



Waikanae Library
Summary of community engagement
August 2023

About PublicVoice

PublicVoice Limited is a leading research and engagement consultancy headquartered in Wellington, New Zealand. We concentrate on public policy research and consultation, providing services to various local and central government agencies throughout New Zealand. To learn more about our work, please visit www.publicvoice.co.nz.

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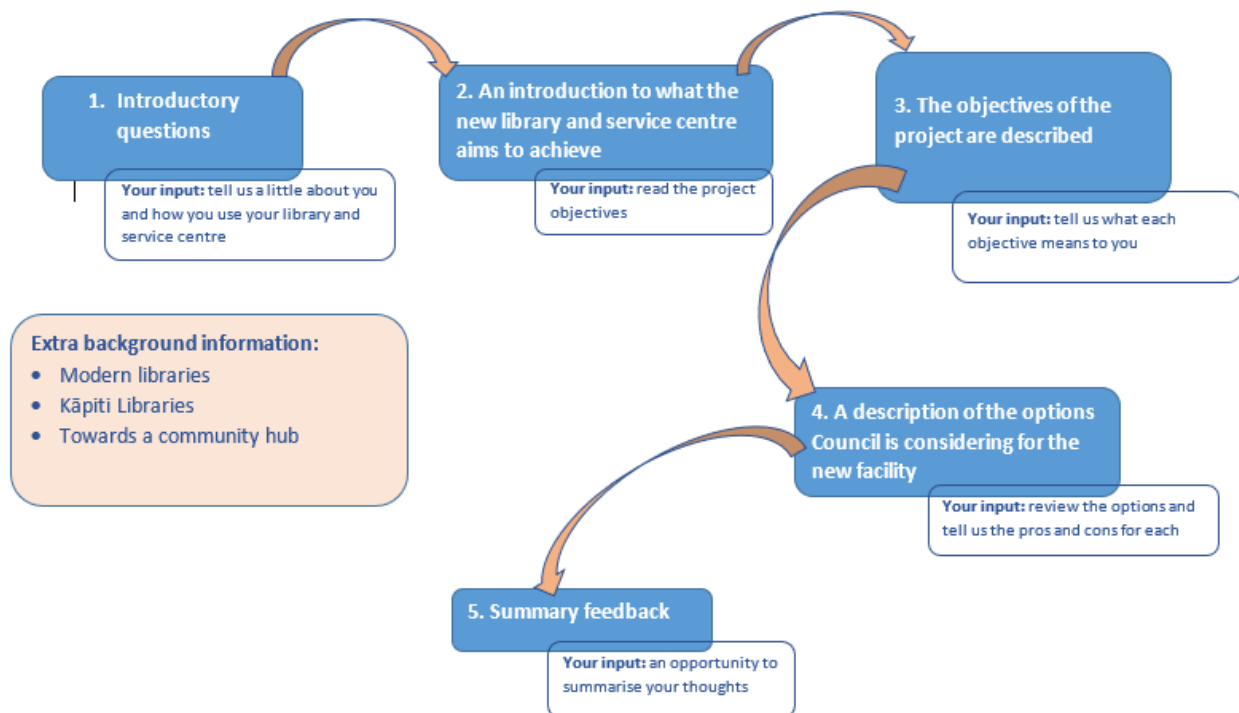
1 Executive summary

1.1 Introduction

This report summarises the feedback from an engagement process on Waikanae's new library and community hub. The process was designed to give elected members insights into the community sentiment on investing in the new library and community hub and the services they'd like their new facility to deliver.

1.2 The engagement process

Engagement ran for six weeks, from 12 June to 22 July 2023. The process was designed to take people on an engagement journey (illustrated by the diagram below) and get feedback at points along the journey.

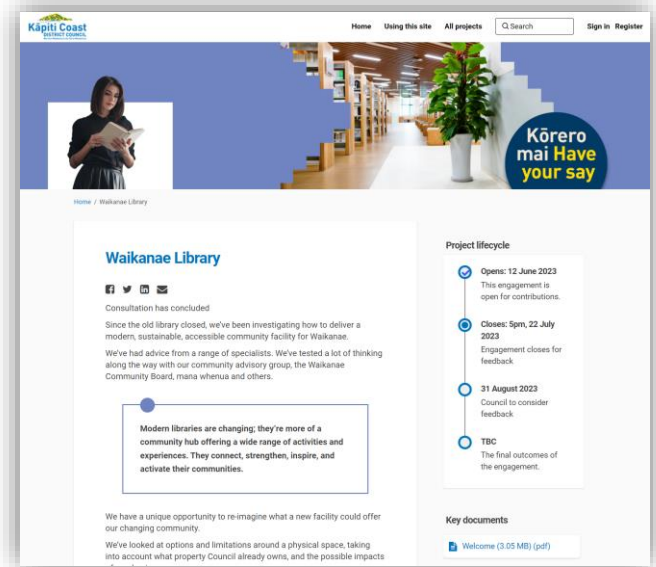


During this time:

- A community engagement hub was open six days a week in Mahara Place. People were invited to pop in, read the information, comment on the facility objectives and building options, vote by placing counters in a jar for the three objectives which resonated most with them, and fill in a feedback form
- Online engagement ran via a Have Your Say page. It had a similar engagement journey and opportunities for comment as the engagement centre



- The team ran a stand at markets in Waikanae, Paraparaumu, and Paekākāriki to encourage people who live outside Waikanae to comment. A stand was also planned for the Ōtaki market but was cancelled due to bad weather
- Community groups were identified and invited to visit the centre
- Attempts were made to reach people who don't usually engage with Council. This included a display and a lunchtime stand at Paraparaumu College and handing out bookmarks at the Waikanae Train Station (bookmarks included a QR code linking to the Have Your Say site)
- Bookmarks were provided to two Waikanae primary schools to hand out to students
- Iwi partners, Te Āti Awa ki Whakarongotai, were involved throughout the process, including early testing of the engagement process and collateral, hosting a group at the engagement centre, and promotion of the online survey via their regular pānui
- As a result of community feedback during the first week of engagement, we developed a brochure that people could take home and fill out. The brochure included the same engagement exercises as were available in the engagement centre



The engagement was promoted via:

- Local radio, in the local newspaper Kāpiti News, and online via Facebook, Instagram, Neighbourly and Google ads
- Facebook videos that encouraged people to visit the engagement centre and/or comment online. Among others, Mayor Holborow, Councillor Hanford, Community Board members Richard Mansell and Michael Moore were featured in the videos
- Posters and bookmarks were displayed in all the district's libraries and reception at the Civic building



2 Key findings

Below are the key findings from the community engagement process.

Preferred options

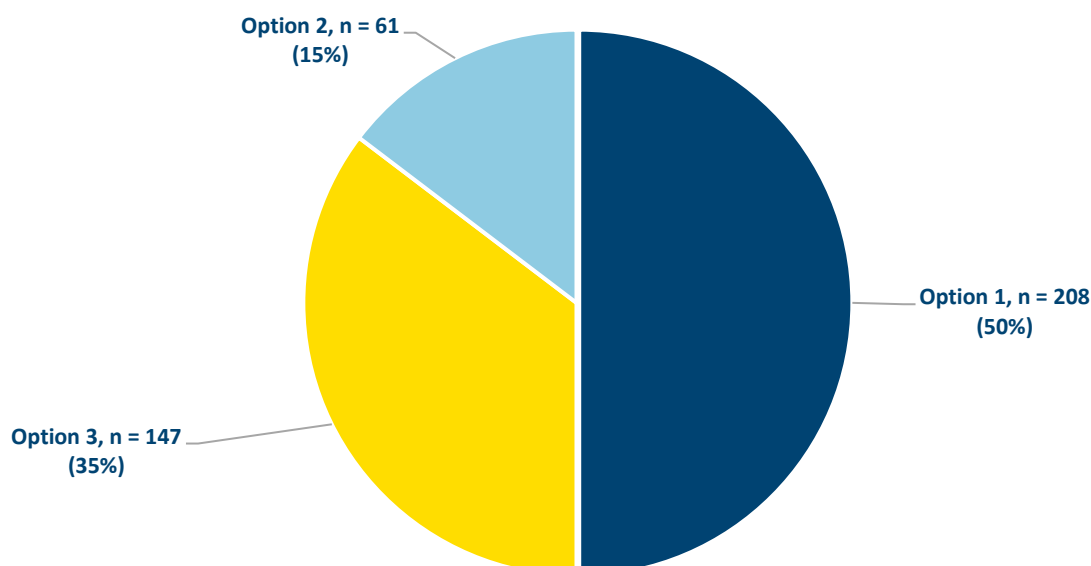


Community members were asked to rank order the three options presented by Council for public consideration. The options were:

1. Option 1, Refurbish and extend the former library
2. Option 2, Refurbish both former and pop-up library buildings
3. Option 3, Refurbish both buildings and extend former library

Most preferred option

- 50% of respondents selected option 1, refurbish and extend the former library, as their most preferred option
- 35% of respondents selected option 3, refurbish both buildings and extend former library, as their most preferred option
- 15% of respondents selected option 2, refurbish both former and pop-up library buildings, as their most preferred option



Community feedback - key insights

Respondents who lived in Waikanae were more likely to prefer option 1, while those who lived outside of Waikanae preferred option 3.

Community members were asked to identify the pros and cons of each option. Outlined below are the key insights associated with each option.

Option 1 Pros

The refurbishment and expansion of the existing Waikanae Library, option 1, is primarily supported for its affordability and minimal disruption to Mahara Place. Many respondents favour this cost-effective alternative, highlighting concerns about potential rate increases. Features such as meeting rooms, a genealogy desk, and an adaptive sensory room were proposed, creating a central cultural hub and a dedicated digital education space. Despite concerns about possible overspending, there's a clear preference for a functional, modest library within budget over grand designs.

Option 1 Cons

The main concern with option 1 is its limited size. The community worries about space constraints and its inability to accommodate community growth and future expansions. The community seeks a durable solution that offers a modern, progressive facility and a community hub. Compared with options 2 or 3, option 1 is seen as less capable of delivering this comprehensive solution. The focus is on a future-proofed library that can adapt to the community.

Option 2 Pros

Option 2, which suggests enhancing the vibrancy of Mahara Place with moderate adjustments at a lower cost than option 3, is viewed as a balanced choice. It proposes a future-proof solution, potentially enabling phased growth as the community expands. The utilisation of both the existing and pop-up libraries in this plan provides additional space and flexibility, making it attractive due to its increased visibility and open, well-lit spaces. This option aligns well with the community's needs for a cost-effective, minimally disruptive solution that balances functionality and budget considerations.

Option 2 Cons

The main criticism of option 2 stems from its cost implications and potential rate increases, with some community members questioning whether it delivers sufficient benefits to justify the expenditure. Its perceived disjointed nature, resulting from the separation of buildings, is a concern for those anticipating future growth. Furthermore, questions regarding the adequacy of digital infrastructure suggest additional space is needed for a multi-purpose hub. Overall, option 2 is seen as a compromise that may not meet long-term community needs and aspirations.

Option 3 Pros

Option 3, which proposes a comprehensive expansion of the Waikanae Community Hub/Library, is seen by many as an asset for an expanding community. The greater capacity provides room for growth and diverse use, making it a forward-thinking solution. The potential to transform Mahara Place into a vibrant, multifunctional space resonates with many residents. This option also holds economic benefits as it could serve as a central anchor for the Waikanae Town Centre, stimulating local economic activity. Moreover, as a key social hub, it has the potential to address critical community needs, serving as a safe and welcoming space for all, including children.

