>	<i>Paraparaumu and Raumati.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>They look after it extremely well.</i>	<i>Waikanae Park.</i>	Waikanae	Male	70 to 74

<i>They look reasonably maintained.</i>	<i>Park Ave.</i>	Waikanae	Female	65 to 69
<i>They seem to be alright, and they're not dirty.</i>	<i>All around the main Kāpiti area. Waikanae.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>They're very well maintained, they're generous, and there are a lot of people mowing.</i>	<i>Waikanae Park where playgrounds are and along the river the estuary.</i>	Waikanae	Male	60 to 64
<i>Very good facilities at Marine Parade and Raumati.</i>	<i>Raumati and Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>Very good.</i>	<i>Regionally.</i>	Waikanae	Male	65 to 69
<i>Waterfront.</i>	<i>-</i>	Paraparaumu	Female	55 to 59
<i>We are coastal and have hills in the background, there are partnerships where they get together to make some good places.</i>	<i>Beach and all parks on foreshore all the way up the coast and sides of rivers.</i>	Ōtaki	Male	45 to 49
<i>We have a small child, and she loves it.</i>	<i>Marine Gardens.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>We have them.</i>	<i>Mazengarb and park.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>Well kept and maintained.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>Where there are new subdivisions, there are parks, open areas, benches and ponds. They have put in scenic and leisure areas so low level areas are now view points.</i>	<i>Raumati Beach and Weka Park, Paraparaumu Beach. The new subdivisions and the amazing park area which are relatively modern.</i>	Paraparaumu	Male	75 years and older

Q9i. Reasons for dissatisfaction with range, variety and character of Council owned parks and open spaces

Verbatim comment	Location	Ward/Area	Gender	Age
<i>For teenagers there is only one and for elderly there is nothing, for example, there is nothing suitable for exercise for elderly and the teenagers have one skate park.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>Not maintained well.</i>	<i>Waikanae funeral home.</i>	Waikanae	Female	70 to 74

<i>Nowhere to take my dogs.</i>	<i>Ōtaki.</i>	Ōtaki	Female	65 to 69
<i>The Council don't know what they're doing there.</i>	<i>All of them.</i>	Paraparaumu	Female	60 to 64
<i>The local park is not maintained.</i>	<i>Maclean Park is always kept up; however the Kaitawa Reserve is not kept up to standard.</i>	Paraparaumu	Female	30 to 34
<i>There are none. Parks for kids to play on but nowhere to go and walk unhindered.</i>	<i>All.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>There is not enough for the youth, for example, a skate park and places for them to hang out. We need more areas for dogs to be off the lead and signposts.</i>	<i>There is nothing for youth in our area at Paekākāriki and Raumati.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>They are limited in two aspects. The Council gardens lack a formal garden, for example a rose garden and there is no botanic garden. They need a range of plants that may be suitable for people's own property and space for people to enjoy the open spaces. There is lack of use of the open space at Wharemauku Stream. It is not developed enough for people to enjoy it and needs planting.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	55 to 59
<i>Toilets need cleaning and there needs to be toilet paper. The rubbish bins need emptying.</i>	<i>All of them.</i>	Paraparaumu	Male	50 to 54

Q9j. Reasons for satisfaction with the reliability of Council's water supply

Verbatim comment	Ward/Area	Gender	Age
<i>Always available.</i>	Paraparaumu	Male	75 years and older
<i>Always there when needed.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Any problems are smartly fixed up.</i>	Ōtaki	Male	50 to 54
<i>Even when there's not enough river water they supplement with bore water.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>I am concerned about the water meter payments for single people with families.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>I am not satisfied with the water charges, as all they are doing is</i>	Waikanae	Male	65 to 69

<i>extorting more money for example they could have put the money towards a dam instead of the meters.</i>			
<i>I can't find anything wrong with it I approve of water meters.</i>	Ōtaki	Female	70 to 74
<i>I don't have any issues if we drop below as we have the river recharge scheme and also the bores. They have also purchased land for the dam.</i>	Paraparaumu	Female	55 to 59
<i>I don't have any cut in water supply.</i>	Paekākāriki-Raumati South	Female	Refused
<i>I have always got water. If there are restrictions they always make the conditions clear. I don't mind the water being rated.</i>	Ōtaki	Male	55 to 59
<i>I have had no trouble with the water supply.</i>	Ōtaki	Male	75 years and older
<i>I have never had a problem.</i>	Waikanae	Male	70 to 74
<i>I have never had a problem.</i>	Ōtaki	Female	60 to 64
<i>I have never had a problem.</i>	Paraparaumu	Male	75 years and older
<i>I have no issues at all.</i>	Waikanae	Male	55 to 59
<i>I have no issues.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>I have no issues.</i>	Waikanae	Male	35 to 39
<i>I have no issues.</i>	Ōtaki	Female	40 to 44
<i>I have water all the time, its fine.</i>	Paraparaumu	Female	65 to 69
<i>I just heard that up in Taumarunui they are having problems with water being contaminated, and we don't have problems like that here.</i>	Paekākāriki-Raumati South	Female	45 to 49
<i>I never have an issue except when bore water is used.</i>	Paraparaumu	Female	45 to 49
<i>I turn on the tap and it always comes out.</i>	Paraparaumu	Male	40 to 44
<i>I turn the tap on and it's there.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>I use rain water and it just needs to be topped up by Council. More is needed to be done to encourage people to use rain water.</i>	Paraparaumu	Male	55 to 59
<i>I've had it since 1946 and I've never found anything wrong with it.</i>	Waikanae	Female	75 years and older
<i>It comes out of the tap.</i>	Paraparaumu	Male	25 to 29
<i>It hasn't failed.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>It is there and is good and clean water.</i>	Paraparaumu	Female	65 to 69
<i>It meets my needs.</i>	Ōtaki	Female	60 to 64
<i>It's okay as drinking water.</i>	Paekākāriki-Raumati South	Male	40 to 44
<i>Keeps on flowing, no problems.</i>	Ōtaki	Female	65 to 69
<i>Never had a problem, we get good supply at a good pressure, we pay for our water as a commercial operation, we use a lot of water and have</i>	Ōtaki	Female	50 to 54

<i>never had difficulty with accessibility.</i>			
<i>No issues with the water.</i>	Waikanae	Male	55 to 59
<i>No one is allowed to use too much water.</i>	Waikanae	Male	70 to 74
<i>No problem there.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>No problems with water.</i>	Waikanae	Male	75 years and older
<i>No problems.</i>	Paraparaumu	Female	45 to 49
<i>No problems.</i>	Ōtaki	Female	70 to 74
<i>Nothing goes wrong.</i>	Ōtaki	Female	70 to 74
<i>Nothing has gone wrong.</i>	Waikanae	Male	60 to 64
<i>Nothing to complain about.</i>	Paraparaumu	Female	75 years and older
<i>Ōtaki is reliable but rest of the area isn't.</i>	Ōtaki	Male	60 to 64
<i>Ōtaki has its own supply which is excellent.</i>	Ōtaki	Male	60 to 64
<i>The fact that it's always accessible, not bad tasting, generally a quality product.</i>	Waikanae	Male	60 to 64
<i>The quality is variable. It is good in winter. I've always had water.</i>	Paraparaumu	Male	55 to 59
<i>The taste In Waikanae sometimes, the taste is not great as it is mixed in with bore water.</i>	Waikanae	Male	45 to 49
<i>The water comes through the pipes; also people are saying that water is lost out of Council pipes which is not being corrected.</i>	Ōtaki	Female	50 to 54
<i>The water delivered to homes is always there.</i>	Ōtaki	Female	55 to 59
<i>The water has always been there.</i>	Ōtaki	Male	65 to 69
<i>There are never any issues.</i>	Ōtaki	Female	45 to 49
<i>There is no problem with the future planning and we are guaranteed supply with the allowance of a possible dam.</i>	Waikanae	Male	65 to 69
<i>They care about it.</i>	Paraparaumu	Male	50 to 54
<i>Water keeps coming out all the time.</i>	Waikanae	Male	65 to 69
<i>We always have water.</i>	Ōtaki	Female	35 to 39
<i>We have never gone without water.</i>	Paraparaumu	Female	75 years and older
<i>We have never had a water shortage.</i>	Paraparaumu	Male	60 to 64
<i>We have never run out.</i>	Paekākāriki-Raumati South	Male	45 to 49
<i>We have sufficient water if people use it wisely. I very much like the fact that our supply is not fluoridated. Also I totally support water meters, and appreciate all of the Council support that has been wrapped around that.</i>	Paekākāriki-Raumati South	Female	55 to 59

<i>When I turn the tap on, water comes out.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>Whenever I turn on the taps, there is always water.</i>	Paraparaumu	Female	45 to 49

Q9j. Reasons for dissatisfaction with the reliability of Council's water supply

Verbatim comment	Ward/Area	Gender	Age
<i>Bore water is atrocious. Many in the community seem to get ill when we go onto that supply. They need to treat the bore water before drinking. We need to buy drinking water which means we are paying twice with water rates.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>Bore water is ruining the hot water cylinder and the electric jugs and the animals do not like the Council supplied water and lack of reliable water supply.</i>	Waikanae	Male	75 years and older
<i>Bore water is unpleasant to drink.</i>	Ōtaki	Male	75 years and older
<i>Bore water isn't good, it isn't the best. We should have had a damn by now.</i>	Ōtaki	Female	50 to 54
<i>Bore water tastes like saline solution and even the animals won't drink it. We have to boil it before we use it.</i>	Paraparaumu	Male	55 to 59
<i>Council doesn't consult the public about the decision making process like with water meters and proceeding with bores when that is not a proven solution.</i>	Paraparaumu	Male	70 to 74
<i>Council have ignored the public and resorted to charging with the insinuation that it will help resolve water issue.</i>	Paraparaumu	Male	75 years and older
<i>Delivery is good, but the bore water needs to be looked at. River transfer and storage from the Ōtaki River is needed.</i>	Paraparaumu	Male	35 to 39
<i>Disgusting water. I don't want any fluoride or chemicals in my water, so I get my own.</i>	Paraparaumu	Male	75 years and older
<i>I am not happy with Council at all. Water metres are being used even though the Mayor promised they wouldn't have them, said they wouldn't have them if they voted him in, but he lied.</i>	Paraparaumu	Male	40 to 44
<i>I am not happy with the fluoride in the water and it's a poison that I don't want. It is bad for me.</i>	Paraparaumu	Female	65 to 69
<i>I am paying full rates but only get 1000 litres per day drip feed and not on</i>	Paraparaumu	Female	60 to 64

<i>main pressure.</i>			
<i>I am sick of bore water.</i>	Paraparaumu	Male	75 years and older
<i>I damaged the windows by using the bore water. There was not enough warning given about the damage of bore water on windows.</i>	Waikanae	Female	70 to 74
<i>I don't think anyone who is on the Coast wants to be on bore water or on a water meter. My jug has had it because of the bore water. I am wondering what the state of my hot water cylinder is. I am really unimpressed with the water meters and we should have had a dam. If we want to put a water tank in, they charge a huge fee.</i>	Paraparaumu	Female	55 to 59
<i>I don't like the Council using the bore water and they should resort to the dam up in the hills behind the town.</i>	Paekākāriki-Raumati South	Male	18 to 19
<i>I don't think the Council has done enough to ensure water supply.</i>	Paraparaumu	Male	50 to 54
<i>I don't think they have planned for the growth in the region, and I think it's now been put onto the residents to sort it out for them.</i>	Waikanae	Female	70 to 74
<i>I had bore water which we had to boil and now we have metres we don't understand if we will have to pay more or less.</i>	Paraparaumu	Female	75 years and older
<i>I think that it's been too slow for too long. A lot of money has been wasted on trying to make decisions on what they are doing and having to come up with something to fix it.</i>	Paraparaumu	Female	55 to 59
<i>I think that we were on bore water for a lot longer than we should be, the taste and the quality of the bore water was appalling.</i>	Paraparaumu	Female	75 years and older
<i>I would like the dam organised or an alternative. They have to do something. Bore water isn't very nice in summer.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>I would like to know why a dam has not been built. I do not like the idea of metering of water and to recharge the river with bore water is a silly idea.</i>	Paraparaumu	Female	65 to 69
<i>I'm totally dissatisfied because they need to get up to scratch with building the water supply dam and supplying the recharge system and get rid of the bore water supply because it is disgusting and undrinkable.</i>	Ōtaki	Female	50 to 54
<i>In the summer the bore water was despicable, the bath smelled shocking, I have gone through three expensive kettles. It is difficult to have a bath now we buy our water, it's non drinkable. We have water coming through your taps that's filtered. They find that acceptable and now when they</i>	Paraparaumu	Male	60 to 64

<i>put their water meters in we have to pay for it. Deliberate change of attitude to what they were voted in for. People voted them in because they were against the water meters. We have to pay extra for it with the meters.</i>			
<i>It has cost me as \$2131 and is rising due to installing new pipes so they can put in the toby which measures the water. If I hadn't had to have meters I would not have had to replace the pipes.</i>	Ōtaki	Male	45 to 49
<i>It has taken over 50 years and no headway.</i>	Paraparaumu	Female	65 to 69
<i>It is not pure water and not swamp water that we are getting, and now you want to charge us for it.</i>	Paraparaumu	Female	55 to 59
<i>It is not reliable. The water tastes like chlorine all the time. I am against water meters.</i>	Paraparaumu	Female	70 to 74
<i>It is paying for bore water. This smells horrible and they are going to charge us for that. I am very unhappy with that. This went against the will of the community and happened when the Council was elected. I want to know why we have to pay for water that tastes like rubbish.</i>	Ōtaki	Female	55 to 59
<i>It is the bore water and I am unhappy about the metering on the water.</i>	Paraparaumu	Female	45 to 49
<i>It is what they have done concerning the water meters. There is no need for meters. Ōtaki has more than they need. They supply Waikanae and Paraparaumu so they shouldn't be metered.</i>	Paraparaumu	Female	45 to 49
<i>It relates to the bore water having to be used.</i>	Waikanae	Female	60 to 64
<i>It should be better organised. There should be more water available so that we don't need to use bore water or put on more restrictions to stop the supply going to 100 percent bore water.</i>	Paraparaumu	Female	60 to 64
<i>It tastes foul, and I pretty much buy bottled water or boil it as a last resort.</i>	Paraparaumu	Female	70 to 74
<i>It tastes awful.</i>	Paraparaumu	Male	70 to 74
<i>It tastes like you are drinking soapy water, we should have dams and shouldn't have to pay for water. It's damaging electrical appliances like the jug and hot water cylinder because of the bore water.</i>	Paraparaumu	Female	65 to 69
<i>It's only because of our reliance on the bore water.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>It's the water meters, we have plenty of water in Ōtaki and we're being charged for it.</i>	Paekākāriki-Raumati South	Male	60 to 64

<i>Jug broken when used during Council water. Taste.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>Mainly they have had years to sort out the water problems and haven't.</i>	Waikanae	Male	75 years and older
<i>Metered water and no-one wanted it. The water itself is great.</i>	Ōtaki	Male	75 years and older
<i>No storage.</i>	Ōtaki	Female	50 to 54
<i>Over the summer period the quality of the bore water is appalling. The supply is okay but the metering is appalling.</i>	Paraparaumu	Male	55 to 59
<i>The bore water is absolutely horrible.</i>	Paraparaumu	Male	75 years and older
<i>The bore water, I feel that I have had to replace a water cylinder before its expiry date, and drinking salt water is not healthy.</i>	Paraparaumu	Male	35 to 39
<i>The decisions for long term don't stand up.</i>	Paraparaumu	Male	75 years and older
<i>The population is growing and they should have looked ahead and planned better for the dam.</i>	Paraparaumu	Male	40 to 44
<i>The quality is not good; I have to buy bottled water.</i>	Paraparaumu	Female	65 to 69
<i>The quality is questionable for the Paraparaumu water supply.</i>	Paraparaumu	Female	60 to 64
<i>The river recharge scheme is unsatisfactory for our water problem. Taking water from water bores and water meters are not good solutions. They need to build the dam or need to connect to the Wellington water system. There is a pipe between Paekākāriki and Pukerua Bay. They need to promote the joining of pipes on the railway land and it's only about four to five kilometres between Paekākāriki and Pukerua Bay. The water supply could be amalgamated.</i>	Paraparaumu	Male	75 years and older
<i>The water tastes like absolute garbage when we went to bore water, but it is reliability.</i>	Waikanae	Female	70 to 74
<i>There is no water supply.</i>	Paraparaumu	Female	55 to 59
<i>They don't seem to be able to provide the quality water in the summer without draining the Waikanae River out. The quality of bore water is terrible and the taste is awful and electrical appliances don't last for long.</i>	Paekākāriki-Raumati South	Male	18 to 19
<i>They don't do what people request, we need a dam built, we don't need water meters and the water is disgusting in taste and you can smell minerals in it.</i>	Paraparaumu	Male	50 to 54
<i>They don't know if they're coming or going.</i>	Waikanae	Female	70 to 74
<i>They have a major issue with quality control. The expenditure has been disastrous and I see it as largely wasted. The treatment process has been</i>	Paraparaumu	Female	75 years and older

<i>run down and has been allowed to deteriorate to an unsatisfactory level. It is approaching 40 years with no significant investment during that time. Nothing has been added to the treated water storage from the 1970s. The level of storage is grossly inadequate.</i>			
<i>They have water metres now, and bore water is horrible. I went through three kettles.</i>	Paraparaumu	Female	55 to 59
<i>They haven't built a dam and we get bore water and it pits the windows, I can't wash the car as it leaves a film and it's not good for jugs.</i>	Paraparaumu	Female	75 years and older
<i>They haven't told us what they are going to do about it yet. They haven't given us our first water bill.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>They need to hurry up and build the dam.</i>	Paraparaumu	Female	65 to 69
<i>They should have a dam. We need a catchment for the rain. As for the water meters I'm on dialysis and it uses one 1000 litres a time and I need to use it three times a week, five hours at a time and I have had no response from Council at all about this when I rang in February 2014.</i>	Ōtaki	Female	50 to 54
<i>They should have built a dam and not have bore water.</i>	Paraparaumu	Male	60 to 64
<i>Water meters, we shouldn't be having them. Drinking water from the rivers go out to sea, should make a dam to store water.</i>	Ōtaki	Male	45 to 49
<i>Water rations.</i>	Paraparaumu	Female	65 to 69
<i>Water supply is not adequate for the houses.</i>	Paraparaumu	Female	55 to 59
<i>Water tanks are needed for self use.</i>	Paraparaumu	Female	70 to 74
<i>We are on waiting list to be put on a line 20 years ago.</i>	Ōtaki	Female	55 to 59
<i>We can't use it sometimes. We need water rationing.</i>	Paraparaumu	Female	45 to 49
<i>We don't use the supply but you are concerned with the lack of water.</i>	Paraparaumu	Female	45 to 49
<i>We end up with the horrible bore water. I would like to know when they are going to build a dam.</i>	Waikanae	Female	60 to 64
<i>We have had so much rain and why is it going out to sea. When we are going to be paying for our water, will we still be paying for bore water?</i>	Paraparaumu	Female	60 to 64
<i>We have lived in the area for a long time and we are still waiting for a decent water supply system to be put in place and still paying.</i>	Paraparaumu	Female	70 to 74
<i>We have to pay for our water although we have a river in Ōtaki. We have to pay the Council.</i>	Paraparaumu	Female	65 to 69
<i>We have to pay for water that is horrible. They haven't done forward</i>	Paekākāriki-Raumati South	Female	75 years and older

<i>thinking regarding population growth.</i>			
<i>We need some dams sooner rather than having to rely on bore water so often. It is not brilliant. Water meters are a good thing though.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>We should be storing it.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>We should have had a water reserve dam. We should have had it for years, as promised. I am absolutely dissatisfied with this. The thing that goes with it they are now going to put us on water meters, and that is something else they promised they wouldn't do.</i>	Waikanae	Male	75 years and older
<i>We were made to remove our water tanks when we went onto town supply. Now, not only do we have to pay for water but the bore water we are often forced to use, is undrinkable.</i>	Ōtaki	Male	75 years and older
<i>We were meant to receive two accounts prior to the installation of water charges and we have received no accounts at all.</i>	Ōtaki	Female	50 to 54
<i>We've been on bore water because we haven't had the rain. My friends and I have had new jugs wrecked and we can't get a guarantee. They should have got onto this water business years ago. They have meetings and talking and nothing gets done.</i>	Paraparaumu	Male	55 to 59
<i>You support putting a dam in. Rain has been a lot. Bore water is killing the iron, jugs and water cylinders because of residue, it is not saving money. Bore water has sediment that clings to metals and you can see everything. It's the residue.</i>	Paraparaumu	Male	70 to 74

Q9k. Reasons for satisfaction with the standard of urban kerbside rubbish and recycling collection services

Verbatim comment	Ward/Area	Gender	Age
<i>Always collected and excellent service.</i>	Ōtaki	Female	75 years and older
<i>Always regular pickups, they work hard.</i>	Waikanae	Female	65 to 69
<i>Clean and reliable.</i>	Ōtaki	Female	70 to 74
<i>Clean. They are regular.</i>	Waikanae	Male	65 to 69
<i>SuperGold card allowed me two months free, never been missed and on time.</i>	Ōtaki	Female	65 to 69
<i>Good job.</i>	Waikanae	Male	55 to 59
<i>Good, reliable good recycling.</i>	Waikanae	Female	75 years and older

<i>Good.</i>	Ōtaki	Male	60 to 64
<i>Happy with the regularity and it is easy to manage and sort due to options provided by urban kerbside rubbish.</i>	Ōtaki	Female	65 to 69
<i>I don't actually have the collection. They have to pay for the bin so I just take it to the tip when I'm ready.</i>	Waikanae	Female	75 years and older
<i>I get a rubbish bin and it is collected punctually, recycling is collected when it should be.</i>	Paraparaumu	Male	70 to 74
<i>I have a wheelie bin and a Council bin and have never had any problems.</i>	Waikanae	Female	75 years and older
<i>I have had no problems.</i>	Ōtaki	Male	65 to 69
<i>I have never had a problem.</i>	Ōtaki	Female	60 to 64
<i>I have no complaints.</i>	Paraparaumu	Female	75 years and older
<i>I have no faults with it.</i>	Paraparaumu	Female	25 to 29
<i>I have no issues.</i>	Waikanae	Male	35 to 39
<i>I have no problems.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>I have no problems.</i>	Paraparaumu	Male	20 to 24
<i>I just put my bin out every week and it is just handled.</i>	Ōtaki	Male	75 years and older
<i>I only have to see it once a week.</i>	Waikanae	Female	18 to 19
<i>I think they do a tough job and do this very well. I think householders could be more organised and helpful towards the collectors.</i>	Waikanae	Male	70 to 74
<i>I use Council bags and have no problems.</i>	Waikanae	Male	55 to 59
<i>I use it all the time.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>I'm quite diligent about what goes where. I like to know that I am dealing with it in the correct way.</i>	Waikanae	Female	65 to 69
<i>If they are not on time, they don't let me know.</i>	Waikanae	Female	65 to 69
<i>It always gets picked up at the right time on the right day and they don't leave rubbish behind.</i>	Paraparaumu	Male	70 to 74
<i>It always works superbly for us.</i>	Waikanae	Male	70 to 74
<i>It gets collected and there's no rubbish hanging around the area afterwards.</i>	Paraparaumu	Female	70 to 74
<i>It is a private collector.</i>	Ōtaki	Female	35 to 39
<i>It is a very good recycling service and I don't have to use the bin as much.</i>	Waikanae	Female	70 to 74
<i>It is always pronto pickup.</i>	Paraparaumu	Female	30 to 34
<i>It is brilliant; we have to pay for it. We have a wheelie bin which has</i>	Paraparaumu	Female	65 to 69

<i>convenient pickup. The recycling has to wait to the next day.</i>			
<i>It is clean and reliable.</i>	Paraparaumu	Female	70 to 74
<i>It is clean, reliable and there is no mess left but they are a bit rough on bins at times.</i>	Paraparaumu	Female	45 to 49
<i>It is excellent.</i>	Waikanae	Female	70 to 74
<i>It is good and very reliable.</i>	Paraparaumu	Male	45 to 49
<i>It is good, reliable and clean.</i>	Paraparaumu	Male	65 to 69
<i>It is good. There is no problem, and it is taken on time.</i>	Paraparaumu	Female	30 to 34
<i>It is great service, if they miss; it is picked up on the same day.</i>	Paraparaumu	Male	55 to 59
<i>It is on time and is always clean after pick up.</i>	Waikanae	Male	45 to 49
<i>It is reliable and clean.</i>	Paraparaumu	Female	45 to 49
<i>It is reliable and gets rid of everything.</i>	Ōtaki	Male	60 to 64
<i>It is reliable and never caused me a problem and there is good healthy competition between providers and affordable.</i>	Paraparaumu	Male	60 to 64
<i>It is reliable.</i>	Waikanae	Male	65 to 69
<i>It is reliable.</i>	Waikanae	Male	75 years and older
<i>It is sufficient. Efficient and clean.</i>	Paraparaumu	Male	70 to 74
<i>It meets my needs.</i>	Ōtaki	Female	60 to 64
<i>It meets my needs.</i>	Waikanae	Male	55 to 59
<i>It works. We could do with more information about what happens in the holidays.</i>	Waikanae	Male	60 to 64
<i>It's very good.</i>	Paekākāriki-Raumati South	Male	40 to 44
<i>It's very good.</i>	Paraparaumu	Male	20 to 24
<i>It's a good service.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>It's an excellent service and complaints are dealt with promptly.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>It's collected when it is supposed to be. If I do have an issue I ring and it does get dealt to.</i>	Ōtaki	Female	35 to 39
<i>It's collected when they have a clean up, they have to do it, in Sydney sometimes it is left on the street. In Sydney you have a bin for recycling, greens.</i>	Waikanae	Male	60 to 64
<i>It's good. It is picked up when they say it will be picked up.</i>	Waikanae	Male	60 to 64
<i>It's regular.</i>	Ōtaki	Female	45 to 49
<i>It's sufficient.</i>	Waikanae	Male	75 years and older

<i>It's very convenient and I support recycling.</i>	Paraparaumu	Female	50 to 54
<i>It works; they have never litter left behind. A wide range recyclable material is picked up.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Low cost bins. They are a great company.</i>	Paraparaumu	Male	30 to 34
<i>My rubbish gets taken away and I have no complaints.</i>	Paraparaumu	Female	70 to 74
<i>No problem and it is collected on time.</i>	Paraparaumu	Female	75 years and older
<i>No problems, regular collection.</i>	Paraparaumu	Female	75 years and older
<i>Normally they don't forget rubbish collection and are very cheerful.</i>	Paraparaumu	Female	65 to 69
<i>Prompt service.</i>	Waikanae	Male	70 to 74
<i>Recycling bins at the moment are good.</i>	Ōtaki	Female	50 to 54
<i>The guys on the truck do a good job and don't leave a mess.</i>	Paraparaumu	Female	70 to 74
<i>The recycling centre is well managed. Well done.</i>	Paraparaumu	Male	60 to 64
<i>The rubbish boys are good. The recycling leaves a mess.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>The rubbish I put out disappears.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>There are several different contractors and they are good.</i>	Ōtaki	Male	50 to 54
<i>There is a good range at a relatively good price. By that I mean that there are enough service providers, which consequently lead to a lower cost.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>There seems to be good service which is reliable and there are no problems.</i>	Ōtaki	Male	35 to 39
<i>They are always on time, and on the same day.</i>	Paekākāriki-Raumati South	Male	20 to 24
<i>They are always on time. I use yellow Skip E Bins.</i>	Waikanae	Female	75 years and older
<i>They are always reliable, tidy and don't leave a mess.</i>	Ōtaki	Female	45 to 49
<i>They are doing a good job. There is no smell and they are nice and tidy. I am very happy with what they do.</i>	Paraparaumu	Male	55 to 59
<i>They are on time. Good recycling. It is not expensive for the bags. They should have people sorting their recycling. Currently it's not pre-sorted. I do pre-sort and I think other people should do the same.</i>	Paraparaumu	Female	50 to 54
<i>They are prompt to pick up and don't leave a mess. It is very convenient and awesome.</i>	Ōtaki	Female	55 to 59
<i>They are reliable. They've turned out on all public holidays.</i>	Ōtaki	Male	45 to 49
<i>They collect it. They are friendly, leave the bins tidy, and always come.</i>	Ōtaki	Male	55 to 59
<i>There are no hassles.</i>			
<i>They collect on public holidays.</i>	Waikanae	Female	75 years and older

<i>They come out every week, and are regular and thorough.</i>	Waikanae	Female	35 to 39
<i>They do their job.</i>	Paraparaumu	Male	18 to 19
<i>They never miss a beat, nothing left behind.</i>	Paraparaumu	Female	65 to 69
<i>They recycle a lot of difference things.</i>	Ōtaki	Female	50 to 54
<i>Very good for the environment.</i>	Paraparaumu	Female	18 to 19
<i>We have our own wheelie bins and they come early which is good. I would like to see the Council clean the guttering and the drains which cause trouble when it rains. I have called and complained about that there's too much rubbish. Streets are not cleaned enough. They used to be but not now.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>We put our recycling out every Monday and it is always taken away, all eight bins are empty and left tidy, satisfactory and tidy.</i>	Waikanae	Male	75 years and older
<i>You feel that when you pay such high rates you expect free pick for pick of yellow bags. We were issued 52 for the year free and now have to pay. I don't get the inorganic collections of TV's, sofas and old barbecues or heaters. It used to be every six months and that has stopped as well.</i>	Paekākāriki-Raumati South	Female	65 to 69

Q9k. Reasons for dissatisfaction with the standard of urban kerbside rubbish and recycling collection services

Verbatim comment	Ward/Area	Gender	Age
<i>I had issues and had Kāpiti Coast rubbish bags. They would not take them back and now they won't take them with rubbish. There needs to be more monitoring of rubbish at beach places. We have rubbish dumped by us. There needs to be an amnesty day to pick up things.</i>	Waikanae	Female	55 to 59
<i>I have had to go private which costs me extra.</i>	Paraparaumu	Female	65 to 69
<i>I have my own wheelie bin for rubbish.</i>	Paraparaumu	Male	50 to 54
<i>I have to pay for contractors. The rates don't provide rubbish service.</i>	Paraparaumu	Female	45 to 49
<i>I have to pay for rubbish and rates. Rubbish should be inclusive in the rates or transfer stations made cheaper.</i>	Paraparaumu	Male	40 to 44
<i>I haven't got it but would like it at Ōtaki Gorge Road.</i>	Ōtaki	Female	65 to 69
<i>I live in a cul de sac and there are three of different types of trucks that come to collect the rubbish.</i>	Paraparaumu	Female	70 to 74
<i>I would like kerbside recycling.</i>	Ōtaki	Female	55 to 59

<i>The rubbish is actually collected by contractors but they do a good job, I am not sure if it's actually Council staff that do it.</i>	Paraparaumu	Female	55 to 59
<i>It has been contracted out and we have to pay for the bins. Then Council wanted our recycle bin back so we didn't have a choice to recycle anymore.</i>	Paraparaumu	Female	55 to 59
<i>Nikau Valley has no recycling options available apart from disposing of recyclables at the tip.</i>	Paraparaumu	Female	45 to 49
<i>No one in Waikanae comes to collect metal product waste, there needs to be one.</i>	Waikanae	Male	75 years and older
<i>The scale of economy, we pay rates on stuff that we would provide for ourselves.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>The contractors don't pick up rubbish that may have blown out of the bins. The cost is extra to the rates and it should be combined with the rates.</i>	Paraparaumu	Male	50 to 54
<i>The Council doesn't provide roadside rubbish collection in Peka Peka area and we have to pay for our own services.</i>	Waikanae	Male	50 to 54
<i>There were no guarantees that my rubbish was disposed of correctly. I use bags for dialysis and they were empty but they had body fluids in them which are not recyclable so I have to go to the dump and dispose of them in a proper manner.</i>	Waikanae	Female	70 to 74
<i>They seem to get later and later and the recycling ends up being picked up at 6pm when it is put out at 5am.</i>	Paraparaumu	Male	25 to 29
<i>We don't get any services,</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>We don't know because we pay for our own rubbish collection and recycling.</i>	Waikanae	Female	65 to 69
<i>We have to provide wheelie bins for the rubbish and bags which we have to pay for.</i>	Paraparaumu	Male	25 to 29
<i>We pay for the services that we didn't have to before. They leave broken bottles and plastic behind. I am unhappy that we have to pay for this and they leave waste behind.</i>	Paraparaumu	Male	40 to 44

Q9l. Reasons for satisfaction with Council's support for business

Verbatim comment	Ward/Area	Gender	Age
<i>I don't expect the Council to provide support for business and am happy with what they are doing.</i>	Paraparaumu	Male	55 to 59
<i>I can't really answer but I have heard no complaints.</i>	Ōtaki	Male	50 to 54
<i>There is no problem.</i>	Ōtaki	Female	60 to 64
<i>They do a lot around the place.</i>	Paraparaumu	Female	65 to 69

Q9l. Reasons for dissatisfaction with Council's support for business

Verbatim comment	Ward/Area	Gender	Age
<i>Businesses should stand on their own feet.</i>	Paekākāriki-Raumati South	Female	Refused
<i>I think that too much is being spent on the Ōtaki Green technology. I am in favour of spending on supporting green business but I haven't seen the justification for that particular one. They should look at innovative ways supporting appropriate local businesses rather than investing in a single venture. Take a strategic whole of District approach.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>In regards to the signs used for the business I'm involved in helping, there has been an unreasonable disagreement. Personally, I find them to be reactive rather than proactive and there is no consistency. I also believe they are overstaffed in general staffing.</i>	Waikanae	Male	65 to 69
<i>It is not their job. They should stick to core responsibilities.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>Mainly to do with the rates that are charged for developers and businesses.</i>	Paraparaumu	Male	50 to 54
<i>Not good. We tried to start up a business and had no help from the Council.</i>	Paraparaumu	Male	20 to 24
<i>Own my own business and they haven't been around.</i>	Paraparaumu	Male	45 to 49
<i>The bureaucracy actively discourages business opportunities.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>The rates have gone up by one hundred percent in ten years and we get nothing for it. Local bodies are out of control and they think they do not have to answer to anyone.</i>	Paraparaumu	Male	50 to 54
<i>The treatment of the businesses and residents of particular businesses, waste of ratepayer money.</i>	Paraparaumu	Female	70 to 74
<i>There is no support for my business and other small businesses from the</i>	Ōtaki	Female	60 to 64

<i>Council which is decreasing employment opportunities for youth in small towns.</i>			
<i>They are invisible.</i>	Waikanae	Female	65 to 69
<i>They create barriers and rule bound excessively.</i>	Ōtaki	Female	70 to 74
<i>They don't seem to be doing anything.</i>	Ōtaki	Male	65 to 69
<i>They have no idea of the needs of local businesses. The Green Centre was a complete waste of money.</i>	Ōtaki	Male	50 to 54
<i>They shouldn't be in charge of supporting businesses and should take care of infrastructure first.</i>	Paraparaumu	Male	50 to 54
<i>When I was establishing my business twenty five years ago I was told by the Council I would probably better to take it to Wellington.</i>	Paraparaumu	Male	55 to 59

Q9m. Reasons for satisfaction with the range of services Council provides to restore natural environments

Verbatim comment	Location	Ward/Area	Gender	Age
<i>A wide range of help to environmental groups.</i>	<i>Kaitawa reserve, Whareroa farm.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Highway building is being done with great care.</i>	-	Paraparaumu	Male	55 to 59
<i>I am always hearing about it, especially in the parks. The environment is being restored. They are bringing nature back to the coast.</i>	<i>Mackays Crossing, Paekākāriki.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>I see pro-active action by the Council.</i>	<i>The town centre itself.</i>	Paraparaumu	Female	25 to 29
<i>I think the stormwater treatment subdivision is great, it's not discharging untreated.</i>	<i>All over Kāpiti Coast.</i>	Paraparaumu	Male	50 to 54
<i>I use the river walk a lot and they are doing a lot of development along the river.</i>	<i>The Main road to the sea at Waikanae.</i>	Waikanae	Female	75 years and older
<i>It is an eco friendly Council.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	30 to 34
<i>It is very noticeable and the paper report good results.</i>	<i>All of them.</i>	Waikanae	Female	35 to 39
<i>It works well in all areas.</i>	<i>All areas.</i>	Paraparaumu	Female	45 to 49
<i>Keep replacing trees.</i>	<i>Down the river.</i>	Waikanae	Male	70 to 74
<i>Not really.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>Positive that they are trying to make a difference to the</i>	<i>Work with Waikanae.</i>	Paraparaumu	Female	18 to 19

world.				
<i>The best example the estuary to Waikanae River has been replanted, there's a lot of planting going on, beautifying, hedges mowed.</i>	Waikanae.	Waikanae	Male	60 to 64
<i>The retention, neatness and looking after the sand dunes.</i>	Ōtaki.	Ōtaki	Female	65 to 69
<i>There are a lot of nice parks and respect for wildlife.</i>	Paraparaumu.	Paraparaumu	Female	65 to 69
<i>They are good.</i>	Ōtaki.	Ōtaki	Male	50 to 54
<i>They are improving.</i>	-	Waikanae	Female	75 years and older
<i>They are very good.</i>	<i>All along the beach front.</i>	Paraparaumu	Male	75 years and older
<i>They cut the lawns keeping them nice, the mowed edges are done and the tree reserves.</i>	<i>Field Way. There is a green where people park caravans and there are toilet facilities. There are horse floats and they take their horses on the beach. I live on a corner section.</i>	Waikanae	Female	75 years and older
<i>They encourage reclaiming areas at Ōtaki Beach. With the new motorway, they are going to the trouble of collecting seeds and providing green areas around the motorway.</i>	Ōtaki Beach.	Ōtaki	Male	55 to 59
<i>They seem to do a pretty good job.</i>	Esplanade pathway.	Paekākāriki-Raumati South	Male	65 to 69
<i>We are always having planting in the area.</i>	All over the District.	Paekākāriki-Raumati South	Female	45 to 49

Q9m. Reasons for dissatisfaction with the range of services Council provides to restore natural environments

Verbatim comment	Location	Ward/Area	Gender	Age
<i>A lawsuit brought against the Ōtaki elderly couple and the aborist who removed trees that were dangerous. Other trees in Te Roto Drive were removed, native trees, because they were interfering with power lines and sewage, no one was charged for that.</i>	Te Roto Drive.	Paraparaumu	Female	55 to 59
<i>At the beach they are attempting to stop erosion and have places poles and ropes to stop erosion of sand dunes which is</i>	Ōtaki North Beach, Waitohu stream and	Ōtaki	Female	50 to 54

<i>inappropriate and does not meet its function. The Waitohu Stream and River has been bulldozed to stop from meandering and a lot of money is spent on it when there is bad weather it just does what it naturally wants to do making it a waste of money.</i>	<i>river.</i>			
<i>Coastal management is poorly informed and poorly implemented without due regards for the ratepayers beach frontages.</i>	<i>North Raumati beach front.</i>	<i>Paekākāriki-Raumati South</i>	<i>Male</i>	<i>75 years and older</i>
<i>Crazy over the top that they will take a couple to court and the judge threw it out as a trivial case. As the Council represents me as a ratepayer I'm embarrassed with their action of the elderly couple who had an arborist cut down the tree.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>45 to 49</i>
<i>Get rid of the Council, let private sector take control of it.</i>	<i>-</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>50 to 54</i>
<i>Have gone berserk over it, the friends of the river planted lemon trees and wanted to remove one and the Council wouldn't let them, stupid rules. They cut Pohutakawa trees for they did not belong to this area, it is unbelievable.</i>	<i>Waikanae River.</i>	<i>Waikanae</i>	<i>Female</i>	<i>75 years and older</i>
<i>I am against them interfering.</i>	<i>Paraparaumu.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>75 years and older</i>
<i>I am dissatisfied with this because this is trivia and the Council has loss the plot. Ōtaki tree pruning has been in the media and it's not good for the environment.</i>	<i>Kāpiti Council District area.</i>	<i>Paekākāriki-Raumati South</i>	<i>Male</i>	<i>50 to 54</i>
<i>I think they are targeting the wrong people.</i>	<i>The tree issue we have just had.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>55 to 59</i>
<i>It is no longer applicable to our community. I wonder why build native forest by the expressway.</i>	<i>MacKay shopping centre, Paekākāriki.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>60 to 64</i>
<i>It's over the top. The covenants and the inability for the land owners to use their land but are still charged full rates.</i>	<i>Paekākāriki.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>55 to 59</i>
<i>Not looking after the health of environment.</i>	<i>Coastlands.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>35 to 39</i>
<i>The only stuff that I have seen done has been done by volunteers.</i>	<i>The development of the Queen Elizabeth Park area.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>55 to 59</i>

<i>There is unrealistic and inhumane illogical pompous and arrogant action treatment of ratepayers dealing with property owners, for example, native trees destroying footpaths or blocking the sun and not being allowed to cut them. We need a humane approach.</i>	<i>Ōtaki.</i>		Female	
		Ōtaki		70 to 74
<i>They are over the top.</i>	<i>All over.</i>	Paraparaumu	Male	50 to 54
<i>They aren't sticking to the rule book. The decisions being made are not making sense in regards to safety.</i>	<i>Ōtaki.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>They become involved with things that they should not, personally in regarding to trees on my personal property is just simply one issue that I have had with them.</i>	<i>Waikanae.</i>		Male	
		Waikanae		65 to 69
<i>They don't do anything.</i>	<i>Kāpiti Coast Council.</i>	Ōtaki	Male	65 to 69
<i>They go around when you are not there and photographing your trees in private property.</i>	<i>Ōtaki on the plateau.</i>	Ōtaki	Female	75 years and older
<i>They harassed those people. It was just the way it was handled. They were making an example with the people and they lost out. They wasted a lot of Council money on it. The guy had not just cut down good trees, he had used an expert.</i>	<i>Up Waitaha way.</i>		Female	
		Ōtaki		75 years and older
<i>Trees and the by laws regarding the removal and pruning of trees.</i>	<i>Ōtaki area.</i>	Ōtaki	Female	60 to 64
<i>What have they done?</i>	<i>Anywhere throughout the region.</i>	Waikanae	Female	65 to 69

Q9n. Reasons for satisfaction with the standard of beach signage

Verbatim comment	Location	Ward/Area	Gender	Age
<i>At the Surf Club it is good.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>Everything is properly maintained.</i>	<i>Waikanae Beach.</i>	Waikanae	Male	70 to 74
<i>I can see the signs and read them from where I live.</i>	<i>Field Way.</i>	Waikanae	Female	75 years and older
<i>I can see them pretty good.</i>	<i>Paraparaumu, Raumati.</i>	Paraparaumu	Female	65 to 69
<i>I don't read the signage at the beach. I am happy.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	40 to 44
<i>I live by the beach, blue signs all down Manly Street.</i>	<i>Paraparaumu to Raumati.</i>	Paraparaumu	Female	45 to 49

<i>I never got lost at the beach.</i>	<i>Ōtaki Beach.</i>	Ōtaki	Female	70 to 74
<i>I never have problems finding the signs.</i>	<i>All the beaches along that area.</i>	Paraparaumu	Female	50 to 54
<i>I notice them and they stand out.</i>	<i>Ōtaki, Paraparaumu.</i>	Ōtaki	Female	40 to 44
<i>I think the signage is bright, clear and visible.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	35 to 39
<i>It encourages people to respect the natural environment and to preserve it.</i>	<i>Paraparaumu and Waikanae.</i>	Paraparaumu	Female	45 to 49
<i>It is excellent, pretty clear visibility.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>It shows us how to locate the beach.</i>	<i>Ōtaki Beach, Waikanae and Paraparaumu.</i>	Ōtaki	Female	35 to 39
<i>It's clear and I can see if someone is doing something they shouldn't be doing.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	18 to 19
<i>It's all quite clear.</i>	<i>Waikanae and Paraparaumu.</i>	Waikanae	Female	35 to 39
<i>It's just really good.</i>	<i>Paraparaumu Beach.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>It's very clear.</i>	<i>The whole coast.</i>	Ōtaki	Male	60 to 64
<i>It seems coherent and not too intrusive.</i>	<i>All of them.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>It shows exactly where to go.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	65 to 69
<i>Signage is very clear.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>Signs are clear for access.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>That is really good with markers and signs quite well done and big blue markers.</i>	<i>Peka Peka beach.</i>	Waikanae	Female	60 to 64
<i>The accesses are clearly marked and to keep dogs under control.</i>	<i>Between Paraparaumu Beach and North Beach.</i>	Paraparaumu	Male	70 to 74
<i>The blue poles. You can see the beach access.</i>	<i>Paraparaumu, by the skate park.</i>	Paraparaumu	Male	18 to 19
<i>The number of them and the clarity and accuracy.</i>	<i>Paraparaumu and Waikanae.</i>	Ōtaki	Male	65 to 69
<i>There are lots of beach access zones along the road.</i>	<i>Waikanae.</i>	Waikanae	Male	65 to 69
<i>There are warnings where banks are unsafe, information before you go on the beach and visitors read that information.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older

<i>There is enough signage.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	35 to 39
<i>There is good signage in regards to dogs and general information.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>There seems to be plenty of signage.</i>	<i>Ōtaki Beach.</i>	Ōtaki	Male	35 to 39
<i>They are all easy to read and see.</i>	<i>All the beaches.</i>	Paraparaumu	Male	55 to 59
<i>They are all very clear.</i>	<i>Raumati and Raumati South.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>They are bright and easily seen.</i>	<i>Ōtaki.</i>	Ōtaki	Female	65 to 69
<i>They are easy to see and lots of them.</i>	<i>All of them between Waikanae and Raumati.</i>	Paraparaumu	Female	45 to 49
<i>They are here and available.</i>	<i>Raumati Beach which is where I live.</i>	Paraparaumu	Male	75 years and older
<i>They are not highly visible and being unobtrusive is so good.</i>	<i>North Beach, Paraparaumu.</i>	Paraparaumu	Male	60 to 64
<i>They are properly marked, and clear.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>They are very appropriate.</i>	<i>Paraparaumu Beach and Raumati.</i>	Paraparaumu	Female	25 to 29
<i>They are well signed and I don't know of improvements needed.</i>	<i>Paekākāriki, Raumati and Waikanae Beaches.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>They do have a lot of relevant information on the signs.</i>	<i>Paraparaumu Beach, Waikanae, Raumati South.</i>	Waikanae	Male	65 to 69
<i>They give everything I want.</i>	<i>In my area.</i>	Waikanae	Female	70 to 74
<i>They have signs for beach access. It's good.</i>	<i>All beaches.</i>	Paraparaumu	Female	55 to 59
<i>They have very large clear signs.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	30 to 34
<i>They seem very good. The rates are too high. Metering the water isn't good.</i>	<i>Ōtaki</i>	Ōtaki	Male	55 to 59
<i>They serve the purpose in Paekākāriki.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Female	Refused
<i>They're very clear.</i>	<i>From Waikanae estuary to Queen Elizabeth Park.</i>	Paraparaumu	Male	75 years and older
<i>Tourists can find it.</i>	<i>Most of the beaches are well sign posted.</i>	Paraparaumu	Male	50 to 54

<i>Very clear, easy to read.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>Well marked access.</i>	<i>Waikanae and Peka Peka.</i>	Waikanae	Male	65 to 69
<i>When you go down to the beach, there are some good car parks and good signage for tracks, it's very convenient.</i>	<i>Waikanae Beach.</i>	Waikanae	Male	75 years and older
<i>Where to go up and where not to because it is posted all up the beach front. There is no reason for people to not know how to get to the beach part.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	60 to 64
<i>You can read them easily.</i>	<i>Raumati Beach.</i>	Paraparaumu	Male	75 years and older
<i>You can see it to find your way.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Male	35 to 39

Q9n. Reasons for dissatisfaction with the standard of beach signage

Verbatim comment	Location	Ward/Area	Gender	Age
<i>I haven't seen any signage.</i>	<i>Paraparaumu. Raumati Beach has one on the highway.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>The beach signage is a waste of time as when you ring the Council to report an issue they don't seem to know their own bylaws.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	55 to 59
<i>There are dogs, motor cars and four wheel drives on the beach when there should not be.</i>	<i>Waikanae Beach.</i>	Waikanae	Male	65 to 69
<i>There is sign pollution. There is too much signage, for example can't camp, play or do anything there.</i>	<i>In general.</i>	Ōtaki	Female	55 to 59
<i>There is very little up here and waste of money really.</i>	<i>Kāpiti Coast all along the beaches.</i>	Ōtaki	Male	65 to 69

Q9o. Reasons for satisfaction with Council's level of support for groups involved in health and wellbeing

Verbatim comment	Ward/Area	Gender	Age
<i>Father in law experience.</i>	Paraparaumu	Male	75 years and older
<i>Groups do good work.</i>	Ōtaki	Female	75 years and older
<i>I am involved in groups and it has always been good.</i>	Paraparaumu	Male	40 to 44

<i>I belong to the local women's club and we use the Council grounds for our club to run a weekly market and Council is 100 percent behind us.</i>	Ōtaki	Female	55 to 59
<i>I belong to three social groups for people with disabilities and the support provided is great.</i>	Paraparaumu	Female	55 to 59
<i>I feel they provide plenty of varied services.</i>	Waikanae	Male	55 to 59
<i>I have had dealings with that sort of thing and found it to be very good.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>I have heard of other people not having a problem.</i>	Paraparaumu	Female	75 years and older
<i>I know that Kāpiti Youth Support is fully funded.</i>	Waikanae	Female	18 to 19
<i>Improving.</i>	Waikanae	Female	75 years and older
<i>There are clubs and the community is very involved in these clubs.</i>	Paraparaumu	Female	65 to 69
<i>There are no issues.</i>	Ōtaki	Male	50 to 54
<i>There are too many times when I actually have to remind them of their responsibilities before they do their job properly.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>There seem to be lots of proactive lifestyle options.</i>	Ōtaki	Female	70 to 74
<i>They are very supportive. They have an older person Council and a young persons' Council. They have support groups via grants, subsidies and through the annual plan.</i>	Paraparaumu	Female	55 to 59
<i>They do a good job with the funds they have to work with.</i>	Ōtaki	Female	55 to 59
<i>They encourage youth into training courses and have initiatives assisting youth.</i>	Paraparaumu	Male	60 to 64
<i>They have a good input.</i>	Paraparaumu	Female	45 to 49
<i>They have good support for Kāpiti Youth Support. The Council has put more funding in.</i>	Paraparaumu	Male	30 to 34

Q9o. Reasons for dissatisfaction with Council's level of support for groups involved in health and wellbeing

Verbatim comment	Ward/Area	Gender	Age
<i>I don't think they give enough support because the older community and a lot of people need some help who can't get it.</i>	Paraparaumu	Female	75 years and older
<i>I have had a direct relationship with people running organisations in health and wellbeing and they continually have to beg for money to continue their work. I see the work they do as something the community</i>	Paekākāriki-Raumati South	Male	55 to 59

<i>benefits from and which deserves ratepayers support.</i>			
<i>It is overrated.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>Not the Council's business in my opinion.</i>	Paraparaumu	Male	75 years and older
<i>The Council should be there for ratepayers and looking after them, not groups that other government agencies can look after.</i>	Paraparaumu	Male	50 to 54
<i>There is a pin group for parents and the funding was cut for this group. I am a father and my wife enjoyed going to the group, so due to lack of funding this group had been disestablished.</i>	Paraparaumu	Male	25 to 29
<i>They should not be involved in it.</i>	Paraparaumu	Male	50 to 54

Q9p. Reasons for satisfaction with Council's support for youth

Verbatim comment	Ward/Area	Gender	Age
<i>Everything the Council has, I use, the library, parks and recreation areas.</i>	Waikanae	Male	60 to 64
<i>I am a school teacher so know all about grants and youth.</i>	Paraparaumu	Female	25 to 29
<i>I've always been very interested in what they work for as members of Council.</i>	Waikanae	Female	75 years and older
<i>I've heard about the Youth Council that gives the youth opportunities and I know that there are scholarship programmes available.</i>	Ōtaki	Female	35 to 39
<i>Kids free health checkups and counselling.</i>	Paraparaumu	Female	18 to 19
<i>One of the Councillors who gets the children out and about is Penny Gaylor. It is a great community board.</i>	Ōtaki	Female	35 to 39
<i>The youth leader and the Council have always been very supportive.</i>	Paraparaumu	Male	30 to 34
<i>There are lots to do. Everything is well looked after.</i>	Ōtaki	Male	50 to 54
<i>There is a youth coordinator plus a person who runs the Youth Council and the mayor mentors a young man. There is a youth festival once a year and the Shout Out Awards.</i>	Paraparaumu	Female	55 to 59
<i>They are very good with assisting youth initiatives.</i>	Paraparaumu	Male	60 to 64
<i>They get involved and we are the youth of the country. The elderly are important as well, for example stroke clubs along with a lot of others.</i>	Paraparaumu	Female	65 to 69
<i>They have put good money in and there is excellent work by Youth Council.</i>	Paraparaumu	Female	30 to 34

<i>They seem to have a few programmes for young people and do the best they can with the funds available.</i>	Ōtaki	Female	55 to 59
<i>You hear a lot about it and the things they do.</i>	Paraparaumu	Male	25 to 29

