

KAPITI COAST DISTRICT COUNCIL

RESIDENTS SURVEY

MAY 2003

TABLES OF RESULTS

PREPARED BY:

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03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q1 During the last 12 months, have they used -

a. "Public Halls and Community buildings"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae kak/ Rau.	Wai- ka-nae	Ota- ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	More \$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	189 47.0	58 40.7	45 52.5	54 52.6	32 44.8	81 44.0	108 49.6	26 32.4	45 41.4	50 52.0	69 58.3	68 51.6	45 51.1	57 41.2	69 39.7	120 52.8	173 47.6	16 41.3	114 42.2	75 56.8	56 42.8	133 49.0
No	214 53.0	84 59.3	41 47.5	49 47.4	40 55.2	104 56.0	110 50.4	54 67.6	64 58.6	46 48.0	50 41.7	63 48.4	43 48.9	81 58.8	105 60.3	107 47.2	190 52.4	23 58.7	156 57.8	57 43.2	75 57.2	139 51.0

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q1 During the last 12 months, have they used -
b. "Sports fields"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Ota- ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	More \$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	156	55	40	34	27	83	73	46	57	27	26	41	30	71	78	79	143	14	125	32	79	78
	38.8	39.0	46.6	32.5	38.2	44.9	33.7	58.1	52.4	28.8	22.0	31.5	34.0	51.4	44.5	34.6	39.3	34.2	46.2	23.8	60.1	28.6
No	247	87	46	69	44	102	145	33	52	68	93	90	58	67	97	149	221	26	145	101	52	194
	61.2	61.0	53.4	67.5	61.8	55.1	66.3	41.9	47.6	71.2	78.0	68.5	66.0	48.6	55.5	65.4	60.7	65.8	53.8	76.2	39.9	71.4

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q1 During the last 12 months, have they used -
c. "Children's playgrounds"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae- kak/ Rau.	Wai- ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	187 46.3	68 48.1	45 52.8	41 39.7	32 44.4	69 37.3	118 54.0	48 60.6	68 62.1	34 35.3	37 31.5	57 43.4	42 48.0	75 54.6	85 49.0	101 44.5	174 47.8	13 32.7	139 51.5	47 35.7	95 72.8	91 33.6
No	216 53.7	74 51.9	41 47.2	62 60.3	40 55.6	116 62.7	100 46.0	31 39.4	41 37.9	62 64.7	81 68.5	74 56.6	46 52.0	62 45.4	89 51.0	126 55.5	190 52.2	27 67.3	131 48.5	85 64.3	36 27.2	181 66.4

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q1 During the last 12 months, have they used -
d. "Passive reserves"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Ota- ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	More \$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	229	77	56	67	29	105	124	42	70	62	56	65	52	88	108	120	208	21	168	61	76	153
	56.9	54.3	64.7	65.1	40.9	56.9	56.9	52.7	64.3	64.5	47.3	49.4	59.5	64.4	62.1	52.7	57.2	53.9	62.1	46.3	58.0	56.4
No	174	65	30	36	43	80	94	37	39	34	63	66	36	49	66	108	156	18	102	71	55	119
	43.1	45.7	35.3	34.9	59.1	43.1	43.1	47.3	35.7	35.5	52.7	50.6	40.5	35.6	37.9	47.3	42.8	46.1	37.9	53.7	42.0	43.6

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Q1 During the last 12 months, have they used -
e. "Swimming pools"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae kak/ Rau.	Wai- ka-nae	Ota-ki	Fe-Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	139 34.4	42 29.5	32 36.8	30 28.7	36 49.5	54 29.0	85 39.0	32 40.6	56 51.2	24 24.7	27 23.1	33 25.5	33 37.6	58 42.2	73 41.9	66 28.9	122 33.5	17 43.3	107 39.5	32 24.1	70 53.5	69 25.2
No	264 65.6	100 70.5	54 63.2	73 71.3	36 50.5	131 71.0	133 61.0	47 59.4	53 48.8	72 75.3	91 76.9	98 74.5	55 62.4	79 57.8	101 58.1	162 71.1	242 66.5	22 56.7	163 60.5	101 75.9	61 46.5	203 74.8

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Q1 During the last 12 months, have they used -
f. "the services provided at the District's libraries"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae kak/ Rau.	Wai- ka- nae	Ota- ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	\$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	251 62.4	81 57.1	50 58.4	67 65.0	53 73.7	98 53.1	153 70.3	46 58.5	65 60.0	55 57.9	84 71.2	91 69.6	47 53.4	82 59.5	121 69.5	130 57.1	234 64.3	17 44.1	155 57.3	97 72.7	79 60.0	173 63.5
No	152 37.6	61 42.9	36 41.6	36 35.0	19 26.3	87 46.9	65 29.7	33 41.5	43 40.0	40 42.1	34 28.8	40 30.4	41 46.6	56 40.5	53 30.5	98 42.9	130 35.7	22 55.9	115 42.7	36 27.3	52 40.0	99 36.5

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q2 Satisfaction with -

a. "Public Halls and Community buildings"..

	Ward..					Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
	Total	Para-umu	Pae-kau/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	201	61	53	53	34	92	109	13	40	55	93	79	46	54	72	129	185	16	106	95	46	155
Weighted total	189	58	45	54	32	81	108	26	45	50	69	68	45	57	69	120	173	16	114	75	56	133
<u>Not satisfied</u>	7	2	4	1	1	3	4	0	1	3	4	2	2	2	1	6	7	0	3	4	2	5
	3.7	3.2	8.1	1.8	1.8	3.3	4.1	0.0	1.7	5.3	5.3	2.8	3.4	3.9	1.9	4.8	4.1	0.0	2.9	5.0	2.9	4.0
Not very satisfied mean=1	7	2	4	1	1	3	4	0	1	3	4	2	2	2	1	6	7	0	3	4	2	5
	3.7	3.2	8.1	1.8	1.8	3.3	4.1	0.0	1.7	5.3	5.3	2.8	3.4	3.9	1.9	4.8	4.1	0.0	2.9	5.0	2.9	4.0
<u>Satisfied</u>	179	56	42	50	32	77	102	24	44	46	65	66	43	51	68	111	163	16	108	72	54	125
	94.6	96.8	91.9	92.4	98.2	95.2	94.2	92.5	98.3	92.3	94.7	97.2	96.6	90.6	98.1	92.6	94.1	100.0	94.3	95.0	97.1	93.6
Fairly satisfied mean=2	109	34	25	28	22	54	55	22	25	26	36	38	29	36	51	58	98	11	69	41	37	72
	57.7	58.4	55.0	52.4	68.8	66.1	51.3	85.3	55.4	53.2	52.1	56.6	64.7	64.2	73.5	48.5	56.7	68.0	60.3	53.7	65.8	54.2
Very satisfied mean=3	70	22	17	22	9	24	46	2	19	19	30	28	14	15	17	53	65	5	39	31	18	52
	37.0	38.3	36.9	40.0	29.4	29.2	42.8	7.2	42.8	39.1	42.7	40.7	31.9	26.3	24.6	44.1	37.4	32.0	34.1	41.3	31.2	39.4
<u>Dk/unable to say</u>	3	0	0	3	0	1	2	2	0	1	0	0	0	3	0	3	3	0	3	0	0	3
	1.7	0.0	0.0	5.8	0.0	1.5	1.8	7.5	0.0	2.5	0.0	0.0	0.0	5.6	0.0	2.6	1.8	0.0	2.8	0.0	0.0	2.4
Dk/unable to say	3	0	0	3	0	1	2	2	0	1	0	0	0	3	0	3	3	0	3	0	0	3
	1.7	0.0	0.0	5.8	0.0	1.5	1.8	7.5	0.0	2.5	0.0	0.0	0.0	5.6	0.0	2.6	1.8	0.0	2.8	0.0	0.0	2.4
Mean	2.3	2.4	2.3	2.4	2.3	2.3	2.4	2.1	2.4	2.3	2.4	2.4	2.3	2.2	2.2	2.4	2.3	2.3	2.3	2.4	2.3	2.4

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q2 Satisfaction with -
b. "Sports fields"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	143	52	38	32	21	82	61	22	53	31	37	45	29	55	62	81	129	14	104	39	65	78
Weighted total	156	55	40	34	27	83	73	46	57	27	26	41	30	71	78	79	143	14	125	32	79	78
<u>Not satisfied</u>	5	2	0	3	0	3	2	2	1	1	1	1	0	3	3	2	5	0	3	2	3	2
	3.2	3.5	0.0	9.1	0.0	3.4	2.9	4.2	1.6	4.3	3.7	2.9	0.0	4.0	3.6	2.7	3.5	0.0	2.3	6.8	3.6	2.8
Not very satisfied mean=1	5	2	0	3	0	3	2	2	1	1	1	1	0	3	3	2	5	0	3	2	3	2
	3.2	3.5	0.0	9.1	0.0	3.4	2.9	4.2	1.6	4.3	3.7	2.9	0.0	4.0	3.6	2.7	3.5	0.0	2.3	6.8	3.6	2.8
<u>Satisfied</u>	151	53	40	30	27	80	70	44	56	26	24	39	30	68	75	76	137	14	122	29	76	75
	96.4	95.2	100.0	90.9	100.0	96.6	96.1	95.8	98.4	95.7	93.6	95.4	100.0	96.0	96.4	96.4	96.0	100.0	97.7	90.9	96.4	96.3
Fairly satisfied mean=2	94	39	25	15	15	52	42	23	34	21	16	29	20	36	43	51	85	9	74	20	51	43
	60.0	70.6	63.5	44.1	53.1	62.2	57.5	50.6	60.2	76.1	59.5	71.0	66.2	51.1	55.5	64.5	59.3	68.3	58.9	64.3	64.4	55.7
Very satisfied mean=3	57	14	15	16	13	29	28	21	22	5	9	10	10	32	32	25	53	4	48	8	25	32
	36.3	24.6	36.5	46.8	46.9	34.4	38.6	45.2	38.3	19.6	34.1	24.4	33.8	44.9	40.8	31.9	36.8	31.7	38.8	26.6	32.0	40.7
<u>Dk/unable to say</u>	1	1	0	0	0	0	1	0	0	0	1	1	0	0	0	1	1	0	0	1	0	1
	0.5	1.3	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	2.7	1.7	0.0	0.0	0.0	0.9	0.5	0.0	0.0	2.3	0.0	0.9
Dk/unable to say	1	1	0	0	0	0	1	0	0	0	1	1	0	0	0	1	1	0	0	1	0	1
	0.5	1.3	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	2.7	1.7	0.0	0.0	0.0	0.9	0.5	0.0	0.0	2.3	0.0	0.9
Mean	2.3	2.2	2.4	2.4	2.5	2.3	2.4	2.4	2.4	2.2	2.3	2.2	2.3	2.4	2.4	2.3	2.3	2.3	2.4	2.2	2.3	2.4

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q2 Satisfaction with -
c. "Children's playgrounds"..

	Ward..					Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
	Total	Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	Male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	172	66	45	37	24	73	99	23	61	36	52	62	40	58	72	100	158	14	112	60	77	95
Weighted total	187	68	45	41	32	69	118	48	68	34	37	57	42	75	85	101	174	13	139	47	95	91
<u>Not satisfied</u>	16	7	1	3	4	4	12	2	7	5	2	6	3	6	5	10	15	1	13	3	10	5
	8.4	10.8	2.0	7.4	13.5	5.9	9.9	3.8	10.0	13.9	6.2	9.7	7.4	7.4	6.2	10.2	8.4	7.7	9.2	6.1	10.9	5.8
Not very satisfied mean=1	16	7	1	3	4	4	12	2	7	5	2	6	3	6	5	10	15	1	13	3	10	5
	8.4	10.8	2.0	7.4	13.5	5.9	9.9	3.8	10.0	13.9	6.2	9.7	7.4	7.4	6.2	10.2	8.4	7.7	9.2	6.1	10.9	5.8
<u>Satisfied</u>	171	61	45	38	28	65	106	46	61	29	35	51	39	69	80	91	159	12	126	45	85	86
	91.6	89.2	98.0	92.6	86.5	94.1	90.1	96.2	90.0	86.1	93.8	90.3	92.6	92.6	93.8	89.8	91.6	92.3	90.8	93.9	89.1	94.2
Fairly satisfied mean=2	77	26	21	15	14	32	45	19	31	12	15	22	18	33	34	42	70	6	61	15	47	30
	41.1	38.3	46.6	37.5	43.9	46.1	38.2	40.3	45.9	35.1	39.0	39.5	42.9	44.0	40.1	41.9	40.5	49.0	44.1	32.3	49.1	32.7
Very satisfied mean=3	94	35	23	23	14	33	61	27	30	17	20	29	21	36	46	48	89	6	65	29	38	56
	50.5	50.9	51.4	55.1	42.6	48.0	52.0	55.9	44.1	51.0	54.8	50.8	49.7	48.6	53.6	47.9	51.1	43.3	46.7	61.6	40.0	61.5
<u>Dk/unable to say</u>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Dk/unable to say	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Mean	2.4	2.4	2.5	2.5	2.3	2.4	2.4	2.5	2.3	2.4	2.5	2.4	2.4	2.4	2.5	2.4	2.4	2.4	2.4	2.6	2.3	2.6

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q2 Satisfaction with -
d. "Passive reserves" ..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	227	81	58	62	26	118	109	21	63	65	78	76	52	76	98	128	204	23	150	77	66	161
Weighted total	229	77	56	67	29	105	124	42	70	62	56	65	52	88	108	120	208	21	168	61	76	153
<u>Not satisfied</u>	21	5	5	8	3	12	9	1	7	9	4	6	3	9	9	12	20	1	17	4	6	15
	9.2	6.8	9.6	11.6	9.1	11.4	7.3	3.3	10.0	14.8	6.5	10.0	6.3	10.5	8.1	10.2	9.7	4.7	10.3	6.1	7.8	9.9
Not very satisfied mean=1	21	5	5	8	3	12	9	1	7	9	4	6	3	9	9	12	20	1	17	4	6	15
	9.2	6.8	9.6	11.6	9.1	11.4	7.3	3.3	10.0	14.8	6.5	10.0	6.3	10.5	8.1	10.2	9.7	4.7	10.3	6.1	7.8	9.9
<u>Satisfied</u>	207	72	50	59	25	93	114	40	62	53	52	58	48	79	98	108	187	20	149	58	70	137
	90.2	93.2	90.4	88.4	86.5	88.6	91.6	96.7	88.1	85.2	93.5	90.0	91.2	89.5	90.7	89.8	89.7	95.3	88.9	93.9	92.2	89.3
Fairly satisfied mean=2	133	46	25	41	20	55	78	29	41	29	33	37	34	51	59	73	121	12	96	37	50	83
	57.9	60.2	44.8	61.6	67.9	52.2	62.7	68.6	59.2	47.8	59.3	57.7	65.6	57.9	54.1	61.0	58.2	55.0	56.9	60.4	65.5	54.1
Very satisfied mean=3	74	25	25	18	5	38	36	12	20	23	19	21	13	28	40	35	66	9	54	21	20	54
	32.4	32.9	45.6	26.7	18.6	36.4	28.9	28.2	28.9	37.4	34.2	32.2	25.6	31.7	36.6	28.8	31.6	40.4	31.9	33.5	26.7	35.2
<u>Dk/unable to say</u>	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	1	0	0	1
	0.6	0.0	0.0	0.0	4.4	0.0	1.0	0.0	1.8	0.0	0.0	0.0	2.5	0.0	1.2	0.0	0.6	0.0	0.8	0.0	0.0	0.8
Dk/unable to say	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	1	0	0	1
	0.6	0.0	0.0	0.0	4.4	0.0	1.0	0.0	1.8	0.0	0.0	0.0	2.5	0.0	1.2	0.0	0.6	0.0	0.8	0.0	0.0	0.8
Mean	2.2	2.3	2.4	2.2	2.1	2.2	2.2	2.2	2.2	2.2	2.3	2.2	2.2	2.2	2.3	2.2	2.2	2.4	2.2	2.3	2.2	2.3