Option 3 Cons

On the downside, option 3 raises concerns about financial strain, disruption, and potential rate increases. Some community members deem it excessive and are wary of the cost implications. Concerns extend to logistical matters, including adequate parking and accessibility for older individuals. While ambitious and comprehensive, option 3 may pose challenges due to its financial and logistical demands.

Most important aspects for Council to consider



The top 3 most important aspects for Council to consider were:

- The library should be a warm, welcoming and accepting space
- The library should be large enough and be a multi-purpose hub for activities
- Costs should be managed and financial impact evaluated for the development of the library

Community feedback - key insights

The community's vision for the new library combines thoughtful design, practicality, and financial sustainability. It should be welcoming and reflect the local heritage while being modern and multi-purpose with room for future growth. Accessibility is crucial, promoting a sense of community among diverse age groups and backgrounds.

In terms of finances, prudence is emphasised. Sustainable materials and phased expansions are preferred for cost-effectiveness. While opinions vary on refurbishment or expansion, many agree on the importance of financial sustainability and mitigating impacts on local rates.

It was suggested that library services should promote reading and provide high-quality resources. Traditional functions such as book access remain fundamental alongside desires for larger, welcoming spaces. Additional amenities like a café, mobile services, and community areas are sought after.

Future-proofing and cultural inclusivity are prioritised. The library should cater to all age groups, offering specific areas for children, teenagers, and quiet spaces, plus IT resources and youth programmes.

Ultimately, the library is viewed as more than a book repository; it's seen as a community hub for lifelong learning, cultural activities, and meetings. Balancing affordability and efficient space utilisation is vital, reflecting the community's enthusiasm for a dynamic hub that supports Waikanae's growth and diverse needs.

Project objectives

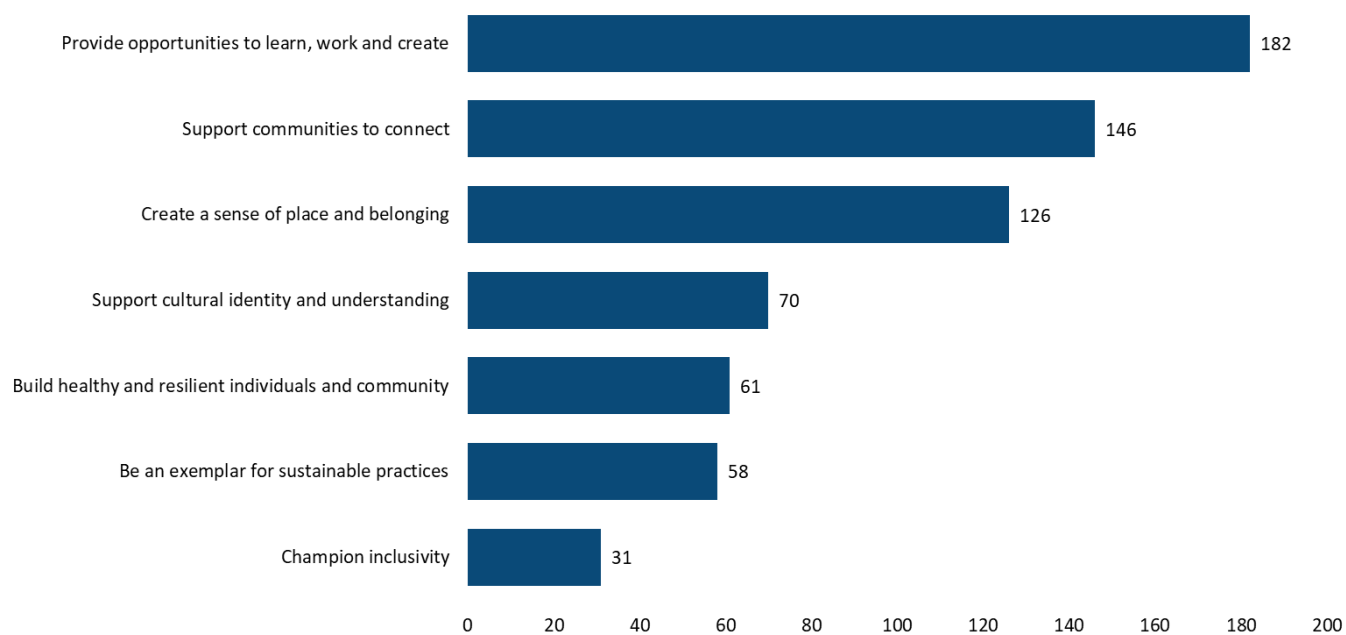


The project objectives describe what the new facility aims to deliver for our community.

1. Supporting communities to connect
2. Building healthy and resilient individuals and community
3. Creating a sense of place and belonging
4. Providing opportunities to learn, work, and create
5. Supporting cultural identity and understanding
6. Championing inclusivity
7. An exemplar for sustainable practices

Visitors to the physical hub locations were given the opportunity to vote for their preferred objectives by casting chips into glass jars. The chart below displays the results of this voting process. The most popular objective was 'Providing opportunities to learn, work, and create', followed by 'Supporting communities to connect' and then 'Creating a sense of place and belonging'.

Waikanae Library — summary of community engagement



3 Data analysis methodology

3.1.1 Thematic analysis

PublicVoice undertook the analysis of responses to open-ended survey questions and written feedback. Research analysts identified patterns of meaning, analysed, and interpreted these responses, extracting key themes. Each theme was then examined for frequency, with results presented in table format.

These frequency tables illustrate the number of times a particular theme was mentioned. An exception is made for ideas associated with the objectives: objective frequency is calculated as the sum of mentions of an idea and the number of times it was endorsed by other community members (either via a tick on a post-it note or a 'like' on the 'Have your say' website ideas board).

The methodology underpinning PublicVoice's thematic analysis is based on the approach developed by Braun and Clarke in 2006. ¹

3.2 Reporting

Tables illustrating the frequency of codes associated with each theme have been included to demonstrate the significance of each theme. Table 1 provides an example of how the thematic analysis has been reported. Only the 'top' themes are included in the tables. Any themes with a frequency of less than 3 have been excluded.

Main theme	Sub theme(s)	Frequency
Access books and resources		
	Borrowing books	194
	Reading and leisure	35
	Enjoy quiet/peaceful spaces	31
	Borrowing DVDs, puzzles and games	29
	Read newspapers and magazines	26
	Printing and photocopying services	25
	Use computers and internet/Wi-Fi	15
	Assistance with digital resources	4
	Research and information gathering	3
Community services		
	Access Council services and information	46
	Social interactions with librarians and other users/groups	29
	Justice of the Peace	6
Other		
	Visit Paraparaumu library/do not use the library	17

Table 1: Example of thematic analysis table

¹ Braun and V. Clarke (2006), 'Using thematic analysis in psychology'. *Qualitative Research in Psychology*, 3(2), 77-101.

4 Who we heard from

More than 500 individuals visited the engagement centre and had numerous interactions at community markets and other venues. We collected 437 completed feedback forms and online surveys, alongside over 3000 comments via post-it notes and online survey/idea boards.

Table 2 details the engagement feedback channels and the volume of feedback received.

Engagement channel	n
Ideas about the project objectives (including ideas liked by others)	887
Chips cast in support of preferred objective	674
Engagement hub - self-completed paper forms	216
'Have your say' website - online survey	163
Paraparaumu College - self-completed paper forms	57

Table 2: Source of engagement feedback

4.1 Participant location

Figure 1 and Table 3 detail the location of community members who participated in the engagement process. Note: this question was not mandatory, so the data only reflects those who chose to answer this question.

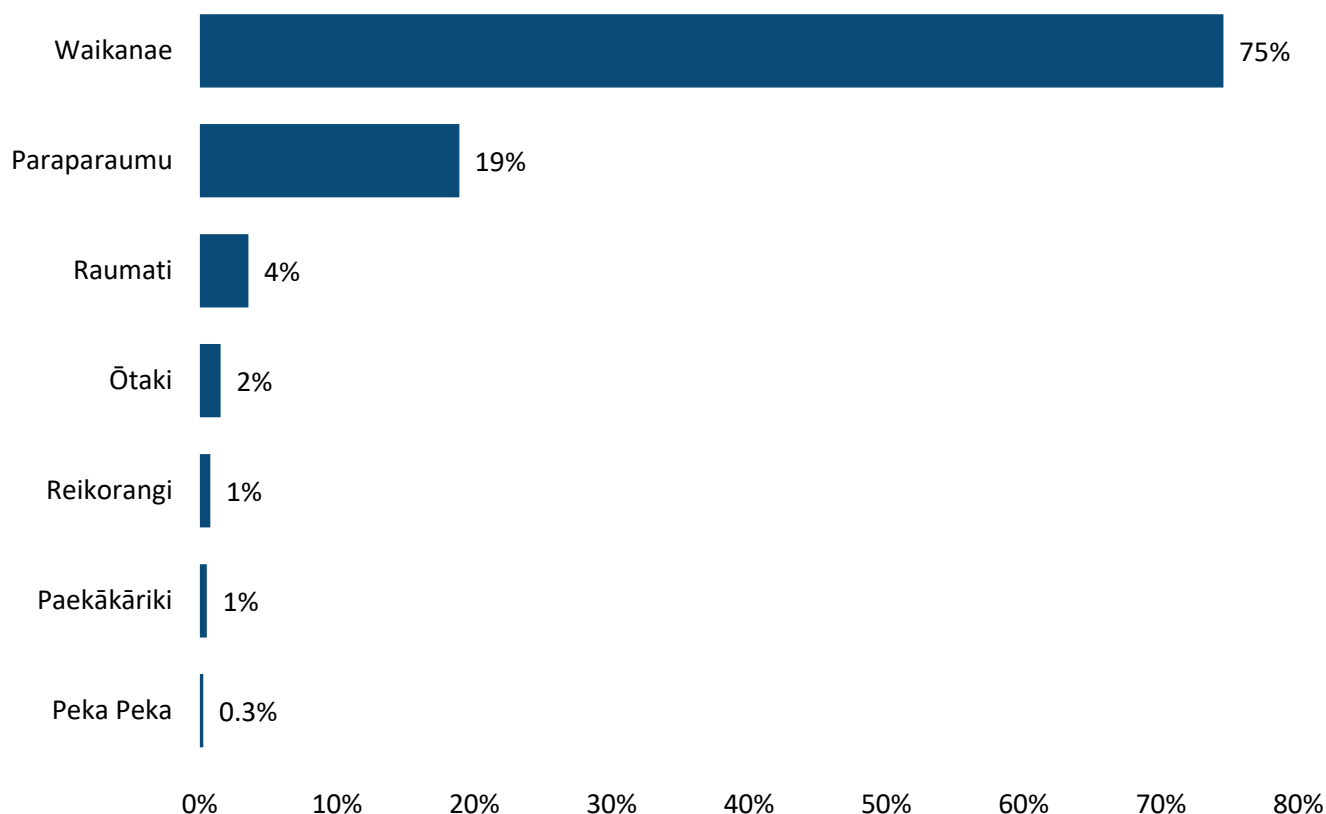


Figure 1: Participant location

Location	%	n
Waikanae	75%	296
Paraparaumu	19%	75
Ōtaki	2%	14
Raumati	2%	6
Reikorangi	1%	3
Paekakariki	1%	2
Peka Peka	0.3%	1

Table 3: Participant location

4.2 Iwi affiliation

Table 4 details the iwi/hapu affiliation of community members who participated in the engagement process. Note: this question was not mandatory, so the data only reflects those who chose to answer this question.