Q9p. Reasons for dissatisfaction with Council's support for youth

Verbatim comment	Ward/Area	Gender	Age
<i>A close friend was trying to organise a youth festival, and had some difficult issues with regard to obtaining permits, and meeting with the Mayor. The Council were not very supportive.</i>	Paraparaumu	Female	35 to 39
<i>I am not sure what they provide. I know there is plenty they can do but some youth won't listen and it's a problem everywhere. They need to help themselves.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>I don't see it there. Maybe I am looking in the wrong places, but I see no evidence of it.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>I have a step son who is going through the troublesome age. The house has been ripped off twice, and the police have taken no action.</i>	Paraparaumu	Male	35 to 39
<i>More things are needed for youth to do in the Kāpiti area. Most people go to the Hutt or get into trouble.</i>	Paraparaumu	Male	40 to 44
<i>There is nothing for them to do, sport's the only thing.</i>	Ōtaki	Female	50 to 54
<i>There is a lack of facilities for them.</i>	Ōtaki	Female	70 to 74
<i>There is a real problem with youth that is around and the Council could put more funds into the Kāpiti youth services. The Kāpiti Youth Support has had funding cut and the Council should make up the short fall, They should also look at providing more events, activities and venues to accommodate the youth of Kāpiti.</i>	Paraparaumu	Female	40 to 44
<i>There's nothing here, they've got nothing, they seem to put everything into the big businesses, roading but there's nothing here for the youth of today.</i>	Paraparaumu	Female	50 to 54
<i>They are not Council issues.</i>	Paraparaumu	Male	50 to 54
<i>They are very into rugby but are not supporting skateboarding.</i>	Paraparaumu	Female	55 to 59

<i>They shouldn't be looking after the youth because there are other government agencies that can and should be doing it.</i>	Paraparaumu	Male	50 to 54
<i>We need more things for the youth to do. They need to think more about the children, and not just the elderly people.</i>	Paraparaumu	Female	30 to 34

Q9q. Reasons for satisfaction with the availability of community halls

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Accessibility is good. There has never been any problem when we have wanted to hire one.</i>	<i>Memorial Hall.</i>	Ōtaki	Female	35 to 39
<i>All the organisations I belong too have never had a problem.</i>	<i>All over.</i>	Waikanae	Female	70 to 74
<i>I belong to a couple of groups that use the hall. The fact that they are available, don't know the price structure, when you walk around there's a few community halls around.</i>	<i>Senior Citizens hall in Waikanae.</i>	Waikanae	Male	60 to 64
<i>I belong to a number of groups and the halls are adequate.</i>	<i>Memorial and Presbyterian halls.</i>	Waikanae	Female	75 years and older
<i>I had never any problem with getting one if you want it and they are of a good quality.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>I have had no problem with booking a hall at Waikanae.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>I have used the local halls for personal and club stuff.</i>	<i>Reikorangi.</i>	Ōtaki	Male	45 to 49
<i>I haven't had a problem.</i>	<i>Ōtaki community hall.</i>	Ōtaki	Female	60 to 64
<i>I think there are quite a few of them. I think there is a variety of different kinds.</i>	<i>I am thinking of Paekākāriki and Paraparaumu.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>I use them and they are very good, don't put up the charges.</i>	<i>Memorial hall and the Waikanae community centre.</i>	Waikanae	Male	65 to 69
<i>In this area they work fine.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Female	Refused
<i>It is often used and is just up the road.</i>	<i>Waikanae township.</i>	Waikanae	Male	65 to 69
<i>It is very active.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>Seems like there are a lot around on offer.</i>	<i>Broad range of halls.</i>	Ōtaki	Female	45 to 49
<i>The halls are always available and prices are good.</i>	<i>All of them.</i>	Paekākāriki-Raumati South	Female	35 to 39

<i>There are a lot of community halls and a library meeting room and these can be booked through the CSS at the Council quite easily.</i>	<i>Anywhere.</i>	Paraparaumu	Female	55 to 59
<i>There are plenty and they are a reasonable price.</i>	<i>Paraparaumu. The RSA and school halls.</i>	Paraparaumu	Male	25 to 29
<i>There are plenty of them.</i>	<i>Ōtaki area in general.</i>	Ōtaki	Female	60 to 64
<i>There are plenty of them. There is a variety, from Maori maraes to church halls.</i>	<i>Ōtaki area.</i>	Ōtaki	Male	55 to 59
<i>There is a good range of halls that cater for the activities I know are going on.</i>	<i>Community Centre, the Library meeting room.</i>	Paraparaumu	Male	70 to 74
<i>There is something there depending on what one wants to do.</i>	<i>Raumati hall.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>There just seems to be plenty of halls available.</i>	<i>Generally throughout the District.</i>	Waikanae	Female	70 to 74
<i>There seems to be a lot of them, and they seem to be easy to book, at a reasonable price.</i>	<i>Waikanae, Paraparaumu and Paekākāriki.</i>	Paraparaumu	Female	45 to 49
<i>There's the community centre and senior citizen centre which are nice.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>They are always available when I have needed them.</i>	<i>Ōtaki.</i>	Ōtaki	Female	35 to 39
<i>They are always used.</i>	<i>Senior Citizens in the Waikanae sports place.</i>	Waikanae	Female	75 years and older
<i>They are clean and they can stay where they are as they can be accessed easily.</i>	<i>Community centre in Paraparaumu.</i>	Paraparaumu	Male	40 to 44
<i>They are in good repair, the locations and there is room for parking.</i>	<i>Memorial Hall in Paraparaumu.</i>	Waikanae	Male	70 to 74
<i>They are quite open to being used. I have used one before and found a friendly, well maintained venue.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	25 to 29
<i>They are well maintained.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>They are well used and I have used them for various reasons.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>We have got two in Kāpiti and they are not expensive.</i>	<i>Kāpiti.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>We use them for various things. They are clean and available when we need them.</i>	<i>Waikanae Hall.</i>	Waikanae	Male	75 years and older

<i>Well used and utilised.</i>	<i>Ōtaki, Paraparaumu and Paekākāriki.</i>	Ōtaki	Male	60 to 64
<i>When I hired them I was very pleased with the service.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>When required.</i>	<i>Waikanae Memorial Hall.</i>	Paekākāriki-Raumati South	Male	35 to 39

Q9q. Reasons for dissatisfaction with the availability of community halls

Verbatim comment	Location	Ward/Area	Gender	Age
<i>How many halls are there? There is a lack of other types of halls because of the population growth. We need maybe one at the beach and one by the library.</i>	<i>General area.</i>	Paraparaumu	Male	55 to 59
<i>I belong to a group that runs tournaments and it has been difficult to run tournaments due to high rates.</i>	<i>Waikanae, Paekākāriki</i>	Paraparaumu	Female	70 to 74
<i>Lack of halls, there are two halls that you can hire, we are quite a big area here, the communities are growing all the time and it would be lovely to be able to have instead of the swimming pool, a gymnasium which would be great for everybody. We share a hall with school children and other sports teams, so we got to be out on the dot, there is no room for extra time needed. Where would you have a wedding?</i>	<i>Paraparaumu and Waikanae.</i>	Waikanae	Female	65 to 69
<i>The availability is fine but the price is about three times that I remember it was.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>The garden and old swimming pools could be better used.</i>	<i>Raumati swimming pool.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>There is a lack of a large concert facility to house 150 people or more to a concert standard.</i>	<i>There is nothing available in the Kāpiti District.</i>	Paraparaumu	Male	55 to 59
<i>They are far too expensive. We have to pay a bond and then we pay by the hour and we get the bond back. My group doesn't use the Council ones any more. We use halls quite a bit with the group I am involved in and often find them double booked.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>They should be free. Organisations would benefit from them if they were free.</i>	<i>All of them.</i>	Paekākāriki-Raumati South	Male	55 to 59

Q9r. Reasons for satisfaction with bylaw enforcement

Verbatim comment	Ward/Area	Gender	Age
<i>Crime has gone down.</i>	Paraparaumu	Male	75 years and older
<i>Extremely happy, doing right things and follow up. Nicely illustrated.</i>	Waikanae	Male	65 to 69
<i>I have always had good results if I have had a problem.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>I have no complaints.</i>	Waikanae	Female	30 to 34
<i>I have no issues.</i>	Ōtaki	Male	50 to 54
<i>I haven't had any issues or complaints.</i>	Ōtaki	Female	40 to 44
<i>Parks for dogs. Places for dogs and children. The facilities are adhered to, for example dog parks are kept to.</i>	Paraparaumu	Female	50 to 54
<i>The bylaws keep the community safe.</i>	Paraparaumu	Female	70 to 74
<i>The Council has a strong hold.</i>	Paraparaumu	Female	30 to 34
<i>They are managed quite well.</i>	Paraparaumu	Male	20 to 24
<i>They do a good job.</i>	Waikanae	Female	75 years and older

Q9r. Reasons for dissatisfaction with bylaw enforcement

Verbatim comment	Ward/Area	Gender	Age
<i>As has been obvious from some recent events, bylaws are enforced by the bureaucrats without consultation with Councillors who have been elected to represent the community. The bylaws are enforced without consultation.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>Bikes on the beach are annoying. More could be done to enforce this issue.</i>	Waikanae	Male	65 to 69
<i>Council staff don't know which bylaws they have.</i>	Paraparaumu	Male	55 to 59
<i>Dog control is very poor. Dogs are wandering around free and I have never seen Dog Control around.</i>	Waikanae	Male	65 to 69
<i>Enforcing off dog lead areas and dog waste and there are no signs to say that people will get fines. I would like to see they get fined for the amount I pay to register my three dogs.</i>	Ōtaki	Male	60 to 64
<i>Father got a dog bite from dogs running free.</i>	Paraparaumu	Male	70 to 74
<i>Getting consent for a spa pool is a rip-off. When it meets the requirements it still costs 200 dollars or more. It's a long drawn out process just for the</i>	Paekākāriki-Raumati South	Male	55 to 59

<i>Council to tick a box.</i>			
<i>Going overboard for trivia.</i>	Paraparaumu	Male	50 to 54
<i>I am unhappy with how the Council treated the people in the tree case. I am happy with other bylaws, for example, drinking and dogs.</i>	Paraparaumu	Male	50 to 54
<i>I don't see much evidence of it.</i>	Paraparaumu	Male	40 to 44
<i>I think it is appalling the micro management in the bylaws for the area and the cost involved for people removing dying native trees on their property.</i>	Paraparaumu	Male	75 years and older
<i>I think they are hopeless. They bylaws are very restrictive, in relation to the removal and pruning of native trees.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>I think they are overzealous using the example of the native trees being cut down and the people being harassed.</i>	Ōtaki	Female	60 to 64
<i>I think they should have taken more proper action against the people who chopped down the native trees.</i>	Paraparaumu	Male	50 to 54
<i>I would like to know why the Council would take two elderly couple to court. It wasted ratepayers' money and Kāpiti Coast Council needs to understand that rural ratepayers pay for everything in addition to their rates and get nothing out of our rates.</i>	Paraparaumu	Male	65 to 69
<i>In general people driving on the beach where they shouldn't be and dog in on lead areas.</i>	Paraparaumu	Female	40 to 44
<i>In general, to the court case regarding the pruning of the trees.</i>	Ōtaki	Male	65 to 69
<i>Mainly the motor cycles and cars on the beach and the tree case in Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>My neighbour moved his building company into his backyard and proceeds to run his business from home.</i>	Ōtaki	Male	50 to 54
<i>Not monitoring the beach with regards to dogs off leads and cars.</i>	Ōtaki	Female	70 to 74
<i>Ōtaki has issues with the trees, it's terrible and shocking.</i>	Ōtaki	Female	60 to 64
<i>Over bearing attitudes. Willingness to accept criticism is questionable.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Restrictions on trees.</i>	Paraparaumu	Male	50 to 54
<i>Seems over eager.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>The attitude is often incorrect. People are wrongly prosecuted and Council won't back down with sensible solutions.</i>	Paraparaumu	Male	60 to 64
<i>The bylaws regarding trees that were removed.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>The management of the beach.</i>	Ōtaki	Female	65 to 69

<i>The outcome of the pruning of trees and taking people to court is bullying and the Council is there for themselves, not the people. The Council has shown they have lost sight on what the people want and need by their behaviour.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>The people who go up the Ōtaki beaches in fast vehicles and there's not enough enforcement.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>The tree issue and the whole thing in general. They seem to think they have their own personal agenda.</i>	Paraparaumu	Female	45 to 49
<i>There are cars on the beach and the bylaw is not enforced.</i>	Waikanae	Female	65 to 69
<i>There are signs advising against dogs and vehicles on the beach and nothing is being done to enforce this issue, for example Paraparaumu Beach in particular.</i>	Ōtaki	Male	55 to 59
<i>There is not enough communication. They are riding over people's feelings in a dictatorial way.</i>	Paraparaumu	Female	25 to 29
<i>They are going to prosecute an elderly couple for chopping down trees and it has created a negative feeling for the Council.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>They are not supportive of the ratepayers. The tree felling issue was poorly handled.</i>	Waikanae	Male	65 to 69
<i>They are too slack on dogs and too rigid on other things.</i>	Paraparaumu	Male	55 to 59
<i>They do not communicate with the community and the tree issue.</i>	Waikanae	Male	65 to 69
<i>They don't really enforce things.</i>	Ōtaki	Male	60 to 64
<i>They have not enforced noise issues properly. It is not effective. They have no teeth.</i>	Paraparaumu	Male	70 to 74
<i>They need to enforce laws for vandalism, keep to the rules and don't water them down.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>They pick on the wrong bylaws for the betterment of community. They focus on minor transgressions, for example the cutting of own trees. This seems vindictive.</i>	Paraparaumu	Male	50 to 54
<i>They tempered with commonsense with the trees' case in Waikanae.</i>	Paraparaumu	Male	50 to 54
<i>They tried to enforce about people cutting down trees, the Council didn't know what they were doing.</i>	Paraparaumu	Male	40 to 44
<i>They were overzealous with regard the Ōtaki dispute regarding native trees</i>	Paraparaumu	Male	75 years and older

<i>on private property.</i>			
<i>Trees need looking at.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>Vehicles on beaches.</i>	Ōtaki	Female	60 to 64
<i>We are too restricted on the sale and upkeep of native trees.</i>	Paraparaumu	Male	50 to 54
<i>We have a pristine beach that gets vandalised by dog litter and people dumping rubbish. People on quad bikes are dangerous, as they leave the beach churned up and littered. There is no enforcement.</i>	Paraparaumu	Male	65 to 69
<i>We have three dogs on the next door property and they never asked for permission and they are a pain.</i>	Paraparaumu	Female	40 to 44

Q9s. Reasons for satisfaction with the comfort and convenience of libraries

Verbatim comment	Location	Ward/Area	Gender	Age
<i>A nice place to go, warm people, nice and helpful.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>All great including Levin.</i>	<i>Regionally.</i>	Waikanae	Male	65 to 69
<i>All my needs are met.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	50 to 54
<i>All quite nice.</i>	<i>Ōtaki and Waikanae.</i>	Ōtaki	Female	50 to 54
<i>Anything you need and always room available to sit down.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>Central location, great staff.</i>	<i>Ōtaki Library.</i>	Ōtaki	Female	50 to 54
<i>Every time I go in there I receive good service.</i>	<i>Ōtaki.</i>	Ōtaki	Male	65 to 69
<i>Everything's there that I want.</i>	<i>Waikanae.</i>	Ōtaki	Female	70 to 74
<i>Fabulous libraries.</i>	<i>Waikanae library.</i>	Waikanae	Female	60 to 64
<i>Fine. Very cooperative.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>Friendly staff makes me feel comfortable.</i>	<i>Ōtaki Library.</i>	Ōtaki	Female	35 to 39
<i>Friendly, clean and quite.</i>	<i>In general.</i>	Ōtaki	Female	55 to 59
<i>Good selection of books.</i>	<i>Paraparaumu.</i>	Waikanae	Male	55 to 59
<i>Good staff and facilities.</i>	<i>Paraparaumu and Waikanae.</i>	Waikanae	Male	75 years and older
<i>Good staff, very polite staff. Good area for the kids to sit and read.</i>	<i>Regionally and locally.</i>	Waikanae	Female	40 to 44
<i>Hours are suitable but the weekend opening hours need to</i>	<i>Kāpiti.</i>	Paraparaumu	Female	30 to 34

<i>be earlier.</i>				
<i>I am a frequent library user and I use all three and am very happy.</i>	<i>I use all three libraries.</i>	Waikanae	Female	70 to 74
<i>I am happy.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>I am happy with the range of books and the service I get.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>I am satisfied with the whole set up and I use it a lot.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>I am very happy.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>I can always get what I want, good online system, can reissue book when I need to, good space.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	55 to 59
<i>I find they are very good when I go in.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>I have been satisfied with the service.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>I have never had any problems and they have good accessible hours.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>I have never heard anyone saying anything nasty about it. I have never ever heard anyone being dissatisfied with it.</i>	<i>Our home town one at Paraparaumu.</i>	Paraparaumu	Female	60 to 64
<i>I have no issues.</i>	<i>Waikanae Library.</i>	Waikanae	Male	35 to 39
<i>I help out there once a week.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>I like the library. It offers a friendly service.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>I liked the old library.</i>	<i>Regionally.</i>	Waikanae	Female	75 years and older
<i>I quite like the internet and wifi access.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>I think it is accessible, friendly great facility.</i>	<i>Kāpiti library.</i>	Ōtaki	Female	55 to 59
<i>I think that they have good opening hours and the staff is friendly and well informed of their stock.</i>	<i>Paraparaumu Library</i>	Paekākāriki-Raumati South	Female	45 to 49
<i>I think they are great down there.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>I think they are great for all ages. They are easy to access, with good facilities.</i>	<i>Waikanae and Paraparaumu.</i>	Waikanae	Female	35 to 39
<i>I use all the libraries.</i>	<i>Waikanae.</i>	Waikanae	Female	65 to 69
<i>I use it a lot, friendly nice place to go.</i>	<i>Ōtaki.</i>	Ōtaki	Male	75 years and older
<i>I use it and staff is very polite. There is a pretty good stock of books and they are helpful in getting books.</i>	<i>Waikanae.</i>	Waikanae	Male	70 to 74
<i>I use it and they have online services.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	55 to 59

<i>I use it frequently.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>I use the library all the time and I find it satisfactory.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>I use them a lot, user friendly, spacious and for all ages.</i>	<i>Paraparaumu and Waikanae.</i>	Paraparaumu	Female	40 to 44
<i>I use them quite a bit, especially the computers, and they are very user friendly.</i>	<i>Waikanae.</i>	Waikanae	Female	35 to 39
<i>I'm a frequent user, good open times, the staff are well trained.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	65 to 69
<i>I'm a reader. I use it frequently and Ōtaki, Paraparaumu and Waikanae all do a sterling job.</i>	<i>Ōtaki, Paraparaumu and Waikanae.</i>	Ōtaki	Female	50 to 54
<i>It has different media and it's also a meeting place and there's free wifi.</i>	<i>Paraparaumu Library.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>It has fabulous staff and great facilities.</i>	<i>Ōtaki.</i>	Ōtaki	Female	35 to 39
<i>It has good books, and good hours. It is right in the middle of the car park.</i>	<i>Waikanae Library.</i>	Waikanae	Female	75 years and older
<i>It hooks into that wider network of libraries. It is a SMART library and is very well thought out and provides good service.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	45 to 49
<i>It is a good community area and have lots of events held there.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Female	65 to 69
<i>It is a good facility.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49
<i>It is a great facility.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	50 to 54
<i>It is a nice little library.</i>	<i>Waikanae.</i>	Waikanae	Male	45 to 49
<i>It is a pleasant environment and accessible. It is good for everyone and it has the internet.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>It is a very nice building with good books.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>It is an easy place to go and the staff is helpful.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>It is clean, tidy, comfortable and friendly. It provides easy accessibility to a huge range of resources.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>It is good, has a cafe in there and a community gallery.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	55 to 59
<i>It is in a central location, well resourced, has comfortable chairs and children are always welcome.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49

<i>It is very comfortable. It has good internet access, and a good range of material.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>It is very well sited and is accessible, comfortable, double glazed and warm.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Male	75 years and older
<i>It is warm and in a central location.</i>	<i>Ōtaki, Waikanae.</i>	Ōtaki	Female	70 to 74
<i>It is well appointed.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>It is well designed, a well maintained facility and accessible.</i>	<i>The main library Paraparaumu and Paekākāriki.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>It seems to be well run. It is nice looking, with comfortable spaces.</i>	<i>Paraparaumu and Waikanae.</i>	Paraparaumu	Female	45 to 49
<i>It suits most range of age groups and is warm.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>It was good.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>It's a good space.</i>	<i>Paraparaumu and Waikanae.</i>	Waikanae	Male	50 to 54
<i>It's in the main centre so very accessible.</i>	<i>Main Waikanae library.</i>	Waikanae	Female	65 to 69
<i>It's warm and the seats are good.</i>	<i>Kāpiti.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>It's a comfortable library.</i>	<i>Kāpiti.</i>	Paraparaumu	Male	20 to 24
<i>It's a great facility.</i>	<i>Paraparaumu Library.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>It's a lovely library caters for all ages.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	50 to 54
<i>It's a place you can go for studying. Our librarians are nice.</i>	<i>Paraparaumu Library.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>Its open good hours and good service and easy to get to.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>Lovely, beautiful and handy to shops.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>My wife and grandchildren use these facilities regularly and find it satisfactory and enjoyable.</i>	<i>Waikanae Library.</i>	Waikanae	Male	65 to 69
<i>Nice, open and inviting, large comfy chairs and nooks.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49
<i>Noise level of children gets a bit much, but the staff are lovely.</i>	<i>Ōtaki.</i>	Ōtaki	Female	65 to 69
<i>Not use it very often but when I do use it, it is a good library.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>Opening hours are fine and the staff is very good</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>Opening hours in the weekend are good and internet access</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	40 to 44

<i>is available.</i>				
<i>Paraparaumu is good and bigger.</i>	<i>Waikanae needs to be bigger.</i>	Ōtaki	Female	65 to 69
<i>Paraparaumu library.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Rebuild new library, should be for the cost.</i>	<i>Centre of the city Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>Refurnishing has made a difference and improvement.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	18 to 19
<i>Retired librarian, the fact that each town in the Kāpiti area has a library, Paekākāriki has good hours, well laid out.</i>	<i>Paraparaumu, Waikanae.</i>	Waikanae	Male	60 to 64
<i>Seating's comfortable and it has headphones.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Several things. One is that they text and email you about everything to do with your library books. The SMART libraries are also wonderful facilities. Also my third point is that the SMART library is free. It's also great you can return your books for free to any other library. Library is very well used.</i>	<i>Paraparaumu and Waikanae.</i>	Waikanae	Female	30 to 34
<i>The commitment to provide them and link them.</i>	<i>All of them.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>The environment is good.</i>	<i>Kāpiti Library.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>The facilities and staff are of a high quality.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>The ladies here are fantastic, nothing a problem, good community vibe there and it's in the mall so good central location.</i>	<i>Waikanae.</i>	Waikanae	Female	40 to 44
<i>The last time I was in there, the library was up to date in regards to technology.</i>	<i>Ōtaki.</i>	Ōtaki	Male	35 to 39
<i>The libraries are a great space, and they provide space for the children.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	35 to 39
<i>The libraries are awesome.</i>	<i>Ōtaki.</i>	Ōtaki	Male	60 to 64
<i>The libraries are fine.</i>	<i>Ōtaki Library.</i>	Ōtaki	Male	65 to 69
<i>The library is fairly new and it works really well.</i>	<i>Library at Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>The new library is really good.</i>	<i>Next to the Council building in Rimu Road.</i>	Paraparaumu	Male	45 to 49
<i>The service and the quality of the building and the staff.</i>	<i>Paraparaumu and Paekākāriki.</i>	Paekākāriki-Raumati South	Male	45 to 49

<i>The staff and atmosphere of the library is good.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>The staff are helpful and the whole set up is good.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Female	55 to 59
<i>The staff are helpful.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	18 to 19
<i>The staff are so pleasant.</i>	<i>Paraparaumu and Waikanae.</i>	Waikanae	Male	70 to 74
<i>The staff is helpful, it's clean and the staff also goes out of their way to help the public.</i>	<i>Ōtaki Library.</i>	Ōtaki	Female	55 to 59
<i>The staff is very good.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>There are comfortable seats and I like the tables for the computers. They are very well designed.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>There are public libraries and they are free.</i>	<i>Pram one next to the Council buildings.</i>	Waikanae	Female	18 to 19
<i>There is plenty of parking.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>There's normally a seat to be had and in good locations.</i>	<i>Paraparaumu and Waikanae.</i>	Paraparaumu	Male	70 to 74
<i>They are always clean and well maintained, and the staff are helpful.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	35 to 39
<i>They are comfortable and convenient.</i>	<i>Waikanae and Paraparaumu.</i>	Waikanae	Female	75 years and older
<i>They are efficient.</i>	<i>Opposite Coastlands by the municipal offices.</i>	Paraparaumu	Male	75 years and older
<i>They are good helpful staff and open hours are adequate and they have a good range of books, a good library.</i>	<i>Waikanae library.</i>	Waikanae	Female	75 years and older
<i>They are great.</i>	<i>Waikanae.</i>	Waikanae	Male	60 to 64
<i>They are great. I am happy with that and I change over the books a bit more often.</i>	<i>Waikanae</i>	Waikanae	Male	55 to 59
<i>They are kept lovely and clean and are a place to go for the community.</i>	<i>Kāpiti District libraries.</i>	Paraparaumu	Female	18 to 19
<i>They are open and work.</i>	<i>Waikanae.</i>	Waikanae	Male	60 to 64
<i>They are there, clean, pleasant and tidy with a good range.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Male	75 years and older
<i>They are well appointed. The staff is very friendly and they have a good range of products and services.</i>	<i>Waikanae Library</i>	Waikanae	Male	50 to 54

<i>They are well located and have excellent staff. They get all the new books in, and if you are overdue, they give you a warning by email.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>They do everything to a high standard, for example, the facilities, the service, and the support for children by the staff.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	55 to 59
<i>They encourage varied people with seminars and community awareness and they are always welcoming.</i>	<i>Kāpiti Library. Waikanae library.</i>	Paraparaumu	Female	75 years and older
<i>They get a lot of use, are well organised and convenient.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>They have a selection of books that I can get out.</i>	<i>Waikanae, Paraparaumu and Ōtaki.</i>	Ōtaki	Female	55 to 59
<i>They have agreed to hold events when asked and the staff is very helpful.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Female	55 to 59
<i>They have been very helpful for material I have asked for.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>They have computers, comfortable seats. It is quiet, has lots of Council information, is nice and warm and has helpful staff.</i>	<i>Ōtaki Library.</i>	Ōtaki	Male	75 years and older
<i>They have excellent facilities.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	65 to 69
<i>They have good amenities and are very approachable.</i>	<i>Ōtaki library</i>	Ōtaki	Female	60 to 64
<i>They have good attendants.</i>	<i>Waikanae Library.</i>	Waikanae	Female	75 years and older
<i>They have good hours and a good selection.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49
<i>They have made the update in terms of decor and it looks more appealing and more comfortable.</i>	<i>Paraparaumu and Ōtaki.</i>	Ōtaki	Female	45 to 49
<i>They have nice comfortable seats to read, it's done quite well.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	50 to 54
<i>They have the SMART library system. I can inter loan from home and then go to the library and collect.</i>	<i>All of them.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>They have things on, are friendly and are open to everybody.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>They have upgraded them. The libraries have very helpful staff and the smart card helped.</i>	<i>Paraparaumu.</i>	Ōtaki	Female	65 to 69
<i>They have very good staff who are very knowledgeable about the system, there's plenty of space and they're very</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74

<i>helpful.</i>				
<i>They operate an excellent business.</i>	<i>Paraparaumu and Waikanae.</i>	Waikanae	Male	65 to 69
<i>They provide all the services that I need.</i>	<i>Ōtaki.</i>	Ōtaki	Male	60 to 64
<i>They provide services and equipment that makes it easy for a wide range of people to use them but please bring back the six timeframes for borrowing. It make such a difference for older people. I think the staff at the Waikanae and Ōtaki libraries are amazing.</i>	<i>Waikanae and Ōtaki Libraries, note the grading of five was for all of them, as I use all of them.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>They provide wonderful service.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>They seem very organised.</i>	<i>Ōtaki.</i>	Ōtaki	Female	60 to 64
<i>Very convenient, comfortable place and has reading places.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>Very good libraries here.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>Very good library, also tied into electronic access to digital library without going there.</i>	<i>Paraparaumu Library. Kāpiti Coast Library.</i>	Ōtaki	Male	45 to 49
<i>Very good.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>Very helpful and open reasonable hours.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>Very pleasant staff, enjoy going to these places.</i>	<i>All libraries in Kāpiti.</i>	Ōtaki	Female	75 years and older
<i>Waikanae needs upgrading to the Paraparaumu standard.</i>	<i>Waikanae.</i>	Waikanae	Female	65 to 69
<i>We are in it every day. The facilities are good and it is a good place to be.</i>	<i>Waikanae.</i>	Waikanae	Male	65 to 69
<i>We have a very good library, well stocked and friendly.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Male	40 to 44
<i>We use it quite frequently.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Female	70 to 74
<i>We use them regularly.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Male	40 to 44
<i>Well set up, accessible.</i>	<i>Paraparaumu central library.</i>	Paraparaumu	Male	60 to 64
<i>When I do use them, everything is where I need it and they are very friendly.</i>	<i>Waikanae and Paraparaumu.</i>	Paraparaumu	Female	25 to 29
<i>Where it is located.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49
<i>Yes.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	55 to 59
<i>You can find what you want and there is always help.</i>	<i>Kāpiti library.</i>	Paraparaumu	Female	70 to 74

Q9s. Reasons for dissatisfaction with the comfort and convenience of libraries

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Everything else is user pays so I wonder why the library isn't.</i>	<i>All libraries.</i>	Paraparaumu	Male	50 to 54
<i>I am tired of going into the library with people having loud conversations and children running around yelling and screaming. Libraries need to go back to being places of quiet contemplation.</i>	<i>All libraries in Kāpiti.</i>	Paraparaumu	Female	55 to 59
<i>Service is good, but parking is slack and not sufficient.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	55 to 59

Q9t. Reasons for satisfaction with the standard of library services and book stocks

Verbatim comment	Location	Ward/Area	Gender	Age
<i>A good range linked to other libraries, a wide range movies and books, efficient.</i>	<i>Online.</i>	Ōtaki	Female	65 to 69
<i>A good range of books on different subjects. They will get books in from other libraries.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>A wide range to choose from.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	50 to 54
<i>All good, very obliging.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	55 to 59
<i>Always has what I want.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>Always have books I want, if not, they can get them in.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>Anything I cannot access from Ōtaki Library, the staff is happy to access it for me.</i>	<i>Ōtaki Library.</i>	Ōtaki	Female	50 to 54
<i>Authors available, accommodating, I have no complaints.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>Books are always available.</i>	<i>Paraparaumu.</i>	Ōtaki	Female	65 to 69
<i>Excellent service, and they always get in the new books that are published, especially in the large print department.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>For the population size, it is very good.</i>	<i>Waikanae.</i>	Waikanae	Male	60 to 64
<i>From what I've seen it looks fine. Good stocks of books, and range of DVDs. It is well set out, with room for sitting and reading.</i>	<i>Ōtaki.</i>	Ōtaki	Male	55 to 59

<i>Getting used to the new books coming in, keeping new and fresh and papers.</i>	<i>Waikanae.</i>	Waikanae	Female	60 to 64
<i>Good with up to date books.</i>	<i>Paekākāriki, Paraparaumu.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>Great service, nothing is a problem if they haven't got a book, they will get it for you.</i>	<i>Waikanae.</i>	Waikanae	Female	40 to 44
<i>Helpful and friendly, a good selection of books.</i>	<i>Ōtaki.</i>	Ōtaki	Male	75 years and older
<i>I always found something.</i>	<i>Both of them.</i>	Paekākāriki-Raumati South	Male	45 to 49
<i>I am a fairly wide reader and they have everything from fiction to factual.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Male	75 years and older
<i>I am happy with the library.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>I am very satisfied because the range and service provided to me is quite helpful and very adequate.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Female	70 to 74
<i>I can get what I want as far as reading goes.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Male	75 years and older
<i>I can order books online and it is very helpful, The staff is fine and the libraries are connected allowing me to return any book at any library in Kāpiti District.</i>	<i>Ōtaki, Waikanae, Paraparaumu.</i>	Ōtaki	Female	70 to 74
<i>I don't think I can fault t. If they don't have it they can get it for me. The eBook catalogue could be improved.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	45 to 49
<i>I find them excellent.</i>	<i>All the libraries.</i>	Ōtaki	Male	65 to 69
<i>I have no reason not to be.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>I make use of all three libraries. They have friendly helpful service and I like their process of sourcing books from wider area. I can return books to any library no matter where I get them from.</i>	<i>All three libraries Ōtaki, Waikanae.</i>	Ōtaki	Female	50 to 54
<i>I never have a problem finding books and I read a lot.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>I think that it has excellent staffing and books have been up to date and computers are very well run.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>I use the SMART library services and their website.</i>	<i>Paraparaumu Library.</i>	Paekākāriki-Raumati South	Female	45 to 49
<i>I use the SMART library system. At home booking.</i>	<i>All of Kāpiti.</i>	Ōtaki	Female	35 to 39
<i>I usually find what I want.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>If I need anything that may not be on hand the staff are</i>	<i>Ōtaki Library.</i>	Ōtaki	Female	35 to 39

happy to source if for me.				
If they haven't got a book, they get it for me. They are so helpful.	Paraparaumu.	Paraparaumu	Female	65 to 69
If you need anything they'll source it for you.	Waikanae.	Waikanae	Female	70 to 74
It has almost everything I require.	All three libraries.	Waikanae	Female	70 to 74
It is a great library.	Waikanae.	Waikanae	Male	60 to 64
It is computerised, and they can order books for you if required.	Ōtaki.	Ōtaki	Male	50 to 54
It is great.	Waikanae.	Waikanae	Female	70 to 74
It is great.	Kāpiti Library.	Paekākāriki-Raumati South	Female	50 to 54
It meets all my requirements.	Ōtaki.	Ōtaki	Male	50 to 54
It meets my needs.	Ōtaki.	Ōtaki	Female	70 to 74
It meets our needs and kids find books to read.	Paraparaumu Library.	Paraparaumu	Male	40 to 44
Looks and a good selection.	Paraparaumu.	Paraparaumu	Female	65 to 69
New books available.	Paraparaumu.	Paraparaumu	Male	75 years and older
No particular reason.	Ōtaki.	Ōtaki	Male	35 to 39
No problems with books, helpful and obliging.	Paraparaumu.	Paraparaumu	Female	75 years and older
On the occasions, I have wanted movies or books, they are always there.	Ōtaki.	Ōtaki	Male	60 to 64
Online smart libraries.	-	Paraparaumu	Female	40 to 44
Order and supply of the books. On the internet as well. Link to Wellington library as well.	Regionally.	Waikanae	Male	65 to 69
Paraparaumu is great.	Paraparaumu.	Paraparaumu	Male	55 to 59
Seem to have a good range and comprehensive range of books.	Waikanae.	Ōtaki	Male	45 to 49
SMART catalogue. I can order any book I want and have it delivered to my library.	Waikanae, Paraparaumu and Ōtaki. I use all three equally.	Ōtaki	Female	50 to 54
Staff are very cooperative.	Ōtaki.	Ōtaki	Female	70 to 74
The books are easy to find.	Kāpiti District Library.	Paraparaumu	Female	18 to 19
The quality of the service is good and I can generally find	Paraparaumu.	Paraparaumu	Male	65 to 69

<i>what I want.</i>				
<i>The range is there with the use of a SMART library card.</i>	<i>Waikanae, Paraparaumu and Ōtaki.</i>	Ōtaki	Female	55 to 59
<i>The service and knowledge is excellent.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>The service at the library is 100 percent, very friendly, helpful and awesome.</i>	<i>Ōtaki Library.</i>	Ōtaki	Female	55 to 59
<i>The service is great and book supply is good.</i>	<i>Rimu Road.</i>	Paraparaumu	Male	45 to 49
<i>The staff are enthused and happy to help you.</i>	<i>Ōtaki.</i>	Ōtaki	Female	65 to 69
<i>The staff are well trained and helpful.</i>	<i>Ōtaki Library.</i>	Ōtaki	Female	45 to 49
<i>The staff is good. The range and supply of books are good although it could always be better.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>The stock is up to date, they move the stock through the branches, they have some active activity programs always something involving the community.</i>	<i>Waikanae and Paraparaumu.</i>	Waikanae	Male	60 to 64
<i>There is a good range and I find what I am looking for.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49
<i>There is a good range.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>There is a good supply of books and anything I would like, the staff are happy to get it through their fantastic networking, and it's even better that I could do it myself online.</i>	<i>Paraparaumu Library.</i>		Female	40 to 44
<i>There is excellent service and books.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>There is good service and range of books.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>There is great service and a good book selection.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>They always have an excellent choice.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>They always have the books I need, if they don't have them, they get them from somewhere else.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>They are both excellent.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Male	40 to 44
<i>They are helpful, books are great.</i>	<i>Waikanae and Paraparaumu.</i>	Waikanae	Female	65 to 69
<i>They are polite and look after customers.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>They are very friendly and really helpful.</i>	<i>Waikanae Library.</i>	Waikanae	Male	50 to 54

<i>They can get books and things from other libraries when requested and are very happy to do so.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49
<i>They do everything to a high standard, for example, the facilities, the service, and the support for children by the staff.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	55 to 59
<i>They do their job well.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	18 to 19
<i>They have a good range.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	65 to 69
<i>They have a great range, and they can get them in quickly.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Female	35 to 39
<i>They have access to all libraries in the Wellington District.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>They have always helped me find things, and usually the books are there.</i>	<i>Waikanae.</i>	Paraparaumu	Female	45 to 49
<i>They have amalgamated with the other libraries and we can borrow from all the other libraries.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>They have good amenities and are very approachable.</i>	<i>Ōtaki and Paraparaumu libraries.</i>	Ōtaki	Female	60 to 64
<i>They have good books and service.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>They have good service.</i>	<i>Waikanae Library.</i>	Waikanae	Female	75 years and older
<i>They have good services.</i>	<i>Waikanae, Paraparaumu.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>They have got a good range of children's and adult books.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>They have limited space but they work around it through the interloan system.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	25 to 29
<i>They have the best range in the region.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>They have the books that I ask for.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>They have the latest books.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>They have the stuff I want.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>They keep up to date with new books and technology.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	30 to 34
<i>They provide all the services that I need.</i>	<i>Ōtaki.</i>	Ōtaki	Male	60 to 64
<i>They provide excellent service and a good range.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>They provide great service.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>They will get a book in for you, not too far behind on new books and system easy to use, helpful staff.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49

<i>They will get me anything.</i>	<i>Waikanae and Paraparaumu.</i>	Waikanae	Female	75 years and older
<i>They've always had what I wanted.</i>	<i>Kāpiti Library, the new one.</i>	Paraparaumu	Female	20 to 24
<i>They've ordered books that they didn't have for us.</i>	<i>Opposite Coastlands by the municipal offices.</i>	Paraparaumu	Male	75 years and older
<i>Very good, seem to have everything that's needed.</i>	<i>Ōtaki.</i>	Ōtaki	Female	75 years and older
<i>Warm and helpful, always have something I want to read, I can order a book and it comes in for me.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>Whenever I go, I find what I want, and all staff are very helpful.</i>	<i>Waikanae and Paraparaumu.</i>	Waikanae	Male	70 to 74
<i>Whenever I put in a request for a book ,they text me to tell me it is in.</i>	<i>Paraparaumu Library.</i>	Paraparaumu	Female	55 to 59
<i>Yes. Well it seems that whenever anyone needs something for research, it's there.</i>	<i>The Paraparaumu Library.</i>	Paraparaumu	Female	20 to 24
<i>You can always have what you want.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	70 to 74
<i>You can get a book you order and if they haven't heard of it they will go around and get it.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>You can reserve books, transfer, and see online all the libraries in the region.</i>	<i>The whole area.</i>	Paraparaumu	Female	50 to 54

Q9t. Reasons for dissatisfaction with the standard of library services and book stocks

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Very satisfied with the service from staff however some areas of the books need serious upgrading like in the craft section. Facilities are great.</i>	<i>Paraparaumu Library.</i>	Ōtaki	Female	45 to 49
<i>We are really happy with the SMART library but dissatisfied that some series of books are missing one in the series and they have chosen not to replace them. I am looking forward to when the SMART library is expanded to include Wellington Library.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	50 to 54

Q14a. Reasons for agreement that the public's physical safety is safeguarded by the stormwater system during flooding events

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Coping on a flood plain.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Male	70 to 74
<i>Everyone who is interested that it should be done properly, has no reason to think it isn't.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>Have flood, the sewerage will flood and all sorts of trouble due to flooding. High tides at the same time and the like.</i>	<i>Anywhere. A lot of low lying areas.</i>	Paraparaumu	Male	70 to 74
<i>Health and safety.</i>	<i>Waikanae River.</i>	Waikanae	Female	40 to 44
<i>Human condition for looking out for others.</i>	<i>Down our road, Kitchener Street.</i>	Ōtaki	Male	45 to 49
<i>I am not sure.</i>	<i>I am not sure.</i>	Paraparaumu	Female	50 to 54
<i>I don't want to be flooded.</i>	<i>Yes, home.</i>	Waikanae	Female	70 to 74
<i>I don't know, but safety is important.</i>	<i>I have no idea.</i>	Paraparaumu	Female	50 to 54
<i>I don't want anyone getting washed away.</i>	<i>Overall.</i>	Paraparaumu	Female	45 to 49
<i>I have a pond area so it's very important we don't flood.</i>	<i>Front of house in Raumati, Matai Road.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>I have never had problems with flooding at all.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>I just agree.</i>	<i>Raumati South.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>I live area by the estuary and have had no issues.</i>	<i>By North Beach estuary, Waikanae River, Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>I live close to the beach. It is flat here and people are important.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>I live on a hill.</i>	<i>Waikanae.</i>	Waikanae	Female	60 to 64
<i>I think it is a protection for people and water is the responsibility of the Council and needs to safeguard the community.</i>	<i>Waikanae and all the Kāpiti area.</i>	Waikanae	Female	60 to 64
<i>I think it is really safe and maintained well.</i>	<i>Guildford Drive, Beach area.</i>	Paraparaumu	Female	65 to 69
<i>I think it is very important to everybody on the coast.</i>	<i>In the Paraparaumu, Raumati area.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>I think it's a fundamental requirement for Council to look</i>	<i>-</i>	Waikanae	Male	70 to 74

<i>after that.</i>				
<i>I understand how it all works and there is adequate protection.</i>	<i>The whole Kāpiti Coast.</i>	Paraparaumu	Male	60 to 64
<i>If it doesn't then there is damage to the property and public safety, and it could have a detrimental effect on myself, my family and neighbours.</i>	<i>The area around where I live.</i>	Paraparaumu	Female	25 to 29
<i>If it floods then the drains block up.</i>	<i>Anywhere in New Zealand.</i>	Ōtaki	Female	50 to 54
<i>In 38 years I have never seen a large flood.</i>	<i>Ōtaki.</i>	Ōtaki	Female	35 to 39
<i>It has never affected us.</i>	<i>-</i>	Paraparaumu	Male	75 years and older
<i>It has never been a problem.</i>	<i>There is none here at Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>It is important that residents are not flooded as they are in Christchurch.</i>	<i>Anywhere. A lot of low lying areas.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>It is important to ensure the areas are safeguarded.</i>	<i>Anywhere in general.</i>	Paraparaumu	Female	30 to 34
<i>It is obvious.</i>	<i>Urban areas.</i>	Paraparaumu	Male	35 to 39
<i>It is pretty good.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>It is very important, we live at the coast, and the table is higher than inland.</i>	<i>No, just the coast.</i>	Paraparaumu	Male	65 to 69
<i>It is very important. We clean the drains of leaves, as well as the Council due to the large amount of leaves from Camellia bushes.</i>	<i>Shotover Grove.</i>	Waikanae	Male	55 to 59
<i>It needs to be kept up to a high standard to ensure safety.</i>	<i>The general area.</i>	Paraparaumu	Male	65 to 69
<i>It protects the public.</i>	<i>-</i>	Paraparaumu	Female	75 years and older
<i>It seems to be.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>It should be, people and houses should be protected.</i>	<i>General area.</i>	Paraparaumu	Female	40 to 44
<i>It should be.</i>	<i>-</i>	Paraparaumu	Female	25 to 29
<i>It works very well.</i>	<i>Everywhere.</i>	Paraparaumu	Male	75 years and older
<i>It would be able to cope if there was a flood.</i>	<i>All over.</i>	Paraparaumu	Female	45 to 49
<i>It's important that we're safeguarded. I hope we're safeguarded. We seem to be okay. As long as the Council</i>	<i>Raumati Road.</i>	Paekākāriki-Raumati South	Female	75 years and older

<i>keeps the street gutters cleared. I have called the Raumati Council about Raumati as the streets were packed with leaves. I said if you don't clean the guttering, the shops and I will get flooded. Four days later that happened. The streets aren't cleaned like they used to be.</i>				
<i>It's needed.</i>	<i>The whole Kāpiti area.</i>	Paraparaumu	Female	35 to 39
<i>It's life threatening.</i>	-	Ōtaki	Female	45 to 49
<i>Most places have good fencing.</i>	-	Paraparaumu	Female	18 to 19
<i>No one knows if they have a disaster, but these things are paramount.</i>	<i>Township.</i>	Ōtaki	Male	60 to 64
<i>No one wants flood. We have to have good drainage.</i>	-	Paraparaumu	Female	75 years and older
<i>No problems.</i>	<i>The area I live in.</i>	Paraparaumu	Female	70 to 74
<i>No qualms about it, happy where I am on sand, water drains quickly.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>No reports of flooding.</i>	-	Paraparaumu	Male	70 to 74
<i>None of us want to get flooded.</i>	<i>Where I live.</i>	Paraparaumu	Male	75 years and older
<i>One only has to watch the news. Hasn't had a major flood yet.</i>	<i>Waikanae.</i>	Waikanae	Male	60 to 64
<i>Personal property and maintenance and accessibility.</i>	-	Waikanae	Male	75 years and older
<i>Personal safety, generally cope.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>Public safety is important.</i>	-	Paraparaumu	Female	70 to 74
<i>Safety of people is more important than buildings.</i>	-	Paraparaumu	Male	50 to 54
<i>Stormwater doesn't work, you end up with flooding like in Christchurch, it's easy to fix a block.</i>	-	Paraparaumu	Male	70 to 74
<i>Stormwater must be maintained because we don't have much flooding in the Ōtaki area.</i>	<i>Ōtaki.</i>	Ōtaki	Female	55 to 59
<i>That is obvious. If they all get blocked, they would all flood, and that would be a disaster. I hope that they have it set up right.</i>	<i>Paekākāriki had a major flood back in 2004. It went through the whole village, and we have not had any more floods like that.</i>	Paekākāriki-Raumati South	Female	45 to 49

<i>That's the Council's business, they should be doing it.</i>	<i>Our street is bad, we don't have enough drains in our streets if it rains, it floods easily, in Kirk Street.</i>	Ōtaki	Female	65 to 69
<i>The people should be important.</i>	<i>Most areas that they have altered.</i>	Ōtaki	Male	55 to 59
<i>The stormwater drains do take care of flooding if they are cleaned out regularly.</i>	<i>In the town area.</i>	Ōtaki	Female	50 to 54
<i>There are culverts on the new roundabouts roading. It is pretty good and I have seen no floods.</i>	<i>Through Waikanae.</i>	Waikanae	Male	70 to 74
<i>There are so many lakes for the water to be captured that we shouldn't flood.</i>	<i>Overall.</i>	Paraparaumu	Male	45 to 49
<i>There has been pipe work put in place to make sure that it doesn't happen.</i>	-	Paraparaumu	Male	75 years and older
<i>There hasn't been any flooding to cause a problem. It is sloping ground and shouldn't flood.</i>	<i>Waikanae East.</i>	Waikanae	Male	60 to 64
<i>There is safety for homes and families.</i>	<i>Overall.</i>	Ōtaki	Female	55 to 59
<i>There needs to be safety with the stormwater, it is paramount. Children and people can fall into drains.</i>	<i>Wainui Grove has an open drain and is a low lying area. When it rains it does rain in there and should be enclosed.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>They do a good job during storms.</i>	<i>The region.</i>	Waikanae	Male	45 to 49
<i>They seem to work properly when we have heavy rain.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>They would come if I was getting flooded. I had a water leak. There is no flooding here.</i>	<i>Under the hills at Waikanae.</i>	Waikanae	Female	70 to 74
<i>To save flooding.</i>	-	Paekākāriki-Raumati South	Male	75 years and older
<i>We don't have floods very often but they are adequately serviced by the stormwater system.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>We don't want people to be swept away and put in danger.</i>	<i>The township.</i>	Waikanae	Male	65 to 69
<i>We don't have any problems, Council have put in measures</i>	<i>Waikanae River.</i>	Paraparaumu	Male	60 to 64

<i>to alleviate flooding over the past few years.</i>				
<i>We don't want anyone drowning. There seem to be lots of leaves over drains.</i>	<i>Anywhere were water backs up.</i>	Ōtaki	Female	45 to 49
<i>We don't want people getting hurt and property second.</i>	<i>General area.</i>	Paraparaumu	Female	55 to 59
<i>We get the odd flood here and its well taken care of.</i>	<i>Waikanae River.</i>	Waikanae	Male	70 to 74
<i>We have had heavy rains and the water does drain away and we do not suffer from large puddles.</i>	<i>Ratanui Road.</i>	Paraparaumu	Male	35 to 39
<i>We have never had a flood.</i>	<i>Hollis Road.</i>	Paraparaumu	Female	70 to 74
<i>We have to protect everything; people and buildings. We have to save lives, and I don't think the Council wants a death on their hands.</i>	<i>The entire Kāpiti Coast.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>We live in a town next to a river or beach, and the Council is onto it.</i>	<i>On the plateau.</i>	Ōtaki	Female	35 to 39
<i>We live on the edge of a river that comes up and it has been a matter of metres away from our house. If the river had gotten up higher we would have had it. It is very important that it's maintained so it doesn't happen. It is vital we are protected from flooding. If they keep the base of the river dredged out, that gives more depth and stops the flooding.</i>	<i>Twenty metres away from the river and about ten minutes walk away from ocean.</i>	Waikanae	Female	65 to 69
<i>We never flood.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>Where I live there are no floods on the road.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	18 to 19
<i>You have to be able to get rid of the stormwater.</i>	<i>The whole area of Waikanae District.</i>	Waikanae	Male	65 to 69

Q14a. Reasons for disagreement that the public's physical safety is safeguarded by the stormwater system during flooding events

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Big issues, especially in Ōtaki, Coastlands' roads. They had big floods coming through up to a year ago. The work on the river did help but it needs to be regularly, about once a year.</i>	Ōtaki.	Ōtaki	Male	60 to 64
<i>Certain parts of Ōtaki.</i>	<i>Corner of Riverbank Road.</i>	Ōtaki	Male	60 to 64
<i>Every time there is heavy rain it floods.</i>	<i>Kink in road in McGrath</i>	Paraparaumu	Male	55 to 59

	Avenue, trees block stormwater.			
<i>I don't think it is due.</i>	-	Paraparaumu	Female	70 to 74
<i>I have noticed flooding that slows down traffic.</i>	Kāpiti Road.	Paraparaumu	Female	45 to 49
<i>I went to a meeting and heard about the work that has been done. This includes the changes that have been done with regards to climate. Please continue this work.</i>	Paraparaumu.	Paekākāriki-Raumati South	Male	50 to 54
<i>In general whilst walking, stormwater grids on open drains were dislodged from their position. We put them back and it's not the first time we have done that.</i>	Guildford Drive.	Paraparaumu	Female	55 to 59
<i>My kids over in their street, part of Paraparaumu, floods every time it rains very hard because the stormwater drains can't take it when the river rise.</i>	There is Otaihangā, there are pieces all over the place.	Paraparaumu	Female	60 to 64
<i>The infill housing and the concrete doesn't allow for sufficient run off.</i>	Built up areas in particular.	Ōtaki	Female	40 to 44
<i>The stormwater is adequate at the moment. It is not flood prone here and there has been no evidence in seven years. The stormwater has got to be maintained.</i>	Ōtaki.	Ōtaki	Female	70 to 74
<i>There are issues around flow.</i>	Dale Road gets blocked by grass growing over the drains and backs up the street.	Paekākāriki-Raumati South	Male	50 to 54
<i>There is a lot of clean up and things get broken.</i>	Anywhere close to the beach. Riddles Café.	Paraparaumu	Female	18 to 19
<i>They don't clean up after spraying the weeds and it just all mounts up and flood. I sometimes go and clean it up and monitor gutter clearances. When there's high wind, they need to come through and clean out drains before it rains.</i>	Everywhere.	Paekākāriki-Raumati South	Male	35 to 39
<i>We always get flooding every time it rains and are not connected to stormwater.</i>	Private lane off Eatwell Avenue.	Paraparaumu	Male	50 to 54
<i>We are not prepared for flooding as such. I had to go out and clear it with a spade.</i>	Outside my house.	Paraparaumu	Female	65 to 69
<i>We are traditionally making more water in the summer, and</i>	Kāpiti Coast Council.	Paekākāriki-Raumati South	Male	55 to 59

the Council needs to get their act together because ratepayers do not get anything from the Kāpiti Coast Council.

