

KAPITI COAST DISTRICT COUNCIL

RESIDENTS SURVEY

MAY 2004

TABLES OF RESULTS

PREPARED BY:

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04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q1 During the last 12 months, have they used -
b. "Sports fields"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
Yes	167	59	42	39	26	71	96	39	66	34	27	43	41	67	75	92	152	15	132	35	97	70
	41.4	41.7	49.7	38.4	35.4	38.3	44.0	53.6	57.0	36.2	22.8	31.6	43.4	49.6	37.6	45.0	42.9	30.1	48.9	26.2	64.8	27.6
No	236	83	43	63	47	115	122	33	50	61	91	94	53	68	124	113	202	34	138	99	53	182
	58.6	58.3	50.3	61.6	64.6	61.7	56.0	46.4	43.0	63.8	77.2	68.4	56.6	50.4	62.4	55.0	57.1	69.9	51.1	73.8	35.2	72.4

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q1 During the last 12 months, have they used -
d. "Passive reserves"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae- Rau.	Wai- ka-nae	Ota- ki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	More \$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
Yes	212	69	51	62	29	98	114	32	67	59	54	63	52	75	106	106	187	25	147	65	85	127
	52.7	48.4	60.7	60.7	40.3	52.7	52.6	44.1	57.8	62.0	45.3	46.2	55.7	55.7	53.6	51.7	52.9	50.7	54.5	49.0	57.0	50.3
No	191	74	33	40	43	88	103	40	49	36	65	74	41	60	92	99	167	24	123	68	65	125
	47.3	51.6	39.3	39.3	59.7	47.3	47.4	55.9	42.2	38.0	54.7	53.8	44.3	44.3	46.4	48.3	47.1	49.3	45.5	51.0	43.0	49.7

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q1 During the last 12 months, have they used -
f. "the services provided at the District's libraries"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae- Rau.	Wai- ka-nae	Ota- ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	More \$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
Yes	289	94	65	74	56	120	170	54	80	70	83	100	64	95	136	153	253	36	191	98	114	174
	71.7	65.8	76.4	72.2	77.3	64.4	78.0	74.5	69.2	73.9	70.3	73.0	68.3	70.3	68.6	74.8	71.5	73.8	70.9	73.5	76.2	69.0
No	114	49	20	29	17	66	48	18	35	25	35	37	30	40	62	52	101	13	78	35	36	78
	28.3	34.2	23.6	27.8	22.7	35.6	22.0	25.5	30.8	26.1	29.7	27.0	31.7	29.7	31.4	25.2	28.5	26.2	29.1	26.5	23.8	31.0

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q2 Satisfaction with -
b. "Sports fields"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kau/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	155	51	46	37	21	78	77	16	62	38	38	45	40	54	67	88	140	15	115	40	73	82
Weighted total	167	59	42	39	26	71	96	39	66	34	27	43	41	67	75	92	152	15	132	35	97	70
<u>Not satisfied</u>	11	4	3	2	2	4	7	2	4	2	2	4	1	3	5	5	9	2	9	2	5	5
	6.3	6.9	7.3	4.4	6.2	5.5	6.9	5.3	6.4	6.6	7.2	8.7	1.9	5.1	6.8	5.9	5.8	11.7	6.5	5.6	5.5	7.4
Not very satisfied mean=1	11	4	3	2	2	4	7	2	4	2	2	4	1	3	5	5	9	2	9	2	5	5
	6.3	6.9	7.3	4.4	6.2	5.5	6.9	5.3	6.4	6.6	7.2	8.7	1.9	5.1	6.8	5.9	5.8	11.7	6.5	5.6	5.5	7.4
<u>Satisfied</u>	154	53	39	38	24	67	87	35	61	32	25	40	40	61	67	87	141	13	121	33	90	64
	92.5	89.7	92.7	95.6	93.8	94.5	91.0	89.4	93.6	93.4	92.8	91.3	98.1	91.8	90.5	94.1	92.9	88.3	92.0	94.4	92.4	92.6
Fairly satisfied mean=2	89	37	24	18	10	40	49	18	36	19	15	22	20	39	39	50	83	6	67	22	53	36
	53.2	62.6	56.2	45.2	39.0	55.9	51.2	46.7	54.9	54.0	55.6	49.7	48.6	58.8	52.2	54.1	54.6	39.2	50.4	63.7	54.8	51.1
Very satisfied mean=3	65	16	15	20	14	27	38	16	25	14	10	18	20	22	29	37	58	7	55	11	37	29
	39.3	27.1	36.5	50.4	54.8	38.5	39.8	42.7	38.6	39.4	37.1	41.6	49.5	33.0	38.3	40.0	38.3	49.1	41.5	30.7	37.6	41.5
<u>Dk/unable to say</u>	2	2	0	0	0	0	2	2	0	0	0	0	0	2	2	0	2	0	2	0	2	0
	1.2	3.5	0.0	0.0	0.0	0.0	2.1	5.3	0.0	0.0	0.0	0.0	0.0	3.1	2.8	0.0	1.4	0.0	1.6	0.0	2.1	0.0
Dk/unable to say	2	2	0	0	0	0	2	2	0	0	0	0	0	2	2	0	2	0	2	0	2	0
	1.2	3.5	0.0	0.0	0.0	0.0	2.1	5.3	0.0	0.0	0.0	0.0	0.0	3.1	2.8	0.0	1.4	0.0	1.6	0.0	2.1	0.0
Mean	2.3	2.2	2.3	2.5	2.5	2.3	2.3	2.4	2.3	2.3	2.3	2.3	2.5	2.3	2.3	2.3	2.3	2.4	2.4	2.3	2.3	2.3

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q2 Satisfaction with -
d. "Passive reserves"..

	Ward..					Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
	Para para -umu	Pae- kak/ Rau.	Wai- ka-nae	Ota- ki		Fe- Male		18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	\$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	214	68	55	61	30	111	103	14	61	64	74	75	51	66	101	113	188	26	134	80	65	149
Weighted total	212	69	51	62	29	98	114	32	67	59	54	63	52	75	106	106	187	25	147	65	85	127
Not satisfied	22	8	3	7	4	8	14	4	8	5	5	5	2	12	6	16	17	4	17	5	9	13
	10.3	12.0	6.0	10.9	12.2	8.4	11.8	12.5	12.4	8.1	8.7	7.4	4.3	16.1	5.2	15.3	9.3	17.4	11.5	7.3	10.1	10.3
Not very satisfied mean=1	22	8	3	7	4	8	14	4	8	5	5	5	2	12	6	16	17	4	17	5	9	13
	10.3	12.0	6.0	10.9	12.2	8.4	11.8	12.5	12.4	8.1	8.7	7.4	4.3	16.1	5.2	15.3	9.3	17.4	11.5	7.3	10.1	10.3
Satisfied	189	60	48	56	25	89	100	28	58	54	48	58	50	63	100	89	169	20	129	60	77	112
	89.1	87.0	94.0	89.1	85.1	90.8	87.6	87.5	86.4	91.9	90.0	91.3	95.7	83.9	94.1	84.0	90.3	79.4	87.9	91.6	89.9	88.5
Fairly satisfied mean=2	100	32	27	26	15	49	50	13	35	27	24	30	32	31	47	53	90	10	68	32	42	57
	46.9	45.9	52.4	41.1	52.0	50.3	44.0	41.6	52.2	44.9	44.7	47.5	60.9	41.0	44.1	49.7	47.8	40.0	46.3	48.4	49.3	45.3
Very satisfied mean=3	89	28	21	30	10	40	50	15	23	28	24	28	18	32	53	36	80	10	61	28	35	55
	42.2	41.1	41.6	48.0	33.0	40.5	43.6	45.9	34.1	47.0	45.3	43.9	34.7	42.9	50.1	34.2	42.5	39.4	41.7	43.3	40.6	43.2
Dk/unable to say	1	1	0	0	1	1	1	0	1	0	1	1	0	0	1	1	1	1	1	1	0	1
	0.7	1.0	0.0	0.0	2.7	0.8	0.6	0.0	1.2	0.0	1.3	1.3	0.0	0.0	0.6	0.7	0.4	3.2	0.5	1.0	0.0	1.2
Dk/unable to say	1	1	0	0	1	1	1	0	1	0	1	1	0	0	1	1	1	1	1	1	0	1
	0.7	1.0	0.0	0.0	2.7	0.8	0.6	0.0	1.2	0.0	1.3	1.3	0.0	0.0	0.6	0.7	0.4	3.2	0.5	1.0	0.0	1.2
Mean	2.3	2.3	2.4	2.4	2.2	2.3	2.3	2.3	2.2	2.4	2.4	2.4	2.3	2.3	2.5	2.2	2.3	2.2	2.3	2.4	2.3	2.3

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q2 Satisfaction with -

f. "the services provided at the District's libraries"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/Rau.	Wai-ka-nae	Ota-ki	Male	Fe-male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	than \$50k	10yr or less	More than 10yr	Urban	Ru-ral	Yes	No	Yes	No
Unweighted total	287	93	68	75	51	135	152	22	75	75	113	115	64	77	128	159	253	34	166	121	85	201
Weighted total	289	94	65	74	56	120	170	54	80	70	83	100	64	95	136	153	253	36	191	98	114	174
<u>Not satisfied</u>	24	4	7	11	3	9	15	0	12	6	5	6	9	7	14	11	22	3	20	5	9	15
	8.4	4.4	10.3	14.5	5.2	7.8	8.9	0.0	15.6	9.0	5.6	5.9	14.8	7.7	9.9	7.1	8.5	8.1	10.3	4.8	7.5	8.6
Not very satisfied mean=1	24	4	7	11	3	9	15	0	12	6	5	6	9	7	14	11	22	3	20	5	9	15
	8.4	4.4	10.3	14.5	5.2	7.8	8.9	0.0	15.6	9.0	5.6	5.9	14.8	7.7	9.9	7.1	8.5	8.1	10.3	4.8	7.5	8.6
<u>Satisfied</u>	263	88	58	63	53	110	152	52	67	64	79	94	54	86	123	140	230	33	169	93	104	159
	90.8	93.4	89.7	85.5	94.8	92.2	89.9	96.2	84.4	91.0	94.4	94.1	85.2	90.2	90.1	91.5	90.7	91.9	88.6	95.2	90.7	91.4
Fairly satisfied mean=2	72	26	13	23	10	33	39	4	23	20	24	27	15	24	34	38	64	8	44	28	19	53
	24.9	27.8	19.3	31.6	17.6	27.4	23.1	8.2	28.9	29.1	28.9	26.9	23.1	25.6	25.1	24.7	25.3	22.4	22.9	28.8	16.9	30.3
Very satisfied mean=3	191	62	46	40	43	78	113	47	44	44	55	67	40	61	88	102	166	25	126	65	84	106
	65.9	65.6	70.4	53.9	77.2	64.8	66.8	87.9	55.5	61.9	65.6	67.2	62.0	64.6	65.0	66.8	65.4	69.6	65.7	66.3	73.8	61.2
<u>Dk/unable to say</u>	2	2	0	0	0	0	2	2	0	0	0	0	0	2	0	2	2	0	2	0	2	0
	0.7	2.2	0.0	0.0	0.0	0.0	1.2	3.8	0.0	0.0	0.0	0.0	0.0	2.2	0.0	1.3	0.8	0.0	1.1	0.0	1.8	0.0
Dk/unable to say	2	2	0	0	0	0	2	2	0	0	0	0	0	2	0	2	2	0	2	0	2	0
	0.7	2.2	0.0	0.0	0.0	0.0	1.2	3.8	0.0	0.0	0.0	0.0	0.0	2.2	0.0	1.3	0.8	0.0	1.1	0.0	1.8	0.0
Mean	2.6	2.6	2.6	2.4	2.7	2.6	2.6	2.9	2.4	2.5	2.6	2.6	2.5	2.6	2.6	2.6	2.6	2.6	2.6	2.6	2.7	2.5

