

KAPITI COAST DISTRICT COUNCIL

RESIDENTS SURVEY

MAY 2005

**PERCENTAGED TABLES
OF SURVEY RESULTS**

PREPARED BY:

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Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results
WEBSITE: <http://www.nrb.co.nz>

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q1 During the last 12 months, have they used or visited -
"Sports fields"..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
Yes	209 51.8	76 53.1	44 51.7	52 50.7	37 51.0	96 52.0	113 51.6	35 48.3	92 79.5	39 41.1	42 35.6
No	194 48.0	66 46.5	41 48.3	51 49.3	35 49.0	89 48.0	105 48.1	38 51.7	24 20.5	56 58.9	76 63.8
Don't know	1 0.2	1 0.5	0 0.0	0 0.0	0 0.0	0 0.0	1 0.3	0 0.0	0 0.0	0 0.0	1 0.6

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q2a Satisfaction with -
"Sports fields"..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	202	72	47	50	33	106	96	17	90	40	55
Weighted Base	209	76	44	52	37	96	113	35	92	39	42
<u>Satisfied</u>	193	69	40	47	37	87	106	33	85	35	41
	92.7	92.0	91.6	89.4	100.0	91.1	94.0	93.0	92.2	88.8	97.1
Very satisfied mean=1	64 30.6	23 30.5	17 37.5	14 26.8	10 28.1	28 29.5	36 31.6	3 7.6	27 29.2	14 35.3	20 48.4
Fairly satisfied mean=2	129 62.1	46 61.4	24 54.2	33 62.7	26 71.9	59 61.6	70 62.4	30 85.4	58 62.9	21 53.5	21 48.7
<u>Not satisfied</u>	14	5	4	6	0	9	6	2	7	3	1
	6.8	6.6	8.4	10.6	0.0	8.9	5.0	7.0	7.8	8.4	2.9
Not very satisfied mean=3	14 6.8	5 6.6	4 8.4	6 10.6	0 0.0	9 8.9	6 5.0	2 7.0	7 7.8	3 8.4	1 2.9
<u>DK/unable to say</u>	1	1	0	0	0	0	1	0	0	1	0
	0.5	1.5	0.0	0.0	0.0	0.0	1.0	0.0	0.0	2.8	0.0
DK/unable to say	1 0.5	1 1.5	0 0.0	0 0.0	0 0.0	0 0.0	1 1.0	0 0.0	0 0.0	1 2.8	0 0.0
Mean	1.8	1.8	1.7	1.8	1.7	1.8	1.7	2.0	1.8	1.7	1.5

Ward Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

... why they are not very satisfied with -
 "sports fields".

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	202	72	47	50	33	106	96	17	90	40	55
Weighted Base	209	76	44	52	37	96	113	35	92	39	42
Need better facilities	6 2.9	3 4.0	1 1.4	2 4.4	0 0.0	5 5.1	1 1.0	0 0.0	2 2.2	3 8.4	1 1.5
Not enough/need more/better resources	5 2.5	1 1.7	2 4.2	2 3.8	0 0.0	3 3.2	2 1.9	1 3.6	4 4.3	0 0.0	0 0.0
Poor condition/lack of maintenance/run-down	4 2.1	1 0.9	1 2.7	3 4.8	0 0.0	1 0.7	4 3.3	2 7.0	2 2.1	0 0.0	0 0.0
Others	3 1.3	1 0.8	1 1.4	2 3.0	0 0.0	3 2.9	0 0.0	0 0.0	0 0.0	2 5.6	1 1.5
Fairly/very satisfied/DK (Q2a)	194 93.2	71 93.4	40 91.6	47 89.4	37 100.0	87 91.1	107 95.0	33 93.0	85 92.2	36 91.6	41 97.1

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q3 Whether they have access to the Internet..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
Yes	311	112	67	73	59	145	166	70	105	78	58
	77.2	78.9	78.9	70.5	81.2	78.5	76.1	96.3	91.0	81.0	49.0
No	92	30	18	30	14	40	52	3	10	18	61
	22.8	21.1	21.1	29.5	18.8	21.5	23.9	3.7	9.0	19.0	51.0

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q4a Whether they feel that the Kapiti Coast District is generally a **safe place to live**..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
<u>Yes..</u>	379	131	81	98	70	178	201	67	112	93	108
	94.2	91.8	94.8	95.0	96.9	96.5	92.2	92.6	96.7	96.8	90.5
Yes, definitely (1)	151	33	35	58	25	73	78	21	47	35	48
	37.5	23.5	40.7	56.3	34.7	39.6	35.8	28.5	41.1	36.9	40.1
Yes, mostly (2)	228	97	46	40	45	105	123	47	64	57	60
	56.6	68.3	54.2	38.7	62.2	56.8	56.4	64.1	55.6	59.8	50.4
<u>No..</u>	22	11	3	5	2	6	16	5	4	3	10
	5.5	7.8	4.1	5.0	3.1	3.2	7.4	7.4	3.3	3.2	8.2
Not really (3)	20	11	2	5	2	5	14	5	3	2	9
	4.9	7.4	2.2	5.0	3.1	2.9	6.6	7.4	2.6	2.3	7.7
No, definitely not (4)	2	1	2	0	0	1	2	0	1	1	1
	0.6	0.4	1.9	0.0	0.0	0.3	0.8	0.0	0.7	0.9	0.5
<u>Unsure..</u>	2	1	1	0	0	1	1	0	0	0	2
	0.4	0.4	1.1	0.0	0.0	0.3	0.4	0.0	0.0	0.0	1.3
Unsure	2	1	1	0	0	1	1	0	0	0	2
	0.4	0.4	1.1	0.0	0.0	0.3	0.4	0.0	0.0	0.0	1.3
Mean	1.7	1.8	1.6	1.5	1.7	1.6	1.7	1.8	1.6	1.7	1.7

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q4b Reasons why they feel Kapiti Coast District is not generally a safe place to live..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	22	10	4	5	3	8	14	2	4	3	13
Weighted Base	22	11	3	5	2	6	16	5	4	3	10
Crime increasing-lots of burglaries/fights, etc.	11 49.1	2 18.1	3 76.2	4 75.1	2 100.0	4 75.6	6 39.4	0 0.0	2 62.0	1 46.2	7 72.2
Youth are out of control/ drunken youth	10 44.3	7 61.5	1 23.5	1 13.2	1 63.1	3 46.2	7 43.6	4 76.3	1 21.6	0 0.0	5 49.4
Unsafe on the road/speeding cars	9 38.8	6 50.2	1 23.8	1 27.5	1 31.5	1 12.1	8 48.5	4 76.3	1 38.0	2 73.2	1 7.3
Used to be safe/has deteriorated	4 19.7	1 13.0	2 52.7	1 20.5	0 0.0	2 41.7	2 11.6	0 0.0	1 21.6	1 26.8	3 27.7
Not safe at night	4 18.6	1 12.5	0 0.0	2 38.8	1 31.5	1 24.3	3 16.6	1 23.7	1 18.8	0 0.0	2 21.6
Not safe for elderly people	2 10.1	2 19.9	0 0.0	0 0.0	0 0.0	1 14.0	1 8.6	0 0.0	0 0.0	1 26.8	1 14.3
Others	3 12.4	1 5.5	0 0.0	1 24.9	1 36.9	1 10.4	2 13.2	1 23.7	0 0.0	0 0.0	1 14.9