<i>We get flooded quite regularly and the Council don't come and clear the drains.</i>	<i>Ōtaki area.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>65 to 69</i>
<i>When it rains and the streets flood.</i>	<i>Kāpiti Coast area.</i>	<i>Waikanae</i>	<i>Female</i>	<i>70 to 74</i>

Q14b. Reasons for agreement that the water delivered by the Council supply is of an acceptable quality

Verbatim comment	Ward/Area	Gender	Age
<i>Bore is bad but Council supply is good.</i>	Paraparaumu	Male	70 to 74
<i>It's fundamental to maintain our health and sustain life.</i>	Paraparaumu	Male	60 to 64
<i>I am particularly happy. There are never any problems and it is always there.</i>	Waikanae	Male	65 to 69
<i>I am satisfied and fully happy with the taste.</i>	Waikanae	Male	60 to 64
<i>I can drink it, and it is free of chlorine.</i>	Ōtaki	Male	55 to 59
<i>I don't know of anyone sick from water.</i>	Ōtaki	Female	70 to 74
<i>I drink it and don't get sick.</i>	Ōtaki	Female	65 to 69
<i>I drink it.</i>	Paraparaumu	Female	70 to 74
<i>I drink it. A couple of weeks ago it tasted disgusting, but it is better now.</i>	Paraparaumu	Female	30 to 34
<i>I find its quality so good that I drink it from the tap.</i>	Ōtaki	Female	65 to 69
<i>I have no issues.</i>	Waikanae	Male	35 to 39
<i>I have no problems with it. I have a filter system.</i>	Ōtaki	Male	65 to 69
<i>I never have any problems with it.</i>	Paraparaumu	Male	75 years and older
<i>It comes out of the Hautere water supply.</i>	Ōtaki	Female	50 to 54
<i>It doesn't poison me.</i>	Waikanae	Male	75 years and older
<i>It has always been good and has never been cut off.</i>	Ōtaki	Female	35 to 39
<i>It is always there and there are no problems with it. It is good quality.</i>	Ōtaki	Male	75 years and older
<i>It is clean and there is plenty of it. We don't have fluoride in our water and in my opinion fluoride protects youngsters' teeth.</i>	Ōtaki	Female	55 to 59
<i>It is drinkable.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>It is good.</i>	Paekākāriki-Raumati South	Male	25 to 29

<i>It is great water.</i>	Ōtaki	Male	50 to 54
<i>It is obvious, we need good water for disease.</i>	Paraparaumu	Male	35 to 39
<i>It is tested regularly.</i>	Paraparaumu	Female	55 to 59
<i>It tastes so much better than the Wellington water. There has never been any trouble with it.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>It's a good supply and acceptable. I don't get carried away about fluoridation.</i>	Waikanae	Male	75 years and older
<i>It's always clean and is always there.</i>	Paekākāriki-Raumati South	Male	45 to 49
<i>It's got to be really healthy and clean or else we would have a lot of sick people.</i>	Ōtaki	Male	55 to 59
<i>It's essential and there are no problems with the taste.</i>	Ōtaki	Female	60 to 64
<i>It's wet.</i>	Paraparaumu	Male	25 to 29
<i>I've never had a problem with the quality of water.</i>	Waikanae	Male	65 to 69
<i>Lucky in Ōtaki.</i>	Ōtaki	Male	60 to 64
<i>Most of the time it is river water.</i>	Waikanae	Male	55 to 59
<i>Needs to be safe to drink and I pay for it through my rates and keeps the community healthy.</i>	Paraparaumu	Female	40 to 44
<i>Never had it fail, it's always there and always clean.</i>	Waikanae	Male	75 years and older
<i>Ōtaki's water is independent of issues of other places and there are no problems.</i>	Ōtaki	Male	60 to 64
<i>Perfectly healthy and safe but not fluoridated which would be good.</i>	Ōtaki	Female	65 to 69
<i>Safe and it tastes fine.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Taste is good, pressure is good, never had a problem.</i>	Ōtaki	Female	50 to 54
<i>Tastes good, makes a good cup of tea too.</i>	Paraparaumu	Female	70 to 74
<i>The Ōtaki River has a good supply of water.</i>	Ōtaki	Female	70 to 74
<i>The taste.</i>	Paraparaumu	Female	40 to 44
<i>The water I run out of the tap is fine.</i>	Ōtaki	Female	75 years and older
<i>The water is fine coming out of the taps. There were a lot of minerals in the water a few weeks ago. It depends on the flow of the river.</i>	Waikanae	Female	75 years and older
<i>There are no problems and I don't want fluoridation.</i>	Paekākāriki-Raumati South	Female	Refused
<i>There are no problems and it tastes fine.</i>	Ōtaki	Female	40 to 44

<i>There are no problems in Ōtaki.</i>	Ōtaki	Female	60 to 64
<i>There is no problem with it.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>They tell us it is.</i>	Paraparaumu	Female	75 years and older
<i>Water does not have any bad taste or smell.</i>	Waikanae	Male	70 to 74
<i>We are drinking it.</i>	Paraparaumu	Female	25 to 29
<i>We are hand filtered and it does not have fluoride.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>We can drink it straight from the tap.</i>	Ōtaki	Female	35 to 39
<i>We get good water. Overseas you can get diseases, so the water here is great.</i>	Waikanae	Male	65 to 69
<i>We have to pay rates for this so it is good water.</i>	Paraparaumu	Female	65 to 69
<i>We use tap water no problems.</i>	Paraparaumu	Female	65 to 69
<i>What we need to exist and arrive in a safe manner.</i>	Ōtaki	Male	45 to 49
<i>Yes.</i>	Paraparaumu	Male	75 years and older

Q14b. Reasons for disagreement that the water delivered by the Council supply is of an acceptable quality

Verbatim comment	Ward/Area	Gender	Age
<i>At times.</i>	Paraparaumu	Female	70 to 74
<i>Bore water and the metering.</i>	Paraparaumu	Male	50 to 54
<i>Bore water has messed up my own electric jug and my friends' one too.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>Bore water ruined my jug and hot water cylinder. It is usually fine. Water shortages haven't been prepared for by people in the area and it is going to get worse.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Bore water tastes no good and damages appliances and fixtures and fittings.</i>	Paraparaumu	Female	55 to 59
<i>Bore water. You never know what is going to be in it when you drink it.</i>	Paraparaumu	Male	35 to 39
<i>Far too much bore water, I had to replace elements in hot cylinder twice in ten years. Washing machine makes so much noise from calcium deposits.</i>	Paraparaumu	Female	75 years and older
<i>I am not happy with bore water and should use the nature sources of water supply.</i>	Paraparaumu	Male	75 years and older
<i>I buy or boil my water, I never drink straight from the tap.</i>	Paraparaumu	Female	75 years and older
<i>I can't stand the taste of it. I buy bottled water to drink. Have a brand new</i>	Paekākāriki-Raumati South	Male	55 to 59

<i>kettle, it is completely scaled after one week.</i>			
<i>I don't think anyone who is on the coast wants to be on bore water or on a water meter. My jug has had it because of the bore water. I am wondering what the state of my hot water cylinder is. I am really unimpressed with the water meters and we should have had a dam. If we want to put a water tank in, they charge a huge fee. I don't agree with the choices they have made with water management both short and long term.</i>	Waikanae	Female	45 to 49
<i>I don't think it is acceptable, I think it is totally unacceptable when the bore is opened.</i>	Ōtaki	Female	55 to 59
<i>I don't like drinking salt water.</i>	Waikanae	Male	75 years and older
<i>I want the fluoride taken out for health reasons.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>I would insist that we do not have poisonous chemicals such as fluoride added to our water.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>If the Council was to drink the water they would probably get sick, it's the bore water that is connected to the supply that is the problem. We don't have a water shortage problem, we have a storage problem.</i>	Paraparaumu	Male	55 to 59
<i>In the summer our water was 80% bore water. The children won't drink the water. We encourage them to drink water, but it's not drinkable.</i>	Paraparaumu	Female	35 to 39
<i>It does not taste nice at all.</i>	Paraparaumu	Male	65 to 69
<i>It doesn't taste any good.</i>	Paraparaumu	Female	50 to 54
<i>It has got chemicals and fluoride in it.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>It has to be boiled.</i>	Paraparaumu	Female	60 to 64
<i>It is of poor quality, we shouldn't have to use boiled water and it is definitely full of minerals.</i>	Paraparaumu	Female	65 to 69
<i>It is full of chlorine which I can smell in the water and I have had to put a filter in.</i>	Waikanae	Female	70 to 74
<i>It is not good quality water.</i>	Ōtaki	Female	50 to 54
<i>It is not very nice and the quality is disgusting.</i>	Paraparaumu	Male	40 to 44
<i>It's disgusting, tastes terrible, it has chlorine in it.</i>	Paraparaumu	Female	65 to 69
<i>It is swamp water, it tastes revolting and I have to buy bottle water. You can't drink it.</i>	Waikanae	Female	75 years and older
<i>It stinks and because when you drink that kind of water you have to believe</i>	Waikanae	Female	65 to 69

<i>that it's not healthy. When they turn that water onto the bore that's what we get.</i>			
<i>It tastes awful during the summer.</i>	Paraparaumu	Male	50 to 54
<i>It tastes disgusting and now we have to pay for it and still pay for it at the supermarket to drink.</i>	Waikanae	Female	40 to 44
<i>It tastes foul, like mud.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>It tastes horrible, they have wasted a lot of money doing things that they could have done first time around.</i>	Paekākāriki-Raumati South	Male	18 to 19
<i>It tastes horrible.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>It tastes like dirt.</i>	Paraparaumu	Female	50 to 54
<i>It tastes like saline solution.</i>	Paraparaumu	Female	55 to 59
<i>It tastes terrible and I am dead against fluoride in the water.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>It wrecks my electrics.</i>	Paraparaumu	Female	65 to 69
<i>It's horrible. It tastes like horrible things.</i>	Waikanae	Female	18 to 19
<i>It's mostly bore water and it's not nice.</i>	Paraparaumu	Female	18 to 19
<i>I'm not convinced that bore water is healthy.</i>	Paraparaumu	Female	18 to 19
<i>It's not very good.</i>	Paraparaumu	Female	75 years and older
<i>Over summer, bore is not of good quality. In general it is okay. They can come and clean our windows.</i>	Paraparaumu	Male	70 to 74
<i>So when the bore water is going the water is horrible but the normal water supply is on its own good.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>Taste.</i>	Waikanae	Female	60 to 64
<i>The bore water has a rubbish taste. The minerals destroy jugs and water cylinders. It is too high in minerals and children who are intolerant have to buy bottled water as it affects their stomachs.</i>	Paraparaumu	Female	45 to 49
<i>The bore water in summer.</i>	Waikanae	Male	40 to 44
<i>The bore water made our hot water cylinder blow up and our kettle die, it tastes awful.</i>	Paraparaumu	Female	50 to 54
<i>The bore water.</i>	Paraparaumu	Female	70 to 74
<i>The fluoride.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>The Kāpiti Coast Council shouldn't be charging for water. We already get</i>	Paekākāriki-Raumati South	Male	55 to 59

charged in our rates, and they should not be charging extra for water. Kāpiti Council is a joke and are getting everything wrong. They can't even represent the Kāpiti Coast area.

<i>The quality and consistency is really bad.</i>	Paekākāriki-Raumati South	Female	40 to 44
<i>The quality is compromised by the poor water that is injected into it.</i>	Paraparaumu	Male	70 to 74
<i>The quality is not the best and needs to be tested more often in the area of Ōtaki.</i>	Ōtaki	Male	75 years and older
<i>The taste is not good. The bore affects the electrics of kettles and hot water.</i>	Paraparaumu	Male	40 to 44
<i>The taste of the water is horrible, no different in winter. Worse in Waikanae than the rest of Kāpiti.</i>	Waikanae	Female	30 to 34
<i>The water is horrendous. My son as an infant was refusing formula as it was being watered down with tap water. I was unaware of why until I made a cup of tea and was informed by the Council that we receive bore water through our taps. I personally have had to replace multiple kettles, for example four kettles in 8 years as a result of the low quality of the water.</i>	Paraparaumu	Female	45 to 49
<i>The water is of poor quality has too much chemicals in it and does too much damage.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>There is too much calcium in it. It creates havoc with household equipment.</i>	Paraparaumu	Male	75 years and older
<i>Too many minerals.</i>	Paraparaumu	Male	70 to 74
<i>Too much bore water.</i>	Paraparaumu	Male	50 to 54
<i>Water in general is adequate, but when we are on bore water the taste is foul, unhealthy, it ruins jugs, hot water cylinders and sewer pumps.</i>	Ōtaki	Female	45 to 49
<i>We are put on to bore water during summer.</i>	Waikanae	Female	65 to 69
<i>We have a filter because of the taste.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>When it's supplemented by bore water, the quality is poor.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>When we change to bore water I can see what it does by the kettle and the horrible taste.</i>	Paraparaumu	Female	65 to 69
<i>When we run out of water in Paraparaumu we get it out of the rivers. It is when we go to the bore water the jug starts crackling within a week because of the iron and other minerals in it. The bore water is making people ill. We have a huge container of water that we buy for use in the jug and drinking at the moment.</i>	Paraparaumu	Female	60 to 64

<i>When you are forced to buy bottled water because the Council supply tastes like mud, it's poor.</i>	Paraparaumu	Male	65 to 69
--	-------------	------	----------

Q14c. Reasons for agreement that Council's road safety programme is improving the safety environment for your own or your children's travel

Verbatim comment	Ward/Area	Gender	Age
<i>Better roads and better road safety.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>I am on the road safety committee.</i>	Paraparaumu	Female	55 to 59
<i>I am satisfied with it.</i>	Waikanae	Female	75 years and older
<i>I am seeing more cycleways and separate walkways. They could be better.</i>	Paraparaumu	Male	40 to 44
<i>I have never had a problem with the safety issues.</i>	Waikanae	Male	65 to 69
<i>I have never seen anything to say that it's not.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>I think the school travel planners work very hard to achieve just that.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>I think there is plenty of signage.</i>	Paraparaumu	Female	65 to 69
<i>I think they are looking after the roads where the schools are and the signage has improved and the quality of the roads has improved.</i>	Ōtaki	Female	75 years and older
<i>It is a positive impact on children's safety.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>It is all about life, you have to be safe. I think it is coast lands quality, for example potholes near the Warehouse and Noel Leemings are appalling.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>It is good.</i>	Ōtaki	Male	50 to 54
<i>It is keeping people safe.</i>	Paraparaumu	Female	30 to 34
<i>It is very good and well invested.</i>	Paraparaumu	Male	55 to 59
<i>It seems all right.</i>	Ōtaki	Female	55 to 59
<i>Just because the pressure placed on State Highway 1 will go and the roads will be a lot safer for the locals.</i>	Ōtaki	Male	60 to 64
<i>My driving is fine.</i>	Paraparaumu	Female	75 years and older
<i>Nothing negative, family are all alive.</i>	Waikanae	Female	75 years and older
<i>Over the region, it is good.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>Provide safety on the roads.</i>	Paekākāriki-Raumati South	Female	65 to 69
<i>Safety has to be up there.</i>	Ōtaki	Female	50 to 54
<i>Sign post and warnings conducive to safe driving.</i>	Paraparaumu	Female	75 years and older

<i>The footpath next to my boy's school at Raumati.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>The planned bypass is going to take heavy traffic off central road where most people travel and it will reduce flow.</i>	Ōtaki	Male	45 to 49
<i>The resources put into the programme.</i>	Ōtaki	Female	35 to 39
<i>There are a lot of changes that have happened In Otaihangā, for example a roundabout that was put in and the expressway will hopefully decrease the travel time to Wellington.</i>	Paraparaumu	Male	25 to 29
<i>There are raised road humps around schools.</i>	Paraparaumu	Male	40 to 44
<i>There is new signage around so people know to slow down. The police are also out and about.</i>	Paraparaumu	Male	30 to 34
<i>They are doing the best they can do for people, they seem to be trying to do their best.</i>	Ōtaki	Male	55 to 59
<i>They do what they can.</i>	Ōtaki	Male	60 to 64
<i>They've got more things in place for it to be safer for kids.</i>	Ōtaki	Female	40 to 44
<i>They've improved a lot of the safety issues around schools especially.</i>	Ōtaki	Female	60 to 64
<i>They are doing all the right things and are heading in the right direction.</i>	Waikanae	Male	65 to 69
<i>Transmission Gully improvements. Paekākāriki intersection upgrades.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>We need to have it.</i>	Paraparaumu	Female	70 to 74
<i>We worked for them with the school and had a coordinator come out and the walking buses.</i>	Paraparaumu	Female	40 to 44
<i>You would like to think it is and the amount that is being done for road safety.</i>	Ōtaki	Male	60 to 64

Q14c. Reasons for disagreement that Council's road safety programme is improving the safety environment for your own or your children's travel

Verbatim comment	Ward/Area	Gender	Age
<i>Everyone drives in a crazy manner, with all the road works.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>I am unaware that the Council has a road safety policy in place like Kapiti Road has a traffic flow of twenty thousand vehicles a day and it only has a footpath on one side of it and it is the opposite side to where the kids walk to the local school.</i>	Paraparaumu	Male	55 to 59
<i>I do a lot of cycling and road safety is very poor and can be dangerous at</i>	Paekākāriki-Raumati South	Male	70 to 74

<i>times.</i>			
<i>I don't think the Council does anything to improve safety.</i>	Ōtaki	Male	65 to 69
<i>I don't think they make any difference at all. They run around with their little clip boards, and signs, and nobody took any notice because they think it is a joke. I don't think it is the Councils job to do this. It is the traffic department's job.</i>	Paraparaumu	Female	60 to 64
<i>I see no evidence of a road safety programme.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>I think there needs to be more crossings on Mazengarb Road and maybe more signs about road speeds in areas such as Otaihangā and Mazengarb Road.</i>	Paraparaumu	Female	40 to 44
<i>It has nothing to do with the Council and shouldn't be a Council problem. It is ratepayers' money.</i>	Waikanae	Male	70 to 74
<i>It is not a Council duty. It is for the police to do.</i>	Waikanae	Female	75 years and older
<i>It is not the council's job and is a waste of ratepayers' money. It is parents' job.</i>	Ōtaki	Female	60 to 64
<i>It is not their core business.</i>	Ōtaki	Male	50 to 54
<i>Not enough roads and too many traffic lights and huge congestion which has increased my travel time.</i>	Paraparaumu	Female	55 to 59
<i>The Council should not be involved in that.</i>	Paraparaumu	Male	50 to 54
<i>The street I am on has no footpaths, or curb and channelling. This means that people are required to walk or run on the road, which puts them and drivers of vehicles both at risk.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>There are no footpaths outside my area, and that's between home and school. Kaka and Tui Road areas have from half, to no footpaths.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>There is no evidence of anything done to benefit Otaki.</i>	Ōtaki	Female	70 to 74
<i>There needs to be better signage warning about the road humps that are not crossings for pedestrians.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>Traffic lights and lowered speed limits have created greater congestion and not improved safety at all.</i>	Paraparaumu	Male	50 to 54

Q14d. Reasons for agreement that the transport network contributes positively to your ability to be part of your community

Verbatim comment	Location	Ward/Area	Gender	Age
<i>A great bus and train service.</i>	<i>Kāpiti Coast.</i>	Paraparaumu	Female	70 to 74
<i>Better bus service and better roading.</i>	<i>Kāpiti.</i>	Paraparaumu	Male	55 to 59
<i>Bus service is a good service.</i>	<i>Paraparaumu beach area.</i>	Paraparaumu	Male	75 years and older
<i>Buses and trains available.</i>	<i>Waikanae, Kāpiti and Ōtaki.</i>	Ōtaki	Female	65 to 69
<i>Buses are great, trains are excellent from Waikanae.</i>	<i>Waikanae.</i>	Waikanae	Female	65 to 69
<i>Essential to have buses and the trains.</i>	<i>Waikanae.</i>	Waikanae	Female	40 to 44
<i>Everyone needs to get from a to b.</i>	<i>In general.</i>	Ōtaki	Female	55 to 59
<i>Everything is available where I am.</i>	<i>All around Raumati and Paraparaumu.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>Fewer cars on the roads, the better.</i>	<i>Paekākāriki especially.</i>	Paekākāriki-Raumati South	Female	Refused
<i>Good access is vital to everything.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>Good feedback with public transport.</i>	<i>Kāpiti region.</i>	Waikanae	Female	40 to 44
<i>I can no longer drive so public transport including trains is my main form of transport.</i>	<i>The local community.</i>	Paraparaumu	Female	55 to 59
<i>I can travel for free.</i>	<i>The entire city.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>I don't drive so it's good.</i>	<i>All over the place.</i>	Paraparaumu	Female	65 to 69
<i>I don't drive, so I use the trains all the time, and they work very well for me.</i>	<i>I mainly go from Paekākāriki and Paraparaumu, for shopping.</i>	Paekākāriki-Raumati South	Female	45 to 49
<i>I enjoy public transport.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>I have a SuperGold card and the buses and trains are very good.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>I have a SuperGold card.</i>	<i>Paraparaumu to Wellington.</i>	Paraparaumu	Female	70 to 74
<i>I live at the beach and can get trains to Wellington.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>I only get train and no problems, I drive.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>I rely mostly on public transport, so I don't have issues</i>	<i>I go on the bus and then</i>	Waikanae	Male	75 years and older

<i>driving in traffic.</i>	<i>on the train to Wellington, which is a lot safer than travelling by car, and is cheaper.</i>			
<i>I think because my husband is in a wheelchair and we get out and about.</i>	-	Paraparaumu	Female	70 to 74
<i>I think the services and road conditions. The buses seem to cover an extensive range of areas.</i>	<i>Going into Wellington, my area.</i>	Paraparaumu	Female	25 to 29
<i>I use a car, footpaths and cycle.</i>	<i>Waikanae River track.</i>	Waikanae	Male	55 to 59
<i>I use both trains and buses.</i>	<i>Waikanae.</i>	Waikanae	Male	65 to 69
<i>I use it all the time, a wonderful service.</i>	<i>In and out of town or to the station.</i>	Paraparaumu	Female	70 to 74
<i>I use public transport, buses and trains. It would be nice if a station was created at Raumati South.</i>	<i>All good.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>I use trains to get to work and they are good.</i>	<i>From the coast to Wellington.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>I wouldn't be able to be part of the community without the network.</i>	<i>From where we are to Waikanae.</i>	Ōtaki	Male	45 to 49
<i>Improving quickly and you have a new roadway going through.</i>	<i>Regionally.</i>	Waikanae	Male	65 to 69
<i>It is important, as I hate being stuck in traffic.</i>	<i>Anywhere.</i>	Waikanae	Female	30 to 34
<i>It gives the ability to get around easily.</i>	<i>Waikanae mainly.</i>	Waikanae	Male	35 to 39
<i>It is a good service.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>It is good for everywhere in the region.</i>	<i>Paraparaumu. Everywhere within the region.</i>	Paraparaumu	Female	50 to 54
<i>It is a good, regular service and it is good that the buses meet the trains. We need more parking at the station for cars.</i>	<i>Waikanae Station.</i>	Waikanae	Female	75 years and older
<i>It is well laid out and maintained.</i>	<i>Generally.</i>	Paraparaumu	Female	45 to 49
<i>It lets me get to things, it lets people get together. The public transport system contributes to this.</i>	<i>I am thinking of access to where I live to Kāpiti</i>	Paekākāriki-Raumati South	Female	55 to 59

	Coast through to Wellington.			
It's good to be able to use public transport to get around.	Paraparaumu Beach to station.	Paraparaumu	Male	70 to 74
It's the only way I get around.	Wellington region.	Ōtaki	Male	60 to 64
It's what I use to get to work, and what I use to get around to shop and socialise. I find the service can be temperamental, and it doesn't always arrive when stated on the timetables. Trains and the buses are not actually syncing. The trains are rarely on time.	Kāpiti District. Also to Wellington.	Paraparaumu	Female	45 to 49
One can't be part of the community if one can't get to go.	Waikanae.	Waikanae	Female	75 years and older
People without transport. You need reliable transport. There is nothing worse than being at a train station in the middle of winter waiting for a train.	-	Paekākāriki-Raumati South	Female	25 to 29
Regular service.	Waikanae.	Waikanae	Male	75 years and older
The aged community, a lot of organisations use SuperGold card using buses and trains.	Paraparaumu Beach.	Paraparaumu	Male	70 to 74
The availability of buses. They run at good times.	General.	Paraparaumu	Male	30 to 34
The bus and train services are frequent and regular.	Ōtaki.	Ōtaki	Male	55 to 59
The bus service is great.	To Paraparaumu Station.	Paekākāriki-Raumati South	Female	75 years and older
The bus service is regular.	Waikanae.	Waikanae	Female	75 years and older
The buses and trains are good.	Paraparaumu.	Paraparaumu	Female	65 to 69
The buses connect with the trains. I can walk down the street and catch a bus to the train and get off at Paraparaumu and can be in the middle of town. I can also go to Wellington and can be in town or easily get a bus through the town.	Waikanae.	Waikanae	Male	60 to 64
The electric unit train service is very good.	-	Waikanae	Female	65 to 69
The improvement of the road and expressway and they seem to be doing it.	Kāpiti Road at the lights, once the road is done the traffic should die down a bit.	Paraparaumu	Male	65 to 69
The train and bus networks are adequate for older people.	Especially in Paekākāriki.	Paekākāriki-Raumati South	Female	50 to 54

<i>The train timetable is punctual. Reliable buses can help if there are problems with trains.</i>	<i>Paekākāriki and Raumati.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>The trains and buses.</i>	<i>-.</i>	Waikanae	Female	50 to 54
<i>There are clean tidy buses. The drivers are polished looking and respectable.</i>	<i>Guildford Drive.</i>	Paraparaumu	Female	65 to 69
<i>There are people that can't drive who don't have cars and there's always a bus service.</i>	<i>Nowhere but there's a bus stop outside my front door.</i>	Waikanae	Female	75 years and older
<i>There has got to be a good network to get in and out of Wellington.</i>	<i>The District.</i>	Paraparaumu	Male	45 to 49
<i>There is a bus stops right outside my house.</i>	<i>Town centre.</i>	Paekākāriki-Raumati South	Female	20 to 24
<i>There is good service.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>There is good transport in Paraparaumu.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	40 to 44
<i>There seems to be a lot of bus services around and others in the public seem to be happy.</i>	<i>Ōtaki.</i>	Ōtaki	Female	55 to 59
<i>There's a bus stop right outside my house.</i>	<i>Raumati Beach.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>There's an excellent train service and bus service, regular.</i>	<i>Waikanae.</i>	Waikanae	Male	60 to 64
<i>They are really convenient and helpful getting me to the railway station.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>They do a good job.</i>	<i>Waikanae.</i>	Waikanae	Male	45 to 49
<i>They have buses going. Something is being done and people just need to start using them.</i>	<i>Ōtaki.</i>	Ōtaki	Male	75 years and older
<i>They provide good travel.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>Use the train and it's vaguely reliable.</i>	<i>The Kāpiti train line.</i>	Waikanae	Female	18 to 19
<i>We are on the train service and busses and they pick up and take people to where they need to go.</i>	<i>General location.</i>	Waikanae	Female	65 to 69
<i>We have buses and trains.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>Yes good.</i>	<i>Ōtaki.</i>	Ōtaki	Female	75 years and older

Q14d. Reasons for disagreement that the transport network contributes positively to your ability to be part of your community

Verbatim comment	Location	Ward/Area	Gender	Age
------------------	----------	-----------	--------	-----

<i>Anything north of Ōtaki up to Waikanae is badly serviced.</i>	<i>Ōtaki, Waikanae.</i>	Waikanae	Female	70 to 74
<i>Hardly any transport in my area.</i>	<i>Ōtaki beach.</i>	Ōtaki	Female	45 to 49
<i>I have just written a three page letter to Tranz Metro and sent a copy to KiwiRail. I can send a copy on request. It's a circus.</i>	<i>Kāpiti Coast to Wellington.</i>	Waikanae	Female	75 years and older
<i>I really don't like public transport. It is too expensive.</i>	<i>The whole part.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>It has no significance for me.</i>	<i>My area where I live.</i>	Paraparaumu	Male	75 years and older
<i>It has split our community in half. I have been to a meeting and it was worked out so it was worthless, useless.</i>	<i>Paraparaumu's four lane highway is jammed.</i>	Paekākāriki-Raumati South	Male	45 to 49
<i>It will improve once the Expressway has been finished.</i>	<i>Throughout entire District.</i>	Waikanae	Male	65 to 69
<i>It's not serving the particular District in the right manner as they have changed the bus routes to areas that are too far away from retirement homes and other places that require those services the most.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>No reliable bus service, only one every six hours, none after 6.30pm, no train service.</i>	<i>Ōtaki Beach.</i>	Ōtaki	Female	70 to 74
<i>Not sufficient public transport from Ōtaki to Wellington for the capital connection train and it's not sufficiently subsidised.</i>	<i>Ōtaki to Wellington.</i>	Ōtaki	Female	40 to 44
<i>Public transport is not worth using due to time issues.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	30 to 34
<i>Raumati area. I get a taxi to Paraparaumu station and if the train is going I can get into Wellington station, then I get a taxi from Wellington to Khandallah, then a taxi back to the station, train back to Paraparaumu and from the station to home in a taxi. When it's been fully replaced with a bus, because the bus goes in and out of all the stations, it takes an extra hour compared to the train. Sometimes it means that I've been on the bus for three hours and I'm nearly 85. My son had a stroke in January last year and is now an invalid. His wife is his full time carer. He has two teenage boys and life has been very difficult. I have friends that are</i>	<i>Raumati Station.</i>	Paekākāriki-Raumati South	Female	75 years and older

<i>80 but they only drive locally and won't go on the main road so they can't help me. I am disabled and I find the transport system difficult. It runs in peak hours which is when I try to avoid catching the train or bus with all the people. I find it's not available when I would like to take it. I have made many phone calls to the Railways.</i>				
<i>Terrible, not efficient public transport.</i>	-	Ōtaki	Male	60 to 64
<i>The abysmal placing of lights.</i>	<i>The lights on Kāpiti Road and Arawhata Road. They do not need to be outside the pool.</i>	Paraparaumu	Female	60 to 64
<i>The bus service is not too bad in the morning but if you commute to Wellington, the service at night is slim but if they had smaller buses they could have more on. They need to work with the regional Council to get better trains to reduce the commute time and encourage people to use the trains.</i>	<i>Entire Kāpiti Coast.</i>	Waikanae	Female	30 to 34
<i>The congestion and road works' holdup.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	50 to 54
<i>The Council has ditched us from the rail network, and the buses don't get us to the Coast in a timely manner.</i>	<i>All over, from railway station through to Coastlands.</i>	Ōtaki	Female	35 to 39
<i>The motorway cuts the community in half.</i>	<i>The whole District.</i>	Waikanae	Female	65 to 69
<i>The network doesn't work for me as it does not connect the community very well.</i>	<i>In general.</i>	Paraparaumu	Female	70 to 74
<i>The new motorway is an absolute disaster and not a safe move. It is completely stupid.</i>	<i>State Highway 1.</i>	Paraparaumu	Male	40 to 44
<i>The new transport network is totally contradicting the passive area that we have.</i>	<i>The Expressway they are putting through Kāpiti.</i>	Paraparaumu	Female	55 to 59
<i>The township is going to be affected by the new expressway.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>The transport for Ōtaki is rubbish. There is no reliable transport available where I live.</i>	<i>Ōtaki.</i>	Ōtaki	Female	50 to 54
<i>There are no trains from Ōtaki. There are only buses every</i>	<i>Ōtaki and Kāpiti.</i>	Ōtaki	Female	75 years and older

hour and only go as far as Waikanae. It's inconvenient for people who have kids or elderly. There is no understanding for people in regards to not being able to carry things for great distances.

<i>There are too many mismatched intersections in the community.</i>	<i>On Kāpiti Road.</i>	Paraparaumu	Male	55 to 59
<i>There are totally inadequate facilities. The train at Waikanae is 16 kilometres away and there are only two buses day which go south. There are none going north.</i>	<i>Ōtaki</i>	Ōtaki	Female	70 to 74
<i>There is no bus available to Levin from Kāpiti region, there are difficulties with catching buses from Wellington to Ōtaki in events of the lines being worked on.</i>	<i>Ōtaki.</i>	Ōtaki	Female	65 to 69
<i>There is no bus service to Otaihangā and we need a bus to get to the train station.</i>	<i>Otaihangā.</i>	Paraparaumu	Male	60 to 64
<i>There is no public transport in my area and I am forced to use State Highway 1.</i>	<i>Te Horo.</i>	Ōtaki	Female	55 to 59
<i>They took the rail network from Waikanae and it does not reach Ōtaki. There is no taxi service in Ōtaki making transport from the rail service difficult. The only taxis to Ōtaki are from Waikanae or Paraparaumu making it very expensive.</i>	<i>Ōtaki.</i>	Ōtaki	Female	35 to 39
<i>To get to Paraparaumu I have to get to Waikanae. There is a poor train and bus service in Ōtaki.</i>	<i>Ōtaki.</i>	Ōtaki	Male	65 to 69
<i>We don't have any public transport at all.</i>	<i>Ōtaki area.</i>	Ōtaki	Male	65 to 69
<i>We have a bus network of 40 seater buses which carry two people. We need smaller vehicles more often.</i>	<i>The entire region has public transport system which is very difficult to make part of your daily transport needs.</i>	Paekākāriki-Raumati South	Male	55 to 59

Q17a. Reasons for agreement that car drivers can freely choose the way they travel

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Buses go past my door, the road network is quite good.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>Car drivers are a majority.</i>	<i>All around Ōtaki.</i>	Ōtaki	Male	35 to 39
<i>Each to their own.</i>	-	Paraparaumu	Female	70 to 74
<i>Everywhere I want to go, there's a road.</i>	<i>Regionally.</i>	Waikanae	Male	65 to 69
<i>Footpaths are restricted.</i>	-	Waikanae	Male	55 to 59
<i>I am not sure.</i>	-	Paraparaumu	Female	65 to 69
<i>I believe in freedom of choice.</i>	-	Paraparaumu	Female	70 to 74
<i>I can drive where I want.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>I can get where I want to go.</i>	<i>Ōtaki.</i>	Ōtaki	Female	75 years and older
<i>I can go wherever I wish.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>I can take the car where I can go freely.</i>	<i>Waikanae Beach.</i>	Waikanae	Male	75 years and older
<i>I can use the lights to my advantage, crossings and roundabouts.</i>	<i>All of Kāpiti District.</i>	Ōtaki	Male	75 years and older
<i>I can't walk the length and the car is a valuable to me as I live on a hill side.</i>	<i>Waikanae.</i>	Waikanae	Male	70 to 74
<i>I can't think of a case where they can't.</i>	<i>Anywhere in general in the Kāpiti Coast.</i>	Paraparaumu	Female	25 to 29
<i>I don't have any trouble but due to health issues I need to be able to use the roads.</i>	<i>Anywhere.</i>	Ōtaki	Male	75 years and older
<i>I don't think there is anywhere they can't go.</i>	<i>Local area.</i>	Ōtaki	Female	70 to 74
<i>I don't have any problems.</i>	<i>The region as a whole.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>I feel safe on all roads.</i>	<i>Throughout the whole Kāpiti Council District.</i>	Waikanae	Female	75 years and older
<i>I have a choice.</i>	-	Paraparaumu	Female	70 to 74
<i>I have had no issues and the roads have a quite good wide edge.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>I have never known I can't.</i>	<i>Kāpiti Coast.</i>	Paraparaumu	Male	50 to 54
<i>I have no difficulty getting around the Kāpiti area, Paraparaumu Beach to Wellington.</i>	<i>Kāpiti, Paraparaumu Beach and Wellington.</i>	Paraparaumu	Male	70 to 74

<i>I have no issues getting from place to place 90 percent of the time.</i>	<i>Anywhere.</i>	Paraparaumu	Male	25 to 29
<i>I haven't been stopped from anywhere I want to go.</i>	<i>Waikanae.</i>	Waikanae	Female	65 to 69
<i>I haven't had any problems anywhere.</i>	<i>Raumati and Paraparaumu.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>I like to visit friends.</i>	<i>Paraparaumu to Wellington.</i>	Paraparaumu	Female	70 to 74
<i>I live in an area which gets congested and I like having an alternative route.</i>	<i>Paraparaumu to Waikanae is the one road which is the worst.</i>	Ōtaki	Male	65 to 69
<i>I never have any trouble apart from traffic lights.</i>	<i>Generally.</i>	Waikanae	Male	65 to 69
<i>I put my foot on the pedal and away I go.</i>	<i>Wellington and Palmerston North.</i>	Ōtaki	Female	50 to 54
<i>I think the roading network is very good and will get better with the expressway.</i>	<i>Round where I want to go.</i>	Waikanae	Male	70 to 74
<i>If I want to go somewhere I should be able to go where I want to go.</i>	-	Waikanae	Female	60 to 64
<i>If there is a wide choice of roads and ways to go around in this area.</i>	<i>Paraparaumu, Waimate.</i>	Paraparaumu	Male	65 to 69
<i>It can only get better with the new expressway.</i>	<i>Regionally.</i>	Waikanae	Female	40 to 44
<i>It depends on where they are going to and whether they have to take an alternative route.</i>	<i>In general all areas.</i>	Paraparaumu	Female	65 to 69
<i>It gives me independence.</i>	<i>For family and community actively.</i>	Waikanae	Female	65 to 69
<i>It gives us free will.</i>	<i>In general.</i>	Ōtaki	Female	55 to 59
<i>It is my choice where I go.</i>	<i>Kāpiti, Wellington.</i>	Waikanae	Female	75 years and older
<i>It is part of democracy.</i>	<i>Not really.</i>	Paraparaumu	Male	65 to 69
<i>It is the convenience and safety it provides when the Expressway is finished.</i>	<i>Ōtaki.</i>	Ōtaki	Male	65 to 69
<i>It is up to the driver's free choice.</i>	-	Waikanae	Female	70 to 74
<i>It's important to be able to.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>Matter of choice and you do have them.</i>	<i>Kāpiti Road is a</i>	Paekākāriki-Raumati South	Female	55 to 59

	<i>nightmare particularly at peak times.</i>			
<i>May it last.</i>	<i>Regionally.</i>	Waikanae	Female	75 years and older
<i>People have their own ways to get from A to B.</i>	-	Paekākāriki-Raumati South	Female	75 years and older
<i>Road works are ongoing for two years but normally there is good roading.</i>	<i>Waikanae.</i>	Waikanae	Male	60 to 64
<i>Roads are good.</i>	<i>Only Kāpiti Road is bad at the moment.</i>	Paraparaumu	Male	70 to 74
<i>The roads are easily accessible.</i>	<i>The Paraparaumu region as a whole.</i>	Paraparaumu	Female	50 to 54
<i>Their own choice.</i>	<i>Wellington area.</i>	Paraparaumu	Male	75 years and older
<i>There are a lot of options to choose from where I am.</i>	<i>Raumati South.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>There are more than enough roads available.</i>	<i>No, throughout whole area.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>There are no hurdles, road works are at a minimum and haven't restricted me.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>There are no issues besides things like accidents which can't be avoided.</i>	<i>Between Ōtaki and Paraparaumu.</i>	Ōtaki	Female	40 to 44
<i>There are no problems with the roads.</i>	<i>Needs an expressway south.</i>	Ōtaki	Female	60 to 64
<i>There are no problems.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>There are no restrictions on where I need to go. Parking is good too.</i>	<i>Generally.</i>	Waikanae	Female	65 to 69
<i>There are not many hold ups and are usually drivers' fault.</i>	<i>Paraparaumu to Wellington.</i>	Paraparaumu	Female	65 to 69
<i>There are options and they can choose the way to go.</i>	<i>Kāpiti.</i>	Paraparaumu	Male	25 to 29
<i>There are such a variety of ways one can use to get to the one place they want to.</i>	<i>District wide.</i>	Paraparaumu	Female	65 to 69
<i>There is no delay and we can come and go as required.</i>	<i>Whole area.</i>	Waikanae	Female	70 to 74
<i>They can catch trains as well.</i>	<i>Regional.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>They can choose how they travel.</i>	<i>Any area.</i>	Paraparaumu	Male	35 to 39
<i>They can go anywhere. There are no restrictions.</i>	<i>The whole of Kāpiti Coast.</i>	Paekākāriki-Raumati South	Female	25 to 29

<i>They can unless they are held up by road works.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	40 to 44
<i>They certainly can.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>They choose where they can go.</i>	<i>Waikanae.</i>	Waikanae	Female	40 to 44
<i>They have 100% choice because they're driving a car.</i>	-	Waikanae	Female	35 to 39
<i>They have a right to.</i>	<i>Raumati and Paraparaumu.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>They have freedom of choice.</i>	-	Ōtaki	Female	45 to 49
<i>They have options, where people who can't drive don't have options.</i>	<i>The community.</i>	Paraparaumu	Female	55 to 59
<i>Time is important for people to get their jobs done.</i>	<i>Rimu Road, Kāpiti Road too congested at certain times.</i>	Paraparaumu	Female	50 to 54
<i>We have all got to be able to get in our cars and drive safely to our destination.</i>	<i>Anywhere in general.</i>	Paraparaumu	Male	75 years and older
<i>We have got lots of ways you can choose here and it doesn't bother me that I need to change routes to avoid a busy Kāpiti Road.</i>	<i>Kāpiti Road.</i>	Paraparaumu	Female	60 to 64
<i>We seem to have a good variety of signs, parking, and roads. All in all they are very good.</i>	<i>Ōtaki.</i>	Ōtaki	Female	55 to 59
<i>We still have lots of roads to travel on without having to go onto the main roads.</i>	<i>Waikanae back road to the garden centre.</i>	Paraparaumu	Female	75 years and older
<i>We want to be able to reduce the time it takes to arrive.</i>	<i>Where I live.</i>	Waikanae	Male	70 to 74
<i>You can choose.</i>	<i>Driving from Paraparaumu Beach to Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>You can use the network, which isn't that bad.</i>	-	Paraparaumu	Female	25 to 29
<i>You hardly see any accidents.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older

Q17a. Reasons for disagreement that car drivers can freely choose the way they travel

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Congestion.</i>	<i>Kāpiti Road.</i>	Paraparaumu	Female	55 to 59
<i>If it is on the Highway, you can't go anywhere much.</i>	<i>Region, the whole coast.</i>	Ōtaki	Male	60 to 64
<i>Insufficient lighting affects safety and visibility on roads.</i>	<i>Regent Drive.</i>	Paraparaumu	Female	75 years and older
<i>It impacts on the travel time and route.</i>	<i>State Highway 1 on the main approach.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>Kāpiti Road is a nightmare. I have to go through five sets of lights to get my daughter to school.</i>	<i>Kāpiti.</i>	Paraparaumu	Female	30 to 34
<i>Kāpiti Road is diabolical, too congested, and pretty constant.</i>	<i>Kāpiti Road.</i>	Paraparaumu	Male	35 to 39
<i>Only one road I can take in my area.</i>	<i>Ōtaki Beach.</i>	Ōtaki	Female	45 to 49
<i>Our roads are shocking. We have such a long way to travel from one beach to another. If we are coming home to Waikanae in commuter traffic it's horrendous.</i>	<i>Kāpiti Primary School and between beaches.</i>	Waikanae	Female	45 to 49
<i>Roads get blocked.</i>	<i>Kāpiti Road.</i>	Paraparaumu	Female	18 to 19
<i>The 4pm to 5.30pm route from Wellington to Paraparaumu has hold ups where the road goes into single lanes.</i>	<i>Wellington to Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>They're looking at fixing but that hasn't been done yet.</i>	<i>Regionally.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>Traffic is bedlam.</i>	<i>State Highway 1, Kāpiti Road, Rimu Road, the Ratanui Road intersection.</i>	Paraparaumu	Female	25 to 29
<i>Waiting patiently for the expressway.</i>	<i>Peka Peka and Raumati South.</i>	Ōtaki	Male	45 to 49
<i>We have no choice.</i>	<i>Te Horo.</i>	Ōtaki	Female	55 to 59
<i>We need speed limits in all areas.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	75 years and older

Q17b. Reasons for agreement that cyclists can freely choose the way they travel

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Access to the beach, people can get to the beach and school.</i>	Waikanae.	Waikanae	Male	75 years and older
<i>Being able to get on my bike to ride safely to my destination.</i>	Anywhere in general.	Paraparaumu	Male	75 years and older
<i>Cycling is good for people and good for their health and can share the road with cars.</i>	Roundabouts where cars and cyclists meet and cyclists and walkways meet.	Paraparaumu	Female	50 to 54
<i>Freedom of choice.</i>	-	Ōtaki	Female	45 to 49
<i>I am a cyclist.</i>	Community.	Paraparaumu	Male	50 to 54
<i>I am always careful with cyclists.</i>	Paraparaumu.	Paraparaumu	Female	75 years and older
<i>I can get anywhere on a bike here.</i>	Regionally.	Ōtaki	Male	60 to 64
<i>I can make choices so can they.</i>	All over.	Waikanae	Male	65 to 69
<i>I can.</i>	Kāpiti Coast.	Paraparaumu	Male	50 to 54
<i>I expect them to use cycleways.</i>	Throughout New Zealand. Kāpiti Road is bad.	Paraparaumu	Female	75 years and older
<i>I get everywhere I want to go.</i>	Regionally.	Waikanae	Male	65 to 69
<i>I rode as I wanted to.</i>	Safe anywhere.	Paekākāriki-Raumati South	Male	35 to 39
<i>I think cyclists should be able to travel any way they want.</i>	Go to a cycle track.	Paraparaumu	Female	75 years and older
<i>I think the roads are clearly marked for them. I can't see them having a problem going anywhere as long as they stick to the rules.</i>	In Ōtaki.	Paekākāriki-Raumati South	Male	75 years and older
<i>If they can ride safely.</i>	Ōtaki.	Ōtaki	Male	50 to 54
<i>It appears to be plenty of cycleways and room.</i>	Paraparaumu.	Paraparaumu	Female	65 to 69
<i>It is easy.</i>	Ōtaki.	Ōtaki	Male	30 to 34
<i>It is good for all travellers to choose the way they travel.</i>	From Ōtaki to Kāpiti would be good, wider cycle track.	Ōtaki	Female	75 years and older
<i>It is their choice.</i>	State Highway 1.	Waikanae	Female	70 to 74
<i>It is their choice.</i>	-	Ōtaki	Female	55 to 59
<i>It's healthy, and young ones should be able to ride to school.</i>	Waikanae.	Waikanae	Male	75 years and older

<i>On Peka Peka Road there are cyclists all over the place and they are out of control.</i>	<i>Peka Peka Road.</i>	Waikanae	Male	50 to 54
<i>Road works are ongoing for two years but normally there is good roading.</i>	<i>Waikanae.</i>	Waikanae	Male	60 to 64
<i>The access ways are available to the cyclists if they choose to.</i>	-	Paraparaumu	Female	75 years and older
<i>The better the facilities the more people will use their bikes instead of their cars.</i>	<i>Ōtaki.</i>	Ōtaki	Male	55 to 59
<i>The cyclists seem to do what they want.</i>	<i>General location.</i>	Ōtaki	Female	70 to 74
<i>The road works don't affect the cycles.</i>	<i>Waikanae.</i>	Waikanae	Female	30 to 34
<i>Their choice.</i>	<i>Wellington area.</i>	Paraparaumu	Male	75 years and older
<i>There are more easy access ways for cyclists.</i>	<i>Waikanae bridge.</i>	Waikanae	Female	45 to 49
<i>There's a very good cycle way between Raumati and Paraparaumu.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>They are a law unto themselves.</i>	<i>Kāpiti.</i>	Paraparaumu	Male	45 to 49
<i>They are not stuck in traffic.</i>	<i>Paraparaumu, Kāpiti Road.</i>	Paraparaumu	Male	18 to 19
<i>They can choose to avoid dangerous areas.</i>	<i>All over the community.</i>	Paraparaumu	Female	65 to 69
<i>They can choose to go where they like.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>They can get everywhere.</i>	<i>Kāpiti region.</i>	Ōtaki	Female	35 to 39
<i>They can get most places. Support for cyclists.</i>	<i>Ōtaki and everywhere.</i>	Ōtaki	Male	60 to 64
<i>They can go where they want.</i>	<i>Ōtaki, Paraparaumu.</i>	Ōtaki	Male	75 years and older
<i>They can take different routes and use cycleways down by the river.</i>	<i>Waikanae.</i>	Waikanae	Female	40 to 44
<i>They can weave in and out of traffic.</i>	<i>Kāpiti.</i>	Waikanae	Female	70 to 74
<i>They chose their own way.</i>	<i>In the area.</i>	Waikanae	Male	75 years and older
<i>They don't follow the road rules, they are a law unto themselves.</i>	-	Ōtaki	Male	65 to 69
<i>They don't get in your way on the roads.</i>	<i>Kāpiti.</i>	Paraparaumu	Male	35 to 39
<i>They go everywhere without obeying the rules.</i>	<i>Whole region.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>They have a right to ride a bike everywhere.</i>	<i>Paraparaumu and</i>	Paekākāriki-Raumati South	Female	75 years and older

	<i>Raumati.</i>			
<i>They have a right to use the road and how they use that right is entirely up to them.</i>	<i>Any area.</i>	Waikanae	Male	70 to 74
<i>They have as much right on the roads as anyone else.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>They have cycleways on the main roads.</i>	<i>Waikanae.</i>	Waikanae	Male	70 to 74
<i>They have more freedom than drivers, for example not getting stuck in traffic.</i>	<i>Waikanae.</i>	Waikanae	Male	35 to 39
<i>To stay off busy and dangerous roads.</i>	<i>In the community.</i>	Paraparaumu	Female	55 to 59
<i>Usually more than one option for cyclists to get to where they want to go.</i>	<i>Few more options with cycleways.</i>	Paraparaumu	Female	40 to 44
<i>We are set up for that and they can choose a range of options, there are lots of ways they can go.</i>	<i>Just Paraparaumu.</i>	Paraparaumu	Female	60 to 64
<i>Yes.</i>	-	Ōtaki	Male	55 to 59

Q17b. Reasons for disagreement that cyclists can freely choose the way they travel

Verbatim comment	Location	Ward/Area	Gender	Age
<i>As an older person I would like to see tracks for cyclists so motorists can see the cyclists' space.</i>	<i>My general location.</i>	Waikanae	Female	65 to 69
<i>Cars are ignorant of bike users. I used to cycle, and cars used to drive so fast, I felt unsafe. It's a mixture between driver awareness and road quality. There is broken glass near the recycling areas, in the gutter by the curbs, as a result of curb side recycling. I personally have been a victim of punctures and as a result of this I have complained to the Council about this matter and had no response. There are areas where the road is not able to be cycled on, and you end up getting in the way of cars.</i>	<i>Valley Road, Ruapehu Street.</i>	Paraparaumu	Female	45 to 49
<i>Cyclists ride over their lanes as they are not big enough.</i>	<i>Kāpiti Road.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>Don't get a lot of choice.</i>	<i>Main roads.</i>	Ōtaki	Female	50 to 54
<i>Getting in and out of Paraparaumu there are no cycle lanes.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>Have to be on state highway, places with no cycle ways like</i>	<i>North of Waikanae after</i>	Ōtaki	Female	65 to 69

<i>dangerous intersections, no network at Paraparaumu and town centre and railway, where there is busy traffic.</i>	<i>Peke Peka.</i>			
<i>I am not a cyclist but I think it would be hugely unsafe in some places.</i>	<i>State Highway 1.</i>	Waikanae	Female	70 to 74
<i>I don't think it is safe for them.</i>	<i>There is not enough room on roads, for example Peka Peka and Paetawa Road.</i>	Waikanae	Female	55 to 59
<i>It is an alternative form of transport. Think of other people.</i>	<i>It is a way of getting from A to B.</i>	Ōtaki	Female	60 to 64
<i>It is dangerous. There is no provision for cyclists, not enough bike racks and inadequate cycle lanes.</i>	<i>Ōtaki.</i>	Ōtaki	Female	70 to 74
<i>More cycle ways are needed.</i>	<i>Around Ōtaki and up and down the Kāpiti Coast.</i>	Ōtaki	Female	70 to 74
<i>Often some of the roads have a small shoulder. Some of our roads are quite narrow.</i>	<i>Rimu Road.</i>	Paraparaumu	Female	35 to 39
<i>Safety wise they can get really injured.</i>	<i>Locally.</i>	Paekākāriki-Raumati South	Male	70 to 74
<i>The cycle lanes are not continuous and are dangerous.</i>	<i>Rimu Road.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>The pressure on the road and the works that are being done.</i>	<i>State Highway, getting out of Paekākāriki.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>There are not that many options.</i>	<i>Ōtaki beach.</i>	Ōtaki	Female	45 to 49
<i>They aren't seen and cycle lanes need to be put in everywhere because we want to encourage exercise.</i>	<i>Pretty much everywhere in Kāpiti.</i>	Paraparaumu	Female	55 to 59
<i>They have to avoid busy roads, and dark areas at night.</i>	<i>The motorway, State Highway 1 and Rosetta Road, and I am afraid I don't know the name of the other road.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>They need to be very careful.</i>	<i>All internal roads and streets.</i>	Paraparaumu	Male	75 years and older
<i>They need to follow any cycle paths.</i>	<i>-</i>	Ōtaki	Female	70 to 74
<i>They need to stay away from cars.</i>	<i>Kāpiti.</i>	Paekākāriki-Raumati South	Female	50 to 54

<i>Very few safe offroad practical commuting cycle routes.</i>	<i>Throughout and between main centres.</i>	Paekākāriki-Raumati South	Male	50 to 54
<i>We can choose routes but they are not safe.</i>	<i>They can't go from one community to another without going onto the State Highway.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>We have no choice.</i>	<i>Te Horo.</i>	Ōtaki	Female	55 to 59

Q17c. Reasons for agreement that pedestrians can freely choose the way they travel

Verbatim comment	Location	Ward/Area	Gender	Age
<i>A large range of choices. There are many, alternate routes to get somewhere.</i>	<i>Paraparaumu and Waimate.</i>	Paraparaumu	Male	65 to 69
<i>Are alert to all other people.</i>	<i>Generally.</i>	Ōtaki	Female	65 to 69
<i>As far as I've seen where I've travelled everything is all good. Footpaths are well maintained and well lit.</i>	<i>Kāpiti region.</i>	Ōtaki	Female	35 to 39
<i>As long as they use their common sense and follow the rules.</i>	<i>Ōtaki.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>Choose where they want to go and the quickest way.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>Everyone has a right to move around safely without being knocked over by a bike or car.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>Footpaths are good around the place so choose a way to go and get there.</i>	<i>Everywhere.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>Footpaths are good, plenty of crossings, you can get across roads satisfactorily.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>Footpaths are well maintained and adequate.</i>	-	Paraparaumu	Female	25 to 29
<i>Freedom of choice.</i>	-	Ōtaki	Female	45 to 49
<i>Freedom to go shopping, and to sports fields.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>Good crossings on heavily trafficked roads as long as they are not jay walking they can get about okay.</i>	<i>General areas.</i>	Ōtaki	Male	65 to 69
<i>Good footpaths.</i>	<i>Waikanae Beach.</i>	Waikanae	Male	70 to 74
<i>Good.</i>	<i>Local area.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>I agree I can go anywhere.</i>	<i>Kāpiti Coast.</i>	Paraparaumu	Male	50 to 54