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q3 Reasons why they are not very satisfied with -
c. "Children's playgrounds"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae- Rau.	Wai- ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted total	184	57	56	47	24	82	102	23	62	44	54	68	46	56	87	97	165	19	121	63	79	104
Weighted total	203	71	56	48	29	80	124	54	65	42	42	64	53	70	104	99	186	18	146	57	112	90
Need more maintenance/upkeep	9 4.3	1 0.9	1 1.6	2 3.7	5 18.8	3 3.3	6 4.9	4 7.3	4 6.4	0 0.0	1 1.6	0 0.0	2 4.0	5 6.9	1 0.9	8 7.9	8 4.3	1 3.8	9 6.0	0 0.0	7 5.9	2 2.4
Need play more equipment/more variety	9 4.2	3 4.5	3 5.7	0 0.0	2 7.9	2 2.4	7 5.4	4 8.2	4 6.5	0 0.0	0 0.0	3 4.9	0 0.0	5 7.8	6 5.8	3 2.6	7 3.8	1 8.4	6 4.3	2 4.2	7 6.0	2 2.2
Safety concerns	4 2.2	3 4.6	0 0.0	1 2.5	0 0.0	0 0.0	4 3.6	2 3.8	1 1.8	1 2.8	0 0.0	2 3.7	0 0.0	2 2.9	2 2.3	2 2.1	3 1.7	1 6.7	3 2.2	1 2.1	4 4.0	0 0.0
Other	3 1.5	0 0.0	0 0.0	3 6.2	0 0.0	2 2.2	1 1.0	0 0.0	3 4.6	0 0.0	0 0.0	0 0.0	2 3.3	1 1.8	1 1.2	2 1.8	3 1.6	0 0.0	3 2.0	0 0.0	0 0.0	3 3.3
Fairly/very satisfied/Dk Q2c	178 87.8	64 90.0	52 92.7	42 87.6	21 73.3	73 92.0	105 85.1	44 80.7	52 80.7	40 97.2	41 98.4	59 91.4	49 92.6	56 80.6	93 89.9	85 85.6	164 88.5	14 81.0	125 85.5	53 93.7	94 84.2	83 92.2

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q3 Reasons why they are not very satisfied with -
e. "Swimming pools"..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted total	140	48	36	34	22	59	81	15	50	33	41	44	35	50	69	71	122	18	95	45	61	78
Weighted total	153	60	36	33	24	57	96	36	52	32	32	44	39	59	83	70	137	16	110	43	84	69
Needs upgrading/bigger pool	19 12.4	7 12.0	4 11.5	4 11.3	4 16.3	3 5.6	16 16.5	6 16.5	5 10.2	5 14.5	3 9.7	6 13.4	8 20.8	4 7.1	9 10.4	10 14.8	17 12.1	2 15.3	13 11.7	6 14.2	12 14.1	7 10.6
Facilities need improving	11 7.2	7 11.5	2 4.7	1 2.7	1 6.1	2 3.6	9 9.3	2 5.7	7 12.8	1 4.2	1 2.8	5 10.5	4 10.3	2 4.0	4 4.3	7 10.5	9 6.8	2 10.4	9 8.1	2 4.8	7 7.9	4 6.3
Need more activities	8 5.5	7 11.5	0 0.0	0 0.0	1 6.1	2 4.0	6 6.3	2 5.7	5 9.5	1 4.2	0 0.0	3 7.8	1 3.7	3 5.9	3 3.4	6 7.9	8 6.1	0 0.0	8 7.6	0 0.0	7 8.4	1 2.0
Need a big complex/an Aquatic Centre	8 5.2	2 3.9	2 4.7	0 0.0	4 16.3	2 3.6	6 6.1	4 10.9	4 7.7	0 0.0	0 0.0	0 0.0	5 12.3	2 4.0	2 2.0	6 8.9	8 5.8	0 0.0	4 3.6	4 9.2	8 9.5	0 0.0
Lack of cleanliness/maintenance	7 4.6	2 3.9	1 2.5	2 7.3	1 6.1	2 3.6	5 5.3	0 0.0	6 11.3	1 3.7	0 0.0	0 0.0	3 6.7	3 5.5	4 4.7	3 4.6	7 5.2	0 0.0	6 5.4	1 2.8	5 5.7	2 3.5
Chlorine/chemical balance problem	5 3.6	5 7.6	1 2.5	0 0.0	0 0.0	1 1.6	5 4.8	2 5.7	2 4.0	1 4.2	0 0.0	3 7.8	1 2.3	1 2.0	1 1.6	4 5.9	5 4.0	0 0.0	4 3.9	1 2.8	2 2.5	3 5.0
Need better ventilation/hot/steamy	3 1.7	0 0.0	2 5.0	1 2.4	0 0.0	3 4.5	0 0.0	0 0.0	2 3.4	1 2.4	0 0.0	0 0.0	1 2.3	2 2.8	1 1.1	2 2.4	3 1.9	0 0.0	3 2.3	0 0.0	1 1.1	2 2.4
Other	10 6.8	3 4.2	2 4.8	3 9.6	3 12.2	4 6.4	7 7.0	0 0.0	5 10.2	5 15.7	0 0.0	3 5.8	5 12.6	2 2.8	7 9.0	3 4.1	10 7.6	0 0.0	10 9.4	0 0.0	6 7.4	4 6.1
Fairly/very satisfied/Dk Q2e	119 77.7	47 78.3	28 78.6	25 75.5	19 77.6	46 80.8	73 75.8	30 83.5	37 70.1	23 70.3	28 90.3	37 83.9	27 68.0	46 78.7	68 82.4	51 72.1	106 76.8	14 84.7	83 75.6	36 83.0	62 74.0	56 81.8

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q4a Does Council provide a piped water supply where they live....

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
Yes	381 94.6	141 98.8	83 98.1	100 96.9	58 79.2	172 92.6	209 96.4	66 91.1	108 93.3	89 93.5	117 98.8	134 97.5	90 96.7	120 88.8	182 91.9	199 97.3	351 99.1	30 62.4	250 92.9	131 98.1	144 95.8	237 93.9
No	22 5.4	2 1.2	2 1.9	3 3.1	15 20.8	14 7.4	8 3.6	6 8.9	8 6.7	6 6.5	1 1.2	3 2.5	3 3.3	15 11.2	16 8.1	6 2.7	3 0.9	18 37.6	19 7.1	3 1.9	6 4.2	15 6.1
Don't know	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q4c Reasons why they are not very satisfied with the water supply...

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	\$30-50k	More than \$50k	10yr or less	More than 10yr	Urban	Rural	Yes	No	Yes	No
Unweighted total	386	140	88	98	60	191	195	28	98	97	161	158	87	104	172	214	352	34	220	166	106	279
Weighted total	381	141	83	100	58	172	209	66	108	89	117	134	90	120	182	199	351	30	250	131	144	237
Shortage of water/restrictions	101 26.5	41 28.8	20 24.4	38 37.8	3 4.4	49 28.2	52 25.0	16 24.8	29 27.1	27 30.3	29 24.4	28 21.3	31 34.3	39 32.5	54 29.6	47 23.7	94 26.8	7 22.3	71 28.3	30 23.1	34 23.8	67 28.2
Water tastes awful	21 5.5	9 6.5	6 7.1	4 4.4	2 2.8	8 4.9	13 6.1	10 15.0	4 3.3	2 1.8	5 4.3	7 5.1	4 4.9	6 5.2	11 6.2	10 5.0	20 5.8	1 2.9	14 5.5	7 5.6	12 8.5	8 3.3
Poor quality of water/not clean/cloudy	18 4.6	2 1.3	11 13.1	3 2.6	2 4.2	3 1.8	14 6.9	2 3.6	8 7.0	3 3.8	4 3.7	6 4.8	7 7.6	4 2.9	13 6.9	5 2.5	15 4.3	3 8.7	12 5.0	5 3.9	8 5.2	10 4.3
Chlorine/chemicals in water	13 3.4	4 2.8	3 4.1	3 3.4	2 4.0	7 4.0	6 2.9	2 2.7	6 5.9	1 0.9	3 2.6	1 1.1	8 8.7	2 1.6	6 3.2	7 3.5	12 3.4	1 2.9	9 3.6	4 3.1	6 3.9	6 2.7
Low pressure	4 0.9	2 1.3	0 0.0	2 1.8	0 0.0	2 1.0	2 0.9	0 0.0	3 2.7	0 0.0	1 0.6	0 0.0	2 2.7	1 1.0	1 0.7	2 1.2	4 1.0	0 0.0	3 1.2	1 0.5	1 0.8	2 1.0
Other	13 3.4	2 1.5	3 3.2	6 6.4	2 3.4	9 5.0	5 2.2	2 2.7	3 2.5	3 3.4	6 4.8	9 6.6	2 1.8	3 2.2	7 3.9	6 3.0	12 3.5	1 2.9	7 2.6	7 5.0	4 3.1	9 3.7
Fairly/very satisfied/Dk Q4b	241 63.2	92 65.2	47 57.1	52 52.1	50 86.6	105 61.3	136 64.9	40 60.6	67 62.7	57 64.2	76 64.7	88 65.9	50 55.5	72 60.5	107 58.9	134 67.2	221 63.0	20 66.3	156 62.3	85 65.1	90 62.5	151 64.0

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q5a Before now, whether they were aware of the Council programme promoting water conservation..

	Total	Q4a A piped water supply provided..		
		Yes	No	Dk
Unweighted total	403	386	17	0
Weighted total	403	381	22	0
Yes	378 93.8	359 94.2	19 86.6	0 0.0
No	25 6.2	22 5.8	3 13.4	0 0.0
Unsure	0 0.0	0 0.0	0 0.0	0 0.0