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Q5a Satisfaction with the way the Council involves the public in the decisions it makes..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
<u>Satisfied..</u>	183	65	35	49	35	84	99	27	47	49	61
	45.5	45.5	40.9	47.5	48.0	45.5	45.5	36.9	40.4	51.4	51.0
Very satisfied (1)	27	9	9	5	4	11	15	5	6	5	11
	6.6	6.2	10.6	4.7	5.5	6.1	7.1	7.3	4.9	4.8	9.4
Satisfied (2)	157	56	26	44	31	73	84	22	41	45	50
	38.9	39.3	30.2	42.8	42.5	39.4	38.4	29.6	35.5	46.6	41.6
<u>Neither satisfied nor dissatisfied..</u>	117	41	32	23	20	57	60	31	43	16	27
	29.0	29.1	37.8	22.6	27.8	30.8	27.5	42.7	37.2	16.6	22.7
Neither satisfied nor dissatisfied (3)	117	41	32	23	20	57	60	31	43	16	27
	29.0	29.1	37.8	22.6	27.8	30.8	27.5	42.7	37.2	16.6	22.7
<u>Dissatisfied..</u>	92	33	16	25	17	41	52	14	24	28	27
	22.9	23.5	18.9	24.6	24.2	22.2	23.6	18.8	20.8	28.8	22.8
Dissatisfied (4)	70	21	14	22	13	30	39	10	18	20	22
	17.2	15.0	15.9	21.3	17.6	16.5	17.9	13.1	15.4	21.0	18.5
Very dissatisfied (5)	23	12	3	3	5	10	13	4	6	7	5
	5.7	8.5	3.0	3.4	6.6	5.6	5.7	5.7	5.4	7.8	4.3
<u>Don't know..</u>	10	3	2	5	0	3	7	1	2	3	4
	2.5	2.0	2.4	5.3	0.0	1.5	3.4	1.6	1.6	3.2	3.5
Don't know	10	3	2	5	0	3	7	1	2	3	4
	2.5	2.0	2.4	5.3	0.0	1.5	3.4	1.6	1.6	3.2	3.5
Mean	2.8	2.8	2.7	2.7	2.8	2.8	2.8	2.8	2.8	2.8	2.7

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q5b Reasons for dissatisfaction with the way the Council **involves the public in the decisions it makes..**

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	92	33	17	24	18	46	46	6	24	27	35
Weighted Base	92	33	16	25	17	41	52	14	24	28	27
Make decisions without consulting the public	30 32.7	15 43.6	4 25.6	6 22.1	6 33.9	12 30.5	18 34.4	8 60.3	8 31.7	8 28.3	7 24.2
Don't listen to the public	21 23.1	11 33.1	4 24.9	5 19.9	1 6.7	9 21.1	13 24.6	6 41.0	5 21.6	5 17.4	6 21.1
Poor decision making/don't agree with decisions made	16 17.6	6 16.5	6 35.5	5 19.7	0 0.0	7 16.4	10 18.5	7 51.8	3 12.9	0 0.0	6 22.4
Spend too much money/waste money	14 15.5	5 14.2	1 6.4	5 20.8	3 18.8	6 13.6	9 17.0	4 30.2	5 19.2	4 14.3	2 6.2
A lack of communication/need to keep us more informed	12 13.3	7 19.9	0 0.0	2 6.2	4 23.5	4 10.3	8 15.7	0 0.0	7 29.2	4 13.1	2 6.2
Lack of action on roading	10 10.3	4 11.4	0 0.0	6 22.4	0 0.0	3 6.7	7 13.1	1 9.4	3 11.1	1 4.0	4 16.4
Lack of action/all talk and no action/slow to act	9 10.2	2 4.9	2 14.3	5 18.0	1 4.8	5 13.3	4 7.7	1 10.8	2 8.1	4 14.7	2 7.0
Unhappy with water situation/decisions made	8 8.4	1 1.8	1 3.9	7 25.8	0 0.0	3 8.3	4 8.5	0 0.0	3 14.1	1 2.3	4 13.9
A lack of/poor facilities/services	7 7.6	1 3.3	0 0.0	3 10.3	3 19.1	2 5.6	5 9.3	0 0.0	0 0.0	4 13.1	3 12.7
Others	12 13.5	4 11.0	4 23.6	1 4.9	4 21.7	3 8.4	9 17.6	1 8.7	3 13.4	3 9.4	5 20.2

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q6a Rating the **quality of life** in the Kapiti Coast District overall..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
<u>Good..</u>	385	130	85	101	69	176	210	72	107	93	114
	95.6	91.4	100.0	98.1	95.0	95.2	95.9	98.2	92.4	97.0	95.8
Very good (1)	210	66	48	67	28	96	114	29	60	51	70
	52.1	46.3	56.7	65.1	39.5	52.1	52.0	39.6	51.6	53.5	59.1
Good (2)	175	64	37	34	40	79	96	43	47	42	44
	43.5	45.2	43.3	33.0	55.5	43.1	43.9	58.6	40.9	43.6	36.8
<u>Not good..</u>	18	12	0	2	4	9	9	1	9	3	5
	4.4	8.6	0.0	1.9	5.0	4.8	4.1	1.8	7.6	3.0	4.2
Fair (3)	14	9	0	2	4	7	7	1	7	2	4
	3.5	6.0	0.0	1.9	5.0	4.0	3.1	1.8	6.3	2.1	3.1
Poor (4)	4	4	0	0	0	1	2	0	1	1	1
	0.9	2.5	0.0	0.0	0.0	0.8	1.0	0.0	1.3	0.9	1.1
<u>Don't know..</u>	0	0	0	0	0	0	0	0	0	0	0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Unsure	0	0	0	0	0	0	0	0	0	0	0
	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Mean	1.5	1.6	1.4	1.4	1.7	1.5	1.5	1.6	1.6	1.5	1.5

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q6b Reasons why they feel that the **quality of life** in the Kapiti Coast District is fair or poor..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	21	15	0	2	4	12	9	1	10	3	7
Weighted Base	18	12	0	2	4	9	9	1	9	3	5
Some facilities/services not up to standard	8 45.7	6 48.9	0 0.0	1 64.2	1 24.8	4 49.0	4 42.4	1 100.0	3 30.1	3 100.0	1 28.1
Not enough activities for young people	6 33.6	6 49.1	0 0.0	0 0.0	0 0.0	2 22.2	4 45.0	0 0.0	5 55.8	1 39.1	0 0.0
Not as good as it used to be	3 14.7	1 5.1	0 0.0	1 64.2	1 19.8	1 15.0	1 14.4	1 100.0	0 0.0	0 0.0	1 26.9
Don't like the place/other places better	2 12.3	1 11.1	0 0.0	0 0.0	1 23.2	1 7.4	2 17.2	0 0.0	1 7.5	0 0.0	2 31.0
Others	7 37.3	5 39.0	0 0.0	1 35.8	1 32.3	3 35.6	3 39.0	0 0.0	3 29.1	0 0.0	4 82.7