<i>I am a walker and I am able to walk where ever I need to.</i>	<i>Ōtaki.</i>	Ōtaki	Female	75 years and older
<i>I am often a pedestrian.</i>	<i>Waikanae, Wellington.</i>	Waikanae	Female	75 years and older
<i>I am very happy and they are in a reasonable condition.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>I do a lot of walking.</i>	<i>The reserves, beach and the river at Waikanae.</i>	Paraparaumu	Female	75 years and older
<i>I don't know, you just can. You can walk everywhere. It's pretty safe here.</i>	<i>The whole area of Paekākāriki, and also to a degree Paraparaumu.</i>	Paekākāriki-Raumati South	Female	45 to 49
<i>I have never had a problem walking that I am aware of. I have never had to find an alternative path when I am walking. I have never thought it was an issue when crossing at specific places.</i>	<i>Around the beach area and estuaries. Also up around the mall or town in the Paraparaumu area. We walk out from our house to the beach, drive to a specific area for a walk, and walk around town, or the estuaries. We have small children, so we don't do really long walks.</i>	Paraparaumu	Female	30 to 34
<i>I have to get to my area safely.</i>	<i>Anywhere in general.</i>	Paraparaumu	Male	75 years and older
<i>I think pedestrians can go just about anywhere.</i>	<i>Paraparaumu apart from Kāpiti Road.</i>	Paraparaumu	Female	70 to 74
<i>I think there are no restrictions.</i>	<i>Around Waikanae Beach and shops.</i>	Waikanae	Male	70 to 74
<i>I think walking the direct route to facilities.</i>	<i>Paraparaumu.</i>	Ōtaki	Female	65 to 69
<i>I think we should be able to go anywhere we like to go.</i>	<i>No specific location.</i>	Ōtaki	Male	75 years and older
<i>It is freedom of choice.</i>	<i>Overall.</i>	Ōtaki	Female	55 to 59
<i>It is safe with good footpaths.</i>	<i>Paekākāriki.</i>	Paekākāriki-Raumati South	Female	70 to 74
<i>It is safe.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>It is the main form of travel for everyone.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>It is their choice where they go.</i>	<i>Ōtaki and Paraparaumu.</i>	Ōtaki	Male	75 years and older

<i>It is their choice.</i>	<i>Paraparaumu area.</i>	Paraparaumu	Male	75 years and older
<i>It's their choice.</i>	<i>No everywhere I choose to go.</i>	Waikanae	Female	70 to 74
<i>It's their choice.</i>	-	Paekākāriki-Raumati South	Male	60 to 64
<i>It's easy enough to go where I need to.</i>	<i>Ōtaki.</i>	Ōtaki	Female	40 to 44
<i>Just around my street annoys me. Elizabeth Street lights are on the side of the street where there are no footpaths.</i>	<i>Locally.</i>	Waikanae	Female	40 to 44
<i>Main road has heavy trucks to be weary of.</i>	<i>Regionally.</i>	Waikanae	Male	65 to 69
<i>May it last.</i>	<i>Regionally.</i>	Waikanae	Female	75 years and older
<i>No roads that we have trouble travelling on, there may be an issue once the expressway is completed.</i>	<i>Kāpiti region.</i>	Waikanae	Male	65 to 69
<i>Nothing impedes walking and getting us to places.</i>	<i>Anywhere.</i>	Paraparaumu	Male	25 to 29
<i>Plenty places to safely walk.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>Road works are ongoing for two years but normally there is good roading.</i>	<i>Waikanae.</i>	Waikanae	Male	60 to 64
<i>Sidewalks are everywhere.</i>	<i>The street, the sidewalks.</i>	Waikanae	Female	18 to 19
<i>Streets and crossings.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>The services available.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>The shortest route.</i>	-	Paekākāriki-Raumati South	Male	75 years and older
<i>There are a few ways to travel across the river for both bikes and pedestrians.</i>	<i>The foot bridges across the Waikanae River.</i>	Waikanae	Male	65 to 69
<i>There are enough pathways to make it convenient.</i>	<i>It is generally easier to walk than many places.</i>	Waikanae	Female	55 to 59
<i>There are footpaths all over the place.</i>	-	Paraparaumu	Female	25 to 29
<i>There are good footpaths.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>There are lots of crossings and lights to cross safely.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	40 to 44
<i>There are many footpaths that are well maintained and there is availability to walk on either side of the road with the comfort of pathways.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>There are not too many around.</i>	<i>Kāpiti.</i>	Paraparaumu	Male	25 to 29
<i>There are pathways.</i>	-	Waikanae	Male	65 to 69

<i>There are plenty of footpaths and tracks around.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>There is no hindrance.</i>	<i>Waikanae.</i>	Waikanae	Male	70 to 74
<i>There seem to be sufficient crossings.</i>	<i>Generally.</i>	Paraparaumu	Female	70 to 74
<i>There shouldn't be anything restricting them.</i>	-	Paraparaumu	Male	65 to 69
<i>There's a very good cycle way between Raumati and Paraparaumu.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>They can choose.</i>	<i>State Highway 1.</i>	Waikanae	Female	70 to 74
<i>They can do what they want.</i>	-	Ōtaki	Female	55 to 59
<i>They can get where they need to as there are good footpaths.</i>	<i>Paekākāriki, Raumati.</i>	Paekākāriki-Raumati South	Female	35 to 39
<i>They can go anywhere they want.</i>	<i>Whole region.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>They can stay out of the way of cars.</i>	<i>In Raumati and Rimu Roads there are no marked cycle lanes. It is dangerous.</i>	Paekākāriki-Raumati South	Male	55 to 59
<i>They can take off where they want to go.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>They can walk anywhere on footpaths.</i>	<i>Kāpiti generally.</i>	Paraparaumu	Male	70 to 74
<i>They can walk everywhere if they have enough time.</i>	<i>- I can walk anywhere.</i>	Paraparaumu	Male	35 to 39
<i>They can walk where they want.</i>	<i>Beach and bush walks.</i>	Waikanae	Female	65 to 69
<i>They got two feet and go where they want.</i>	<i>Footpaths and walkways.</i>	Paraparaumu	Female	40 to 44
<i>They have free access.</i>	<i>All over.</i>	Waikanae	Female	45 to 49
<i>They have the right to walk anywhere.</i>	<i>Raumati and Paraparaumu.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>They have the same right as cyclists.</i>	<i>Anywhere.</i>	Waikanae	Male	70 to 74
<i>They need to be able to decide whether to avoid a dangerous area.</i>	<i>In the community.</i>	Paraparaumu	Female	55 to 59
<i>Walk for miles. On the beach especially.</i>	<i>Region.</i>	Ōtaki	Male	60 to 64
<i>Walking is good for health and pedestrians can share the paths and walkways too.</i>	<i>Coming from Coastlands to Pac N Save pedestrian crossing.</i>	Paraparaumu	Female	50 to 54
<i>We can do whatever we want.</i>	-	Waikanae	Male	55 to 59

<i>We can walk to the bus and choose the way we want to go quicker.</i>	<i>Waikanae.</i>	Waikanae	Female	40 to 44
<i>We don't get held up in traffic.</i>	<i>Ōtaki.</i>	Ōtaki	Male	30 to 34
<i>We have freedom of choice.</i>	-	Ōtaki	Female	45 to 49
<i>We want them to walk, and use cars less.</i>	<i>Ōtaki.</i>	Ōtaki	Male	55 to 59
<i>Where I am footpaths are new, no potholes.</i>	<i>Paraparaumu, Regent Drive.</i>	Paraparaumu	Female	75 years and older
<i>Yes.</i>	-	Ōtaki	Male	55 to 59

Q17c. Reasons for disagreement that pedestrians can freely choose the way they travel

Verbatim comment	Location	Ward/Area	Gender	Age
<i>It is a safety issue. There is insufficient lighting at night and a lack of crossings in Kāpiti Road.</i>	<i>Regent Drive, Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>The footpaths are uneven and sloping down towards the gutter and it's not flat at all. The road users drive on flat surfaces and I wonder why pedestrians can't walk on flat footpaths.</i>	<i>All around Kāpiti locally.</i>	Paekākāriki-Raumati South	Male	70 to 74
<i>The lights for the pedestrians.</i>	<i>Up by the Council building, places that are busy.</i>	Paraparaumu	Male	35 to 39
<i>There are no footpaths on my street. There is not another road in the whole area that does not have a footpath. This is ridiculous.</i>	<i>Dale Road.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>There are not enough pedestrian crossings although they have improved at schools.</i>	<i>Rimu Road from the MetLife Care village to the Manawa Reserve.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>They need to have a look at roads, especially around the schools because some roads are way too dangerous for pedestrians and there is a lot of illegal parking that restricts the view.</i>	<i>Every school around Kāpiti.</i>	Paraparaumu	Female	55 to 59
<i>We are all forced to use the one road and there are no</i>	<i>Te Horo.</i>	Ōtaki	Female	55 to 59

<i>footpaths.</i>				
<i>We have to follow the correct routes. There are too many people walking or cycling with headphones on.</i>	<i>All internal roads.</i>	Paraparaumu	Male	75 years and older

Q17d. Reasons for agreement that the transport corridor is designed to meet the needs of mobility scooter users including seating

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Everybody will need one eventually, and the corridor needs to take this into account.</i>	<i>Waikanae.</i>	Waikanae	Male	75 years and older
<i>Freedom of choice.</i>	-	Ōtaki	Female	45 to 49
<i>I think it is too dangerous for them to go on the road so the footpath is the best place for them.</i>	<i>Generally anywhere.</i>	Paraparaumu	Female	65 to 69
<i>I think that we have an ageing population and it is important that we all have the same access.</i>	-	Paekākāriki-Raumati South	Female	45 to 49
<i>It is safe.</i>	<i>The region.</i>	Waikanae	Male	45 to 49
<i>It's good what I have seen.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>Particularly in our area, the usage of mobility scooters is increasing and they need to be able to reach their destination safely.</i>	<i>Anywhere in general.</i>	Paraparaumu	Male	75 years and older
<i>Plenty of footpaths for scooters.</i>	<i>Ōtaki and Paraparaumu.</i>	Ōtaki	Male	75 years and older
<i>Seem to be.</i>	<i>Regionally.</i>	Waikanae	Female	75 years and older
<i>That is very important.</i>	<i>Waikanae.</i>	Waikanae	Female	60 to 64
<i>The footpaths and roads are of a very high standard in our area.</i>	<i>Waikanae.</i>	Waikanae	Female	40 to 44
<i>The footpaths are big enough to fit them.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	18 to 19
<i>There seems to be plenty of room for scooters.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>There's room, ramps that run off the path and onto the street, there's not many pedestrians for them.</i>	<i>There are a lot of retirement homes in Waikanae and the infrastructure is set up for the elderly, they've done a good job there.</i>	Waikanae	Male	60 to 64

<i>They are entitled to the same as everyone else.</i>	-	Paraparaumu	Male	65 to 69
<i>They do a really good job and help the disadvantaged people and access troubles are dealt with quickly.</i>	<i>The general township.</i>	Waikanae	Male	65 to 69
<i>They don't really have a problem and all is good.</i>	-	Ōtaki	Female	55 to 59
<i>We have a lot of elderly that use mobility scooters.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	25 to 29

Q17d. Reasons for disagreement that the transport corridor is designed to meet the needs of mobility scooter users including seating

Verbatim comment	Location	Ward/Area	Gender	Age
<i>A mobility scooter driving on my road would be a target for being hit in my opinion.</i>	<i>Dale Road.</i>	Paekākāriki-Raumati South	Male	25 to 29
<i>All of the road works that are happening and it is too dangerous.</i>	<i>Kāpiti Road.</i>	Paraparaumu	Female	50 to 54
<i>Considering it's a retirement village, there are rubbish footpaths with not enough room.</i>	<i>Down Kāpiti Road.</i>	Paekākāriki-Raumati South	Male	35 to 39
<i>Driving down the road and you see one with a flag they should be on the footpath not on the road.</i>	<i>Around the Waikanae town centre.</i>	Waikanae	Male	75 years and older
<i>Footpaths are not flat and are very uneven, so we drive on the road.</i>	<i>Kāpiti area.</i>	Paekākāriki-Raumati South	Male	70 to 74
<i>I can't go anywhere, around town only.</i>	<i>Regionally.</i>	Ōtaki	Male	60 to 64
<i>I don't think it's safe on the footpath or roads, and it is unsafe going up and down kerbs.</i>	<i>Kāpiti Road.</i>	Paraparaumu	Female	35 to 39
<i>I have a friend who uses a motorised wheelchair. Some footpaths are dangerous and there is limited availability.</i>	<i>Kāpiti Road.</i>	Waikanae	Female	65 to 69
<i>I have witnessed a person on a mobility scooter tip over due to the uneven surface of the footpath, this occurred in Rangiora Road.</i>	<i>Ōtaki.</i>	Ōtaki	Female	65 to 69
<i>I see them using roads rather than footpaths. These are not designed for mobility scooters and walkers and cyclists. With the aging population it covers a large area.</i>	<i>All over.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>I think they would get killed.</i>	<i>Main highways.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>It is not at the moment, as footpaths are not safe and need</i>	<i>Waerenga Road, Ōtaki.</i>	Ōtaki	Female	70 to 74

<i>fixing up. Some are being fixed up at the moment.</i>				
<i>It is very dangerous.</i>	<i>Te Horo.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>55 to 59</i>
<i>Mobility scooters are safer on the road. The roads in my area slope down towards the footpaths and are uneven so some people drive on the roads.</i>	<i>Waikanae is good but not in Raumati.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>75 years and older</i>
<i>More are needed.</i>	<i>Raumati.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>75 years and older</i>
<i>More seating is needed in Paraparaumu.</i>	<i>More seating in Paraparaumu.</i>	<i>Waikanae</i>	<i>Male</i>	<i>65 to 69</i>
<i>No as paths are not wide enough or level. They take up a lot of the footpath and they are not smooth at all.</i>	<i>Kāpiti.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>55 to 59</i>
<i>No facility for them.</i>	<i>Region.</i>	<i>Waikanae</i>	<i>Male</i>	<i>65 to 69</i>
<i>Nowhere to use mobility scooters here.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>50 to 54</i>
<i>People are driving mobility scooters on the road which is frightening.</i>	<i>Kāpiti Road.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>60 to 64</i>
<i>People with disability scooters don't have right of way.</i>	<i>All over New Zealand.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>50 to 54</i>
<i>The driveways and the kerbs of the street are too inconsistent and are dangerous to cross.</i>	<i>Waikanae.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>25 to 29</i>
<i>The driveways cross footpaths and make them lumpy so scooter drivers cannot go over them.</i>	<i>Paraparaumu Beach.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>70 to 74</i>
<i>The footpaths generally are too narrow.</i>	<i>In general.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>50 to 54</i>
<i>The pathways are narrow and roads are wide.</i>	<i>-</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>18 to 19</i>
<i>The route is still not clear.</i>	<i>Kāpiti.</i>	<i>Paraparaumu</i>	<i>Male</i>	<i>45 to 49</i>
<i>There are so many footpaths that are shocking. With the road works some places are a bit dodgy to ride on.</i>	<i>Kāpiti Road, Paraparaumu Centre.</i>	<i>Paraparaumu</i>	<i>Female</i>	<i>45 to 49</i>
<i>There is no provision for passing bays if one is driving a mobility scooter.</i>	<i>Kāpiti Coast.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>75 years and older</i>
<i>There is not a lot of provision for mobility scooters. It is dangerous.</i>	<i>Ōtaki anywhere.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>65 to 69</i>
<i>There's no footpath on my side of the road.</i>	<i>Rangiuru Road.</i>	<i>Ōtaki</i>	<i>Female</i>	<i>60 to 64</i>
<i>There's no room and the road is too narrow to allow it.</i>	<i>Everywhere south of Waikanae River.</i>	<i>Paekākāriki-Raumati South</i>	<i>Female</i>	<i>50 to 54</i>
<i>There's not much seating in the area.</i>	<i>Ōtaki.</i>	<i>Ōtaki</i>	<i>Male</i>	<i>65 to 69</i>

<i>There's nowhere for them to go apart from the footpath or roads. They do not have their own place.</i>	<i>Kāpiti Road.</i>	Paekākāriki-Raumati South	Female	55 to 59
<i>They are not designed to meet needs because they are full of potholes.</i>	<i>Kāpiti Road.</i>	Paraparaumu	Female	75 years and older
<i>They don't cater for them on public transport.</i>	<i>General area.</i>	Waikanae	Female	75 years and older
<i>They have not accommodated it.</i>	<i>Generally.</i>	Waikanae	Female	65 to 69
<i>We don't have a footpath on our street.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>We have a fast growing area so it is a lot more crowded on the footpaths.</i>	<i>Kāpiti Road.</i>	Paraparaumu	Female	55 to 59

Q17e. Reasons for agreement that the transport corridor meets your needs

Verbatim comment	Location	Ward/Area	Gender	Age
<i>Can get where I want to go.</i>	<i>Ōtaki.</i>	Ōtaki	Female	75 years and older
<i>Convenient bus service and train service.</i>	<i>Everywhere.</i>	Waikanae	Female	70 to 74
<i>Convenient for me.</i>	<i>Paraparaumu area.</i>	Paraparaumu	Male	75 years and older
<i>Enough room, where I drive around is good.</i>	<i>Paraparaumu Beach.</i>	Paraparaumu	Female	40 to 44
<i>Everywhere I want to go I am able to reach.</i>	<i>No specific location.</i>	Ōtaki	Male	75 years and older
<i>Footpaths are well maintained.</i>	<i>Kāpiti region.</i>	Ōtaki	Female	70 to 74
<i>Get places where we want to go, walk, bus, train or drive.</i>	<i>Waikanae.</i>	Waikanae	Female	75 years and older
<i>I can drive everywhere.</i>	<i>Te Horo.</i>	Ōtaki	Male	45 to 49
<i>I can get to where I want to and need to be.</i>	<i>-</i>	Paekākāriki-Raumati South	Female	45 to 49
<i>I can get to where want to go.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>I can go anywhere I want to go in the car.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	70 to 74
<i>I can go anywhere I want.</i>	<i>Paraparaumu.</i>	Paekākāriki-Raumati South	Female	60 to 64
<i>I can move freely to wherever I want to go.</i>	<i>Overall.</i>	Ōtaki	Female	55 to 59
<i>I can move freely wherever I want to go, by car, bike, or walking.</i>	<i>Ōtaki.</i>	Ōtaki	Male	55 to 59
<i>I can walk and bike on it fine.</i>	<i>Ōtaki beach to down town.</i>	Ōtaki	Female	45 to 49
<i>I can walk around and drive around no problem.</i>	<i>Kāpiti region.</i>	Ōtaki	Female	35 to 39

<i>I do.</i>	<i>Ōtaki.</i>	Ōtaki	Male	30 to 34
<i>I do.</i>	<i>Ōtaki.</i>	Ōtaki	Male	50 to 54
<i>I don't have a disability.</i>	<i>Waikanae.</i>	Waikanae	Female	30 to 34
<i>I don't have any issues when I am on the roads.</i>	<i>In the Kāpiti Council District.</i>	Waikanae	Female	75 years and older
<i>I don't have any restrictions.</i>	<i>Waikanae District and Paraparaumu.</i>	Waikanae	Male	65 to 69
<i>I have a lot of options of the ways I can travel.</i>	<i>Everywhere.</i>	Paekākāriki-Raumati South	Female	50 to 54
<i>I have had no problems.</i>	<i>Waikanae.</i>	Waikanae	Female	70 to 74
<i>I have never had a problem driving or walking.</i>	<i>Paraparaumu Beach to Paraparaumu.</i>	Paraparaumu	Male	70 to 74
<i>I have never had a problem with our footpaths, roads, or anything else.</i>	<i>Just where I walk or drive and that is Paraparaumu.</i>	Paraparaumu	Female	60 to 64
<i>I have never had a problem with where I want to go.</i>	<i>-</i>	Ōtaki	Female	55 to 59
<i>I have never had an issue.</i>	<i>Waikanae.</i>	Waikanae	Female	40 to 44
<i>I have no complaints.</i>	<i>Kāpiti Road.</i>	Paraparaumu	Female	75 years and older
<i>I have no issues and it caters to me well.</i>	<i>Waikanae.</i>	Waikanae	Male	35 to 39
<i>I have no issues getting around.</i>	<i>Everywhere.</i>	Ōtaki	Female	40 to 44
<i>I have no issues to get to where I need to go.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>I have no problem getting anywhere.</i>	<i>Anywhere in general.</i>	Paraparaumu	Male	25 to 29
<i>I have no problems.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	75 years and older
<i>I have two toddlers who love looking out for trucks. It keeps them amused.</i>	<i>The whole street.</i>	Paekākāriki-Raumati South	Female	25 to 29
<i>I never had any problems at all.</i>	<i>Ōtaki and to Wellington and all over.</i>	Ōtaki	Female	75 years and older
<i>I never have a problem with using the roadway safely, although cyclists could keep more to their left.</i>	<i>General urban areas.</i>	Paraparaumu	Male	65 to 69
<i>I put my elderly mum on buses, it is easy to do.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>I should go where I want to go.</i>	<i>-</i>	Paraparaumu	Female	70 to 74
<i>I think that the main coach service here is very efficient.</i>	<i>Paraparaumu area and I can catch the train to</i>	Paraparaumu	Male	75 years and older

	<i>Wellington for a day out.</i>			
<i>I use it a lot.</i>	<i>Waikanae River.</i>	Waikanae	Male	55 to 59
<i>If I can't use my car I can catch a bus then a train.</i>	<i>Outside my house.</i>	Waikanae	Female	75 years and older
<i>If I need to get out of the area, there's a bus and a train and I can drive.</i>	<i>From Kāpiti Coast to the Wellington area.</i>	Waikanae	Male	60 to 64
<i>It does work.</i>	<i>Kāpiti Coast.</i>	Paraparaumu	Male	50 to 54
<i>It does, there is nothing wrong with it.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	18 to 19
<i>It gets me where I want to go.</i>	-	Paekākāriki-Raumati South	Female	50 to 54
<i>It gets me where I need to go.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	45 to 49
<i>It hasn't hindered me in anyway.</i>	<i>Kāpiti.</i>	Waikanae	Female	70 to 74
<i>It is for my safety.</i>	-	Paraparaumu	Female	70 to 74
<i>It is suitable for all ages and meets the trains on time.</i>	<i>Guildford Drive.</i>	Paraparaumu	Female	65 to 69
<i>It is there and I use it. Train and bus services run regularly.</i>	<i>Paraparaumu.</i>	Paraparaumu	Female	65 to 69
<i>It is very convenient.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>It just does.</i>	-	Paraparaumu	Female	70 to 74
<i>It meets all my needs exactly.</i>	<i>Raumati Beach.</i>	Paekākāriki-Raumati South	Male	75 years and older
<i>It meets my needs fully.</i>	<i>All my local ones.</i>	Waikanae	Female	35 to 39
<i>It meets my needs.</i>	<i>Paraparaumu.</i>	Paraparaumu	Male	75 years and older
<i>It meets my needs.</i>	-	Paraparaumu	Male	65 to 69
<i>It meets my own personal needs.</i>	<i>From home to where ever.</i>	Ōtaki	Female	65 to 69
<i>It seems to be in reasonable condition. I don't agree with the expressway.</i>	<i>Ōtaki.</i>	Ōtaki	Male	35 to 39
<i>It's safe and meets my needs.</i>	-	Waikanae	Female	18 to 19
<i>It's convenient.</i>	<i>Going to Wellington.</i>	Waikanae	Female	45 to 49
<i>Motor vehicle and cyclist.</i>	<i>Regionally.</i>	Waikanae	Male	65 to 69
<i>My needs are simple, I can get where I need without interruptions.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Male	60 to 64
<i>Never restricts me, it is very good.</i>	<i>All over the District.</i>	Waikanae	Male	70 to 74
<i>No problems.</i>	<i>Te Moana road.</i>	Waikanae	Male	75 years and older

No problems.	Waikanae.	Waikanae	Male	75 years and older
Offer everything I require.	Peka Peka, Waikanae.	Waikanae	Male	65 to 69
Speed limit is set, safe as can be.	Ōtaki.	Ōtaki	Male	75 years and older
That the roads are always there for me and traffic lights are there to help.	-	Paraparaumu	Male	75 years and older
The roads are fine.	Kāpiti Coast, everywhere.	Paekākāriki-Raumati South	Female	25 to 29
The roads are wide enough for safety, and are wide enough for bikes as well.	Waikanae.	Waikanae	Male	75 years and older
There is room on the roads.	All the roads.	Paraparaumu	Female	30 to 34
We have got various ways from getting from where we are to all the shopping centres.	The new highway is good. Kāpiti Road is full of industrial areas.	Paraparaumu	Male	75 years and older
We will have busy roads.	Regionally.	Waikanae	Female	75 years and older
Where I live I have a good range of options of travel direction.	District wide.	Paraparaumu	Female	65 to 69
Yes.	Waikanae.	Waikanae	Male	70 to 74

Q17e. Reasons for disagreement that the transport corridor meets your needs

Verbatim comment	Location	Ward/Area	Gender	Age
Congestion and lack of roads, there need to be more roads between Raumati and Paraparaumu, and the motorway between Paraparaumu and Waikanae 10 minutes can take two hours on week end and peak times.	Kāpiti Road.	Paraparaumu	Female	55 to 59
I have to put up with it but it doesn't meet the needs.	All over Kāpiti.	Waikanae	Female	45 to 49
The main road is currently not able to cope with the congestion of traffic.	State Highway 1 and Kāpiti Road.	Waikanae	Male	65 to 69
Not being level, drivers of scooters have to drive on an angle.	All of Norfolk Crescent.	Ōtaki	Male	60 to 64
I have to deviate past the transport corridor three or four times further than I need to.	Paraparaumu and Waikanae.	Paraparaumu	Male	50 to 54
When I walk I am walking some distance to catch the train, the footpath is uneven and there are slippery patches, it has	Any area in particular.	Paraparaumu	Female	70 to 74

<i>improved but is still not easy walking through Coastlands. It is not designed for the elderly people.</i>				
<i>It does meet my needs but I have a dangerous driveway and I have asked if we can get a mirror to see the traffic. We have been denied this because of vandals.</i>	<i>Raumati Road.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>More footpaths are needed.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Female	75 years and older
<i>In regards to traffic lights at the beach and State Highway 1 and Coastlands Aquatic Centre. The lights do not work with each other.</i>	<i>Coastlands Aquatic Centre.</i>	Paraparaumu	Male	40 to 44
<i>I cannot get out of Arawhata Road.</i>	<i>Arawata Road.</i>	Paraparaumu	Male	35 to 39
<i>There are not enough park and ride parks. With the SuperGold card there are no parks after 9am.</i>	<i>Paraparaumu and Waikanae Stations are both shockers.</i>	Paekākāriki-Raumati South	Male	65 to 69
<i>There is no train station in Raumati. The bus does not go directly to Paraparaumu. It goes through the streets in Raumati first, so it takes forever to get there.</i>	<i>Raumati.</i>	Paekākāriki-Raumati South	Female	35 to 39

1. Supplementary Tables

Q5. In terms of meeting the needs of residents of Kāpiti, would you say the services provided by the Kāpiti Coast District Council are:

	n=	Completely suitable	Mostly suitable	Mostly not suitable	Completely unsuitable	Don't know
Total Sample	400	6.5%	78.5%	10.0%	3.0%	2.0%
WARD						
Paraparaumu	161	6.2%	76.4%	12.4%	2.5%	2.5%
Paekākāriki-Raumati South	87	8.0%	74.7%	11.5%	2.3%	3.4%
Ōtaki	69	2.9%	84.1%	5.8%	7.2%	0.0%
Waikanae	83	8.4%	81.9%	7.2%	1.2%	1.2%
GENDER						
Male	186	8.6%	75.8%	9.7%	3.8%	2.2%
Female	214	5.1%	80.8%	10.3%	2.3%	1.4%
AGE GROUP						
18 to 29	48	12.5%	70.8%	10.4%	0.0%	6.3%
30 to 39	46	8.7%	76.1%	8.7%	4.3%	2.2%
40 to 59	143	4.9%	77.6%	10.5%	5.6%	1.4%
60 years +	163	6.1%	81.7%	9.8%	1.8%	.6%
ETHNICITY						
NZ European	331	6.1%	80.0%	10.0%	2.7%	1.2%
Māori	19	10.0%	75.0%	15.0%	0.0%	0.0%
Other	50	11.8%	68.6%	7.8%	5.9%	5.9%
DEPENDENT CHILDREN						
Yes	99	5.1%	80.8%	10.1%	4.0%	0.0%
No + Don't know	301	7.3%	78.0%	9.7%	2.7%	2.3%
RATEPAYER						
Yes	327	5.5%	80.1%	9.8%	3.7%	.9%
No + Don't know	73	12.5%	70.8%	11.1%	0.0%	5.6%
HOME OWNER						
Renting	28	17.2%	69.0%	13.8%	0.0%	0.0%
Own home	322	5.6%	81.4%	9.3%	2.8%	.9%
Other	50	10.0%	64.0%	12.0%	6.0%	8.0%
PERSONAL INCOME						
\$15,000 or less	36	5.6%	77.8%	16.7%	0.0%	0.0%
\$15,001-25,000	60	6.7%	76.7%	13.3%	1.7%	1.7%
\$25,001-30,000	35	8.6%	82.9%	8.6%	0.0%	0.0%
\$30,001-40,000	37	15.8%	76.3%	2.6%	5.3%	0.0%
\$40,001-50,000	28	10.7%	82.1%	7.1%	0.0%	0.0%
\$50,001-70,000	34	2.9%	82.4%	14.7%	0.0%	0.0%
More than \$70,000	52	5.8%	86.5%	1.9%	5.8%	0.0%
HOUSEHOLD INCOME						
\$20,000 or less	24	8.3%	70.8%	20.8%	0.0%	0.0%
\$20,001-30,000	40	7.5%	75.0%	15.0%	2.5%	0.0%
\$30,001-40,000	38	13.2%	73.7%	10.5%	2.6%	0.0%
\$40,001-50,000	30	10.0%	76.7%	13.3%	0.0%	0.0%
\$50,001-70,000	35	5.7%	82.9%	11.4%	0.0%	0.0%
\$70,001-100,000	32	3.0%	84.8%	9.1%	3.0%	0.0%
More than \$100,000	84	6.0%	88.1%	2.4%	3.6%	0.0%

Q6. Have you had contact with the Council about any aspect of its services in the last 12 months?

	n=	Yes	No
Total Sample	400	40.3%	59.8%
WARD			
Paraparaumu	161	38.3%	61.7%
Paekākāriki-Raumati South	87	46.5%	53.5%
Ōtaki	69	42.0%	58.0%
Waikanae	83	36.1%	63.9%
GENDER			
Male	186	38.2%	61.8%
Female	214	42.5%	57.5%
AGE GROUP			
18 to 29	48	33.3%	66.7%
30 to 39	46	43.5%	56.5%
40 to 59	143	41.3%	58.7%
60 years +	163	40.5%	59.5%
ETHNICITY			
NZ European	331	42.4%	57.6%
Maori	19	27.8%	72.2%
Other	50	30.0%	70.0%
DEPENDENT CHILDREN			
Yes	99	42.0%	58.0%
No + Don't know	301	39.7%	60.3%
RATEPAYER			
Yes	327	42.8%	57.2%
No + Don't know	73	28.8%	71.2%
HOME OWNER			
Renting	28	42.9%	57.1%
Own home	322	42.9%	57.1%
Other + Refused	50	22.0%	78.0%
PERSONAL INCOME			
\$15,000 or less	36	50.0%	50.0%
\$15,001-25,000	60	36.7%	63.3%
\$25,001-30,000	35	41.7%	58.3%
\$30,001-40,000	37	40.5%	59.5%
\$40,001-50,000	28	37.9%	62.1%
\$50,001-70,000	34	23.5%	76.5%
More than \$70,000	52	47.2%	52.8%
HOUSEHOLD INCOME			
\$20,000 or less	24	52.2%	47.8%
\$20,001-30,000	40	37.5%	62.5%
\$30,001-40,000	38	39.5%	60.5%
\$40,001-50,000	30	46.7%	53.3%
\$50,001-70,000	35	45.7%	54.3%
\$70,001-100,000	32	37.5%	62.5%
More than \$100,000	84	42.9%	57.1%

Q7. Overall how responsive was the Council to the service issue or issues you raised?

	n=	1 - Very responsive	2	3	4	5 - Not at all responsive
Total Sample	161	23.3%	24.5%	17.0%	18.2%	17.0%
WARD						
Paraparaumu	62	26.2%	26.2%	11.5%	23.0%	13.1%
Paekākāriki-Raumati South	40	22.5%	20.0%	25.0%	15.0%	17.5%
Ōtaki	29	17.2%	24.1%	20.7%	17.2%	20.7%
Waikanae	30	24.1%	27.6%	13.8%	13.8%	20.7%
GENDER						
Male	70	17.1%	27.1%	10.0%	21.4%	24.3%
Female	91	28.6%	22.0%	22.0%	15.4%	12.1%
AGE GROUP						
18 to 29	16	11.8%	17.6%	29.4%	29.4%	11.8%
30 to 39	20	38.1%	28.6%	9.5%	9.5%	14.3%
40 to 59	59	25.4%	20.3%	13.6%	22.0%	18.6%
60 years +	66	19.7%	28.8%	18.2%	15.2%	18.2%
ETHNICITY						
NZ European	140	25.7%	24.3%	16.4%	17.1%	16.4%
Maori	6			50.0%		50.0%
Other	15	13.3%	33.3%	13.3%	26.7%	13.3%
DEPENDENT CHILDREN						
Yes	42	21.4%	19.0%	26.2%	21.4%	11.9%
No + Don't know	119	24.4%	26.9%	13.4%	16.0%	19.3%
RATEPAYER						
Yes	140	21.4%	24.3%	16.4%	20.7%	17.1%
No + Don't know	21	35.0%	25.0%	20.0%		20.0%
HOME OWNER						
Renting	12	27.3%	45.5%	18.2%		9.1%
Own home	138	23.2%	24.6%	15.9%	21.0%	15.2%
Other + Refused	11	27.3%		27.3%		45.5%
PERSONAL INCOME						
\$15,000 or less	18	33.3%	33.3%	16.7%	11.1%	5.6%
\$15,001-25,000	22	27.3%	22.7%	22.7%	18.2%	9.1%
\$25,001-30,000	15	20.0%	26.7%	20.0%	20.0%	13.3%
\$30,001-40,000	15	33.3%	13.3%		20.0%	33.3%
\$40,001-50,000	12	36.4%	27.3%	18.2%	9.1%	9.1%
\$50,001-70,000	8	50.0%		37.5%		12.5%
More than \$70,000	25	20.0%	36.0%	12.0%	12.0%	20.0%
HOUSEHOLD INCOME						
\$20,000 or less	12	30.8%	38.5%	7.7%	15.4%	7.7%
\$20,001-30,000	15	18.8%	12.5%	37.5%	18.8%	12.5%
\$30,001-40,000	15	23.5%	17.6%	23.5%	17.6%	17.6%
\$40,001-50,000	14	28.6%	28.6%	7.1%	21.4%	14.3%
\$50,001-70,000	16	29.4%	23.5%	23.5%	11.8%	11.8%
\$70,001-100,000	12	46.2%	15.4%		15.4%	23.1%
More than \$100,000	37	24.3%	27.0%	13.5%	18.9%	16.2%

Q9a. Satisfaction with the network of pathways for cycling, walking and bridle ways

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	4.5%	7.8%	28.3%	36.5%	13.0%	10.0%	3.50
WARD								
Paraparaumu	161	3.1%	6.2%	25.5%	45.3%	11.8%	8.1%	3.61
Paekākāriki-Raumati South	87	5.7%	6.9%	32.2%	31.0%	12.6%	11.5%	3.42
Ōtaki	69	8.7%	13.0%	34.8%	23.2%	7.2%	13.0%	3.10
Waikanae	83	2.4%	7.2%	24.1%	36.1%	20.5%	9.6%	3.71
GENDER								
Male	186	4.3%	6.5%	25.8%	36.0%	15.1%	12.4%	3.57
Female	214	4.7%	8.8%	29.8%	37.2%	11.2%	8.4%	3.45
AGE GROUP								
18 to 29	48		10.4%	29.2%	39.6%	10.4%	10.4%	3.55
30 to 39	46	2.2%	8.7%	21.7%	41.3%	19.6%	6.5%	3.74
40 to 59	143	8.3%	6.3%	30.6%	35.4%	11.1%	8.3%	3.37
60 years +	163	3.1%	8.6%	27.0%	35.0%	13.5%	12.9%	3.54
ETHNICITY								
NZ European	331	5.2%	8.5%	25.8%	37.3%	13.9%	9.4%	3.51
Maori	19	5.3%		42.1%	36.8%	10.5%	5.3%	3.50
Other	50		5.9%	37.3%	33.3%	5.9%	17.6%	3.48
DEPENDENT CHILDREN								
Yes	99	4.0%	8.1%	29.3%	42.4%	12.1%	4.0%	3.51
No + Don't know	301	4.7%	7.6%	27.6%	34.9%	13.3%	12.0%	3.50
RATEPAYER								
Yes	327	5.5%	6.4%	27.9%	36.5%	12.6%	11.0%	3.49
No + Don't know	73		13.7%	28.8%	38.4%	13.7%	5.5%	3.56
HOME OWNER								
Renting	28		10.3%	34.5%	34.5%	10.3%	10.3%	3.50
Own home	322	5.3%	6.9%	27.7%	35.5%	13.4%	11.2%	3.50
Other + Refused	50	2.0%	11.8%	27.5%	43.1%	11.8%	3.9%	3.51
PERSONAL INCOME								
\$15,000 or less	36		5.6%	25.0%	41.7%	16.7%	11.1%	3.79
\$15,001-25,000	60	1.7%	13.3%	36.7%	31.7%	10.0%	6.7%	3.39
\$25,001-30,000	35	2.9%	2.9%	22.9%	45.7%	25.7%		3.90
\$30,001-40,000	37	5.1%	10.3%	30.8%	30.8%	17.9%	5.1%	3.53
\$40,001-50,000	28	7.1%	3.6%	21.4%	39.3%	14.3%	14.3%	3.59
\$50,001-70,000	34	3.0%	3.0%	27.3%	39.4%	6.1%	21.2%	3.53
More than \$70,000	52	11.3%	11.3%	18.9%	39.6%	13.2%	5.7%	3.37
HOUSEHOLD INCOME								
\$20,000 or less	24		8.7%	39.1%	21.7%	13.0%	17.4%	3.49
\$20,001-30,000	40	2.4%	7.3%	26.8%	39.0%	22.0%	2.4%	3.78
\$30,001-40,000	38	2.6%	7.7%	25.6%	38.5%	15.4%	10.3%	3.66
\$40,001-50,000	30	10.0%	3.3%	13.3%	36.7%	26.7%	10.0%	3.78
\$50,001-70,000	35	5.6%	8.3%	38.9%	27.8%	8.3%	11.1%	3.32
\$70,001-100,000	32		3.0%	30.3%	45.5%	6.1%	15.2%	3.65
More than \$100,000	84	8.4%	10.8%	19.3%	43.4%	9.6%	8.4%	3.38

Q9b. Satisfaction with the range, variety and character of Council-owned cycling, walking and bridle ways facilities

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	3.0%	7.0%	25.6%	36.9%	8.5%	18.8%	3.51
WARD								
Paraparaumu	161	3.1%	7.5%	19.9%	42.2%	9.3%	18.0%	3.57
Paekākāriki-Raumati South	87	1.2%	7.0%	34.9%	36.0%	5.8%	15.1%	3.46
Ōtaki	69	7.1%	8.6%	27.1%	22.9%	10.0%	24.3%	3.28
Waikanae	83	1.2%	4.9%	25.9%	39.5%	8.6%	19.8%	3.62
GENDER								
Male	186	4.3%	9.2%	26.5%	35.1%	9.2%	15.7%	3.42
Female	214	1.9%	5.1%	25.2%	38.3%	8.4%	21.0%	3.59
AGE GROUP								
18 to 29	48		6.3%	27.1%	54.2%		12.5%	3.54
30 to 39	46		10.9%	23.9%	43.5%	15.2%	6.5%	3.69
40 to 59	143	5.6%	6.3%	29.4%	34.3%	7.0%	17.5%	3.36
60 years +	163	1.9%	6.8%	22.8%	32.1%	11.1%	25.3%	3.58
ETHNICITY								
NZ European	331	3.6%	7.5%	24.1%	36.4%	9.3%	19.0%	3.50
Maori	19		5.3%	31.6%	52.6%		10.5%	3.54
Other	50		4.0%	36.0%	32.0%	8.0%	20.0%	3.54
DEPENDENT CHILDREN								
Yes	99	2.0%	6.1%	28.3%	47.5%	7.1%	9.1%	3.54
No + Don't know	301	3.0%	7.3%	25.0%	33.7%	9.3%	21.7%	3.50
RATEPAYER								
Yes	327	3.4%	6.7%	26.0%	34.3%	9.5%	20.2%	3.50
No + Don't know	73	1.4%	8.2%	24.7%	47.9%	5.5%	12.3%	3.54
HOME OWNER								
Renting	28		10.7%	28.6%	35.7%	7.1%	17.9%	3.48
Own home	322	3.7%	6.8%	25.5%	34.2%	9.3%	20.5%	3.49
Other + Refused	50		8.2%	24.5%	55.1%	6.1%	6.1%	3.64
PERSONAL INCOME								
\$15,000 or less	36		5.6%	19.4%	38.9%	16.7%	19.4%	3.84
\$15,001-25,000	60	3.3%	5.0%	28.3%	35.0%	11.7%	16.7%	3.57
\$25,001-30,000	35	2.8%	5.6%	22.2%	41.7%	16.7%	11.1%	3.72
\$30,001-40,000	37		5.3%	34.2%	36.8%	13.2%	10.5%	3.63
\$40,001-50,000	28	3.4%	3.4%	20.7%	34.5%	13.8%	24.1%	3.66
\$50,001-70,000	34	3.0%	6.1%	30.3%	36.4%	3.0%	21.2%	3.32
More than \$70,000	52	3.8%	19.2%	17.3%	40.4%	5.8%	13.5%	3.25
HOUSEHOLD INCOME								
\$20,000 or less	24		4.3%	21.7%	30.4%	8.7%	34.8%	3.70
\$20,001-30,000	40	2.5%	5.0%	22.5%	35.0%	22.5%	12.5%	3.84
\$30,001-40,000	38		5.1%	25.6%	38.5%	10.3%	20.5%	3.66
\$40,001-50,000	30	3.3%	3.3%	26.7%	40.0%	10.0%	16.7%	3.59
\$50,001-70,000	35		8.6%	40.0%	28.6%	11.4%	11.4%	3.49
\$70,001-100,000	32	3.0%	9.1%	18.2%	39.4%	15.2%	15.2%	3.60
More than \$100,000	84	4.7%	15.3%	21.2%	40.0%	4.7%	14.1%	3.29

Q9c. Satisfaction with the range of different active recreation opportunities available in the cycling, walking and bridle ways facilities

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	2.8%	7.8%	27.6%	29.9%	8.3%	23.6%	3.44
WARD								
Paraparaumu	161	2.5%	6.2%	26.7%	30.4%	9.3%	24.8%	3.51
Paekākāriki-Raumati South	87	2.3%	9.3%	34.9%	27.9%	4.7%	20.9%	3.30
Ōtaki	69	5.8%	11.6%	21.7%	23.2%	5.8%	31.9%	3.20
Waikanae	83	1.2%	6.1%	26.8%	36.6%	12.2%	17.1%	3.63
GENDER								
Male	186	1.1%	10.8%	25.8%	32.3%	9.7%	20.4%	3.48
Female	214	3.7%	5.1%	29.0%	28.0%	7.5%	26.6%	3.40
AGE GROUP								
18 to 29	48	4.2%	10.4%	33.3%	27.1%	12.5%	12.5%	3.42
30 to 39	46	4.3%	13.0%	26.1%	30.4%	13.0%	13.0%	3.44
40 to 59	143	2.8%	8.3%	33.3%	28.5%	4.2%	22.9%	3.30
60 years +	163	1.8%	6.1%	21.3%	31.1%	9.1%	30.5%	3.59
ETHNICITY								
NZ European	331	3.0%	7.6%	27.5%	29.6%	7.9%	24.5%	3.42
Maori	19		11.1%	33.3%	33.3%	5.6%	16.7%	3.36
Other	50		9.8%	25.5%	31.4%	11.8%	21.6%	3.61
DEPENDENT CHILDREN								
Yes	99	3.0%	6.1%	35.4%	33.3%	7.1%	15.2%	3.42
No + Don't know	301	2.3%	8.3%	24.9%	28.9%	8.6%	26.9%	3.45
RATEPAYER								
Yes	327	2.4%	7.6%	28.0%	29.0%	7.9%	25.0%	3.44
No + Don't know	73	4.0%	9.3%	25.3%	33.3%	9.3%	18.7%	3.45
HOME OWNER								
Renting	28	6.9%	10.3%	27.6%	17.2%	10.3%	27.6%	3.20
Own home	322	2.5%	7.8%	27.6%	29.2%	7.8%	25.2%	3.43
Other + Refused	50		8.2%	26.5%	42.9%	10.2%	12.2%	3.63
PERSONAL INCOME								
\$15,000 or less	36	5.3%	7.9%	36.8%	23.7%	2.6%	23.7%	3.19
\$15,001-25,000	60	3.3%	5.0%	23.3%	33.3%	5.0%	30.0%	3.46
\$25,001-30,000	35	2.9%	5.7%	28.6%	22.9%	17.1%	22.9%	3.62
\$30,001-40,000	37		7.9%	34.2%	28.9%	15.8%	13.2%	3.59
\$40,001-50,000	28	3.6%		32.1%	28.6%	17.9%	17.9%	3.73
\$50,001-70,000	34		14.7%	26.5%	35.3%	5.9%	17.6%	3.40
More than \$70,000	52	5.8%	17.3%	21.2%	34.6%	5.8%	15.4%	3.21
HOUSEHOLD INCOME								
\$20,000 or less	24		4.3%	30.4%	8.7%	8.7%	47.8%	3.46
\$20,001-30,000	40	2.4%	9.8%	17.1%	29.3%	14.6%	26.8%	3.63
\$30,001-40,000	38		2.6%	28.9%	31.6%	13.2%	23.7%	3.73
\$40,001-50,000	30	10.0%	3.3%	30.0%	26.7%	6.7%	23.3%	3.23
\$50,001-70,000	35		8.3%	38.9%	27.8%	8.3%	16.7%	3.42
\$70,001-100,000	32		6.1%	27.3%	45.5%	9.1%	12.1%	3.69
More than \$100,000	84	3.6%	15.7%	25.3%	33.7%	7.2%	14.5%	3.28

Q9d. Satisfaction with that the public toilets are well maintained and functional

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	4.0%	9.3%	19.8%	26.3%	11.3%	29.5%	3.45
WARD								
Paraparaumu	161	6.2%	13.7%	19.9%	21.7%	6.8%	31.7%	3.12
Paekākāriki-Raumati South	87	2.3%	4.6%	21.8%	29.9%	13.8%	27.6%	3.67
Ōtaki	69	4.3%	10.1%	17.4%	20.3%	11.6%	36.2%	3.39
Waikanae	83	1.2%	4.8%	19.3%	36.1%	16.9%	21.7%	3.82
GENDER								
Male	186	2.2%	7.5%	21.0%	31.7%	11.3%	26.3%	3.57
Female	214	5.6%	10.3%	18.8%	21.1%	11.7%	32.4%	3.33
AGE GROUP								
18 to 29	48	6.3%	10.4%	20.8%	22.9%	6.3%	33.3%	3.19
30 to 39	46	4.3%	17.4%	23.9%	26.1%	10.9%	17.4%	3.29
40 to 59	143	5.6%	9.8%	19.6%	29.4%	11.2%	24.5%	3.41
60 years +	163	1.8%	6.1%	18.4%	23.9%	12.9%	36.8%	3.62
ETHNICITY								
NZ European	331	4.5%	8.8%	20.2%	25.7%	11.5%	29.3%	3.44
Maori	19	5.3%	15.8%	26.3%	36.8%	10.5%	5.3%	3.43
Other	50	1.9%	9.6%	13.5%	25.0%	9.6%	40.4%	3.54
DEPENDENT CHILDREN								
Yes	99	6.1%	14.3%	18.4%	33.7%	9.2%	18.4%	3.32
No + Don't know	301	3.7%	7.3%	20.0%	23.7%	12.0%	33.3%	3.50
RATEPAYER								
Yes	327	4.0%	8.9%	19.9%	25.7%	10.7%	30.9%	3.45
No + Don't know	73	5.6%	11.1%	18.1%	27.8%	13.9%	23.6%	3.44
HOME OWNER								
Renting	28	10.3%	27.6%	6.9%	27.6%	6.9%	20.7%	2.94
Own home	322	4.0%	8.7%	20.1%	26.3%	10.8%	30.0%	3.45
Other + Refused	50	4.1%	2.0%	22.4%	24.5%	16.3%	30.6%	3.71
PERSONAL INCOME								
\$15,000 or less	36	8.3%	11.1%	25.0%	22.2%	13.9%	19.4%	3.24
\$15,001-25,000	60	6.7%	13.3%	21.7%	23.3%	10.0%	25.0%	3.21
\$25,001-30,000	35	5.6%	13.9%	13.9%	27.8%	13.9%	25.0%	3.43
\$30,001-40,000	37	2.6%	5.3%	18.4%	26.3%	10.5%	36.8%	3.59
\$40,001-50,000	28	3.7%		18.5%	37.0%	14.8%	25.9%	3.82
\$50,001-70,000	34		5.9%	20.6%	29.4%	14.7%	29.4%	3.73
More than \$70,000	52	1.9%	5.7%	17.0%	30.2%	11.3%	34.0%	3.63
HOUSEHOLD INCOME								
\$20,000 or less	24	8.7%	13.0%	26.1%	13.0%	8.7%	30.4%	2.98
\$20,001-30,000	40	4.9%	17.1%	22.0%	17.1%	14.6%	24.4%	3.29
\$30,001-40,000	38		7.7%	10.3%	30.8%	10.3%	41.0%	3.75
\$40,001-50,000	30		3.3%	3.3%	43.3%	20.0%	30.0%	4.14
\$50,001-70,000	35	11.4%	8.6%	17.1%	31.4%	11.4%	20.0%	3.24
\$70,001-100,000	32	6.1%	3.0%	27.3%	39.4%	6.1%	18.2%	3.44
More than \$100,000	84	3.5%	8.2%	20.0%	20.0%	16.5%	31.8%	3.54

Q9e. Satisfaction with Town Centres have high-quality public spaces and facilities that meet the community's needs for safety and functionality

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	4.5%	13.8%	30.8%	35.1%	8.0%	7.8%	3.30
WARD								
Paraparaumu	161	3.7%	11.8%	32.3%	39.1%	5.6%	7.5%	3.33
Paekākāriki-Raumati South	87	6.9%	20.7%	28.7%	34.5%	2.3%	6.9%	3.05
Ōtaki	69	5.9%	7.4%	30.9%	27.9%	16.2%	11.8%	3.45
Waikanae	83	2.4%	15.7%	30.1%	33.7%	12.0%	6.0%	3.41
GENDER								
Male	186	4.8%	11.3%	32.8%	34.9%	6.5%	9.7%	3.30
Female	214	4.7%	15.9%	29.0%	34.6%	9.8%	6.1%	3.31
AGE GROUP								
18 to 29	48	4.2%	4.2%	29.2%	45.8%	16.7%		3.70
30 to 39	46	2.1%	8.5%	34.0%	31.9%	10.6%	12.8%	3.49
40 to 59	143	6.3%	19.6%	26.6%	32.2%	7.0%	8.4%	3.16
60 years +	163	4.9%	13.4%	33.5%	34.1%	6.1%	7.9%	3.26
ETHNICITY								
NZ European	331	4.8%	13.9%	30.3%	34.5%	8.2%	8.2%	3.30
Maori	19	5.3%	5.3%	26.3%	42.1%	10.5%	10.5%	3.51
Other	50	3.9%	15.7%	35.3%	33.3%	7.8%	3.9%	3.28
DEPENDENT CHILDREN								
Yes	99	4.0%	14.1%	33.3%	36.4%	8.1%	4.0%	3.32
No + Don't know	301	5.0%	13.6%	29.9%	34.2%	8.3%	9.0%	3.30
RATEPAYER								
Yes	327	5.5%	15.6%	30.7%	32.5%	7.4%	8.3%	3.23
No + Don't know	73	1.4%	5.5%	31.5%	45.2%	12.3%	4.1%	3.64
HOME OWNER								
Renting	28		7.1%	32.1%	46.4%	14.3%		3.71
Own home	322	5.6%	15.2%	32.0%	31.4%	7.8%	8.1%	3.22
Other + Refused	50	2.0%	8.2%	22.4%	51.0%	6.1%	10.2%	3.58
PERSONAL INCOME								
\$15,000 or less	36	5.4%	8.1%	24.3%	35.1%	16.2%	10.8%	3.57
\$15,001-25,000	60	4.9%	14.8%	32.8%	44.3%		3.3%	3.22
\$25,001-30,000	35	8.1%	8.1%	29.7%	27.0%	21.6%	5.4%	3.50
\$30,001-40,000	37	2.6%	7.9%	42.1%	36.8%	2.6%	7.9%	3.34
\$40,001-50,000	28	7.1%	21.4%	10.7%	28.6%	25.0%	7.1%	3.50
\$50,001-70,000	34	3.0%	12.1%	42.4%	33.3%		9.1%	3.16
More than \$70,000	52	3.8%	17.0%	32.1%	28.3%	11.3%	7.5%	3.30
HOUSEHOLD INCOME								
\$20,000 or less	24	4.0%	16.0%	24.0%	48.0%		8.0%	3.31
\$20,001-30,000	40	7.3%	7.3%	34.1%	29.3%	17.1%	4.9%	3.47
\$30,001-40,000	38	2.6%	15.8%	36.8%	39.5%	2.6%	2.6%	3.25
\$40,001-50,000	30	6.7%	16.7%	20.0%	30.0%	10.0%	16.7%	3.22
\$50,001-70,000	35	5.6%	11.1%	27.8%	30.6%	13.9%	11.1%	3.42
\$70,001-100,000	32	9.1%	3.0%	36.4%	30.3%	12.1%	9.1%	3.34
More than \$100,000	84	3.6%	17.9%	35.7%	32.1%	6.0%	4.8%	3.19