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q2 Satisfaction with -
e. "Swimming pools"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kau	Wai-ka-nae	Ota-ki	Fe-Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted total	126	39	31	28	28	53	73	14	50	26	36	34	30	46	63	63	109	17	88	38	57	69
Weighted total	139	42	32	30	36	54	85	32	56	24	27	33	33	58	73	66	122	17	107	32	70	69
<u>Not satisfied</u>	31	14	11	2	5	13	18	6	15	6	5	8	5	15	17	14	27	4	23	8	20	12
	22.6	33.3	33.8	5.2	14.6	24.8	21.3	17.2	26.7	24.8	18.8	24.2	15.6	25.6	23.6	21.5	22.6	23.0	21.6	26.0	27.9	17.3
Not very satisfied mean=1	31	14	11	2	5	13	18	6	15	6	5	8	5	15	17	14	27	4	23	8	20	12
	22.6	33.3	33.8	5.2	14.6	24.8	21.3	17.2	26.7	24.8	18.8	24.2	15.6	25.6	23.6	21.5	22.6	23.0	21.6	26.0	27.9	17.3
<u>Satisfied</u>	106	28	20	28	30	39	67	27	39	18	22	24	28	43	54	52	93	13	82	24	49	57
	76.4	66.7	61.9	94.8	85.4	72.7	78.7	82.8	70.8	75.2	81.2	71.8	84.4	74.4	74.5	78.5	76.3	77.0	77.1	74.0	70.2	82.7
Fairly satisfied mean=2	54	19	8	13	14	20	34	10	26	9	9	15	16	21	26	28	47	7	44	10	33	21
	38.7	45.3	25.7	43.1	39.0	36.7	40.0	30.6	46.6	38.0	33.0	44.3	48.9	35.6	35.2	42.7	38.6	39.5	40.8	31.8	47.0	30.3
Very satisfied mean=3	52	9	11	15	17	19	33	17	13	9	13	9	12	22	29	23	46	6	39	13	16	36
	37.7	21.4	36.2	51.7	46.5	36.0	38.7	52.2	24.2	37.2	48.2	27.5	35.5	38.8	39.4	35.8	37.7	37.5	36.3	42.2	23.1	52.5
<u>Dk/unable to say</u>	1	0	1	0	0	1	0	0	1	0	0	1	0	0	1	0	1	0	1	0	1	0
	1.0	0.0	4.3	0.0	0.0	2.5	0.0	0.0	2.4	0.0	0.0	4.0	0.0	0.0	1.8	0.0	1.1	0.0	1.3	0.0	1.9	0.0
Dk/unable to say	1	0	1	0	0	1	0	0	1	0	0	1	0	0	1	0	1	0	1	0	1	0
	1.0	0.0	4.3	0.0	0.0	2.5	0.0	0.0	2.4	0.0	0.0	4.0	0.0	0.0	1.8	0.0	1.1	0.0	1.3	0.0	1.9	0.0
Mean	2.2	1.9	2.0	2.5	2.3	2.1	2.2	2.3	2.0	2.1	2.3	2.0	2.2	2.1	2.2	2.1	2.2	2.1	2.1	2.2	2.0	2.4

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q2 Satisfaction with -

f. "the services provided at the District's libraries"..

	Ward..					Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
	Total	Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	254	81	56	65	52	111	143	22	58	62	112	104	47	69	110	144	234	20	133	121	65	189
Weighted total	251	81	50	67	53	98	153	46	65	55	84	91	47	82	121	130	234	17	155	97	79	173
<u>Not satisfied</u>	30	13	5	8	4	9	21	0	9	8	13	13	4	11	11	19	28	1	17	13	7	23
	11.9	16.0	10.8	11.7	7.0	8.8	13.9	0.0	14.5	14.1	15.0	14.4	7.4	14.0	9.3	14.3	12.2	8.4	11.2	13.1	8.9	13.3
Not very satisfied mean=1	30	13	5	8	4	9	21	0	9	8	13	13	4	11	11	19	28	1	17	13	7	23
	11.9	16.0	10.8	11.7	7.0	8.8	13.9	0.0	14.5	14.1	15.0	14.4	7.4	14.0	9.3	14.3	12.2	8.4	11.2	13.1	8.9	13.3
<u>Satisfied</u>	221	68	45	59	49	90	132	46	56	47	72	78	44	70	110	111	205	16	138	84	72	150
	88.1	84.0	89.2	88.3	93.0	91.2	86.1	100.0	85.5	85.9	85.0	85.6	92.6	86.0	90.7	85.7	87.8	91.6	88.8	86.9	91.1	86.7
Fairly satisfied mean=2	91	27	15	26	23	34	57	29	23	14	25	29	15	39	48	43	84	7	63	27	34	57
	36.2	33.4	30.5	38.3	43.2	34.8	37.1	62.5	35.3	25.0	29.8	31.8	30.9	47.9	39.7	32.9	35.7	42.5	41.0	28.5	43.7	32.8
Very satisfied mean=3	130	41	30	33	26	55	75	17	33	34	47	49	29	31	62	69	122	9	74	56	37	93
	51.9	50.6	58.7	50.0	49.9	56.4	49.0	37.5	50.2	60.8	55.2	53.8	61.6	38.1	51.0	52.7	52.1	49.1	47.8	58.4	47.4	53.9
<u>Dk/unable to say</u>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Dk/unable to say	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Mean	2.4	2.3	2.5	2.4	2.4	2.5	2.4	2.4	2.4	2.5	2.4	2.4	2.5	2.2	2.4	2.4	2.4	2.4	2.4	2.5	2.4	2.4

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q3 Reasons why they are not very satisfied with -

a. "Public Halls and Community buildings"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	201	61	53	53	34	92	109	13	40	55	93	79	46	54	72	129	185	16	106	95	46	155
Weighted total	189	58	45	54	32	81	108	26	45	50	69	68	45	57	69	120	173	16	114	75	56	133
Need upgrading/maintenance/cleaning	4 2.3	0 0.0	3 6.1	1 1.8	1 1.8	2 2.4	2 2.1	0 0.0	1 1.7	1 2.9	2 3.0	0 0.0	2 3.4	2 3.9	1 1.9	3 2.5	4 2.5	0 0.0	3 2.9	1 1.3	2 2.9	3 2.0
Facilities could be improved	2 1.0	1 1.2	1 1.2	0 0.0	1 1.8	1 1.5	1 0.5	0 0.0	0 0.0	1 1.2	1 1.8	1 1.0	1 1.3	1 1.0	0 0.0	2 1.5	2 1.0	0 0.0	1 1.0	1 0.9	0 0.0	2 1.4
Other	2 1.1	1 2.0	1 2.0	0 0.0	0 0.0	0 0.0	2 1.9	0 0.0	0 0.0	1 2.4	1 1.3	1 1.7	0 0.0	0 0.0	0 0.0	2 1.7	2 1.2	0 0.0	0 0.0	2 2.8	0 0.0	2 1.6
Fairly/very satisfied/Dk Q2a	182 96.3	56 96.8	42 91.9	53 98.2	32 98.2	79 96.7	104 95.9	26 100.0	44 98.3	47 94.7	65 94.7	66 97.2	43 96.6	54 96.1	68 98.1	114 95.2	166 95.9	16 100.0	111 97.1	72 95.0	54 97.1	128 96.0

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q3 Reasons why they are not very satisfied with -

b. "**Sportsfields**".

100% hand tabulation of responses - no sub-sample analysis - please see Appendices of Verbatim Responses.

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q3 Reasons why they are not very satisfied with -
c. "Children's playgrounds"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae- Rau.	Wai- ka-nae	Ota-ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	\$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	172	66	45	37	24	73	99	23	61	36	52	62	40	58	72	100	158	14	112	60	77	95
Weighted total	187	68	45	41	32	69	118	48	68	34	37	57	42	75	85	101	174	13	139	47	95	91
Need play equipment for more age groups/more variety	8 4.1	2 3.0	0 0.0	1 2.9	4 13.5	2 3.6	5 4.3	0 0.0	4 6.1	3 8.1	1 1.9	1 2.3	2 5.4	3 3.4	2 2.2	6 5.6	7 3.8	1 7.7	6 4.5	1 2.7	5 4.9	3 3.2
Need more maintenance/upkeep	7 3.8	2 3.4	1 2.0	1 2.9	3 8.6	3 4.5	4 3.5	0 0.0	4 5.3	2 5.8	2 4.3	2 4.2	2 5.0	1 1.6	3 3.4	4 4.2	7 4.1	0 0.0	6 4.0	2 3.4	4 3.8	4 3.9
Safety concerns	5 2.4	3 3.9	0 0.0	2 4.5	0 0.0	1 1.2	4 3.1	2 3.8	3 4.0	0 0.0	0 0.0	2 3.2	1 2.0	2 2.5	3 3.1	2 1.8	5 2.6	0 0.0	5 3.2	0 0.0	5 4.7	0 0.0
Other	1 0.6	1 1.7	0 0.0	0 0.0	0 0.0	0 0.0	1 1.0	0 0.0	0 0.0	1 3.5	0 0.0	0 0.0	0 0.0	1 1.6	0 0.0	1 1.2	1 0.7	0 0.0	1 0.8	0 0.0	1 1.2	0 0.0
Fairly/very satisfied/Dk Q2c	171 91.6	61 89.2	45 98.0	38 92.6	28 86.5	65 94.1	106 90.1	46 96.2	61 90.0	29 86.1	35 93.8	51 90.3	39 92.6	69 92.6	80 93.8	91 89.8	159 91.6	12 92.3	126 90.8	45 93.9	85 89.1	86 94.2

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q3 Reasons why they are not very satisfied with -
d. "Passive reserves"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kau/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	227	81	58	62	26	118	109	21	63	65	78	76	52	76	98	128	204	23	150	77	66	161
Weighted total	229	77	56	67	29	105	124	42	70	62	56	65	52	88	108	120	208	21	168	61	76	153
Need more maintenance/cleaning up	16 6.9	3 3.8	4 7.2	8 11.6	1 3.8	8 7.8	8 6.2	1 3.3	5 7.7	7 11.0	2 4.3	5 8.1	2 4.4	6 7.1	5 5.0	10 8.7	16 7.6	0 0.0	13 7.7	3 5.0	4 4.7	12 8.1
Other	10 4.2	2 3.0	3 5.5	3 3.8	2 5.3	8 7.8	1 1.1	1 3.3	2 2.3	5 8.6	1 2.2	1 2.0	2 4.5	4 4.7	6 5.5	4 3.0	9 4.1	1 4.7	9 5.3	1 1.1	4 4.9	6 3.8
Fairly/very satisfied/Dk Q2d	208 90.8	72 93.2	50 90.4	59 88.4	27 90.9	93 88.6	115 92.7	40 96.7	63 90.0	53 85.2	52 93.5	58 90.0	49 93.7	79 89.5	100 91.9	108 89.8	188 90.3	20 95.3	150 89.7	58 93.9	70 92.2	138 90.1

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q3 Reasons why they are not very satisfied with -
e. "Swimming pools"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	126	39	31	28	28	53	73	14	50	26	36	34	30	46	63	63	109	17	88	38	57	69
Weighted total	139	42	32	30	36	54	85	32	56	24	27	33	33	58	73	66	122	17	107	32	70	69
Need upgrading/improving/ bigger pool	18 12.8	9 22.4	7 21.5	2 5.2	0 0.0	10 19.5	7 8.6	4 11.5	8 15.2	4 14.9	2 7.6	3 9.8	4 11.7	9 14.9	11 15.0	7 10.4	17 13.6	1 6.9	13 12.5	4 13.9	12 17.3	6 8.2
Pools closed/closed due to water shortage	8 5.6	3 8.1	4 13.7	0 0.0	0 0.0	3 5.1	5 5.9	2 5.7	4 6.7	0 0.0	2 7.9	2 4.8	0 0.0	5 8.3	5 6.2	3 4.9	8 6.4	0 0.0	6 5.7	2 5.1	4 5.3	4 5.8
Lack of cleanliness/ maintenance	7 5.2	4 9.4	2 6.7	0 0.0	1 3.2	4 7.7	3 3.6	2 6.0	3 5.3	2 9.8	0 0.0	1 3.4	2 5.8	2 3.8	4 5.3	3 5.1	6 5.0	1 6.9	5 4.4	3 7.9	5 6.7	3 3.7
Improve facilities	6 4.6	2 5.6	3 8.5	0 0.0	1 3.6	3 5.0	4 4.3	0 0.0	4 7.2	2 10.0	0 0.0	1 3.5	1 3.9	3 4.7	6 8.7	0 0.0	5 4.2	1 6.9	4 3.7	2 7.4	4 5.7	2 3.4
Too much chlorine	4 2.9	1 2.8	2 5.3	0 0.0	1 3.2	0 0.0	4 4.7	0 0.0	1 1.4	2 9.8	1 3.3	3 9.6	0 0.0	0 0.0	1 1.9	3 4.0	4 3.3	0 0.0	2 1.6	2 7.0	2 2.5	2 3.3
Other	9 6.4	3 6.5	1 2.5	0 0.0	5 15.0	2 4.3	7 7.7	0 0.0	7 12.5	1 5.0	1 2.6	1 2.1	0 0.0	7 12.0	5 6.9	4 5.8	2 1.9	7 38.1	7 6.5	2 5.9	7 9.9	2 2.8
Fairly/very satisfied/Dk Q2e	107 77.4	28 66.7	21 66.2	28 94.8	30 85.4	40 75.2	67 78.7	27 82.8	41 73.3	18 75.2	22 81.2	25 75.8	28 84.4	43 74.4	56 76.4	52 78.5	94 77.4	13 77.0	84 78.4	24 74.0	51 72.1	57 82.7

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Q3 Reasons why they are not very satisfied with -
f. "the services provided at the District's libraries" ..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kau	Wai-ka-nae	Ota-ki	Male	Female	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted total	254	81	56	65	52	111	143	22	58	62	112	104	47	69	110	144	234	20	133	121	65	189
Weighted total	251	81	50	67	53	98	153	46	65	55	84	91	47	82	121	130	234	17	155	97	79	173
Need more books/more variety	15 6.1	7 8.6	4 7.9	4 5.6	1 1.0	4 3.6	12 7.7	0 0.0	7 11.0	3 5.1	5 6.2	7 7.2	1 2.9	7 8.0	6 4.6	10 7.5	15 6.5	0 0.0	10 6.5	5 5.5	4 5.4	11 6.4
Old/outdated books/books in poor condition	12 5.0	2 2.7	2 3.3	5 7.4	4 7.0	5 5.1	7 4.9	0 0.0	2 3.4	5 8.3	6 6.7	6 6.4	2 4.6	4 5.5	5 4.3	7 5.5	11 4.7	1 8.4	7 4.4	6 5.9	1 0.9	12 6.8
New library a waste of money	5 1.8	4 4.4	0 0.0	1 1.4	0 0.0	2 1.6	3 2.0	0 0.0	2 3.4	0 0.0	2 2.8	1 0.8	0 0.0	3 3.5	1 1.2	3 2.4	5 2.0	0 0.0	2 1.4	2 2.5	2 2.8	2 1.4
Other	8 3.1	6 7.2	1 2.8	0 0.0	1 1.0	5 4.8	3 2.0	0 0.0	0 0.0	3 5.8	5 5.4	6 6.3	0 0.0	2 2.5	1 1.0	7 5.1	8 3.3	0 0.0	3 2.1	5 4.8	1 1.5	7 3.8
Fairly/very satisfied/Dk Q2f	221 88.1	68 84.0	45 89.2	59 88.3	49 93.0	90 91.2	132 86.1	46 100.0	56 85.5	47 85.9	72 85.0	78 85.6	44 92.6	70 86.0	110 90.7	111 85.7	205 87.8	16 91.6	138 88.8	84 86.9	72 91.1	150 86.7

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Q4a Does Council provide a piped water supply where they live....