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Q7a Rating the **community spirit** of the Kapiti Coast District..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
<u>Good..</u>	329	115	68	92	54	149	180	64	92	73	100
	81.6	80.9	79.7	89.4	74.2	80.7	82.4	88.2	79.5	76.2	84.0
Very good (1)	125	45	30	30	19	54	70	21	31	29	45
	31.0	31.8	35.7	29.5	26.0	29.5	32.2	28.3	26.6	29.9	37.8
Good (2)	204	70	38	62	35	94	110	44	61	44	55
	50.6	49.1	44.0	59.9	48.2	51.2	50.2	59.9	52.9	46.3	46.2
<u>Neither good nor bad..</u>	44	17	11	3	13	22	23	3	15	13	13
	11.0	12.3	13.4	2.6	17.7	11.7	10.4	4.5	13.4	13.2	11.0
Neither good nor bad (3)	44	17	11	3	13	22	23	3	15	13	13
	11.0	12.3	13.4	2.6	17.7	11.7	10.4	4.5	13.4	13.2	11.0
<u>Not good..</u>	23	8	4	5	5	10	13	5	8	7	2
	5.7	5.9	5.1	5.2	6.8	5.2	6.1	7.3	7.1	7.4	1.9
Not very good (4)	22	7	4	5	5	8	13	5	8	7	2
	5.4	5.0	5.1	5.2	6.8	4.5	6.1	7.3	6.6	7.4	1.4
Poor (5)	1	1	0	0	0	1	0	0	1	0	1
	0.3	0.9	0.0	0.0	0.0	0.7	0.0	0.0	0.6	0.0	0.5
<u>Don't know..</u>	7	1	2	3	1	4	2	0	0	3	4
	1.7	1.0	1.8	2.8	1.2	2.4	1.1	0.0	0.0	3.2	3.1
Don't know	7	1	2	3	1	4	2	0	0	3	4
	1.7	1.0	1.8	2.8	1.2	2.4	1.1	0.0	0.0	3.2	3.1
Mean	1.9	1.9	1.9	1.8	2.1	1.9	1.9	1.9	2.0	2.0	1.8

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Q7b Reasons for rating the **community spirit** in the Kapiti Coast District as not very good or poor..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	22	7	5	5	5	12	10	2	9	8	3
Weighted Base	23	8	4	5	5	10	13	5	8	7	2
Not friendly/don't know anyone	7 28.8	4 49.3	0 0.0	2 46.4	0 0.0	0 0.0	7 49.3	4 77.6	2 30.0	0 0.0	0 0.0
Just a lack of community spirit/lack of caring/apathy	5 22.8	1 9.9	1 19.3	1 13.5	3 57.9	3 28.4	3 18.7	0 0.0	2 23.0	2 23.4	2 73.1
Community is too diverse/disjointed	5 21.7	0 0.0	2 38.6	2 40.2	1 23.8	2 19.8	3 23.0	0 0.0	2 23.0	3 43.5	0 0.0
Not enough community events/activities	3 11.7	1 17.7	1 27.6	0 0.0	0 0.0	1 15.6	1 8.9	1 22.4	1 8.0	1 11.6	0 0.0
Others	5 23.3	2 23.1	1 14.5	1 13.5	2 42.1	5 56.0	0 0.0	0 0.0	3 39.0	2 21.4	1 26.9

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Q8a Satisfaction that the **natural environment** in the Kapiti Coast District is being preserved and sustained for future generations..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
<u>Satisfied..</u>	247	86	49	69	43	114	132	40	67	57	83
	61.2	60.2	57.5	66.5	59.9	61.9	60.6	55.2	57.8	59.1	69.7
Very satisfied (1)	39	16	3	12	8	13	26	8	8	9	13
	9.6	10.9	3.6	12.0	10.9	6.9	12.0	10.7	7.3	9.7	11.2
Satisfied (2)	208	70	46	56	35	101	106	32	58	47	70
	51.5	49.3	53.8	54.5	49.0	55.0	48.6	44.5	50.5	49.4	58.5
<u>Neither satisfied nor dissatisfied..</u>	66	25	14	15	12	31	35	23	15	14	14
	16.3	17.6	16.3	14.1	16.8	16.9	15.8	31.5	13.1	14.1	11.8
Neither satisfied nor dissatisfied (3)	66	25	14	15	12	31	35	23	15	14	14
	16.3	17.6	16.3	14.1	16.8	16.9	15.8	31.5	13.1	14.1	11.8
<u>Dissatisfied..</u>	81	28	20	18	14	35	46	10	32	22	16
	20.0	19.9	24.0	17.3	19.6	18.9	21.0	13.3	28.0	23.3	13.8
Dissatisfied (4)	63	19	15	16	13	30	33	3	28	20	13
	15.7	13.5	17.2	15.6	18.3	16.2	15.2	4.0	24.1	20.8	10.6
Very dissatisfied (5)	18	9	6	2	1	5	13	7	5	2	4
	4.3	6.4	6.8	1.7	1.3	2.6	5.8	9.3	4.0	2.5	3.1
<u>Don't know..</u>	10	3	2	2	3	4	6	0	1	3	6
	2.5	2.3	2.3	2.0	3.8	2.4	2.6	0.0	1.0	3.5	4.7
Don't know	10	3	2	2	3	4	6	0	1	3	6
	2.5	2.3	2.3	2.0	3.8	2.4	2.6	0.0	1.0	3.5	4.7
Mean	2.5	2.5	2.7	2.4	2.5	2.5	2.5	2.6	2.7	2.6	2.3