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q5b+c What they have done in the last year to save water..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para-umu	Pae-kak/ Rau.	Wai-ka-nae	Ota-ki	Fe-Male	male	18-34 yrs	35-49 yrs	50-64 yrs	65+ yrs	\$30k or less	More \$30-50k	More than \$50k	10yr or less	More than 10yr	Ur-ban	Ru-ral	Yes	No	Yes	No
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
Used less water in the garden/ recycled water on garden	189 47.0	68 47.4	43 51.2	50 48.6	28 39.0	75 40.2	115 52.8	33 45.7	63 54.3	49 51.1	45 38.2	63 45.8	44 47.1	68 50.3	93 47.0	96 47.0	176 49.7	13 27.6	132 48.9	58 43.1	85 56.8	104 41.4
Used less water in the house	97 24.0	35 24.8	19 22.6	25 24.1	17 23.6	30 16.0	67 30.8	24 33.8	27 23.4	21 22.2	24 20.3	34 24.9	22 23.1	34 25.2	48 24.4	48 23.5	79 22.4	17 35.5	65 24.0	32 23.9	40 26.8	56 22.4
Don't waste water (unspecified)	61 15.2	14 9.5	13 15.2	19 18.7	16 21.3	27 14.4	35 15.9	9 12.7	15 13.3	14 14.7	23 19.2	23 16.5	14 14.8	15 11.2	26 13.1	35 17.3	52 14.7	9 18.9	38 14.1	23 17.4	20 13.3	41 16.4
Collect rainwater/have water tanks	55 13.7	16 11.1	9 11.2	20 19.4	10 13.7	34 18.2	21 9.8	8 11.5	16 13.7	13 13.6	18 15.4	20 14.6	8 8.3	23 17.1	23 11.6	32 15.7	40 11.3	15 31.0	39 14.6	16 11.9	10 6.8	45 17.9
Kept to water restrictions	48 11.9	21 14.5	8 9.5	11 10.4	8 11.5	29 15.8	18 8.5	5 7.1	16 13.5	14 14.2	14 11.5	19 14.0	9 9.8	18 13.4	21 10.6	27 13.1	45 12.8	2 4.8	34 12.6	14 10.4	19 12.8	29 11.4
Use bore water	28 7.0	15 10.3	7 8.2	7 6.5	0 0.0	17 9.1	11 5.3	2 2.8	4 3.9	10 10.1	12 10.3	6 4.4	7 7.6	12 8.8	15 7.7	13 6.4	26 7.2	3 5.8	15 5.5	13 10.1	9 5.8	20 7.8
Don't wash the car/less car washing/don't wash car at home	25 6.2	8 5.4	8 9.8	2 1.8	7 9.7	8 4.4	17 7.7	8 11.6	9 7.7	5 5.3	3 2.2	7 5.0	7 7.8	10 7.3	8 4.3	16 8.0	21 5.9	4 8.6	15 5.6	10 7.3	15 10.1	10 3.9
Flush toilet less frequently/ dual flush toilet	24 6.0	9 6.6	9 10.8	3 3.1	2 3.3	12 6.7	12 5.4	6 8.6	10 8.7	4 4.3	4 3.2	6 4.4	6 6.5	12 9.0	11 5.5	13 6.5	22 6.1	2 4.9	19 7.1	5 3.8	12 7.8	12 5.0
Recycle water (use unspecified)	23 5.8	8 5.5	4 5.0	10 9.3	2 2.2	7 4.0	16 7.3	0 0.0	3 2.6	11 11.7	9 7.7	10 6.9	10 10.9	2 1.7	10 5.2	13 6.2	22 6.1	2 3.4	12 4.6	11 8.1	3 1.7	21 8.2
No leaking taps/repair dripping taps	15 3.7	7 5.1	3 3.8	1 1.2	3 4.4	4 2.1	11 5.0	4 6.1	5 4.0	5 4.7	1 1.1	4 2.7	5 5.7	4 3.3	9 4.8	5 2.6	14 4.0	1 1.4	13 4.8	2 1.5	8 5.1	7 2.8
Don't use much/not home much	9 2.1	5 3.6	0 0.0	2 2.4	1 1.4	2 0.9	7 3.2	0 0.0	4 3.2	3 2.8	1 1.1	2 1.4	2 2.1	1 0.9	5 2.5	4 1.7	7 2.1	1 2.4	7 2.7	1 0.9	2 1.6	6 2.5

(continued)

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q5b+c What they have done in the last year to save water..

	Total	Q4a A piped water supply provided..		
		Yes	No	Dk
Unweighted total	403	386	17	0
Weighted total	403	381	22	0
Used less water in the garden/ recycled water on garden	189 47.0	187 48.9	3 12.7	0 0.0
Used less water in the house	97 24.0	88 23.1	8 38.5	0 0.0
Don't waste water (unspecified)	61 15.2	58 15.3	3 13.2	0 0.0
Collect rainwater/have water tanks	55 13.7	45 11.9	10 45.9	0 0.0
Kept to water restrictions	48 11.9	47 12.3	1 3.6	0 0.0
Use bore water	28 7.0	27 7.1	1 5.7	0 0.0
Don't wash the car/less car washing/don't wash car at home	25 6.2	25 6.5	0 0.0	0 0.0
Flush toilet less frequently/ dual flush toilet	24 6.0	23 6.0	1 6.8	0 0.0
Recycle water (use unspecified)	23 5.8	23 6.1	0 0.0	0 0.0
No leaking taps/repair dripping taps	15 3.7	15 3.9	0 0.0	0 0.0
Don't use much/not home much	9 2.1	9 2.3	0 0.0	0 0.0
Others	19 4.7	17 4.5	1 6.8	0 0.0
Haven't done anything in the last year to save water Q5b	81 20.0	74 19.4	7 31.3	0 0.0

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q6a Is any other particular issue concerning the Kapiti Coast District Council you wish to comment on..

	Ward..					Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
	Total	Para para	Pae- kak/	Wai- ka- nae	Ota- ki	Male	Fe- male	18- 34	35- 49	50- 64	65+ yrs	\$30k or less	\$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
		-umu Rau.						yrs	yrs	yrs												
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
Yes	269	87	52	82	48	126	144	41	78	69	81	94	54	98	130	139	233	36	176	93	92	176
	66.8	61.0	61.4	79.8	66.1	67.7	66.1	56.6	67.8	72.1	68.1	68.7	57.9	72.7	65.4	68.1	65.8	74.2	65.4	69.7	61.2	70.0
No	134	56	33	21	25	60	74	31	37	27	38	43	39	37	68	65	121	13	93	40	58	76
	33.2	39.0	38.6	20.2	33.9	32.3	33.9	43.4	32.2	27.9	31.9	31.3	42.1	27.3	34.6	31.9	34.2	25.8	34.6	30.3	38.8	30.0

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q6b Other issues concerning the Kapiti Coast District Council.....
(continued)

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para- -umu	Pae- kak/ Rau.	Wai- ka- nae	Ota- ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	More \$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	271	92	58	79	42	139	132	15	69	76	110	112	56	81	123	148	238	33	155	116	67	203
Weighted total	269	87	52	82	48	126	144	41	78	69	81	94	54	98	130	139	233	36	176	93	92	176
Inadequate street lighting	12 4.5	1 0.8	5 9.4	3 4.3	3 6.4	5 3.9	7 5.1	2 5.8	7 8.4	2 2.4	2 2.0	4 4.2	7 13.7	1 0.8	8 6.2	4 3.0	10 4.2	2 6.7	7 4.1	5 5.3	5 5.0	8 4.3
Parks/recreational facilities	10 3.9	1 1.3	2 3.3	4 4.5	4 8.2	4 3.0	7 4.7	6 14.4	4 4.9	1 1.2	0 0.0	1 0.9	7 12.5	3 3.0	3 2.4	7 5.3	10 4.5	0 0.0	6 3.2	5 5.1	10 10.5	1 0.5
Youth problems/not enough to do	9 3.4	3 3.5	4 7.9	2 2.3	0 0.0	2 2.0	7 4.6	4 10.5	3 4.2	2 2.3	0 0.0	4 4.5	1 1.6	1 0.9	4 3.4	5 3.4	9 3.9	0 0.0	7 3.8	2 2.5	8 9.2	1 0.4
Issues concerning dogs	7 2.8	4 4.7	1 1.9	1 0.9	2 3.6	3 2.5	4 3.0	0 0.0	3 4.1	2 2.4	2 2.1	4 4.1	1 1.3	1 1.2	5 3.9	2 1.8	6 2.5	2 4.8	4 2.1	4 4.2	2 2.6	4 2.3
Airport issues/rezoning	7 2.7	4 4.1	3 5.0	1 1.4	0 0.0	4 3.3	3 2.2	0 0.0	3 3.8	2 2.9	2 2.9	4 4.4	1 2.8	2 1.8	3 2.5	4 2.9	7 3.2	0 0.0	3 1.6	4 4.8	2 2.3	5 3.0
Swimming pools	7 2.5	3 3.2	0 0.0	0 0.0	4 8.2	1 0.6	6 4.2	6 14.7	0 0.0	1 1.0	0 0.0	2 2.2	4 7.3	1 0.7	0 0.0	7 4.8	7 2.9	0 0.0	2 1.2	5 5.0	6 6.5	1 0.4
Houses to have water storage tanks	6 2.2	1 1.5	2 4.7	2 2.6	0 0.0	1 1.0	5 3.2	0 0.0	2 2.6	2 3.4	1 1.8	1 1.6	2 4.4	2 2.0	2 1.2	4 3.0	6 2.5	0 0.0	4 2.5	1 1.6	1 1.3	5 2.6
Public transport issues	5 2.0	1 0.8	0 0.0	4 4.7	1 1.9	0 0.0	5 3.8	0 0.0	0 0.0	2 3.1	3 4.1	5 4.8	1 1.6	0 0.0	2 1.4	4 2.6	5 2.0	1 2.5	2 0.9	4 4.1	2 2.0	4 2.1
Problems for pedestrians/ crossings needed	4 1.6	2 2.3	2 3.0	0 0.0	1 1.7	0 0.0	4 3.1	0 0.0	2 2.0	0 0.0	3 3.5	3 3.0	1 1.4	0 0.0	4 2.9	1 0.5	4 1.6	1 2.2	2 0.9	3 3.1	2 1.7	3 1.6
Transmission Gully needs to go ahead	4 1.5	3 3.7	1 1.7	0 0.0	0 0.0	3 2.2	1 0.9	0 0.0	2 2.6	2 3.0	0 0.0	1 0.7	2 4.2	1 1.2	2 1.4	2 1.6	4 1.8	0 0.0	3 1.9	1 0.8	3 2.7	2 0.9
Areas neglected/left out	3 1.0	0 0.0	2 3.2	0 0.0	1 1.9	1 0.7	2 1.2	0 0.0	2 2.1	1 1.4	0 0.0	1 1.0	1 1.7	1 0.8	2 1.3	1 0.6	3 1.1	0 0.0	3 1.5	0 0.0	0 0.0	3 1.5

(continued)

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q7 Is there anyone in their household in the workforce..

	Ward..					Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
	Total	Para para	Pae- kak/	Wai- ka- nae	Ota- ki	Male	Fe- male	18- 34	35- 49	50- 64	65+ yrs	\$30k or less	\$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
		-umu Rau.						yrs	yrs	yrs												
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
Yes	270	98	57	65	50	134	136	63	107	85	13	46	75	124	146	124	229	41	270	0	134	135
	66.9	68.6	67.5	63.1	68.1	72.1	62.4	88.0	92.7	89.6	10.9	33.3	80.2	92.2	73.6	60.4	64.6	83.8	100.0	0.0	89.5	53.7
No	133	45	28	38	23	52	82	9	8	10	105	92	18	10	52	81	126	8	0	133	16	117
	33.1	31.4	32.5	36.9	31.9	27.9	37.6	12.0	7.3	10.4	89.1	66.7	19.8	7.8	26.4	39.6	35.4	16.2	0.0	100.0	10.5	46.3

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q9 Household type..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae- Rau.	Wai- ka-nae	Ota- ki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	\$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
One person household	92 22.8	35 24.4	17 19.6	24 23.8	16 21.7	35 18.9	57 26.1	6 8.6	14 12.6	16 16.6	55 46.7	52 37.5	21 23.0	12 8.8	42 21.4	49 24.1	82 23.2	9 19.4	34 12.6	58 43.2	2 1.7	89 35.4
Two person or family household	305 75.6	104 72.7	67 79.2	78 76.2	55 76.2	148 79.9	156 71.9	66 91.4	100 86.4	78 82.0	60 50.7	82 59.9	72 77.0	121 89.6	150 75.7	155 75.5	266 75.2	38 78.6	232 86.2	72 54.2	146 97.5	158 62.8
Some other type of household	6 1.4	3 2.2	1 1.2	0 0.0	1 2.1	1 0.7	4 2.0	0 0.0	1 1.0	1 1.4	3 2.6	4 2.6	0 0.0	2 1.5	5 2.4	1 0.4	5 1.3	1 2.0	3 1.2	2 1.8	1 0.8	4 1.8
Refused	1 0.2	1 0.7	0 0.0	0 0.0	0 0.0	1 0.5	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	1 0.5	0 0.0	1 0.3	0 0.0	0 0.0	1 0.7	0 0.0	0 0.0