Iwi/hapu	n
Ngāti Tūwharetoa	3
Te Āti Awa	3
Te Atiawa ki Whakarongotai	3
Ngāti Kahungunu	3
Ngāi Tahu	2
Taranaki Ngāti Huia Ki Katihiku	1
Ngāti Mahunga Iwi Taranaki	1
Ngāti Raukawa	1
Te Ati Haunui a Pāpārangi	1
Rongowhakaata	1
Ngāti Ruanui	1
Ngāti Takorehe	1
Ngāti Toa	1
Ngāti Porou	1

Table 4: Iwi affiliation

4.3 Age

Figure 2 and Table 5 detail the ages of community members who participated in the engagement process. Note: this question was not mandatory, so the data only reflects those who chose to answer this question.

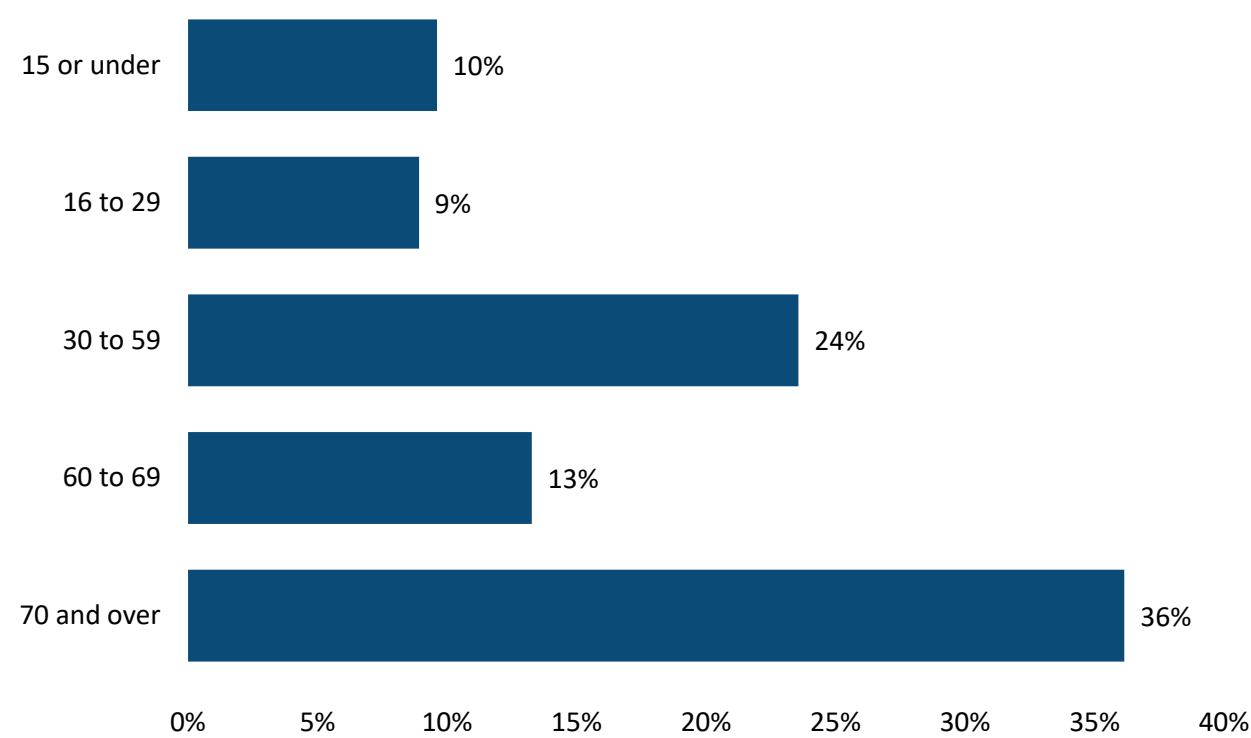


Figure 2: Age

Age	%	n
15 or under	10%	42
16 to 29	9%	39
30 to 59	24%	103
60 to 69	13%	58
70 and over	36%	158

Table 5: Age

4.4 Frequency of visits

Figure 3 and Table 6 show how frequently community members who contributed to the engagement process visit the library. Note: this question was not mandatory, so the data only reflects those who chose to answer this question.

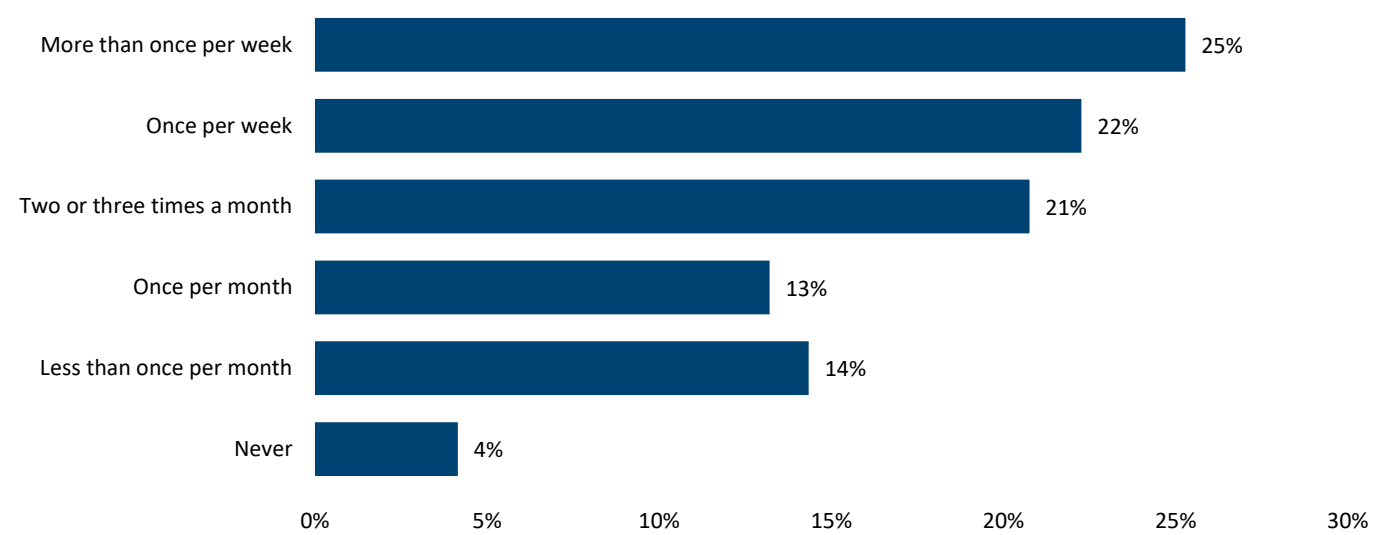


Figure 3: Frequency of visits

	%	n
More than once per week	25%	67
Once per week	22%	59
Two or three times a month	21%	55
Once per month	13%	35
Less than once per month	14%	38
Never	4%	11

Table 6: Frequency of visits

Summary of community engagement

5 Current use

Community members were asked how they currently use the library. Table 7 details the main uses mentioned by respondents. The top 3 main uses for the library were:

- Borrowing books
- Accessing Council services and information
- Reading and leisure

Main theme	Sub theme(s)	Frequency
Access books and resources		
	Borrowing books	194
	Reading and leisure	35
	Enjoy quiet/peaceful spaces	31
	Borrowing DVDs, puzzles and games	29
	Read newspapers and magazines	26
	Printing and photocopying services	25
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Community services		
	Access Council services and information	46
	Social interactions with librarians and other users/groups	29
	Justice of the Peace	6
Other		
	Visit Paraparaumu library/do not use the library	17

Table 7 Current use of the library

To see if anyone I know is there. To check on magazines & publications - mainly non-fiction. To check notice boards & other sources of information. I go to Te Takere in Levin to perform music, to eat, to socialise, to see friends & musicians, to see art works of Art & Culture, to read.

Social interactions with librarians and other users/groups

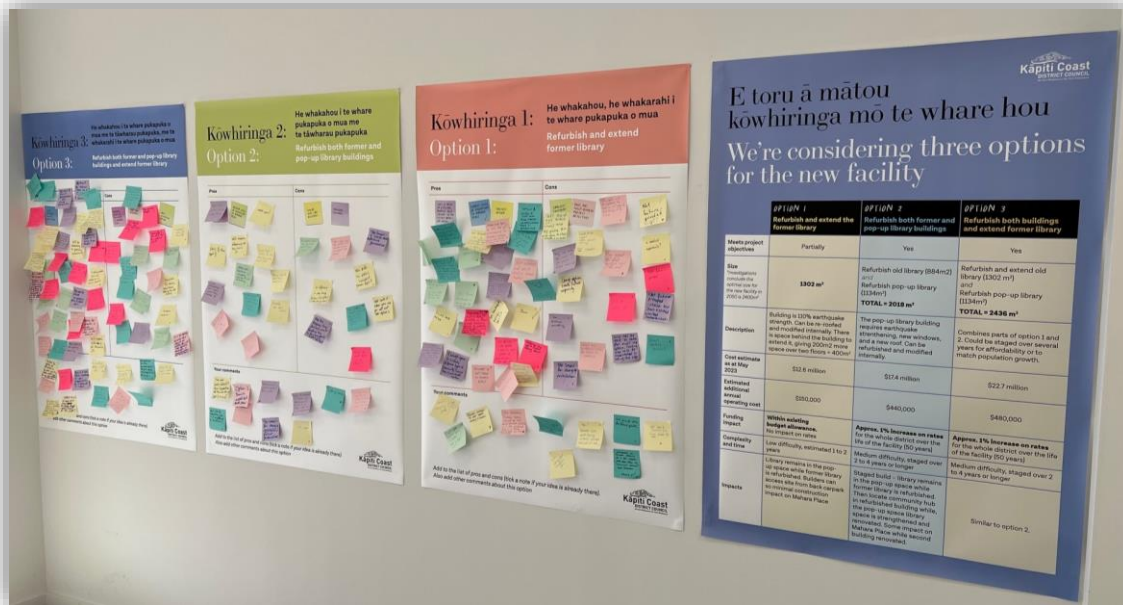
Hard copy books, chat to librarians to get book recommendations, take part in workshops offering e.g., computer expert session, seed swap etc.

Borrowing books

Rates & other queries essential for those unable to travel to Paraparaumu easily.