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q8b Reasons for being dissatisfied that the **natural environment** in the Kapiti Coast District is being preserved and sustained for future generations..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	82	29	22	16	15	40	42	5	33	23	21
Weighted Base	81	28	20	18	14	35	46	10	32	22	16
Development is destroying natural environment	13 16.5	5 19.3	3 15.3	3 14.8	2 14.9	4 10.1	10 21.4	5 54.9	5 14.7	2 10.6	1 5.5
Too much subdivision/houses crammed in	13 15.6	5 18.0	4 17.2	4 22.5	0 0.0	4 11.1	9 19.0	0 0.0	8 25.7	2 10.1	2 12.5
Infrastructure unable to support all the building	12 15.3	5 19.1	4 19.0	1 6.9	2 13.0	4 11.7	8 18.0	1 12.3	6 18.1	5 20.6	1 4.2
Sand dunes need preserving/ protections	11 13.9	6 22.2	2 8.9	2 12.6	1 6.3	4 10.8	7 16.3	5 54.9	1 4.5	3 13.9	1 8.4
Should take more care with natural environment	11 13.4	4 14.2	3 15.3	2 9.5	2 14.2	4 11.2	7 15.1	3 29.8	5 15.8	1 5.0	2 10.6
Concerned about loss of natural environment/open space	9 10.9	2 7.8	4 18.3	2 10.9	1 6.3	5 13.0	4 9.3	0 0.0	5 15.0	3 11.5	1 8.5
Too much land being sold for development	9 10.8	4 12.8	4 20.2	0 0.0	1 6.6	5 13.2	4 8.9	0 0.0	4 12.9	3 14.4	1 8.0
Lack of/poor services/ facilities	9 10.5	0 0.0	5 23.0	2 9.7	2 14.6	4 10.9	5 10.3	1 12.3	5 14.5	1 4.0	2 10.6
Problems with rivers/waterways	7 9.1	1 2.3	0 0.0	5 26.1	2 14.2	6 18.6	1 1.8	2 17.5	3 7.9	2 7.1	2 9.3
Council not pro-active in preserving natural environment	7 8.5	1 2.3	3 13.9	2 13.8	1 6.3	3 7.4	4 9.3	0 0.0	4 12.9	1 4.0	2 11.0
No planning for the future/ poor planning for growth	7 8.2	1 4.8	1 4.0	1 7.9	3 21.3	3 7.8	4 8.5	0 0.0	3 8.2	3 14.6	1 4.2

(continued)

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q8b Reasons for being dissatisfied that the **natural environment** in the Kapiti Coast District is being preserved and sustained for future generations..
(continued)

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	82	29	22	16	15	40	42	5	33	23	21
Weighted Base	81	28	20	18	14	35	46	10	32	22	16
Roading/new motorways destroying natural environment	6 7.3	2 7.5	4 18.3	0 0.0	0 0.0	3 7.9	3 6.8	1 15.3	4 11.6	1 2.8	0 0.0
Too many trees being chopped down	5 5.7	1 2.3	1 7.1	2 13.9	0 0.0	1 3.7	3 7.2	0 0.0	1 4.6	2 9.2	1 6.4
Problems with erosion	5 5.6	0 0.0	5 22.3	0 0.0	0 0.0	2 6.0	2 5.4	0 0.0	4 11.5	1 3.7	0 0.0
Others	11 13.3	3 9.2	2 10.1	2 9.9	4 30.6	6 17.7	5 10.0	0 0.0	4 10.9	4 18.0	3 19.7

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q9a Satisfaction with the **health services** in the Kapiti Coast District..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
<u>Satisfied..</u>	210	67	39	69	34	100	110	41	42	48	80
	52.1	47.4	45.4	67.3	47.5	54.3	50.2	55.9	36.2	49.7	67.1
Very satisfied (1)	61	22	10	24	5	26	35	9	6	9	36
	15.1	15.5	12.1	22.9	6.7	14.2	15.9	13.0	5.1	9.7	30.4
Satisfied (2)	149	45	28	46	29	74	75	31	36	38	44
	37.0	31.9	33.2	44.4	40.8	40.1	34.3	42.9	31.1	40.0	36.6
<u>Neither satisfied nor dissatisfied..</u>	52	17	14	15	7	24	28	5	20	12	15
	12.9	11.9	15.9	14.2	9.5	13.1	12.7	7.5	17.4	12.2	12.3
Neither satisfied nor dissatisfied (3)	52	17	14	15	7	24	28	5	20	12	15
	12.9	11.9	15.9	14.2	9.5	13.1	12.7	7.5	17.4	12.2	12.3
<u>Dissatisfied..</u>	126	55	29	16	26	53	73	27	48	30	21
	31.2	38.5	34.2	15.3	36.3	28.7	33.4	36.7	41.4	31.7	17.6
Dissatisfied (4)	100	40	27	11	23	42	58	20	42	22	18
	24.9	28.1	31.5	10.2	31.9	22.9	26.6	26.9	36.2	22.5	14.7
Very dissatisfied (5)	25	15	2	5	3	11	15	7	6	9	3
	6.3	10.4	2.7	5.1	4.4	5.8	6.8	9.8	5.3	9.2	2.9
<u>Don't know..</u>	15	3	4	3	5	7	8	0	6	6	3
	3.8	2.3	4.6	3.3	6.7	3.8	3.8	0.0	4.9	6.4	2.9
Don't know	15	3	4	3	5	7	8	0	6	6	3
	3.8	2.3	4.6	3.3	6.7	3.8	3.8	0.0	4.9	6.4	2.9
Mean	2.7	2.9	2.8	2.3	2.9	2.6	2.7	2.8	3.1	2.8	2.2

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q9b Reasons why they are not very satisfied with **health services** in the Kapiti Coast District..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	118	48	32	13	25	61	57	11	48	31	28
Weighted Base	126	55	29	16	26	53	73	27	48	30	21
More services needed locally/ need more services at hospital	33 26.0	16 28.5	9 29.9	6 38.6	2 8.9	17 32.4	16 21.3	7 26.3	12 25.9	8 27.9	5 23.2
Hospital needed locally	30 24.0	14 26.5	7 25.1	3 19.9	5 19.9	16 29.4	15 20.0	4 15.4	12 24.1	11 34.8	4 18.8
After hours/24 hour service lacking	26 20.3	12 22.3	5 18.7	3 20.5	5 18.0	7 13.7	18 25.2	5 20.3	12 24.2	6 19.9	3 12.3
Emergency services/A & E services lacking	26 20.3	13 24.0	4 14.9	4 26.3	4 14.8	7 13.8	18 25.0	10 35.7	10 21.7	5 15.7	1 4.0
Not enough GP's/GP's not taking new patients	25 19.6	13 23.7	7 23.9	0 0.0	5 18.0	6 11.8	18 25.3	5 19.9	8 15.9	8 27.7	3 15.9
The distance we have to travel for services	24 19.3	11 19.7	3 11.6	3 18.1	7 27.7	12 23.4	12 16.3	1 4.8	10 20.4	8 25.2	6 26.8
Cost issues/services too expensive	16 13.1	11 20.0	2 7.8	1 8.2	2 7.6	2 3.5	15 20.1	12 43.1	2 4.8	1 4.8	1 5.9
Dental services lacking	12 9.2	10 17.7	2 6.4	0 0.0	0 0.0	1 2.0	11 14.4	8 30.9	3 6.9	0 0.0	0 0.0
Maternity services issues	9 7.2	5 8.7	4 14.8	0 0.0	0 0.0	2 4.0	7 9.6	7 25.4	2 4.8	0 0.0	0 0.0
Use Kenepuru more instead of Wellington	7 5.3	4 6.4	2 6.3	1 8.2	0 0.0	2 3.1	5 6.9	1 4.8	1 1.7	2 7.3	2 11.1
Poor service received/dissat- isfied with recent experiences	5 4.1	0 0.0	2 6.4	1 4.3	3 10.1	3 5.5	2 3.2	0 0.0	4 7.7	1 2.7	1 3.2
Waiting list issues	5 3.8	2 3.9	0 0.0	0 0.0	3 9.9	1 1.4	4 5.5	0 0.0	1 3.0	2 6.2	1 6.7
Others	4 3.5	1 1.1	2 5.9	1 8.2	1 3.2	1 1.2	4 5.3	1 4.8	1 1.7	0 0.0	2 11.2