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q11 Age group..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae- Rau.	Wai- ka-nae	Ota- ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	\$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
18-34 years	72 17.9	32 22.3	18 21.6	8 7.5	14 19.6	31 16.5	41 19.1	72 100.0	0 0.0	0 0.0	0 0.0	11 7.7	19 19.9	37 27.6	50 25.3	22 10.8	66 18.6	6 13.1	63 23.5	9 6.5	58 38.4	14 5.7
35-49 years	115 28.6	39 27.1	29 34.2	29 27.8	19 26.2	58 31.3	57 26.3	0 0.0	115 100.0	0 0.0	0 0.0	21 15.3	30 31.9	54 40.3	54 27.0	62 30.1	99 27.8	17 34.1	107 39.6	8 6.3	76 50.6	39 15.6
50-64 years	95 23.6	32 22.7	19 21.9	25 24.4	19 26.4	43 23.3	52 23.9	0 0.0	0 0.0	95 100.0	0 0.0	26 19.1	27 29.2	35 25.7	49 24.6	47 22.7	77 21.9	18 36.6	85 31.7	10 7.4	15 10.0	80 31.9
65+ years	118 29.4	39 27.2	19 22.3	41 40.3	19 26.5	52 27.8	67 30.7	0 0.0	0 0.0	0 0.0	118 100.0	79 57.9	18 19.0	9 6.3	45 22.6	74 35.9	110 31.2	8 16.2	13 4.8	105 79.0	1 1.0	117 46.4
Refused	2 0.5	1 0.7	0 0.0	0 0.0	1 1.4	2 1.1	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	1 0.5	1 0.5	2 0.6	0 0.0	1 0.4	1 0.7	0 0.0	1 0.4

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q13 Area description of where they live..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae- Rau.	Wai- ka-nae	Ota- ki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	\$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
In a town or township	354 87.9	134 93.9	79 93.0	92 89.3	50 68.2	160 86.1	194 89.4	66 91.1	99 85.6	77 81.3	110 93.3	126 91.4	80 86.1	114 84.8	165 83.2	189 92.5	354 100.0	0 0.0	229 84.9	126 94.1	137 91.7	216 85.6
Area of predominantly land blocks or farms	49 12.1	9 6.1	6 7.0	11 10.7	23 31.8	26 13.9	23 10.6	6 8.9	17 14.4	18 18.7	8 6.7	12 8.6	13 13.9	20 15.2	33 16.8	15 7.5	0 0.0	49 100.0	41 15.1	8 5.9	13 8.3	36 14.4

04-039 KAPITI COAST DISTRICT COUNCIL MAY 2004

Q15 Ward..

	Total	Ward..				Gender..		Age..				H'hold income..			Length of residence		Area..		S'one in workforce		Children under 20	
		Para para-umu	Pae- Rau.	Wai- ka-nae	Ota- ki	Fe- Male	male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs	\$30k or less	More \$30- 50k	More than \$50k	10yr or less	More than 10yr	Ur- ban	Ru- ral	Yes	No	Yes	No
Unweighted total	403	142	90	101	70	201	202	29	105	104	163	161	91	114	183	220	356	47	234	169	112	290
Weighted total	403	143	85	103	73	186	217	72	115	95	118	137	93	135	198	205	354	49	270	133	150	252
Paraparaumu	143	143	0	0	0	66	77	32	39	32	39	49	30	54	82	61	134	9	98	45	61	81
	35.4	100.0	0.0	0.0	0.0	35.3	35.5	44.2	33.5	34.0	32.8	35.4	32.0	39.7	41.3	29.7	37.8	17.7	36.3	33.5	40.4	32.2
Raumati	44	0	44	0	0	20	24	4	16	10	14	14	10	16	19	25	40	4	28	16	18	26
	10.9	0.0	51.7	0.0	0.0	10.8	11.0	5.7	13.7	10.7	11.7	10.2	11.2	11.9	9.3	12.4	11.4	7.2	10.2	12.2	11.7	10.5
Paekakariki	41	0	41	0	0	19	22	14	13	8	5	16	12	9	18	22	39	2	30	11	22	19
	10.2	0.0	48.3	0.0	0.0	10.3	10.1	19.7	11.5	8.8	4.3	11.5	12.6	6.9	9.3	11.0	10.9	5.0	11.0	8.4	14.9	7.4
Waikanae	103	0	0	103	0	47	56	8	29	25	41	36	23	31	47	56	92	11	65	38	27	76
	25.5	0.0	0.0	100.0	0.0	25.2	25.8	10.6	24.8	26.3	35.0	25.9	24.7	23.4	23.6	27.3	25.9	22.6	24.1	28.4	17.8	30.2
Otaki	73	0	0	0	73	34	38	14	19	19	19	23	18	24	33	40	50	23	50	23	23	50
	18.1	0.0	0.0	0.0	100.0	18.5	17.7	19.8	16.5	20.1	16.3	17.0	19.5	18.1	16.5	19.6	14.0	47.5	18.4	17.4	15.1	19.9

**KAPITI COAST
DISTRICT COUNCIL**

RESIDENTS SURVEY

MAY 2004

**APPENDICES OF
VERBATIM
RESPONSES
TO OPEN-ENDED
QUESTIONS**

KAPITI COAST DISTRICT COUNCIL

RESIDENTS SURVEY

MAY 2004

APPENDICES OF VERBATIM RESPONSES TO OPEN-ENDED QUESTIONS

PREPARED BY:

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CONTENTS

Page No.

Q3a	Reasons why not very satisfied with public halls and community buildings	1
Q3b	Reasons why not very satisfied with sports fields	2
Q3c	Reasons why not very satisfied with children's playgrounds	3
Q3d	Reasons why not very satisfied with passive reserves	4
Q3e	Reasons why not very satisfied with swimming pools	5
Q3f	Reasons why not very satisfied with services provided at the District's libraries	7
Q4c	Reasons why not very satisfied with the water supply	8
Q5c	Have you done anything in the past year to save water?... ..	11
Q6b	Other issues concerning the Kapiti Coast District Council	15

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

Q3a Reasons why not very satisfied with public halls and community buildings

- 01 ... Need upgrading/maintenance/cleaning
- The Memorial Hall is really run down
 - Local Community Hall is run down, old and dilapidated - needs major renovations, work to foundations and roof. It's a fairly old building
 - The upkeep is a bit sad, Waikanae Community Hall needs some attention, lacks personality
 - Waikanae Memorial is unattractive for concerts
 - State of buildings, Memorial Hall, Paekakariki, run down, need upgrade of facilities
 - Raumati Memorial Hall - toilets need redoing
 - The Public Hall in Otaki needs a lot of maintenance
 - Upkeep - basic maintenance not done (Raumati South)
 - Memorial Hall dirty state - twice weekly aerobic class and often the hall is in a dirty state from previous use
- 02 ... Cold/poor heating
- Waikanae Memorial is very cold
 - Poor heating in Memorial Hall, Paraparaumu
- 03 - 18 Blank
- 19 ... Others
- Had problems with Council in regards to my Club - Management leaves a lot to be desired
 - Do not have facilities for community or club organisations - no community choir practices
 - Aviation display in library had to be taken down for Council reasons - not impressed
- 20 ... Don't know/no reply

Q3b Reasons why not very satisfied with sports fields

100% Hand Tab

- Cricket grounds could be better maintained e.g. Waikanae
- Basic maintenance not done
- Poor preparation and drainage in Kenakena Park
- Wintertime visit to grounds were waterlogged
- Pulled down old grandstand and haven't replaced it on Eastern side. Should have replaced it or upgraded the old one
- Netball courts - lack of shelter, not a good look standing watching netball in howling rain
- Litter problems at Te Atiawa sportsground. Also litter problems at cricket field in Whyte St
- Toilet facilities very bad, can't use them
- Paraparaumu needs a hockey turf
- Weka Park - location is bad, no services

Q3c Reasons why not very satisfied with children's playgrounds

- 01 ... Need more maintenance/upkeep
- Menin Rd swings and Tennis Court Rd swings need repair
 - Equipment needed repair - Kaitawa Reserve
 - Basic maintenance not done
 - Lawns not mowed, Haruatai Park, Otaki
 - Graffiti - Tasman Rd, Otaki
- 02 ... Need more equipment/more variety
- Leinster Ave playground - taken away playground equipment. Needs to be replaced. Other playground fine
 - Te Horo playground pretty basic - nothing exciting or interesting there
 - No adventure, not exciting, playgrounds made for babies, my grand-children are 9-10 yrs - Paraparaumu, Raumati Beach, Waikanae, Paekakariki. We had been to Levin, exciting playgrounds, nothing of that sort in Kapiti
 - They seem to make the swings very low, only okay for the real small little ones
 - Would like a better one like the one in Levin
 - Not enough baby swings anywhere
- 03 ... Safety concerns
- Paraparaumu Beach - safety matting is required around equipment. Child broke foot on spinning circle
 - Queens Rd, waterway, not safe, not rimmed. Need to have fence between it and play area. Waikanae Park one was good
 - Mazengarb Reserve needs fence - creek close by. Dangerous if have kids
- 04 - 18 Blank
- 19 ... Others
- Victor St/Queens Rd, no off road parking on a very busy road
 - Skate park, Ngarara Rd, kids just hanging round, intimidating, not well managed. Paraparaumu skate park on Marine Parade, again teenagers on bikes while 6 yr old tries to learn to skate
- 20 ... Don't know/no reply

Q3d Reasons why not very satisfied with passive reserves

- 01 ... Need more maintenance/upkeep
- Unkempt - Queen Elizabeth Park at Paekakariki
 - Otaihanga Domain needs mowing more frequently
 - Too much litter
 - Otaki River - people leave their rubbish. Beer cans especially
 - Not cut often enough and not enough rubbish bins. Reserve at Kenakena, Golf Rd no litter bin
 - Our beaches need grooming
 - Spread of weeds, don't do much - very little done about it. More vigorous control is what I want
 - Waikanae River - need repair from bulldozer tracks
 - Stormwater damage is left to the locals to do - leave the locals to do everything, litter etc. Effort is mostly for Raumati
 - North end of Otaki - entrance from main road is broken
- 02 ... Upgrading/improvement needed
- Otaihanga needs to be better drained to stop it getting so muddy after rain
 - Need an upgrade by the river - the one by Queen Elizabeth Park is better
 - Track down from Waikanae bridge to James Cook Park needs upgrading. Track undulates too much, difficult to walk
 - Down by the lagoons by Waikanae river mouth could do with some more picnic tables
 - Much yet to be done - first more planting, walkways, seats, facilities here and there - north end of Otaki. Needs seats and picnic tables. Needs a good sign visible from main road and improvement to the access
 - Needs some upgrading
 - Mazengarb Park lacks trees and anything developed
- 03 ... Need more reserves/losing areas
- Too few, too small, more money spent on sportsgrounds, no botanical gardens. Got nothing where older people can sit and enjoy
 - Need more, better reserves, not enough. Too little, they should expand it more
 - Peka Peka - turning a lovely area into a highway
 - Restrictive - need to be able to run dogs in more areas, including beach. Have to drive a great distance to let dog run without lead
- 04 - 18 Blank
- 19 ... Others
- They're spending all this money to promote insect and bird health and people don't get the opportunity to see them close up. They put all these things in reserves like Kapiti Island where public can't get to. If they put them on a mainland reserve people could see them more easily
 - Kaitawa Reserve - pine trees stopping native trees growing
 - They are removing stones from the river leaving big mud tracks - not good
- 20 ... Don't know/no reply