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	366 90.9	139 98.1	82 95.4	95 92.4	50 69.2	167 90.1	200 91.7	63 79.8	100 92.3	90 93.9	112 94.6	128 97.4	86 97.2	113 82.1	153 87.6	213 93.5	347 95.4	20 50.0	238 88.2	128 96.4	122 93.2	245 89.9
No	25 6.1	0 0.0	4 4.6	6 6.3	14 19.7	15 8.2	10 4.4	5 6.1	8 7.7	6 6.1	6 4.8	3 2.1	2 2.8	13 9.8	10 6.0	14 6.2	5 1.3	20 50.0	21 7.6	4 3.0	7 5.4	18 6.5
Don't know	12 3.0	3 1.9	0 0.0	1 1.3	8 11.0	3 1.8	9 4.0	11 14.2	0 0.0	0 0.0	1 0.6	1 0.5	0 0.0	11 8.2	11 6.4	1 0.3	12 3.3	0 0.0	11 4.1	1 0.5	2 1.5	10 3.7

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Q4b Satisfaction with the water supply..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	375	141	86	92	56	185	190	35	92	96	151	145	84	104	149	225	353	22	216	159	101	274
Weighted total	366	139	82	95	50	167	200	63	100	90	112	128	86	113	153	213	347	20	238	128	122	245
<u>Not satisfied</u>	207	82	52	66	7	97	110	34	53	59	61	62	43	75	85	121	201	5	135	72	66	140
	56.4	58.7	63.5	68.9	14.5	58.2	54.9	53.7	53.0	65.5	54.1	48.6	49.8	66.8	55.7	57.1	58.1	26.3	56.6	56.1	54.5	57.3
Not very satisfied mean=1	207	82	52	66	7	97	110	34	53	59	61	62	43	75	85	121	201	5	135	72	66	140
	56.4	58.7	63.5	68.9	14.5	58.2	54.9	53.7	53.0	65.5	54.1	48.6	49.8	66.8	55.7	57.1	58.1	26.3	56.6	56.1	54.5	57.3
<u>Satisfied</u>	159	58	30	29	43	70	89	29	47	31	51	66	43	37	68	91	145	14	104	55	56	103
	43.3	41.3	36.5	30.1	85.5	41.8	44.6	46.3	47.0	34.5	45.0	51.4	50.2	33.2	44.3	42.9	41.9	68.8	43.4	43.2	45.5	42.3
Fairly satisfied mean=2	118	44	25	21	28	51	67	22	37	22	36	47	33	30	51	67	107	10	80	38	42	75
	32.1	31.8	30.0	22.1	55.6	30.5	33.5	34.2	37.3	24.5	31.7	36.7	38.1	26.9	33.2	31.4	31.0	51.7	33.5	29.4	34.7	30.8
Very satisfied mean=3	41	13	5	8	15	19	22	8	10	9	15	19	10	7	17	24	38	3	24	18	13	28
	11.2	9.5	6.5	8.1	30.0	11.3	11.2	12.1	9.7	10.0	13.3	14.8	12.1	6.3	11.0	11.4	10.9	17.1	9.9	13.8	10.9	11.4
<u>Don't know</u>	1	0	0	1	0	0	1	0	0	0	1	0	0	0	0	0	0	1	0	1	0	1
	0.3	0.0	0.0	1.0	0.0	0.0	0.5	0.0	0.0	0.0	0.9	0.0	0.0	0.0	0.0	0.0	0.0	4.9	0.0	0.8	0.0	0.4
Don't know	1	0	0	1	0	0	1	0	0	0	1	0	0	0	0	0	0	1	0	1	0	1
	0.3	0.0	0.0	1.0	0.0	0.0	0.5	0.0	0.0	0.0	0.9	0.0	0.0	0.0	0.0	0.0	0.0	4.9	0.0	0.8	0.0	0.4
Mean	1.5	1.5	1.4	1.4	2.2	1.5	1.6	1.6	1.6	1.4	1.6	1.7	1.6	1.4	1.6	1.5	1.5	1.9	1.5	1.6	1.6	1.5

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Q5a Satisfaction with the taste of the water...

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kau Rau.	Wai-ka-nae	Ota-ki	Fe-Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	375	141	86	92	56	185	190	35	92	96	151	145	84	104	149	225	353	22	216	159	101	274
Weighted total	366	139	82	95	50	167	200	63	100	90	112	128	86	113	153	213	347	20	238	128	122	245
Not very satisfied mean=1	121 32.9	47 33.9	27 32.3	36 38.1	11 21.6	41 24.8	79 39.7	17 26.6	40 40.1	29 32.2	35 31.0	40 31.1	20 23.9	43 37.9	46 29.8	75 35.3	114 32.8	7 35.9	75 31.7	45 35.3	46 38.0	74 30.4
Fairly satisfied mean=2	170 46.4	68 49.0	42 51.5	44 45.7	16 31.7	91 54.8	79 39.3	33 51.7	40 39.8	45 49.6	52 46.1	59 46.3	49 57.4	49 43.1	71 46.2	99 46.7	165 47.7	5 23.2	116 48.4	54 42.5	53 43.5	117 47.8
Very satisfied mean=3	52 14.2	15 11.0	8 9.8	12 12.5	17 33.6	28 16.6	24 12.2	8 13.3	13 12.7	11 11.7	20 18.1	22 16.9	8 9.8	16 14.5	25 16.6	27 12.6	48 13.9	4 18.8	30 12.7	22 17.1	15 12.2	37 15.2
Don't know	10 2.7	3 1.9	3 3.4	2 1.7	3 6.0	3 2.0	7 3.3	2 2.9	3 3.5	1 1.6	3 2.9	3 2.0	2 2.6	1 1.2	7 4.3	3 1.2	7 1.9	3 17.1	7 2.8	3 2.6	4 3.7	6 2.3
Not applicable	14 3.7	6 4.2	2 3.0	2 2.0	4 7.2	3 1.7	11 5.4	3 5.4	4 3.9	4 4.8	2 1.9	5 3.6	5 6.3	4 3.3	5 3.1	9 4.2	13 3.7	1 5.0	10 4.4	3 2.5	3 2.6	11 4.3
Mean	1.8	1.8	1.8	1.7	2.1	1.9	1.7	1.9	1.7	1.8	1.9	1.8	1.8	1.8	1.9	1.8	1.8	1.8	1.8	1.8	1.7	1.8

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Q5b Reasons why they are not very satisfied with the taste of the water...

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kau	Wai-kau	Ota-ki	Male	Female	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted total	375	141	86	92	56	185	190	35	92	96	151	145	84	104	149	225	353	22	216	159	101	274
Weighted total	366	139	82	95	50	167	200	63	100	90	112	128	86	113	153	213	347	20	238	128	122	245
Tastes/smells of chemicals/ chlorine/fluoride	66 18.1	28 20.0	10 12.7	19 20.3	9 17.5	22 13.4	44 22.1	10 15.1	21 20.5	17 18.4	20 17.5	23 18.4	9 10.9	23 20.8	25 16.4	41 19.4	63 18.3	3 14.9	41 17.2	25 19.9	25 20.4	41 17.0
Bad taste/smell	44 12.1	16 11.3	10 12.3	14 15.0	4 8.5	15 8.8	30 14.9	0 0.0	15 14.5	14 15.6	16 14.1	15 11.4	10 11.4	11 10.1	14 9.2	30 14.3	42 12.0	3 14.2	26 10.9	19 14.5	17 13.6	28 11.4
Need/use a filter system/ purifier	30 8.3	7 5.3	7 8.1	13 13.9	3 6.3	14 8.3	17 8.3	2 2.9	7 7.0	10 11.6	11 9.9	9 7.1	5 6.1	13 11.7	10 6.5	20 9.6	29 8.4	1 7.4	18 7.3	13 10.1	12 10.2	18 7.3
Metallic taste	22 6.1	8 5.9	12 14.0	3 2.6	0 0.0	7 4.4	15 7.5	5 8.6	12 11.5	3 3.3	2 2.1	2 1.8	7 7.7	11 9.5	9 5.6	14 6.4	20 5.7	3 13.7	18 7.5	4 3.5	12 10.0	10 4.1
Have to boil the water	16 4.3	8 5.8	3 3.5	4 3.7	1 2.2	2 1.1	14 6.9	2 2.9	4 3.7	4 3.9	7 5.9	9 7.0	3 3.0	2 1.9	7 4.3	9 4.3	15 4.3	1 3.6	7 2.8	9 7.0	5 3.9	11 4.5
Cloudy/discoloured/dirty	12 3.3	6 4.3	1 0.7	5 5.2	1 1.1	3 1.7	9 4.6	4 5.9	3 2.7	3 3.3	3 2.4	6 4.4	1 0.7	5 4.1	5 3.3	7 3.3	12 3.5	0 0.0	6 2.7	6 4.4	3 2.3	9 3.8
Health risk/has caused sickness	3 0.8	1 0.8	1 1.6	0 0.0	1 1.1	1 0.8	2 0.9	0 0.0	1 1.3	2 1.9	0 0.0	2 1.4	1 1.6	0 0.0	3 2.0	0 0.0	2 0.5	1 6.8	1 0.6	2 1.4	1 1.1	2 0.7
Other	2 0.6	1 0.6	1 1.6	0 0.0	0 0.0	1 0.8	1 0.4	0 0.0	2 1.6	0 0.0	1 0.5	1 1.0	0 0.0	1 0.7	0 0.0	2 1.0	2 0.6	0 0.0	2 0.7	1 0.4	1 0.7	1 0.5
Don't know	2 0.5	2 1.3	0 0.0	0 0.0	0 0.0	0 0.0	2 0.9	2 2.9	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	2 1.6	2 1.2	0 0.0	2 0.5	0 0.0	2 0.8	0 0.0	0 0.0	2 0.7
Fairly/very satisfied/Dk Q5a	246 67.1	92 66.1	56 67.7	59 61.9	39 78.4	125 75.2	120 60.3	46 73.4	60 59.9	61 67.8	77 69.0	88 68.9	65 76.1	70 62.1	107 70.2	138 64.7	233 67.2	13 64.1	163 68.3	83 64.7	76 62.0	170 69.6

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Q6a Before now, whether they were aware of the Council programme promoting water conservation..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	369 91.6	127 89.7	80 93.2	95 91.9	67 93.2	169 91.5	200 91.8	64 80.3	101 93.0	91 95.1	113 95.1	119 91.0	84 94.9	127 92.3	155 88.7	214 93.8	331 91.0	39 97.7	246 91.1	123 92.7	119 90.6	251 92.1
No	33 8.2	14 9.8	6 6.8	8 8.1	5 6.8	16 8.5	17 7.9	16 19.7	8 7.0	5 4.9	5 4.3	11 8.4	4 5.1	11 7.7	20 11.3	13 5.9	32 8.8	1 2.3	24 8.9	9 6.8	12 9.4	21 7.6
Unsure	1 0.2	1 0.5	0 0.0	0 0.0	0 0.0	0 0.0	1 0.3	0 0.0	0 0.0	0 0.0	1 0.6	1 0.5	0 0.0	0 0.0	0 0.0	1 0.3	1 0.2	0 0.0	1 0.5	0 0.0	1 0.3	

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q6a Before now, whether they were aware of the Council programme promoting water conservation..

	Total	Q4a A piped water supply provided..		
		Yes	No	Dk
Unweighted total	403	375	24	4
Weighted total	403	366	25	12
Yes	369 91.6	335 91.3	25 100.0	10 83.8
No	33 8.2	31 8.5	0 0.0	2 16.2
Unsure	1 0.2	1 0.2	0 0.0	0 0.0

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q6b What they have done in the last year to save water..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kau	Wai-kanae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Used less water in garden/use own supply/use recycled water	275 68.3	91 64.2	64 74.9	76 73.6	44 60.7	119 64.5	156 71.5	49 61.3	70 64.0	69 72.5	87 73.1	95 72.6	54 60.9	98 71.4	118 67.7	156 68.6	254 70.0	21 52.5	179 66.4	96 72.1	84 63.9	191 70.3
Used less water in the house	256 63.5	98 69.3	51 59.3	67 65.5	39 54.4	116 62.4	140 64.5	58 73.9	69 63.9	55 58.0	72 60.4	90 68.3	57 64.7	86 62.7	106 60.9	150 65.8	240 66.1	16 40.0	173 64.1	83 62.4	81 61.8	175 64.3
Kept to water restrictions	221 54.9	77 54.4	53 61.9	55 53.2	36 49.8	96 51.8	125 57.5	39 48.7	64 59.0	53 55.7	64 54.2	66 50.2	50 56.4	81 59.0	95 54.3	126 55.5	207 56.9	14 35.8	150 55.4	71 53.7	81 61.8	140 51.5
Don't waste water/recycle water (unspecified)	27 6.7	14 9.7	5 5.4	6 5.7	3 3.9	12 6.5	15 6.9	3 4.0	9 8.5	5 4.8	10 8.5	10 7.5	4 5.1	10 7.3	8 4.8	19 8.3	27 7.3	1 1.4	14 5.2	13 9.9	10 7.9	17 6.2
Don't wash the car/less car washing/don't wash car at home	27 6.7	13 9.0	8 9.6	5 5.2	1 0.8	20 10.7	7 3.3	11 13.3	9 7.9	5 5.0	2 1.7	5 4.1	8 9.1	11 7.7	8 4.6	19 8.3	27 7.4	0 0.0	24 9.0	3 2.0	9 7.0	18 6.5
Nothing	25 6.2	6 4.2	2 2.7	7 6.5	10 14.0	14 7.8	11 4.9	9 10.9	7 6.0	4 4.3	6 4.9	7 5.5	6 6.8	8 5.6	8 4.4	17 7.6	19 5.1	6 16.3	17 6.4	8 5.8	9 6.7	16 6.0
Use bore water/own supply	24 5.9	9 6.4	3 3.9	7 6.6	5 6.3	19 10.0	5 2.4	0 0.0	6 5.8	6 6.7	11 9.3	10 7.3	4 5.0	8 6.0	10 5.8	14 6.0	17 4.8	6 16.2	13 4.8	11 8.1	4 3.0	20 7.3
Flush toilet less frequently /adjusted toilet cistern	19 4.8	5 3.5	8 9.1	5 4.4	2 2.6	10 5.4	9 4.3	3 4.2	5 4.7	3 3.0	8 6.7	9 7.0	4 5.0	5 3.7	12 6.9	7 3.2	19 5.1	1 1.4	11 4.0	9 6.5	3 2.3	16 6.0
Collect rain water/have water tanks	18 4.5	9 6.1	5 5.5	2 1.6	3 4.3	8 4.4	10 4.6	2 2.4	8 7.3	3 2.7	6 4.8	7 5.6	5 6.2	4 3.2	6 3.3	13 5.5	15 4.2	3 7.9	14 5.0	5 3.4	6 4.6	12 4.5
Fixed any leaks	2 0.5	2 1.5	0 0.0	0 0.0	0 0.0	1 0.4	1 0.6	0 0.0	1 1.2	1 0.8	0 0.0	1 1.0	0 0.0	1 0.6	1 0.4	1 0.6	2 0.6	0 0.0	1 0.3	1 1.0	2 1.6	0 0.0
Others	10 2.4	1 0.6	5 5.5	2 2.0	2 2.8	5 2.7	5 2.1	0 0.0	5 4.3	5 5.2	0 0.0	0 0.0	5 5.6	3 2.2	4 2.2	6 2.6	9 2.4	1 2.5	9 3.2	1 0.7	4 2.9	6 2.2

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Q6b What they have done in the last year to save water..