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q10a Satisfaction with the **education services** in the Kapiti Coast District..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
<u>Satisfied..</u>	215	85	47	48	34	102	112	53	76	48	38
	53.3	59.9	55.3	46.9	46.9	55.4	51.4	73.0	65.5	50.1	31.9
Very satisfied (1)	60	25	14	12	9	27	33	15	25	10	11
	14.9	17.5	16.0	12.0	12.7	14.5	15.3	20.0	21.3	10.8	8.9
Satisfied (2)	155	60	33	36	25	76	79	39	51	38	27
	38.4	42.4	39.2	35.0	34.2	41.0	36.2	52.9	44.1	39.3	23.0
<u>Neither satisfied nor dissatisfied..</u>	47	16	10	9	13	19	28	7	19	13	7
	11.7	11.1	11.4	8.7	17.4	10.4	12.8	10.0	16.8	13.9	6.0
Neither satisfied nor dissatisfied (3)	47	16	10	9	13	19	28	7	19	13	7
	11.7	11.1	11.4	8.7	17.4	10.4	12.8	10.0	16.8	13.9	6.0
<u>Dissatisfied..</u>	21	4	7	4	5	7	13	6	9	3	2
	5.1	3.0	8.4	3.8	7.1	4.0	6.0	8.8	7.5	3.3	2.0
Dissatisfied (4)	18	4	7	4	3	7	11	4	9	3	2
	4.4	2.6	8.4	3.8	4.4	3.7	5.1	6.1	7.5	3.3	1.4
Very dissatisfied (5)	3	1	0	0	2	1	2	2	0	0	1
	0.6	0.4	0.0	0.0	2.8	0.3	0.9	2.7	0.0	0.0	0.5
<u>Don't know..</u>	121	37	21	42	21	56	65	6	12	31	72
	29.9	26.0	24.9	40.5	28.5	30.2	29.7	8.2	10.2	32.8	60.1
Don't know	121	37	21	42	21	56	65	6	12	31	72
	29.9	26.0	24.9	40.5	28.5	30.2	29.7	8.2	10.2	32.8	60.1
Mean	2.1	2.0	2.2	2.1	2.3	2.1	2.1	2.1	2.1	2.1	2.0

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q10a Satisfaction with the **education services** in the Kapiti Coast District..

	Total	Q12a Anyone in h'hold attendng Primary School in District..		Q12b Anyone in h'hold attendng Sec. School in the District..		Q12c Anyone studying at tertiary level in District..	
		Yes	No	Yes	No	Yes	No
Unweighted Base	403	75	328	53	350	27	376
Weighted Base	403	78	325	56	347	30	373
<u>Satisfied..</u>	215	57	157	41	173	15	200
	53.3	73.2	48.5	74.2	49.9	50.1	53.5
Very satisfied (1)	60	20	40	14	46	6	54
	14.9	25.3	12.4	24.8	13.3	19.0	14.6
Satisfied (2)	155	38	117	28	127	9	145
	38.4	48.0	36.0	49.4	36.6	31.0	38.9
<u>Neither satisfied nor dissatisfied..</u>	47	10	37	7	40	10	37
	11.7	12.6	11.5	12.4	11.6	35.0	9.8
Neither satisfied nor dissatisfied (3)	47	10	37	7	40	10	37
	11.7	12.6	11.5	12.4	11.6	35.0	9.8
<u>Dissatisfied..</u>	21	9	11	6	15	3	17
	5.1	11.8	3.5	10.1	4.3	10.4	4.7
Dissatisfied (4)	18	7	11	6	12	3	15
	4.4	8.5	3.5	10.1	3.5	10.4	4.0
Very dissatisfied (5)	3	3	0	0	3	0	3
	0.6	3.3	0.0	0.0	0.7	0.0	0.7
<u>Don't know..</u>	121	2	119	2	119	1	119
	29.9	2.4	36.6	3.3	34.2	4.5	32.0
Don't know	121	2	119	2	119	1	119
	29.9	2.4	36.6	3.3	34.2	4.5	32.0
Mean	2.1	2.1	2.1	2.1	2.1	2.4	2.1

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q10b Reasons why they are not very satisfied with **education services** in the Kapiti Coast District..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	20	5	8	4	3	9	11	4	9	4	3
Weighted Base	21	4	7	4	5	7	13	6	9	3	2
Not enough schools/not enough schooling options	8 39.1	1 34.2	3 36.7	2 49.4	2 38.6	1 18.2	7 50.9	3 49.3	4 49.0	1 20.0	0 0.0
School/teacher standard could be better	6 30.3	0 0.0	3 42.6	0 0.0	3 61.4	2 29.9	4 30.5	3 49.3	2 25.6	1 26.7	0 0.0
Too many pupils/classes too big	4 17.3	1 34.2	1 11.5	1 32.5	0 0.0	0 0.0	4 27.1	1 19.9	2 26.3	0 0.0	0 0.0
Unacceptable attitude/ behaviour of students	3 16.3	1 34.9	2 25.8	0 0.0	0 0.0	3 33.9	1 6.3	0 0.0	1 7.6	2 53.2	1 43.7
Others	3 16.2	1 30.9	0 0.0	2 50.6	0 0.0	1 18.1	2 15.1	1 19.9	1 8.3	0 0.0	1 56.3

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q11a Whether there is any **other particular issue** concerning the Kapiti Coast District Council they wish to comment on..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
Yes	253	86	50	72	45	112	140	37	77	68	70
	62.7	60.5	58.0	69.7	62.5	60.9	64.2	51.4	66.5	71.0	59.3
No	150	56	36	31	27	72	78	35	39	28	48
	37.3	39.5	42.0	30.3	37.5	39.1	35.8	48.6	33.5	29.0	40.7