Q9f. Satisfaction with that sports grounds and associated toilet/changing facilities are available at suitable times

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	.5%	4.5%	14.5%	26.8%	6.5%	47.1%	3.65
WARD			1.2%	15.1%	24.4%	8.1%	51.2%	
Paraparaumu	161		1.2%	15.1%	24.4%	8.1%	51.2%	3.53
Paekākāriki-Raumati South	87		1.2%	15.1%	24.4%	8.1%	51.2%	3.79
Ōtaki	69	1.4%	4.3%	18.8%	23.2%	11.6%	40.6%	3.68
Waikanae	83		4.8%	10.7%	27.4%	6.0%	51.2%	3.72
GENDER								
Male	186		2.7%	18.8%	30.6%	9.7%	38.2%	3.76
Female	214	.9%	6.0%	11.2%	23.3%	3.7%	54.9%	3.52
AGE GROUP								
18 to 29	48		4.2%	16.7%	33.3%	12.5%	33.3%	3.84
30 to 39	46	2.1%	6.4%	17.0%	31.9%	6.4%	36.2%	3.54
40 to 59	143	.7%	6.3%	16.8%	29.4%	6.3%	40.6%	3.58
60 years +	163		2.5%	11.0%	21.5%	4.3%	60.7%	3.69
ETHNICITY								
NZ European	331	.6%	4.5%	13.6%	26.8%	6.6%	47.9%	3.66
Maori	19			31.6%	31.6%		36.8%	3.52
Other	50		6.0%	14.0%	24.0%	8.0%	48.0%	3.65
DEPENDENT CHILDREN								
Yes	99	2.0%	8.1%	18.2%	41.4%	4.0%	26.3%	3.52
No + Don't know	301		3.3%	13.3%	22.0%	7.0%	54.3%	3.72
RATEPAYER								
Yes	327	.6%	4.6%	14.0%	25.6%	5.2%	50.0%	3.60
No + Don't know	73		2.7%	17.8%	31.5%	12.3%	35.6%	3.81
HOME OWNER								
Renting	28		7.4%	25.9%	18.5%	14.8%	33.3%	3.60
Own home	322	.6%	4.7%	13.4%	25.5%	4.7%	51.1%	3.59
Other + Refused	50			16.0%	40.0%	12.0%	32.0%	3.95
PERSONAL INCOME								
\$15,000 or less	36	2.8%	5.6%	13.9%	25.0%	2.8%	50.0%	3.39
\$15,001-25,000	60	1.7%	8.3%	15.0%	21.7%	3.3%	50.0%	3.38
\$25,001-30,000	35		2.9%	11.8%	38.2%	8.8%	38.2%	3.87
\$30,001-40,000	37		2.7%	18.9%	16.2%	5.4%	56.8%	3.57
\$40,001-50,000	28		6.9%	6.9%	13.8%	24.1%	48.3%	4.07
\$50,001-70,000	34			14.7%	38.2%	8.8%	38.2%	3.90
More than \$70,000	52		5.7%	22.6%	28.3%	7.5%	35.8%	3.59
HOUSEHOLD INCOME								
\$20,000 or less	24		13.0%	17.4%	17.4%	4.3%	47.8%	3.21
\$20,001-30,000	40		5.0%	7.5%	25.0%	10.0%	52.5%	3.83
\$30,001-40,000	38		2.6%	20.5%	23.1%	5.1%	48.7%	3.61
\$40,001-50,000	30		3.3%		23.3%	6.7%	66.7%	4.03
\$50,001-70,000	35	2.9%	2.9%	11.8%	20.6%	8.8%	52.9%	3.68
\$70,001-100,000	32	3.0%	6.1%	9.1%	39.4%	12.1%	30.3%	3.75
More than \$100,000	84		7.1%	21.4%	28.6%	3.6%	39.3%	3.49

Q9g. Satisfaction with the opening hours of swimming pools

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	2.0%	4.0%	7.5%	28.4%	14.1%	44.0%	3.86
WARD								
Paraparaumu	161	2.5%	4.3%	8.1%	26.7%	13.7%	44.7%	3.81
Paekākāriki-Raumati South	87	3.5%	8.2%	5.9%	35.3%	9.4%	37.6%	3.61
Ōtaki	69	1.4%		8.7%	29.0%	14.5%	46.4%	4.03
Waikanae	83		2.4%	7.2%	24.1%	19.3%	47.0%	4.13
GENDER								
Male	186	1.1%	3.2%	9.1%	29.0%	11.3%	46.2%	3.85
Female	214	2.8%	4.2%	6.6%	28.2%	16.4%	41.8%	3.87
AGE GROUP								
18 to 29	48	4.2%	4.2%	12.5%	22.9%	6.3%	50.0%	3.53
30 to 39	46	6.4%	8.5%	10.6%	27.7%	12.8%	34.0%	3.55
40 to 59	143	2.8%	5.6%	9.2%	28.9%	14.8%	38.7%	3.78
60 years +	163		1.8%	4.3%	29.9%	15.2%	48.8%	4.16
ETHNICITY								
NZ European	331	2.1%	3.9%	7.8%	26.8%	14.2%	45.2%	3.87
Maori	19	5.3%	5.3%	10.5%	26.3%	31.6%	21.1%	3.90
Other	50	2.0%	3.9%	5.9%	39.2%	7.8%	41.2%	3.81
DEPENDENT CHILDREN								
Yes	99	8.0%	8.0%	10.0%	36.0%	13.0%	25.0%	3.52
No + Don't know	301	.3%	2.3%	7.0%	26.0%	14.3%	50.0%	4.03
RATEPAYER								
Yes	327	2.1%	4.3%	6.4%	29.9%	14.3%	43.0%	3.88
No + Don't know	73	2.7%	2.7%	13.7%	21.9%	12.3%	46.6%	3.77
HOME OWNER								
Renting	28			17.2%	24.1%	10.3%	48.3%	3.89
Own home	322	2.2%	4.3%	6.5%	30.7%	14.6%	41.8%	3.88
Other + Refused	50	4.0%	4.0%	12.0%	16.0%	12.0%	52.0%	3.69
PERSONAL INCOME								
\$15,000 or less	36		11.1%	5.6%	22.2%	13.9%	47.2%	3.68
\$15,001-25,000	60	1.7%	3.3%	6.7%	28.3%	25.0%	35.0%	4.09
\$25,001-30,000	35	2.8%	2.8%	8.3%	19.4%	30.6%	36.1%	4.16
\$30,001-40,000	37			8.3%	30.6%	11.1%	50.0%	4.06
\$40,001-50,000	28	3.6%	3.6%		35.7%	7.1%	50.0%	3.84
\$50,001-70,000	34	2.9%	2.9%	5.9%	44.1%	8.8%	35.3%	3.79
More than \$70,000	52	1.9%	1.9%	19.2%	25.0%	15.4%	36.5%	3.78
HOUSEHOLD INCOME								
\$20,000 or less	24	4.0%	4.0%	8.0%	24.0%	8.0%	52.0%	3.57
\$20,001-30,000	40		2.5%	7.5%	27.5%	22.5%	40.0%	4.20
\$30,001-40,000	38			10.5%	28.9%	10.5%	50.0%	3.95
\$40,001-50,000	30	3.3%			33.3%	23.3%	40.0%	4.26
\$50,001-70,000	35		5.7%	8.6%	22.9%	22.9%	40.0%	4.11
\$70,001-100,000	32	9.4%	6.3%	3.1%	46.9%	9.4%	25.0%	3.50
More than \$100,000	84	2.4%	6.0%	14.3%	27.4%	14.3%	35.7%	3.71

Q9h. Satisfaction with the facilities and services provided by the Coastlands Aquatic Centre

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	5.3%	5.8%	8.5%	20.3%	9.8%	50.4%	3.49
WARD								
Paraparaumu	161	5.6%	7.5%	9.9%	23.6%	11.2%	42.2%	3.47
Paekākāriki-Raumati South	87	8.1%	7.0%	7.0%	31.4%	9.3%	37.2%	3.44
Ōtaki	69	1.4%	4.3%	5.7%	8.6%	5.7%	74.3%	3.57
Waikanae	83	4.9%	2.4%	9.8%	12.2%	11.0%	59.8%	3.56
GENDER								
Male	186	5.9%	7.0%	7.5%	22.6%	7.0%	50.0%	3.35
Female	214	4.7%	4.7%	9.3%	18.1%	13.0%	50.2%	3.61
AGE GROUP								
18 to 29	48	6.1%	4.1%	20.4%	16.3%	10.2%	42.9%	3.35
30 to 39	46	6.4%	6.4%	10.6%	27.7%	10.6%	38.3%	3.47
40 to 59	143	7.7%	9.2%	7.7%	21.8%	11.3%	42.3%	3.33
60 years +	163	1.8%	3.1%	4.9%	18.4%	9.2%	62.6%	3.78
ETHNICITY								
NZ European	331	5.4%	5.7%	8.1%	19.6%	9.6%	51.5%	3.46
Maori	19	5.3%	10.5%	21.1%	10.5%	21.1%	31.6%	3.46
Other	50	4.0%	4.0%	6.0%	28.0%	10.0%	48.0%	3.68
DEPENDENT CHILDREN								
Yes	99	13.1%	12.1%	16.2%	26.3%	9.1%	23.2%	3.09
No + Don't know	301	2.7%	3.7%	6.0%	18.3%	10.3%	59.1%	3.74
RATEPAYER								
Yes	327	5.5%	6.1%	7.0%	21.7%	9.2%	50.5%	3.47
No + Don't know	73	4.1%	4.1%	14.9%	14.9%	13.5%	48.6%	3.58
HOME OWNER								
Renting	28		6.9%	10.3%	17.2%	6.9%	58.6%	3.69
Own home	322	5.3%	6.2%	7.2%	21.5%	8.4%	51.4%	3.45
Other + Refused	50	8.2%	2.0%	16.3%	12.2%	22.4%	38.8%	3.60
PERSONAL INCOME								
\$15,000 or less	36	8.1%	10.8%	8.1%	16.2%	13.5%	43.2%	3.27
\$15,001-25,000	60	8.3%	1.7%	10.0%	16.7%	6.7%	56.7%	3.24
\$25,001-30,000	35		5.9%	11.8%	17.6%	17.6%	47.1%	3.91
\$30,001-40,000	37			7.9%	23.7%	10.5%	57.9%	4.06
\$40,001-50,000	28		7.1%	3.6%	17.9%	17.9%	53.6%	4.01
\$50,001-70,000	34	12.1%	12.1%	12.1%	15.2%	6.1%	42.4%	2.87
More than \$70,000	52	3.8%	9.4%	9.4%	22.6%	9.4%	45.3%	3.46
HOUSEHOLD INCOME								
\$20,000 or less	24	13.0%		4.3%	8.7%		73.9%	2.43
\$20,001-30,000	40		2.5%	10.0%	20.0%	15.0%	52.5%	3.98
\$30,001-40,000	38	5.3%		7.9%	21.1%	10.5%	55.3%	3.70
\$40,001-50,000	30		6.7%		30.0%	10.0%	53.3%	3.96
\$50,001-70,000	35	2.9%	8.6%	8.6%	14.3%	17.1%	48.6%	3.61
\$70,001-100,000	32	12.5%	9.4%	6.3%	21.9%	9.4%	40.6%	3.06
More than \$100,000	84	3.6%	9.6%	15.7%	21.7%	12.0%	37.3%	3.46

Q9i. Satisfaction with the range, variety and character of Council owned parks and open spaces

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	2.2%	3.2%	22.1%	51.4%	15.9%	5.2%	3.80
WARD								
Paraparaumu	161	2.5%	4.3%	18.5%	58.6%	12.3%	3.7%	3.78
Paekākāriki-Raumati South	87	2.3%	2.3%	27.6%	49.4%	14.9%	3.4%	3.76
Ōtaki	69	2.9%	4.3%	27.1%	38.6%	15.7%	11.4%	3.70
Waikanae	83	1.2%	1.2%	19.0%	50.0%	23.8%	4.8%	3.99
GENDER								
Male	186	1.1%	4.8%	22.0%	48.4%	17.7%	5.9%	3.81
Female	214	2.8%	1.9%	22.0%	54.7%	14.5%	4.2%	3.80
AGE GROUP								
18 to 29	48			16.7%	62.5%	16.7%	4.2%	4.00
30 to 39	46	2.2%	6.5%	15.2%	47.8%	21.7%	6.5%	3.87
40 to 59	143	2.8%	2.1%	26.1%	52.1%	14.1%	2.8%	3.73
60 years +	163	1.9%	3.7%	22.2%	50.0%	16.0%	6.2%	3.79
ETHNICITY								
NZ European	331	2.7%	2.7%	22.3%	51.2%	16.0%	5.1%	3.80
Maori	19		5.3%	31.6%	47.4%	15.8%		3.73
Other	50		5.9%	15.7%	54.9%	17.6%	5.9%	3.89
DEPENDENT CHILDREN								
Yes	99	1.0%	2.0%	20.0%	59.0%	18.0%		3.92
No + Don't know	301	2.7%	3.3%	22.7%	49.7%	15.3%	6.3%	3.76
RATEPAYER								
Yes	327	2.4%	3.7%	22.6%	49.5%	16.8%	4.9%	3.78
No + Don't know	73	1.4%		18.9%	62.2%	13.5%	4.1%	3.90
HOME OWNER								
Renting	28	3.4%		27.6%	62.1%		6.9%	3.60
Own home	322	2.5%	3.4%	23.0%	49.7%	16.8%	4.7%	3.79
Other + Refused	50		4.1%	12.2%	59.2%	20.4%	4.1%	4.01
PERSONAL INCOME								
\$15,000 or less	36	2.7%	2.7%	16.2%	54.1%	13.5%	10.8%	3.83
\$15,001-25,000	60	3.3%	3.3%	29.5%	47.5%	13.1%	3.3%	3.67
\$25,001-30,000	35	2.9%		11.4%	62.9%	22.9%		4.05
\$30,001-40,000	37		5.1%	25.6%	48.7%	12.8%	7.7%	3.76
\$40,001-50,000	28	7.1%	3.6%	10.7%	53.6%	14.3%	10.7%	3.70
\$50,001-70,000	34		3.0%	15.2%	66.7%	12.1%	3.0%	3.92
More than \$70,000	52		3.8%	21.2%	50.0%	23.1%	1.9%	3.92
HOUSEHOLD INCOME								
\$20,000 or less	24	8.0%		36.0%	36.0%	8.0%	12.0%	3.42
\$20,001-30,000	40	2.5%	5.0%	12.5%	45.0%	27.5%	7.5%	3.99
\$30,001-40,000	38		2.6%	28.9%	42.1%	21.1%	5.3%	3.87
\$40,001-50,000	30	6.5%	6.5%	16.1%	48.4%	9.7%	12.9%	3.58
\$50,001-70,000	35	2.8%	2.8%	13.9%	52.8%	19.4%	8.3%	3.94
\$70,001-100,000	32		6.3%	6.3%	75.0%	9.4%	3.1%	3.94
More than \$100,000	84	1.2%	2.4%	25.0%	53.6%	16.7%	1.2%	3.82

Q9j. Satisfaction with the reliability of Council's water supply

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	20.0%	20.2%	17.5%	20.7%	15.0%	6.7%	2.89
WARD								
Paraparaumu	161	24.7%	27.8%	20.4%	14.8%	10.5%	1.9%	2.56
Paekākāriki-Raumati South	87	18.6%	18.6%	18.6%	26.7%	15.1%	2.3%	3.01
Ōtaki	69	15.9%	4.3%	11.6%	23.2%	24.6%	20.3%	3.46
Waikanae	83	15.5%	20.2%	15.5%	23.8%	15.5%	9.5%	3.03
GENDER								
Male	186	17.7%	22.6%	13.4%	23.1%	18.3%	4.8%	3.01
Female	214	22.1%	18.3%	21.1%	18.8%	11.7%	8.0%	2.78
AGE GROUP								
18 to 29	48	10.4%	22.9%	29.2%	27.1%	6.3%	4.2%	2.96
30 to 39	46	10.9%	28.3%	19.6%	19.6%	15.2%	6.5%	3.04
40 to 59	143	25.7%	21.5%	11.8%	13.2%	18.1%	9.7%	2.73
60 years +	163	20.7%	15.9%	18.3%	25.6%	14.0%	5.5%	2.96
ETHNICITY								
NZ European	331	20.8%	19.9%	17.2%	20.5%	15.4%	6.3%	2.89
Maori	19	16.7%	16.7%	27.8%	22.2%	11.1%	5.6%	2.85
Other	50	15.7%	23.5%	15.7%	21.6%	13.7%	9.8%	2.92
DEPENDENT CHILDREN								
Yes	99	21.2%	23.2%	19.2%	19.2%	12.1%	5.1%	2.78
No + Don't know	301	19.9%	19.3%	16.9%	20.9%	15.6%	7.3%	2.93
RATEPAYER								
Yes	327	22.9%	20.5%	15.9%	18.3%	15.9%	6.4%	2.82
No + Don't know	73	6.8%	20.3%	24.3%	31.1%	10.8%	6.8%	3.19
HOME OWNER								
Renting	28	10.7%	17.9%	21.4%	32.1%	10.7%	7.1%	3.10
Own home	322	23.1%	20.6%	15.9%	18.4%	16.2%	5.9%	2.83
Other + Refused	50	6.0%	20.0%	26.0%	28.0%	10.0%	10.0%	3.20
PERSONAL INCOME								
\$15,000 or less	36	21.6%	10.8%	32.4%	16.2%	13.5%	5.4%	2.87
\$15,001-25,000	60	16.9%	16.9%	30.5%	20.3%	10.2%	5.1%	2.90
\$25,001-30,000	35	14.3%	17.1%	11.4%	25.7%	22.9%	8.6%	3.31
\$30,001-40,000	37	21.1%	23.7%	7.9%	28.9%	15.8%	2.6%	2.94
\$40,001-50,000	28	17.2%	17.2%	6.9%	10.3%	31.0%	17.2%	3.28
\$50,001-70,000	34	14.7%	32.4%	8.8%	20.6%	20.6%	2.9%	2.99
More than \$70,000	52	20.8%	18.9%	15.1%	17.0%	18.9%	9.4%	2.92
HOUSEHOLD INCOME								
\$20,000 or less	24	12.5%	20.8%	29.2%	12.5%	12.5%	12.5%	2.87
\$20,001-30,000	40	20.0%	12.5%	22.5%	15.0%	27.5%	2.5%	3.20
\$30,001-40,000	38	17.9%	7.7%	15.4%	38.5%	17.9%	2.6%	3.30
\$40,001-50,000	30	19.4%	25.8%	16.1%	22.6%	9.7%	6.5%	2.72
\$50,001-70,000	35	13.9%	27.8%	5.6%	30.6%	16.7%	5.6%	3.04
\$70,001-100,000	32	15.6%	12.5%	18.8%	18.8%	18.8%	15.6%	3.14
More than \$100,000	84	20.2%	22.6%	16.7%	11.9%	19.0%	9.5%	2.86

Q9k. Satisfaction with the standard of urban kerbside rubbish and recycling collection services

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	5.7%	8.0%	15.5%	39.4%	23.2%	8.2%	3.72
WARD								
Paraparaumu	161	8.1%	11.2%	13.7%	41.0%	20.5%	5.6%	3.57
Paekākāriki-Raumati South	87	3.4%	8.0%	21.8%	46.0%	14.9%	5.7%	3.64
Ōtaki	69	2.9%	2.9%	15.7%	30.0%	28.6%	20.0%	3.99
Waikanae	83	6.0%	6.0%	12.0%	37.3%	32.5%	6.0%	3.90
GENDER								
Male	186	7.0%	5.4%	14.5%	39.8%	25.8%	7.5%	3.78
Female	214	5.1%	10.3%	15.9%	39.3%	21.0%	8.4%	3.66
AGE GROUP								
18 to 29	48	6.4%	6.4%	12.8%	44.7%	29.8%		3.83
30 to 39	46	4.3%	10.9%	17.4%	34.8%	23.9%	8.7%	3.67
40 to 59	143	9.8%	11.2%	16.1%	33.6%	16.1%	13.3%	3.40
60 years +	163	2.5%	4.3%	14.8%	45.1%	27.2%	6.2%	3.96
ETHNICITY								
NZ European	331	6.1%	8.2%	14.5%	40.9%	24.2%	6.1%	3.73
Maori	19			26.3%	42.1%		31.6%	3.59
Other	50	5.9%	9.8%	15.7%	29.4%	25.5%	13.7%	3.68
DEPENDENT CHILDREN								
Yes	99	11.1%	12.1%	15.2%	38.4%	16.2%	7.1%	3.40
No + Don't know	301	4.3%	6.6%	15.3%	39.9%	25.2%	8.6%	3.83
RATEPAYER								
Yes	327	6.7%	8.0%	15.3%	38.8%	22.6%	8.6%	3.68
No + Don't know	73	2.7%	8.0%	16.0%	41.3%	25.3%	6.7%	3.87
HOME OWNER								
Renting	28	6.7%	20.0%	16.7%	30.0%	20.0%	6.7%	3.44
Own home	322	6.5%	8.1%	15.8%	38.8%	22.0%	8.7%	3.68
Other + Refused	50	2.0%		12.0%	48.0%	32.0%	6.0%	4.14
PERSONAL INCOME								
\$15,000 or less	36		11.1%	16.7%	38.9%	19.4%	13.9%	3.75
\$15,001-25,000	60	3.3%	4.9%	14.8%	45.9%	26.2%	4.9%	3.94
\$25,001-30,000	35		2.8%	25.0%	33.3%	27.8%	11.1%	3.97
\$30,001-40,000	37	5.3%	5.3%	7.9%	47.4%	28.9%	5.3%	3.96
\$40,001-50,000	28		7.1%	14.3%	28.6%	39.3%	10.7%	4.12
\$50,001-70,000	34	8.8%	20.6%	17.6%	32.4%	14.7%	5.9%	3.29
More than \$70,000	52	11.5%	7.7%	7.7%	32.7%	26.9%	13.5%	3.64
HOUSEHOLD INCOME								
\$20,000 or less	24		8.7%	13.0%	43.5%	21.7%	13.0%	3.86
\$20,001-30,000	40	5.0%	5.0%	20.0%	30.0%	40.0%		4.00
\$30,001-40,000	38	5.3%	2.6%	18.4%	44.7%	21.1%	7.9%	3.83
\$40,001-50,000	30		6.7%	26.7%	36.7%	20.0%	10.0%	3.80
\$50,001-70,000	35	5.7%	2.9%	14.3%	34.3%	25.7%	17.1%	3.84
\$70,001-100,000	32	9.1%	9.1%	15.2%	30.3%	27.3%	9.1%	3.65
More than \$100,000	84	9.5%	13.1%	9.5%	35.7%	21.4%	10.7%	3.52

Q9I. Satisfaction with Council's support for business

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	4.8%	5.0%	14.0%	10.0%	1.0%	65.2%	2.93
WARD								
Paraparaumu	161	5.0%	7.5%	13.7%	10.6%	1.2%	62.1%	2.87
Paekākāriki-Raumati South	87	4.7%	3.5%	16.3%	7.0%		68.6%	2.81
Ōtaki	69	7.2%	4.3%	10.1%	13.0%	2.9%	62.3%	3.02
Waikanae	83	2.4%	2.4%	15.7%	9.6%		69.9%	3.09
GENDER								
Male	186	7.5%	5.9%	15.6%	6.5%	1.1%	63.4%	2.67
Female	214	2.3%	4.2%	13.1%	13.1%	.9%	66.4%	3.17
AGE GROUP								
18 to 29	48	4.2%	6.3%	6.3%	10.4%		72.9%	2.89
30 to 39	46	4.3%	6.4%	17.0%	6.4%	2.1%	63.8%	2.86
40 to 59	143	7.0%	7.0%	19.6%	10.5%	1.4%	54.5%	2.86
60 years +	163	3.7%	2.5%	11.1%	10.5%	.6%	71.6%	3.06
ETHNICITY								
NZ European	331	4.2%	5.7%	14.8%	9.4%	1.2%	64.7%	2.94
Maori	19	5.3%		10.5%	5.3%		78.9%	2.59
Other	50	8.0%	2.0%	12.0%	16.0%		62.0%	2.92
DEPENDENT CHILDREN								
Yes	99	5.1%	3.0%	16.2%	11.1%		64.6%	2.94
No + Don't know	301	4.7%	5.7%	13.4%	9.7%	1.3%	65.2%	2.92
RATEPAYER								
Yes	327	5.5%	5.2%	14.0%	10.1%	1.2%	64.0%	2.91
No + Don't know	73	2.7%	5.5%	15.1%	9.6%		67.1%	3.02
HOME OWNER								
Renting	28		7.1%	14.3%	14.3%		64.3%	3.16
Own home	322	4.7%	5.3%	14.3%	9.9%	1.2%	64.6%	2.95
Other + Refused	50	8.2%	2.0%	14.3%	8.2%		67.3%	2.66
PERSONAL INCOME								
\$15,000 or less	36		8.1%	16.2%	10.8%	2.7%	62.2%	3.14
\$15,001-25,000	60	3.3%	1.7%	10.0%	11.7%		73.3%	3.17
\$25,001-30,000	35			14.7%	14.7%		70.6%	3.50
\$30,001-40,000	37		7.9%	13.2%	13.2%		65.8%	3.21
\$40,001-50,000	28	3.6%	10.7%	14.3%	21.4%	7.1%	42.9%	3.37
\$50,001-70,000	34		3.0%	12.1%	9.1%	3.0%	72.7%	3.37
More than \$70,000	52	5.7%	7.5%	24.5%	1.9%		60.4%	2.55
HOUSEHOLD INCOME								
\$20,000 or less	24		4.2%	12.5%	12.5%		70.8%	3.26
\$20,001-30,000	40	5.0%		10.0%	10.0%	2.5%	72.5%	3.24
\$30,001-40,000	38	2.6%	7.9%	13.2%	13.2%		63.2%	3.06
\$40,001-50,000	30	3.3%	3.3%	10.0%	16.7%		66.7%	3.24
\$50,001-70,000	35		5.6%	8.3%	16.7%	5.6%	63.9%	3.62
\$70,001-100,000	32		9.4%	21.9%	15.6%		53.1%	3.16
More than \$100,000	84	4.8%	7.2%	19.3%	4.8%	1.2%	62.7%	2.72

Q9m. Satisfaction with the range of services Council provides to restore natural environment

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	5.5%	8.8%	27.0%	30.2%	5.8%	22.7%	3.28
WARD								
Paraparaumu	161	4.4%	6.3%	23.8%	31.3%	5.6%	28.8%	3.38
Paekākāriki-Raumati South	87	7.0%	11.6%	27.9%	32.6%	7.0%	14.0%	3.23
Ōtaki	69	8.8%	11.8%	32.4%	26.5%	4.4%	16.2%	3.07
Waikanae	83	3.6%	8.4%	27.7%	28.9%	6.0%	25.3%	3.35
GENDER								
Male	186	7.0%	8.0%	28.9%	27.8%	5.9%	22.5%	3.23
Female	214	4.7%	9.9%	25.4%	31.9%	6.1%	22.1%	3.32
AGE GROUP								
18 to 29	48		6.4%	23.4%	27.7%	12.8%	29.8%	3.67
30 to 39	46	2.2%	2.2%	23.9%	39.1%	8.7%	23.9%	3.65
40 to 59	143	7.7%	11.2%	25.2%	30.1%	4.9%	21.0%	3.17
60 years +	163	6.2%	9.9%	30.2%	28.4%	4.3%	21.0%	3.17
ETHNICITY								
NZ European	331	5.1%	8.8%	26.3%	32.0%	5.1%	22.7%	3.30
Maori	19	20.0%	15.0%	35.0%	10.0%	15.0%	5.0%	2.84
Other	50	3.9%	9.8%	27.5%	23.5%	9.8%	25.5%	3.36
DEPENDENT CHILDREN								
Yes	99	3.0%	9.0%	21.0%	33.0%	8.0%	26.0%	3.44
No + Don't know	301	6.3%	9.0%	29.0%	29.3%	5.3%	21.0%	3.23
RATEPAYER								
Yes	327	6.7%	10.1%	26.5%	29.9%	5.2%	21.6%	3.21
No + Don't know	73	1.4%	4.2%	29.2%	30.6%	9.7%	25.0%	3.58
HOME OWNER								
Renting	28	3.7%	7.4%	29.6%	22.2%	7.4%	29.6%	3.33
Own home	322	6.2%	9.9%	26.9%	30.3%	5.0%	21.7%	3.23
Other + Refused	50	4.0%	4.0%	26.0%	32.0%	12.0%	22.0%	3.57
PERSONAL INCOME								
\$15,000 or less	36	2.8%	11.1%	25.0%	25.0%	8.3%	27.8%	3.40
\$15,001-25,000	60	5.0%	15.0%	25.0%	23.3%	8.3%	23.3%	3.24
\$25,001-30,000	35	2.9%	8.6%	14.3%	45.7%	5.7%	22.9%	3.58
\$30,001-40,000	37	2.6%	13.2%	39.5%	28.9%	7.9%	7.9%	3.27
\$40,001-50,000	28	3.6%	7.1%	25.0%	28.6%	14.3%	21.4%	3.50
\$50,001-70,000	34		8.8%	20.6%	32.4%		38.2%	3.39
More than \$70,000	52	5.8%	7.7%	23.1%	32.7%	3.8%	26.9%	3.28
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%	4.2%	20.8%	25.0%	4.2%	41.7%	3.39
\$20,001-30,000	40	4.9%	9.8%	26.8%	24.4%	9.8%	24.4%	3.32
\$30,001-40,000	38	2.6%	15.8%	36.8%	26.3%	7.9%	10.5%	3.24
\$40,001-50,000	30	3.2%	16.1%	29.0%	35.5%	3.2%	12.9%	3.22
\$50,001-70,000	35		11.1%	16.7%	33.3%	11.1%	27.8%	3.64
\$70,001-100,000	32	6.1%	6.1%	27.3%	36.4%	3.0%	21.2%	3.29
More than \$100,000	84	4.7%	9.4%	25.9%	25.9%	4.7%	29.4%	3.22

Q9n. Satisfaction with the standard of beach signage

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	1.3%	7.0%	27.3%	41.0%	13.0%	10.5%	3.64
WARD								
Paraparaumu	161	.6%	5.6%	26.7%	36.6%	16.8%	13.7%	3.73
Paekākāriki-Raumati South	87	1.1%	4.6%	33.3%	48.3%	6.9%	5.7%	3.58
Ōtaki	69	2.9%	14.5%	26.1%	33.3%	14.5%	8.7%	3.48
Waikanae	83	1.2%	6.0%	22.9%	48.2%	10.8%	10.8%	3.69
GENDER								
Male	186	1.6%	8.0%	29.4%	37.4%	12.3%	11.2%	3.58
Female	214	.9%	6.1%	25.4%	44.6%	13.6%	9.4%	3.70
AGE GROUP								
18 to 29	48		6.3%	29.2%	43.8%	10.4%	10.4%	3.63
30 to 39	46	2.1%	8.5%	25.5%	34.0%	19.1%	10.6%	3.68
40 to 59	143	1.4%	7.7%	33.6%	39.2%	10.5%	7.7%	3.54
60 years +	163	1.2%	6.1%	21.3%	44.5%	14.0%	12.8%	3.73
ETHNICITY								
NZ European	331	.6%	7.2%	27.7%	41.9%	12.7%	9.9%	3.66
Maori	19	10.5%	15.8%	21.1%	36.8%	15.8%		3.33
Other	50	2.0%	3.9%	27.5%	37.3%	13.7%	15.7%	3.70
DEPENDENT CHILDREN								
Yes	99	1.0%	4.0%	29.0%	47.0%	11.0%	8.0%	3.68
No + Don't know	301	1.3%	8.0%	26.6%	39.5%	13.6%	11.0%	3.63
RATEPAYER								
Yes	327	1.5%	7.3%	27.1%	41.5%	12.2%	10.4%	3.62
No + Don't know	73		5.6%	27.8%	40.3%	16.7%	9.7%	3.74
HOME OWNER								
Renting	28		6.9%	34.5%	34.5%	17.2%	6.9%	3.67
Own home	322	1.2%	7.1%	27.2%	41.5%	12.4%	10.5%	3.64
Other + Refused	50	2.0%	6.0%	24.0%	42.0%	14.0%	12.0%	3.68
PERSONAL INCOME								
\$15,000 or less	36		5.6%	19.4%	47.2%	8.3%	19.4%	3.74
\$15,001-25,000	60	1.7%	3.3%	26.7%	43.3%	16.7%	8.3%	3.78
\$25,001-30,000	35		2.9%	23.5%	50.0%	14.7%	8.8%	3.85
\$30,001-40,000	37		2.7%	32.4%	35.1%	16.2%	13.5%	3.76
\$40,001-50,000	28		10.7%	17.9%	46.4%	21.4%	3.6%	3.84
\$50,001-70,000	34		3.0%	33.3%	45.5%	9.1%	9.1%	3.68
More than \$70,000	52		9.4%	30.2%	47.2%	7.5%	5.7%	3.56
HOUSEHOLD INCOME								
\$20,000 or less	24	4.3%	8.7%	17.4%	43.5%	8.7%	17.4%	3.60
\$20,001-30,000	40		4.9%	24.4%	36.6%	19.5%	14.6%	3.83
\$30,001-40,000	38		7.7%	25.6%	41.0%	12.8%	12.8%	3.70
\$40,001-50,000	30	3.3%	6.7%	23.3%	46.7%	13.3%	6.7%	3.65
\$50,001-70,000	35			25.0%	38.9%	16.7%	19.4%	3.88
\$70,001-100,000	32		3.0%	18.2%	57.6%	12.1%	9.1%	3.88
More than \$100,000	84		9.5%	32.1%	41.7%	13.1%	3.6%	3.61

Q9o. Satisfaction with Council's level of support for groups involved in health and wellbeing

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	2.3%	6.8%	16.3%	17.8%	5.0%	52.0%	3.35
WARD								
Paraparaumu	161	3.7%	6.2%	16.1%	19.9%	5.0%	49.1%	3.33
Paekākāriki-Raumati South	87	2.3%	10.5%	20.9%	14.0%	3.5%	48.8%	3.09
Ōtaki	69	1.4%	5.7%	14.3%	17.1%	7.1%	54.3%	3.52
Waikanae	83		4.8%	13.3%	18.1%	4.8%	59.0%	3.56
GENDER								
Male	186	4.3%	3.8%	15.6%	17.7%	4.8%	53.8%	3.32
Female	214	.5%	9.3%	17.1%	17.6%	5.6%	50.0%	3.37
AGE GROUP								
18 to 29	48	4.2%	6.3%	16.7%	22.9%	6.3%	43.8%	3.41
30 to 39	46		10.9%	19.6%	10.9%	8.7%	50.0%	3.35
40 to 59	143	3.5%	8.3%	16.7%	15.3%	5.6%	50.7%	3.22
60 years +	163	1.8%	4.3%	14.7%	19.6%	3.7%	55.8%	3.45
ETHNICITY								
NZ European	331	2.1%	6.6%	15.7%	17.5%	5.7%	52.3%	3.37
Maori	19	5.3%		31.6%	5.3%	5.3%	52.6%	3.11
Other	50	2.0%	10.0%	14.0%	24.0%	2.0%	48.0%	3.31
DEPENDENT CHILDREN								
Yes	99	3.0%	6.1%	15.2%	20.2%	3.0%	52.5%	3.32
No + Don't know	301	2.0%	7.0%	16.7%	17.0%	5.7%	51.7%	3.36
RATEPAYER								
Yes	327	2.1%	6.7%	15.6%	17.4%	5.2%	52.9%	3.36
No + Don't know	73	2.8%	5.6%	19.4%	19.4%	4.2%	48.6%	3.29
HOME OWNER								
Renting	28	7.1%	14.3%	17.9%	14.3%	7.1%	39.3%	2.89
Own home	322	1.9%	6.5%	16.1%	17.1%	5.3%	53.1%	3.37
Other + Refused	50	2.0%	2.0%	17.6%	23.5%	3.9%	51.0%	3.52
PERSONAL INCOME								
\$15,000 or less	36		13.5%	16.2%	29.7%	2.7%	37.8%	3.35
\$15,001-25,000	60		1.7%	20.3%	16.9%	5.1%	55.9%	3.60
\$25,001-30,000	35		5.6%	16.7%	22.2%	8.3%	47.2%	3.63
\$30,001-40,000	37		7.9%	13.2%	18.4%	5.3%	55.3%	3.51
\$40,001-50,000	28		17.9%	14.3%	14.3%	14.3%	39.3%	3.48
\$50,001-70,000	34	5.9%	8.8%	11.8%	17.6%	2.9%	52.9%	3.08
More than \$70,000	52	1.9%	3.8%	15.4%	17.3%	1.9%	59.6%	3.33
HOUSEHOLD INCOME								
\$20,000 or less	24		25.0%	12.5%	20.8%		41.7%	2.97
\$20,001-30,000	40		4.9%	14.6%	14.6%	9.8%	56.1%	3.66
\$30,001-40,000	38	2.6%	2.6%	28.9%	21.1%	2.6%	42.1%	3.34
\$40,001-50,000	30		6.5%	12.9%	19.4%	6.5%	54.8%	3.58
\$50,001-70,000	35	5.7%	8.6%	11.4%	8.6%	5.7%	60.0%	3.13
\$70,001-100,000	32		6.1%	15.2%	24.2%	9.1%	45.5%	3.64
More than \$100,000	84	2.4%	7.1%	14.3%	17.9%	3.6%	54.8%	3.26

Q9p. Satisfaction with Council's support for youth

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	3.2%	13.7%	19.7%	19.4%	3.7%	40.3%	3.12
WARD								
Paraparaumu	161	5.6%	11.2%	24.2%	20.5%	5.6%	32.9%	3.14
Paekākāriki-Raumati South	87	2.3%	24.1%	16.1%	20.7%		36.8%	2.88
Ōtaki	69	2.9%	10.0%	17.1%	17.1%	5.7%	47.1%	3.27
Waikanae	83		10.7%	16.7%	17.9%	2.4%	52.4%	3.25
GENDER								
Male	186	2.7%	14.4%	20.3%	17.1%	3.2%	42.2%	3.06
Female	214	3.7%	12.6%	19.1%	21.4%	4.7%	38.6%	3.17
AGE GROUP								
18 to 29	48		16.7%	22.9%	27.1%	10.4%	22.9%	3.39
30 to 39	46	8.3%	12.5%	27.1%	6.3%	10.4%	35.4%	2.96
40 to 59	143	5.6%	18.2%	18.9%	21.0%	2.1%	34.3%	2.95
60 years +	163	1.2%	8.5%	17.1%	19.5%	1.8%	51.8%	3.26
ETHNICITY								
NZ European	331	3.6%	11.5%	19.0%	19.6%	3.3%	42.9%	3.14
Maori	19		30.0%	25.0%	20.0%	5.0%	20.0%	2.97
Other	50	2.0%	20.0%	22.0%	18.0%	6.0%	32.0%	3.06
DEPENDENT CHILDREN								
Yes	99	7.0%	21.0%	20.0%	19.0%	4.0%	29.0%	2.87
No + Don't know	301	2.0%	11.0%	19.7%	19.7%	3.7%	44.0%	3.22
RATEPAYER								
Yes	327	4.0%	13.8%	18.7%	18.3%	3.7%	41.6%	3.07
No + Don't know	73		12.5%	23.6%	23.6%	4.2%	36.1%	3.31
HOME OWNER								
Renting	28		10.7%	25.0%	28.6%		35.7%	3.24
Own home	322	3.7%	12.8%	18.4%	18.4%	3.7%	43.0%	3.10
Other + Refused	50	2.0%	18.0%	26.0%	22.0%	6.0%	26.0%	3.16
PERSONAL INCOME								
\$15,000 or less	36		8.3%	33.3%	16.7%	8.3%	33.3%	3.42
\$15,001-25,000	60	5.0%	10.0%	13.3%	16.7%		55.0%	2.95
\$25,001-30,000	35	2.8%	5.6%	19.4%	36.1%	2.8%	33.3%	3.50
\$30,001-40,000	37		5.3%	26.3%	23.7%	7.9%	36.8%	3.54
\$40,001-50,000	28	3.4%	20.7%	17.2%	24.1%	6.9%	27.6%	3.16
\$50,001-70,000	34	5.9%	11.8%	11.8%	14.7%	11.8%	44.1%	3.23
More than \$70,000	52	1.9%	21.2%	17.3%	21.2%	1.9%	36.5%	3.00
HOUSEHOLD INCOME								
\$20,000 or less	24		13.0%	17.4%	17.4%		52.2%	3.09
\$20,001-30,000	40	5.0%	10.0%	15.0%	12.5%	5.0%	52.5%	3.06
\$30,001-40,000	38	2.6%	10.3%	23.1%	28.2%		35.9%	3.21
\$40,001-50,000	30		9.7%	9.7%	29.0%	6.5%	45.2%	3.59
\$50,001-70,000	35	2.8%	8.3%	16.7%	16.7%	13.9%	41.7%	3.52
\$70,001-100,000	32	9.4%	9.4%	15.6%	25.0%	3.1%	37.5%	3.06
More than \$100,000	84	3.6%	20.2%	26.2%	14.3%	6.0%	29.8%	2.98

Q9q. Satisfaction with the availability of community halls

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	2.0%	3.7%	18.2%	32.8%	9.2%	34.1%	3.66
WARD								
Paraparaumu	161	1.9%	3.1%	16.7%	34.6%	5.6%	38.3%	3.64
Paekākāriki-Raumati South	87	3.4%	5.7%	16.1%	34.5%	9.2%	31.0%	3.57
Ōtaki	69			21.7%	29.0%	14.5%	34.8%	3.89
Waikanae	83	2.4%	6.0%	20.2%	31.0%	11.9%	28.6%	3.63
GENDER								
Male	186	2.7%	2.7%	20.7%	31.4%	9.6%	33.0%	3.65
Female	214	1.4%	4.7%	15.5%	34.7%	8.5%	35.2%	3.68
AGE GROUP								
18 to 29	48		4.2%	12.5%	22.9%	6.3%	54.2%	3.71
30 to 39	46	2.1%	4.3%	12.8%	40.4%	8.5%	31.9%	3.73
40 to 59	143	2.8%	3.5%	20.8%	36.8%	8.3%	27.8%	3.62
60 years +	163	1.9%	3.7%	18.5%	30.2%	10.5%	35.2%	3.67
ETHNICITY								
NZ European	331	2.1%	3.9%	17.9%	34.2%	8.5%	33.3%	3.64
Maori	19			35.0%	30.0%	15.0%	20.0%	3.71
Other	50	2.0%	2.0%	11.8%	27.5%	11.8%	45.1%	3.85
DEPENDENT CHILDREN								
Yes	99	1.0%	3.0%	17.0%	39.0%	11.0%	29.0%	3.77
No + Don't know	301	2.3%	4.0%	17.9%	31.2%	8.6%	35.9%	3.62
RATEPAYER								
Yes	327	2.5%	3.4%	17.2%	35.6%	9.2%	32.2%	3.67
No + Don't know	73		4.1%	20.5%	23.3%	8.2%	43.8%	3.61
HOME OWNER								
Renting	28		6.9%	24.1%	17.2%	10.3%	41.4%	3.49
Own home	322	2.5%	3.4%	17.4%	34.9%	8.7%	33.0%	3.66
Other + Refused	50		4.0%	16.0%	32.0%	12.0%	36.0%	3.82
PERSONAL INCOME								
\$15,000 or less	36		5.4%	16.2%	24.3%	5.4%	48.6%	3.59
\$15,001-25,000	60			16.7%	31.7%	13.3%	38.3%	3.94
\$25,001-30,000	35	2.9%	2.9%	17.1%	42.9%	17.1%	17.1%	3.83
\$30,001-40,000	37	2.7%	8.1%	16.2%	40.5%	5.4%	27.0%	3.49
\$40,001-50,000	28	3.6%	7.1%	17.9%	46.4%	10.7%	14.3%	3.64
\$50,001-70,000	34	3.0%	3.0%	15.2%	27.3%	9.1%	42.4%	3.61
More than \$70,000	52	1.9%	3.8%	19.2%	34.6%	7.7%	32.7%	3.64
HOUSEHOLD INCOME								
\$20,000 or less	24		4.3%	21.7%	17.4%	8.7%	47.8%	3.57
\$20,001-30,000	40	2.5%		22.5%	30.0%	12.5%	32.5%	3.75
\$30,001-40,000	38	2.6%	7.9%	13.2%	39.5%	13.2%	23.7%	3.74
\$40,001-50,000	30	3.2%	3.2%	16.1%	48.4%	6.5%	22.6%	3.69
\$50,001-70,000	35	2.9%		14.3%	20.0%	17.1%	45.7%	3.90
\$70,001-100,000	32		9.1%	15.2%	51.5%	9.1%	15.2%	3.73
More than \$100,000	84	2.4%	2.4%	22.4%	35.3%	7.1%	30.6%	3.60

Q9r. Satisfaction with bylaw enforcement

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	12.4%	14.4%	21.3%	15.1%	2.7%	34.0%	2.71
WARD								
Paraparaumu	161	12.3%	14.8%	24.1%	14.2%	3.1%	31.5%	2.73
Paekākāriki-Raumati South	87	12.6%	10.3%	21.8%	21.8%	1.1%	32.2%	2.82
Ōtaki	69	18.6%	15.7%	15.7%	20.0%	2.9%	27.1%	2.61
Waikanae	83	7.1%	16.7%	20.2%	6.0%	3.6%	46.4%	2.62
GENDER								
Male	186	16.6%	17.1%	22.5%	13.9%	2.7%	27.3%	2.56
Female	214	9.3%	12.1%	20.1%	16.4%	2.8%	39.3%	2.86
AGE GROUP								
18 to 29	48	6.1%	10.2%	10.2%	10.2%	4.1%	59.2%	2.82
30 to 39	46	8.5%	12.8%	27.7%	12.8%	4.3%	34.0%	2.89
40 to 59	143	18.9%	15.4%	17.5%	20.3%	2.1%	25.9%	2.60
60 years +	163	9.8%	15.3%	26.4%	12.9%	2.5%	33.1%	2.74
ETHNICITY								
NZ European	331	13.3%	15.2%	20.3%	15.2%	3.0%	33.0%	2.69
Maori	19	5.6%	11.1%	27.8%	11.1%		44.4%	2.90
Other	50	11.8%	11.8%	23.5%	15.7%	2.0%	35.3%	2.74
DEPENDENT CHILDREN								
Yes	99	14.9%	11.9%	18.8%	20.8%	4.0%	29.7%	2.82
No + Don't know	301	12.0%	15.3%	22.0%	13.0%	2.3%	35.3%	2.67
RATEPAYER								
Yes	327	15.6%	14.4%	22.6%	16.8%	2.1%	28.4%	2.66
No + Don't know	73		15.1%	15.1%	8.2%	4.1%	57.5%	3.07
HOME OWNER								
Renting	28		24.1%	3.4%	6.9%	10.3%	55.2%	2.97
Own home	322	14.9%	14.3%	23.0%	16.5%	2.5%	28.9%	2.68
Other + Refused	50	6.1%	8.2%	20.4%	12.2%		53.1%	2.81
PERSONAL INCOME								
\$15,000 or less	36	2.7%	18.9%	16.2%	5.4%		56.8%	2.54
\$15,001-25,000	60	10.2%	18.6%	20.3%	11.9%	5.1%	33.9%	2.74
\$25,001-30,000	35	11.4%	14.3%	11.4%	20.0%	11.4%	31.4%	3.05
\$30,001-40,000	37	7.9%	15.8%	36.8%	10.5%	2.6%	26.3%	2.79
\$40,001-50,000	28	21.4%	10.7%	17.9%	14.3%	7.1%	28.6%	2.67
\$50,001-70,000	34	15.2%	6.1%	21.2%	21.2%		36.4%	2.72
More than \$70,000	52	23.1%	17.3%	23.1%	19.2%		17.3%	2.47
HOUSEHOLD INCOME								
\$20,000 or less	24	8.3%	29.2%	8.3%	12.5%		41.7%	2.38
\$20,001-30,000	40	9.8%	19.5%	24.4%	9.8%	2.4%	34.1%	2.64
\$30,001-40,000	38	8.1%	21.6%	32.4%	13.5%		24.3%	2.65
\$40,001-50,000	30	25.0%	15.6%	12.5%	18.8%	6.3%	21.9%	2.53
\$50,001-70,000	35	11.4%	11.4%	20.0%	14.3%	14.3%	28.6%	3.15
\$70,001-100,000	32	6.1%	15.2%	24.2%	15.2%		39.4%	2.78
More than \$100,000	84	24.1%	12.0%	20.5%	16.9%		26.5%	2.41

Q9s. Satisfaction with the comfort and convenience of libraries

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	.7%	1.5%	5.7%	44.8%	39.1%	8.2%	4.31
WARD								
Paraparaumu	161	1.9%		6.2%	47.2%	38.5%	6.2%	4.29
Paekākāriki-Raumati South	87		4.6%	6.9%	48.3%	32.2%	8.0%	4.17
Ōtaki	69			4.3%	42.9%	41.4%	11.4%	4.43
Waikanae	83		2.4%	4.8%	38.1%	45.2%	9.5%	4.41
GENDER								
Male	186	.5%	.5%	7.0%	46.5%	34.1%	11.4%	4.27
Female	214	.9%	1.9%	4.2%	43.7%	43.7%	5.6%	4.34
AGE GROUP								
18 to 29	48		4.1%	4.1%	53.1%	28.6%	10.2%	4.22
30 to 39	46			13.0%	41.3%	37.0%	8.7%	4.28
40 to 59	143	2.1%	2.1%	4.2%	44.4%	36.6%	10.6%	4.24
60 years +	163		.6%	5.5%	43.6%	44.2%	6.1%	4.40
ETHNICITY								
NZ European	331	.6%	1.8%	4.5%	44.3%	39.5%	9.3%	4.33
Maori	19			10.5%	52.6%	36.8%		4.24
Other	50	2.0%		9.8%	45.1%	37.3%	5.9%	4.22
DEPENDENT CHILDREN								
Yes	99	1.0%	2.0%	4.0%	49.5%	38.4%	5.1%	4.29
No + Don't know	301	.7%	1.3%	6.0%	43.3%	39.3%	9.3%	4.31
RATEPAYER								
Yes	327	.9%	.9%	5.5%	43.3%	39.9%	9.5%	4.32
No + Don't know	73		2.7%	5.5%	52.1%	35.6%	4.1%	4.25
HOME OWNER								
Renting	28		3.4%	6.9%	44.8%	37.9%	6.9%	4.27
Own home	322	.9%	.9%	5.9%	43.6%	38.6%	10.0%	4.31
Other + Refused	50		4.0%	2.0%	52.0%	42.0%		4.35
PERSONAL INCOME								
\$15,000 or less	36		2.7%	2.7%	32.4%	56.8%	5.4%	4.52
\$15,001-25,000	60			6.7%	48.3%	38.3%	6.7%	4.34
\$25,001-30,000	35		2.9%		45.7%	40.0%	11.4%	4.40
\$30,001-40,000	37			10.5%	50.0%	36.8%	2.6%	4.27
\$40,001-50,000	28			3.6%	35.7%	57.1%	3.6%	4.56
\$50,001-70,000	34	2.9%		14.7%	47.1%	26.5%	8.8%	4.05
More than \$70,000	52			7.7%	40.4%	32.7%	19.2%	4.31
HOUSEHOLD INCOME								
\$20,000 or less	24		4.2%	4.2%	45.8%	37.5%	8.3%	4.31
\$20,001-30,000	40			2.5%	45.0%	45.0%	7.5%	4.46
\$30,001-40,000	38		2.6%	7.7%	33.3%	51.3%	5.1%	4.41
\$40,001-50,000	30		3.3%	3.3%	46.7%	36.7%	10.0%	4.30
\$50,001-70,000	35			5.6%	44.4%	44.4%	5.6%	4.42
\$70,001-100,000	32			6.1%	48.5%	42.4%	3.0%	4.36
More than \$100,000	84	1.2%		9.5%	41.7%	31.0%	16.7%	4.21