	Total	Q4a A piped water supply provided..		
		Yes	No	Dk
Unweighted total	403	375	24	4
Weighted total	403	366	25	12
Used less water in garden/use own supply/use recycled water	275 68.3	256 69.9	10 39.1	9 77.8
Used less water in the house	256 63.5	239 65.1	6 25.5	11 94.0
Kept to water restrictions	221 54.9	205 56.1	6 26.0	9 77.8
Don't waste water/recycle water (unspecified)	27 6.7	27 7.3	1 2.2	0 0.0
Don't wash the car/less car washing/don't wash car at home	27 6.7	27 7.3	0 0.0	0 0.0
Nothing	25 6.2	19 5.2	5 21.9	1 6.0
Use bore water/own supply	24 5.9	18 4.9	6 23.1	0 0.0
Flush toilet less frequently /adjusted toilet cistern	19 4.8	19 5.3	0 0.0	0 0.0
Collect rain water/have water tanks	18 4.5	16 4.3	3 10.5	0 0.0
Fixed any leaks	2 0.5	2 0.6	0 0.0	0 0.0
Others	10 2.4	10 2.6	0 0.0	0 0.0

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Q6b What they have done in the last year to save water..

	Total	Q6a Awareness water conservation prog..		
		Yes	No	Unsure
Unweighted total	403	375	27	1
Weighted total	403	369	33	1
Used less water in garden/use own supply/use recycled water	275 68.3	259 70.2	16 48.5	0 0.0
Used less water in the house	256 63.5	240 65.1	15 45.5	1 100.0
Kept to water restrictions	221 54.9	206 55.9	14 42.7	1 100.0
Don't waste water/recycle water (unspecified)	27 6.7	25 6.6	2 5.7	1 100.0
Don't wash the car/less car washing/don't wash car at home	27 6.7	27 7.3	0 0.0	0 0.0
Nothing	25 6.2	17 4.6	8 24.4	0 0.0
Use bore water/own supply	24 5.9	24 6.4	0 0.0	0 0.0
Flush toilet less frequently /adjusted toilet cistern	19 4.8	19 5.2	0 0.0	0 0.0
Collect rain water/have water tanks	18 4.5	16 4.4	2 5.9	0 0.0
Fixed any leaks	2 0.5	2 0.6	0 0.0	0 0.0
Others	10 2.4	9 2.4	1 2.4	0 0.0

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Q7a Is any other particular issue concerning the Kapiti Coast District Council you wish to comment on..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	282	103	61	79	39	125	157	31	81	78	91	100	55	93	119	162	255	27	174	107	89	192
	69.9	72.5	70.7	77.2	53.6	67.6	71.9	39.0	74.7	81.6	76.5	76.3	62.8	67.4	68.1	71.2	70.1	68.4	64.5	80.9	68.2	70.7
No	121	39	25	23	33	60	61	48	27	18	28	31	33	45	56	65	109	12	96	25	42	80
	30.1	27.5	29.3	22.8	46.4	32.4	28.1	61.0	25.3	18.4	23.5	23.7	37.2	32.6	31.9	28.8	29.9	31.6	35.5	19.1	31.8	29.3

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Q7b Other issues concerning the Kapiti Coast District Council.....

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	301	109	67	79	46	145	156	18	76	84	122	117	57	88	121	179	270	31	169	132	79	222
Weighted total	282	103	61	79	39	125	157	31	81	78	91	100	55	93	119	162	255	27	174	107	89	192
Delay in solving water supply problem/on-going shortages...	160 56.8	62 60.4	32 51.8	48 60.9	18 46.6	79 63.3	81 51.6	18 56.9	47 57.7	45 57.5	51 56.0	51 50.7	33 60.5	63 68.2	70 59.1	90 55.4	149 58.6	11 40.1	103 59.1	57 53.0	52 57.8	108 56.3
Lack of progress with Western Link Rd/another bridge...	64 22.7	19 18.0	11 18.1	29 36.7	5 13.6	39 31.4	25 15.8	6 20.8	14 17.4	24 30.3	20 21.8	16 16.4	17 31.2	27 28.9	28 23.4	36 22.3	56 21.8	8 31.2	45 25.9	19 17.6	14 15.2	50 26.2
High rates/increases/too high for services received	37 13.0	11 11.0	14 23.5	5 5.7	6 16.5	18 14.8	18 11.5	2 5.7	16 19.3	11 14.4	8 8.7	13 12.6	6 11.4	15 16.0	15 12.4	22 13.5	31 12.2	5 19.9	25 14.4	11 10.6	18 19.7	19 9.8
Continued growth of area with inadequate infrastructure...	34 12.1	9 8.4	14 22.9	10 12.5	2 4.4	18 14.3	16 10.4	4 14.6	8 9.5	9 11.5	12 13.2	9 8.6	5 8.7	14 15.1	12 10.1	22 13.7	33 13.1	1 3.3	21 12.3	13 11.9	5 5.8	29 15.0
Footpaths need attention/lack of footpaths	25 8.7	6 6.1	3 5.5	5 6.3	10 25.8	9 6.8	16 10.2	2 5.9	4 5.0	10 12.5	9 9.8	12 12.5	7 11.9	4 4.4	7 6.3	17 10.6	21 8.4	3 11.6	12 6.7	13 11.9	6 6.6	19 9.7
Lack of progress with sewerage system/needs attention...	24 8.5	6 5.7	6 10.1	8 9.8	4 10.7	14 11.5	10 6.1	0 0.0	5 6.7	14 17.9	5 5.0	5 4.7	5 8.5	12 12.5	6 5.4	17 10.8	21 8.3	3 10.2	17 9.6	7 6.7	6 6.5	18 9.4
Other roading issues/traffic flow/control issues	23 8.1	10 9.8	5 8.1	4 5.5	3 8.8	10 7.9	13 8.3	2 6.2	6 6.9	8 10.8	7 7.6	7 6.5	6 10.1	8 9.2	14 11.5	9 5.7	21 8.4	1 5.0	15 8.5	8 7.5	5 5.6	18 9.2
Poor Council performance excl. water, roading, sewerage	19 6.8	5 4.6	3 5.1	10 12.0	2 4.1	12 9.8	7 4.3	0 0.0	4 4.7	11 14.0	4 4.7	7 6.7	3 5.0	8 8.7	4 3.1	14 8.9	16 6.4	3 10.1	13 7.4	6 5.7	5 5.1	14 7.5
Maintenance/upkeep/beautification issues	17 6.1	5 4.7	5 8.1	4 5.0	4 9.3	5 3.8	13 8.0	0 0.0	8 10.1	6 8.1	3 3.0	4 3.6	7 12.3	6 6.4	7 5.5	11 6.6	17 6.8	0 0.0	15 8.3	3 2.6	8 9.1	9 4.8
Council staff could do better /give better service	16 5.7	10 9.7	2 4.1	2 2.7	2 4.0	6 5.0	10 6.3	5 17.3	4 4.4	4 5.3	3 3.4	7 6.7	6 10.9	1 1.3	2 1.8	14 8.7	16 6.4	0 0.0	11 6.2	5 4.9	5 5.7	11 5.8
New houses to have water storage tanks	13 4.5	7 7.1	2 2.6	1 1.2	3 7.7	4 3.3	9 5.5	2 6.3	6 7.2	3 4.5	2 1.7	2 1.9	2 3.6	7 7.9	9 7.8	4 2.2	11 4.3	2 6.9	10 5.8	3 2.5	6 6.3	7 3.7

(continued)

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Q7b Other issues concerning the Kapiti Coast District Council.....
(continued)

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted total	301	109	67	79	46	145	156	18	76	84	122	117	57	88	121	179	270	31	169	132	79	222
Weighted total	282	103	61	79	39	125	157	31	81	78	91	100	55	93	119	162	255	27	174	107	89	192
Against spending on new library	12 4.4	6 5.8	4 6.6	2 3.1	0 0.0	7 5.7	5 3.4	2 5.7	4 4.4	5 6.1	2 2.5	4 3.8	1 2.1	7 8.0	4 3.6	8 5.0	12 4.5	1 3.3	11 6.3	1 1.3	3 3.8	9 4.7
Issues concerning dogs	11 3.8	3 3.3	2 3.9	3 3.3	2 6.3	1 1.1	9 6.0	2 5.1	2 2.6	3 4.0	4 4.4	3 3.2	2 3.4	2 2.6	8 6.4	3 1.9	9 3.4	2 8.0	5 3.1	5 5.0	3 3.2	8 4.1
Rubbish disposal/collection	9 3.2	0 0.0	1 2.2	7 8.3	1 3.0	6 4.8	3 2.0	0 0.0	2 2.8	4 4.6	3 3.6	3 3.1	2 4.0	3 3.0	1 1.0	8 4.8	8 3.0	2 5.7	6 3.3	3 3.0	2 2.4	7 3.6
Areas neglected/left out	9 3.1	1 0.8	3 4.8	3 3.5	2 5.9	3 2.7	5 3.5	0 0.0	4 4.6	3 3.7	2 2.4	2 1.8	1 2.1	4 4.7	1 1.1	7 4.6	8 3.0	1 4.1	5 3.1	3 3.1	2 1.8	7 3.7
Erosion/sea wall/access to beach issues	6 2.3	3 2.6	3 4.8	1 1.1	0 0.0	4 3.3	2 1.5	2 6.3	4 4.7	0 0.0	1 0.8	1 0.7	2 3.5	4 4.1	1 0.8	6 3.4	6 2.5	0 0.0	6 3.3	1 0.7	4 4.0	3 1.5
Public transport issues	6 2.3	0 0.0	1 2.4	2 2.4	3 7.8	3 2.4	3 2.2	2 6.2	1 1.8	2 2.0	1 1.6	2 1.9	1 1.0	3 3.7	5 4.1	1 0.9	4 1.7	2 7.4	4 2.6	2 1.8	0 0.0	6 3.3
Swimming pools	6 2.2	2 1.8	4 7.3	0 0.0	0 0.0	4 3.6	2 1.2	4 11.7	3 3.3	0 0.0	0 0.0	0 0.0	0 0.0	6 6.8	6 5.3	0 0.0	6 2.5	0 0.0	6 3.6	0 0.0	6 7.1	0 0.0
Parks/playgrounds	6 2.1	4 3.6	1 1.3	1 1.2	1 1.5	0 0.0	6 3.8	4 11.9	1 1.0	1 0.7	1 1.1	1 1.0	2 4.3	3 2.8	3 2.4	3 2.0	6 2.3	0 0.0	6 3.4	0 0.0	4 5.0	2 0.8
Poor quality of water	6 2.1	1 0.7	1 2.2	4 4.7	0 0.0	3 2.2	3 2.0	2 6.2	1 1.7	1 1.5	1 1.5	2 2.0	2 3.3	2 2.1	5 4.3	1 0.4	6 2.3	0 0.0	4 2.6	1 1.3	3 3.7	3 1.3
Town planning/zoning	5 1.8	3 2.8	2 3.7	0 0.0	0 0.0	3 2.3	2 1.4	0 0.0	4 4.4	0 0.0	2 1.8	1 0.7	0 0.0	3 3.3	1 1.1	4 2.3	4 1.7	1 3.3	3 1.8	2 1.9	2 2.5	3 1.5
Inadequate street lighting	5 1.7	1 0.8	2 3.0	1 1.5	1 2.8	3 2.5	2 1.2	0 0.0	0 0.0	4 4.9	1 1.2	1 0.9	0 0.0	2 2.3	2 1.4	3 2.0	4 1.6	1 2.9	4 2.2	1 1.0	1 1.0	4 2.1

(continued)

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Q7b Other issues concerning the Kapiti Coast District Council.....
(continued)

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	301	109	67	79	46	145	156	18	76	84	122	117	57	88	121	179	270	31	169	132	79	222
Weighted total	282	103	61	79	39	125	157	31	81	78	91	100	55	93	119	162	255	27	174	107	89	192
Transmission Gully needs to go ahead	4 1.4	3 3.2	0 0.0	1 0.8	0 0.0	1 1.1	3 1.6	0 0.0	1 1.7	2 2.5	1 0.7	1 0.7	1 2.4	2 2.1	1 1.1	3 1.6	4 1.6	0 0.0	3 1.9	1 0.6	0 0.0	4 2.1
Positive comments made	4 1.5	2 2.0	1 1.4	0 0.0	1 2.9	2 1.8	2 1.2	0 0.0	0 0.0	1 1.1	3 3.6	3 3.2	1 1.6	0 0.0	1 0.6	3 2.1	4 1.6	0 0.0	1 0.5	3 3.0	0 0.0	4 2.1
Others	38 13.7	13 12.9	12 20.0	8 9.7	5 13.8	14 11.3	24 15.5	3 10.1	14 17.0	12 14.8	10 11.1	16 16.1	5 9.9	9 9.7	17 14.6	21 13.1	37 14.4	2 6.9	21 12.3	17 15.8	18 20.1	21 10.7

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Q8 Is there anyone in their household in the workforce..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/Rau.	Wai-ka-nae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	270	90	67	62	51	139	131	79	99	75	16	46	72	131	127	143	239	32	270	0	124	146
	67.1	63.7	77.9	59.8	71.0	75.0	60.3	100.0	91.1	79.0	13.2	34.9	81.3	95.5	72.9	62.8	65.6	80.2	100.0	0.0	94.9	53.7
No	133	52	19	41	21	46	87	0	10	20	103	85	16	6	47	85	125	8	0	133	7	126
	32.9	36.3	22.1	40.2	29.0	25.0	39.7	0.0	8.9	21.0	86.8	65.1	18.7	4.5	27.1	37.2	34.4	19.8	0.0	100.0	5.1	46.3

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Q9 Household income..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/Rau.	Wai-ka-nae	Ota-ki	Fe-Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Up to \$20,000	62 15.4	24 17.1	10 11.5	12 12.0	15 21.4	18 9.5	44 20.3	5 6.4	7 6.1	12 12.9	38 31.9	62 47.2	0 0.0	0 0.0	24 13.7	38 16.7	61 16.7	1 3.4	18 6.5	44 33.4	8 5.9	54 19.9
Over \$20,000 to \$30,000	69 17.2	33 23.5	10 11.6	17 16.7	9 12.0	35 19.0	34 15.6	7 8.8	9 8.2	16 16.5	37 31.6	69 52.8	0 0.0	0 0.0	23 13.0	46 20.4	66 18.2	3 7.6	28 10.5	41 30.8	14 10.4	56 20.4
Over \$30,000 to \$50,000	88 21.9	30 20.9	17 19.2	23 22.2	19 26.5	45 24.3	43 19.7	14 17.4	37 33.6	23 24.4	15 12.2	0 0.0	88 100.0	0 0.0	37 21.2	51 22.5	78 21.4	10 26.5	72 26.5	16 12.4	35 26.6	53 19.6
Over \$50,000	137 34.1	40 27.8	36 41.9	38 37.1	24 32.7	71 38.5	66 30.3	46 58.3	50 45.8	33 34.3	9 7.3	0 0.0	0 0.0	137 100.0	72 41.2	65 28.8	120 33.0	17 44.2	131 48.5	6 4.6	63 48.4	74 27.2
Don't know	16 4.0	6 4.5	4 5.2	5 4.9	0 0.0	5 2.7	11 5.0	7 9.2	0 0.0	2 2.2	7 5.5	0 0.0	0 0.0	0 0.0	8 4.8	7 2.9	14 3.9	2 4.9	8 2.9	8 6.1	5 4.1	11 3.9
Refused	31 7.6	9 6.1	9 10.6	7 7.1	5 7.4	11 6.0	19 8.9	0 0.0	7 6.2	9 9.7	14 11.4	0 0.0	0 0.0	0 0.0	11 6.1	20 8.7	25 6.9	5 13.4	14 5.1	17 12.6	6 4.6	24 9.0