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q11b **Other particular issues** concerning the Kapiti Coast District Council they wish to comment on..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	255	86	55	71	43	129	126	18	77	69	91
Weighted Base	253	86	50	72	45	112	140	37	77	68	70
Other roading/traffic flow/ control issues	44 17.5	12 14.1	9 18.2	10 14.3	13 28.5	17 15.3	27 19.3	7 18.0	12 15.9	18 25.8	8 11.1
Delay in solving water problem /ongoing shortages/restriction	44 17.4	18 20.8	9 18.6	12 16.6	5 10.8	21 18.6	23 16.4	5 14.5	15 19.1	13 19.2	11 15.4
Need an alternative route be- tween Paraparaumu and Waikanae	35 13.7	7 8.1	3 5.8	19 26.0	6 13.7	19 16.6	16 11.4	3 8.0	10 12.6	7 10.3	15 21.4
Poor Council performance	29 11.4	14 16.3	3 6.8	4 6.1	7 15.3	13 11.8	15 11.0	5 14.5	8 10.8	7 10.0	8 11.6
Continued growth of area with inadequate infrastructure	16 6.3	9 10.3	6 11.2	1 2.0	0 0.0	8 7.1	8 5.6	1 3.2	6 7.8	4 5.4	5 7.0
Youth problems/not enough to do	15 6.1	6 7.2	5 9.4	4 4.9	1 2.1	4 3.1	12 8.4	7 17.4	4 5.5	4 5.8	1 0.9
High rates/increases/too high for services received	13 5.2	4 4.2	2 3.8	5 7.5	2 5.1	5 4.1	9 6.2	0 0.0	7 8.7	1 1.2	6 8.1
Footpaths need attention/lack of footpaths/ped. crossings	12 4.6	2 2.1	4 7.8	4 5.4	2 4.5	5 4.0	7 5.0	1 3.2	2 2.9	2 2.5	6 9.1
Public transport issues	10 4.1	1 1.5	0 0.0	5 6.9	4 9.3	5 4.0	6 4.2	0 0.0	1 0.9	3 4.7	6 9.2
Against the Western Link Road proposal	9 3.7	8 9.0	1 1.7	0 0.0	1 2.0	9 7.7	1 0.6	8 20.7	1 1.1	1 1.3	0 0.0
Need more maintenance/upkeep/ improve tidiness of area	9 3.7	2 2.0	0 0.0	6 8.0	2 4.2	5 4.2	5 3.3	0 0.0	1 1.5	4 6.0	4 5.9
Town planning/appearance of the area	8 3.2	5 5.8	3 6.4	0 0.0	0 0.0	2 1.7	6 4.4	0 0.0	4 4.7	4 5.4	1 1.3

(continued)

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q11b **Other particular issues** concerning the Kapiti Coast District Council they wish to comment on..
(continued)

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	255	86	55	71	43	129	126	18	77	69	91
Weighted Base	253	86	50	72	45	112	140	37	77	68	70
Need better communication/ consultation	8 3.2	3 4.0	2 3.7	2 2.2	1 2.6	4 3.9	4 2.6	0 0.0	3 4.5	2 2.3	3 4.3
Parks/recreational facilities	8 3.1	3 3.9	2 3.8	3 3.5	0 0.0	1 0.9	7 4.8	1 3.4	2 3.0	4 6.1	0 0.0
Swimming pools	7 2.6	3 3.4	2 4.1	2 2.4	0 0.0	1 0.6	6 4.3	1 3.2	4 4.9	0 0.0	2 2.5
Lack of progress with sewerage system/needs attention	6 2.4	4 4.2	1 2.1	1 0.9	1 1.6	2 2.2	4 2.6	0 0.0	3 3.8	0 0.0	3 4.4
Issues concerning dogs	5 2.1	0 0.0	1 1.7	3 3.7	2 4.2	2 1.7	3 2.5	0 0.0	2 3.1	2 3.3	1 1.0
More police needed/other police issues	5 2.0	1 1.0	1 3.0	0 0.0	3 6.0	3 2.7	2 1.4	3 9.3	0 0.0	1 1.2	1 1.0
Transmission Gully needs to go ahead	5 1.9	1 0.8	2 3.8	1 1.0	1 3.3	2 2.2	2 1.6	0 0.0	5 6.2	0 0.0	0 0.0
Rubbish disposal/collection/ recycling issues	4 1.7	0 0.0	2 4.1	1 1.0	1 3.3	1 0.6	4 2.5	1 3.2	2 2.9	1 1.2	0 0.0
Flooding/stormwater/drainage issues	4 1.5	0 0.0	2 5.0	1 1.9	0 0.0	3 2.7	1 0.6	0 0.0	3 3.4	1 0.9	1 1.0
Encourage business development /offer incentives	3 1.2	0 0.0	1 1.7	1 1.7	1 2.1	0 0.0	3 2.1	0 0.0	1 1.6	2 2.6	0 0.0
Local hospital needed instead of travelling to Kenepuru/Wgtn	3 1.0	1 1.0	0 0.0	2 2.5	0 0.0	2 1.4	1 0.8	0 0.0	1 0.9	1 1.2	1 1.5

(continued)

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q11b **Other particular issues** concerning the Kapiti Coast District Council they wish to comment on..
(continued)

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	255	86	55	71	43	129	126	18	77	69	91
Weighted Base	253	86	50	72	45	112	140	37	77	68	70
Library under-resourced/ needs more books	2 0.9	2 1.8	1 1.7	0 0.0	0 0.0	1 0.7	2 1.1	0 0.0	1 1.1	1 1.2	1 1.0
More parking at Paraparaumu railway station/shopping areas	2 0.8	2 2.5	0 0.0	0 0.0	0 0.0	1 1.3	1 0.5	0 0.0	0 0.0	1 1.2	1 1.9
Positive comments made	10 4.0	3 3.3	2 3.4	1 1.5	4 9.8	6 5.2	4 3.0	0 0.0	3 3.7	5 6.9	2 3.5
Others	27 10.9	12 14.2	9 17.8	3 4.0	4 8.0	9 8.2	18 13.0	2 6.4	15 19.9	6 9.3	3 4.9

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Q12a Whether there is anyone living in their household who is **"attending a primary school in the District"**..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
Yes	78	28	18	16	16	35	43	12	60	4	1
	19.4	19.9	21.7	15.2	22.0	19.0	19.8	17.1	52.2	4.6	1.1
No	325	114	67	88	56	150	175	60	55	91	118
	80.6	80.1	78.3	84.8	78.0	81.0	80.2	82.9	47.8	95.4	98.9

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q12b Whether there is anyone living in their household who is **"attending a secondary school in the District"**..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
Yes	56	19	10	13	14	24	32	7	41	6	1
	13.9	13.6	11.5	12.8	18.9	13.2	14.4	10.2	35.8	6.1	1.2
No	347	123	76	90	59	160	187	65	74	90	118
	86.1	86.4	88.5	87.2	81.1	86.8	85.6	89.8	64.2	93.9	98.8

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Q12c Whether there is anyone living in their household who is **"studying at tertiary level in the District, at the Whitireia Polytech, Otaki Wananga or elsewhere"**..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
Yes	30	6	8	12	3	15	14	12	12	3	2
	7.4	4.4	9.6	11.7	4.5	8.4	6.5	16.8	10.3	3.3	2.0
No	373	136	77	91	69	169	204	61	104	93	117
	92.6	95.6	90.4	88.3	95.5	91.6	93.5	83.2	89.7	96.7	98.0

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Q13 Age group..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
18-34 years	73 18.1	32 22.5	18 21.6	15 14.1	8 11.0	31 16.9	42 19.1	73 100.0	0 0.0	0 0.0	0 0.0
35-49 years	115 28.6	39 27.2	29 34.2	22 21.2	26 35.4	58 31.4	57 26.3	0 0.0	115 100.0	0 0.0	0 0.0
50-64 years	96 23.8	33 22.9	19 21.9	25 24.4	19 26.7	44 23.6	52 23.9	0 0.0	0 0.0	96 100.0	0 0.0
65+ years	119 29.5	39 27.4	19 22.3	42 40.3	19 26.8	52 28.1	67 30.7	0 0.0	0 0.0	0 0.0	119 100.0
Refused	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0

Kapiti Coast District Council Residents Survey - May 2005 - Percentaged Tables of Survey Results

Q14 Gender..