Q3e Reasons why not very satisfied with swimming pools

01 ... Needs upgrading/bigger pool

- Waikanae pool needs a face-lift. Generally run down
- Raumati pool needs upgrading
- One old shitty pool, absolutely disgusting, needs upgrading - Raumati pool
- Raumati pool not up to scratch, looking a bit tired, needs refit
- Not very modern
- Raumati pool could do with a complete overhaul
- Need uplifting to the new century
- Raumati one run down
- Too small - crowded
- Old facility, needs upgrading
- I would like to see the Waikanae pools covered, they would get more use
- Raumati pool needs a complete upgrade
- The swimming pool needs upgrading desperately. What we have is well maintained but far too small for the growing population
- Raumati pool pathetic - not up to other pools in region

02 ... Facilities need improving

- The Raumati pool is dingy and too cold
- Raumati pool is dowdy and dark
- Raumati pool - changing room inadequate, dingy dark area, too small and cramped, need better lighting
- Needs more light
- Raumati pool, too dark - lighting wise
- Raumati pool - dark
- Wet, cold concrete
- Raumati pool - don't like the way smaller pool is set, have to climb up into it. Would like it flush to the ground. Nicer surroundings, more comfy chairs, outside area - perhaps a barbecue there
- Lots of things not working

03 ... Lack of cleanliness/maintenance

- Raumati pool - hygiene is a major factor - filtration of pool inadequate
- Small pools at Waikanae are dirty
- Waikanae pool wasn't very clean
- Raumati pool is a bit grotty, the water is a bit murky, looks dirty
- Cockroaches in the water
- Waikanae pools - could have done tidy up, a general tidy up, changing rooms need looking at

04 ... Chlorine/chemical balance problem

- Raumati pool has very strong chlorine
- Raumati pool - chlorine quite strong
- Raumati pool smells of chlorine
- Raumati pool - chemical balance is wrong

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 05 ... Need more activities
- The Raumati pool is boring
 - Needs to be more interesting. All three need something
 - Raumati pools - no facilities out in the holidays
 - Raumati pool - no aqua jogging
 - Need a decent pool which covers minor sports
 - Pool extras e.g. toys missing - they keep the family room locked. No holiday programme and play toys not out
- 06 ... Need a big complex/an Aquatic Centre
- We need a big Leisure Centre
 - Appalling - non existent - need to build a big complex
 - Cater for more if better centre - Aqua type centre like Wellington
 - We need an Aquatic Centre
 - Need a good Aquatic Centre
- 07 ... Need better ventilation/hot/steamy
- Raumati a bit hot air temperature and needs better ventilation
 - Raumati pool - ventilation not good
 - Roof is too low at the Raumati pools so it gets very steamy
- 08 - 18 Blank
- 19 ... Others
- Waikanae pool closed early
 - Always close when water shortages especially in Raumati Beach
 - Raumati one - present Management leave a lot to be desired. Not welcoming
 - Was humming, not now - guy in charge is badly mannered and not managing, often not there
 - Bad service for the rates we pay
 - Disgusted with rules at Waikanae pool
 - Not happy with proposal to build huge swimming pool. Rather money go into water supply. Much more pressing issue
 - Cat wandering through office and sniffing food
- 20 ... Don't know/no reply

Q3f Reasons why not very satisfied with services provided at the District's libraries

- 01 ... Need more books/better selection
- Very limited selection of books over all areas including children's books and books my daughter needed to study. Need to liase with a library like Lower Hutt which is so much better
 - Lack of books
 - Otaki - can't get the book you want. Brought up from Paraparaumu, very frustrating
 - Waikanae library - had to get out book from other Council library
 - Need a better selection
 - More books needed, not enough selection
 - The books I wanted weren't available so I had to go elsewhere
 - Local library doesn't have enough books
 - Shortage of books
- 02 ... Old/outdated books/books in poor condition
- What books they have need updating and upgrading
 - Books too old
 - Not enough new books
 - Books are old - Paraparaumu
 - They need update - the section on gardening, especially about cacti
 - Quality of content - very poor standard
 - Lots of old books in Paraparaumu library
 - No new releases - need to get with it
 - Better turnover of books, seem to have been there for years and years. Need more up to date selection like Otaki
- 03 ... Layout is bad/hard to find books
- All three - layout is bad
 - Finding your way around Paraparaumu library
 - Paraparaumu badly designed ie big barn
 - They aren't clearly signed
- 04 ... Cost involved
- Any new books you have to pay for - unfriendly
 - Tried to get out book from other Council library and there was a cost attached
 - All libraries should be free. Must be free
- 05 - 18 Blank
- 19 ... Others
- Need to be open longer hours
 - Waikanae library doesn't have a late night
 - Quality of service - very poor standard
 - There aren't many computers for accessing the catalogues
 - Paraparaumu library - phone number not in phone book
 - Should be just a library, go there to get books, no need for a cafe
- 20 ... Don't know/no reply

Q4c Reasons why not very satisfied with the water supply

01 ... Shortage of water/restrictions

- Sometimes not enough of it
- Every year the water restrictions get worse
- Ran out last year
- With the water restrictions in the summer because of the lack of water to cover the new housing and growing population in the area
- Always restrictions
- The Council has not solved the water supply problem for 50 years, it's about time they did
- Dry season - water restrictions - inconvenient
- Never enough during summer
- Not satisfied during droughts, water limited. Hardly any water for household chores, gardens. Okay when raining
- Not sufficient, not adequate storage. Bothered by lack of water for garden during drought times
- Just not enough water, very inconvenient. Had to cart water up here from work in Tawa. If had known about winter shortage before moving here, would not have moved here
- Not much done in 25 years, not adequate at all, shortages
- Ongoing problem - no catchment system. Conserving water is inconvenient
- Council been tardy in finding a solution to water shortage, negligence really, over a long period - now people have to suffer water shortages
- Water restrictions, limited to use, ridiculous. Last summer used water for purely household use
- Restrictions - cannot use sprinklers every day. Could spend more money on water rather than on glossy magazines
- Got to be improved - bores put down for extra water - restrictions for gardens
- A lot of building but nothing done about water shortages, need to get quantity before more building done in area
- Supply of water - just get on with it. Put in storage for water e.g. take from river, add to water supply
- Not happy with hosing restrictions in the summer, something should have been done many years ago
- System needs to be upgraded so that we get a good supply of water during the summer months
- We always run out and every new Mayoral candidate says they'll do something about it and they never do
- Unsatisfactory being dependent on river
- Think money that went to Wainuiomata for swimming pool should have stayed in the district to build a water supply. Don't think bores will be adequate, needs to be retained in reservoir
- Basically shouldn't be having water restrictions. Just starting bores - secondary to current water supply. Council not growing with population growth
- Astounded how small river was. If bores work it will be fine. I have half acre garden
- It's time the Council did something about improving the water supply and we have a 4.5 thousand gallon patio tank that saves the roof run-off. Permits should only be issued to builders who are prepared to put in underground tanks to save as much water as possible instead of it all running out to sea
- None there at times over summer, dries up
- Inadequate - it rains a lot on the coast, should be storing that water in reservoirs

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

01 ... Shortage of water/restrictions (continued)...

- In the summer we have so many water restrictions - they need to sort this out. Other Councils don't have these problems
- No provisions made for the dry period, always rationing
- Don't have a constant supply of water. This has been going on for 30+ years. Don't like this dobbing in your neighbour business
- Inadequate - we pay rates and we were encouraged years ago to take out our bores
- None for gardens or baths during summer months
- Too many restrictions, I was better off with a bore 30 years back. Can't water my garden all throughout winter, sprinkler restrictions, time to have a dam at Otaki
- Not satisfied for summer gardening because they control it. Needs a decent supply
- Not being able to water my section cost me my camellia hedge
- I am rural, on triple feed, only get 1000 litres a day
- A bit down last year - \$5,000,000 could have gone for this instead of a library
- There is a water restriction - you pay rates, you can't use water. It was limited
- Year round restriction, not one. Needs to be sorted. Need a guaranteed supply

02 ... Poor quality of water/not clean/cloudy

- Require filter for drinking
- Good with information but quality poor
- Gives infection which gives rashes to the skin. They should look into it
- I get these notes to say the water has poisoned metals in it. These letters are from the Council. I buy in drinking water
- Quality could be improved
- Low levels of heavy metal when taps turned on
- Metals in water - got circular warning to run water for X minutes before using - my cats won't drink the water
- I have got a filter to be safe
- Always boil water
- Water not clean enough to drink reliably - have to boil first
- Water not clean, very buggy - have own filtration system because of this
- Need to run water in morning to clear residue in pipes
- Very brown and silty for a few minutes. Could be to do with old pipes
- Occasionally cloudy now, was good when we first came here 20 years ago. Sore point with me, I've told the Council
- The water was very cloudy last year - boiled it

03 ... Water tastes awful

- Taste of the water is disgusting
- Have filter on ours as tasted appalling
- Water tastes bad
- Funny taste, like metal - we buy bottled water
- Tastes horrible
- Tastes terrible, awful
- After rain water has awful taste
- It tastes horrible, tinny - doesn't make my beer taste very nice
- I fitted a water filter to improve nasty taste
- Tastes bitter
- Not very nice, doesn't taste nice

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 04 ... Chlorine/chemicals in the water
- The smell of chlorine is terrible, as soon as you turn the tap
 - Highly chlorinated
 - Buy my own drinking water because of chemicals in water
 - Over chlorinated water
 - Chlorine is in the water to the extent you can taste it
 - Tastes and smells of chlorine
 - The chemical flavour is too strong
 - Not happy with water being chlorinated and fluoridated
 - Don't like the taste of chlorine in it - only use it for washing clothes and dishes
 - Smelly chemicals in water
- 05 ... Low pressure
- Water pressure is a problem - lack of pressure
 - Water pressure lower in summer, not sure of reason for this
 - Poor pressure with lots of hoses on
 - Pressure too low
- 06 - 18 Blank
- 19 ... Others
- Leak, water in gutter in Sunshine Ave, even when dry weather
 - Needs more maintenance
 - Live in cul-de-sac, water pipes need to be flushed out every three months but this isn't done. Have phoned 2-3 times asking for it to be done and no one acknowledges the phone call
 - Not happy with drilling for bore water, it is a waste of money
 - Have terminal cancer and daughter supplies special distilled water for me
 - Do something decent. Don't want boring holes in ground
 - Seepage from bores. Salt water will get into bores as close to the sea
 - Should harness Waikanae River
 - Failed in the planning - hopeless, couldn't run a Sunday School picnic
 - Council's management of water in general
 - Appalling the management of water supply
 - Water meters - against them
 - Not good enough! Should have a big pond like in Sri Lanka where lilies and fish swim in it. Need a huge tank to supply water
- 20 ... Don't know/no reply

Q5c Have you done anything in the past year to save water?