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Q10 Household type..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/Rau.	Wai-ka-nae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
One person household	78 19.4	32 22.4	14 16.7	21 20.4	11 15.0	21 11.3	57 26.2	0 0.0	9 7.9	20 21.2	48 40.6	49 37.5	10 11.1	6 4.1	24 13.7	53 23.4	72 19.8	6 15.0	18 6.6	60 45.4	2 1.3	76 28.1
Two person or family household	304 75.4	107 75.6	67 77.9	81 78.7	48 67.4	155 84.0	148 68.1	66 83.9	98 89.8	71 73.8	69 58.5	78 59.7	74 83.6	119 86.7	135 77.4	169 74.2	272 74.8	32 81.1	231 85.6	73 54.6	125 95.6	179 65.7
Some other type of household	21 5.2	3 2.0	5 5.4	1 0.9	13 17.6	9 4.7	12 5.7	13 16.1	3 2.3	5 4.9	1 0.9	4 2.9	5 5.2	13 9.2	16 8.9	6 2.4	19 5.4	2 3.9	21 7.8	0 0.0	4 3.1	17 6.2

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Q11 Whether they have children under 20 living in their household..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Yes	131	53	36	24	17	64	67	39	78	13	1	21	35	63	67	64	120	11	124	7	131	0
	32.5	37.2	42.2	23.7	24.1	34.5	30.8	49.0	72.2	13.6	0.6	16.3	39.5	46.2	38.3	28.1	33.0	27.9	46.0	5.0	100.0	0.0
No	272	89	50	79	55	121	151	40	30	83	118	110	53	74	108	164	244	28	146	126	0	272
	67.5	62.8	57.8	76.3	75.9	65.5	69.2	51.0	27.8	86.4	99.4	83.7	60.5	53.8	61.7	71.9	67.0	72.1	54.0	95.0	0.0	100.0

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Q12 Age group..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
18-34 years	79	32	18	14	14	38	42	79	0	0	0	12	14	46	42	37	74	5	79	0	39	40
	19.6	22.5	21.3	14.1	19.9	20.3	19.1	100.0	0.0	0.0	0.0	9.1	15.6	33.6	24.2	16.2	20.4	12.1	29.3	0.0	29.6	14.8
35-49 years	109	39	29	22	19	51	57	0	109	0	0	16	37	50	58	51	95	13	99	10	78	30
	27.0	27.2	33.8	21.2	26.5	27.8	26.3	0.0	100.0	0.0	0.0	11.9	41.4	36.3	33.2	22.3	26.3	33.5	36.6	7.3	59.9	11.1
50-64 years	96	32	19	25	19	43	52	0	0	96	0	28	23	33	43	52	85	11	75	20	13	83
	23.7	22.9	21.7	24.4	26.7	23.5	23.9	0.0	0.0	100.0	0.0	21.5	26.5	23.8	24.7	23.1	23.3	27.8	27.9	15.1	9.9	30.3
65+ years	119	39	19	42	19	52	67	0	0	0	119	75	15	9	30	87	108	10	16	103	1	118
	29.4	27.4	22.0	40.3	26.8	28.0	30.7	0.0	0.0	0.0	100.0	57.5	16.5	6.3	17.4	38.4	29.8	26.6	5.8	77.5	0.5	43.4
Refused	1	0	1	0	0	1	0	0	0	0	0	0	0	0	1	0	1	0	1	0	0	1
	0.2	0.0	1.2	0.0	0.0	0.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.6	0.0	0.3	0.0	0.4	0.0	0.0	0.4

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Q13 Number of years they have lived in the Kapiti Coast District area..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Less than 5 years	89 22.0	29 20.2	16 19.1	18 17.9	25 34.9	46 25.0	42 19.4	29 37.0	27 24.7	20 21.2	12 10.3	23 17.6	16 18.6	44 31.8	89 50.8	0 0.0	82 22.5	7 17.2	69 25.4	20 15.1	27 20.6	62 22.6
5 to 10 years	86 21.3	35 24.3	20 23.1	19 18.1	13 17.8	39 21.0	47 21.6	13 16.3	31 28.5	23 23.9	18 15.3	24 17.9	21 23.3	28 20.5	86 49.2	0 0.0	73 20.1	13 32.2	59 21.7	27 20.5	40 30.5	46 16.9
11 to 20 years	106 26.3	34 23.8	23 27.0	28 27.4	21 28.5	47 25.6	58 26.8	18 22.3	30 27.9	17 17.5	41 34.7	37 28.3	26 29.6	33 24.1	0 0.0	106 46.5	97 26.8	8 21.5	67 24.7	39 29.3	33 25.6	72 26.6
More than 20 years	122 30.2	45 31.7	27 30.9	37 35.6	13 18.8	53 28.4	69 31.7	19 24.4	21 18.9	36 37.5	46 38.9	47 36.1	25 28.4	32 23.5	0 0.0	122 53.5	111 30.6	11 26.7	76 28.2	46 34.4	31 23.3	91 33.5
Don't know	1 0.2	0 0.0	0 0.0	1 0.9	0 0.0	0 0.0	1 0.4	0 0.0	0 0.0	0 0.0	1 0.8	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	1 2.4	0 0.0	1 0.7	0 0.0	1 0.4

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q14 Area description of where they live..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
In a town or township	364	139	80	95	50	160	204	74	95	85	108	127	78	120	155	209	364	0	239	125	120	244
	90.2	97.6	93.3	92.2	68.9	86.3	93.6	93.9	87.8	88.5	91.2	96.7	88.1	87.3	88.8	91.6	100.0	0.0	88.3	94.1	91.6	89.5
Area of predominantly land blocks or farms	39	3	6	8	22	25	14	5	13	11	10	4	10	17	19	19	0	39	32	8	11	28
	9.8	2.4	6.7	7.8	31.1	13.7	6.4	6.1	12.2	11.5	8.8	3.3	11.9	12.7	11.2	8.4	0.0	100.0	11.7	5.9	8.4	10.5

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q15 Gender..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para -umu	Pae- kak/ Rau.	Wai- ka-nae	Ota- ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	\$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Male	185	65	40	47	33	185	0	38	51	43	52	53	45	71	85	100	160	25	139	46	64	121
	45.9	45.5	46.7	45.5	46.4	100.0	0.0	47.4	47.3	45.5	43.6	40.2	51.2	51.9	48.8	43.9	43.9	64.4	51.4	34.8	48.8	44.5
Female	218	77	46	56	39	0	218	42	57	52	67	78	43	66	89	128	204	14	131	87	67	151
	54.1	54.5	53.3	54.5	53.6	0.0	100.0	52.6	52.7	54.5	56.4	59.8	48.8	48.1	51.2	56.1	56.1	35.6	48.6	65.2	51.2	55.5

03-039 KAPITI COAST DISTRICT COUNCIL RESIDENTS SURVEY - MAY 2003

Q16 Ward..

	Ward..					Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
	Total	Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	143	90	100	70	201	202	40	99	103	160	150	86	118	161	241	362	41	238	165	108	295
Weighted total	403	142	86	103	72	185	218	79	109	96	119	131	88	137	174	228	364	39	270	133	131	272
Paraparaumu	142	142	0	0	0	65	77	32	39	32	39	58	30	40	63	79	139	3	90	52	53	89
	35.2	100.0	0.0	0.0	0.0	34.9	35.5	40.4	35.6	34.0	32.8	44.0	33.6	28.8	36.2	34.6	38.1	8.5	33.5	38.8	40.4	32.8
Raumati	47	0	47	0	0	22	25	10	17	7	14	12	10	19	23	25	46	1	35	12	20	27
	11.8	0.0	55.0	0.0	0.0	12.1	11.5	12.7	15.3	7.4	11.4	8.9	11.0	13.9	13.1	10.8	12.6	3.7	13.1	9.1	15.5	10.0
Paekakariki	39	0	39	0	0	18	21	8	12	12	5	8	7	17	13	25	34	4	32	7	16	23
	9.6	0.0	45.0	0.0	0.0	9.7	9.5	10.5	11.4	12.1	4.6	6.3	7.7	12.4	7.7	11.1	9.5	10.9	11.7	5.2	12.3	8.3
Waikanae	103	0	0	103	0	47	56	14	22	25	42	30	23	38	37	65	95	8	62	41	24	79
	25.6	0.0	0.0	100.0	0.0	25.3	25.8	18.3	20.1	26.3	35.0	22.5	25.9	27.8	21.3	28.5	26.1	20.3	22.8	31.1	18.6	28.9
Otaki	72	0	0	0	72	33	39	14	19	19	19	24	19	24	38	34	50	22	51	21	17	55
	17.9	0.0	0.0	0.0	100.0	18.0	17.7	18.1	17.6	20.1	16.3	18.3	21.7	17.1	21.7	15.0	13.6	56.7	18.9	15.7	13.3	20.1

KAPITI COAST DISTRICT COUNCIL
RESIDENTS SURVEY

MAY 2003

**APPENDICES OF
VERBATIM RESPONSES
TO OPEN-ENDED
QUESTIONS**

PREPARED BY:

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Q3a Reasons why not very satisfied with public halls and community buildings

01 Need upgrading/maintenance/cleaning

- Waikanae War Memorial Hall very drab, depressing decor, needs refurbishment and new colour scheme, and Ngahunga Hall too small
- Raumati Hall needs makeover, untidy, really old hall, needs painting
- Raumati South a bit rundown
- Hall by Paraparaumu Library too small
- Hall on Paekakariki foreshore - poor state of repair - Otaki Memorial Hall not clean, should be better maintained

02 Facilities could be improved

- Otaki Memorial Hall - kitchen facilities need improvement, hot water system under capacity for larger functions
- Raumati Hall needs heating and better lighting
- Hall by Paraparaumu has inconvenient chairs, tables aren't moveable
- Sound echoes, very bad - Paraparaumu Hall

19 Others

- Not satisfactory for rates
- A 70 year old man was beaten by a Maori lady, she keeps intimidating people continuously, even I was harrassed, Council has to do something about it

20 Don't know

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q3b Reasons why not very satisfied with sports fields

- Need better facilities for hockey, need turf, none in KCDC area. Need indoor basketball facility
- Main sports fields/clubrooms need to be better condition, get rid of graffiti
- Dogs shouldn't be brought to sports fields
- Don't like seeing dogs on sports fields - Waikanae

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q3c Reasons why not very satisfied with children's playgrounds

01 Need more maintenance/upkeep

- Swing on Queens Rd broken
- Equipment in need of maintenance - Kaituna Park - adventure playground had pieces missing off climbing wall, parts falling off various bits of playground equipment. Playground equipment in Kapiti area needs more regular checking and maintenance
- Otaki Beach playground - Tasman St - grass too long and equipment bad
- Toilets are dirty and unhygienic at MacLean Park playground, need better maintenance
- The grass is nearly as high as the fence - Temuera St
- North Beach Park was vandalised and broken lightbulbs were left around, I phoned the Council and it was cleared the next day

02 Need play equipment for more age groups/more variety

- Haruatai Park - no equipment for under 5's
- Playground at the corner of Donovan and Percival Rds - all facilities geared for 10-12 year olds and not for younger children
- Donovan/Percival Rd playground not catering to younger kids - nothing for under 8 year olds, no small slides for preschoolers
- Otaki Beach, Haruatai - would like to see an adventure playground - not a lot of imagination, got to do something to keep kids in the area
- Waikanae playground has limited facilities - not enough to keep kids occupied
- All the same, need some variety
- Not that much variety, only a wooden fort - Temuera St

03 Safety concerns

- Equipment is broken and children can't play on them as they are unsafe - Paraparaumu, down by the beach
- Safety chains removed from baby swings - Elizabeth St near Memorial Hall in Waikanae. Queens St and the Beach don't have safety chains
- Only satisfied with one in the area - it's in Raumati Estate - it's the only one fully safe for 3 and under, I have a baby and a 2 year old and the 2 year old can go on all the equipment and it's got seating area all the way around so when baby starts crawling she will be safe, the others are not suitable for under 4's

19 Others

- Very few of them and those we do have are attached to schools who do not welcome the public

20 Don't know

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q3d Reasons why not very satisfied with passive reserves

01 Need more maintenance/cleaning up

- Roughly maintained, not mowed, benches are rough
- Grass area by Jolly Miller left very long in the last 12 months - should be cut more often
- At the end of Rewa Rewa Cres/Rimu St grass almost ankle deep at times, should be better maintained
- The Waikanae walkway is very untidy, and overgrown
- Overgrown, not maintained
- Haruatai Park, Mill Rd is a disgrace, totally untidy, it's not kept very well
- Sick of ringing Council to get them to cut trees because they block our light - considering having them topped and sending the bill to Council - I live next door to this area
- Paekakariki Park at the end of Ames St is not looked after very well
- Walking tracks at Queen Elizabeth Park need to be maintained
- The wetlands are disgraceful in their upkeep, the boardwalks in Waikanae are not maintained well, in fact they are bordering on dangerous, they're old and not being maintained and there are weeds everywhere
- Grass gets too long, too much litter
- Lots of rubbish - not clean at all
- Some areas in Paraparaumu with broken glass, long grass, dog poo - varies from place to place within the region
- I took a class to one of the buildings on a reserve after Saturday night and everything was covered in beer bottles and cans and some had alcohol still in them - had to clean them up before we could use it - the one on Matai Rd near where the Gallery is
- Part of Weka Park - stream is not being looked after - very high and flooding - lots of rubbish creating dams mainly branches and driftwood

19 Others

- Dumped cars take ages to clear away
- Car wrecks left
- Suffering badly from water shortage problem, places are getting drier day by day, Council should solve the water problem
- Trees are not watered
- Beach reserve - damage to foreshore is causing erosion - lack of management
- I don't believe they provide facilities like bins for dogs or dog bags being used
- Along the river in Otaki they removed trees and spoilt the area, no bush walks now at lower end of beach
- More development, more plants, all over in general
- Need more seats and BBQ areas - Otaki Gorge and Otaki area
- Down the beach at Paraparaumu I would like a reserve with trees, people from Wellington could come up to go to our parks

20 Don't know

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q3e Reasons why not very satisfied with swimming pools

01 Need upgrading/improving/bigger pool

- Need upgrading - all of them within the area
- Raumati pool is very rundown
- Raumati pool is old and outdated
- It's too old and too shallow, the pool at Porirua is nice and deep, you can swim and dive in it, the one at Raumati is too shallow to swim in properly
- Raumati is a small pool and rundown
- Pools don't cater for area - not big enough, Raumati is getting too old, not good for the community
- Raumati pool is old, needs to be upgraded or replaced
- Raumati pool is about 50 years old, need a new pool complex
- Raumati pool needs to be bulldozed, needs replacing with aquatic leisure centre with extras like Porirua
- Need a new pool in Otaki
- All outdoor pools - need indoor facility for proper training for children
- Raumati pool need upgrading, need to build a bigger pool
- Facility too small for community size