Access Council services and information

6 Location of the new library - preferred option



6.1 Location of the new library – most preferred option

Community members were asked to rank order the three options presented by Council. Figure 4, Table 8, and Table 9 highlight the most preferred option for the location of the new library

- 50% of respondents selected option 1, refurbish and extend the former library, as their most preferred option
- 35% of respondents selected option 3, refurbish both buildings and extend former library, as their most preferred option
- 15% of respondents selected option 2, refurbish both former and pop-up library buildings, as their most preferred option

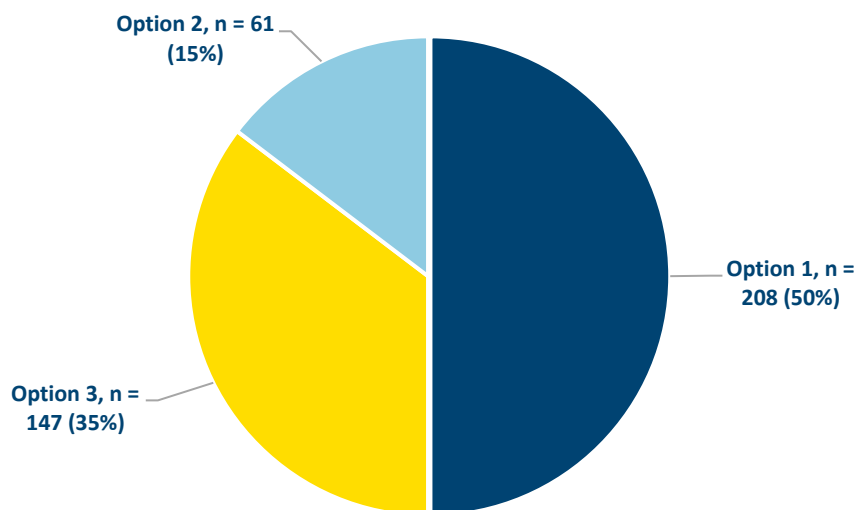


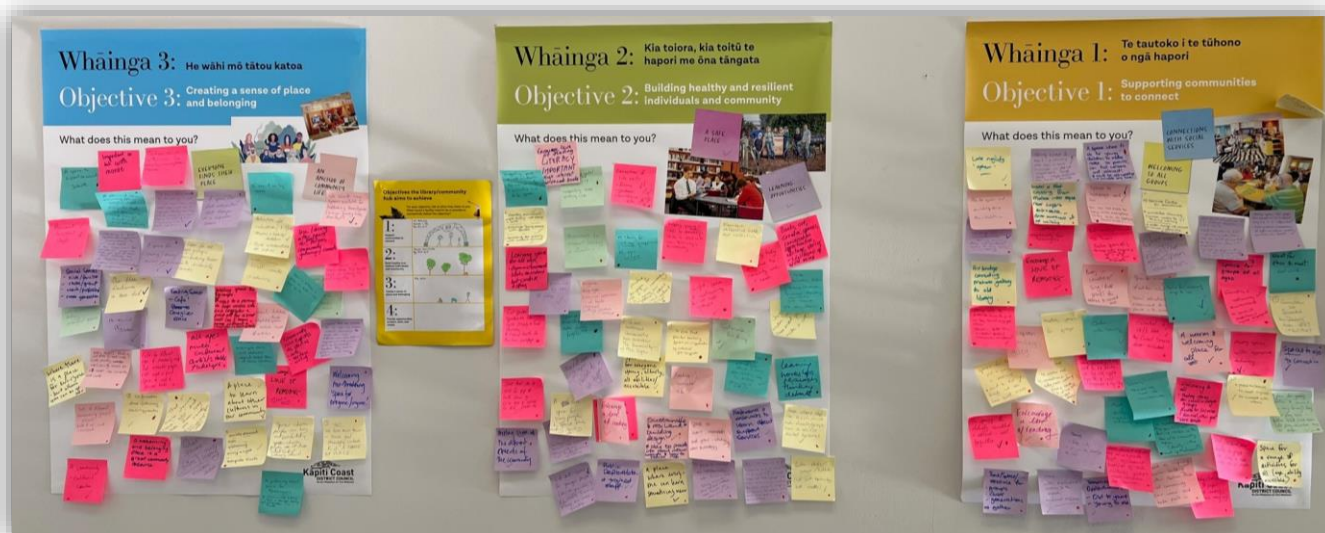
Figure 4: Most preferred library option

	15 or under	16 to 29	30 to 59	60 to 69	70 and over	Total
Option 1 - Refurbish and extend the former library	23%	51%	47%	50%	55%	50%
	9	20	48	26	82	208
Option 3 - Refurbish both buildings and extend former library	60%	31%	38%	38%	30%	35%
	24	12	39	20	45	147
Option 2 - Refurbish both former and pop-up library buildings	18%	18%	15%	12%	14%	15%
	7	7	15	6	21	61

Table 8: Most preferred library option by age

	Waikanae	Outside of Waikanae	Total
Option 1 - Refurbish and extend the former library	53%	40%	50%
	152	38	208
Option 3 - Refurbish both buildings and extend former library	33%	45%	35%
	94	43	147
Option 2 - Refurbish both former and pop-up library buildings	14%	15%	15%
	39	14	61

Table 9: Most preferred library option by location



6.2 Location of the new library – average ranking

Community members could also select their second and third most preferred options. Figure 5, Table 10 and Table 11 highlight the average ranking of all options. 1 = most preferred and 3 = least preferred.

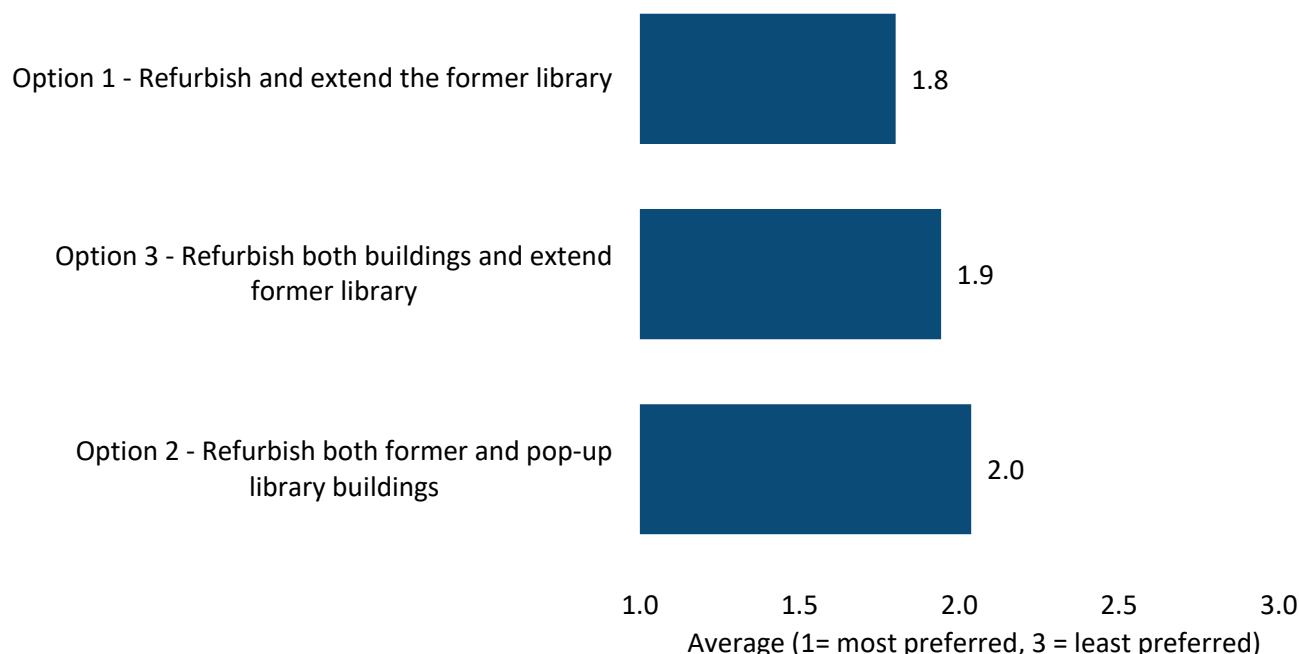


Figure 5: Average ranking

Average	15 or under	16 to 29	30 to 59	60 to 69	70 and over	Total
Option 1 - Refurbish and extend the former library	2.2	1.7	1.9	1.7	1.7	1.8
Option 3 - Refurbish both buildings and extend former library	1.6	2.1	1.8	1.9	2.1	1.9
Option 2 - Refurbish both former and pop-up library buildings	2.2	2.2	2.1	2.0	1.9	2.0

Table 10: Average ranking by age

Average	Waikanae	Outside of Waikanae	Total
Option 1 - Refurbish and extend the former library	1.8	1.9	1.8
Option 3 - Refurbish both buildings and extend former library	2.0	1.8	1.9
Option 2 - Refurbish both former and pop-up library buildings	2.0	2.1	2.0

Table 11: Average ranking by location

6.3 Option 1 – Pros and Cons

Option 1: Refurbish and extend the former library

Size	1302m ²
Description	Building is 110% earthquake strength. Can be re-roofed and modified internally. There is space behind the building to extend it, giving 200m ² more space over two floors = 400m ²
Cost estimate as at May 2023	\$12.6 million
Estimated additional annual operating cost	\$150,000
Funding impact	Within existing budget allowance. No impact on rates
Complexity and time	Low difficulty, estimated 1 to 2 years
Impacts	Library remains in the pop-up space while former library is refurbished. Builders can access site from back carpark, so minimal construction impact on Mahara Place

6.3.1 Option 1 Pros - overview

The central theme of the community feedback for Option 1 concerning the Waikanae Library is affordability. Many respondents emphasised the importance of cost-effectiveness and staying within the designated budget, expressing concerns about potential rate increases. Option 1, which entails refurbishing and expanding the existing library building, is favoured by many respondents due to its lower cost and minimal disruption to Mahara Place.

Specific features were suggested by some, including the addition of meeting rooms, a genealogy desk, and an adaptive sensory room. Other respondents voiced a desire for a central cultural hub, a dedicated space for digital education, and the incorporation of community centre concepts.

However, concerns have been raised about potential overspending and the accuracy of cost estimates. There is a clear preference for maintaining a functional yet modest library within the council budget. Overall, supporters of option 1 prioritise practicality and cost-effectiveness over expansive designs and grandness.

6.3.2 Option 1 Cons - overview

The primary disadvantage associated with option 1, as identified by the community, is its limited size. Many respondents voiced concerns about this option's space constraints and inability to offer a viable long-term solution. Others expressed unease about the necessity for a space that can expand with the community and the potential for future upgrades.

There were discussions about the crucial task of executing the project correctly and learning from past mistakes made by the Council. The community seeks a long-lasting solution with a modern, forward-thinking facility and a community hub.

Option 1 is perceived as less capable of delivering such a comprehensive solution than options 2 or 3. The focus is clearly on a future-proofed library that can grow and evolve alongside the community it serves.

Table 12 details the pros and cons identified by respondents to option 1. The top 3 pros identified for option 1 were:

- Affordability
- Minimal disruption
- No increase in rates

The top 3 cons identified for option 1 were:

- Long-term inadequacy
- Space constraints
- Cold space with limited natural light

Themes	Frequency
Pros	
Affordability	68
Minimal disruption	55
No increase in rates required	35
Size is sufficient	23
Fit for purpose	15
Prefer library to be housed in one building	12
Smaller library is sufficient with access to Paraparaumu	11
Most accessible option	9
Allows for sale/alternative use of the pop-up library	6
Most historic/cultural significance	6
Option complementary to existing buildings	4
Minimal space needed for art as gallery is opposite	4
Digital books will mean future space required will be minimal	3
Can be extended in future	3
Cons	
Long-term inadequacy	18
Space constraints	17
Cold space with limited natural light	3

Table 12 Option 1 – Pros and Cons

Option 1 - Pros

Project objectives can be achieved in a smaller space. Lowest cost and most sustainable option. Reusing the old library will revitalise Mahara Place while keeping the library in scale without dominating the area.

Affordability

Least potential cost and completion time in the best location to both connect with the new Mahara Gallery and gives us one central cultural Hub. The other two options will make a disjointed facility.

Affordability

Quickest, least disruptive option that joins the landscaping of Mahara Place - can work on including newly purchased building in future. (but lots more to do to that building including earthquake proofing & relocating tenants)

Minimal disruption

Waikanae needs a space that can grow with the community, while allowing the businesses in Mahara place to recover from the current construction project. Option one minimises disruption, allows for later expansion as needed, and minimises the need for earthquake strengthening.

Minimal disruption

We need to keep costs down for ratepayers. We have a main library in Paraparaumu, this should just be a small facility.

No increase in rates required

Option 1 - Cons

This option will be immediately too small for our community. Not thinking of the future.

Long-term inadequacy

Doesn't show confidence & vision for future of Waikanae

Long-term inadequacy

We need to consider the long term. No point cheaping out and then immediately having to plan an upgrade! Option 1 will already be at capacity!

Space constraints

Will not be able to cater for multi-use space, limiting who will be interested in using the site.