Q9t. Satisfaction with the standard of library services and book stocks

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	.5%	1.5%	16.7%	39.7%	26.7%	15.0%	4.06
WARD								
Paraparaumu	161		1.2%	15.5%	39.1%	31.1%	13.0%	4.16
Paekākāriki-Raumati South	87	1.1%	2.3%	18.4%	46.0%	16.1%	16.1%	3.86
Ōtaki	69	1.4%	1.4%	15.7%	32.9%	35.7%	12.9%	4.14
Waikanae	83		1.2%	18.1%	39.8%	21.7%	19.3%	4.02
GENDER								
Male	186	.5%	2.2%	16.7%	40.3%	22.6%	17.7%	4.00
Female	214	.5%	.9%	16.8%	39.3%	29.9%	12.6%	4.12
AGE GROUP								
18 to 29	48			22.9%	39.6%	16.7%	20.8%	3.92
30 to 39	46		2.2%	10.9%	52.2%	19.6%	15.2%	4.07
40 to 59	143	1.4%	.7%	17.5%	42.0%	22.4%	16.1%	3.98
60 years +	163		2.5%	16.0%	34.4%	35.0%	12.3%	4.17
ETHNICITY								
NZ European	331	.6%	1.5%	14.5%	39.6%	26.9%	16.9%	4.09
Maori	19			26.3%	52.6%	21.1%		3.91
Other	50		2.0%	26.0%	36.0%	28.0%	8.0%	3.98
DEPENDENT CHILDREN								
Yes	99	2.0%	1.0%	11.1%	54.5%	20.2%	11.1%	4.01
No + Don't know	301		1.7%	18.6%	34.9%	28.6%	16.3%	4.08
RATEPAYER								
Yes	327	.6%	1.5%	15.0%	41.4%	26.7%	14.7%	4.08
No + Don't know	73		1.4%	24.3%	32.4%	25.7%	16.2%	4.00
HOME OWNER								
Renting	28		3.6%	25.0%	32.1%	25.0%	14.3%	3.94
Own home	322	.6%	1.2%	15.6%	40.2%	27.1%	15.3%	4.08
Other + Refused	50		2.0%	18.0%	42.0%	24.0%	14.0%	4.02
PERSONAL INCOME								
\$15,000 or less	36		2.8%	19.4%	27.8%	33.3%	16.7%	4.11
\$15,001-25,000	60			16.7%	38.3%	38.3%	6.7%	4.22
\$25,001-30,000	35			14.7%	38.2%	35.3%	11.8%	4.21
\$30,001-40,000	37		2.6%	26.3%	34.2%	26.3%	10.5%	3.94
\$40,001-50,000	28			14.8%	37.0%	33.3%	14.8%	4.22
\$50,001-70,000	34	3.0%	3.0%	18.2%	45.5%	18.2%	12.1%	3.82
More than \$70,000	52		1.9%	11.5%	42.3%	19.2%	25.0%	4.03
HOUSEHOLD INCOME								
\$20,000 or less	24		4.3%	17.4%	30.4%	39.1%	8.7%	4.18
\$20,001-30,000	40			22.0%	39.0%	29.3%	9.8%	4.08
\$30,001-40,000	38		2.6%	13.2%	39.5%	31.6%	13.2%	4.15
\$40,001-50,000	30		3.2%	12.9%	32.3%	32.3%	19.4%	4.19
\$50,001-70,000	35	2.9%	2.9%	5.9%	44.1%	32.4%	11.8%	4.11
\$70,001-100,000	32			21.9%	37.5%	25.0%	15.6%	4.04
More than \$100,000	84		1.2%	14.3%	44.0%	19.0%	21.4%	4.04

Q10a. Importance of the network of pathways for cycling, walking and bridle ways

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	5.0%	6.7%	18.5%	29.4%	36.4%	4.0%	3.90
WARD								
Paraparaumu	161	4.3%	6.8%	14.8%	31.5%	38.3%	4.3%	3.97
Paekākāriki-Raumati South	87	3.5%	4.7%	20.9%	23.3%	46.5%	1.2%	4.05
Ōtaki	69	4.3%	10.1%	24.6%	29.0%	26.1%	5.8%	3.68
Waikanae	83	8.3%	6.0%	17.9%	32.1%	31.0%	4.8%	3.78
GENDER								
Male	186	5.9%	6.5%	18.3%	31.2%	34.4%	3.8%	3.85
Female	214	4.2%	6.5%	18.2%	28.0%	38.8%	4.2%	3.94
AGE GROUP								
18 to 29	48	6.3%	10.4%	20.8%	16.7%	45.8%		3.87
30 to 39	46	4.3%	8.7%	19.6%	34.8%	32.6%		3.84
40 to 59	143	3.5%	5.6%	16.2%	30.3%	40.8%	3.5%	4.02
60 years +	163	6.1%	6.1%	19.6%	30.7%	31.3%	6.1%	3.81
ETHNICITY								
NZ European	331	4.2%	6.6%	16.0%	29.0%	39.9%	4.2%	3.97
Maori	19			36.8%	26.3%	31.6%	5.3%	3.91
Other	50	12.0%	8.0%	26.0%	34.0%	18.0%	2.0%	3.41
DEPENDENT CHILDREN								
Yes	99	6.0%	4.0%	19.0%	29.0%	41.0%	1.0%	3.97
No + Don't know	301	4.7%	7.3%	18.3%	29.6%	35.2%	5.0%	3.87
RATEPAYER								
Yes	327	4.9%	6.7%	17.8%	29.4%	36.8%	4.3%	3.90
No + Don't know	73	4.1%	5.5%	21.9%	30.1%	35.6%	2.7%	3.89
HOME OWNER								
Renting	28	7.1%		17.9%	25.0%	42.9%	7.1%	3.97
Own home	322	5.3%	7.2%	16.8%	29.3%	37.4%	4.0%	3.89
Other + Refused	50		6.0%	28.0%	36.0%	28.0%	2.0%	3.88
PERSONAL INCOME								
\$15,000 or less	36	8.1%	8.1%	27.0%	18.9%	29.7%	8.1%	3.64
\$15,001-25,000	60	3.3%	6.7%	23.3%	26.7%	35.0%	5.0%	3.91
\$25,001-30,000	35	11.1%	2.8%	16.7%	27.8%	38.9%	2.8%	3.86
\$30,001-40,000	37		13.5%	13.5%	35.1%	37.8%		3.93
\$40,001-50,000	28	3.4%	3.4%	27.6%	34.5%	31.0%		3.85
\$50,001-70,000	34	11.8%	5.9%	5.9%	35.3%	38.2%	2.9%	3.88
More than \$70,000	52	1.9%		13.5%	34.6%	44.2%	5.8%	4.25
HOUSEHOLD INCOME								
\$20,000 or less	24	8.3%	4.2%	29.2%	20.8%	25.0%	12.5%	3.62
\$20,001-30,000	40	5.0%	10.0%	30.0%	22.5%	32.5%		3.71
\$30,001-40,000	38	7.7%	10.3%	15.4%	30.8%	30.8%	5.1%	3.75
\$40,001-50,000	30	3.3%		23.3%	40.0%	30.0%	3.3%	3.99
\$50,001-70,000	35	13.9%	5.6%	11.1%	27.8%	36.1%	5.6%	3.71
\$70,001-100,000	32		9.4%	6.3%	25.0%	59.4%		4.36
More than \$100,000	84	3.5%	7.1%	14.1%	37.6%	34.1%	3.5%	3.97

Q10b. Importance of the range, variety and character of Council-owned cycling, walking and bridle ways facilities

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	5.3%	6.5%	21.5%	33.8%	26.0%	7.0%	3.74
WARD								
Paraparaumu	161	6.2%	4.9%	18.5%	38.9%	22.8%	8.6%	3.74
Paekākāriki-Raumati South	87	1.2%	5.8%	25.6%	31.4%	31.4%	4.7%	3.90
Ōtaki	69	4.3%	7.1%	27.1%	32.9%	21.4%	7.1%	3.64
Waikanae	83	8.5%	9.8%	18.3%	26.8%	30.5%	6.1%	3.64
GENDER								
Male	186	6.5%	6.5%	22.6%	32.3%	26.9%	5.4%	3.70
Female	214	4.7%	6.1%	20.6%	34.6%	25.7%	8.4%	3.77
AGE GROUP								
18 to 29	48	6.1%	10.2%	16.3%	42.9%	20.4%	4.1%	3.62
30 to 39	46	4.3%	10.6%	29.8%	31.9%	21.3%	2.1%	3.59
40 to 59	143	5.6%	4.9%	18.9%	33.6%	32.9%	4.2%	3.86
60 years +	163	5.5%	5.5%	22.7%	31.3%	23.3%	11.7%	3.70
ETHNICITY								
NZ European	331	5.4%	5.7%	20.4%	33.9%	27.6%	6.9%	3.78
Maori	19		15.8%	15.8%	42.1%	15.8%	10.5%	3.70
Other	50	8.0%	8.0%	30.0%	26.0%	20.0%	8.0%	3.45
DEPENDENT CHILDREN								
Yes	99	8.0%	9.0%	22.0%	30.0%	29.0%	2.0%	3.65
No + Don't know	301	4.3%	5.7%	21.7%	34.7%	25.0%	8.7%	3.77
RATEPAYER								
Yes	327	5.5%	6.1%	21.7%	32.1%	27.2%	7.3%	3.75
No + Don't know	73	4.2%	8.3%	20.8%	40.3%	22.2%	4.2%	3.70
HOME OWNER								
Renting	28	7.1%	10.7%	25.0%	32.1%	17.9%	7.1%	3.39
Own home	322	5.9%	6.5%	21.1%	31.6%	27.6%	7.4%	3.74
Other + Refused	50		4.0%	22.0%	46.0%	22.0%	6.0%	3.94
PERSONAL INCOME								
\$15,000 or less	36	8.1%	8.1%	27.0%	21.6%	24.3%	10.8%	3.51
\$15,001-25,000	60	3.3%	10.0%	21.7%	38.3%	16.7%	10.0%	3.61
\$25,001-30,000	35	8.3%	2.8%	25.0%	25.0%	33.3%	5.6%	3.80
\$30,001-40,000	37		10.5%	23.7%	42.1%	23.7%		3.81
\$40,001-50,000	28	3.6%		32.1%	35.7%	25.0%	3.6%	3.84
\$50,001-70,000	34	11.8%		17.6%	41.2%	26.5%	2.9%	3.70
More than \$70,000	52	3.8%	3.8%	19.2%	34.6%	30.8%	7.7%	3.87
HOUSEHOLD INCOME								
\$20,000 or less	24	8.7%	8.7%	26.1%	21.7%	21.7%	13.0%	3.51
\$20,001-30,000	40	2.5%	12.5%	20.0%	32.5%	27.5%	5.0%	3.74
\$30,001-40,000	38	5.1%	7.7%	23.1%	33.3%	25.6%	5.1%	3.74
\$40,001-50,000	30	6.5%	3.2%	29.0%	32.3%	19.4%	9.7%	3.63
\$50,001-70,000	35	14.3%		11.4%	51.4%	14.3%	8.6%	3.56
\$70,001-100,000	32		9.1%	18.2%	18.2%	51.5%	3.0%	4.19
More than \$100,000	84	6.0%	6.0%	22.9%	33.7%	26.5%	4.8%	3.71

Q10c. Importance of the range of different active recreation opportunities available in the cycling, walking and bridle ways facilities

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	4.5%	8.2%	21.7%	32.9%	24.7%	8.0%	3.72
WARD								
Paraparaumu	161	5.6%	8.6%	21.6%	32.7%	21.0%	10.5%	3.63
Paekākāriki-Raumati South	87	3.4%	6.8%	18.2%	37.5%	29.5%	4.5%	3.89
Ōtaki	69	1.5%	7.4%	32.4%	26.5%	22.1%	10.3%	3.67
Waikanae	83	6.0%	9.6%	16.9%	33.7%	28.9%	4.8%	3.75
GENDER								
Male	186	5.4%	9.1%	22.0%	30.6%	25.3%	7.5%	3.67
Female	214	3.3%	7.5%	21.0%	35.5%	24.3%	8.4%	3.77
AGE GROUP								
18 to 29	48	4.1%	16.3%	16.3%	42.9%	20.4%		3.60
30 to 39	46	4.3%	10.9%	19.6%	37.0%	23.9%	4.3%	3.71
40 to 59	143	4.2%	8.4%	20.3%	34.3%	26.6%	6.3%	3.76
60 years +	163	4.9%	4.9%	25.0%	27.4%	25.0%	12.8%	3.72
ETHNICITY								
NZ European	331	3.9%	8.5%	20.6%	32.7%	26.4%	7.9%	3.75
Maori	19			26.3%	42.1%	21.1%	10.5%	3.92
Other	50	7.8%	9.8%	25.5%	33.3%	15.7%	7.8%	3.43
DEPENDENT CHILDREN								
Yes	99	7.0%	8.0%	19.0%	40.0%	23.0%	3.0%	3.66
No + Don't know	301	3.3%	8.3%	22.5%	30.8%	25.5%	9.6%	3.74
RATEPAYER								
Yes	327	4.0%	8.0%	21.8%	31.7%	25.5%	8.9%	3.73
No + Don't know	73	4.1%	9.6%	20.5%	39.7%	21.9%	4.1%	3.68
HOME OWNER								
Renting	28	7.1%	10.7%	25.0%	35.7%	14.3%	7.1%	3.43
Own home	322	4.3%	8.1%	21.4%	31.1%	26.1%	9.0%	3.73
Other + Refused	50		8.0%	20.0%	46.0%	22.0%	4.0%	3.82
PERSONAL INCOME								
\$15,000 or less	36	5.4%	10.8%	27.0%	32.4%	16.2%	8.1%	3.47
\$15,001-25,000	60	3.3%	5.0%	28.3%	36.7%	16.7%	10.0%	3.66
\$25,001-30,000	35	8.3%	5.6%	19.4%	25.0%	30.6%	11.1%	3.76
\$30,001-40,000	37		7.9%	18.4%	34.2%	31.6%	7.9%	3.98
\$40,001-50,000	28	3.6%	17.9%	21.4%	39.3%	17.9%		3.52
\$50,001-70,000	34	5.9%	11.8%	14.7%	32.4%	29.4%	5.9%	3.67
More than \$70,000	52	3.9%	5.9%	21.6%	35.3%	27.5%	5.9%	3.77
HOUSEHOLD INCOME								
\$20,000 or less	24	8.3%	4.2%	25.0%	37.5%	8.3%	16.7%	3.41
\$20,001-30,000	40	7.3%	9.8%	24.4%	24.4%	26.8%	7.3%	3.64
\$30,001-40,000	38	2.6%	7.7%	15.4%	33.3%	28.2%	12.8%	3.91
\$40,001-50,000	30	3.3%	3.3%	23.3%	43.3%	20.0%	6.7%	3.82
\$50,001-70,000	35	11.4%	5.7%	22.9%	37.1%	20.0%	2.9%	3.48
\$70,001-100,000	32		15.2%	15.2%	27.3%	36.4%	6.1%	3.91
More than \$100,000	84	2.4%	14.3%	21.4%	36.9%	21.4%	3.6%	3.62

Q10d. Importance of public toilets being well maintained and functional

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	2.0%	1.0%	7.3%	22.8%	63.8%	3.3%	4.50
WARD								
Paraparaumu	161	1.2%	1.2%	7.4%	21.6%	64.8%	3.7%	4.54
Paekākāriki-Raumati South	87	1.2%	2.3%	5.8%	30.2%	60.5%		4.46
Ōtaki	69	2.9%		8.7%	17.4%	65.2%	5.8%	4.51
Waikanae	83	3.6%		7.2%	21.7%	63.9%	3.6%	4.49
GENDER								
Male	186	2.2%	1.1%	9.7%	29.6%	55.4%	2.2%	4.38
Female	214	1.9%	.9%	5.6%	17.1%	70.8%	3.7%	4.61
AGE GROUP								
18 to 29	48			10.4%	29.2%	60.4%		4.50
30 to 39	46	2.2%		6.5%	26.1%	65.2%		4.54
40 to 59	143	.7%	2.1%	11.2%	23.1%	60.1%	2.8%	4.43
60 years +	163	3.1%	.6%	3.7%	20.2%	67.5%	4.9%	4.56
ETHNICITY								
NZ European	331	1.8%	.9%	6.6%	23.3%	64.0%	3.3%	4.52
Maori	19			10.5%	21.1%	68.4%		4.54
Other	50	2.0%	2.0%	10.0%	24.0%	60.0%	2.0%	4.41
DEPENDENT CHILDREN								
Yes	99	2.0%		9.1%	23.2%	64.6%	1.0%	4.51
No + Don't know	301	1.7%	1.3%	7.0%	22.9%	63.5%	3.7%	4.50
RATEPAYER								
Yes	327	1.5%	1.2%	7.4%	21.2%	65.6%	3.1%	4.52
No + Don't know	73	2.7%		8.1%	31.1%	55.4%	2.7%	4.42
HOME OWNER								
Renting	28	3.6%		3.6%	32.1%	53.6%	7.1%	4.44
Own home	322	1.9%	1.2%	6.9%	21.2%	66.0%	2.8%	4.52
Other + Refused	50			13.7%	29.4%	54.9%	2.0%	4.43
PERSONAL INCOME								
\$15,000 or less	36	5.4%		5.4%	21.6%	62.2%	5.4%	4.46
\$15,001-25,000	60	1.7%	1.7%	3.3%	18.3%	71.7%	3.3%	4.63
\$25,001-30,000	35	5.7%		5.7%	17.1%	68.6%	2.9%	4.50
\$30,001-40,000	37			10.8%	27.0%	54.1%	8.1%	4.48
\$40,001-50,000	28		3.4%	10.3%	34.5%	51.7%		4.35
\$50,001-70,000	34			2.9%	32.4%	61.8%	2.9%	4.61
More than \$70,000	52		1.9%	15.4%	25.0%	55.8%	1.9%	4.36
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%		8.3%	16.7%	62.5%	8.3%	4.46
\$20,001-30,000	40	5.0%		2.5%	22.5%	70.0%		4.56
\$30,001-40,000	38	2.6%		7.9%	21.1%	60.5%	7.9%	4.50
\$40,001-50,000	30		3.3%	10.0%	20.0%	60.0%	6.7%	4.49
\$50,001-70,000	35	5.7%		2.9%	22.9%	62.9%	5.7%	4.47
\$70,001-100,000	32	3.0%		9.1%	21.2%	66.7%		4.52
More than \$100,000	84		1.2%	8.3%	28.6%	60.7%	1.2%	4.50

Q10e. Importance of Town Centres have high-quality public spaces and facilities that meet the community's needs for safety and functionality

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	1.3%	2.0%	9.0%	30.8%	55.5%	1.5%	4.40
WARD								
Paraparaumu	161	.6%	3.1%	9.9%	33.5%	51.6%	1.2%	4.34
Paekākāriki-Raumati South	87			5.7%	33.3%	59.8%	1.1%	4.55
Ōtaki	69	1.4%		13.0%	23.2%	58.0%	4.3%	4.42
Waikanae	83	3.6%	3.6%	7.2%	28.9%	56.6%		4.33
GENDER								
Male	186	2.2%	3.2%	11.8%	37.1%	44.6%	1.1%	4.21
Female	214	.9%	.9%	6.1%	25.2%	65.0%	1.9%	4.56
AGE GROUP								
18 to 29	48		4.1%	10.2%	42.9%	42.9%		4.27
30 to 39	46	2.2%	2.2%	2.2%	32.6%	58.7%	2.2%	4.49
40 to 59	143	2.8%	.7%	11.2%	34.3%	49.7%	1.4%	4.30
60 years +	163	.6%	1.8%	8.6%	23.9%	63.2%	1.8%	4.50
ETHNICITY								
NZ European	331	1.5%	1.2%	7.6%	32.6%	55.3%	1.8%	4.41
Maori	19			10.5%	26.3%	63.2%		4.51
Other	50		6.0%	16.0%	22.0%	56.0%		4.27
DEPENDENT CHILDREN								
Yes	99	3.0%	3.0%	9.1%	34.3%	48.5%	2.0%	4.24
No + Don't know	301	.7%	1.3%	8.7%	30.0%	58.0%	1.3%	4.45
RATEPAYER								
Yes	327	1.5%	1.8%	9.8%	28.4%	56.7%	1.8%	4.40
No + Don't know	73	1.4%	2.7%	4.1%	42.5%	49.3%		4.37
HOME OWNER								
Renting	28	3.6%		3.6%	50.0%	42.9%		4.31
Own home	322	1.5%	1.9%	9.9%	28.2%	56.7%	1.9%	4.40
Other + Refused	50		4.0%	4.0%	38.0%	54.0%		4.43
PERSONAL INCOME								
\$15,000 or less	36	2.7%	2.7%	2.7%	18.9%	70.3%	2.7%	4.57
\$15,001-25,000	60		1.7%	11.7%	30.0%	55.0%	1.7%	4.42
\$25,001-30,000	35	2.8%		5.6%	33.3%	55.6%	2.8%	4.46
\$30,001-40,000	37			10.5%	31.6%	57.9%		4.49
\$40,001-50,000	28	3.6%	3.6%	7.1%	42.9%	42.9%		4.17
\$50,001-70,000	34			21.2%	51.5%	27.3%		4.07
More than \$70,000	52	1.9%	1.9%	9.6%	32.7%	50.0%	3.8%	4.30
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%	8.3%	4.2%	20.8%	58.3%	4.2%	4.31
\$20,001-30,000	40		2.5%	5.0%	27.5%	62.5%	2.5%	4.55
\$30,001-40,000	38		2.7%	13.5%	29.7%	54.1%		4.35
\$40,001-50,000	30			9.7%	41.9%	45.2%	3.2%	4.37
\$50,001-70,000	35	2.8%		11.1%	36.1%	50.0%		4.32
\$70,001-100,000	32	3.0%		15.2%	33.3%	45.5%	3.0%	4.19
More than \$100,000	84	1.2%	1.2%	8.4%	31.3%	56.6%	1.2%	4.41

Q10f. Importance of sportsgrounds and associated toilet/changing facilities are available at all times

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	4.7%	4.5%	10.0%	28.2%	43.9%	8.7%	4.12
WARD								
Paraparaumu	161	2.5%	1.9%	9.3%	26.7%	48.4%	11.2%	4.30
Paekākāriki-Raumati South	87	7.0%	3.5%	11.6%	30.2%	41.9%	5.8%	4.04
Ōtaki	69	5.7%	5.7%	7.1%	30.0%	45.7%	5.7%	4.12
Waikanae	83	6.0%	9.5%	11.9%	27.4%	35.7%	9.5%	3.87
GENDER								
Male	186	4.3%	5.9%	9.7%	33.5%	37.3%	9.2%	4.02
Female	214	5.1%	2.8%	9.8%	23.8%	50.0%	8.4%	4.21
AGE GROUP								
18 to 29	48	6.1%	4.1%	4.1%	28.6%	53.1%	4.1%	4.24
30 to 39	46	2.2%	4.3%	10.9%	37.0%	37.0%	8.7%	4.13
40 to 59	143	4.2%	2.1%	11.9%	32.2%	42.7%	7.0%	4.15
60 years +	163	6.1%	6.1%	9.1%	22.6%	43.9%	12.2%	4.05
ETHNICITY								
NZ European	331	5.7%	3.6%	8.8%	28.1%	43.8%	10.0%	4.11
Maori	19			5.3%	42.1%	47.4%	5.3%	4.44
Other	50		10.0%	16.0%	26.0%	44.0%	4.0%	4.07
DEPENDENT CHILDREN								
Yes	99	2.0%	2.0%	11.0%	33.0%	49.0%	3.0%	4.29
No + Don't know	301	5.7%	5.0%	9.4%	26.8%	42.5%	10.7%	4.06
RATEPAYER								
Yes	327	4.3%	4.9%	10.4%	26.9%	44.0%	9.5%	4.12
No + Don't know	73	6.8%	2.7%	6.8%	34.2%	43.8%	5.5%	4.12
HOME OWNER								
Renting	28	7.1%		3.6%	35.7%	42.9%	10.7%	4.14
Own home	322	4.7%	5.0%	10.6%	26.8%	43.3%	9.7%	4.10
Other + Refused	50	3.9%	3.9%	5.9%	33.3%	49.0%	3.9%	4.27
PERSONAL INCOME								
\$15,000 or less	36	8.3%	2.8%	5.6%	25.0%	41.7%	16.7%	4.04
\$15,001-25,000	60	5.1%	6.8%	10.2%	23.7%	45.8%	8.5%	4.08
\$25,001-30,000	35	8.3%	2.8%	11.1%	25.0%	47.2%	5.6%	4.11
\$30,001-40,000	37	13.2%	5.3%	7.9%	34.2%	34.2%	5.3%	3.73
\$40,001-50,000	28	3.6%		21.4%	28.6%	42.9%	3.6%	4.07
\$50,001-70,000	34	2.9%	2.9%	8.8%	41.2%	44.1%		4.22
More than \$70,000	52	5.9%	7.8%	5.9%	39.2%	37.3%	3.9%	3.95
HOUSEHOLD INCOME								
\$20,000 or less	24	17.4%		4.3%	26.1%	30.4%	21.7%	3.61
\$20,001-30,000	40	2.4%	7.3%	9.8%	17.1%	58.5%	4.9%	4.33
\$30,001-40,000	38	5.4%	13.5%	10.8%	27.0%	32.4%	10.8%	3.77
\$40,001-50,000	30	3.2%		19.4%	32.3%	25.8%	19.4%	3.99
\$50,001-70,000	35	14.3%		11.4%	37.1%	28.6%	8.6%	3.73
\$70,001-100,000	32	6.1%	3.0%	12.1%	27.3%	48.5%	3.0%	4.13
More than \$100,000	84	2.4%	6.0%	8.3%	38.1%	44.0%	1.2%	4.15

Q10g. Importance of the opening hours of swimming pools

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	11.8%	5.3%	20.3%	28.1%	22.3%	12.3%	3.49
WARD								
Paraparaumu	161	11.7%	4.9%	21.6%	29.6%	20.4%	11.7%	3.48
Paekākāriki-Raumati South	87	11.6%	4.7%	22.1%	32.6%	25.6%	3.5%	3.56
Ōtaki	69	14.5%	7.2%	17.4%	20.3%	21.7%	18.8%	3.35
Waikanae	83	9.8%	4.9%	18.3%	26.8%	23.2%	17.1%	3.56
GENDER								
Male	186	11.4%	4.3%	23.2%	30.8%	16.2%	14.1%	3.42
Female	214	12.1%	6.1%	17.8%	25.7%	27.6%	10.7%	3.56
AGE GROUP								
18 to 29	48	20.8%	6.3%	29.2%	20.8%	16.7%	6.3%	3.07
30 to 39	46	10.6%	2.1%	23.4%	48.9%	10.6%	4.3%	3.49
40 to 59	143	8.4%	8.4%	22.4%	25.9%	24.5%	10.5%	3.56
60 years +	163	13.0%	3.7%	14.2%	25.9%	25.3%	17.9%	3.58
ETHNICITY								
NZ European	331	12.1%	5.4%	18.4%	28.7%	22.7%	12.7%	3.51
Maori	19	5.3%		31.6%	31.6%	26.3%	5.3%	3.79
Other	50	12.0%	8.0%	28.0%	22.0%	18.0%	12.0%	3.28
DEPENDENT CHILDREN								
Yes	99	7.1%	5.1%	23.2%	32.3%	25.3%	7.1%	3.68
No + Don't know	301	13.2%	5.6%	19.2%	26.5%	21.2%	14.2%	3.43
RATEPAYER								
Yes	327	11.0%	5.8%	18.7%	29.1%	23.2%	12.2%	3.54
No + Don't know	73	15.1%	4.1%	27.4%	21.9%	17.8%	13.7%	3.29
HOME OWNER								
Renting	28	17.2%	6.9%	31.0%	17.2%	10.3%	17.2%	2.96
Own home	322	11.2%	5.9%	18.9%	29.5%	22.4%	12.1%	3.52
Other + Refused	50	11.8%	2.0%	21.6%	23.5%	29.4%	11.8%	3.64
PERSONAL INCOME								
\$15,000 or less	36	13.9%	2.8%	19.4%	25.0%	25.0%	13.9%	3.52
\$15,001-25,000	60	8.3%	8.3%	21.7%	25.0%	28.3%	8.3%	3.58
\$25,001-30,000	35	19.4%	2.8%	5.6%	30.6%	27.8%	13.9%	3.55
\$30,001-40,000	37	16.2%	2.7%	21.6%	27.0%	18.9%	13.5%	3.35
\$40,001-50,000	28	13.8%	10.3%	27.6%	24.1%	13.8%	10.3%	3.18
\$50,001-70,000	34	8.8%	17.6%	23.5%	23.5%	11.8%	14.7%	3.18
More than \$70,000	52	7.7%	7.7%	25.0%	44.2%	11.5%	3.8%	3.46
HOUSEHOLD INCOME								
\$20,000 or less	24	21.7%	4.3%	21.7%	21.7%	17.4%	13.0%	3.15
\$20,001-30,000	40	17.1%	7.3%	19.5%	19.5%	29.3%	7.3%	3.42
\$30,001-40,000	38	8.1%	8.1%	18.9%	35.1%	13.5%	16.2%	3.49
\$40,001-50,000	30	6.7%	3.3%	26.7%	16.7%	20.0%	26.7%	3.58
\$50,001-70,000	35	14.3%	8.6%	11.4%	22.9%	25.7%	17.1%	3.44
\$70,001-100,000	32	15.6%	9.4%	18.8%	31.3%	25.0%		3.38
More than \$100,000	84	8.3%	7.1%	26.2%	39.3%	13.1%	6.0%	3.45

Q10h. Importance of the general appearance and quality of district parks

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	12.5%	5.8%	17.0%	24.8%	23.8%	16.0%	3.49
WARD								
Paraparaumu	161	9.3%	4.9%	16.0%	25.9%	29.0%	14.8%	3.71
Paekākāriki-Raumati South	87	11.6%	5.8%	19.8%	34.9%	24.4%	3.5%	3.56
Ōtaki	69	20.3%	7.2%	17.4%	10.1%	13.0%	31.9%	2.80
Waikanae	83	13.4%	6.1%	15.9%	24.4%	22.0%	18.3%	3.42
GENDER								
Male	186	11.8%	8.0%	19.8%	25.7%	20.3%	14.4%	3.42
Female	214	13.6%	4.2%	14.5%	24.3%	26.2%	17.3%	3.55
AGE GROUP								
18 to 29	48	20.8%	6.3%	22.9%	16.7%	29.2%	4.2%	3.31
30 to 39	46	13.3%	8.9%	20.0%	35.6%	15.6%	6.7%	3.33
40 to 59	143	8.5%	7.0%	18.3%	29.6%	21.8%	14.8%	3.58
60 years +	163	13.5%	4.3%	12.9%	20.2%	25.8%	23.3%	3.51
ETHNICITY								
NZ European	331	13.9%	6.0%	16.0%	25.3%	23.2%	15.7%	3.46
Maori	19	5.6%		33.3%	22.2%	27.8%	11.1%	3.78
Other	50	8.0%	8.0%	16.0%	24.0%	24.0%	20.0%	3.57
DEPENDENT CHILDREN								
Yes	99	7.1%	5.1%	12.1%	39.4%	26.3%	10.1%	3.80
No + Don't know	301	14.6%	6.3%	18.3%	20.3%	22.9%	17.6%	3.37
RATEPAYER								
Yes	327	13.1%	5.8%	17.1%	25.6%	22.9%	15.5%	3.47
No + Don't know	73	11.0%	5.5%	16.4%	21.9%	27.4%	17.8%	3.57
HOME OWNER								
Renting	28	7.1%	7.1%	25.0%	32.1%	7.1%	21.4%	3.27
Own home	322	13.0%	6.2%	17.1%	25.2%	22.7%	15.8%	3.46
Other + Refused	50	13.7%	3.9%	11.8%	19.6%	39.2%	11.8%	3.79
PERSONAL INCOME								
\$15,000 or less	36	11.1%	5.6%	13.9%	25.0%	33.3%	11.1%	3.70
\$15,001-25,000	60	13.6%	8.5%	16.9%	18.6%	20.3%	22.0%	3.30
\$25,001-30,000	35	22.9%	2.9%	11.4%	17.1%	25.7%	20.0%	3.24
\$30,001-40,000	37	13.5%	8.1%	13.5%	21.6%	27.0%	16.2%	3.43
\$40,001-50,000	28	17.2%	10.3%	17.2%	37.9%	6.9%	10.3%	3.09
\$50,001-70,000	34	11.8%	8.8%	20.6%	32.4%	11.8%	14.7%	3.28
More than \$70,000	52	7.5%	7.5%	24.5%	32.1%	18.9%	9.4%	3.51
HOUSEHOLD INCOME								
\$20,000 or less	24	33.3%	4.2%	12.5%	8.3%	16.7%	25.0%	2.62
\$20,001-30,000	40	20.0%	7.5%	17.5%	17.5%	22.5%	15.0%	3.17
\$30,001-40,000	38	7.9%	7.9%	23.7%	26.3%	15.8%	18.4%	3.45
\$40,001-50,000	30	6.9%	3.4%	20.7%	20.7%	27.6%	20.7%	3.77
\$50,001-70,000	35	14.3%	8.6%	2.9%	22.9%	28.6%	22.9%	3.55
\$70,001-100,000	32	15.6%	12.5%	12.5%	34.4%	21.9%	3.1%	3.33
More than \$100,000	84	10.7%	4.8%	25.0%	31.0%	20.2%	8.3%	3.49

Q10i. Importance of the range, variety and character of Council owned parks and open spaces

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	2.0%	3.5%	18.9%	36.7%	37.0%	2.0%	4.07
WARD								
Paraparaumu	161	1.2%	4.3%	21.6%	36.4%	35.2%	1.2%	4.03
Paekākāriki-Raumati South	87	2.3%	2.3%	22.7%	36.4%	36.4%		4.04
Ōtaki	69	2.9%	2.9%	18.6%	34.3%	35.7%	5.7%	4.03
Waikanae	83	2.4%	3.6%	9.6%	39.8%	42.2%	2.4%	4.20
GENDER								
Male	186	2.1%	4.8%	21.9%	35.3%	34.2%	1.6%	3.97
Female	214	1.9%	1.9%	16.0%	38.5%	39.9%	1.9%	4.15
AGE GROUP								
18 to 29	48	4.2%	6.3%	29.2%	39.6%	20.8%		3.67
30 to 39	46	2.2%	4.3%	15.2%	43.5%	34.8%		4.04
40 to 59	143	1.4%	2.8%	20.4%	35.9%	38.7%	.7%	4.07
60 years +	163	1.8%	2.5%	14.7%	35.0%	42.3%	3.7%	4.19
ETHNICITY								
NZ European	331	1.8%	3.0%	18.4%	36.4%	38.6%	1.8%	4.09
Maori	19			15.8%	36.8%	47.4%		4.35
Other	50	4.0%	6.0%	24.0%	40.0%	24.0%	2.0%	3.76
DEPENDENT CHILDREN								
Yes	99	3.0%	1.0%	19.0%	32.0%	45.0%		4.16
No + Don't know	301	1.7%	4.0%	18.9%	38.7%	34.4%	2.3%	4.03
RATEPAYER								
Yes	327	1.2%	3.1%	19.0%	34.3%	40.4%	2.1%	4.12
No + Don't know	73	4.1%	4.1%	17.8%	50.7%	23.3%		3.82
HOME OWNER								
Renting	28	3.6%		28.6%	50.0%	17.9%		3.77
Own home	322	1.6%	3.1%	18.6%	34.2%	40.7%	1.9%	4.12
Other + Refused	50	4.0%	6.0%	14.0%	48.0%	26.0%	2.0%	3.90
PERSONAL INCOME								
\$15,000 or less	36	2.7%	2.7%	8.1%	56.8%	24.3%	5.4%	4.06
\$15,001-25,000	60		6.7%	20.0%	35.0%	36.7%	1.7%	4.05
\$25,001-30,000	35	8.6%		11.4%	34.3%	45.7%		4.13
\$30,001-40,000	37		5.4%	18.9%	40.5%	35.1%		4.08
\$40,001-50,000	28	3.6%	3.6%	25.0%	35.7%	32.1%		3.84
\$50,001-70,000	34			29.4%	44.1%	26.5%		3.96
More than \$70,000	52		3.8%	21.2%	38.5%	36.5%		4.06
HOUSEHOLD INCOME								
\$20,000 or less	24	8.3%		16.7%	29.2%	37.5%	8.3%	3.89
\$20,001-30,000	40		5.0%	20.0%	37.5%	37.5%		4.10
\$30,001-40,000	38		5.3%	15.8%	34.2%	42.1%	2.6%	4.16
\$40,001-50,000	30		6.7%	13.3%	40.0%	40.0%		4.16
\$50,001-70,000	35	5.7%	2.9%	20.0%	31.4%	40.0%		3.99
\$70,001-100,000	32	6.1%		27.3%	30.3%	36.4%		3.90
More than \$100,000	84		2.4%	25.0%	39.3%	33.3%		4.03

Q10j. Importance of the reliability of Council's water supply

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	3.2%	1.5%	2.7%	11.4%	77.1%	4.0%	4.65
WARD								
Paraparaumu	161	.6%	.6%	3.7%	14.2%	80.2%	.6%	4.74
Paekākāriki-Raumati South	87	1.1%	3.4%		12.6%	77.0%	5.7%	4.72
Ōtaki	69	4.3%	2.9%	1.4%	10.0%	68.6%	12.9%	4.56
Waikanae	83	9.6%		4.8%	6.0%	78.3%	1.2%	4.45
GENDER								
Male	186	3.2%	2.2%	2.2%	16.8%	72.4%	3.2%	4.58
Female	214	3.3%	.9%	2.8%	7.0%	81.8%	4.2%	4.70
AGE GROUP								
18 to 29	48	4.2%			12.5%	83.3%		4.73
30 to 39	46	4.3%			15.2%	80.4%		4.68
40 to 59	143	4.2%	2.1%	2.8%	12.0%	71.8%	7.0%	4.55
60 years +	163	1.8%	1.8%	3.7%	9.8%	79.8%	3.1%	4.69
ETHNICITY								
NZ European	331	3.6%	1.2%	2.4%	11.8%	77.9%	3.0%	4.64
Maori	19			5.3%	5.3%	73.7%	15.8%	4.79
Other	50	2.0%	4.0%	2.0%	12.0%	74.0%	6.0%	4.63
DEPENDENT CHILDREN								
Yes	99	2.0%	1.0%		13.1%	81.8%	2.0%	4.74
No + Don't know	301	3.7%	1.7%	3.3%	11.0%	76.0%	4.3%	4.61
RATEPAYER								
Yes	327	3.1%	1.8%	3.1%	11.3%	76.8%	4.0%	4.63
No + Don't know	73	2.7%			13.7%	79.5%	4.1%	4.72
HOME OWNER								
Renting	28	3.6%			14.3%	78.6%	3.6%	4.73
Own home	322	2.8%	1.9%	3.1%	11.5%	77.0%	3.7%	4.64
Other + Refused	50	5.9%			11.8%	76.5%	5.9%	4.67
PERSONAL INCOME								
\$15,000 or less	36	5.4%			10.8%	81.1%	2.7%	4.70
\$15,001-25,000	60	1.7%			15.0%	80.0%	3.3%	4.79
\$25,001-30,000	35	2.8%			13.9%	77.8%	5.6%	4.76
\$30,001-40,000	37	2.7%	5.4%	2.7%	8.1%	81.1%		4.63
\$40,001-50,000	28	10.3%	6.9%	3.4%	10.3%	65.5%	3.4%	4.18
\$50,001-70,000	34	6.1%	3.0%	3.0%	18.2%	69.7%		4.39
More than \$70,000	52	5.8%		1.9%	15.4%	73.1%	3.8%	4.52
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%			4.2%	83.3%	8.3%	4.79
\$20,001-30,000	40	2.4%		2.4%	9.8%	85.4%		4.78
\$30,001-40,000	38	2.6%	2.6%	2.6%	17.9%	74.4%		4.62
\$40,001-50,000	30	3.2%	6.5%	3.2%	9.7%	71.0%	6.5%	4.52
\$50,001-70,000	35	2.9%	2.9%	2.9%	20.0%	68.6%	2.9%	4.53
\$70,001-100,000	32	12.1%		3.0%	9.1%	72.7%	3.0%	4.37
More than \$100,000	84	6.0%	1.2%	1.2%	11.9%	76.2%	3.6%	4.58

Q10k. Importance of the standard of urban kerbside rubbish and recycling collection services

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	2.7%	1.2%	6.0%	27.4%	57.6%	5.0%	4.44
WARD								
Paraparaumu	161	1.9%		7.4%	29.0%	58.0%	3.7%	4.48
Paekākāriki-Raumati South	87	1.1%	1.1%	3.4%	36.8%	50.6%	6.9%	4.45
Ōtaki	69	5.8%	4.3%	5.8%	21.7%	53.6%	8.7%	4.25
Waikanae	83	3.6%	1.2%	6.0%	19.3%	67.5%	2.4%	4.52
GENDER								
Male	186	2.7%	1.1%	7.0%	32.8%	50.5%	5.9%	4.34
Female	214	1.9%	1.4%	5.2%	23.0%	64.3%	4.2%	4.53
AGE GROUP								
18 to 29	48			4.1%	36.7%	59.2%		4.57
30 to 39	46	4.3%		6.5%	37.0%	52.2%		4.34
40 to 59	143	1.4%	2.8%	8.5%	28.2%	48.6%	10.6%	4.33
60 years +	163	3.7%	.6%	4.3%	21.5%	66.9%	3.1%	4.52
ETHNICITY								
NZ European	331	2.1%	.9%	6.0%	28.7%	58.9%	3.3%	4.46
Maori	19	5.3%			10.5%	63.2%	21.1%	4.60
Other	50	4.0%	4.0%	6.0%	26.0%	50.0%	10.0%	4.25
DEPENDENT CHILDREN								
Yes	99	3.0%	2.0%	6.0%	37.0%	51.0%	1.0%	4.33
No + Don't know	301	2.3%	1.0%	6.0%	24.3%	60.0%	6.3%	4.48
RATEPAYER								
Yes	327	2.5%	1.5%	5.8%	26.4%	58.3%	5.5%	4.44
No + Don't know	73	2.7%		5.4%	32.4%	55.4%	4.1%	4.45
HOME OWNER								
Renting	28	3.6%		3.6%	25.0%	60.7%	7.1%	4.50
Own home	322	2.5%	1.6%	5.9%	27.0%	57.5%	5.6%	4.43
Other + Refused	50	2.0%		5.9%	31.4%	58.8%	2.0%	4.49
PERSONAL INCOME								
\$15,000 or less	36	2.7%	2.7%	8.1%	13.5%	67.6%	5.4%	4.51
\$15,001-25,000	60		1.7%	8.3%	25.0%	61.7%	3.3%	4.53
\$25,001-30,000	35	5.7%		2.9%	20.0%	65.7%	5.7%	4.49
\$30,001-40,000	37	5.3%		5.3%	18.4%	68.4%	2.6%	4.51
\$40,001-50,000	28		3.7%	11.1%	22.2%	63.0%		4.43
\$50,001-70,000	34		3.0%	3.0%	57.6%	36.4%		4.26
More than \$70,000	52	3.8%		9.4%	30.2%	43.4%	13.2%	4.26
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%		4.2%	8.3%	75.0%	8.3%	4.65
\$20,001-30,000	40	2.5%	2.5%	5.0%	20.0%	70.0%		4.55
\$30,001-40,000	38	5.1%		10.3%	15.4%	64.1%	5.1%	4.45
\$40,001-50,000	30		3.3%	6.7%	30.0%	53.3%	6.7%	4.43
\$50,001-70,000	35	5.6%	2.8%	2.8%	30.6%	55.6%	2.8%	4.31
\$70,001-100,000	32	3.0%		15.2%	24.2%	54.5%	3.0%	4.33
More than \$100,000	84	2.4%	2.4%	7.1%	31.8%	48.2%	8.2%	4.32

Q10l. Importance of Council's support for business

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	9.0%	6.5%	17.8%	19.6%	29.9%	17.1%	3.67
WARD								
Paraparaumu	161	10.6%	6.9%	15.0%	16.9%	31.9%	18.8%	3.65
Paekākāriki-Raumati South	87	8.0%	6.9%	20.7%	26.4%	25.3%	12.6%	3.61
Ōtaki	69	8.7%	7.2%	15.9%	18.8%	30.4%	18.8%	3.70
Waikanae	83	7.3%	4.9%	22.0%	18.3%	30.5%	17.1%	3.74
GENDER								
Male	186	9.1%	6.5%	16.7%	23.7%	26.3%	17.7%	3.63
Female	214	8.5%	7.0%	18.3%	16.0%	33.3%	16.9%	3.70
AGE GROUP								
18 to 29	48	4.1%	4.1%	16.3%	26.5%	38.8%	10.2%	4.07
30 to 39	46	12.8%	4.3%	12.8%	27.7%	36.2%	6.4%	3.72
40 to 59	143	8.4%	7.0%	19.6%	25.9%	25.2%	14.0%	3.61
60 years +	163	9.8%	7.9%	17.7%	10.4%	29.3%	25.0%	3.57
ETHNICITY								
NZ European	331	9.7%	6.0%	18.4%	19.0%	31.1%	15.7%	3.66
Maori	19			16.7%	27.8%	38.9%	16.7%	4.21
Other	50	7.8%	11.8%	11.8%	21.6%	21.6%	25.5%	3.50
DEPENDENT CHILDREN								
Yes	99	12.1%	4.0%	17.2%	21.2%	32.3%	13.1%	3.65
No + Don't know	301	7.6%	7.6%	17.6%	19.3%	29.2%	18.6%	3.68
RATEPAYER								
Yes	327	9.8%	7.7%	18.4%	18.1%	29.4%	16.6%	3.60
No + Don't know	73	4.1%	2.7%	13.7%	26.0%	32.9%	20.5%	4.01
HOME OWNER								
Renting	28	7.1%		10.7%	25.0%	32.1%	25.0%	3.89
Own home	322	9.3%	7.8%	18.1%	18.7%	29.3%	16.8%	3.61
Other + Refused	50	5.9%	3.9%	17.6%	23.5%	33.3%	15.7%	3.92
PERSONAL INCOME								
\$15,000 or less	36	8.3%	5.6%	8.3%	16.7%	33.3%	27.8%	3.80
\$15,001-25,000	60	5.1%	6.8%	23.7%	16.9%	28.8%	18.6%	3.66
\$25,001-30,000	35	11.1%	8.3%	13.9%	13.9%	30.6%	22.2%	3.64
\$30,001-40,000	37	7.9%	7.9%	13.2%	23.7%	34.2%	13.2%	3.86
\$40,001-50,000	28	7.1%	7.1%	17.9%	32.1%	28.6%	7.1%	3.75
\$50,001-70,000	34	3.0%	3.0%	30.3%	18.2%	21.2%	24.2%	3.65
More than \$70,000	52	11.3%	11.3%	18.9%	35.8%	20.8%	1.9%	3.45
HOUSEHOLD INCOME								
\$20,000 or less	24	17.4%	8.7%	4.3%	8.7%	34.8%	26.1%	3.49
\$20,001-30,000	40	10.3%	7.7%	7.7%	12.8%	28.2%	33.3%	3.59
\$30,001-40,000	38	2.7%	8.1%	32.4%	10.8%	32.4%	13.5%	3.75
\$40,001-50,000	30	3.3%	3.3%	20.0%	30.0%	23.3%	20.0%	3.84
\$50,001-70,000	35	11.4%	2.9%	17.1%	11.4%	34.3%	22.9%	3.69
\$70,001-100,000	32	12.1%	9.1%	21.2%	15.2%	39.4%	3.0%	3.67
More than \$100,000	84	9.5%	9.5%	20.2%	35.7%	19.0%	6.0%	3.47

Q10m. Importance of the range of services Council provides to restore natural environments

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	2.7%	4.0%	19.2%	32.2%	38.4%	3.5%	4.03
WARD								
Paraparaumu	161	3.1%	4.3%	18.6%	35.4%	34.8%	3.7%	3.97
Paekākāriki-Raumati South	87	1.1%	4.6%	18.4%	31.0%	41.4%	3.4%	4.10
Ōtaki	69	4.3%	1.4%	17.1%	31.4%	40.0%	5.7%	4.07
Waikanae	83	2.4%	4.8%	22.9%	27.7%	41.0%	1.2%	4.04
GENDER								
Male	186	3.8%	5.4%	20.4%	34.9%	32.8%	2.7%	3.91
Female	214	1.9%	2.8%	18.2%	30.4%	43.0%	3.7%	4.14
AGE GROUP								
18 to 29	48		10.2%	20.4%	26.5%	42.9%		4.03
30 to 39	46	2.2%	2.2%	28.3%	34.8%	32.6%		3.95
40 to 59	143	3.5%	2.1%	16.7%	38.2%	35.4%	4.2%	4.04
60 years +	163	3.1%	4.3%	18.4%	28.2%	41.1%	4.9%	4.04
ETHNICITY								
NZ European	331	3.3%	2.7%	20.2%	32.6%	38.1%	3.0%	4.02
Maori	19			10.5%	31.6%	57.9%		4.44
Other	50		13.7%	13.7%	31.4%	33.3%	7.8%	3.92
DEPENDENT CHILDREN								
Yes	99	2.0%	3.0%	17.2%	30.3%	45.5%	2.0%	4.15
No + Don't know	301	3.0%	4.3%	19.6%	33.2%	36.2%	3.7%	3.99
RATEPAYER								
Yes	327	3.0%	3.4%	19.5%	33.5%	36.6%	4.0%	4.01
No + Don't know	73	1.4%	6.8%	17.6%	27.0%	45.9%	1.4%	4.13
HOME OWNER								
Renting	28	3.6%		14.3%	21.4%	57.1%	3.6%	4.33
Own home	322	3.1%	3.4%	19.9%	33.5%	36.3%	3.7%	4.00
Other + Refused	50		10.0%	16.0%	30.0%	42.0%	2.0%	4.05
PERSONAL INCOME								
\$15,000 or less	36	5.4%	2.7%	5.4%	24.3%	54.1%	8.1%	4.34
\$15,001-25,000	60	1.7%	3.3%	18.3%	36.7%	38.3%	1.7%	4.10
\$25,001-30,000	35			11.4%	34.3%	51.4%	2.9%	4.41
\$30,001-40,000	37	2.7%	8.1%	18.9%	35.1%	32.4%	2.7%	3.89
\$40,001-50,000	28		7.1%	21.4%	35.7%	35.7%		4.00
\$50,001-70,000	34		2.9%	23.5%	38.2%	29.4%	5.9%	4.00
More than \$70,000	52	1.9%	1.9%	36.5%	36.5%	21.2%	1.9%	3.74
HOUSEHOLD INCOME								
\$20,000 or less	24	4.3%	4.3%	8.7%	21.7%	43.5%	17.4%	4.19
\$20,001-30,000	40	5.0%		10.0%	32.5%	50.0%	2.5%	4.26
\$30,001-40,000	38	2.6%	2.6%	15.8%	36.8%	39.5%	2.6%	4.11
\$40,001-50,000	30		10.0%	20.0%	33.3%	36.7%		4.00
\$50,001-70,000	35		2.9%	17.1%	31.4%	45.7%	2.9%	4.25
\$70,001-100,000	32		9.1%	24.2%	27.3%	36.4%	3.0%	3.93
More than \$100,000	84	3.6%	1.2%	29.8%	45.2%	19.0%	1.2%	3.75

Q10n. Importance of the standard of street lighting

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	6.0%	8.7%	24.9%	33.7%	23.9%	2.7%	3.63
WARD								
Paraparaumu	161	6.8%	9.3%	26.1%	32.9%	21.7%	3.1%	3.56
Paekākāriki-Raumati South	87	4.5%	12.5%	31.8%	30.7%	20.5%		3.50
Ōtaki	69	4.3%	5.8%	24.6%	36.2%	24.6%	4.3%	3.74
Waikanae	83	7.2%	6.0%	15.7%	36.1%	31.3%	3.6%	3.82
GENDER								
Male	186	8.6%	10.2%	25.1%	35.8%	18.7%	1.6%	3.47
Female	214	3.7%	7.4%	24.7%	31.6%	28.8%	3.7%	3.77
AGE GROUP								
18 to 29	48	10.2%	16.3%	10.2%	38.8%	20.4%	4.1%	3.45
30 to 39	46	8.5%	10.6%	38.3%	25.5%	17.0%		3.34
40 to 59	143	5.6%	12.6%	27.3%	34.3%	18.2%	2.1%	3.48
60 years +	163	4.3%	2.5%	23.3%	33.7%	32.5%	3.7%	3.90
ETHNICITY								
NZ European	331	5.7%	7.6%	24.5%	35.6%	23.6%	3.0%	3.66
Maori	19	5.3%	10.5%	21.1%	31.6%	31.6%		3.78
Other	50	7.8%	15.7%	29.4%	21.6%	23.5%	2.0%	3.37
DEPENDENT CHILDREN								
Yes	99	7.0%	15.0%	30.0%	29.0%	19.0%		3.40
No + Don't know	301	5.6%	6.6%	23.3%	35.2%	25.6%	3.7%	3.71
RATEPAYER								
Yes	327	5.5%	8.2%	26.8%	31.4%	25.3%	2.7%	3.65
No + Don't know	73	8.2%	11.0%	16.4%	43.8%	17.8%	2.7%	3.54
HOME OWNER								
Renting	28	6.9%	13.8%	20.7%	48.3%	10.3%		3.37
Own home	322	5.6%	8.0%	25.7%	32.8%	25.4%	2.5%	3.66
Other + Refused	50	6.0%	10.0%	22.0%	32.0%	24.0%	6.0%	3.59
PERSONAL INCOME								
\$15,000 or less	36	5.4%	2.7%	21.6%	35.1%	27.0%	8.1%	3.83
\$15,001-25,000	60	5.0%	6.7%	21.7%	35.0%	30.0%	1.7%	3.81
\$25,001-30,000	35			17.1%	42.9%	40.0%		4.21
\$30,001-40,000	37	10.8%	10.8%	29.7%	27.0%	21.6%		3.33
\$40,001-50,000	28	10.3%	6.9%	24.1%	37.9%	20.7%		3.55
\$50,001-70,000	34		17.6%	23.5%	44.1%	11.8%	2.9%	3.52
More than \$70,000	52	3.8%	21.2%	32.7%	32.7%	9.6%		3.23
HOUSEHOLD INCOME								
\$20,000 or less	24	13.0%		30.4%	26.1%	21.7%	8.7%	3.44
\$20,001-30,000	40	5.1%	5.1%	15.4%	33.3%	41.0%		3.99
\$30,001-40,000	38	10.3%	5.1%	15.4%	33.3%	33.3%	2.6%	3.81
\$40,001-50,000	30		6.9%	31.0%	37.9%	24.1%		3.78
\$50,001-70,000	35	5.4%	8.1%	21.6%	43.2%	16.2%	5.4%	3.64
\$70,001-100,000	32	9.4%	6.3%	28.1%	34.4%	18.8%	3.1%	3.53
More than \$100,000	84	4.8%	19.0%	31.0%	33.3%	11.9%		3.28