02 Improve facilities

- No family changing room
- More showers in ladies' rooms, more dressing rooms
- Not enough facilities at Raumati
- No facilities
- Otaki pool extremely dangerous - slippery surfaces, need to add friction for safety

03 Lack of cleanliness/maintenance

- Raumati pool is not clean
- Went to Raumati pool - it was dirty and unhygienic, there were sticking plasters and other stuff floating in the water
- Faeces in the water at Kapiti swimming pool
- Water not as good as it should be
- Toilets at Raumati pool stinks
- Need better maintenance

04 Too much chlorine

- Over chlorinated
- Too much chlorine in the Otaki pool
- Too much chlorine in the Raumati pool, go to Waikanae it's excellent
- Kapiti swimming pool overly chlorinated
- I felt there was too much chlorine in the pool

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q3e continued

05 Pools closed/closed due to water shortage

- Raumati pools have been closed, need to sort out the water situation
- They are not open due to the water restrictions - Waikanae and Raumati
- Raumati pool has been closed since February due to water restrictions
- Raumati closed since April
- Raumati pool closed - daughter in Swimming Club
- Raumati pool/Spa pool hasn't worked for months - I take disabled children there to relax

19 Others

- Temperature is high for my age - isn't good at Paraparaumu
- I go to Otaki pools regularly, the pool's cold at times
- People who run them are not friendly - rude and abusive - these are the adults not younger staff
- Weren't given info on pool closing at a different time
- Lane swimming not catered for
- No swimming pool in Paraparaumu
- Get moved from one pool to another, one lane has lots of kids
- Can't use facility for swim squad - ongoing problem, gone on for 11 years

20 Don't know

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q3f Reasons why not very satisfied with services provided at the District's libraries

01 Need more books/more variety

- They need more books
- Not enough books, looks very empty
- Not happy with supply of books - not very good choice
- Not a great selection
- Need more variety of books, particularly non fiction
- Disappointed with books - no range
- limited collection of books
- Level of book stock is appalling, insufficient for population size, got new building but the book stock needs capital injection
- Spending all that money and there's not many books
- No great selection, there should be a wider range of books
- Paraparaumu library - not enough books, big new building but not more choice, need more variety of books
- Paraparaumu library - under supply of books, not enough variety and quantity of material
- Shortage of books
- More books, everything else is good
- Not satisfied with the quantity of books, need more, full range

02 Old/outdated books/books in poor condition

- Books need updating
- Could do with a lot more new books
- Lots of very old books, the library needs to update it's collection of books
- Out of date books - outdated and old
- Otaki gets all the old books sent on from Paraparaumu, some badly worn
- The stock is not up to date i.e. travel section
- Need to update collection of books at Paraparaumu new library at Rimu St
- Books not in good condition at the new Paraparaumu library
- Waikanae library needs to update book collection
 - Books too old at Waikanae library, many books have food stains and need replacement
- Need to update stock
- Otaki books are old and out of date
- Need to update collection of books, too many old books

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q3f continued

03 New library a waste of money

- Waste of money, there was nothing wrong with the old library
- New library a waste of money, cafeteria not being run at all
- Council's promotion of setting up a cafe - a waste of time and resources
- Didn't need the second library
- Money should have been spent on water supply, old library was better

19 Others

- Appalled at the ratepayer having to pay a joining fee
- Cost of hiring \$2 a week
- Computer terminal has been missing for a month for repairs
- Speed bumps are too high at the new Kapiti library
- The old library was small and compact, the new library has lots of empty spaces and is never busy
- Books not placed well, empty spaces, spaced out too much
- A bit higgledy- piggledy, all on computers but the lady helped us
- Opera records should be updated

20 Don't know

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q5b Reasons why not very satisfied with the taste of water

01 Tastes/smells of chemicals/chlorine/fluoride

- Chemical taste is awful
- Tastes and smells of chemicals, have to flavour water to be able to drink it - I'm a diabetic and drink a lot of water
- Buy water to take medication, feel water would do harm to medication because of the chemicals
- Full of chemicals and tastes awful
- Strange chemical taste and smell to the water
- Tap water has a funny chemical taste - only drink bottled water
- Too many chemicals in the water, we buy spring water
- Too many chemicals in it, chemical taste varies at different times
- Since the water supply has been getting low you can taste the chemicals in it
- Too much chlorine in the water
- Chlorine taste quite strong occasionally
- Full of chlorine
- Extremely chlorinated
- Level of chlorine in water is too high, unfit to drink
- Too much chlorine, use another method to get rid of bugs
- Very highly chlorinated
- Strong chlorine taste, fairly constant
- Chlorine level varies - not always consistent
- Tastes of chlorine - at certain hours - like 4pm you can fill a glass and see the chlorine in it, takes about 5 mins to clear
- Strong chlorine smell
- Too much chlorine - seriously affects plumbing - copper pipes too
- Tastes of fluoride in the mornings

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q5b continued

02 Bad taste/smell

- Tastes unpleasant
- Taste is not nice, not able to describe the taste
- Tastes foul, cup of tea tastes terrible
- Tastes absolutely foul, it smells, can taste it above the coffee
- Doesn't taste very nice so buy own water
- Taste has got worse in the last few years
- If used straight from the tap it tastes sort of muddy, don't like the taste
- Tastes like dirt
- Has an earthy taste
- Brackish taste to it
- Sometimes tastes like stagnant water
- Doesn't taste like clean water
- Tastes dusty
- Water has an odd taste - it's not the chlorine, sometimes it's really bad
- Tastes putrid
- The taste isn't good - pipes are corroding, hence the taste is bad, not a good situation
- Bad odour
- Has a foul odour especially in the mornings after being in the pipes
- The smell of it more than anything - sometimes it's disgusting - almost smells of sewerage
- It stinks
- Stinks first thing in the morning

03 Metallic taste

- Metals in the water and have to run water off to clear these pipes - get letter from the Council to do so
- Tastes tinny
- Tastes quite metallic - haven't used water for drinking from the tap for years - have stored water supply
- A sort of metal taste, hard to describe, don't like it
- Metallic taste
- High metal content - refuse to drink water from tap
- The iron in it
- Tastes ok but I believe there are a lot of metals in it
- Metallic taste in the morning
- Tastes like metal, I've had to buy water for drinking, there's a lot of warnings about the metal in the water and not to drink it
- They send us notes telling us it's substandard and dangerous to drink the first 2 cups out of the tap - there's lead in the water

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q5b continued

04 Need/use a filter system/purifier

- Use filtered water
- Wouldn't dream of drinking it and don't use it for cooking, use filtered water
- Use a water filter for drinking water
- Barely drinkable, use a filter jug
- Can't drink it without a filter
- Need under-sink filtration to be palatable
- Have a filter to improve the taste
- I use a water purifier
- Have installed an under-bench carbon filter system
- We pay for a filter to purify the water

05 Have to boil the water

- Must always boil drinking water
- I always boil the water
- Boil all water used
- I have to boil the water every time to get rid of it's taste
- Have to boil the water - have had to do this for 10 years
- Have to boil the water to alter the taste and make it drinkable
- I boil it and that seems to take away some of the chlorine taste
- Family only drinks boiled water
- Always boil the jug for my 2 year old to have water to drink

06 Cloudy/discoloured/dirty

- White stuff comes out of the tap
- It's discoloured
- It's not clean
- Cloudy water
- Dirt, black in colour
- The water is full of dirt, black when work going on and no warning given - Council should tell us so we can make other arrangements for water
- Doesn't look clear
- Need to let taps run for a while for the water to clear

07 Health risk/has caused sickness

- If I don't filter the water it makes me violently ill
- Not healthy - dust and germs in it
- Had a stomach upset from water

19 Others

- Prefer to buy bottled water
- Water is too hard
- I've noticed a change in the last 6 months - after soaking false teeth they have a funny greasy feeling

20 Don't know

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q6b Have you done anything in the last year to save water...

01 No

02 Used less water in the garden/use own supply/recycled water on garden

- Not watered my olive tree
- Didn't use sprinklers in the garden
- Not using a hose on the garden
- I didn't use the hose every second day, only once a week
- Less water for lawns
- No vegetable garden
- Not using water in the garden
- I don't have a garden, I've left my garden to dry and die completely as there is no water
- Watering at night
- Mulch garden
- Use bore water on garden
- We use our pump water for gardens instead of Council water
- Collect rain water for garden
- Used tank water for gardening
- We use our bath water to water our plants
- Buckets in the shower used for plants
- Use washing machine water on the garden
- Turned off spa pool and used water for gardens
- Used washing machine water and bath water for my flowers
- Bucketing soapy water out to the garden, haven't used a hose for weeks
- Used grey water for gardens
- Water from household used for gardens
- Put up system to save grey water for garden
- Dishwasher water, bath water used for plants
- Use dirty water for garden
- Conserve water for garden
- Saving every drop for the garden

Q6b continued

03 Used less water in the house

- Shorter showers
- Shower every second day
- Cut shower to twice a week
- Shower on low pressure
- Showering at work
- Showers instead of baths
- No baths
- Not taking as many baths
- Less water in the bath
- Don't leave taps running while cleaning teeth
- Used less cleaning teeth
- Wash clothes once a week
- Less machine washing
- Hand washing clothes
- Don't wash clothes too often, only do full loads
- Make sure washing machine is full
- Reduce water used for washing
- Limited washing
- Not washing windows or the house
- Cleaned windows less
- Stopped washing the house, use very little water in the house
- Less water usage to wash vegetables
- Less water for cooking
- Minimum amount in food preparation
- Use tank water to brew beer
- Wash dishes less
- Wash dishes once a day
- Wash dishes only twice a day
- Don't wash any dishes by hand, use dishwasher twice a week
- Not using dishwasher
- Wash dishes in a basin

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q6b continued

04 Kept to water restrictions

- Abided by restrictions
- Kept to recommendations regarding water restrictions

05 Use bore water/own supply

- Have own bore
- Bore water supply
- Put in a bore
- Plenty of water via bore
- Getting water from the bore
- Artesian bore to feed animals

06 Fixed any leaks

- See that taps are not leaking
- Checked all valves

07 -

08 Don't wash the car/less car washing/don't wash car at home

- Not washing cars
- Haven't cleaned the car
- Not hosing the car
- Haven't washed car so much
- Not washed the car in the last 4 months
- Limited water use for cleaning business vehicles
- Wash car at work in Porirua

09 Flush toilet less frequently/adjusted toilet cistern

- Less toilet flushes
- Haven't flushed toilet every time
- Don't flush toilet
- Minimise toilet flushes
- Flush toilet only when necessary
- Brick in toilet cistern
- Altered the system flush so it's shorter

10 -

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Q6b continued

11 Collect rain water/have water tanks

- Have our own tank for household use
- Rain water off the roof for house
- Tank off the roof
- Have a tank to collect water
- Roof water so conserve water all the time
- Installed storage tank to have adequate supply
- We use our tank all the time
- Using water tank to fill up swimming pool
- Water storage tank under the house, run rain water into it

12 -

13 Don't waste water/recycle water (unspecified)

- Use water sparingly
- We use absolutely minimum water
- General water conservation measures
- Try not to waste it
- Very conscious about saving water
- Conserve water generally
- Use water as little as possible
- Don't use a lot now
- Every tap has a bowl under it, I use every drop
- Not run taps unnecessarily
- Don't keep taps running, taps are turned off
- Turn taps off, not letting hoses run, very conscious of it
- Putting a bucket in shower to save water, collect rinse water from dishes
- Save water from washing machine
- Recycling waste water
- Recycle water, re-use water from the shower and washing machine
- Recycle grey water

19 Others

- Not used pool
- Stopped using swimming pool early in the season
- Limited water use for cleaning business premises
- Have own creek so not really reliant on Council water supply
- Bringing water home from work
- Buy water for drinking

20 Don't know

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Q7b Other issues concerning the Kapiti Coast District Council

01 High rates/increases/too high for services received

- Rates too high
- The rates are much too high for the value of the property, should be only \$800 not over \$1000, the property is valued at \$106,000
- Residential rates are too high
- Unhappy about any rates increase
- Rates are going up again, not good
- Rates are going up 13%, not happy about that
- Valuation of my property increased my rates for no reason, I object to the valuation, they're not quite up with our area
- Significant rate increases, not much change in services in Otaki that I can see
- Proposed 13% rates hike, I totally disagree with this - unfair to charge higher rates to older and longer term residents due to newer residents paying higher prices for houses in the area and raising the rateable value of existing homes
- They can reduce rates. Stop putting them up, it's nearly trebled in 15 years
- Rates going up a lot, not getting the same percentage of facilities, not benefiting in any way
- Rates are very high compared to the facilities and services provided by the Council
- Service not good enough for the rates
- Rates go up but no increase in service
- Rates are too high for the services actually provided
- Pay one of the highest rates in Wellington region and get nothing for it, only get water and rubbish, own septic tanks - too high for what you get
- Waikanae pays highest rates in the area and get the worst services
- Rates are getting higher and higher and cost of living not gone up, since amalgamation of Waikanae the area has suffered badly, and prices have skyrocketed e.g. Waikanae rates
- We pay rates here for services we are not getting i.e. transport, water and sewerage
- They should look at the rating system at Paekakariki - it's unbalanced compared to other areas - no water and in proportion rates are higher in all aspects
- Our rates are ridiculous in Paekakariki and we don't get a single thing e.g. pay for our rubbish to be taken away, no sewerage, water supply that runs out every summer, don't spend any money down here
- Paekakariki rates increases are not matched by the services
- Rates are too high for facilities offered in Paekakariki
- Why do we have such high rates in Paekakariki for the type of services we get i.e. no sewerage, water supply as it is and we are still expected to pay high rates

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q7b continued

Code 01 cont'd

- The uniqueness of each area needs to be recognised by the Council and the apportionment of rates needs to be looked at so it is fair and equitable, need to recognise that it is not the same across the board, don't think it is fair that Paekakariki people should be charged same as Paraparaumu people when all the facilities are in Paraparaumu, a lot of people here are old and not very mobile, they wouldn't use those facilities, tend to just stay in the Village
- Not enough services to Paekakariki for the amount of rates we pay
- Will be happy for them to do nothing about the water supply if they give me \$100 off the rates
- Object to paying full water rates when we get a completely average service
- There should be a reduction in rates according to the lack of water supply, rates are too high for what's actually being used
- They should reduce rates when they put water restrictions on

02 -

03 Lack of progress with Western Link Rd/another bridge/alternative route/reduce congestion

- Should hurry up and get on cracking with the Western Link Rd and Waikanae bridge, progress too slow
 - Alternative road - access to Waikanae should accelerated
 - I wish they would get on with the Western Link Rd
 - Would like to see the Link Rd go ahead - the road to Paraparaumu
 - Western bypass - get on with the construction of the road over the river between Waikanae and Paraparaumu
 - Could do with a back road or bridge from Waikanae to Paraparaumu instead of the main road
 - Link Rd - please build it or alternative to SH1
 - Link Rd - see the need for it - why hasn't someone done something about it before now - politicians are inept and lacking foresight
 - More action needed by Council on roading e.g. Link Rd
 - Without the Western Link Rd everyone has to use SH1 to get to and from Waikanae, need another bridge over Waikanae river, something has to be done about that
 - Get their act together and do something about the Western Link Rd- just a bypass, not a big 4 lane road
- The Western Link Rd doesn't seem to be going ahead now and they are now looking at putting a bridge across at Otaihanga and diverting the traffic to Otaihanga - this will be a principal bridge instead of a secondary bridge as they were going to put in and people are not very happy about this
- The Western Link Rd - they should stop dithering around and should just do it - it keeps going to a Board and coming back, they should make a decision on what they're going to do and go for it

