

OIR: 2526/221

9 December 2025

[REDACTED]  
[REDACTED]

Tēnā koe [REDACTED],

**Request for Information under the Local Government Official Information and Meetings Act 1987 (the Act) (the LGOIMA)**

Thank you for your email of **3 December 2025** requesting the following information:

- 1. I am requesting the information relating to the aggregated average and median cost for repairing a potable water leak per year for the past 3 years. If the data is available having a break down by mains vs service connection leaks this would be preferable***

Year	Average value per year	Median value per year
2022/2023	\$623.00	\$298.00
2023/2024	\$772.00	\$335.00
2024/2025	\$712.00	\$279.00

- 2. A brief description outlining the method and limitation of how the aggregated data was determined is also requested***

The average and median values are derived from the actual job costing against each years reported.

The cost breakdown data is not readily available to present it against mains and service connections. This part of your request is therefore refused under section 17(e) of the Act as the documents alleged to contain the information do not exist. However, I hope that the information provided is of assistance to you.

*Please note that any information provided in response to your request may be published on the Council website, with your personal details removed.*

You have the right to request the Ombudsman to review this decision. Complaints can be sent by email to [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz), or by post to The Ombudsman, PO Box 10152, Wellington 6143.

Ngā mihi,



**Sean Mallon**

Group Manager Infrastructure and Asset Management  
Kaiwhakahaere Rōpū Anga me te Whakahaere Rawa