Q10o. Importance of Council's level of support for groups involved in health and wellbeing

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	4.3%	4.8%	16.3%	29.5%	37.3%	8.0%	3.98
WARD								
Paraparaumu	161	3.7%	6.2%	16.0%	34.0%	33.3%	6.8%	3.93
Paekākāriki-Raumati South	87	4.7%	1.2%	15.1%	27.9%	41.9%	9.3%	4.11
Ōtaki	69	4.3%	2.9%	17.1%	27.1%	38.6%	10.0%	4.03
Waikanae	83	4.9%	7.3%	17.1%	24.4%	39.0%	7.3%	3.91
GENDER								
Male	186	5.9%	7.0%	21.1%	29.7%	27.6%	8.6%	3.72
Female	214	3.3%	2.3%	11.7%	29.6%	45.5%	7.5%	4.21
AGE GROUP								
18 to 29	48	10.2%	4.1%	10.2%	32.7%	42.9%		3.97
30 to 39	46	6.5%	2.2%	17.4%	30.4%	41.3%	2.2%	4.01
40 to 59	143	4.9%	5.6%	20.3%	29.4%	31.5%	8.4%	3.84
60 years +	163	1.8%	4.9%	13.5%	28.8%	39.3%	11.7%	4.11
ETHNICITY								
NZ European	331	5.2%	3.6%	17.0%	30.3%	36.7%	7.3%	3.97
Maori	19		5.3%	21.1%	26.3%	42.1%	5.3%	4.12
Other	50	2.0%	10.0%	8.0%	26.0%	40.0%	14.0%	4.03
DEPENDENT CHILDREN								
Yes	99	6.1%	5.1%	18.2%	30.3%	35.4%	5.1%	3.88
No + Don't know	301	4.0%	4.3%	15.6%	29.6%	37.5%	9.0%	4.01
RATEPAYER								
Yes	327	4.6%	4.6%	16.5%	29.7%	36.7%	8.0%	3.97
No + Don't know	73	4.1%	4.1%	15.1%	30.1%	39.7%	6.8%	4.03
HOME OWNER								
Renting	28	7.1%		10.7%	32.1%	39.3%	10.7%	4.00
Own home	322	4.3%	4.7%	16.5%	30.7%	35.7%	8.1%	3.96
Other + Refused	50	4.0%	6.0%	16.0%	20.0%	46.0%	8.0%	4.08
PERSONAL INCOME								
\$15,000 or less	36	5.6%	2.8%	13.9%	13.9%	55.6%	8.3%	4.20
\$15,001-25,000	60	1.7%	3.3%	11.7%	35.0%	43.3%	5.0%	4.21
\$25,001-30,000	35	5.9%		14.7%	35.3%	35.3%	8.8%	4.05
\$30,001-40,000	37	5.3%	2.6%	7.9%	44.7%	31.6%	7.9%	4.05
\$40,001-50,000	28	3.7%	3.7%	14.8%	40.7%	29.6%	7.4%	3.94
\$50,001-70,000	34			17.6%	38.2%	26.5%	17.6%	4.10
More than \$70,000	52	13.7%	13.7%	31.4%	23.5%	17.6%		3.17
HOUSEHOLD INCOME								
\$20,000 or less	24	8.3%		8.3%	29.2%	41.7%	12.5%	4.11
\$20,001-30,000	40	2.5%	5.0%	5.0%	30.0%	50.0%	7.5%	4.33
\$30,001-40,000	38	2.6%	2.6%	13.2%	31.6%	42.1%	7.9%	4.18
\$40,001-50,000	30		3.3%	20.0%	30.0%	33.3%	13.3%	4.08
\$50,001-70,000	35	8.6%		17.1%	25.7%	37.1%	11.4%	3.99
\$70,001-100,000	32	6.1%	9.1%	15.2%	39.4%	27.3%	3.0%	3.72
More than \$100,000	84	9.4%	7.1%	28.2%	30.6%	20.0%	4.7%	3.47

Q10p. Importance of Council's support for youth

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	2.0%	4.5%	16.7%	26.2%	43.1%	7.5%	4.12
WARD								
Paraparaumu	161	1.2%	3.7%	16.8%	26.1%	44.1%	8.1%	4.18
Paekākāriki-Raumati South	87	2.3%	1.1%	15.9%	30.7%	46.6%	3.4%	4.22
Ōtaki	69	2.9%	2.9%	14.5%	23.2%	46.4%	10.1%	4.17
Waikanae	83	2.4%	10.8%	19.3%	24.1%	34.9%	8.4%	3.86
GENDER								
Male	186	2.7%	7.0%	21.4%	30.5%	29.9%	8.6%	3.85
Female	214	1.4%	1.9%	13.1%	23.0%	54.5%	6.1%	4.35
AGE GROUP								
18 to 29	48			16.7%	27.1%	56.3%		4.41
30 to 39	46	2.2%	4.3%	10.9%	43.5%	37.0%	2.2%	4.13
40 to 59	143	3.5%	4.2%	16.8%	26.6%	41.3%	7.7%	4.07
60 years +	163	1.8%	6.1%	18.4%	21.5%	41.7%	10.4%	4.08
ETHNICITY								
NZ European	331	2.4%	4.8%	17.2%	26.6%	41.1%	7.9%	4.07
Maori	19			5.3%	26.3%	63.2%	5.3%	4.60
Other	50		4.0%	18.0%	24.0%	48.0%	6.0%	4.25
DEPENDENT CHILDREN								
Yes	99	1.0%	3.0%	17.0%	29.0%	47.0%	3.0%	4.22
No + Don't know	301	2.7%	4.7%	16.6%	25.6%	41.9%	8.6%	4.09
RATEPAYER								
Yes	327	2.5%	4.6%	17.2%	26.4%	42.3%	7.1%	4.09
No + Don't know	73	1.4%	2.7%	15.1%	26.0%	46.6%	8.2%	4.25
HOME OWNER								
Renting	28	3.4%		10.3%	37.9%	37.9%	10.3%	4.21
Own home	322	2.5%	4.7%	17.4%	26.5%	41.7%	7.2%	4.08
Other + Refused	50		4.0%	16.0%	20.0%	54.0%	6.0%	4.32
PERSONAL INCOME								
\$15,000 or less	36	8.1%	5.4%	8.1%	27.0%	43.2%	8.1%	4.07
\$15,001-25,000	60		8.2%	11.5%	21.3%	54.1%	4.9%	4.28
\$25,001-30,000	35	2.9%		14.3%	20.0%	48.6%	14.3%	4.29
\$30,001-40,000	37		2.7%	10.8%	29.7%	43.2%	13.5%	4.32
\$40,001-50,000	28	3.7%	7.4%	18.5%	29.6%	40.7%		3.93
\$50,001-70,000	34			20.0%	42.9%	25.7%	11.4%	4.07
More than \$70,000	52	3.9%	9.8%	29.4%	31.4%	23.5%	2.0%	3.59
HOUSEHOLD INCOME								
\$20,000 or less	24	12.5%	4.2%	12.5%	25.0%	41.7%	4.2%	3.91
\$20,001-30,000	40		4.9%	7.3%	19.5%	53.7%	14.6%	4.45
\$30,001-40,000	38		5.1%	15.4%	28.2%	38.5%	12.8%	4.15
\$40,001-50,000	30		6.7%	23.3%	13.3%	46.7%	10.0%	4.12
\$50,001-70,000	35	2.8%		13.9%	38.9%	33.3%	11.1%	4.16
\$70,001-100,000	32	3.0%	9.1%	12.1%	33.3%	39.4%	3.0%	3.99
More than \$100,000	84	2.4%	4.8%	24.1%	34.9%	32.5%	1.2%	3.89

Q10q. Importance of the availability of community halls

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	4.0%	11.0%	23.8%	31.6%	23.3%	6.3%	3.63
WARD								
Paraparaumu	161	4.3%	12.4%	23.0%	33.5%	17.4%	9.3%	3.52
Paekākāriki-Raumati South	87	5.8%	10.5%	27.9%	27.9%	26.7%	1.2%	3.60
Ōtaki	69	1.4%	7.1%	24.3%	40.0%	20.0%	7.1%	3.77
Waikanae	83	3.7%	12.2%	20.7%	24.4%	34.1%	4.9%	3.76
GENDER								
Male	186	3.7%	13.9%	22.5%	31.6%	21.9%	6.4%	3.57
Female	214	4.2%	8.4%	25.1%	31.6%	24.7%	6.0%	3.68
AGE GROUP								
18 to 29	48	12.5%	20.8%	16.7%	27.1%	12.5%	10.4%	3.07
30 to 39	46	2.2%	10.9%	37.0%	37.0%	10.9%	2.2%	3.47
40 to 59	143	2.1%	12.7%	25.4%	32.4%	21.8%	5.6%	3.63
60 years +	163	3.7%	6.8%	21.0%	30.9%	30.9%	6.8%	3.84
ETHNICITY								
NZ European	331	4.5%	10.9%	24.5%	31.2%	23.3%	5.5%	3.61
Maori	19		10.5%	10.5%	52.6%	21.1%	5.3%	3.95
Other	50	3.9%	9.8%	25.5%	25.5%	23.5%	11.8%	3.63
DEPENDENT CHILDREN								
Yes	99	6.1%	15.2%	25.3%	31.3%	19.2%	3.0%	3.45
No + Don't know	301	3.7%	9.7%	23.3%	31.7%	24.7%	7.0%	3.69
RATEPAYER								
Yes	327	6.1%	15.2%	25.3%	31.3%	19.2%	3.0%	3.66
No + Don't know	73	3.7%	9.7%	23.3%	31.7%	24.7%	7.0%	3.50
HOME OWNER								
Renting	28	3.4%	6.9%	34.5%	34.5%	10.3%	10.3%	3.52
Own home	322	4.3%	10.6%	25.2%	29.5%	25.2%	5.3%	3.64
Other + Refused	50	4.0%	16.0%	10.0%	42.0%	18.0%	10.0%	3.62
PERSONAL INCOME								
\$15,000 or less	36	8.1%	5.4%	8.1%	27.0%	27.0%	24.3%	3.73
\$15,001-25,000	60	1.7%	6.7%	28.3%	36.7%	25.0%	1.7%	3.78
\$25,001-30,000	35	8.3%	5.6%	22.2%	19.4%	36.1%	8.3%	3.78
\$30,001-40,000	37		10.8%	21.6%	35.1%	21.6%	10.8%	3.73
\$40,001-50,000	28		17.9%	25.0%	39.3%	17.9%		3.62
\$50,001-70,000	34	5.9%	14.7%	29.4%	41.2%	8.8%		3.39
More than \$70,000	52	7.8%	27.5%	39.2%	21.6%	3.9%		2.85
HOUSEHOLD INCOME								
\$20,000 or less	24	16.7%	4.2%	12.5%	25.0%	29.2%	12.5%	3.53
\$20,001-30,000	40	2.4%	7.3%	17.1%	31.7%	36.6%	4.9%	3.99
\$30,001-40,000	38	2.6%	7.7%	33.3%	25.6%	23.1%	7.7%	3.66
\$40,001-50,000	30		3.3%	33.3%	30.0%	23.3%	10.0%	3.81
\$50,001-70,000	35	5.6%	8.3%	16.7%	50.0%	11.1%	8.3%	3.60
\$70,001-100,000	32	3.0%	18.2%	21.2%	33.3%	24.2%		3.56
More than \$100,000	84	7.1%	20.2%	36.9%	22.6%	11.9%	1.2%	3.12

Q10r. Importance of bylaw enforcement

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	4.7%	5.5%	20.9%	27.2%	31.2%	10.5%	3.85
WARD								
Paraparaumu	161	4.9%	6.8%	18.5%	30.9%	29.6%	9.3%	3.82
Paekākāriki-Raumati South	87	4.6%	5.7%	25.3%	28.7%	20.7%	14.9%	3.67
Ōtaki	69	4.3%	2.9%	21.4%	24.3%	37.1%	10.0%	4.00
Waikanae	83	4.9%	4.9%	20.7%	20.7%	40.2%	8.5%	3.95
GENDER								
Male	186	4.8%	7.5%	25.3%	25.8%	30.6%	5.9%	3.74
Female	214	4.2%	3.7%	17.3%	28.5%	32.2%	14.0%	3.95
AGE GROUP								
18 to 29	48	10.4%	12.5%	12.5%	27.1%	16.7%	20.8%	3.33
30 to 39	46	4.3%	6.5%	17.4%	34.8%	26.1%	10.9%	3.82
40 to 59	143	4.2%	5.6%	25.7%	28.5%	28.5%	7.6%	3.78
60 years +	163	3.1%	3.1%	19.6%	24.5%	39.9%	9.8%	4.05
ETHNICITY								
NZ European	331	4.5%	5.1%	20.8%	27.5%	32.0%	10.0%	3.86
Maori	19	10.5%		31.6%	21.1%	15.8%	21.1%	3.46
Other	50	2.0%	7.8%	17.6%	27.5%	33.3%	11.8%	3.92
DEPENDENT CHILDREN								
Yes	99	8.2%	7.1%	22.4%	27.6%	25.5%	9.2%	3.59
No + Don't know	301	3.3%	4.7%	20.6%	27.2%	33.6%	10.6%	3.93
RATEPAYER								
Yes	327	4.3%	4.6%	20.7%	27.1%	34.5%	8.8%	3.91
No + Don't know	73	5.5%	9.6%	21.9%	27.4%	17.8%	17.8%	3.51
HOME OWNER								
Renting	28	7.4%	14.8%	7.4%	33.3%	14.8%	22.2%	3.39
Own home	322	4.0%	4.3%	22.0%	26.7%	34.2%	8.7%	3.91
Other + Refused	50	5.9%	7.8%	21.6%	27.5%	23.5%	13.7%	3.66
PERSONAL INCOME								
\$15,000 or less	36	5.4%	2.7%	21.6%	16.2%	27.0%	27.0%	3.80
\$15,001-25,000	60	8.5%	3.4%	20.3%	30.5%	32.2%	5.1%	3.80
\$25,001-30,000	35	2.9%	2.9%	14.3%	20.0%	48.6%	11.4%	4.23
\$30,001-40,000	37		13.5%	13.5%	29.7%	29.7%	13.5%	3.85
\$40,001-50,000	28	3.6%	3.6%	17.9%	25.0%	39.3%	10.7%	4.05
\$50,001-70,000	34		5.9%	35.3%	38.2%	14.7%	5.9%	3.62
More than \$70,000	52	9.6%	5.8%	30.8%	28.8%	23.1%	1.9%	3.52
HOUSEHOLD INCOME								
\$20,000 or less	24	8.3%	4.2%	12.5%	33.3%	25.0%	16.7%	3.80
\$20,001-30,000	40	7.7%		12.8%	23.1%	46.2%	10.3%	4.08
\$30,001-40,000	38	2.6%	10.3%	20.5%	28.2%	30.8%	7.7%	3.86
\$40,001-50,000	30	3.2%	3.2%	9.7%	22.6%	45.2%	16.1%	4.25
\$50,001-70,000	35	2.9%	11.8%	20.6%	32.4%	23.5%	8.8%	3.71
\$70,001-100,000	32		6.1%	27.3%	39.4%	24.2%	3.0%	3.84
More than \$100,000	84	5.9%	3.5%	35.3%	24.7%	23.5%	7.1%	3.61

Q10s. Importance of the comfort and convenience of libraries

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	3.5%	3.8%	17.5%	28.5%	43.0%	3.8%	4.08
WARD								
Paraparaumu	161	1.9%	5.0%	19.9%	29.8%	39.8%	3.7%	4.03
Paekākāriki-Raumati South	87	4.6%	3.4%	17.2%	29.9%	41.4%	3.4%	4.05
Ōtaki	69	2.9%	1.4%	17.1%	27.1%	47.1%	4.3%	4.20
Waikanae	83	6.1%	3.7%	13.4%	25.6%	47.6%	3.7%	4.08
GENDER								
Male	186	3.8%	7.0%	20.4%	34.4%	29.0%	5.4%	3.83
Female	214	3.3%	1.4%	15.0%	23.4%	54.7%	2.3%	4.29
AGE GROUP								
18 to 29	48	6.1%	12.2%	26.5%	20.4%	30.6%	4.1%	3.56
30 to 39	46	2.2%	2.2%	23.9%	26.1%	45.7%		4.10
40 to 59	143	2.1%	3.5%	21.7%	33.6%	32.9%	6.3%	3.97
60 years +	163	3.7%	1.9%	9.9%	27.2%	54.9%	2.5%	4.30
ETHNICITY								
NZ European	331	3.6%	3.6%	16.9%	28.1%	44.1%	3.6%	4.09
Maori	19		5.6%	38.9%	27.8%	27.8%		3.78
Other	50	3.9%	3.9%	15.7%	31.4%	39.2%	5.9%	4.07
DEPENDENT CHILDREN								
Yes	99	4.1%	1.0%	24.5%	34.7%	34.7%	1.0%	3.94
No + Don't know	301	3.0%	4.7%	15.3%	26.7%	45.7%	4.7%	4.12
RATEPAYER								
Yes	327	3.1%	2.5%	16.9%	29.2%	44.3%	4.0%	4.13
No + Don't know	73	4.1%	9.6%	20.5%	26.0%	37.0%	2.7%	3.83
HOME OWNER								
Renting	28	7.1%	10.7%	14.3%	21.4%	46.4%		3.87
Own home	322	3.1%	3.1%	16.8%	29.2%	43.8%	4.0%	4.12
Other + Refused	50	2.0%	5.9%	23.5%	29.4%	35.3%	3.9%	3.94
PERSONAL INCOME								
\$15,000 or less	36	2.8%		5.6%	25.0%	63.9%	2.8%	4.52
\$15,001-25,000	60	1.7%	3.3%	23.3%	18.3%	51.7%	1.7%	4.17
\$25,001-30,000	35	8.3%		8.3%	27.8%	50.0%	5.6%	4.21
\$30,001-40,000	37	8.1%	8.1%	13.5%	32.4%	37.8%		3.87
\$40,001-50,000	28			25.0%	32.1%	39.3%	3.6%	4.16
\$50,001-70,000	34	2.9%	11.8%	32.4%	32.4%	20.6%		3.55
More than \$70,000	52	5.8%	7.7%	21.2%	42.3%	19.2%	3.8%	3.59
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%		8.3%	12.5%	70.8%	4.2%	4.55
\$20,001-30,000	40		2.5%	10.0%	27.5%	57.5%	2.5%	4.44
\$30,001-40,000	38	5.1%	5.1%	20.5%	23.1%	43.6%	2.6%	4.00
\$40,001-50,000	30	3.2%		19.4%	32.3%	35.5%	9.7%	4.09
\$50,001-70,000	35	8.3%	2.8%	16.7%	33.3%	36.1%	2.8%	3.93
\$70,001-100,000	32	6.1%	3.0%	27.3%	30.3%	33.3%		3.82
More than \$100,000	84	5.9%	7.1%	24.7%	37.6%	22.4%	2.4%	3.66

Q10t. Importance of the standard of library services and book stocks

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	2.2%	4.0%	13.6%	31.5%	44.2%	4.5%	4.17
WARD								
Paraparaumu	161	1.9%	3.7%	16.0%	33.3%	40.1%	4.9%	4.11
Paekākāriki-Raumati South	87	2.3%	3.4%	14.8%	29.5%	46.6%	3.4%	4.19
Ōtaki	69	1.4%	2.9%	10.0%	34.3%	45.7%	5.7%	4.27
Waikanae	83	3.6%	6.0%	10.8%	27.7%	48.2%	3.6%	4.16
GENDER								
Male	186	2.2%	6.5%	16.2%	37.3%	31.9%	5.9%	3.96
Female	214	2.3%	1.9%	11.6%	26.5%	54.9%	2.8%	4.34
AGE GROUP								
18 to 29	48	4.1%	6.1%	22.4%	26.5%	36.7%	4.1%	3.90
30 to 39	46	2.2%	4.3%	15.2%	34.8%	41.3%	2.2%	4.11
40 to 59	143	2.1%	4.2%	16.2%	37.3%	33.8%	6.3%	4.02
60 years +	163	1.9%	2.5%	8.0%	27.2%	56.8%	3.7%	4.38
ETHNICITY								
NZ European	331	2.7%	3.3%	13.3%	31.1%	45.0%	4.5%	4.17
Maori	19		5.3%	15.8%	36.8%	42.1%		4.09
Other	50		5.8%	15.4%	32.7%	40.4%	5.8%	4.16
DEPENDENT CHILDREN								
Yes	99	4.0%	2.0%	20.2%	35.4%	37.4%	1.0%	3.99
No + Don't know	301	1.7%	4.3%	11.4%	30.4%	46.8%	5.4%	4.22
RATEPAYER								
Yes	327	2.4%	3.4%	13.5%	30.9%	45.0%	4.9%	4.18
No + Don't know	73	2.7%	5.4%	14.9%	33.8%	40.5%	2.7%	4.09
HOME OWNER								
Renting	28	3.6%	3.6%	21.4%	32.1%	39.3%		4.04
Own home	322	2.8%	4.0%	13.0%	31.0%	44.3%	5.0%	4.16
Other + Refused	50		3.8%	15.4%	32.7%	44.2%	3.8%	4.25
PERSONAL INCOME								
\$15,000 or less	36	2.7%		5.4%	21.6%	64.9%	5.4%	4.56
\$15,001-25,000	60		3.3%	16.7%	30.0%	48.3%	1.7%	4.28
\$25,001-30,000	35	8.3%		8.3%	27.8%	50.0%	5.6%	4.21
\$30,001-40,000	37		5.4%	16.2%	40.5%	35.1%	2.7%	4.09
\$40,001-50,000	28			14.3%	32.1%	50.0%	3.6%	4.37
\$50,001-70,000	34	2.9%	11.8%	29.4%	29.4%	26.5%		3.65
More than \$70,000	52	5.7%	11.3%	20.8%	41.5%	17.0%	3.8%	3.56
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%		8.3%	20.8%	62.5%	4.2%	4.44
\$20,001-30,000	40		2.5%	7.5%	30.0%	55.0%	5.0%	4.44
\$30,001-40,000	38		7.9%	13.2%	26.3%	44.7%	7.9%	4.18
\$40,001-50,000	30	3.2%		12.9%	35.5%	38.7%	9.7%	4.20
\$50,001-70,000	35	2.8%	2.8%	22.2%	19.4%	50.0%	2.8%	4.14
\$70,001-100,000	32	6.3%	6.3%	12.5%	43.8%	31.3%		3.90
More than \$100,000	84	4.7%	8.2%	24.7%	37.6%	22.4%	2.4%	3.67

Q11.Thinking about the place or area where you live, which of the following best describes where you live?

	n=	Urban area	Rural area	Don't know
Total Sample	400	85.0%	14.3%	.8%
WARD				
Paraparaumu	161	93.2%	6.8%	
Paekākāriki-Raumati South	87	95.4%	4.6%	
Ōtaki	69	61.8%	35.3%	2.9%
Waikanae	83	76.8%	22.0%	1.2%
GENDER				
Male	186	83.9%	14.5%	1.6%
Female	214	86.0%	14.0%	
AGE GROUP				
18 to 29	48	93.8%	6.3%	
30 to 39	46	89.1%	8.7%	2.2%
40 to 59	143	76.8%	21.8%	1.4%
60 years +	163	88.3%	11.7%	
ETHNICITY				
NZ European	331	86.4%	13.0%	.6%
Maori	19	68.4%	31.6%	
Other	50	82.0%	16.0%	2.0%
DEPENDENT CHILDREN				
Yes	99	91.9%	8.1%	
No + Don't know	301	82.7%	16.3%	1.0%
RATEPAYER				
Yes	327	84.1%	15.3%	.6%
No + Don't know	73	89.0%	9.6%	1.4%
HOME OWNER				
Renting	28	92.9%	3.6%	3.6%
Own home	322	84.2%	15.2%	.6%
Other + Refused	50	86.0%	14.0%	
PERSONAL INCOME				
\$15,000 or less	36	75.0%	25.0%	
\$15,001-25,000	60	93.3%	6.7%	
\$25,001-30,000	35	82.9%	17.1%	
\$30,001-40,000	37	83.8%	16.2%	
\$40,001-50,000	28	78.6%	17.9%	3.6%
\$50,001-70,000	34	93.9%	6.1%	
More than \$70,000	52	75.0%	21.2%	3.8%
HOUSEHOLD INCOME				
\$20,000 or less	24	91.7%	8.3%	
\$20,001-30,000	40	85.0%	15.0%	
\$30,001-40,000	38	89.5%	10.5%	
\$40,001-50,000	30	80.0%	16.7%	3.3%
\$50,001-70,000	35	83.3%	16.7%	
\$70,001-100,000	32	78.8%	18.2%	3.0%
More than \$100,000	84	78.6%	20.2%	1.2%

Q12. Is the property where you are residing connected to the Council's water supply ?

	n=	Yes	No
Total Sample	400	90.5%	9.5%
WARD			
Paraparaumu	161	98.1%	1.9%
Paekākāriki-Raumati South	87	95.4%	4.6%
Ōtaki	69	72.5%	27.5%
Waikanae	83	85.4%	14.6%
GENDER			
Male	186	90.3%	9.7%
Female	214	90.7%	9.3%
AGE GROUP			
18 to 29	48	95.8%	4.2%
30 to 39	46	91.3%	8.7%
40 to 59	143	85.3%	14.7%
60 years +	163	92.6%	7.4%
ETHNICITY			
NZ European	331	92.1%	7.9%
Maori	19	78.9%	21.1%
Other	50	84.0%	16.0%
DEPENDENT CHILDREN			
Yes	99	94.9%	5.1%
No + Don't know	301	89.0%	11.0%
RATEPAYER			
Yes	327	90.2%	9.8%
No + Don't know	73	91.8%	8.2%
HOME OWNER			
Renting	28	92.9%	7.1%
Own home	322	90.1%	9.9%
Other + Refused	50	91.8%	8.2%
PERSONAL INCOME			
\$15,000 or less	36	88.9%	11.1%
\$15,001-25,000	60	93.2%	6.8%
\$25,001-30,000	35	88.9%	11.1%
\$30,001-40,000	37	92.1%	7.9%
\$40,001-50,000	28	82.1%	17.9%
\$50,001-70,000	34	90.9%	9.1%
More than \$70,000	52	82.7%	17.3%
HOUSEHOLD INCOME			
\$20,000 or less	24	87.5%	12.5%
\$20,001-30,000	40	95.0%	5.0%
\$30,001-40,000	38	92.1%	7.9%
\$40,001-50,000	30	83.3%	16.7%
\$50,001-70,000	35	91.4%	8.6%
\$70,001-100,000	32	78.8%	21.2%
More than \$100,000	84	88.1%	11.9%

Q13. Do you own a business in the Kāpiti Coast District?

	n=	Yes	No
Total Sample	400	16.8%	83.3%
WARD			
Paraparaumu	161	18.6%	81.4%
Paekākāriki-Raumati South	87	17.2%	82.8%
Ōtaki	69	23.2%	76.8%
Waikanae	83	7.2%	92.8%
GENDER			
Male	186	24.7%	75.3%
Female	214	9.8%	90.2%
AGE GROUP			
18 to 29	48	10.4%	89.6%
30 to 39	46	17.4%	82.6%
40 to 59	143	28.0%	72.0%
60 years +	163	9.2%	90.8%
ETHNICITY			
NZ European	331	14.5%	85.5%
Maori	19	21.1%	78.9%
Other	50	28.0%	72.0%
DEPENDENT CHILDREN			
Yes	99	16.2%	83.8%
No + Don't know	301	16.9%	83.1%
RATEPAYER			
Yes	327	18.0%	82.0%
No + Don't know	73	11.0%	89.0%
HOME OWNER			
Renting	28	10.7%	89.3%
Own home	322	18.3%	81.7%
Other + Refused	50	10.0%	90.0%
PERSONAL INCOME			
\$15,000 or less	36	8.3%	91.7%
\$15,001-25,000	60	8.3%	91.7%
\$25,001-30,000	35	11.1%	88.9%
\$30,001-40,000	37	21.1%	78.9%
\$40,001-50,000	28	17.9%	82.1%
\$50,001-70,000	34	20.6%	79.4%
More than \$70,000	52	28.3%	71.7%
HOUSEHOLD INCOME			
\$20,000 or less	24	4.3%	95.7%
\$20,001-30,000	40	7.5%	92.5%
\$30,001-40,000	38	15.8%	84.2%
\$40,001-50,000	30	20.0%	80.0%
\$50,001-70,000	35	8.6%	91.4%
\$70,001-100,000	32	25.0%	75.0%
More than \$100,000	84	26.2%	73.8%

Q14a. Agreement that the public's physical safety is safeguarded by the stormwater system during flooding events

	n=	1 - Strongly disagree	2	3	4	5 - Strongly agree	Don't know	Mean rating (max 5)
Total Sample	400	4.8%	5.3%	21.4%	30.2%	20.4%	17.9%	3.69
WARD								
Paraparaumu	161	5.0%	5.0%	19.4%	31.3%	23.8%	15.6%	3.76
Paekākāriki-Raumati South	87	5.8%	4.7%	30.2%	26.7%	14.0%	18.6%	3.48
Ōtaki	69	5.8%	2.9%	18.8%	27.5%	20.3%	24.6%	3.69
Waikanae	83	2.4%	8.5%	18.3%	34.1%	20.7%	15.9%	3.75
GENDER								
Male	186	5.3%	5.3%	20.9%	35.3%	20.3%	12.8%	3.69
Female	214	4.2%	5.6%	21.9%	25.6%	20.5%	22.3%	3.68
AGE GROUP								
18 to 29	48	4.1%	4.1%	16.3%	42.9%	20.4%	12.2%	3.85
30 to 39	46	2.2%	8.7%	19.6%	32.6%	17.4%	19.6%	3.70
40 to 59	143	6.3%	5.6%	23.6%	29.9%	16.7%	18.1%	3.55
60 years +	163	4.3%	5.5%	21.3%	26.2%	24.4%	18.3%	3.75
ETHNICITY								
NZ European	331	3.9%	4.5%	21.7%	31.9%	19.9%	18.1%	3.73
Maori	19	10.5%	26.3%	15.8%	15.8%	21.1%	10.5%	3.08
Other	50	7.8%	5.9%	19.6%	23.5%	23.5%	19.6%	3.64
DEPENDENT CHILDREN								
Yes	99	4.0%	7.0%	20.0%	28.0%	20.0%	21.0%	3.66
No + Don't know	301	4.7%	5.0%	21.9%	30.9%	20.6%	16.9%	3.69
RATEPAYER								
Yes	327	4.6%	5.8%	23.2%	28.4%	19.9%	18.0%	3.65
No + Don't know	73	4.2%	4.2%	13.9%	37.5%	23.6%	16.7%	3.84
HOME OWNER								
Renting	28	7.1%	10.7%	10.7%	28.6%	21.4%	21.4%	3.48
Own home	322	4.6%	5.9%	23.2%	28.5%	19.5%	18.3%	3.64
Other + Refused	50	2.0%		16.0%	42.0%	26.0%	14.0%	4.06
PERSONAL INCOME								
\$15,000 or less	36	5.4%	8.1%	21.6%	21.6%	24.3%	18.9%	3.71
\$15,001-25,000	60	6.8%	5.1%	16.9%	25.4%	23.7%	22.0%	3.70
\$25,001-30,000	35	2.8%	5.6%	16.7%	30.6%	27.8%	16.7%	3.92
\$30,001-40,000	37		7.9%	13.2%	36.8%	23.7%	18.4%	3.97
\$40,001-50,000	28	3.4%	6.9%	17.2%	37.9%	20.7%	13.8%	3.74
\$50,001-70,000	34	5.9%		32.4%	41.2%	5.9%	14.7%	3.48
More than \$70,000	52	3.8%	9.4%	24.5%	34.0%	15.1%	13.2%	3.52
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%	4.2%	25.0%	25.0%	29.2%	12.5%	3.83
\$20,001-30,000	40	7.5%	10.0%	17.5%	30.0%	20.0%	15.0%	3.55
\$30,001-40,000	38	2.6%	7.7%	12.8%	28.2%	33.3%	15.4%	4.03
\$40,001-50,000	30	3.3%	3.3%	33.3%	33.3%	16.7%	10.0%	3.67
\$50,001-70,000	35	5.9%	2.9%	26.5%	23.5%	20.6%	20.6%	3.65
\$70,001-100,000	32		6.3%	6.3%	46.9%	21.9%	18.8%	4.07
More than \$100,000	84	2.4%	8.3%	26.2%	31.0%	14.3%	17.9%	3.56

Q14b. Agreement that the water delivered by the Council supply is of an acceptable quality

	n=	1 - Strongly disagree	2	3	4	5 - Strongly agree	Don't know	Mean rating (max 5)
Total Sample	400	16.8%	14.8%	22.1%	26.6%	13.8%	6.0%	3.06
WARD								
Paraparaumu	161	21.1%	18.0%	24.2%	25.5%	9.9%	1.2%	2.84
Paekākāriki-Raumati South	87	20.9%	12.8%	23.3%	29.1%	9.3%	4.7%	2.94
Ōtaki	69	5.8%	5.8%	17.4%	26.1%	30.4%	14.5%	3.81
Waikanae	83	13.3%	18.1%	20.5%	26.5%	12.0%	9.6%	3.07
GENDER								
Male	186	13.5%	14.1%	24.3%	28.1%	15.7%	4.3%	3.18
Female	214	19.2%	15.9%	20.1%	24.8%	12.6%	7.5%	2.95
AGE GROUP								
18 to 29	48	16.3%	20.4%	20.4%	32.7%	10.2%		3.00
30 to 39	46	13.0%	17.4%	21.7%	17.4%	21.7%	8.7%	3.21
40 to 59	143	17.6%	15.5%	24.6%	23.2%	10.6%	8.5%	2.92
60 years +	163	17.1%	12.2%	20.7%	29.3%	15.2%	5.5%	3.15
ETHNICITY								
NZ European	331	16.4%	14.5%	21.2%	27.9%	14.5%	5.5%	3.10
Maori	19	15.8%	10.5%	21.1%	21.1%	10.5%	21.1%	2.91
Other	50	18.0%	20.0%	28.0%	18.0%	10.0%	6.0%	2.84
DEPENDENT CHILDREN								
Yes	99	22.2%	17.2%	17.2%	27.3%	12.1%	4.0%	2.90
No + Don't know	301	14.9%	14.2%	23.8%	25.8%	14.2%	7.0%	3.11
RATEPAYER								
Yes	327	17.4%	14.1%	21.1%	25.7%	14.7%	7.0%	3.07
No + Don't know	73	13.7%	19.2%	26.0%	28.8%	9.6%	2.7%	3.01
HOME OWNER								
Renting	28	20.7%	24.1%	17.2%	24.1%	10.3%	3.4%	2.76
Own home	322	17.4%	14.3%	22.0%	25.2%	14.6%	6.5%	3.06
Other + Refused	50	10.0%	14.0%	26.0%	34.0%	10.0%	6.0%	3.22
PERSONAL INCOME								
\$15,000 or less	36	19.4%	22.2%	13.9%	25.0%	11.1%	8.3%	2.89
\$15,001-25,000	60	11.5%	9.8%	32.8%	24.6%	16.4%	4.9%	3.24
\$25,001-30,000	35	8.6%	14.3%	22.9%	20.0%	22.9%	11.4%	3.31
\$30,001-40,000	37	10.8%	21.6%	16.2%	29.7%	13.5%	8.1%	3.16
\$40,001-50,000	28	21.4%	17.9%	14.3%	25.0%	17.9%	3.6%	2.96
\$50,001-70,000	34	21.2%	18.2%	18.2%	27.3%	9.1%	6.1%	2.88
More than \$70,000	52	17.0%	9.4%	24.5%	24.5%	15.1%	9.4%	3.11
HOUSEHOLD INCOME								
\$20,000 or less	24	8.3%	25.0%	25.0%	20.8%	8.3%	12.5%	2.94
\$20,001-30,000	40	20.0%	10.0%	22.5%	22.5%	22.5%	2.5%	3.20
\$30,001-40,000	38	15.4%	5.1%	25.6%	28.2%	20.5%	5.1%	3.35
\$40,001-50,000	30	10.0%	20.0%	20.0%	33.3%	10.0%	6.7%	3.18
\$50,001-70,000	35	14.3%	25.7%	8.6%	17.1%	25.7%	8.6%	3.10
\$70,001-100,000	32	21.2%	21.2%	15.2%	24.2%	15.2%	3.0%	2.93
More than \$100,000	84	21.4%	9.5%	22.6%	27.4%	9.5%	9.5%	2.94

Q14c. Agreement that Council's road safety programme is improving the safety environment for your own or your children's travel

	n=	1 - Strongly disagree	2	3	4	5 - Strongly agree	Don't know	Mean rating (max 5)
Total Sample	400	4.8%	12.8%	21.5%	26.3%	9.3%	25.5%	3.30
WARD								
Paraparaumu	161	3.7%	14.3%	23.6%	26.1%	7.5%	24.8%	3.26
Paekākāriki-Raumati South	87	8.1%	9.3%	24.4%	25.6%	11.6%	20.9%	3.28
Ōtaki	69	5.6%	11.3%	18.3%	23.9%	16.9%	23.9%	3.47
Waikanae	83	2.4%	14.6%	17.1%	29.3%	3.7%	32.9%	3.27
GENDER								
Male	186	6.5%	15.1%	24.7%	20.4%	10.2%	23.1%	3.17
Female	214	3.3%	10.7%	18.7%	31.3%	8.9%	27.1%	3.43
AGE GROUP								
18 to 29	48	6.1%	10.2%	26.5%	30.6%	10.2%	16.3%	3.32
30 to 39	46	4.4%	20.0%	24.4%	13.3%	15.6%	22.2%	3.22
40 to 59	143	5.6%	16.8%	20.3%	25.2%	9.1%	23.1%	3.20
60 years +	163	3.7%	8.0%	20.2%	30.1%	7.4%	30.7%	3.42
ETHNICITY								
NZ European	331	5.4%	11.8%	20.2%	26.6%	9.7%	26.3%	3.32
Maori	19	10.0%	10.0%	30.0%	30.0%	5.0%	15.0%	3.11
Other	50		18.4%	26.5%	22.4%	10.2%	22.4%	3.30
DEPENDENT CHILDREN								
Yes	99	7.0%	18.0%	16.0%	21.0%	13.0%	25.0%	3.18
No + Don't know	301	4.0%	11.0%	23.3%	28.0%	8.3%	25.3%	3.34
RATEPAYER								
Yes	327	5.5%	13.1%	20.2%	24.5%	9.2%	27.5%	3.26
No + Don't know	73	2.7%	10.7%	26.7%	33.3%	10.7%	16.0%	3.48
HOME OWNER								
Renting	28	6.9%	20.7%	13.8%	17.2%	13.8%	27.6%	3.22
Own home	322	5.6%	13.0%	20.7%	24.8%	8.4%	27.6%	3.24
Other + Refused	50		6.0%	30.0%	42.0%	12.0%	10.0%	3.68
PERSONAL INCOME								
\$15,000 or less	36		16.2%	21.6%	29.7%	8.1%	24.3%	3.45
\$15,001-25,000	60	8.5%	11.9%	20.3%	33.9%	6.8%	18.6%	3.23
\$25,001-30,000	35		2.9%	17.6%	32.4%	17.6%	29.4%	3.93
\$30,001-40,000	37		10.5%	18.4%	26.3%	15.8%	28.9%	3.68
\$40,001-50,000	28		10.3%	17.2%	34.5%	10.3%	27.6%	3.63
\$50,001-70,000	34			23.5%	26.5%	14.7%	35.3%	3.82
More than \$70,000	52	11.8%	25.5%	15.7%	17.6%	9.8%	19.6%	2.88
HOUSEHOLD INCOME								
\$20,000 or less	24		33.3%	16.7%	16.7%	12.5%	20.8%	3.08
\$20,001-30,000	40	10.0%	2.5%	27.5%	35.0%	10.0%	15.0%	3.40
\$30,001-40,000	38	2.6%	18.4%	10.5%	26.3%	13.2%	28.9%	3.38
\$40,001-50,000	30		3.2%	19.4%	35.5%	6.5%	35.5%	3.70
\$50,001-70,000	35		8.6%	14.3%	25.7%	22.9%	28.6%	3.91
\$70,001-100,000	32	3.1%	6.3%	12.5%	28.1%	12.5%	37.5%	3.67
More than \$100,000	84	9.6%	16.9%	24.1%	20.5%	6.0%	22.9%	2.93

Q14d. Agreement that the transport network contributes positively to your ability to be part of your community

	n=	1 - Strongly disagree	2	3	4	5 - Strongly agree	Don't know	Mean rating (max 5)
Total Sample	400	8.0%	10.5%	18.0%	36.9%	18.2%	8.5%	3.51
WARD								
Paraparaumu	161	6.2%	9.9%	16.0%	44.4%	13.6%	9.9%	3.55
Paekākāriki-Raumati South	87	6.9%	12.6%	27.6%	28.7%	19.5%	4.6%	3.43
Ōtaki	69	17.4%	10.1%	13.0%	29.0%	14.5%	15.9%	3.18
Waikanae	83	4.8%	9.6%	15.7%	37.3%	28.9%	3.6%	3.77
GENDER								
Male	186	7.0%	11.4%	18.9%	38.4%	15.7%	8.6%	3.48
Female	214	8.4%	9.3%	17.8%	36.0%	20.1%	8.4%	3.54
AGE GROUP								
18 to 29	48	4.1%	4.1%	22.4%	42.9%	20.4%	6.1%	3.79
30 to 39	46	11.1%	17.8%	26.7%	22.2%	15.6%	6.7%	3.13
40 to 59	143	7.0%	14.1%	16.2%	39.4%	14.1%	9.2%	3.44
60 years +	163	9.1%	6.7%	15.9%	37.2%	21.3%	9.8%	3.61
ETHNICITY								
NZ European	331	7.8%	9.3%	17.4%	38.1%	18.3%	9.0%	3.55
Maori	19	10.5%	15.8%	21.1%	31.6%	21.1%		3.32
Other	50	7.8%	15.7%	21.6%	29.4%	15.7%	9.8%	3.35
DEPENDENT CHILDREN								
Yes	99	11.0%	12.0%	16.0%	39.0%	13.0%	9.0%	3.34
No + Don't know	301	7.0%	9.6%	18.9%	36.2%	19.6%	8.6%	3.57
RATEPAYER								
Yes	327	8.3%	11.3%	18.0%	38.2%	16.5%	7.6%	3.47
No + Don't know	73	6.9%	5.6%	19.4%	30.6%	25.0%	12.5%	3.70
HOME OWNER								
Renting	28	11.1%	11.1%	11.1%	22.2%	22.2%	22.2%	3.38
Own home	322	7.5%	10.9%	18.1%	38.6%	16.5%	8.4%	3.49
Other + Refused	50	8.0%	6.0%	22.0%	36.0%	26.0%	2.0%	3.69
PERSONAL INCOME								
\$15,000 or less	36	2.8%	11.1%	11.1%	44.4%	16.7%	13.9%	3.68
\$15,001-25,000	60	15.0%	6.7%	20.0%	31.7%	20.0%	6.7%	3.37
\$25,001-30,000	35	2.8%	8.3%	11.1%	38.9%	33.3%	5.6%	4.01
\$30,001-40,000	37	7.9%	7.9%	26.3%	28.9%	13.2%	15.8%	3.42
\$40,001-50,000	28	3.6%	21.4%	14.3%	32.1%	28.6%		3.62
\$50,001-70,000	34	2.9%	5.9%	14.7%	44.1%	14.7%	17.6%	3.79
More than \$70,000	52	9.6%	17.3%	23.1%	32.7%	13.5%	3.8%	3.25
HOUSEHOLD INCOME								
\$20,000 or less	24	8.3%	8.3%	25.0%	29.2%	16.7%	12.5%	3.52
\$20,001-30,000	40	12.5%	5.0%	15.0%	37.5%	22.5%	7.5%	3.55
\$30,001-40,000	38	5.1%	10.3%	12.8%	46.2%	17.9%	7.7%	3.70
\$40,001-50,000	30	13.3%	10.0%	16.7%	23.3%	26.7%	10.0%	3.44
\$50,001-70,000	35	8.3%	5.6%	19.4%	38.9%	16.7%	11.1%	3.59
\$70,001-100,000	32	3.1%	18.8%	15.6%	40.6%	21.9%		3.61
More than \$100,000	84	8.4%	15.7%	21.7%	36.1%	10.8%	7.2%	3.26

Q15a. Importance of the public's physical safety is safeguarded by the stormwater system during flooding events

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	1.0%	.5%	5.0%	21.1%	69.2%	3.3%	4.62
WARD								
Paraparaumu	161	.6%	.6%	4.3%	25.5%	67.7%	1.2%	4.61
Paekākāriki-Raumati South	87	1.1%		3.4%	24.1%	66.7%	4.6%	4.62
Ōtaki	69	1.4%		5.8%	11.6%	78.3%	2.9%	4.69
Waikanae	83	1.2%	1.2%	7.3%	17.1%	67.1%	6.1%	4.58
GENDER								
Male	186	1.6%	.5%	4.8%	25.3%	66.1%	1.6%	4.55
Female	214	.5%	.5%	5.1%	17.3%	72.0%	4.7%	4.68
AGE GROUP								
18 to 29	48			4.2%	33.3%	62.5%		4.60
30 to 39	46			6.5%	19.6%	69.6%	4.3%	4.67
40 to 59	143	1.4%	1.4%	3.5%	24.1%	66.7%	2.8%	4.56
60 years +	163	1.2%		6.1%	14.7%	73.6%	4.3%	4.67
ETHNICITY								
NZ European	331	.9%		3.9%	21.8%	70.0%	3.3%	4.65
Maori	19		5.6%		16.7%	72.2%	5.6%	4.60
Other	50	2.0%	2.0%	13.7%	17.6%	62.7%	2.0%	4.41
DEPENDENT CHILDREN								
Yes	99	2.0%		4.0%	28.0%	61.0%	5.0%	4.54
No + Don't know	301	.7%	.7%	5.7%	18.7%	71.7%	2.7%	4.64
RATEPAYER								
Yes	327	.9%	.6%	4.3%	19.3%	71.6%	3.4%	4.65
No + Don't know	73	1.4%		8.2%	28.8%	58.9%	2.7%	4.48
HOME OWNER								
Renting	28	3.4%		13.8%	24.1%	55.2%	3.4%	4.33
Own home	322	.9%	.6%	4.7%	19.9%	70.8%	3.1%	4.64
Other + Refused	50			4.0%	26.0%	66.0%	4.0%	4.66
PERSONAL INCOME								
\$15,000 or less	36	2.7%		2.7%	16.2%	75.7%	2.7%	4.68
\$15,001-25,000	60		1.7%	3.3%	18.3%	73.3%	3.3%	4.69
\$25,001-30,000	35			5.7%	14.3%	77.1%	2.9%	4.74
\$30,001-40,000	37			8.1%	18.9%	70.3%	2.7%	4.65
\$40,001-50,000	28	3.6%		21.4%	17.9%	57.1%		4.29
\$50,001-70,000	34				38.2%	55.9%	5.9%	4.60
More than \$70,000	52			5.8%	34.6%	59.6%		4.54
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%		8.3%	12.5%	70.8%	4.2%	4.56
\$20,001-30,000	40			2.4%	22.0%	75.6%		4.74
\$30,001-40,000	38		2.6%	7.7%	17.9%	71.8%		4.61
\$40,001-50,000	30			10.0%	23.3%	66.7%		4.57
\$50,001-70,000	35			5.7%	17.1%	71.4%	5.7%	4.70
\$70,001-100,000	32			6.3%	31.3%	62.5%		4.53
More than \$100,000	84	1.2%		3.6%	29.8%	63.1%	2.4%	4.56

Q15b. Importance of the water delivered by the Council supply is of an acceptable quality

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	1.0%	.7%	2.0%	13.5%	80.8%	2.0%	4.76
WARD								
Paraparaumu	161	.6%	.6%	1.9%	18.6%	78.3%		4.73
Paekākāriki-Raumati South	87	1.1%		1.1%	6.9%	89.7%	1.1%	4.85
Ōtaki	69			2.9%	14.3%	77.1%	5.7%	4.79
Waikanae	83	2.4%	2.4%	2.4%	9.6%	79.5%	3.6%	4.68
GENDER								
Male	186	1.1%	.5%	2.7%	16.0%	78.6%	1.1%	4.72
Female	214	.9%	.9%	1.9%	11.6%	81.9%	2.8%	4.79
AGE GROUP								
18 to 29	48		4.1%		20.4%	75.5%		4.70
30 to 39	46			2.2%	8.7%	87.0%	2.2%	4.88
40 to 59	143	2.1%		3.5%	16.0%	75.7%	2.8%	4.67
60 years +	163	.6%	.6%	1.8%	11.0%	84.1%	1.8%	4.82
ETHNICITY								
NZ European	331	1.2%	.9%	1.8%	13.9%	80.7%	1.5%	4.75
Maori	19			5.3%	5.3%	84.2%	5.3%	4.81
Other	50			2.0%	14.0%	80.0%	4.0%	4.81
DEPENDENT CHILDREN								
Yes	99			1.0%	13.0%	84.0%	2.0%	4.85
No + Don't know	301	1.3%	1.0%	2.3%	13.6%	79.7%	2.0%	4.73
RATEPAYER								
Yes	327	.9%	.3%	1.8%	11.0%	84.4%	1.5%	4.80
No + Don't know	73	1.4%	2.7%	2.7%	24.7%	65.8%	2.7%	4.57
HOME OWNER								
Renting	28	3.6%			28.6%	64.3%	3.6%	4.57
Own home	322	.9%	.3%	2.2%	11.5%	83.5%	1.6%	4.79
Other + Refused	50		4.0%	2.0%	18.0%	72.0%	4.0%	4.66
PERSONAL INCOME								
\$15,000 or less	36	2.8%			19.4%	75.0%	2.8%	4.70
\$15,001-25,000	60			3.3%	11.7%	83.3%	1.7%	4.81
\$25,001-30,000	35		2.8%		5.6%	80.6%	11.1%	4.86
\$30,001-40,000	37			2.7%	21.6%	75.7%		4.74
\$40,001-50,000	28		6.9%	3.4%	13.8%	75.9%		4.63
\$50,001-70,000	34			3.0%	24.2%	72.7%		4.70
More than \$70,000	52	1.9%		1.9%	17.3%	76.9%	1.9%	4.68
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%			16.7%	75.0%	4.2%	4.68
\$20,001-30,000	40		2.5%		10.0%	85.0%	2.5%	4.82
\$30,001-40,000	38			2.6%	12.8%	84.6%		4.84
\$40,001-50,000	30			3.3%	16.7%	76.7%	3.3%	4.77
\$50,001-70,000	35				8.6%	85.7%	5.7%	4.91
\$70,001-100,000	32		6.1%	3.0%	15.2%	72.7%	3.0%	4.64
More than \$100,000	84	1.2%		1.2%	20.2%	76.2%	1.2%	4.70

Q15c. Importance of Council's road safety programme is improving the safety environment for your own or your children's travel

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	2.3%	3.0%	7.5%	23.3%	57.9%	6.0%	4.40
WARD								
Paraparaumu	161	1.3%	1.9%	11.3%	26.3%	55.6%	3.8%	4.37
Paekākāriki-Raumati South	87	1.2%	2.3%	3.5%	30.2%	58.1%	4.7%	4.46
Ōtaki	69	4.3%	7.1%	5.7%	20.0%	54.3%	8.6%	4.27
Waikanae	83	3.6%	2.4%	6.0%	13.3%	65.1%	9.6%	4.48
GENDER								
Male	186	3.8%	2.7%	10.8%	25.3%	52.7%	4.8%	4.27
Female	214	1.4%	3.3%	4.7%	21.4%	62.3%	7.0%	4.51
AGE GROUP								
18 to 29	48		4.1%	10.2%	28.6%	53.1%	4.1%	4.38
30 to 39	46	4.3%		6.5%	21.7%	60.9%	6.5%	4.46
40 to 59	143	3.5%	3.5%	8.4%	25.2%	55.2%	4.2%	4.31
60 years +	163	1.8%	3.1%	6.1%	19.6%	60.7%	8.6%	4.47
ETHNICITY								
NZ European	331	2.7%	2.7%	7.6%	22.4%	58.2%	6.4%	4.39
Maori	19		5.3%	5.3%	31.6%	52.6%	5.3%	4.38
Other	50		4.0%	6.0%	26.0%	58.0%	6.0%	4.45
DEPENDENT CHILDREN								
Yes	99	3.0%	1.0%	8.1%	27.3%	53.5%	7.1%	4.36
No + Don't know	301	2.0%	3.7%	7.3%	22.0%	59.3%	5.7%	4.41
RATEPAYER								
Yes	327	2.8%	3.7%	6.4%	21.7%	58.4%	7.0%	4.39
No + Don't know	73	1.4%		11.0%	30.1%	56.2%	1.4%	4.41
HOME OWNER								
Renting	28	3.4%		6.9%	24.1%	65.5%		4.50
Own home	322	2.8%	3.7%	7.1%	21.1%	57.8%	7.5%	4.38
Other + Refused	50			10.0%	36.0%	54.0%		4.44
PERSONAL INCOME								
\$15,000 or less	36	2.7%	2.7%	5.4%	16.2%	67.6%	5.4%	4.52
\$15,001-25,000	60	1.7%	1.7%	10.0%	25.0%	56.7%	5.0%	4.42
\$25,001-30,000	35			5.7%	22.9%	68.6%	2.9%	4.66
\$30,001-40,000	37		2.6%	2.6%	28.9%	60.5%	5.3%	4.56
\$40,001-50,000	28			3.6%	35.7%	53.6%	7.1%	4.54
\$50,001-70,000	34		5.9%	14.7%	26.5%	50.0%	2.9%	4.27
More than \$70,000	52	5.9%	3.9%	7.8%	29.4%	52.9%		4.16
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%		12.5%	12.5%	62.5%	8.3%	4.41
\$20,001-30,000	40	2.4%	2.4%	4.9%	24.4%	63.4%	2.4%	4.51
\$30,001-40,000	38		2.6%	10.5%	18.4%	63.2%	5.3%	4.53
\$40,001-50,000	30				30.0%	56.7%	13.3%	4.64
\$50,001-70,000	35		2.9%	2.9%	22.9%	65.7%	5.7%	4.59
\$70,001-100,000	32		3.0%	12.1%	27.3%	48.5%	9.1%	4.34
More than \$100,000	84	5.9%	5.9%	10.6%	28.2%	48.2%	1.2%	4.09