01 ... -

02 ... Used less water in the garden/recycled water on garden

- Not hosed garden as much
- Water garden infrequently
- Careful when watering garden
- Water garden on "even" dates
- Don't water the garden very often, rely on the rain
- We have a timing clock for watering the garden
- All our slops go into separate container for garden
- Stopped watering the garden regularly
- Put plants in pots to save watering whole garden
- Easy on garden, sometimes don't even water garden on days you are allowed to
- Use the sprinkler less, water garden less
- Garden hosing kept to a minimum
- Don't use hose for watering the garden, instead use bucket
- Observed sprinkler restrictions
- Use the water from dehumidifier for the garden
- Use washing machine water for garden (x 37)
- Use shower/bath water for garden (x 20)
- Use kitchen waste water/dishwater for garden (x 7)
- Collect rain water/tank water for garden (x 17)
- Use bore for the garden (x 12)
- Don't water garden/don't water garden in summer (x 24)
- Don't use the sprinkler (x 10)
- Use mulch/garden mulched and not watered (x 11)
- Changed plants that suited dry conditions (x 6)
- Hand held hose for garden (x 3)
- No garden (x 3)
- Recycle water for garden - unspecified (x 6)

03 ... Used less water in the house

- Careful with household use
- Household conservation
- Run shallow baths
- Low baths for the children
- Don't have tap running, use bowl of water for washing veges
- Vegetable washing minimum
- Don't use overly much water in house
- Watch use of water in house
- Save what I can in the home
- Washing machine - front loading, less water
- Turn tap off while brushing teeth (x 16)
- Shower instead of bath (x 15)
- Shower/bath less (x 11)
- Shorter showers/stop shower to soap, turn it on to rinse (x 14)
- Share bath/shower together/bath kids together (x 8)
- Use less for washing/wash less/do washing every second day (x 9)
- Full loads of washing (x 5)
- Use less doing dishes/dishes once a day/use dishwasher less (x 10)

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 04 ... Kept to water restrictions
- Observing restrictions
 - Follow the conservation rules
 - Keep to restriction days
 - Abide by restrictions
 - Always have restrictions in mind
 - Keep to the water restrictions imposed by Council
 - Follow guidelines issued at the time
- 05 ... Use bore water
- Put down a bore
 - Put in bore 10 years ago
 - We bought this property which had a bore but not pump so we purchased a pump
 - Use water bore instead of relying on town supply
 - Own bore on property
 - Have own bore with hand pump
- 06 ... No leaking taps/repair dripping taps
- Made sure no leaky taps
 - Getting leaking taps fixed
 - Adjusted dripping taps
 - We check taps don't drip
- 07 ... -
- 08 ... Don't wash the car/less car washing/don't wash car at home
- No car washing
 - Cut down on washing of car
 - I haven't washed the car for ages
 - I don't wash the car as often
 - Don't use hose to wash car
 - Use bucket when washing car, not hose
 - Bore water to wash car
 - I wash my car at a friends in Lower Hutt
 - Don't wash car at home
- 09 ... Flush toilet less frequently/dual flush toilet
- Don't flush every trip
 - Don't flush the toilet every time it's used
 - Flush infrequently
 - Don't flush toilet when urinated
 - Reduced our toilet flushing
 - Use the laundry water to flush toilet
 - To conserve water cistern for toilet half flushes
 - Dual flush toilet system
 - Have a low flush toilet
- 10 ... -

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 11 ... Collect rainwater/have water tanks
- Save rainwater off roof
 - Have had grey water holding tanks fitted, they are full at the moment
 - Use rainwater tank
 - Have own tank
 - Catch rainwater
 - Have a tank, store water under the basement
 - Installed three tanks, one for garden, one for drinking, one for laundry
 - Downpipes into buckets for water
 - Improved our water supply by having a tank which catches rain-water, extra water from roof during drought period
 - Have a 5,000 litre tank of water under the stairs. New buildings should have rainwater tanks and given a subsidy to use it
 - Stored water in tank as relief measure
 - Tank on roof, rainwater goes into it. Not letting this rainwater go to waste
 - I saved water in containers
 - Has rainwater supply
 - We have our own 3,000 gal water tank so we should be allowed to pay less rates
- 12 ... Recycle water (use unspecified)
- Reuse water from washing machine/save washing water (x 9)
 - Showering with buckets to collect water (x 6)
 - Use less - recycle
 - Used less water - recycling. Practical way of saving, commonsense
 - We always reuse water
 - Often do recycle
 - Recycle bath water
 - Used buckets and conserved water
 - Buckets of water
- 13 ... Don't waste water (unspecified)
- Generally careful with water use
 - Try to conserve as much as possible with shortage
 - Just use very sparingly
 - Conscious of water anyway
 - Very conservation minded
 - Am aware of water situation and watch how much water we use
 - Cut down on water usage generally
 - What water we do use is used carefully
 - Not running water needlessly
 - Don't leave taps running
 - Careful not to waste water, don't leave taps running, only use as much or as necessary for chores
 - Don't run taps
 - More aware of how limited water is
 - Generally water conscious
 - Just cut back general use and no wastage
 - I have always been careful with water, have been brought up that way being in the countryside
 - Try to be economical all year round bearing in mind it has to come from somewhere and it has to be paid for
 - Lived on a farm when I was growing up, that made me conscious of saving water so I'm always conscious of how much water I use

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 14 ... Don't use much/not home much
- Don't use a great deal of water
 - Don't consume much water
 - Don't stay in NZ during summer
 - Leave town
 - Have apartment in Wellington, take care of most water needs there
- 15 - 18 Blank
- 19 ... Others
- Buy drinking water (x 3)
 - Just filled bottles with water in case of an emergency (x 3)
 - Limited use of the hose/don't use hoses - unspecified (x 3)
 - Didn't wash the house this year (x 2)
 - Cold water for washing
 - Don't use the hot tap
 - Water in evenings
 - Seepy hose saves water - like a rubber tyre
 - Save because of electricity - against water meter
 - Use low voltage appliances
 - Tired of bureaucratic arrogance with water restrictions independent of flow. Why restrictions with flooding?
 - Somerset Retirement Village - the tank for the hot water is too far from the tap outlet
- 20 ... Don't know/no reply

Q6b Other issues concerning the Kapiti Coast District Council

- 01 ... High rates/increases/too high for services received
- Rates are too high and always going up - freehold since I have been here (23 years)
 - Severity of rates - too high. They go up every year - too much
 - Rates rises continually and we don't see the services up in Otaki
 - Rates, they are overcharging, we see nothing for our rates in the bigger picture. The increasing rates is pretty poor
 - Kapiti Coast has highest rates but worst served - don't look to the future
 - Rates are getting too high
 - Was very concerned when read in Observer the 5 year plan and Waikanae rates are going up quite a bit more than anyone else - 3% then 11% the next year. Don't understand why they need to go up so much more than other parts
 - Rates - need to adopt a different system for deciding on rates
 - Rates - system here is quite unfair, it's based on land value and when values increase even modest properties pay exorbitantly high rates - don't see the return for them in Paekakariki. Needs to be capital value, that's why we're taking the matter to court. Have a friend in Paraparaumu with large section and half million dollar house and my rates are higher than his and he gets more services. My house is modest - \$65,000 and land is \$200,000
 - Otaki - very high rates since amalgamation
 - Why don't we get interest if we are in credit with rates paid by direct credit? They are quick enough to charge us interest if we are in arrears a day or two
 - We've lived on the Coast for 40 odd years - these new people coming into the area should be paying more rates than us
 - Rates too high for what you get
 - The rates - they seem to go up every July - time it stayed static
 - Against rate increase to Retirement Villages
 - Rates are high considering services provided
 - Feel I'm not getting value for rates
 - Wish they'd stop putting rates up
 - They're rating us over and above our normal rates for the flower gardens in Mahara Place and they are going to rip these gardens out
 - Listen to public - rating for residents, Councillor non supportive
 - We pay rates and get no services in Te Horo - this needs improvement
 - Don't get much for rates as rural property
 - Take a place like Masterton, pay half the rates for better amenities

02 ... -

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 03 ... Need alternative route between Paraparaumu and Waikanae
- Main road between Paraparaumu and Waikanae is too congested. Need alternative road to Waikanae. Waikanae not far away but takes ages to get there
 - Make the road between Paraparaumu and Waikanae urgently to get people off main road and ease congestion
 - Council should continue plans to set up Western Link Rd across to Waikanae
 - More roads, only one road between Waikanae and Paraparaumu - need another road
 - Rooding - main highway congestion, need Western Link road urgently
 - They should get Western Link Highway sorted and encourage less cars
 - Need better support for Link between Paraparaumu and Waikanae from Council
 - Waikanae - Link Rd - when will it be ready?
 - Delays in decision making - bridge access Waikanae/Paraparaumu
 - Need a second bridge between Paraparaumu and Waikanae as an alternative route instead of just down the main road
 - Get another road or bridge across the Waikanae River urgent
 - Another bridge over the Waikanae River
 - I go to Tawa four times a week and it is a circus - Link Rd needs to happen
 - Western Link Highway, bridge off Weggery Drive or other bridge over river
 - Need Western Link Rd, taken 14 years and still not done it - bought the land!
 - Second highway between Paraparaumu and Waikanae - a good idea, would divert a lot of traffic off SH1
 - Scared to put the Western Link Rd in, in case they upset somebody
 - Council is doing nothing about road access from the hill. Need alternative outlet - Western Access Road has been on the agenda since 1973 and still nothing done - no visible progress
 - The Western Link Rd between Paraparaumu and Waikanae has been delayed again, even though it was one of the Mayor's prime promises at election time
 - Traffic problem - congestion between Paraparaumu and Waikanae - need second route to Waikanae instead of having just one highway
 - Road to Waikanae - lack of movement, talk but no action - peak hour traffic
 - Bridge across Waikanae River - just a bridge, forget the Western Link Rd, want a bridge
 - Link Rd between Otaihanga and Waikanae - traffic is heavy. There has been no improvement over the years
- 04 ... Transmission Gully needs to go ahead
- We need Transmission Gully badly
 - They should first deal to the four lane Coast Highway and then go ahead with the Gully route
 - Talking about 4 lanes between Pukerua Bay and Waikanae but that is not a viable option. Was vetoed on environmental grounds 20 years ago so will have to be Transmission Gully
 - Motorway, Transmission Gully - long overdue

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 05 ... Other roading/traffic flow/control issues
- Roothing needs to be reconstructed. More bypasses necessary, lights or roundabouts
 - Lack of ability to solve roading problems
 - When are they going to put road between Richmond Drive and Peka Peka?
 - Connecting Waikanae to Peka Peka to take traffic off motorway - appalling, residents were not consulted, it's not going to help the traffic flow
 - Roothing - congestion. Traffic lights in Waikanae slow down traffic - not well synchronised
 - The intersection of Rimu and Raumati Roads need some sort of traffic control
 - They need to push to get the main highways improved
 - We are on a dangerous, narrow road
 - Speed on Matai Rd
 - Roothing - highways congested all the time
 - Road access at the Waikanae School needs to be looked at
 - Roads - traffic problems - ease congestion by upgrading roads - in the pipeline
 - Roothing - internal roading Raumati - Paraparaumu roading network under-sized. Need better arterial roads which carry more traffic
 - Slow with upgrade of Mahara Place
 - Roads - State Highways, peak times, terrible
 - Need to look at roading in Paraparaumu - roads are too narrow, two cars cannot pass at the same time. General - lot of traffic going through, two cars cannot pass, one car has to stop to let the other one go. Speeds getting terrific, 100kph - Guildford Dr, Council putting as police problem
 - Arawhata Rd comes off Kapiti Rd - needs lights to control traffic
 - Poor upkeep on roads e.g. Kapiti Rd, not wide enough. Overall Kapiti roads need to be upgraded
 - Kapiti Rd has a lot of traffic early morning and after 5pm making it hard to turn into your homes
 - Kapiti Rd - so much traffic, like Russian Roulette, have to take gap, quite dangerous
 - Traffic on Kapiti Rd - a lot of hold-ups. Always busy, peak hour very bad. Also roundabout at Rimu Rd
 - Regarding traffic through Kapiti District and traffic delays SH1
 - Kapiti Road has high volume of traffic and alternative way needs to be looked at
 - Roads not kept up e.g. Kapiti Rd, not wide enough. Overall Kapiti roads need to be upgraded especially parking of vehicles on both sides of the road
 - Roads, State Highway, congested, always accidents. Move into 21st Century
 - Put in more roundabouts
 - The new seal in Raumati Rd and Matai Rd was rather wet and made a mess of cars. I wasn't impressed
 - Roothing - they are Bozo's - spending our money when they don't know what they are doing
 - Traffic on SH1 - less congestion on weekends and public holidays - do something
 - Roads are appalling
 - The exit from Elizabeth St, Waikanae to SH1 - double lanes
 - Uncontrolled intersections - Gray Ave/Paraparaumu Beach School intersection
 - McKays Crossing needs fixing
 - Need more than one access way to Wellington
 - Do something about traffic congestion from Otaki to Wellington

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

05 ... Other roading/traffic flow/control issues (continued)...