KAPITI COAST DISTRICT COUNCIL - RESIDENTS SURVEY MAY 2003 - APPENDICES

Q7b continued

Code 03 cont'd

- The arterial route through Paraparaumu and Waikanae well overdue
- Lack of progress with Link Rd - from Waikanae to Paraparaumu
- More action needed on the Link Rd
- Do the Western Link Rd/bridge over Waikanae river
- Would love a bridge across the river to make access to Waikanae easier
- We want the Link Rd, we want a bridge across the river
- We want a bridge in Waikanae
- Would like to see the second bridge built to connect Waikanae and Paraparaumu
- There should be two more bridges across the Waikanae river immediately - the Council is too scared to do anything, every member is far too scared to action this, been talking about it for 40 years, it's time to do it
- Get their act together and get the second bridge into Paraparaumu built - Queens Rd and Puriri Rd so can get better access to the dump and Paraparaumu
- They need to take some steps in resolving roading issues - have had too many loose promises - need to see some positive activity with regard to the second bridge and getting locals off the main road and providing a direct road between Waikanae and Paraparaumu without using the main road
- Need another road across Waikanae river, need better access - Elizabeth St to main highway
- Bridge that was to be built on the Waikanae river is not happening - it would be easier to get to Paraparaumu instead of taking the Highway
- Would like to see a bridge connecting Otaihanga to Waikanae, main arterial route volume is much worse than 10 years ago
- The bridge over the Waikanae river as a bypass road - I get stuck on the road every day going to work, something needs to be done to help commuters in the Kapiti area
- Would like the back road in, via Otaihanga, would save a lot of congestion on main highway, could have a flyover at Waikanae lights
- Need a bridge from Otaihanga to Waikanae, motorway gets clogged up, Western Link Rd that is planned is delayed because of the Maori - there's too much spiritualism
- Link Rd needs to be constructed to alleviate traffic congestion
- The flow of traffic on Kapiti Rd and Waikanae Rd could be improved with the Link Rd
- Access road from Waikanae to Paraparaumu - Western Link Rd - needs to be built to reduce congestion
- Traffic congestion on Kapiti Rd and Rimu Rd, SH1 solution needed
- Kapiti Rd is congested, no decision on what's to be done
- Second route from Raumati South to Waikanae on SH1, there are crazy drivers and the traffic jams up, takes us an hour to travel a distance of 6 kms

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Q7b continued

04 Transmission gully needs to go ahead

- Going ahead with Transmission Gully would help Wellington to Kapiti traffic congestion
- There's been talk of Transmission Gully but nothing happens
- Lobby on our behalf for Transmission Gully
- Not kept up with Transmission Gully

05 Other roading/traffic flow/control issues

- Roads are uneven, need to be well done
- Roads are disgraceful - potholes everywhere
- Wider roads to reduce travelling time
- Roads are too narrow in suburbs, parked cars create a traffic jam if on both sides of the road
- Live by the chocolate factory, Lorien Court - Day Care Centre people park on the side of the road - make it one way road
- Width of street - College Drive going into Mazengarb Rd - students parking there restricts passing and often means having to reverse to let someone else through, many close encounters
- Council should put more effort into improving road conditions
- Condition of roads
- Safety of roads - no proper road safety signs for road users, roads are uneven, not smooth
- Should mark intersection where Otaihangā corner meets Greendale Drive
- The two sets of traffic lights in Waikanae are a problem
- Orewa Cres is not finished off properly - the actual cul de sac is not finished at the end and there's no kerbing
- Put roundabout at intersection of Kapiti and Arawhata Rds
- If you go into Wellington it can take up one and a half hours to get home if you get caught up in traffic at Paremata
- Travel to and from Wellington, delays at Pukerua Bay - long time to work and home and also Hutt Valley
- Access between here and Wellington is a major issue
- Roads from Paremata North to the coast - SH1 always packed
- Traffic jams and lights especially on weekends and school and public holidays, proper road work should be done so it's easy to drive on and accessible
- Kapiti Rd has very heavy traffic - school time and lunch hours, Waikanae Rd is also jam packed - the flow could be improved with wider roads
- Traffic is a concern with blocking off passing lanes, safety is an issue, need to talk to LTSA to sort it out
- Speeding traffic is a problem
- Very little control of speed - all suburbs - 90 kph in a 30-50 zone

Q7b continued

06 Footpaths need attention/lack of footpaths

- Condition of footpaths - Health Camp Rd footpath in particular - nothing done in 20 years
- Footpaths are rough - concrete, gravel footpaths
- Martin Rd footpaths very rough, uneven and need repair, Golf Rd has same problem and not wide enough
- Potholes on footpaths, walk on road to avoid twisting ankle
- Footpaths should be rebuilt as they aren't in good condition
- Footpaths in Otaki need to be repaired but low priority to Council
- Footpaths in Otaki - Dunstan St - one side very bad
- Tasman Rd - concrete footpath slabs are not joined properly, gaps in between are dangerous for elderly and blind people. Mill Rd footpaths have big holes in the bitumen
- Repairing footpaths - potholes in Seddon St, Ruru St and Nivara Ave
- Some of the footpaths are dangerous and need repairing - all over
- Do the footpaths in town - they're ugly, concrete them, only one side has been done and the other ending
- Footpaths in our area are patchwork concrete and tar - grass on one side and the other side patchwork concrete and bitumen with little wee pebbles that pop out with the heat
- Down Tasman Rd left hand side by Health Camp down by the beach - footpath is disgusting, needs fixing
- Footpath in Valley Rd needs repairing
- Donovan Rd footpaths chipped and broken - uneven and dangerous, could cause accidents
- Live in area with mobile scooters - pavement not very satisfactory for scooters, cracks and bumps, uneven
- Footpaths in Wellington Rd at the lower end are terrible, uneven patchy footpaths
- Footpaths aren't good, they started but maybe because of the water shortage it was stopped, most of them are broken considering the number of old people staying in the area
- Footpaths not very even for older people
- Concentrate more on footpaths, improve condition, upgrade them, they only work on one side of the street, some streets don't have any at all
- Go down any street in Raumati area only got one footpath on one side of the street, some have none
- Footpaths stop before Makora Rd - Otaihanga
- Footpaths only on one side
- Where we live, in an older district, only one side has a footpath which leads to the hospital, for safety reasons there should be a footpath on both sides
- No footpaths
- No footpaths in Orewa Cres, Otaki

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Q7b continued

07 Delay in solving water problem/on-going shortages/restrictions

- Water shortage - no action being taken by Council
- Talking about water for 20 years and not doing anything
- They need to pull their heads out of the sand, they need to do more, it's been this way with the water shortage over the last 20 years, the fact is there's never a right time to do anything about it, they don't need all the extra professionals/consultants and wasting money when over the years questions have been answered, they don't need to keep re-addressing the problem, just do something about it
- Water supply problem has been going on for too long
- It's time to get their act together, do something about the water supply
- Water shortage - urgent attention needed
- Nothing done about water - priorities are all out of whack
- The Council have known about the water problem for 30 years, why don't they join the Wellington piped water supply, even if it costs ratepayers more, every time there's a new Mayor he says they are going to do something but nothing gets done

Urgent attention to water shortage - Council is not doing enough to help the crisis

- With the water being the big issue Council should be ashamed going on for 52 years, nice to have the library but can't live on it, need water to live - taking too long and spending too much to decide what to do, one solution would be to use sea water for drinking - would go for ever
- Water situation - they are not moving on with it, all talk about 32 years ago and still hasn't been resolved
- The water has been a problem for 60 years
- Unavailability of adequate water - been years of procrastination, Council not prepared to make a positive decision - someone has to make a decision, right or wrong, stop going from one consultant to another
- Water problem - too many consultations, not getting on with it
- They've been talking about the water shortage for so long and done nothing, they should really go ahead and get something done, we don't want another summer like we've just had
- Get their act together re the water supply - some chap spoke about a lake to store water but they didn't do anything about it
- Not enough water - it's disastrous
- Water scarcity is the major issue
- Water supply - I feel the Council has not taken steps to prevent what has now become a crisis, general feeling is they knew this was going to happen but did nothing
- Water shortage problem - this is the main issue concerning the people, Council should provide sufficient water
- Very concerned about the water shortage
- Provide community with a capable water system - longer term planning

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Q7b continued

Code 07 cont'd

- Need a permanent solution for water supply
- Would rather have a decent water supply than a new library
- I don't like the way they've handled the water problem
- Issue of water - more politics involved
- Mismanagement of water by Council - they have bungled this totally, have not looked ahead
- Don't agree with decision not to allow water to go down south
- Water supply problem has been mismanaged, Council has made no progress in 13 years
- We pay rates for water, should be provided
- Put a dam above Waikanae to hold water, somewhere in the hills, they spend millions on piping
- Should have built the dam to catch water instead of building the new library - 4.5 million would have been better used for water storage, water supply is pathetic
- Build a dam to fix the water problem - all talk but never get anything done
- Water situation - look at Otaki pipeline for medium to short term goals
- They should either store water or have pipe lines to the Otaki river, I don't think bores are the solution
- Arrive at an answer to the water supply - a good supply, against putting bores near Otaki river
- A lot of people can't understand why they can't tap the river and make ponds like every other town in N.Z. There was a chap between Paraparaumu and Waikanae - he sells ready-made lawns, he was prepared to sell that land and run a pipe from the river and make ponds there but the Council turned it down, the ground was suitable too. I come from the Wairarapa and they have that system there and look at Kaitohe over in the Hutt - can't understand why they can't do something like that here
- Water system in Paekakariki - plenty in catchment - lack of Council interest to catch it
- Have lived here for 12 years and water has been an issue every year, Council spends millions on consultants but need to do something about it - build a dam or some storage space. I believe they were offered land in Reikorangi to build a dam and they turned it down
- Should try to find an alternative water supply to solve the problem - this is of paramount importance
- Council should give priority to water supply - water storage as opposed to river
- Sort out our water shortage and come up with alternatives
- There's plenty of water, they just need to catch it
- Run short every summer, going on for 30 years, they haven't done anything, prices escalate
- Rectify water problem before next summer, we pay rates, it's not fair that we can't use water we're entitled to

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Q7b continued

Code 07 cont'd

- Water supply - something needs to be done to ensure we have adequate water all year round
- 9 years of dissatisfaction with water supply - the Council controls usage of water e.g. on the garden which has worsened in the last 4 years, the Council has not ever done anything to get rid of the problem, only put restrictions on use
- Water restrictions going on for years, need to take action to see it is not repeated next year
- Allowed to use water between 7 and 9 at night, but the timing is really bad for older people watering gardens - it's in the dark and they can fall over - a friend broke her leg, and you actually use more water because you can't see what you're doing
- Water supply is not sufficient, I've stayed here for 30 years and things are the same, lot of things are expected from people, water conservation is one of them, Council should do something for the people
- They need to take some steps in resolving water issues - have had too many years of loose promises, the Kapiti Coast public are not going to put up with it - need some concrete evidence they are doing something about it, I think next year people will ignore their restrictions altogether

J8 Poor quality of water

- Taste, smell and quality of water
- A Lot of chlorine in the water, not drinkable
- Filter water before use
- Water is horrible, white stuff comes out of the tap, taste is not very nice
- Inadequacies of the Council to supply treated water to the community - never attempting to pipe bore water to the treatment plant - they were going to penalise only a section of the community - 1200 houses in one area - this was unfair, no information given about what effect this would have on saving water, in the meantime our supply tanks would be contaminated. No information given by Council on how long it would take, after normal water resumed, to clear out the contamination out of the water tanks/hot water systems etc, and what about restaurants in the area that couldn't sterilise their equipment due to the bore water - Council had not thought it through

Q7b continued

09 Lack of progress with sewerage system/needs attention/no sewerage

- When is anything going to be achieved instead of talking i.e. sewerage - I've live here for 30 years
- Council should get it's act together to sort out the sewerage - too slow with progress
- Get their act together and fix sewerage once and for all, too slow with progress
- Sewerage - Council needs to find a cost effective solution
- Sewerage needs to be fixed
- Sewerage system stuffed up
- Too much money spent on new sewerage plant, hasn't solved the problem, sewerage smell still noticeable on still nights
- Get rid of sewerage
- The lack of proper sewerage - the muck that comes down Waikanae river and the bottom is covered in slime - no vegetation - everything is dead below outfall pipe - sewerage treatment not working properly
- With the summer evening northerlies not a pleasant smell - rang Council over 11 years ago, still not fixed - huge problem
- Mismanagement with sewerage system - no planning
- Sewerage services are not good, people have to take care of it themselves
- The beaches at Waikanae and Paraparaumu are polluted with sewerage, they don't seem to have a long term plan for the disposal of sewerage
- No sewerage here - Paekakariki
- No sewerage at Waikanae
- Have own septic tanks
- Would like piped sewerage
- Pay for own sewage disposal

10 Rubbish disposal/collection

- Waikanae has lost it's tip
- Landfill that might close - Waikanae tip - it should not be closed, I am ready to pay more, happy if opened for shorter time
- They're very indecisive about rubbish tips - Waikanae closed and then opened for green waste, now talking about closing down
- The tip - it was gross negligence that no one got a Resource Consent so we can't keep using the Waikanae tip, we would like to see the green tip kept open
- Annoys me that they're closing the tip as it's quite a distance - no proper rubbish disposal, closing the green waste disposal facility which was handy
- I'm against them closing the Waikanae green waste landfill
- Have to pay to get rid of rubbish and they're now talking about closing the tip
- Tip prices are too high, they should be lowered
- Pay for our rubbish to be taken away
- Being rural don't have a rubbish pick up

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Q7b continued

11 Areas neglected/left out

- Feel Otaki is a bit of a backwater with Council
- No priority given to Otaki residents - where do all our rates go?
- Concerned about Otaki border area - they pay rates but are they getting their portion for their area?
- Don't consider Otaki at all, more going for it than Paraparaumu or Waikanae, it's the oldest established town, Council don't give the impression of wanting growth in Otaki
- General upgrade of Otaki compared to Paraparaumu/Waikanae is poor
- Don't feel Paekakariki has any priority in Council affairs
- They don't spend any money down here at Paekakariki
- Seems to be inaction in regards to Paekakariki - done so much and then nothing
- They don't care about the Waikanae beach people
- Kapiti is growing too fast, Waikanae seems to get left out
- Why do we get ignored up here - Waikanae

12 Erosion/sea wall/access to beach issues

- I think they could do more about erosion down the beach
- They are pretty blasé about erosion and the sea wall - their current approach seems to be they're going to wait for the road to be eroded before doing anything
- At Waikanae river mouth Kapiti Coast District Council Parks and Recreation put wooden posts in to stop people driving into sand dunes - this was fine but the river moved and the posts are now across the whole river and fishermen can't get their boats down the river. Also, they haven't put in a permanent wall to keep Waikanae river straight, there is a wall there but it needs to be extended - Council is aware of this but haven't done anything about it
- Right of way on the beach - approach is okay but it needs something done to narrow path after it leading to the beach - Rata St

13 Maintenance/upkeep/beautification issues

- Subway between the Railway Station and the Mall is frequently scruffy and unclean - needs better maintenance
- Public toilets at Paraparaumu Beach are never clean, every time I visit them they are dirty
- Council right of way not maintained - 147 to 149 Wellington Rd, Paekakariki
- They need to clean gutters particularly in autumn in Waikanae. There's a lot of rubbish in the reserve so despite picking it up there's always more, maybe need bins
- Bins in open spaces
- They forget about the drains - they should clean them, get flooded
- Drainage systems not looked after well, not cleaned and no proper maintenance - causes flooding
- Beach area in Otaki is disgusting - the actual beach frontage is overgrown, not maintained

