

OIR: 2425/1406

16 July 2025

[REDACTED]

Tēnā koe [REDACTED],

Request for Information under the Local Government Official Information and Meetings Act 1987 (the Act) (the LGOIMA)

Thank you for your email of **24 June 2025** requesting the following information:

I would like to know over the past 5 years how many complaints you have received about aircraft operating over the area forming a box between Te Horo Beach, Te Horo township and the Otaki river.

Ideally this would contain the nature of the complaint, i.e Noise or Low flight and also outcomes of any complaints however number of complaints broken down by calendar year will suffice

Council records show one customer service request in the last 5 years. A copy of this request is attached.

The personal details of some individuals have been withheld from the information provided. The decision to withhold this information is made under section 7(2)(a) of the Act which allows for Council to withhold information in order to protect the privacy of natural persons. I am satisfied that the withholding of this information is not outweighed by public interest considerations in section 7(1) favouring release.

You may also wish to approach the Civil Aviation Authority to request information about any complaints that they may have received about the area that you have indicated in your letter.

Please note that any information provided in response to your request may be published on the Council website, with your personal details removed.

You have the right to request the Ombudsman to review this decision. Complaints can be sent by email to info@ombudsman.parliament.nz, or by post to The Ombudsman, PO Box 10152, Wellington 6143.

Ngā mihi,



Brendan Owens

Group Manager Customer and Community
Kaiwhakahaere Rōpū - Kiritaki me te Hapori

Request: 2126402

To: Environmental Health & Licensing

Attn: Joseph Sule

Closed: 03/09/21 - 10.34

Caller Information

Name s 7(2)(a)

Address s 7(2)(a), Te Horo

Phone (Hm) - (Wk) - s 7(2)(a)

Email -

Request

District Te Horo

Received by Briony Steel

Recd date/time 03/09/21 - 09.59

How received Telephone

Incident date/time 03/09/21 - 09.59

Action required Action & report back

Type Health - Hazardous Substance

Details *Please keep anonymous*

Helicopter is flying over Swamp Road Te Horo, spraying all over and the spray is drifting everywhere. Has a huge bucket and big spray arms. Looks like it something to do with the dairy farm over the back.

Location

Details Swamp Road Te Horo

Actions

Opened By brionys - 03/09/21, 10.03

Assigned to Joseph Sule

Status Action & report back - Completed: 03/09/21 - 10.34

Details Called s 7(2), spraying had stopped. She said according to her neighbors this is a yearly occurrence but this her first time experiencing it. Advised her to call GW and gave her the hotline number as this is discharge to air.

Completed By josephs - 03/09/21, 10.36