- Road into Wellington needs to get faster. People are now moving back to Wellington because commuting takes too long. Stop developing new land and spend money on roading
- Roads between Paraparaumu to Wellington e.g. traffic congestion
- Roothing to Wellington needs improving
- Have different access, extending highway connecting Wellington and Kapiti, a secondary system
- Disappointed at the extra cost of the roading at Lindale on SH1

06 ... Footpaths need attention/lack of footpaths

- No footpaths
- Moana Rd has no adequate footpaths. Wasn't repaired well, school children use it
- Moana Rd - footpath on one side, not on other
- Kapiti Rd - footpaths not maintained
- Would like a sealed footpath on north side of Ngapotiki St as my daughter walks every day
- Poor maintenance of footpaths around the golf course area in Paraparaumu
- Footpaths are bad in Otaki
- Footpaths need fixing around Atmore Ave, Otaki - one side okay, other side dreadful
- Pavement ends before my house - Ames St, Paekakariki
- Some footpaths need tending to e.g. Domain Rd, Otaki, on Domain side
- Some of the footpaths here are a disgrace, very uneven - when walking from Domain area down to New World - Waerenga Rd, on left hand side, up to shops
- Footpaths need to be on both sides of the roads
- Footpaths need attention, uneven - Arawhata Rd. Have had a few falls
- Footpaths need repair - not looked after by Council
- Dale Rd - no footpaths on one side and no gutters - other streets were okay but replaced footpaths anyway
- Many roads in Raumati have no footpath or only paved on one side
- Footpaths in Bermuda Grove in terrible condition
- Shocking footpath in Raumati Rd
- Menin Rd, no footpath outside some houses
- Rimu Rd/Kapiti Rd - footpaths only on one side of road. Need footpaths on both, dangerous, inconvenient
- State of the footpaths for example in Ihakara St, needs repairing. We contacted the Council but nothing has been done
- Footpaths are disgusting around Matenga St - only paved on one side, potholes etc
- Deep holes near my gates and no footpaths. Needs attention - 1km from town
- Footpaths with holes and uneven
- Plan to put in pavement, Rahui Rd - people wrote to Council about this and no one contacted or acknowledged - ongoing issue, drawn out, eventually will be resolved - we hope
- Footpaths - being lame, very difficult to walk - Mill Rd. Absolutely dreadful
- Very poor footpath, hazardous - Dale Rd, Raumati - tripping over, potholes. Need a new one
- Footpaths by Pak 'N Save, Raumati - trucks park there and ruin the paths. Bad for mobile scooters. The trucks dig up the paths
- Otaki footpaths - do one side in concrete but other side rough and ready - all of Otaki area. Need to do both sides
- More could be done to fix footpaths at railway end of town - weed spraying of footpaths could be done more regularly for moss

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

06 ... Footpaths need attention/lack of footpaths (continued)...

- The pavements need upgrading - vegetation growing, overhanging from peoples places over pavement. Pavements need maintaining
- Trees growing over footpaths, owners of properties don't keep them cut, makes it dangerous for walkers
- One thing annoys me and it's the responsibility of Council - vehicles parked on footpaths. I don't use a mobility scooter but walk round streets and see this numerous times every day. Would be impossible for mobility scooter to use footpath or a woman with a pram. See same cars parked on footpath day after day, month after month, every street, all day throughout Paraparaumu - surely Council could have someone check on this. See Council vehicles round streets all day long, they could take registration numbers of vehicles illegally parked and pass it on. It wouldn't take any extra money

07 ... Delay in solving water problem/on-going shortages/restrictions

- Need to implement a system to have spare water for when the river dries up
- The Council should stop researching and get on with solving the water supply
- Water issues need to be resolved
- Water supply - ongoing problem
- Council should look at storage ponds or dam to improve our water supply. Problem has existed for over 60 years. Mentioned to Lions Club 40 years ago, river dried up. Need dam (Reikorangi), natural fall, doesn't need a pump
- Progress needs to be made on water supply
- Water problem is a hell of a problem. Needs water reservoir. Pay rates - make it right
- Real action needs to be taken about the water supply, stop procrastinating
- Water - you plant your garden in October, you spend all this money on plants just to have water restrictions put on - I pay my rates and should be able to water my garden
- Summer water shortages should be fixed fast - going on far too long
- Water conservation problem - need more innovative solutions from Council
- Water supply not continuous and water restrictions imposed in winter when water is plentiful
- I'm disappointed in their water solution, they should have put lakes up in the hills like the ones for Hutt Valley. Their argument is it would be an earthquake risk but the Hutt Valley ones would be more of an earthquake risk and they've been there for years. They're spending millions of ratepayers' money on consultants and getting nowhere. It's been going on for 20 years
- Water supply - lots of talk and no action
- Have great deal of dissatisfaction with them not getting cracking on water supply to cover usage during the summer months. They say they've got it covered with this bore system but don't think it will work. Don't seem to get any unity amongst Councillors on what to do. They're not going to get resource consent for bore. Think it's just a ploy to get them re-elected for another term
- Water storage should be high priority - existing reservoirs are earthquake risk
- Storage ponds needed, not bores
- I believe the Regional Council should be responsible for solving our water problem because I believe the cost is too prohibitive for any District Council to be responsible for

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

07 ... Delay in solving water problem/on-going shortages/restrictions (continued)...

- Water situation - they have procrastinated for years with each succeeding Council doing nothing concrete about it. It's time to take the bull by the horns - use the bores at Waikanae, not for drinking and connect to Wellington supply. Going to cost such a lot now, should have done it years ago
- The problem of the water system hasn't been addressed. Needs to be addressed by someone with a bit of guts
- Water - not reliant on Kapiti supply, I have a bore, lack of progress
- Water - putting something in place now, no meters. Need to have communication with Waikanae, why can't we pipe from Titahi Bay to here like Wellington?
- The state of the water problem. They should sack the people who are procrastinating over this and bring in some intelligent people to get a result, although I know they are hard to find
- I think they need to improve summer water supply - the Council seems to spend more time fighting about it than fixing it. Lots of money spent on "working out costs", nothing actually done

08 ... Problems for pedestrians/crossings needed

- Need pedestrian crossing across Kapiti Rd, near Retirement Village
- Put in more pedestrian crossings in Kapiti Rd at the end of Te Roto Drive
- They need to put in some pedestrian crossings in the area between Coastlands and Raumati School
- Pedestrian crossing at Ocean Rd (Kapiti Beach) is needed to help elderly cross the road
- Pedestrian crossings around Coastlands - can be dangerous to pedestrians
- Don't cross road as slow - because of traffic

09 ... Lack of progress with sewerage system/needs attention/no sewerage

- The sewerage system is still hopeless even with all the money spent on it
- Pay rates - have septic tank
- The whole issue of sewerage at Paekakariki because of septic tanks
- Deal with sewerage problems
- We should have lower rates allowing for the fact that we pay our own sewage clearance costs for our septic tanks
- Sewerage - need a new plant and get it right. Why do we have something that has not worked around the world - why do we have to pay for consultants' mistakes?
- Couple of times in last 3-5 years I contacted Council about putrid sewerage system - usually happens in evening when having barbecue. The Council say they have a revolutionary treatment system, so it says in the paper
- Sewerage - the town is growing and don't have the facilities for the growth
- Waste water programme

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 10 ... Rubbish disposal/collection/recycling
- Have to pay for garbage bags - why are bags not part of Council services? Also recycling - don't promote it enough. Believe can put out paper with rubbish but not promoted. Should have days when people can put out everything - would prevent dumping
 - Kapiti Council should listen more to the Paekakariki Community Board - we could do with roadside recycling for Paekakariki like other areas
 - Require recycling collection
 - Rural property - we have to pay for refuse collection
 - When they collect the rubbish up in Auckland, they have a separate thing for plastics. I feel they need that here
 - Compost recycling still not working to my knowledge
 - Upper Hutt subsidises wheelie bins for ratepayers, why can't our Council do the same?
 - The refuse dump - most disgusting place I have ever visited in my life. Workers more interested in hunting through the rubbish for perks instead of clearing area to allow cars to park. Heard today they are opening a recycle centre - that should tidy it up a bit
 - Council should have the option of wheelie bins for households with help with the cost
 - Nuisance having tip closed
- 11 ... Areas neglected/left out
- Paekakariki could do with more representation
 - Don't see the return for our rates in Paekakariki - it all goes to other areas
 - Otaki has lost its heart since amalgamation - lost out on deal
- 12 ... Improve beach access
- There is limited access to the beach, this needs to be improved
 - Access to Paraparaumu Beach - people are destroying the dunes as there are no proper access steps. Existing set of steps not even signposted
 - Access to Paekakariki Beach - more work needed. Residents dislike the rocks to the foreshore around the walking steps and visible aspects of the rocks not nice
- 13 ... Need more maintenance/upkeep
- Mowing of berms should be done by Council
 - Mow rural berms more regularly
 - Far too much blackberry and gorse allowed to run wild
 - The amount of blackberries and gorse and nobody seems to care. If the Council cleaned up the noxious weeds I'd be a happy man
 - Manufacturing, industrial areas left untidy
 - They could sweep the roads more often
 - Road sweeping - Rosetta Rd, Raumati, lots of rubbish. Have noticed Council don't clean up after themselves, mess left on the embankment
 - I think the streets, walkways and areas could be kept cleaner. I have lived here a long time but the area is just not as clean as it should be
 - Live in a street by a railway line - drain needs cleaning up, messy. Piece of berm should be mowed. My street needs tidying - Pehi Kupa St particularly
 - Beach is an awful mess - logs and twigs everywhere
 - Streets of the town not clean, look unkept, it used to be a Grade One, now would be Grade Three
 - The creek outside my place could be cleared more often because of flooding
 - Waimea Stream gets clogged often