Space constraints

Dark space more hidden away

Cold space with limited natural light

6.4 Option 2 – Pros and Cons

Option 2: Refurbish both former and pop-up library buildings

Size	Refurbish old library (884m ²) and refurbish pop-up library (1134m ²) TOTAL = 2018m ²
Description	The pop-up library building requires earthquake strengthening, new windows, and a new roof. Can be refurbished and modified internally.
Cost estimate as at May 2023	\$17.4 million
Estimated additional annual operating cost	\$440,000
Funding impact	Approx. 1% increase on rates for the whole district over the life of the facility (50 years)
Complexity and time	Medium difficulty, staged over 2 to 4 years or longer
Impacts	Staged build – library remains in the pop-up space while former library is refurbished. Then locate community hub in refurbished building while, the pop-up space library space is strengthened and renovated. Some impact on Mahara Place while second building is renovated.

6.4.1 Option 2 Pros - overview

Option 2 presents a moderate solution, meeting objectives at a lower cost than option 3. It promises to enhance the vibrancy of Mahara Place without significant cost escalations while providing additional space. This option's utilisation of both facilities allows for diverse building uses and offers flexibility.

The existing pop-up library praised for its location, outlook, and single-level design, is particularly favourable for older patrons. It provides a prospect for future-proofing and phased growth as the community expands. The current library appears too constrained to incorporate all the desirable features, making the pop-up location more attractive due to its enhanced visibility and bright, airy spaces.

Additional room is necessary to transform it into a multi-purpose hub with separate spaces. However, it becomes a preferred choice if this expansion can be achieved in a cost-effective, less disruptive, and expedited manner. Option 2 aligns with these needs, balancing expansion, functionality, and budget considerations.

6.4.2 Option 2 Cons - overview

Option 2 has received criticism chiefly for its cost implications and potential rate increases. Some community members argue that it may not deliver enough benefits to justify the expenditure, dubbing it a compromise solution and suggesting that option 3 might be better.

Concerns have been raised about the disjointed nature of the library due to the separation of buildings, potentially restricting space for future generations. However, others see it as a pathway to progress with a relatively modest impact.

Questions about digital infrastructure also emerged, pointing towards a need for additional space to accomplish the goal of a multi-purpose hub. Option 2 is perceived as a compromise that may fail to serve long-term community needs and aspirations.

Table 13 details the pros and cons identified by respondents to option 2. The top 3 pros identified for option 2 were:

- Efficient use of space
- Pop-up library is a more inviting space/better location
- Acceptable timeline

The top cons identified for option 2 were:

- Cost and rates concerns
- Multi-building concern
- Long-term inadequacy
- Space constraints

Themes	Frequency
Pros	
Efficient use of space	11
Pop-up library is a more inviting space/better location	6
Acceptable timeline	4
Will improve the vibrancy of Mahara Place	3
Cons	
Cost and rates concerns	13
Multi-building concern	5
Long-term inadequacy	5
Space constraints	5

Table 13: Option 2 – pros and cons

Option 2 - Pros

Utilise both facilities. Enables variety of use of buildings
Efficient use of space

Meets objectives at lower cost than option 3
Cost effective

Within budget which is important & better than just 1 building
Cost effective

The pop up locations have much more visibility and are a much brighter and lighter space than the old building. More encouraging for people to gather and utilise the facilities.
Pop-up library is a more inviting space/better location

The pop-up library has the best location & is outward looking.

Pop-up library is a more inviting space/better location

Option 2 - Cons

Option 1 is the better choice currently given the economy, building delays, inflation and rate increases. Optimally, option 3 is a better choice than option 2 given the small difference in cost and rates impact. However, that requires a more positive economic environment. So cut our cloth to suit our purse.

Cost and rates concerns

No different in rates change between this and option 3 – why not go all out?

Cost and rates concerns

This is the opportunity to finally ensure a long term solution to provide a modern future focused facility that is more than a library but also a community centre. With Waikanae growing, the other options are not fit for long term purpose. Option 1 is very short sighted, and option 2 feels like a compromise. This community can withstand some rates increases to ensure a world standard library that will be enjoyed by all ages current and future. Go for it Waikanae!

Long term inadequacy

Too small for changing population & future generations

Long term inadequacy

Too small & limits service for future generations

Space constraints

6.5 Option 3 – Pros and Cons

Size	Refurbish and extend old library (1302m ²) and Refurbish pop-up library (1134m ²) TOTAL = 2436 m ²
Description	Combines parts of option 1 and 2. It could be staged over several years for affordability or to match population growth.
Cost estimate as at May 2023	\$22.7 million
Estimated additional annual operating cost	\$480,000
Funding impact	Approx. 1% increase on rates for the whole district over the life of the facility (50 years)
Complexity and time	Medium difficulty, staged over 2 to 4 years or longer
Impacts	Similar to option 2.

6.5.1 Option 3 Pros – overview

Option 3 for the Waikanae Community Hub/Library emerged as the second most popular choice among the community. The increased space it offers is perceived as a valuable asset for an expanding community. Option 3 can rejuvenate Mahara Place, offering a vibrant community space with diverse uses for all residents.

The increased capacity also future-proofs the facility for growth and varied use in the years to come. Libraries are recognised as critical community spaces, so a larger space to cater to the growing population is favoured by many.

The Community Hub/Library, intended to serve the community for the future, would limit the need for future investments in long-term assets. The ample space ensures the facility is fit for purpose and robust against future demands.

The Community Hub/Library, serving as a primary economic and social anchor for Waikanae Town Centre, could help boost the local economy. Providing a haven for children who cannot remain at home, the library can serve as a central point of security and comfort.

As an information hub for the future, it caters to a larger and more diverse population. Those who prefer option 3 appear willing to tolerate some rates increases to ensure a world-class library facility that all current and future generations can enjoy.

6.5.2 Option 3 Cons - overview

Option 3, which involves refurbishing and expanding the existing library and pop-up library in Waikanae, has been deemed by some as excessive and financially burdensome due to apprehensions around cost, rate increases, and disruption.

Concerns have been raised regarding parking facilities and accessibility for older individuals.

Table 14 details the pros and cons identified by respondents to option 3. The top 3 pros identified for option 3 were:

- Community appeal and revitalisation
- Future oriented
- Cost effective

The top 3 cons identified for option 3 were:

- Cost and rates concerns
- Multi-building concern
- Unnecessary service

Themes		Frequency
Pros		
	Community appeal and revitalisation	55
	Future oriented	44
	Cost effective	16
	Economic and social opportunities	14
	Flexible implementation	7
	Multifunctional and inclusive	7
Cons		
	Cost and rates concerns	17
	Multi-building concern	6
	Unnecessary service	6
	Disruptive and lengthy process	5
	Inefficiency and waste	4
	Concern regarding disruption	3

Table 14: Option 3 – pros and cons

Option 3 - Pros

The addition of a meaningful community hub to extend the library's services would be welcome. Examples such as Levin & Christchurch should be reviewed and lessons learned by example.

Community appeal and revitalisation

Visionary approach to revitalising Mahara Place (a taonga) & feeding the future, inspiring young people and showing importance of culture & literacy – it is highly valued

Community appeal and revitalisation

The most sensible option for a growing town, investing in the wellbeing and enjoyment of a population still supporting a high percentage of returns

Future oriented

This area is growing in population. Build for the future.

Future oriented

The cost is a non-issue. It's not much money for a great facility for the community
Cost effective

A 1% increase in rates for option 3 represents great value for money. As it exists now it already brings people in & they use the existing cafes etc - hopefully this will generate more
Cost effective

Option 3 - Cons

Option 3 adds to our rates – and is not needed right now
Cost and rates concerns

Too expensive and unaffordable. Council has many other priorities for investment. This amount of space is not needed for 20 years. Stage the expansion of Waikanae Library and make sure other areas get their share of investment.
Cost and rates concerns

If in two buildings be careful not to separate out functions that will mean separating demographic or community groups. Need to mix them up!
Multi-building concern

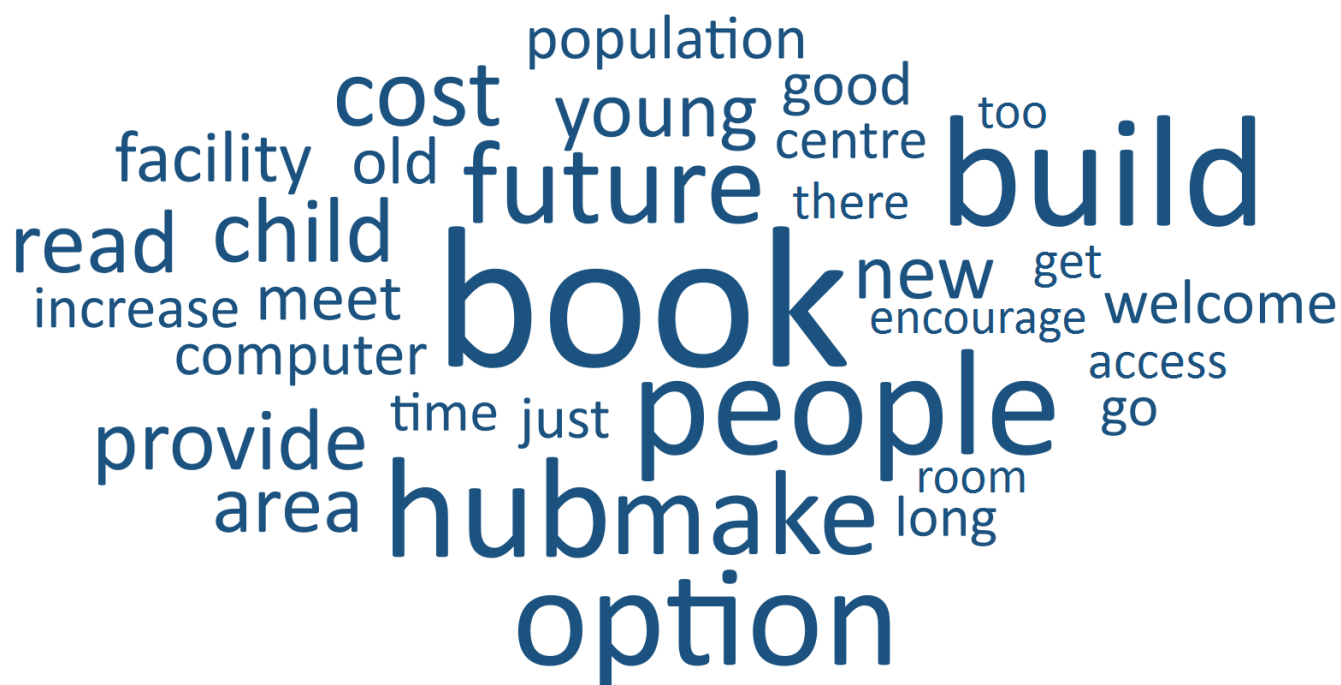
Meeting the objectives and being able to meet future demands are a priority. I'm unsure about splitting it over two buildings but also feel the original building extension is a good option.
Multi-building concern

Probably this is unnecessary. The Paraparaumu Library is not real far away and accessible by train and bus. Do we need another large library/hub here?
Unnecessary service

Would be wonderful but is it necessary?
Unnecessary service

7 Most important aspects for Council to consider

In the feedback form, community members were prompted to highlight what they believe to be the most crucial factors for the Council to consider when making the final decision. The analysis of responses to this query is detailed below.



Overview of community feedback

The community's vision for the library involves a blend of design, functionality, and financial sustainability. The design should be inviting and inclusive, resonating with local heritage. Key attributes include a modern, multi-purpose structure with the capacity for future expansion. This hub should be universally accessible and cultivate a sense of community among diverse age groups and backgrounds.

In terms of finances, the emphasis is on prudence. The community advocates for cost-effective strategies like utilising sustainable materials, phased expansions, and a fair distribution of investment. While differing opinions exist on extending the existing library or refurbishing the old building, a common thread is the desire for financial sustainability and minimised impacts on local rates.

