

OIR: 2425/1221

17 December 2024

[REDACTED]  
[REDACTED]

Tēnā koe [REDACTED],

**Request for Information under the Local Government Official Information and Meetings Act 1987 (the Act) (the LGOIMA)**

Thank you for your request on **11 December 2024** for the following information:

***Run a report across rating database showing quarterly water usage for past 3 years and address.***

The Council collects quarterly water usage for the purpose of invoicing customers for their water rates and can report on water usage by area. However, to report this down to an address level would go beyond the purposes that the Council has communicated to our customers for collecting and holding this information under the Privacy Act 2020.

Therefore, I am declining to provide this information to you as the information sought involves providing the personal details of individuals. The decision to withhold this information is made under section 7(2)(a) of the Act which allows for the Council to withhold information in order to protect the privacy of natural persons, including that of deceased natural persons.

I am satisfied that the withholding of this information is not outweighed by public interest considerations in section 7(1) favouring release.

You have the right to request the Ombudsman to review this decision. Complaints can be sent by email to [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz), or by post to The Ombudsman, PO Box 10152, Wellington 6143.

Ngā mihi,



**Mark de Haast**  
Group Manager Corporate Services  
Te Kaihautū Ratonga Tōpū

*Please note that any information provided in response to your request may be published on the Council website, with your personal details removed.*