Q15d. Importance of the transport network contributes positively to your ability to be part of your community

	n=	1 - Not at all important	2	3	4	5 - Very important	Don't know	Mean rating (max 5)
Total Sample	400	1.5%	3.7%	11.2%	25.2%	54.9%	3.5%	4.33
WARD								
Paraparaumu	161	.6%	3.7%	15.4%	25.9%	50.0%	4.3%	4.26
Paekākāriki-Raumati South	87	2.3%	6.9%	4.6%	31.0%	52.9%	2.3%	4.28
Ōtaki	69	2.9%	1.4%	12.9%	21.4%	57.1%	4.3%	4.35
Waikanae	83	1.2%	2.4%	8.5%	20.7%	64.6%	2.4%	4.48
GENDER								
Male	186	1.1%	4.3%	14.0%	29.6%	48.4%	2.7%	4.22
Female	214	1.9%	2.8%	9.3%	21.5%	60.7%	3.7%	4.42
AGE GROUP								
18 to 29	48		6.3%	16.7%	37.5%	39.6%		4.10
30 to 39	46		6.7%	11.1%	17.8%	60.0%	4.4%	4.37
40 to 59	143	2.8%	3.5%	12.5%	30.6%	47.2%	3.5%	4.20
60 years +	163	1.2%	2.4%	9.1%	18.9%	64.6%	3.7%	4.50
ETHNICITY								
NZ European	331	1.5%	3.9%	11.1%	25.6%	54.8%	3.0%	4.32
Maori	19		10.5%		21.1%	68.4%		4.51
Other	50	2.0%		17.6%	23.5%	49.0%	7.8%	4.29
DEPENDENT CHILDREN								
Yes	99	1.5%	3.9%	11.1%	25.6%	54.8%	3.0%	4.20
No + Don't know	301		10.5%		21.1%	68.4%		4.37
RATEPAYER								
Yes	327	1.2%	3.4%	11.0%	23.9%	57.2%	3.4%	4.37
No + Don't know	73	2.7%	4.1%	13.7%	31.5%	45.2%	2.7%	4.15
HOME OWNER								
Renting	28	3.6%	10.7%	10.7%	21.4%	50.0%	3.6%	4.06
Own home	322	1.6%	3.1%	11.2%	23.6%	57.1%	3.4%	4.36
Other + Refused	50		2.0%	14.3%	36.7%	44.9%	2.0%	4.25
PERSONAL INCOME								
\$15,000 or less	36	2.7%	5.4%	10.8%	16.2%	62.2%	2.7%	4.33
\$15,001-25,000	60	1.7%	5.0%	15.0%	25.0%	53.3%		4.27
\$25,001-30,000	35	2.8%	2.8%	8.3%	25.0%	61.1%		4.40
\$30,001-40,000	37		2.6%	17.9%	23.1%	48.7%	7.7%	4.30
\$40,001-50,000	28		7.1%	10.7%	32.1%	50.0%		4.23
\$50,001-70,000	34			14.7%	29.4%	50.0%	5.9%	4.36
More than \$70,000	52	3.8%	5.8%	15.4%	32.7%	42.3%		4.03
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%	4.2%	12.5%	20.8%	54.2%	4.2%	4.24
\$20,001-30,000	40	2.5%	5.0%	7.5%	27.5%	55.0%	2.5%	4.33
\$30,001-40,000	38		5.3%	18.4%	15.8%	57.9%	2.6%	4.31
\$40,001-50,000	30		3.2%	19.4%	25.8%	45.2%	6.5%	4.21
\$50,001-70,000	35	2.9%		8.6%	28.6%	57.1%	2.9%	4.43
\$70,001-100,000	32		6.1%	3.0%	30.3%	60.6%		4.46
More than \$100,000	84	2.4%	3.6%	18.1%	27.7%	47.0%	1.2%	4.13

Q16. In the last 12 months, which of following describes your normal use of the roads, footpaths and cycling, walking and bridle ways?

	n=	I drive a motor vehicle	I ride a bicycle	I ride a horse	I walk on footpaths or walkways	I drive a mobility scooter	None of these
Total Sample	400	92.5%	28.8%	1.8%	58.9%	.5%	1.5%
WARD							
Paraparaumu	161	91.9%	29.2%		62.3%		1.9%
Paekākāriki-Raumati South	87	94.3%	34.5%	3.4%	57.5%	1.1%	1.1%
Ōtaki	69	94.2%	27.5%	2.9%	50.7%		1.4%
Waikanae	83	90.4%	22.9%	2.4%	60.2%	1.2%	1.2%
GENDER							
Male	186	91.4%	37.6%	2.7%	57.5%	.5%	1.6%
Female	214	93.5%	21.0%	1.4%	60.3%	.5%	1.4%
AGE GROUP							
18 to 29	48	93.8%	22.9%	4.2%	54.2%		
30 to 39	46	82.6%	45.7%		60.9%		2.2%
40 to 59	143	95.1%	36.4%	3.5%	58.0%		.7%
60 years +	163	93.3%	19.0%	.6%	61.3%	1.2%	1.8%
ETHNICITY							
NZ European	331	93.1%	30.2%	1.5%	59.8%	.6%	1.2%
Maori	19	84.2%	11.1%	10.5%	47.4%		
Other	50	92.2%	24.0%	2.0%	58.0%		4.0%
DEPENDENT CHILDREN							
Yes	99	91.9%	44.0%	3.0%	64.0%		1.0%
No + Don't know	301	92.7%	23.7%	1.7%	57.5%	.7%	1.7%
RATEPAYER							
Yes	327	93.9%	30.3%	1.8%	59.0%	.6%	1.8%
No + Don't know	73	86.5%	21.9%	2.7%	58.9%		
HOME OWNER							
Renting	28	82.1%	21.4%	6.9%	71.4%		
Own home	322	93.8%	29.5%	1.9%	58.7%	.6%	1.9%
Other + Refused	50	92.0%	28.0%		53.1%		
PERSONAL INCOME							
\$15,000 or less	36	81.1%	10.8%		43.2%		5.4%
\$15,001-25,000	60	90.0%	23.7%	3.3%	71.7%	1.7%	
\$25,001-30,000	35	94.3%	11.4%	2.9%	54.3%		2.9%
\$30,001-40,000	37	89.5%	50.0%		68.4%		
\$40,001-50,000	28	100.0%	32.1%	3.6%	60.7%		
\$50,001-70,000	34	100.0%	35.3%	2.9%	67.6%		
More than \$70,000	52	88.5%	47.2%	3.8%	57.7%		1.9%
HOUSEHOLD INCOME							
\$20,000 or less	24	70.8%	4.2%		43.5%		8.3%
\$20,001-30,000	40	92.5%	12.5%	5.0%	65.0%		2.5%
\$30,001-40,000	38	92.1%	28.9%		76.3%	2.6%	
\$40,001-50,000	30	90.0%	33.3%		53.3%		
\$50,001-70,000	35	100.0%	34.3%	2.9%	55.6%		
\$70,001-100,000	32	97.0%	43.8%	3.1%	68.8%		
More than \$100,000	84	92.9%	38.1%	3.6%	61.9%		1.2%

Q17a. Agreement that car drivers can freely choose the way they travel

	n=	1 - Strongly disagree	2	3	4	5 - Strongly agree	Don't know	Mean rating (max 5)
Total Sample	400	4.0%	9.5%	20.1%	41.3%	19.4%	5.7%	3.67
WARD								
Paraparaumu	161	5.6%	8.7%	21.7%	42.2%	18.0%	3.7%	3.61
Paekākāriki-Raumati South	87	2.3%	10.3%	24.1%	43.7%	11.5%	8.0%	3.56
Ōtaki	69	5.7%	8.6%	12.9%	41.4%	21.4%	10.0%	3.72
Waikanae	83	1.2%	10.7%	19.0%	36.9%	28.6%	3.6%	3.84
GENDER								
Male	186	2.2%	8.1%	20.4%	45.7%	18.3%	5.4%	3.73
Female	214	5.1%	10.7%	20.1%	37.9%	20.6%	5.6%	3.61
AGE GROUP								
18 to 29	48	6.1%	4.1%	20.4%	49.0%	20.4%		3.73
30 to 39	46	4.4%	11.1%	20.0%	42.2%	17.8%	4.4%	3.61
40 to 59	143	3.5%	10.6%	24.6%	41.5%	14.1%	5.6%	3.55
60 years +	163	3.1%	9.8%	16.6%	38.7%	24.5%	7.4%	3.76
ETHNICITY								
NZ European	331	4.2%	9.0%	19.9%	41.3%	20.2%	5.4%	3.68
Maori	19		10.5%	21.1%	31.6%	26.3%	10.5%	3.79
Other	50	4.0%	14.0%	20.0%	44.0%	12.0%	6.0%	3.52
DEPENDENT CHILDREN								
Yes	99	6.0%	9.0%	20.0%	48.0%	14.0%	3.0%	3.57
No + Don't know	301	3.3%	9.9%	20.2%	38.7%	21.2%	6.6%	3.70
RATEPAYER								
Yes	327	4.0%	9.8%	20.2%	40.7%	19.3%	6.1%	3.66
No + Don't know	73	4.0%	9.3%	20.0%	42.7%	20.0%	4.0%	3.71
HOME OWNER								
Renting	28	3.4%	17.2%	17.2%	41.4%	13.8%	6.9%	3.50
Own home	322	4.0%	9.6%	19.9%	41.9%	19.3%	5.3%	3.67
Other + Refused	50	3.9%	5.9%	23.5%	35.3%	23.5%	7.8%	3.76
PERSONAL INCOME								
\$15,000 or less	36	5.6%	8.3%	8.3%	44.4%	27.8%	5.6%	3.86
\$15,001-25,000	60	3.3%	5.0%	21.7%	38.3%	26.7%	5.0%	3.83
\$25,001-30,000	35	2.9%	11.4%	11.4%	42.9%	28.6%	2.9%	3.85
\$30,001-40,000	37	5.4%	16.2%	13.5%	51.4%	13.5%		3.54
\$40,001-50,000	28	3.4%	13.8%	20.7%	31.0%	20.7%	10.3%	3.52
\$50,001-70,000	34	5.9%	14.7%	38.2%	26.5%	11.8%	2.9%	3.28
More than \$70,000	52	3.8%	9.4%	15.1%	58.5%	13.2%		3.71
HOUSEHOLD INCOME								
\$20,000 or less	24		4.0%	24.0%	48.0%	12.0%	12.0%	3.76
\$20,001-30,000	40	5.0%	10.0%	17.5%	27.5%	32.5%	7.5%	3.85
\$30,001-40,000	38	7.7%	10.3%	10.3%	51.3%	17.9%	2.6%	3.68
\$40,001-50,000	30		22.6%	19.4%	29.0%	25.8%	3.2%	3.62
\$50,001-70,000	35	8.3%	11.1%	27.8%	22.2%	22.2%	8.3%	3.50
\$70,001-100,000	32	3.1%	12.5%	9.4%	65.6%	9.4%		3.63
More than \$100,000	84	4.8%	9.6%	18.1%	47.0%	16.9%	3.6%	3.62

Q17b. Agreement that cyclists can freely choose the way they travel

	n=	1 - Strongly disagree	2	3	4	5 - Strongly agree	Don't know	Mean rating (max 5)
Total Sample	400	5.8%	13.3%	23.0%	29.5%	12.8%	15.8%	3.37
WARD								
Paraparaumu	161	3.1%	11.2%	23.0%	33.5%	11.2%	18.0%	3.48
Paekākāriki-Raumati South	87	9.2%	11.5%	21.8%	35.6%	6.9%	14.9%	3.24
Ōtaki	69	10.1%	17.4%	17.4%	20.3%	18.8%	15.9%	3.23
Waikanae	83	3.6%	15.7%	28.9%	22.9%	16.9%	12.0%	3.39
GENDER								
Male	186	2.2%	11.8%	24.2%	33.9%	15.6%	12.4%	3.56
Female	214	8.5%	14.6%	22.1%	25.8%	10.3%	18.8%	3.19
AGE GROUP								
18 to 29	48		6.4%	34.0%	40.4%	6.4%	12.8%	3.53
30 to 39	46	6.4%	2.1%	29.8%	34.0%	25.5%	2.1%	3.75
40 to 59	143	6.3%	22.4%	20.3%	28.7%	9.8%	12.6%	3.15
60 years +	163	6.2%	10.5%	20.4%	26.5%	13.6%	22.8%	3.39
ETHNICITY								
NZ European	331	6.3%	12.3%	22.9%	30.7%	11.7%	16.0%	3.35
Maori	19		15.0%	20.0%	25.0%	30.0%	10.0%	3.80
Other	50	2.0%	20.0%	24.0%	24.0%	14.0%	16.0%	3.30
DEPENDENT CHILDREN								
Yes	99	6.0%	11.0%	24.0%	37.0%	10.0%	12.0%	3.39
No + Don't know	301	5.3%	14.3%	22.9%	26.9%	13.6%	16.9%	3.35
RATEPAYER								
Yes	327	5.8%	14.4%	21.5%	29.4%	13.2%	15.6%	3.35
No + Don't know	73	4.1%	8.1%	29.7%	31.1%	10.8%	16.2%	3.43
HOME OWNER								
Renting	28	10.7%	7.1%	28.6%	21.4%	7.1%	25.0%	3.18
Own home	322	5.6%	14.6%	20.6%	30.5%	13.4%	15.3%	3.36
Other + Refused	50	2.0%	8.0%	36.0%	30.0%	12.0%	12.0%	3.46
PERSONAL INCOME								
\$15,000 or less	36	2.7%	10.8%	29.7%	27.0%	10.8%	18.9%	3.42
\$15,001-25,000	60	5.0%	15.0%	28.3%	26.7%	13.3%	11.7%	3.36
\$25,001-30,000	35	5.7%	5.7%	17.1%	37.1%	22.9%	11.4%	3.75
\$30,001-40,000	37	5.4%	21.6%	21.6%	27.0%	10.8%	13.5%	3.23
\$40,001-50,000	28	7.1%	25.0%	10.7%	32.1%	10.7%	14.3%	3.19
\$50,001-70,000	34		35.3%	14.7%	38.2%	5.9%	5.9%	3.15
More than \$70,000	52	7.7%	17.3%	21.2%	26.9%	17.3%	9.6%	3.33
HOUSEHOLD INCOME								
\$20,000 or less	24		13.0%	17.4%	26.1%	17.4%	26.1%	3.58
\$20,001-30,000	40	7.5%		27.5%	20.0%	25.0%	20.0%	3.65
\$30,001-40,000	38		15.4%	20.5%	30.8%	23.1%	10.3%	3.68
\$40,001-50,000	30	6.5%	19.4%	22.6%	32.3%	3.2%	16.1%	3.09
\$50,001-70,000	35	11.1%	19.4%	19.4%	27.8%	5.6%	16.7%	3.01
\$70,001-100,000	32	5.9%	11.8%	14.7%	50.0%	11.8%	5.9%	3.53
More than \$100,000	84	4.8%	21.4%	20.2%	27.4%	14.3%	11.9%	3.27

Q17c. Agreement that pedestrians can freely choose the way they travel

	n=	1 - Strongly disagree	2	3	4	5 - Strongly agree	Don't know	Mean rating (max 5)
Total Sample	400	2.0%	7.6%	20.2%	44.6%	20.7%	5.0%	3.78
WARD								
Paraparaumu	161	2.5%	5.0%	19.3%	49.1%	18.0%	6.2%	3.80
Paekākāriki-Raumati South	87	3.5%	8.1%	14.0%	54.7%	15.1%	4.7%	3.71
Ōtaki	69	1.5%	11.8%	26.5%	27.9%	23.5%	8.8%	3.67
Waikanae	83		8.5%	23.2%	39.0%	29.3%		3.90
GENDER								
Male	186	2.2%	7.0%	18.9%	48.6%	21.1%	2.2%	3.81
Female	214	1.9%	8.4%	21.0%	41.1%	20.1%	7.5%	3.75
AGE GROUP								
18 to 29	48	4.1%	4.1%	12.2%	59.2%	20.4%		3.90
30 to 39	46	2.1%	6.4%	12.8%	55.3%	21.3%	2.1%	3.92
40 to 59	143	1.4%	11.2%	23.8%	40.6%	15.4%	7.7%	3.62
60 years +	163	1.8%	6.1%	21.5%	39.9%	25.2%	5.5%	3.84
ETHNICITY								
NZ European	331	2.4%	6.9%	21.1%	42.0%	21.5%	6.0%	3.77
Maori	19		5.3%	5.3%	63.2%	26.3%		4.11
Other	50		13.7%	19.6%	51.0%	13.7%	2.0%	3.68
DEPENDENT CHILDREN								
Yes	99	1.0%	8.1%	19.2%	51.5%	15.2%	5.1%	3.76
No + Don't know	301	2.3%	7.7%	20.3%	42.0%	22.3%	5.3%	3.78
RATEPAYER								
Yes	327	2.4%	7.9%	21.3%	41.2%	21.3%	5.8%	3.76
No + Don't know	73		6.8%	15.1%	57.5%	17.8%	2.7%	3.88
HOME OWNER								
Renting	28		14.3%	14.3%	53.6%	14.3%	3.6%	3.68
Own home	322	2.5%	8.0%	21.4%	42.1%	20.7%	5.3%	3.75
Other + Refused	50		2.0%	15.7%	52.9%	23.5%	5.9%	4.05
PERSONAL INCOME								
\$15,000 or less	36		10.8%	16.2%	54.1%	8.1%	10.8%	3.69
\$15,001-25,000	60	1.7%	8.3%	23.3%	41.7%	25.0%		3.80
\$25,001-30,000	35		2.9%	14.3%	42.9%	37.1%	2.9%	4.17
\$30,001-40,000	37	2.6%	13.2%	28.9%	47.4%	7.9%		3.44
\$40,001-50,000	28	3.4%	10.3%	17.2%	41.4%	17.2%	10.3%	3.69
\$50,001-70,000	34		11.8%	14.7%	52.9%	20.6%		3.80
More than \$70,000	52	5.7%	13.2%	13.2%	39.6%	26.4%	1.9%	3.71
HOUSEHOLD INCOME								
\$20,000 or less	24		4.3%	30.4%	34.8%	17.4%	13.0%	3.79
\$20,001-30,000	40		7.3%	19.5%	39.0%	26.8%	7.3%	3.94
\$30,001-40,000	38	5.3%	10.5%	18.4%	42.1%	23.7%		3.68
\$40,001-50,000	30		10.0%	16.7%	60.0%	10.0%	3.3%	3.71
\$50,001-70,000	35	2.8%	13.9%	22.2%	38.9%	19.4%	2.8%	3.61
\$70,001-100,000	32	3.1%	12.5%	15.6%	50.0%	18.8%		3.71
More than \$100,000	84	3.6%	9.5%	13.1%	45.2%	22.6%	6.0%	3.81

Q17d. Agreement that the transport corridor is designed to meet the needs of mobility scooter users including seating

	n=	1 - Strongly disagree	2	3	4	5 - Strongly agree	Don't know	Mean rating (max 5)
Total Sample	400	9.0%	17.2%	20.0%	18.7%	5.0%	30.2%	2.90
WARD								
Paraparaumu	161	7.5%	18.6%	19.9%	21.7%	3.1%	29.2%	2.92
Paekākāriki-Raumati South	87	12.6%	18.4%	24.1%	14.9%	4.6%	25.3%	2.73
Ōtaki	69	11.6%	15.9%	15.9%	17.4%	5.8%	33.3%	2.86
Waikanae	83	6.0%	14.3%	19.0%	17.9%	8.3%	34.5%	3.10
GENDER								
Male	186	7.5%	16.0%	18.7%	19.3%	5.9%	32.6%	3.00
Female	214	10.7%	18.2%	21.0%	18.2%	4.2%	27.6%	2.82
AGE GROUP								
18 to 29	48	10.2%	4.1%	26.5%	32.7%	10.2%	16.3%	3.36
30 to 39	46	6.5%	15.2%	15.2%	21.7%	4.3%	37.0%	3.03
40 to 59	143	8.4%	22.4%	19.6%	13.3%	4.2%	32.2%	2.75
60 years +	163	10.4%	17.2%	19.0%	18.4%	4.3%	30.7%	2.83
ETHNICITY								
NZ European	331	8.8%	18.1%	19.0%	19.9%	4.8%	29.3%	2.91
Maori	19	5.6%	5.6%	16.7%	22.2%	5.6%	44.4%	3.30
Other	50	14.0%	14.0%	26.0%	8.0%	6.0%	32.0%	2.74
DEPENDENT CHILDREN								
Yes	99	8.2%	18.4%	13.3%	20.4%	3.1%	36.7%	2.88
No + Don't know	301	9.4%	16.7%	22.1%	18.1%	5.4%	28.4%	2.91
RATEPAYER								
Yes	327	9.8%	18.7%	18.7%	17.8%	3.7%	31.3%	2.81
No + Don't know	73	5.5%	9.6%	26.0%	21.9%	11.0%	26.0%	3.29
HOME OWNER								
Renting	28	6.9%	10.3%	24.1%	10.3%	6.9%	41.4%	3.03
Own home	322	9.9%	18.3%	19.6%	18.0%	3.4%	30.7%	2.81
Other + Refused	50	8.0%	14.0%	18.0%	26.0%	14.0%	20.0%	3.32
PERSONAL INCOME								
\$15,000 or less	36	10.8%	13.5%	10.8%	32.4%	10.8%	21.6%	3.25
\$15,001-25,000	60	6.6%	13.1%	27.9%	18.0%	4.9%	29.5%	3.03
\$25,001-30,000	35	14.7%	11.8%	17.6%	14.7%	11.8%	29.4%	2.89
\$30,001-40,000	37	5.4%	18.9%	27.0%	18.9%	2.7%	27.0%	2.93
\$40,001-50,000	28	20.7%	13.8%	13.8%	20.7%	10.3%	20.7%	2.83
\$50,001-70,000	34	2.9%	14.7%	20.6%	32.4%		29.4%	3.18
More than \$70,000	52	7.5%	28.3%	13.2%	13.2%	1.9%	35.8%	2.55
HOUSEHOLD INCOME								
\$20,000 or less	24	8.3%	8.3%	25.0%	33.3%	8.3%	16.7%	3.24
\$20,001-30,000	40	7.5%	10.0%	22.5%	20.0%	12.5%	27.5%	3.21
\$30,001-40,000	38	7.7%	15.4%	25.6%	15.4%	7.7%	28.2%	3.01
\$40,001-50,000	30	22.6%	12.9%	19.4%	12.9%		32.3%	2.30
\$50,001-70,000	35	8.6%	11.4%	11.4%	20.0%	5.7%	42.9%	3.13
\$70,001-100,000	32	9.1%	15.2%	15.2%	30.3%	6.1%	24.2%	3.14
More than \$100,000	84	8.3%	26.2%	15.5%	15.5%	2.4%	32.1%	2.66

Q17e. Agreement that the transport corridor meets your needs

	n=	1 - Strongly disagree	2	3	4	5 - Strongly agree	Don't know	Mean rating (max 5)
Total Sample	400	4.3%	5.0%	25.3%	39.8%	19.5%	6.3%	3.70
WARD								
Paraparaumu	161	3.1%	5.0%	23.1%	43.8%	16.9%	8.1%	3.72
Paekākāriki-Raumati South	87	5.8%	5.8%	27.9%	41.9%	12.8%	5.8%	3.52
Ōtaki	69	5.6%	5.6%	23.9%	40.8%	22.5%	1.4%	3.72
Waikanae	83	3.6%	3.6%	27.7%	28.9%	28.9%	7.2%	3.82
GENDER								
Male	186	3.7%	4.8%	27.3%	38.5%	18.7%	7.0%	3.69
Female	214	4.7%	5.1%	23.4%	40.7%	20.1%	6.1%	3.71
AGE GROUP								
18 to 29	48			26.5%	53.1%	20.4%		3.93
30 to 39	46	4.3%	4.3%	19.6%	47.8%	19.6%	4.3%	3.79
40 to 59	143	4.9%	9.1%	28.7%	34.3%	12.6%	10.5%	3.45
60 years +	163	4.9%	3.1%	23.3%	38.0%	25.2%	5.5%	3.80
ETHNICITY								
NZ European	331	4.8%	4.2%	24.8%	39.7%	19.4%	7.0%	3.69
Maori	19			35.0%	50.0%	15.0%		3.80
Other	50	2.0%	12.0%	24.0%	38.0%	20.0%	4.0%	3.67
DEPENDENT CHILDREN								
Yes	99	4.1%	7.1%	25.5%	39.8%	16.3%	7.1%	3.61
No + Don't know	301	4.0%	4.3%	25.2%	39.9%	20.3%	6.3%	3.73
RATEPAYER								
Yes	327	4.6%	5.8%	25.7%	38.2%	18.0%	7.6%	3.64
No + Don't know	73	2.7%	1.4%	23.0%	47.3%	24.3%	1.4%	3.92
HOME OWNER								
Renting	28	3.6%	3.6%	14.3%	53.6%	21.4%	3.6%	3.90
Own home	322	4.6%	5.3%	26.3%	38.1%	18.3%	7.4%	3.65
Other + Refused	50	2.0%	4.0%	24.0%	42.0%	26.0%	2.0%	3.89
PERSONAL INCOME								
\$15,000 or less	36	2.7%	2.7%	21.6%	56.8%	13.5%	2.7%	3.80
\$15,001-25,000	60	5.0%	1.7%	30.0%	43.3%	16.7%	3.3%	3.70
\$25,001-30,000	35	5.6%	8.3%	11.1%	30.6%	41.7%	2.8%	4.01
\$30,001-40,000	37	5.3%	5.3%	23.7%	44.7%	10.5%	10.5%	3.59
\$40,001-50,000	28	3.4%		27.6%	31.0%	34.5%	3.4%	3.99
\$50,001-70,000	34	3.0%	6.1%	48.5%	30.3%	9.1%	3.0%	3.38
More than \$70,000	52	1.9%	7.7%	21.2%	48.1%	13.5%	7.7%	3.66
HOUSEHOLD INCOME								
\$20,000 or less	24		4.2%	29.2%	54.2%	8.3%	4.2%	3.69
\$20,001-30,000	40	7.3%	4.9%	12.2%	31.7%	39.0%	4.9%	3.98
\$30,001-40,000	38	10.0%	5.0%	15.0%	40.0%	25.0%	5.0%	3.72
\$40,001-50,000	30	6.7%	3.3%	20.0%	50.0%	20.0%		3.76
\$50,001-70,000	35		2.8%	33.3%	36.1%	19.4%	8.3%	3.82
\$70,001-100,000	32	6.1%	3.0%	39.4%	33.3%	12.1%	6.1%	3.44
More than \$100,000	84	2.4%	8.2%	24.7%	42.4%	14.1%	8.2%	3.63

Q18a. Importance of that car drivers can freely choose the way they travel

	n=	1 – Not at all important	2	3	4	5 – Very important	Don't know	Mean rating (max 5)
Total Sample	400	.7%	1.2%	11.0%	34.2%	49.9%	3.0%	4.35
WARD								
Paraparaumu	161	.6%	.6%	8.7%	32.3%	54.0%	3.7%	4.44
Paekākāriki-Raumati South	87	1.2%	3.5%	18.6%	36.0%	38.4%	2.3%	4.09
Ōtaki	69	1.4%	1.4%	11.3%	35.2%	46.5%	4.2%	4.31
Waikanae	83			7.2%	34.9%	56.6%	1.2%	4.50
GENDER								
Male	186	1.6%	1.1%	11.2%	38.5%	44.9%	2.7%	4.27
Female	214		1.4%	10.7%	30.4%	54.2%	3.3%	4.42
AGE GROUP								
18 to 29	48			10.4%	33.3%	56.3%		4.46
30 to 39	46		2.1%	14.9%	34.0%	48.9%		4.32
40 to 59	143	.7%	2.1%	14.0%	36.4%	42.0%	4.9%	4.22
60 years +	163	1.2%	.6%	7.4%	32.5%	55.2%	3.1%	4.45
ETHNICITY								
NZ European	331	.6%	.9%	11.5%	32.6%	51.1%	3.3%	4.37
Maori	19		5.3%	5.3%	36.8%	52.6%		4.41
Other	50	2.0%	2.0%	9.8%	43.1%	41.2%	2.0%	4.23
DEPENDENT CHILDREN								
Yes	99		3.0%	17.2%	31.3%	47.5%	1.0%	4.24
No + Don't know	301	1.0%	.7%	8.9%	35.1%	50.7%	3.6%	4.39
RATEPAYER								
Yes	327	.9%	.9%	10.4%	34.3%	50.2%	3.4%	4.36
No + Don't know	73		2.7%	13.5%	33.8%	48.6%	1.4%	4.32
HOME OWNER								
Renting	28		3.6%	17.9%	28.6%	46.4%	3.6%	4.23
Own home	322	.6%	1.2%	10.2%	35.1%	49.4%	3.4%	4.36
Other + Refused	50	2.0%		12.0%	32.0%	54.0%		4.39
PERSONAL INCOME								
\$15,000 or less	36		5.6%	8.3%	25.0%	55.6%	5.6%	4.38
\$15,001-25,000	60		1.7%	8.5%	28.8%	61.0%		4.49
\$25,001-30,000	35			5.6%	33.3%	61.1%		4.57
\$30,001-40,000	37	2.7%		13.5%	43.2%	40.5%		4.18
\$40,001-50,000	28		3.6%	3.6%	39.3%	50.0%	3.6%	4.42
\$50,001-70,000	34		3.0%	6.1%	54.5%	36.4%		4.22
More than \$70,000	52			15.4%	40.4%	42.3%	1.9%	4.27
HOUSEHOLD INCOME								
\$20,000 or less	24		4.2%	12.5%	20.8%	54.2%	8.3%	4.36
\$20,001-30,000	40			2.5%	35.0%	60.0%	2.5%	4.60
\$30,001-40,000	38	2.6%		5.3%	34.2%	57.9%		4.47
\$40,001-50,000	30		3.3%	20.0%	30.0%	43.3%	3.3%	4.16
\$50,001-70,000	35			8.3%	52.8%	38.9%		4.30
\$70,001-100,000	32		3.0%	12.1%	36.4%	48.5%		4.32
More than \$100,000	84		1.2%	11.9%	40.5%	44.0%	2.4%	4.30

Q18b. Importance of that cyclists can freely choose the way they travel

	n=	1 – Not at all important	2	3	4	5 – Very important	Don't know	Mean rating (max 5)
Total Sample	400	3.2%	3.7%	16.2%	28.9%	41.4%	6.5%	4.09
WARD								
Paraparaumu	161	2.5%	5.0%	14.3%	26.7%	42.2%	9.3%	4.11
Paekākāriki-Raumati South	87	4.6%	2.3%	16.1%	26.4%	46.0%	4.6%	4.13
Ōtaki	69	1.4%	5.7%	17.1%	32.9%	35.7%	7.1%	4.04
Waikanae	83	4.8%	1.2%	19.3%	32.5%	39.8%	2.4%	4.05
GENDER								
Male	186	3.2%	2.7%	15.1%	34.4%	39.8%	4.8%	4.11
Female	214	3.3%	4.7%	17.7%	24.2%	42.8%	7.4%	4.07
AGE GROUP								
18 to 29	48	6.4%	6.4%	27.7%	12.8%	46.8%		3.86
30 to 39	46	2.2%	4.3%	19.6%	28.3%	45.7%		4.11
40 to 59	143	1.4%	3.5%	13.9%	33.3%	38.9%	9.0%	4.14
60 years +	163	3.7%	2.5%	14.1%	30.1%	41.7%	8.0%	4.11
ETHNICITY								
NZ European	331	3.0%	3.6%	15.1%	28.9%	42.8%	6.6%	4.13
Maori	19			15.0%	40.0%	45.0%		4.32
Other	50	5.9%	5.9%	25.5%	25.5%	31.4%	5.9%	3.77
DEPENDENT CHILDREN								
Yes	99		3.0%	17.0%	25.0%	52.0%	3.0%	4.31
No + Don't know	301	4.0%	4.0%	16.3%	30.2%	37.9%	7.6%	4.02
RATEPAYER								
Yes	327	3.1%	3.4%	14.7%	29.1%	42.8%	7.0%	4.13
No + Don't know	73	2.8%	4.2%	23.6%	29.2%	37.5%	2.8%	3.94
HOME OWNER								
Renting	28	7.1%	7.1%	14.3%	28.6%	35.7%	7.1%	3.81
Own home	322	2.5%	2.8%	15.5%	29.2%	42.9%	7.1%	4.15
Other + Refused	50	4.0%	8.0%	22.0%	30.0%	36.0%		3.89
PERSONAL INCOME								
\$15,000 or less	36		8.6%	11.4%	34.3%	37.1%	8.6%	4.07
\$15,001-25,000	60	3.3%	1.7%	21.7%	30.0%	41.7%	1.7%	4.07
\$25,001-30,000	35	2.9%		11.4%	34.3%	51.4%		4.32
\$30,001-40,000	37	7.9%	5.3%	13.2%	42.1%	28.9%	2.6%	3.86
\$40,001-50,000	28		13.8%	6.9%	31.0%	41.4%	6.9%	4.09
\$50,001-70,000	34	6.1%		24.2%	30.3%	36.4%	3.0%	3.89
More than \$70,000	52		1.9%	13.5%	38.5%	42.3%	3.8%	4.26
HOUSEHOLD INCOME								
\$20,000 or less	24			26.1%	26.1%	34.8%	13.0%	4.09
\$20,001-30,000	40		2.5%	15.0%	30.0%	50.0%	2.5%	4.32
\$30,001-40,000	38	7.9%	2.6%	15.8%	39.5%	31.6%	2.6%	3.91
\$40,001-50,000	30		10.0%	10.0%	33.3%	36.7%	10.0%	4.09
\$50,001-70,000	35	5.6%	8.3%	16.7%	30.6%	36.1%	2.8%	3.86
\$70,001-100,000	32	3.0%	6.1%	18.2%	18.2%	51.5%	3.0%	4.14
More than \$100,000	84	2.4%	1.2%	21.2%	32.9%	37.6%	4.7%	4.09

Q18c. Importance of that pedestrians can freely choose the way they travel

	n=	1 – Not at all important	2	3	4	5 – Very important	Don't know	Mean rating (max 5)
Total Sample	400	.8%	1.3%	9.0%	32.8%	52.3%	4.0%	4.40
WARD								
Paraparaumu	161	.6%	1.8%	8.6%	32.5%	50.3%	6.1%	4.40
Paekākāriki-Raumati South	87	1.2%		9.3%	27.9%	58.1%	3.5%	4.45
Ōtaki	69	1.4%	2.9%	8.7%	42.0%	42.0%	2.9%	4.26
Waikanae	83			9.8%	30.5%	58.5%	1.2%	4.49
GENDER								
Male	186	1.6%	1.1%	9.1%	36.9%	48.7%	2.7%	4.34
Female	214		1.4%	8.9%	29.4%	55.1%	5.1%	4.46
AGE GROUP								
18 to 29	48			10.4%	33.3%	56.3%		4.46
30 to 39	46		4.3%	10.6%	36.2%	48.9%		4.31
40 to 59	143	.7%	.7%	7.7%	35.2%	50.0%	5.6%	4.41
60 years +	163	1.2%	1.2%	9.8%	29.9%	53.7%	4.3%	4.41
ETHNICITY								
NZ European	331	.6%	.9%	9.1%	32.0%	53.2%	4.2%	4.43
Maori	19			5.3%	42.1%	52.6%		4.50
Other	50	2.0%	4.0%	10.0%	36.0%	46.0%	2.0%	4.22
DEPENDENT CHILDREN								
Yes	99		3.0%	10.0%	24.0%	60.0%	3.0%	4.46
No + Don't know	301	1.0%	.7%	8.6%	35.9%	49.8%	4.0%	4.39
RATEPAYER								
Yes	327	.9%	1.5%	8.9%	31.5%	52.6%	4.6%	4.40
No + Don't know	73			9.6%	38.4%	52.1%		4.42
HOME OWNER								
Renting	28			14.3%	32.1%	53.6%		4.39
Own home	322	.6%	1.2%	9.0%	32.3%	52.2%	4.7%	4.41
Other + Refused	50	2.0%	2.0%	5.9%	37.3%	52.9%		4.39
PERSONAL INCOME								
\$15,000 or less	36			5.4%	32.4%	54.1%	8.1%	4.54
\$15,001-25,000	60		1.7%	8.3%	31.7%	58.3%		4.47
\$25,001-30,000	35			5.6%	36.1%	58.3%		4.54
\$30,001-40,000	37	2.7%	2.7%	10.8%	48.6%	35.1%		4.11
\$40,001-50,000	28		3.6%	7.1%	32.1%	53.6%	3.6%	4.42
\$50,001-70,000	34			14.7%	47.1%	38.2%		4.24
More than \$70,000	52		1.9%	11.5%	30.8%	53.8%	1.9%	4.38
HOUSEHOLD INCOME								
\$20,000 or less	24			17.4%	26.1%	43.5%	13.0%	4.29
\$20,001-30,000	40				35.0%	62.5%	2.5%	4.64
\$30,001-40,000	38	2.6%	2.6%	12.8%	46.2%	35.9%		4.14
\$40,001-50,000	30		3.3%	6.7%	36.7%	50.0%	3.3%	4.40
\$50,001-70,000	35			14.3%	40.0%	45.7%		4.30
\$70,001-100,000	32		3.0%	12.1%	24.2%	57.6%	3.0%	4.40
More than \$100,000	84			10.7%	38.1%	47.6%	3.6%	4.39

Q18d. Importance of that the transport corridor is designed to meet the needs of mobility scooter users including seating

	n=	1 – Not at all important	2	3	4	5 – Very important	Don't know	Mean rating (max 5)
Total Sample	400	4.0%	5.3%	15.3%	23.6%	40.9%	11.0%	4.03
WARD								
Paraparaumu	161	3.7%	5.0%	14.3%	23.0%	44.1%	9.9%	4.09
Paekākāriki-Raumati South	87	3.5%	5.8%	16.3%	19.8%	45.3%	9.3%	4.08
Ōtaki	69	4.2%	8.5%	16.9%	28.2%	28.2%	14.1%	3.81
Waikanae	83	4.9%	2.5%	14.8%	24.7%	40.7%	12.3%	4.06
GENDER								
Male	186	2.7%	7.0%	18.3%	22.6%	34.9%	14.5%	3.94
Female	214	5.1%	3.7%	12.6%	24.3%	45.8%	8.4%	4.11
AGE GROUP								
18 to 29	48	10.2%	4.1%	16.3%	10.2%	53.1%	6.1%	3.99
30 to 39	46	2.1%	8.5%	27.7%	23.4%	34.0%	4.3%	3.83
40 to 59	143	2.8%	6.3%	14.0%	28.0%	35.0%	14.0%	4.00
60 years +	163	3.7%	4.3%	12.3%	23.9%	44.2%	11.7%	4.14
ETHNICITY								
NZ European	331	3.6%	5.4%	14.2%	24.2%	41.7%	10.9%	4.06
Maori	19	5.3%	5.3%	26.3%	21.1%	36.8%	5.3%	3.84
Other	50	5.9%	3.9%	17.6%	21.6%	35.3%	15.7%	3.91
DEPENDENT CHILDREN								
Yes	99	2.0%	7.0%	19.0%	23.0%	39.0%	10.0%	4.00
No + Don't know	301	4.7%	4.7%	14.0%	23.7%	41.3%	11.7%	4.04
RATEPAYER								
Yes	327	3.7%	5.2%	14.6%	25.6%	39.3%	11.6%	4.04
No + Don't know	73	5.5%	6.8%	17.8%	13.7%	46.6%	9.6%	3.99
HOME OWNER								
Renting	28	7.1%	7.1%	25.0%	14.3%	32.1%	14.3%	3.75
Own home	322	3.4%	5.6%	14.9%	25.7%	39.6%	10.8%	4.04
Other + Refused	50	6.1%	4.1%	12.2%	14.3%	53.1%	10.2%	4.12
PERSONAL INCOME								
\$15,000 or less	36		5.3%	15.8%	21.1%	50.0%	7.9%	4.29
\$15,001-25,000	60	3.3%	3.3%	16.7%	18.3%	48.3%	10.0%	4.20
\$25,001-30,000	35	2.9%	2.9%	14.3%	37.1%	42.9%		4.16
\$30,001-40,000	37	5.4%	2.7%	13.5%	35.1%	27.0%	16.2%	3.95
\$40,001-50,000	28	10.7%	3.6%	17.9%	32.1%	28.6%	7.1%	3.76
\$50,001-70,000	34	5.9%	8.8%	14.7%	26.5%	41.2%	2.9%	3.94
More than \$70,000	52	5.8%	11.5%	13.5%	26.9%	28.8%	13.5%	3.70
HOUSEHOLD INCOME								
\$20,000 or less	24			16.7%	29.2%	33.3%	20.8%	4.19
\$20,001-30,000	40	2.4%	4.9%	14.6%	24.4%	48.8%	4.9%	4.20
\$30,001-40,000	38	2.6%		13.2%	34.2%	36.8%	13.2%	4.19
\$40,001-50,000	30	3.3%	6.7%	16.7%	33.3%	30.0%	10.0%	3.89
\$50,001-70,000	35	5.6%	2.8%	11.1%	33.3%	38.9%	8.3%	4.13
\$70,001-100,000	32	12.5%	9.4%	18.8%	15.6%	34.4%	9.4%	3.54
More than \$100,000	84	3.6%	9.5%	16.7%	26.2%	32.1%	11.9%	3.85

Q18e. Importance of that the transport corridor meets your needs

	n=	1 – Not at all important	2	3	4	5 – Very important	Don't know	Mean rating (max 5)
Total Sample	400	2.0%	2.0%	8.0%	28.8%	54.3%	5.0%	4.38
WARD								
Paraparaumu	161	1.9%	.6%	7.4%	29.0%	55.6%	5.6%	4.44
Paekākāriki-Raumati South	87	2.3%	3.5%	10.5%	26.7%	53.5%	3.5%	4.31
Ōtaki	69	2.9%	1.4%	7.1%	37.1%	45.7%	5.7%	4.30
Waikanae	83	1.2%	3.7%	7.3%	23.2%	59.8%	4.9%	4.43
GENDER								
Male	186	3.2%	1.1%	10.8%	30.3%	50.3%	4.3%	4.29
Female	214	.9%	2.8%	5.6%	27.6%	57.9%	5.1%	4.46
AGE GROUP								
18 to 29	48		6.3%	10.4%	22.9%	60.4%		4.37
30 to 39	46	2.1%		8.5%	36.2%	51.1%	2.1%	4.39
40 to 59	143	1.4%	2.1%	11.2%	30.1%	49.0%	6.3%	4.30
60 years +	163	2.5%	1.2%	4.9%	27.0%	58.3%	6.1%	4.46
ETHNICITY								
NZ European	331	1.5%	2.1%	7.9%	29.1%	54.5%	4.8%	4.40
Maori	19	5.3%		21.1%	15.8%	52.6%	5.3%	4.22
Other	50	3.9%	2.0%	5.9%	31.4%	52.9%	3.9%	4.35
DEPENDENT CHILDREN								
Yes	99	2.0%		11.1%	29.3%	53.5%	4.0%	4.37
No + Don't know	301	2.0%	2.7%	7.0%	28.9%	54.5%	5.0%	4.39
RATEPAYER								
Yes	327	1.8%	1.5%	7.3%	30.0%	53.8%	5.5%	4.40
No + Don't know	73	2.7%	4.1%	11.0%	23.3%	57.5%	1.4%	4.31
HOME OWNER								
Renting	28	3.4%		6.9%	20.7%	65.5%	3.4%	4.53
Own home	322	1.9%	1.6%	7.5%	30.1%	53.7%	5.3%	4.40
Other + Refused	50	2.0%	6.0%	12.0%	26.0%	52.0%	2.0%	4.22
PERSONAL INCOME								
\$15,000 or less	36	2.7%		5.4%	27.0%	59.5%	5.4%	4.52
\$15,001-25,000	60	1.7%	3.3%	8.3%	31.7%	55.0%		4.36
\$25,001-30,000	35		2.8%	2.8%	27.8%	63.9%	2.8%	4.58
\$30,001-40,000	37	2.6%	5.1%	7.7%	23.1%	51.3%	10.3%	4.32
\$40,001-50,000	28		7.1%	3.6%	39.3%	50.0%		4.36
\$50,001-70,000	34	5.9%		8.8%	41.2%	41.2%	2.9%	4.12
More than \$70,000	52		1.9%	13.5%	34.6%	48.1%	1.9%	4.31
HOUSEHOLD INCOME								
\$20,000 or less	24			8.3%	25.0%	58.3%	8.3%	4.57
\$20,001-30,000	40		2.5%	2.5%	32.5%	57.5%	5.0%	4.54
\$30,001-40,000	38	2.6%	2.6%	2.6%	30.8%	56.4%	5.1%	4.45
\$40,001-50,000	30		3.3%	13.3%	36.7%	46.7%		4.28
\$50,001-70,000	35	2.9%		5.7%	31.4%	54.3%	5.7%	4.43
\$70,001-100,000	32	9.1%	6.1%	12.1%	15.2%	54.5%	3.0%	4.04
More than \$100,000	84		1.2%	8.2%	36.5%	49.4%	4.7%	4.41

Q19. Does your household have an emergency plan and kit that includes stored food, water and survival items sufficient to get you through three days following an emergency event

	n=	Yes	No
Total Sample	400	80.5%	19.5%
WARD			
Paraparaumu	161	83.9%	16.1%
Paekākāriki-Raumati South	87	77.0%	23.0%
Ōtaki	69	77.1%	22.9%
Waikanae	83	80.7%	19.3%
GENDER			
Male	186	82.3%	17.7%
Female	214	79.0%	21.0%
AGE GROUP			
18 to 29	48	70.8%	29.2%
30 to 39	46	76.1%	23.9%
40 to 59	143	78.3%	21.7%
60 years +	163	86.5%	13.5%
ETHNICITY			
NZ European	331	81.3%	18.7%
Maori	19	89.5%	10.5%
Other	50	72.5%	27.5%
DEPENDENT CHILDREN			
Yes	99	72.7%	27.3%
No + Don't know	301	83.3%	16.7%
RATEPAYER			
Yes	327	83.8%	16.2%
No + Don't know	73	67.1%	32.9%
HOME OWNER			
Renting	28	60.7%	39.3%
Own home	322	83.9%	16.1%
Other + Refused	50	70.0%	30.0%
PERSONAL INCOME			
\$15,000 or less	36	67.6%	32.4%
\$15,001-25,000	60	88.1%	11.9%
\$25,001-30,000	35	82.9%	17.1%
\$30,001-40,000	37	67.6%	32.4%
\$40,001-50,000	28	82.8%	17.2%
\$50,001-70,000	34	91.2%	8.8%
More than \$70,000	52	82.7%	17.3%
HOUSEHOLD INCOME			
\$20,000 or less	24	73.9%	26.1%
\$20,001-30,000	40	87.5%	12.5%
\$30,001-40,000	38	78.9%	21.1%
\$40,001-50,000	30	93.3%	6.7%
\$50,001-70,000	35	85.7%	14.3%
\$70,001-100,000	32	87.5%	12.5%
More than \$100,000	84	78.6%	21.4%

Q20. Are you adequately informed about waste minimisation, or do you know where you can easily get information that will enable your household to minimise waste

	n=	Yes	No
Total Sample	400	79.8%	20.3%
WARD			
Paraparaumu	161	77.6%	22.4%
Paekākāriki-Raumati South	87	85.1%	14.9%
Ōtaki	69	78.3%	21.7%
Waikanae	83	79.5%	20.5%
GENDER			
Male	186	79.6%	20.4%
Female	214	79.9%	20.1%
AGE GROUP			
18 to 29	48	62.5%	37.5%
30 to 39	46	71.7%	28.3%
40 to 59	143	80.4%	19.6%
60 years +	163	85.9%	14.1%
ETHNICITY			
NZ European	331	78.9%	21.1%
Maori	19	84.2%	15.8%
Other	50	84.0%	16.0%
DEPENDENT CHILDREN			
Yes	99	71.7%	28.3%
No + Don't know	301	82.4%	17.6%
RATEPAYER			
Yes	327	81.3%	18.7%
No + Don't know	73	71.2%	28.8%
HOME OWNER			
Renting	28	67.9%	32.1%
Own home	322	82.0%	18.0%
Other + Refused	50	72.0%	28.0%
PERSONAL INCOME			
\$15,000 or less	36	78.4%	21.6%
\$15,001-25,000	60	71.7%	28.3%
\$25,001-30,000	35	88.6%	11.4%
\$30,001-40,000	37	73.7%	26.3%
\$40,001-50,000	28	89.3%	10.7%
\$50,001-70,000	34	73.5%	26.5%
More than \$70,000	52	82.7%	17.3%
HOUSEHOLD INCOME			
\$20,000 or less	24	82.6%	17.4%
\$20,001-30,000	40	80.0%	20.0%
\$30,001-40,000	38	81.6%	18.4%
\$40,001-50,000	30	80.0%	20.0%
\$50,001-70,000	35	62.9%	37.1%
\$70,001-100,000	32	87.9%	12.1%
More than \$100,000	84	81.0%	19.0%

Q21. Satisfaction with Kapiti District Council's overall performance over the last 12 months

	n=	1 - Very dissatisfied	2	3	4	5 - Very satisfied	Don't know	Mean rating (max 5)
Total Sample	400	6.5%	14.8%	39.8%	32.3%	6.0%	.8%	3.16
WARD								
Paraparaumu	161	4.3%	14.8%	40.7%	34.0%	6.2%		3.24
Paekākāriki-Raumati South	87	9.3%	11.6%	44.2%	30.2%	4.7%		3.10
Ōtaki	69	13.0%	18.8%	27.5%	29.0%	8.7%	2.9%	2.99
Waikanae	83	2.4%	14.5%	43.4%	33.7%	4.8%	1.2%	3.23
GENDER								
Male	186	7.5%	19.9%	38.2%	27.4%	6.5%	.5%	3.05
Female	214	5.6%	10.3%	41.1%	36.4%	5.6%	.9%	3.26
AGE GROUP								
18 to 29	48	4.1%	10.2%	49.0%	32.7%	4.1%		3.23
30 to 39	46	2.1%	12.8%	42.6%	34.0%	8.5%		3.33
40 to 59	143	11.9%	18.2%	34.3%	28.0%	6.3%	1.4%	2.99
60 years +	163	4.3%	14.0%	40.2%	34.8%	6.1%	.6%	3.25
ETHNICITY								
NZ European	331	6.3%	14.2%	40.2%	32.3%	6.0%	.9%	3.18
Maori	19	10.5%	10.5%	31.6%	42.1%	5.3%		3.27
Other	50	8.0%	22.0%	38.0%	26.0%	6.0%		3.03
DEPENDENT CHILDREN								
Yes	99	9.1%	16.2%	34.3%	34.3%	6.1%		3.10
No + Don't know	301	5.7%	14.3%	41.3%	31.7%	6.0%	1.0%	3.19
RATEPAYER								
Yes	327	7.3%	15.9%	39.1%	31.2%	5.5%	.9%	3.12
No + Don't know	73	2.7%	9.6%	42.5%	37.0%	8.2%		3.36
HOME OWNER								
Renting	28	7.1%	10.7%	50.0%	17.9%	14.3%		3.22
Own home	322	6.8%	15.5%	38.8%	32.3%	5.6%	.9%	3.15
Other + Refused	50	4.0%	14.0%	40.0%	38.0%	4.0%		3.24
PERSONAL INCOME								
\$15,000 or less	36	2.8%	8.3%	47.2%	30.6%	11.1%		3.41
\$15,001-25,000	60	6.7%	15.0%	41.7%	30.0%	6.7%		3.12
\$25,001-30,000	35	5.7%	5.7%	40.0%	40.0%	8.6%		3.41
\$30,001-40,000	37	2.6%	10.5%	42.1%	31.6%	13.2%		3.40
\$40,001-50,000	28	3.6%	21.4%	25.0%	35.7%	14.3%		3.36
\$50,001-70,000	34		17.6%	38.2%	38.2%	2.9%	2.9%	3.26
More than \$70,000	52	7.7%	21.2%	36.5%	32.7%	1.9%		2.98
HOUSEHOLD INCOME								
\$20,000 or less	24	4.2%	16.7%	45.8%	29.2%	4.2%		3.13
\$20,001-30,000	40	10.0%	5.0%	32.5%	47.5%	5.0%		3.30
\$30,001-40,000	38	2.6%	23.7%	28.9%	23.7%	21.1%		3.39
\$40,001-50,000	30	3.3%	13.3%	46.7%	33.3%	3.3%		3.22
\$50,001-70,000	35	2.9%	11.4%	45.7%	34.3%	5.7%		3.30
\$70,001-100,000	32	3.0%	24.2%	33.3%	33.3%	6.1%		3.15
More than \$100,000	84	9.6%	15.7%	34.9%	33.7%	4.8%	1.2%	3.08