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	142	85	103	72	185	218	73	115	96	119
Male	185	65	39	47	33	185	0	31	58	44	52
	45.8	45.5	46.1	45.5	46.4	100.0	0.0	42.8	50.2	45.5	43.6
Female	218	78	46	56	39	0	218	42	57	52	67
	54.2	54.5	53.9	54.5	53.6	0.0	100.0	57.2	49.8	54.5	56.4

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Q15 Ward..

(Note: This table is unweighted to provide 'observeds')

	Total	Ward..				Gender..		Age..			
		Para para -umu	Pae- kak/ Rau.	Wai- ka- nae	Otaki	Male	Fe- male	18- 34 yrs	35- 49 yrs	50- 64 yrs	65+ yrs
Unweighted Base	403	141	92	100	70	204	199	34	118	98	153
Weighted Base	403	141	92	100	70	204	199	34	118	98	153
Paraparaumu	141 35.0	141 100.0	0 0.0	0 0.0	0 0.0	74 36.3	67 33.7	6 17.6	42 35.6	34 34.7	59 38.6
Raumati	51 12.7	0 0.0	51 55.4	0 0.0	0 0.0	22 10.8	29 14.6	7 20.6	14 11.9	16 16.3	14 9.2
Paekakariki	41 10.2	0 0.0	41 44.6	0 0.0	0 0.0	19 9.3	22 11.1	7 20.6	18 15.3	10 10.2	6 3.9
Waikanae	100 24.8	0 0.0	0 0.0	100 100.0	0 0.0	53 26.0	47 23.6	10 29.4	24 20.3	17 17.3	49 32.0
Otaki	70 17.4	0 0.0	0 0.0	0 0.0	70 100.0	36 17.6	34 17.1	4 11.8	20 16.9	21 21.4	25 16.3

**KAPITI COAST
DISTRICT COUNCIL**

RESIDENTS SURVEY

MAY 2005

**APPENDICES OF
VERBATIM
RESPONSES
TO OPEN-ENDED
QUESTIONS**

KAPITI COAST DISTRICT COUNCIL

RESIDENTS SURVEY

MAY 2005

APPENDICES OF VERBATIM RESPONSES TO OPEN-ENDED QUESTIONS

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Q2b Reasons why not very satisfied with sportsfields

01...Not enough/need more/better resources

- no hockey turf, plenty of grass, no artificial ground
- need more resources for young people, e.g. BMX track, not much for young people
- there are no public tennis courts, I assume our rates go towards tennis courts, there used to be public tennis courts but they resurfaced them and locked us out of them
- had to go to Paekakariki to join a tennis club where there were younger people
- too far and few between, there could be some more
- they need to provide a large astro-turf for the hockey, which they are working on, the more the better because we have to travel to Levin or Wellington which is a big amount of money and time

02...Need better facilities

- lack of facilities such as changing facilities at some of the parks, namely Waikanae Park
- facilities at Campbell Park not that good
- some of the facilities are not that good, e.g. netball, have the courts and grounds but not the facilities like changing rooms, etc.
- Mazengarb Park, no changing rooms, nothing, no showers, used for soccer, all ages, 6 to 15 years
- toilet facilities for disabled people, think there is one ground that has them but there are none at most grounds
- there is one field which is used continuously on the weekends and during the week and it has no toilets, Mazengarb Park, there are hundreds of people there and they don't have any toilets

03...Poor condition/lack of maintenance/rundown

- some a bit rundown
- the tennis courts down by the beach, the Raumati ones are in really bad repair so can't use them
- condition of one I went to, very boggy, were playing touch there and it is very muddy, the stones were coming through, Mazengarb Park, down by the gym, it was in poor condition to play on
- maintenance of Waikanae field with debris lying around

19...Others

- not that good, overcrowded with traffic at Te Atiawa Park, Paraparaumu Beach
- because of accessibility for people with disabilities, there's no way you can get wheelchairs around the grounds to watch family members play sport
- very worried about the erosion of green space at the hands of developers, it can't keep going on, feel very strongly about this

20...Don't know/no reply

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Q4b Reasons why they feel Kapiti Coast District is not generally a safe place to live
--

01...Crime increasing-lots of burglaries/fights, etc.

- a lot of burglaries around
- reading in the paper, lots of fights and break-ins at night, have been broken into not long ago
- crime has escalated, know that there's plenty of burglary crime
- neighbour has been broken into several times at night
- so much crime
- crime rate, we've had 2 minor burglaries and stuff has been stolen
- there are some very poor areas on the coast, e.g. Otaki, where there is a lot of crime and I don't feel safe
- crime seems to be increasing
- there are always burglaries
- have lost letterboxes and had graffiti over my garage
- because of what's reported, burglaries taking place, excess crime on coast

02...Youth are out of control/drunken youth

- drunken young kids around
- recently a lot of crime amongst the young people, parents need to be more aware, parties, drinking
- you read a lot about problems with youth
- teenage parties out of control
- concerned about young people's behaviour that can lead to violence
- every Saturday night I get woken by drunken youth so am always wondering what is going to happen and never feel safe, always reading about youth problems in the paper, the youth are out of control
- trouble with the young

03...Not safe at night

- from what we hear on the radio and the television and through the local papers, it's not safe at night in Raumati, Paraparaumu, Waikanae and at times, Otaki
- feel unsafe at night
- it depends on the time of day, night is the worst
- would not walk down the street by myself at night, just a general feeling of not feeling safe at night
- lighting makes a difference and in the darker areas, I am very wary and I know there are problems

04...Not safe for elderly people

- unsafe around the train station at night for elderly women
- attacks on the elderly, Raumati area
- with what you read in the local rag, it's not at all safe for elderly people

05...Used to be safe/has deteriorated

- used to be safe
- has deteriorated now
- we've been here 50 years, it has deteriorated
- it was safer and that is changing, I think there was a feeling of safety but I feel less safe now in the district as a whole, not just in any particular area
- used to think it was safe

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06...Unsafe on the road/speeding cars

- speeding cars
- road safety a number one priority, in a general sense mainly SH1
- especially on the roads with speeding and that, we live in a particularly problematic area for that, Manly Street
- traffic congestion, roadworks, western link needs to be pushed forward
- because I'm waiting for a ditch to be filled in, we've been in this house for 21 years and have been requesting this for 21 years, one death and so many accidents it's not funny, I know it's Transit but they have approached the Council to share funding, I know it has been approved but we're still waiting for it to be done