Library services should focus on fostering a love for reading and providing quality resources. The desire for a larger, more welcoming space incorporates features like a café, mobile services, and community activity areas. However, traditional library functions such as book access and encouraging reading remain pivotal.

Future-proofing and cultural inclusivity are top priorities, with the community envisioning a library that caters to all age groups and backgrounds. There is a desire for specific areas for children, teenagers, and quiet spaces, along with IT resources and a range of youth programs.

Finally, the library is seen as more than a repository of books - it is envisioned as a community hub for lifelong learning, cultural activities, and community meetings. Affordability and efficient space utilisation are important, mirroring the community's excitement for a vibrant hub that supports Waikanae's growth and serves diverse interests.

Table 15 details the most important aspects for Council to consider when they make their final decision. The top 3 most important aspects for Council to consider were:

- The library should be a warm, welcoming, and accepting space
- The library should be large enough and be a multi-purpose hub for activities
- Costs should be managed, and financial impact evaluated for the development of the library

Main theme	Sub theme(s)	Frequency
Space utilisation and functionality		
	Large enough/multi-purpose hub for activities	63
	Gathering/social spaces for various groups/activities	39
	Ensure service/space meets multigenerational needs	28
	Have quiet/peaceful spaces	15
	Comfortable seating and work spaces	12
	Include spaces for the arts	6
	Have flexible spaces/moveable walls	4
	Include bathroom facilities	4
	Separate area for library books	3
Building design and aesthetics		
	Create a warm, welcoming and accepting space	65
	Ensure modern design and facilities	22
	Include green spaces	5
	Inclusive and accessible design	4
	Adequate parking needed	4
Specialised spaces and services		
	Youth spaces and facilities to meet their needs	22
	Children's spaces for playing and reading	18
	Include learning facilities and opportunities	17
	Include music room with instruments	4
	Include gaming rooms with devices	4
	Include an IT hub with sufficient computers	3
	Include CAB and JP spaces for consultations	3
Library services		
	Improve/increase catalogue	34
	Encourage reading and literacy	13
	Include a library café	6
	Ensure efficient service	6
	Council services and information	5
	Extend opening hours	3
Financial considerations		
	Manage costs and evaluate financial impact	52
	Opposed to rates increases	12
	Retain ownership of pop-up library building	3
Project implementation		
	Efficient and quality execution of project	46
	Ensure minimal environmental impact/be sustainable	13
	Minimise service disruption	7
Growth and future-proofing		
	Future proof the facility for a growing population	51

Main theme	Sub theme(s)	Frequency
Location and infrastructure		
	Needs visibility and to be a public attraction	25
	Central, well connected location	5
Safety and accessibility		
	Ensure a safe space for all	9
	Structural integrity and safety of the building	8
Community		
	Activities for children and families	6
	Engage with mana whenua	6
Library role and scope		
	Emphasise traditional library services and resources	8

Table 15: Most important for Council to consider

Realise the opportunity to create a community hub where all of our community are drawn to visit. Celebrate the vision of Wi Parata where all ages of whanau can learn & live together.

Large enough/multi-purpose hub for activities

A place for everyone - inclusivity incl sensory for neurodiverse/disabled/old/young people

Ensure service/space meets multigenerational needs

I would like to see a well stocked library, computer, an area for littlies to have their story time, comfy seats for oldies to read the local papers.

Comfortable seating and work spaces

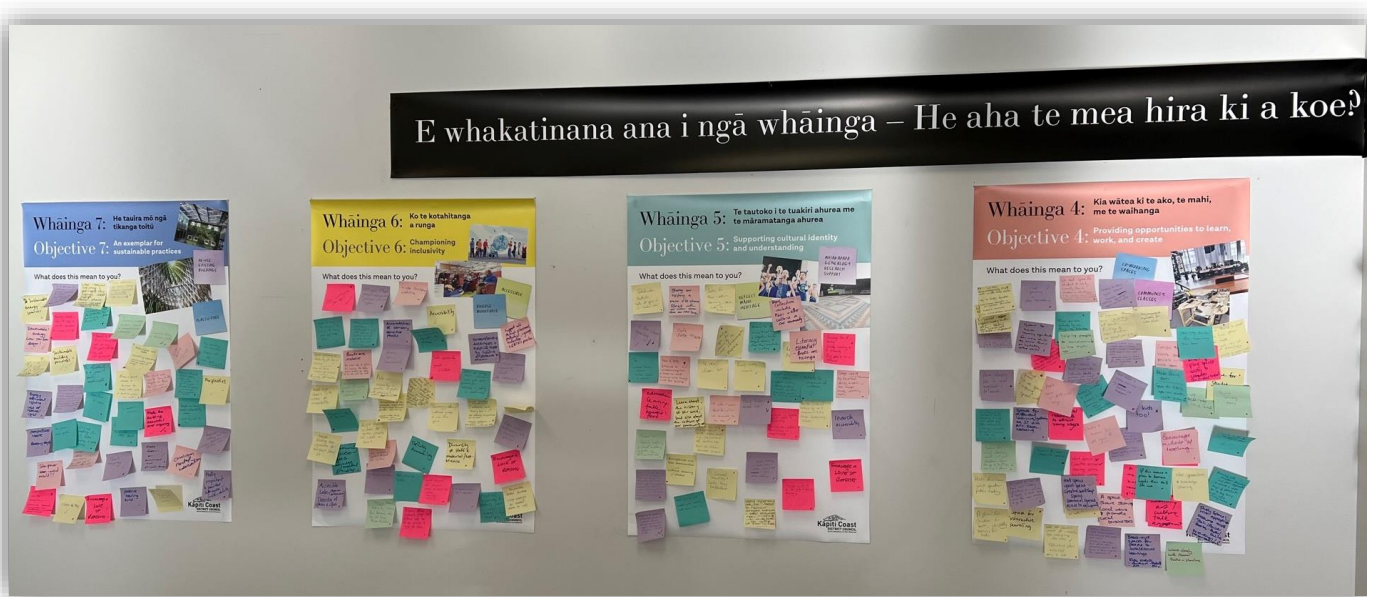
The community hub should be a busy place with areas for quiet as well as noisy interaction. It should be safe, welcoming and diverse in its offerings as well as its clientele.

Gathering/social spaces for various groups/activities

Waikanae needs a community hub and library. It would be ideal to have two separate facilities a community hub and library slightly separate but close. We need a space for young people from birth to 20 years old etc. the library is a great place currently for a place to get out of the cold or outdoors and sit somewhere nice, read a book, go on a phone, read a paper. We need a space that you can sit and say nothing even but still belong.

Create a warm, welcoming and accepting space

8 Objectives



The project objectives describe what the new facility aims to deliver for our community. The project objectives are:

1. Supporting communities to connect
2. Building healthy and resilient individuals and community
3. Creating a sense of place and belonging
4. Providing opportunities to learn, work, and create
5. Supporting cultural identity and understanding
6. Championing inclusivity
7. An exemplar for sustainable practices

The community was asked for their feedback regarding each objective. This feedback was then reviewed and analysed for the key themes highlighted below.

8.1 Preferred objectives

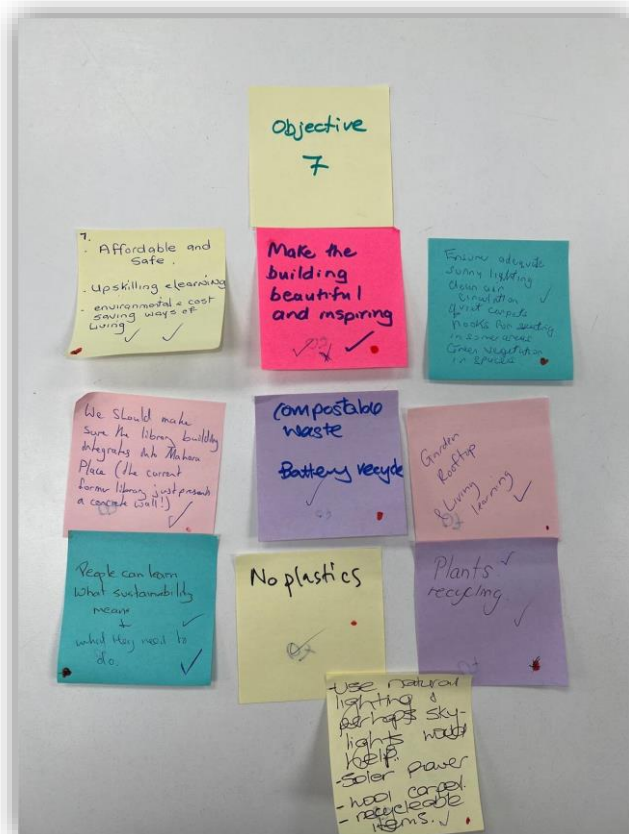
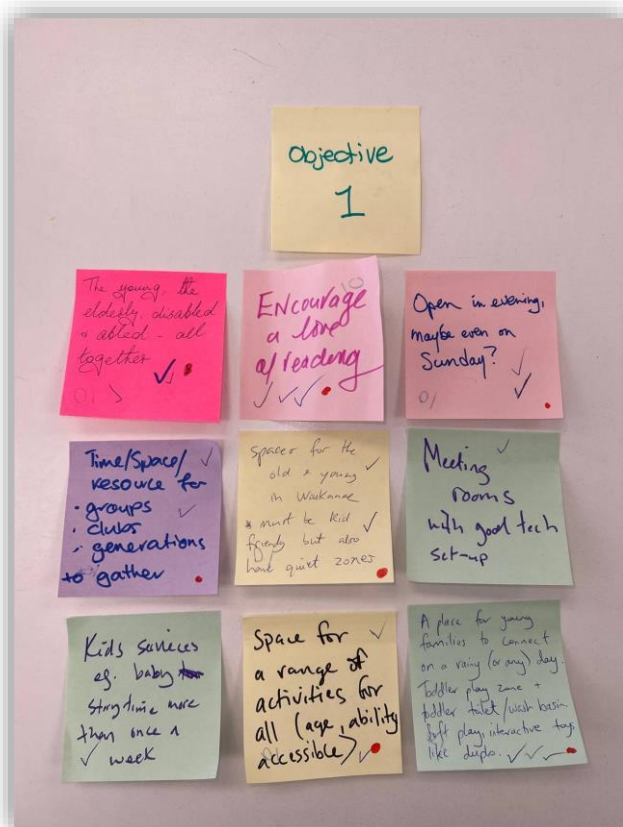
Visitors to the physical hub locations were given the opportunity to vote for their preferred objectives by casting chips into glass jars. Figure 6 displays the results of this voting process.

The most popular option was 'Providing opportunities to learn, work, and create', followed by 'Supporting communities to connect' and then 'Creating a sense of place and belonging'.





Figure 6 Preferred objectives – results of voting/chip count



9 Objective 1: Supporting communities to connect



9.1 Objective 1 community feedback – overview

The community feedback for objective 1 was largely centred around the idea that the new library can serve as a modern, multi-media social hub, fostering community information, development, and discourse. This includes providing meeting rooms suitable for groups of 10-20 people, equipped with basic technology and comfortable seating. The potential of having soundproof booths for quieter discussions or work was also suggested.

The desired library is one which is warm, inviting, welcoming to all, and designed to foster connection. Consideration should be given to a toddler-friendly area, a service centre for assistance, and a wide range of activities suitable for all ages and abilities.

The library should be easily accessible, with flexible spaces that can be used both during the day and at night. It should inspire a love of reading and offer spaces for community organisations to use.

As a central hub for Waikanae, the library must reflect the diversity of New Zealand's cultural groups, possibly through inclusive furnishings or art. A café within the library and late-night opening hours are recommended. Additionally, a foot crossing from the Marae into the square near the carpark entrance should be considered.