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Q7b continued

Code 13 cont'd

- Gardens should be attended to, a lot of scrub by the doctors' surgery, a lot of overgrown grass, drainage not clean, grass not mowed
- There is a steep bank outside my house owned by the Council - they should keep it mowed and tidy
- Raumati area - blackberry and gorse in the built up area - utter disgrace - went to the Council to get them to spray it, Council said "no" - should do their own area first
- Trees down Tasman Rd on Council property are overgrown, restricting vision out of driveways
- There's a pine tree near my house and the needles fall all over the place, it's a lot of work to clean, makes the place dirty, been there for years and we asked council to cut it and they haven't - Goldsborough Ave
- Beautification of Paekakariki Highway - should be planted, grassed, rubbish cleaned, they should take responsibility, everything to be well maintained
- Would like to see more trees on the beachfront along the streets
- I think they should spend the money to beautify the area - plants lots of trees

14 Inadequate street lighting

- Street lighting is poor in Paekakariki
- No street lights in Greendale Drive
- Lighting at night not adequate, too far apart, need better lighting
- We live on a right-of-way, I wish to hell they would put a light at the end of it - Freemans Rd
- Street lights need to be repaired in Rangiruru Rd
- No street lighting in Waikanae

15 Continued growth of area with inadequate infrastructure/essential services under pressure

- Building consents being issued and no water to supply the new homes
- Should put a halt on building in residential Paraparaumu area, don't have the services like sewerage and water to cope now, let alone more building
- Why do they keep opening up new subdivisions and not solving the water problem - new buildings are putting pressure on the infrastructure
- The Council is doing too much building and not taking into consideration the extra "weight" on the sewerage and water systems
- They've known about the water problem for 30 years and yet they keep bringing more people out here
- The area has doubled it's population and yet they are toing and froing about water
- Why build when water is short

Q7b continued

Code 15 cont'd

- Council is promoting new subdivisions which the water system can't support - I suggest growth is not promoted until appropriate services are in place, also, a lot of people didn't come to the District for it to be inundated with new growth, we like it the size it is
- Building more housing and not supporting that with infrastructure
- Shouldn't allow people to build if they can't provide the services
- Don't think Paraparaumu and Waikanae should keep building new houses when the water supply is not adequate
- Keep on expanding the population without increasing water supply
- Building still allowed but no water
- Council should make progress with water supply before issuing more permits and allowing more development - too many people using the same amount of resources
- Inadequate infrastructure provided for new subdivisions i.e. water crisis
- Spend more money in the right direction in providing more infrastructure to support growing needs of new subdivisions
- Raumati has doubled it's population from 26,000 to 40,000 people - more houses and subdivisions, yet the water supply or holding facilities haven't changed, but they are still giving permits for more buildings and aren't looking for solutions
- Such a fast growing area - we are desperate for water and roading
- Council should stop giving permits to build houses in Kapiti area so that water problem can be solved to some extent
- They promote Kapiti Coast as a place to live and issue building permits for more houses but is not backed up by planning to ensure essential services are available
- Should be no more development until current water and sewerage problems are solved
- No multi-storeyed buildings should be built so that if fewer people are staying the water consumption would be less
- The whole planning structure is lousy - too many subdivisions and not enough services
- It seems to me that the area has developed very quickly and with progressive Councils there doesn't seem to be the long term planning for infrastructure to support the growth

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Q7b continued

16 New houses to have water storage tanks

- Promote having water tanks when building houses - before building houses make a facility for water tanks
- Would like to see them put in storage tanks when people apply for building permits
- Every new house should have a 5000 litre water tank installed and old tanks should be made useable so we don't have the water problems that we have now
- Every new house should have to install a tank
- I'm surprised when this house was built and the houses being built behind us that they haven't made it compulsory to put in rain water tanks - there's 240 houses being built and there's been a problem with water for a long time
- With new subdivisions some responsibility should be placed on developers regarding water - put onus on developers to make sure water catchment is provided with tanks on each property to ensure properties are more self sufficient
- Should have regulations that anybody who builds in the area has to put a tank in the ground, Council could put a note on the rates bill, give incentives to put tanks in
- Regulations that houses have storage of water, monetary benefits for people who store water
- I would like to see a bylaw that all new houses have a tank to collect water to be used in the toilets and garden

17 Public transport issues

- Poor public transport from Otaki to Paraparaumu and trains don't come up as far as Otaki - stops at Paraparaumu and I work in Porirua
 - Can't get a train to Hutt Valley
- No public transport
- No bus service, have to walk to Poplar Ave - I'm not able to walk that distance due to my leg, has affected us selling as well
- Buses in Paraparaumu - they use big Volvo ones and they have few people in them, they should only use big buses at peak time

Q7b continued

18 Issues concerning dogs

- Problem with errant dogs in the area - dogs not on leads, don't know if dog catcher is doing his job particularly well, people let dogs out at night around 11 pm. I have a dog but take him out on a lead, he's been attacked once and I've lost a few cats
- There are three dogs next door, law permits only two
- Dog law - they are not following up the bylaws - dogs off leashes- got told by Council to find out where they live - not good enough- The Drive - they cut through to the beach, never see a Dog Control warden around
- Dog problem on Te Moana Rd - faeces all over the footpaths and grass verge - Council should enforce regulations more to dog owners
- The dog situation has got worse over the years with dogs roaming around. The owner at the back of our place has a big area but he throws his dog out at ten to seven, goes to work, comes home and feeds him and then he's out all night. See quite a few dogs that the owners put out in the morning to roam around and foul everyone else's grass - Paraparaumu East Paraparaumu East
- Don't think enough is done about dogs roaming around in Otaki, some don't even have a collar on, see them at any time on the streets
- Dog mess on footpaths
- They need to address the wandering dog problem, clean up footpaths and walkways
- Fix up the dog messes - people with dogs play dumb - some say they can't understand English
- Dog registration fees very high for people with limited income
- Public places for dogs - should be a place for owners to exercise their dogs without leads

19 Against spending on new library

- \$5 million was spent on the new library
- Don't agree with \$6 million spent on the library at Paraparaumu, I think it's an eyesore - not architecturally great, just a big block of glass - that money should have gone to water supply
- \$4.5 million spent on the library, quite happy with the old library - should have built a dam to catch water instead
- New library was built at a huge cost, other projects should have taken priority
- The Council spend money on unimportant things i.e. library
- They built a new library - that money could have gone towards fixing the water supply

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Q7b continued

20 Swimming pools

- Raumati swimming pool facilities are outdated, need to be refurbished
- Swimming pool needs replacing
- New swimming pool
- Clean the Raumati pool

21 Parks/playgrounds

- QE11 park is a passive recreation area and putting a boy racer drag strip in there is not passive recreation but Council have decided that it's something they are willing to consider - vulnerable sand dune ecology is not suitable for drag racing burn out strip - noise issues and destroying the nature of the park
- Parks and playgrounds in Raumati and Mazengarb not suitable for under 2 year olds, parks for all ages
- No children's playground in Otaihanga Domain area
- Playground has a beautiful gate board, should be extra provision for young children to ride their bike - 'oo dangerous for little ones

22 Town planning/zoning

- Town planning is very poor - don't plan long term very well, don't set out town properly - large residential areas with no services nearby
- The planning committee needs a new committee - the new library, Police Station and other buildings - all on Kapiti Rd are all ugly - the Council is creating slums of tomorrow
- Their approach to developments in Coastlands is appalling - they allow big warehouse type buildings without any trees or green areas
- Mazengarb Rd - shouldn't have allowed too many business premises to be built, trees should have been planted instead
- Construction of buildings around the area
- Industrial area should never have been zoned close to residential area in Waikanae - zoning is all wrong
- Zoned as rural - 100 kph area - but lots of kids around with horses etc

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Q7b continued

23 Poor Council performance (excl. lack of action on water supply, roading and sewerage)

- I feel they sit and do nothing
- Council needs to pull finger, employ people with brains not qualifications
- Not very innovative and active as a Council
- Council need to show a bit of leadership and stop getting consultants who just tell them what they want to hear
- Should give up too much consultation and get on with running things
- The complete failure of Council to provide any services at all - everything is hopeless - the whole lot of them need turning out and a new group put in - their attitude is "you can't do that" and this is right through the Council - it's not satisfactory - they just don't get on and do anything
- I'm totally dissatisfied with Council's ability to get anything done, they just don't seem to be focused on basic services, all the community wants is water and roads, they are not interested in flash promotions and library facilities - there is no evidence they are concentrating on basic services - there are lots of things - they add up to an attitude of we're not going to deal with that, it's too hard or takes too long
- Their priorities seem wrong - building libraries and Police Station and not investing in basics
- Their performance does nothing for me at all
- Council is a totally disorganised bureaucracy - very small minds in big places, would rather be in the Horowhenua District Council, they are more efficient
- They lack motivation, Council should put in more effort to get everything in order
- Seems every 3 years each new Council and a new group of people have their own ideas but there's no short or long term goals, there's an awful lot of backbiting and politics instead of getting on with the job
- Once a majority of the Council has made a decision they should stick to it, all Councillors should work together and achieve that goal
- Seems to me the purpose of Council is to provide infrastructure for the community and it has failed dismally - seems Council is made up of a pile of old twits who should move on and let others deal with these matters, I think the Council should resign en masse and another Council come in that doesn't have the burdens of the past, if Council think they are doing a good job they should have an election, go to the people and ask them - they're a pack of idiots, they should go. The Mayor is a nice fellow who couldn't communicate with the community if he tried, rest of them are much the same
- They should all be fired
- Work at getting rid of everyone - worse Council they have ever had
- Sack them all, not the Mayor, and put in a new Council - they have been there for 20 years doing nothing, completely incompetent

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Q7b continued

24 Council staff could do better/give better service

- Council people not very friendly - rates department - called last year, should give information over the phone
- Went into office regarding valuation of my property, they say have to write a letter - very impersonal, doesn't serve me as a consumer
- They could have better integration of a computer programme between District and Regional Councils - integrated resources - to minimise time delays
- Delays with paper work - any sort from LIM reports to permits - we almost lost the purchase of a house which was subject to a LIM report - had to ring and go in four times to try and get it - usually takes 10 days, in this case it was 2 weeks - they were very casual there, there's only a handful of them I feel you can approach without being turned away. They don't give answers without you having to pay for them. We had two properties on a cross lease with three of our properties - they couldn't tell me where the boundary was next to the road unless we paid for a surveyor to survey the property - Council have not been very helpful unless you pay money first. My husband is a builder and is quite often held up in his work with waiting for permits - we have loss of income because of Council not being on their toes. I lot of the guys there who issue Consents - I would have more clues than them - they don't know anything about houses and building materials and they are issuing permits. The builder has more clues than the guys who come around to inspect - they don't seem to know how a house is constructed - might know paper work but no practical sense whatsoever - there are a lot of cowboy builders out there but they pass the Consents. Don't know one person that hasn't had difficulties or a run-in with Council
- Hubby is a builder, finds Council very difficult to deal with
- Recent letter regarding flood zoning - rang Council yesterday morning, left two messages to contact me, still no reply
- Several phone calls to repair one broken street light
- Reported a leak, they haven't done anything - they are supposed to be concerned about water.
- Contacted Council about street lighting in Waikanae - it's dangerous for a female walking at night - I was told Council didn't have responsibility for safety of people, only safety of vehicles, was told a review was being done and I would be contacted - that was over a year ago - I have heard nothing
- Asked Council to repair footpath in Valley Rd, they haven't done anything about it - that was a year ago, I rang again this week
- I had dampness in my house, went to Council for advice and they gave me a page out of the BRANZ book, didn't have any idea of their own, a builder found the cause and drilled holes in the foundation bricks for air to circulate in the walls and fixed the problem - Council were of no help at all

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Q7b continued

Code 24 cont'd

- Council told about Day Care people parking on the side of the road in Lorien Court but they didn't do anything, very slack. Last year we asked them to put bumps on the road in Lorien Court - didn't do anything
- We wrote letters to Council about the wooden posts across Waikanae river blocking access for fishermen but nothing has been done about it - they don't want to know - that seems to be the attitude
- We have been fighting with Council about the three dogs next door- they are turning a deaf ear

28 Positive comments made

- Lady I dealt with at the Rates Rebates office was just wonderful, counter staff very helpful
- They've done a brilliant job with lights at Kapiti Rd and the main road - clearing the old shops, providing all the extra lanes and turning lanes, and cars parking at the Railway Station - that's brilliant
- Mayor Milne is doing a good job in connection with the water, fault lies with previous Councils
- Just want the Council to know their people are doing a good job - good place to live in
They are keeping dogs off the beach and on leashes a bit more which is a good thing

29 Others

- Mahara Gallery should be supported by Council as it's a really important asset
- More consultation with Arts community
- Would like them to put power lines and telephone lines underground specially along the beach side
- The telephone connection is not good - places are connected well in Wellington - not the same in Kapiti, Council should do something about it
- Subway between Railway Station and Mall needs camera surveillance
- Need to introduce some sort of penalty system for horse droppings as done with dogs
- Library needs more books
- Need more books at the library and longer hours
- Library shouldn't charge for books if not at Otaki, they charge if the books are not there and we have to look for them elsewhere
- Services such as libraries should be user pays, why should ratepayers pay for it
- New kind of look at the beach - make Paraparaumu no 1 spot on the coast, tram ride down from QE park, nothing would be nicer in summer
Used to have family type events and activities at the beach but there's very little of that now
- Have to have own pool fenced whereas pond at the beach playground not fenced

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Q7b continued

Code 29 cont'd

- Paekakariki - north end of Station should have bells
- Main road bus stop as you turn left - STOP should be moved further up the road about 100 km
- Raumati Beach - number of people whose houses on beachfront put their rubbish over the bank - really bad, worse from Raumati South towards Paraparaumu
- No road signs to say that the motel is down the beach, no sign for the beach
- Too many cats per household in Hillcrest Rd
- Bridgeview track to Otaki river needs improvement
- Need for more awareness and education on drugs, I suggest that they work with other Councils and promote education
- I would like to see some sort of residential thing for children with addictions i.e. under 17 years
- There are no tennis courts
- Not enough BBQ facilities along the beach
- Airport should be relocated - splits the coast area
- Cars parked on footpaths
- 50 year flood plans appeared when we wanted to extend house - need more explanation in the papers not letters to people, letters don't say enough, not sure what to comment or give as feedback to Council
- Bit silly about flood zone - no flooding, ponding only, my house is very high up, people who make these decisions are not experienced
- Read in the Observer last night - no gas in the area - the whole of Otaki Beach
- House number 91 comes between 93 and 95 on Golf Rd - endangering people's lives - Ambulance has trouble finding the house
- Should stop getting into everyone's business - they have too much say on what they can build on small blocks of land i.e. where to put it and what colour it is, they should let people do whatever they want on their own land within reason without interference
- Promote and help developers
- They seem corrupt - like the Airport being sold at a fraction of it's worth
- Thirty two new cars for Council
- BMX tracks need more funding, more funding for minor sports
- Shops are poor for women - only decent shops in Coastlands are Pak N Save and Paper Plus, have to send to Wellington or Otaki for clothes, no shoe shops for men
- No facilities for young people - have the meeting but nothing comes out - no money or facilities forthcoming
- More for youth to do

30 Don't know