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 13 ... Need more maintenance/upkeep (continued)...
- Would like them to clean the gutters more frequently, particularly in Autumn
 - In Rimu Rd the stormwater drains need more street sweeping as they block up and flood the street in storms. Also local creeks and streams need more maintenance
 - The little stream that runs through our property in Mazengarb Rd could do with clearing more often
 - The Toi Toi across the road from where I live is a real mess and the Council doesn't come and clean the gutters
 - When walking from Domain area down to New World - Waerenga Rd, on left hand side up to shops, there's lots of rubbish in gutters in that area
- 14 ... Inadequate street lighting
- We're right on boundary, no street lighting
 - I live at the end of street and there is only one street light over the road and down a bit - Ames St. Would like more lighting
 - Paekakariki needs better street lighting e.g. Ames St
 - Streets require more lighting
 - No lighting - only 1km from town
 - Street lighting at Marine Parade and along Marine Parade not working and need more
 - Our street lights in Peka Peka were out for two weeks recently
 - Lighting in Paekakariki is poor - walk at night and it is too poor to see. Not in any one place but everywhere. Feel unsafe at times
 - Valley Rd, town side - new lighting put in along road up to Ruapehu St but not connected. Been done for six months
- 15 ... Continued growth of area with inadequate infrastructure/essential services under pressure
- A lot of building consents are being signed but there are not the facilities available to cater for these - water, etc
 - Don't overpopulate with housing - increasing strain on water and sewerage system
 - Amount of houses going in puts pressure on everything like water, sewerage, roads - large amount of new houses going in
 - Allowing all the additional subdivisions without proper planning for sewage and water
 - Consideration to the services provided with growth ie water and sewerage problems - relative to growth it doesn't keep up
 - As a ratepayer concerned about building houses here when they have not resolved the water problem
 - Can't understand why development can go ahead without own water supply and septic tanks. Too much development - question wisdom of Council
 - Too many building permits, increasing water demand
 - Until the water problem is solved they should stop issuing building permits for more housing
 - Development without having services to sustain it

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 16 ... Houses to have water storage tanks
- Council should have a programme to encourage ratepayers to install water storage on their property so they have water other than from piped water
 - Could Council supply rainwater tanks to help water supply?
 - If going to have more buildings, would say new houses should have a tank to collect water off roof. If they were to say to me we're not going to put rates up but you are going to have to have one of those green tanks that would solve the water problem and we would have water to water the garden
 - Don't understand why there's no water tank when building new houses
 - All the new housing being built should have to have water tanks for roof run-off automatically included to get a permit
 - Larger houses could have tanks
- 17 ... Public transport issues
- Public transport scarce to Paraparaumu area
 - Would like bus service to go up Parata St to the end
 - Live in Waikanae on a hill - there was a bus, they just stopped it. No one knew about it so took it off and it's wrong. They should have done advertising. Want the bus and then we would not need more parking at the shops
 - Better rail
 - Electrify train to Waikanae
 - Should have train service to Waikanae
- 18 ... Issues concerning dogs
- Very high dog registration costs
 - Dog control - seems very little of it. Had to ring up Council and complain about dogs at north end of Waikanae Beach - Field Way and William Street
 - Stop harassing good dog owners and deal with the bad dog owners
 - Keeping dogs on leads and control dog excreta
 - Dog control - dogs not under control, fouling the footpaths
 - Control of dogs - nothing gets done. I have complained several times - central Paraparaumu area. A new ranger has been employed so things may improve
 - Dog control needs to be revised - need to be more friendly and promote rules regarding the control. Can be intimidating
 - Dog - have been told they shouldn't urinate
- 19 ... Youth problems/not enough to do
- Not much entertainment for the youth which I feel contributes to drug use and misadventure
 - Racing and burnout with youths is a problem on weekends
 - There doesn't seem to be a lot for kids to do - don't seem to have a lot to keep them out of trouble
 - More Council funding for young people
 - More things for the youth to do - late teens. More entertainment so they don't hang round the streets so much
 - Lack of facilities for youth - for kids over 15 - 19. Would like skating rink, music events. Not one location on one night, a couple of events going on regularly. Youth aid - this does not exist here in Kapiti. Youth at a loose end
 - Not enough community and youth activities organised
- 20 ... Swimming pools
- Why doesn't the Council pay for the lifeguard that they insist is needed at the Raumati Pool for school swimming lessons? We never used to need one
 - Building of Aquatic Centre at end of Awatea Ave to go ahead
 - Need Aquatic Centre

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 21 ... Parks/recreational facilities
- Park needs fencing - Queens Rd, Waikanae
 - Parks and recreation - need to be a lot better overall in KCDC
 - Should be rubbish bins provided in public parks
 - Small park by Leinster Ave - part of a road reserve - slide etc broken but not replaced. Only swings there
 - Skateboard park needs monitoring - not safe for kids as louts hanging around
 - Some fields need more maintenance e.g. Mazengarb Rd and Paraparaumu Cricket Club in Whyte St
- 22 ... Town planning/appearance of area
- Forward planning, need to plan for 20 years, not 4 - 5 years
 - Am dead against them splitting up sections and putting three or four houses where formerly there was one, making 400 square metre sections as in Te Moana Rd. Making ghetto out of area. Also relocated homes not finished off to compliance standards - Freyberg Cres. Had to ring up Council about one that had no sewerage and Council didn't realise that
 - General new housing development to retain green areas
 - Opposed high level housing and new subdivisions encroaching on green areas
 - Stop developing new land
 - Vast building development happening here where I live, Leinster Ave - no consultation with residents, no idea what is going on
 - Very disappointed with the planning process, building, resource consent, no control over the building, expensive
 - Consents for building are very difficult to sort out - Council over bureaucratic
 - Building regulations - too much red tape and costs
 - New facilities planned, could cost ratepayers a lot more
 - Centre of a town - NO TOWN CENTRE... Only the shopping centre at Coastland, not much of it as a Town Centre
 - Revamp of main mall in Kapiti (Paraparaumu Shopping Centre)
 - Need a supermarket in central Paraparaumu
 - Town planning - Kapiti Rd should be beautiful but has been industrialised
 - Along Kapiti Rd by airfield the new businesses look a mess, no order, lets the area down, shed and lean-to's
 - Beautification - lacks trees and gardens all the way up the Coast, all you see is buildings
 - The approach into Paraparaumu along Kapiti Rd is so bleak - needs some trees planted down there to make it more interesting, it's not very inviting - also along the foreshore from Paraparaumu to Raumati, some planting there would make it a lot more attractive
- 23 ... Poor Council performance (excluding mentions in roading, water supply and sewerage)
- Younger Council members to be on Council (x 2)
 - Promoting the area - Council lacks enthusiasm
 - Needs to be promotion programme for Kapiti - Council not pro-active
 - New Council needed that will work for the community and not themselves
 - Would like to shoot half the Councillors. Alan Milne is a good Mayor and staff good but elected Councillors more interested in own agendas than working for community
 - They don't make decisions, they muddle along - not the least decisive
 - The Mayor is too highly paid and doesn't do enough work
 - Applied for grant, not told when hearing was to be. Council need correspondence logs, letters about hearing not received by all 4 people who applied for grant, therefore no applicants turned up at hearing then reported in newspaper that residents didn't turn up

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

- 23 ... Poor Council performance (excluding mentions in roading, water supply and sewerage) (continued)...
- More unity
 - Council not working well together - it was reported in the papers that Councillors were arguing in public and stormed out of public meeting
 - Council takes too long to reach decisions, not enough action
 - Councillor has done her turn - time for her to back off
 - Indecisive, too many Councillors
 - How in touch are the Council with people? They seem distant, they should liaise more
 - Not businesslike enough - could be better people on Council, lot of people of same opinion
 - They do too much business in privacy - Council is a public body and should be accountable to the public who put them in position of guardians of whole community. Too much business done behind closed doors for 'commercial sensitivity' which should not be part of Council criteria. Council should be for general public
 - Slow with resolving land issues
 - The whole structure of the Council itself needs to be improved in a big way
 - Too many Councillors are knockers
 - Councillors should have some skills other than time on their hands. Some Leadership needed on the Council
 - Councillors past use by date and should not stand for re-election
 - Sack the Council
 - Mayor is more involved socially than for ratepayers. Very disappointed in Council, all away on holidays during winter - pull your socks up old boys!
 - Stop fluffing around, Council need to make the hard decisions and get on with things
 - They're spending millions of ratepayers money on Consultants - getting nowhere. It's been going on for 20 years now
 - Council seems to be the least active in NZ - feasibility studies are a waste of resources
 - Wasted money - needs to be spent in the correct manner
 - Draft District Plan - poor colour printing, not necessary, waste of money for ratepayers. People interested should look on the Internet
 - Last publication - "Choosing Your Future" - expensive publication, not really necessary, seems to be self praise
 - Reduce Council's wages
- 24 ... Airport issues/rezoning
- Airport rezoning should not have been approved by the Kapiti Council
 - Airport - don't issue a zoning permit
 - Airport issue resolved. Dissatisfied with sale process especially rezoning of the airport land
 - Airport land which has been gifted is being made a profit on and is immoral
 - Allowing rezoning of airport land is totally inappropriate. It was supposed to be maintained as secondary airport but has been run down so it can be sold for housing. It was never offered back to original owner
 - The land issue by airport is my concern. I feel there is a grievance there for those who originally owned the property
 - Airport issues sorted out quickly - been going on for years

25 - 27 Blank

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

28 ... Positive comments made

- On the whole do a good job
- Grateful for a good bus service
- Fairly happy with Council
- Graham does lawns and parks and keeps everything just wonderful - commendation from me
- I'm happy with Council at the present time as opposed to the Government
- The Kapiti Coast "Choosing Your Future" community pack - the consultancy work they are doing on the district asking for submissions by end of the month. Done a very good job soliciting community input and the effort they have gone to to get that community input is commendable
- Pleased they appear to be addressing the water shortage problem
- Like the idea of the new ecological Council building. Costs more but better in the long run. Council environmentally aware

29 ... Others

- Against abolishing Community Boards and attempts to move from the Ward system
- Should go back to the old system of individual Councils such as Otaki Borough Council instead of all being lumped together as Kapiti
- Disappointed after last survey that they wanted to get rid of the Community Boards. They took no notice of us
- Miss Council office being in my area (Waikanae)
- I have the feeling re the licensing of prostitution that the Council are acting like super moralists. They're trying to circumvent the law and that's not their job. The Council has a duty to carry out national legislation, not to circumvent it
- Disgusted with their attitudes about prostitution, need to get with times, a bit on the back foot with moral issues
- Prostitution should not be in urban areas
- Moana Rd water lingers on side of road, water splashes
- Something should be done about the lampposts
- Curious about overhead wiring - other areas have underground wiring
- More books in library
- Link Rd only benefits business people
- Western Link Road not needed, will cost the ratepayers too much money. The problem should be solved by Transit by making a four lane highway
- Toilets at the river reserve locked at the weekends when need is greatest, most visitors
- Co-operated recently in survey of water flow from bores and they took sample of bore water to analyse and were going to get back to me. That was a fortnight ago and have heard nothing back
- Xmas was very poor in the way of decorations. Didn't seem to be a lot of effort put in to making place look christmassy
- Needs a rural area for families to meet
- The walkway, cycle tracks - can see trouble brewing over landowners upkeep of private land - only in draft form - no funding available - ramifications showing - own land affected
- Walkway (Amohia St) Brandts Lane next to old Motel - use our private driveway instead of the walkway. Should do something about it. They leave old area after goods were stolen, cause of prolonged use of our driveway
- Future plan book gobbledegook, PC nonsense, need to look at grass roots, important issues... (think they are talking about "Choosing Your Future" book)
- Concern that PC is over observed because of a series of changes at Mayoral level

Kapiti Coast District Council - Residents Survey May 2004 - Appendices

29 ... Others (continued)...

- They need better management of Lady of Lourdes statue. Lot of vandalism, theft of property and feel signage and fencing needed so people use the correct path
- 91 Golf Rd comes between 93 and 95 - all deliveries and ambulances
- Need infrastructure to support industry
- Street lights all on in the afternoon - Paraparaumu shops - waste of rates
- About time the Council had to use private contractors not the Council workers. All work should be put out for tender
- Their fees, they charge for everything and the charges are exorbitant

30 ... Don't know/no reply