Incorporating green technology and using environmentally friendly building materials should be a priority for this project. Lastly, to keep Waikanae and Mahara Place vibrant and bustling, consideration should be given to incorporating retail spaces near the library.

The top 3 themes related to objective 1 were:

1. The library should provide multi-purpose gathering and meeting spaces with technology. These spaces should be soundproof and private.
2. The library should have book clubs and events for adults and children.
3. The library should have children's spaces for playing and reading.

Table 16 details the results of the thematic analysis of community feedback related to objective 1. The frequency is the sum of how many times an idea was mentioned and how many times other community members liked an idea. The results are rank-ordered by frequency.

Main theme	Sub theme(s)	Frequency
Community		
	Multi-purpose gathering and meeting spaces with technology	141
	Book clubs and events for adults and children	62
	Children's spaces for playing and reading	53
	Soundproof/private spaces	44
	Spaces for community displays/notices	25
	Youth spaces and facilities to meet their needs	7
	Education spaces for teaching	4
Services and Facilities		
	Family-friendly bathrooms	38
	Extend opening hours	17
	CAB and JP spaces for consultations	15
	Flexible spaces/moveable walls	12
	PA system for larger gatherings	8
	Social services hub	6
	Computer/phone facilities with internet and support	4
	Eco-friendly building	4
	Inter-library services	4
	Comfortable seating and work spaces	3
	Ensure modern design and facilities	3
Inclusion and Representation		
	Disability and pram accessible	19
	Inclusive spaces for all ages	8
	Footpath access from Marae	8
	Variety of art representing all communities	4
Location		
	Central location	16
	Prefer location be used for retail	5
	Bridge connection between old and new library	3

Table 16 Objective 1 – feedback

Space for a range of activities including social, educational, entertainment for all people in the community.

Multi-purpose gathering and meeting spaces with technology

Having 'spaces' that people can connect in, in a relaxed way e.g. in a 'coffee club'. Holding events /celebrations of different cultural Description: e.g., Matariki, Diwali

Book clubs and events for adults and children

A space where it's ok for young children to make noise so parents can feel welcome and relaxed! Must be all weather and available any time!

Children's spaces for playing and reading

10 Objective 2: Building healthy and resilient individuals and community



10.1 Objective 2 community feedback - overview

The community feedback for objective 2 revolves around creating a flexible space that can host various learning events and activities for all age groups. The library should serve as a safe, welcoming haven that nurtures a love of reading and provides resources to support a broad spectrum of learning and interests.

Additionally, the library should offer life skills classes and grant access to emerging technology. It should also be a hub for community resources and services, hosting offerings such as the Citizen Advice Bureau, Justice of the Peace (JP), and pop-up health clinics.

The library should be a source of reliable information and maintain an extensive collection of books and DVDs. Furthermore, it should offer meeting spaces for community groups. Overall, the library should respond to the community's diverse needs, aiming to be a well-balanced hub that engages and enlivens all age groups. It should strive to become a vital and dynamic part of the community.

The top 3 themes related to objective 2 were:

1. The library should provide opportunities for learning by providing the learning materials and resources needed.
2. The library should promote community wellbeing by providing community engagement through social spaces.
3. The library should be an inclusive and safe space for everyone.

Table 17 details the results of the thematic analysis of community feedback related to objective 2. The frequency is the sum of how many times an idea was mentioned and how many times other community members liked an idea. The results are rank-ordered by frequency.

Main theme	Sub theme(s)	Frequency
Learning facilities and opportunities		
	Encourage reading and literacy	21
	Life skills classes	20
	IT training opportunities	27
	Financial literacy	22
	Gardening, composting and maintenance	8
	Antenatal/parenting classes	7
	Emergency response	6
	Arts and crafts	4
	Learning materials and resources	45
	Sustainability education and resources	6
Promote community well-being		
	Community engagement through social spaces	37
	Inclusive and safe spaces	31
	Youth spaces and facilities	3
Library services		
	CAB and JP spaces for consultations	21
	Ensure space is accessible	3
Resilient, sustainable, and inclusive building design		
	Warm and welcoming space	21
	Sustainable building design	6
Community health		
	Public defibrillator	3

Table 17: Objective 2 – feedback

The "library hub" should be designed to be a source of trusted information through a range of media: written, oral, aural and visual.

Learning materials and resources

Supporting youth and all residents to access information and socialise in a safe space

Community engagement through social spaces

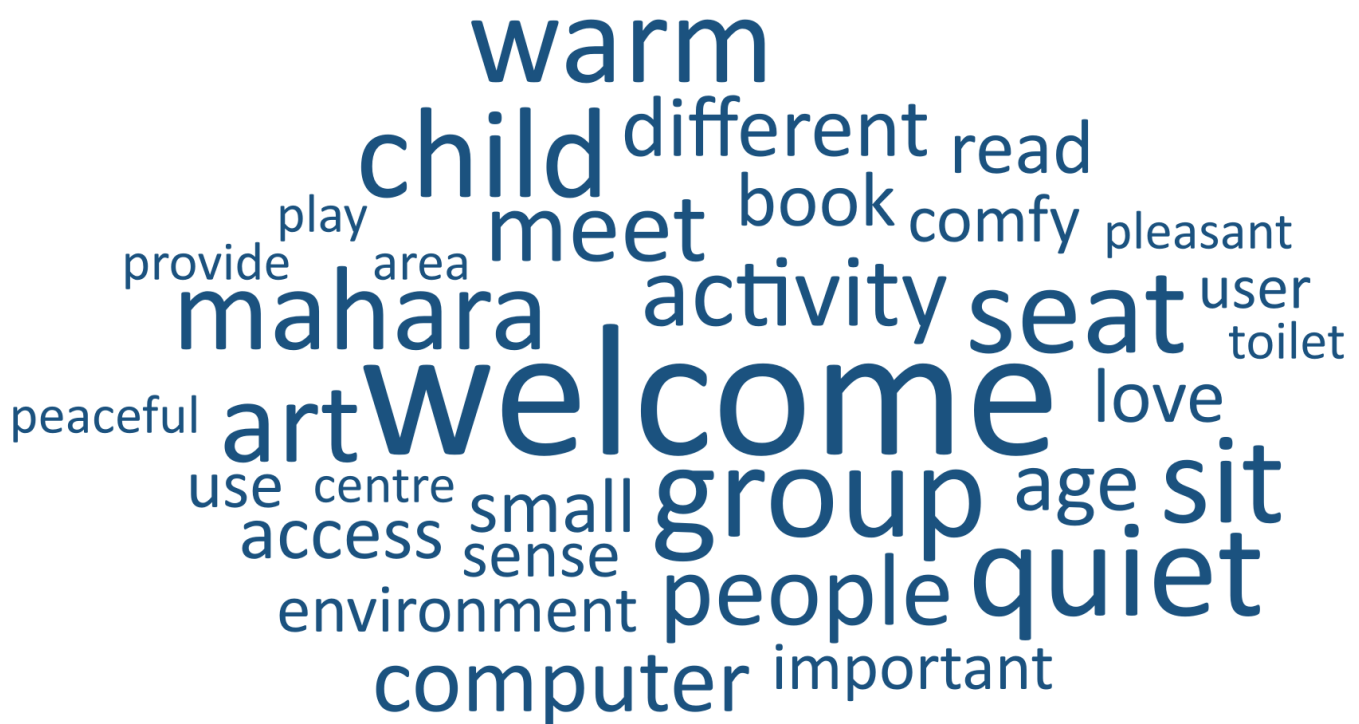
Spaces suitable for everyone young, elderly, all abilities accessible

Inclusive and safe spaces

A library should be a source of reliable information which is presented in many different ways. Not just books or access to the internet, but facilities for advisory services, displays, talks etc etc. If it's information coming through the library hub, we can trust it is verified and accurate.

Learning materials and resources

11 Objective 3: Creating a sense of place and belonging



11.1 Objective 3 community feedback – overview

Community feedback for Objective 3 primarily emphasises the development of a community library that caters to all age groups and various segments of the community. The library should foster a warm and welcoming atmosphere, encompassing quiet spaces and group meeting rooms. Amenities like a kitchen, toilets, and comfortable seating were also mentioned.

The library should be people-centric, maintaining a balance between helpful staff availability for advice and the use of automation. It should reflect local narratives, offering spaces dedicated to art exhibitions and performances and functioning as a hub for community growth. There should be avenues for learning about different cultures, cultivating a love for reading, and adaptable spaces that can accommodate a variety of activities.

Envisioned as more than just a library, it should be a destination offering engaging activities, with the staff acting as connectors to the wider community. Its architectural design should complement the Mahara Gallery, imbuing a strong sense of place and belonging.

The library should be mindful of diverse age groups and those with mobility issues. It should establish strong partnerships with iwi and community groups, providing spaces suitable for meetings. With pleasant and helpful staff, it should aim to be a non-threatening, inviting space, accessible and welcoming to everyone in the community.

The top 3 themes related to objective 3 were:

1. The library should provide a warm and welcoming space.
2. The library should have gathering or social places for various different groups and activities
3. The library should be a space for diverse cultural and entertainment events

Table 18 details the results of the thematic analysis of community feedback related to objective 3. The frequency is the sum of how many times an idea was mentioned and how many times other community members liked an idea. The results are rank-ordered by frequency.

Main theme	Sub theme(s)	Frequency
Inclusive environment		
	Warm and welcoming space	37
	A sense of community ownership	18
	Access to friendly helpful staff	7
	Engage with mana whenua	7
	Encourage reading and literacy	3
Destination space		
	Gathering/social spaces for various groups/activities	28
	Space for diverse cultural and entertainment events	24
	Host information about the community/community events	11
	Include a library café	5
Multi-purpose community centre/hub		
	Comfortable seating and work spaces	22
	Quiet and peaceful spaces	18
Accessible space with facilities		
	Bathroom facilities	5
	Welcomes all age groups and abilities	4
	Easy access with adequate parking	3

Table 18: Objective 3 – feedback

*Welcoming, warm, aesthetically pleasing environment. Community noticeboards etc.
Destination for attending things you can connect to.*
Warm and welcoming space

*A gathering social space for teenagers. e.g., Johnsonville Library have a teenager
Saturday night get together once a month.*
Gathering/social spaces for various groups/activities

Community can express its stories - arts, heritage, writing
Space for diverse cultural and entertainment events

*A pleasant open welcoming space, warm sunlight, adequate desks and chairs etc. small
alcoves to hide with a book before choosing.*
Quiet and peaceful spaces

*Easy access, parking and public transport routes and comfy welcoming area to sit, read,
use computers and work.*
Easy access with adequate parking

12 Objective 4: Providing opportunities to learn, work and create



12.1 Objective 4 community feedback – overview

The community feedback for objective 4 involves shaping the library into a space that stimulates children's learning and fosters a love for books and reading. It should provide quiet study areas, access to computers and digital resources, and encourage inter-generational knowledge sharing.

The library should feature a variety of workspaces, creative spaces, play spaces, and a community borrowing library. In addition, it should offer classes and lessons suitable for all ages, including language and art courses.

As a hub for lifelong learning, the library should accommodate small classes and even corporate retreats. It should continue to foster a love of reading and provide spaces for interactive learning and storytelling sessions tailored for children.

Moreover, the library should maintain an excellent collection of books, ensure access to online resources, and offer diverse spaces for different styles of learning and gathering. It should also host various events such as discussions, guest speakers, and public meetings, thus becoming a vibrant centre of community life.

The top 3 themes related to objective 4 were:

1. The library should have spaces for talks, classes, and the creative arts.
2. The library should provide flexible spaces for studying, working, and meeting.
3. The library should give access to books, magazines, newspapers, and online resources.

Table 19 details the results of the thematic analysis of community feedback related to objective 4. The frequency is the sum of how many times an idea was mentioned and how many times other community members liked an idea. The results are rank-ordered by frequency.

Main theme	Sub theme(s)	Frequency
Study and work environment		
	Flexible spaces for studying, working, and meeting	73
	Have quiet/peaceful spaces	13
	Working/standing desks	9
	Creative, inspiring spaces	9
	Warm, safe and welcoming space	9
Access to information and resources		
	Access to books, magazines/newspaper and online resources	52
	Digital facilities with internet access and charging stations	23
	Include a tool library/makerspace	9
	Inter-library services	6
	Helpful, informative staff	5
	Printing and photocopying services	5
	Access to virtual reality technology	3
Learning and creativity		
	Spaces for talks, classes, and the creative arts	79
	Learning assistance	7
	Cultivate love for reading and learning	4
Community engagement and events		
	Dedicated spaces for youth and children's activities	24
	Spaces for hire/events	6
	Spaces for community displays/notices	5

Table 19: Objective 4 – feedback

Would love language classes, painting classes - available afternoons, evenings dependent on who in community is ready to run them. Became hard when these stopped getting any funding years ago.

Spaces for talks, classes, and the creative arts

Workspaces for students to study. Meeting room(s) for WEA and other community. Learning - ancestry, computer access to Web etc

Flexible spaces for studying, working, and meeting

The cost of books, manuals and access to computers is a real barrier to learning for many people. Libraries can provide for this need. They can also encourage creativity through networking.

Access to books, magazines/newspaper and online resources

Lots of power points for computers &/or charging devices. Effective fast internet, easy to use.

Digital facilities with internet access and charging stations

13 Objective 5: Supporting cultural identity and understanding



13.1 Objective 5 community feedback – overview

The community feedback for objective 5 underscores the importance of incorporating cultural identity and diversity into the library to honour tangata whenua and embrace new migrants. This could be facilitated through literacy programs, curated book collections, Te Reo courses, and collaborations with community organisations such as the Mahara Gallery and Whakarongotai Marae.

The library should mirror the cultural diversity of Kāpiti and provide resources that support genealogical research and the exploration of family histories. Creating a welcoming environment for all cultural groups and encouraging a love for reading is vital.

Staff awareness programs and self-serve translation services could further enhance the library's inclusivity. The library should pay homage to Aotearoa's bicultural foundation while celebrating its multicultural population.

Establishing authentic partnerships with mana whenua and incorporating Māori-led spaces within the library's structure is essential. Celebrations of significant cultural events like Matariki and offering Te Reo classes further emphasise the importance of cultural inclusivity and diversity in the community library.

The top 3 themes related to objective 5 were:

1. The library should promote cultural history and education, with a focus on Māori heritage.
2. The library should acknowledge the multicultural nature of the community.
3. The library should provide te reo Māori speaking classes.

Table 20 details the results of the thematic analysis of community feedback related to objective 5. The frequency is the sum of how many times an idea was mentioned and how many times other community members liked an idea. The results are rank-ordered by frequency.

Main theme	Sub theme(s)	Frequency
Cultural learning and celebration		
	Cultural history and education, with a focus on Māori heritage	73
	Acknowledgement of multicultural nature of community	36
	Te reo Māori speaking classes	29
	Uphold principles of Te Tiriti o Waitangi	7
Community		
	Opportunities to visit/partner with Whakarongotai Marae	15
	Welcoming and accepting atmosphere	12
Language accessibility		
	Bilingual (te reo Māori and English) communication	12
	Encourage reading and literacy	11
Staffing and leadership		
	Inclusive leadership and diverse staffing	4

Table 20: Objective 5 – feedback

Areas to focus on cultural history and opportunities for tangata whenua to share their knowledge and history

Cultural history and education, with a focus on Māori heritage

Very important as we need to honour tangata whenua & also embrace new migrants into this area & be aware of their cultures

Acknowledgement of multicultural nature of community

Yes, cultural learning classes, Te Reo classes or groups

Te reo Māori speaking classes

Waikanae has a Marae at its heart. Real partnership through the Hub is a significant and special possibility and responsibility.

Opportunities to visit/partner with Whakarongotai Marae

Acceptance and non discrimination, cultural learning classes

Welcoming and accepting atmosphere

Te Reo courses, signs, education

Bilingual (te reo Māori and English) communication

14 Objective 6: Championing inclusivity



14.1 Objective 6 community feedback – overview

The community feedback for objective 6 primarily emphasises accessibility, inclusivity, and diversity in the library. This can be manifested in practical suggestions such as accessible water fountains and showers, high chairs with arms, adjustable standing desks, gender-neutral facilities, and parking provisions for mobility scooters and prams.

The library should warmly welcome individuals with learning difficulties, offering ergonomic workstations and championing LGBTQ+ positivity. Including sensory spaces, safe spaces for youth and LGBTQ+ community, and showcasing diverse community groups are also strongly advocated.

The library should strive to be accessible to all, regardless of age or personal circumstances, with a commitment to breaking down barriers and avoiding prejudice. Well-trained staff should be on hand to assist those requiring additional care, and the library staff itself should reflect the diversity of the community it serves.

Continuing to foster a love of reading should be a key focus, and the library should be designed to accommodate the needs of different age groups, including families with young children. The ultimate aim is to create an inclusive and inviting space that caters to everyone in the community.

The top 3 themes related to objective 6 were:

1. The library should be accessible and have an accessible layout as well as disability access.
2. The library should be a safe and respectful environment.
3. Concerns regarding the relevance of this objective

Table 21 details the results of the thematic analysis of community feedback related to objective 6. The frequency is the sum of how many times an idea was mentioned and how many times other community members liked an idea. The results are rank-ordered by frequency.

Main theme	Sub theme(s)	Frequency
Facilities and resources		
	Accessible library and library layout/disability access	50
	Diversity in resources	4
	Resources for blind and hearing impaired	5
	Accessible children's spaces for playing and reading	8
	Support/spaces for individuals with sensory needs	5
	Family-friendly spaces	4
Safety and comfort		
	Safe and respectful environment	45
	Include ergonomic furniture e.g. desks, chairs	8
	Gender neutral bathrooms	4
	Privacy measures (floor to ceiling toilet cubicles)	4
	Allergen-conscious environment	3
General comments		
	Concerns regarding the relevance of objective 6	12
Staffing		
	Helpful, informative staff	3
Other		
	Encourage reading and literacy	3

Table 21: Objective 6 – feedback

Dyslexic books, lifts, ramps, big audio section
Accessible library and library layout/disability access

No Barriers. Acceptance of all people regardless of age, race, sexual gender, disability, Good, wide easy access also important
Safe and respectful environment

Not the most recognised function of a library. Nice to have but can be developed through other community organisations.
Concerns regarding the relevance of objective 6

Have plenty of staff well trained to look after people needing extra time & care
Helpful, informative staff

15 Objective 7: An exemplar for sustainable practices



15.1 Objective 7 community feedback – overview

The community feedback for objective 7 underscores the importance of incorporating sustainable practices into the design and construction process of the community centre. This could entail using natural lighting, solar power, wool carpets, and other recyclable materials.

Additional innovative ideas proposed include a rooftop garden, a toy library space, a community garden, and a compost system. The building should be designed to emphasise CO₂ emission reduction and aim to be a role model in sustainability.

The structure should seamlessly integrate into Mahara Place, creating a natural connection with the Mahara Gallery. It should be visually appealing, inspiring, and inviting, with ample ventilation and easy access to various services.

Using sustainable building materials and striving for a Green Star rating should be key considerations. Provisions for renewable energy sources should be incorporated into the design.

Other aspects to consider include:

- Secure bike parking facilities.
- Contributing to the 15-minute city ideal.
- Ensuring that the library provides pleasant working conditions for staff.

Ultimately, the aim is to create a beautiful, inspiring, sustainable, and functional community centre that is welcoming to all.

The top 3 themes related to objective 7 were:

1. The library should have an energy efficient design and make use of renewable power sources such as solar power.
2. The library needs to have waste management strategies in place as well as provide recycling facilities.
3. The library should be a leader for sustainability.

Table 22 details the results of the thematic analysis of community feedback related to objective 7. The frequency is the sum of how many times an idea was mentioned and how many times an idea was liked by other community member. The results are rank ordered by frequency.

Main theme	Sub theme(s)	Frequency
Sustainable design and functionality		
	Energy-efficient design with renewable energy (e.g. solar)	49
	Waste management strategies/recycling facilities needed	23
	Use of sustainable and natural materials	19
	Include bike stands/e-bike charging stands	11
	Water management strategies needed	8
	Integration with local architecture	6
	Accessibility to services	4
	Use natural lighting e.g. sky lights	3
Environmental education and sustainable practices		
	Include green spaces/community food garden	17
	Promote environmental education	16
	Encourage sustainable practices	15
	Ensure easy access by public transport	5
	General support for sustainable practices	4
Community engagement and social impact		
	Role as a leader for sustainability	23
	Emphasis on addressing environmental and climate change issues	7
	Creation of a welcoming environment	4
Health, safety, and comfort		
	Focus on creating a healthy environment	7
	Adequate ventilation	7
	Ensure affordability and safety	4
	Noise management strategies	3

Table 22: Objective 7 – feedback

Use natural lighting & perhaps sky-lights would help. Solar Power, wool carpet, recyclable items.

Energy-efficient design with renewable energy (e.g. solar)

A water cooler helps avoid plastic bottles. Efficient toilets, well-labelled and obvious rubbish recycling bins. Maybe special 'organic junk' collection days. "Green gardens inside and out".

Waste management strategies/recycling facilities needed

16 Other comments

Outlined below is the analysis of other comments received which fall outside the Council options and objectives provided.

Other comments

Opinions on the future of the Waikanae Library are diverse. Some believed a smaller library would suffice, given the proximity of Paraparaumu Library. Various expansion ideas are proposed, including additional floors on the current building, constructing a new facility, or initiating mobile services. Some prefer a compact, well-designed space focusing on books, reading, and research over entertainment or community activities. Collaborating with the Mahara Gallery for exhibitions, or creating a purpose-built library, are also options. Another suggestion is to centralise services in Paraparaumu in anticipation of future Kāpiti City status. Cost and rate impact are recurrent concerns, with some advocating for a pop-up library or augmenting the Paraparaumu Library as cost-effective alternatives. Proposals also include refurbishing the Mahara Gallery or expanding the existing library. Some community members question the clarity of the decision-making process and the absence of a thorough feasibility study, suggesting a broader exploration of options. Overall, the community's views reflect diverse ideas for Waikanae Library's future.

Table 23 details the other comments that fall outside the provided Council options and objectives.

Main theme	Sub theme(s)	Frequency
Alternative options		
	Prefer traditional library rather than community hub	6
	Prefer library to be housed in one building	6
	Prefer new-build on old library site	6
	Opposed to all options, library in Paraparaumu is sufficient	6
General comments		
	General support for proposal/consultation	7
	Concern regarding consultation	6
	More information/options needed	5
	Need to revive the area	3

Table 23: Other comments

It's disappointing that demolishing the old building isn't an option. It's pretty gross. I know that the new library will be refurbished, but it would be great to have something completely new in that space. Also, make sure you engage with your current librarians too, as librarians, not just members of the community. Most of them are pretty great and will have insights that library managers and the community won't have.
Prefer new-build on old library site

All of this is very positive, thank you.
General support for proposal/consultation

What is it designed to do? How will it work? Too little information on what it is for in the brochure. Useful for elderly unable or unwilling to use technology
More information/options needed

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