19...Others

- wish they would set curfew hours
- people roaming around my house and area
- Police don't seem to be doing much about unsavoury people walking around

20...Don't know/no reply

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Q5b Reasons for dissatisfaction with the way the Council involves the public in the decisions it makes

01...Make decisions without consulting the public

- as part of previous employment, had involvement with the airport and I was dissatisfied with the way the handling of that went, there was a lack of consultation with affected people
- they seem to tell the public what they are doing rather than ask
- seem to have their own agenda and don't consult the public in their decision making
- don't consult with the ratepayers on all issues
- they don't always consult the public
- the Council does not involve us in the decisions it makes
- lots of decisions are made without consultation
- they make up their minds to do something without consulting the public
- they make their own decisions
- all that I read in the papers, things passed before we know anything
- decisions made without consultation
- a lot goes on that we don't know about
- not enough public involvement
- they don't give us a say in some things, they go ahead and do it anyway
- they make policies without thinking about the public, just go ahead and do it
- they involve people when it suits them, when it doesn't, decision is made and done with
- tell as opposed to asking
- don't really get public involved like they need to
- disgusted with Council's lack of true democratic process, the airport development was approved before the plans were finalised, public had no idea
- just go ahead and do what the Council agents want to do
- follow their own agenda
- not enough public input

02...Don't listen to the public

- quite often they ask for your opinion but don't take any notice of it
- they go through the process but I feel they don't listen to anything that's said
- they appear to ride rough shod over public opinion
- they don't consider your thoughts on issues
- I feel Council are out of touch with the community
- we live in a flood zone and we have been totally ignored
- they don't take any notice of the public in some issues
- they just don't listen
- heads in the sand, pull out the rule book and no other argument listened to
- don't seem to take any notice of what they public say
- we pay our rates, they should listen to us
- they don't seem to do anything we want, don't listen to the public
- we don't get a say, they don't take on board what you have to say
- sale of airport land, don't take any interest in what we think

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- 03...A lack of communication/need to keep us more informed
- lived here for 2 years, never been informed about anything to have my say, no letters, no information comes
 - lack of it for business and home, they could keep us more informed
 - more consultation with Otaki
 - I haven't read or seen anything
 - don't hear of any decisions that they make
 - there is a house being built next to me without a permit, Council are not telling me anything, I have asked to be informed but heard nothing
 - have never seen any literature to ask for my opinion
 - sometimes they need to inform you, short notices should be distributed
 - never know what the Council are doing
 - lack of communication, don't inform people on issues
 - there's no communication
- 04...Spend too much money/waste money
- spend a lot of money, don't see any results
 - wasting money on unimportant things, should be more accountable to the ratepayers
 - the expense of consultation on the water problems
 - they do their own thing at our expense, Council, that is
 - waste a lot of money
 - spend too much money, like their pay rise
 - the library, a waste of money...water, sewerage and roading are more important
 - far too much wasted money
 - with the library, costs and stuff and they're thinking about building a new swimming pool, it all goes to rates, the rates are horrendous
- 05...Lack of action/all talk and no action/slow to act
- take too long to make decisions
 - nothing gets done as too much consultation
 - because some decisions they make take a very long time to do
 - all talk and no action, need to get on with the job
 - don't do what they say they're going to
 - nothing is being done, lots talked about, no action
 - they go through the media, are good on words but not on action, their whole résumé is full of fancy words but no action, they talk but do nothing
 - we were supposed to get a skatepark built in Paekakariki, it was 10 years ago today, we held meetings and stuff and fundraised and nothing happened
- 06...Poor decision making/don't agree with decisions made
- Council decides to do things that residents feel are totally unjustified, they tarsealed a street, Waimono Lagoon, which isn't used
 - their decisions aren't always the correct ones
 - they need to make up their own mind first, to have a working plan and stick to it
 - don't agree with them selling the airport
 - they don't put first things first, water, sewerage, then the library, they put library before attending to the water
 - I go along to workshops, they are reckless, they say one thing but do another
 - make decisions and don't stick by them
 - base decisions on what consultants tell them
 - the focus is all wrong, rise in rates has nothing tangible to show
 - don't like the decisions they make
 - in Waikanae, we should have another bridge but don't need a 4 lane highway but seems as if, because of decisions made in the past, we'll get a bridge that comes with a 4 lane highway and not some smaller option

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07...Lack of action on roading

- although they do consult the public, no action is taken, an example is the Paekakariki Road
- roading is shocking, should make alternative route
- not happy with road to Wellington, e.g. State Highway 1
- road around the marina needs to be done, need to push on our behalf
- the roads, the link road they promised to do, we're all sick and tired of that, when is it going to get built
- I've been to some Council meetings and the Western Link Road seems to have gone on for ages and the people want something done, yet the Council takes no notice
- roads need attention
- link road not done
- input into decision making such as roading issues is lacking
- in relation to the transport and road issue, the Western link, it's not happening

08...Unhappy with water situation/decisions made

- with some of the decisions they make, like with the water, they've had water problems for 40 years and never solved it yet, they only rely on the Waikanae River, they've put down bores recently but haven't used them yet
- I don't think they should be continuing to issue building permits when we don't have enough water to go around already
- water needs attention
- water is disgusting
- don't agree with the water, don't agree with bores, should be in a reservoir
- water is a big Waikanae issue and seems to be going on forever, no good solution is forthcoming, they do have the roads dug up at the moment to take bores to pump station but hard to tell at this stage what will happen
- input into decision making such as water issues is lacking
- the water situation, rates are too high considering the water problems, restrictions on water have been going on for many years now and nothing seems to have been done

09...A lack of/poor facilities/services

- not enough is done for the area
- some of the facilities I have attended have been let run down, Otaki Pool, the showers don't work properly
- sometimes I get annoyed with the mucky streets, needs a street sweeper more often
- Councillors don't do enough for Otaki
- Council does nothing for me, no footpaths where we are, Waiorongomai Road, pay rates for nothing
- do nothing for people with disabilities with regard to accessibility to buildings, toilet facilities, sportsgrounds, etc.
- there's no train service up here

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19...Others

- bureaucracy, because they change the rules
- Council supports local Maori on seabed issue, seems typical of the Council, supports small vocal minority, not the average person
- seems different lobby groups gets lots of voice and commonsense doesn't prevail
- they try to involve the public but I don't think we have a big influence
- don't feel they engage specific groups within the community enough, i.e. Maori, young people, arts
- lots of things, slacking in many things, just slack on some things
- I'm a business person, 0 out of 10 for administration of compliance issues
- it seems they want us, Paekakariki, to become more reliant on them in terms of sewerage and water supply
- Kapiti Council is way behind, needs more strength, no forward thinking
- there is insulation between staff and Councillors, Councillors are simply a rubber stamp to get things approved, driven by developers
- only consult us on the trivia
- infighting and egos get in the way
- we have problems with drainage issues and I did go along to a meeting and the problem was that they did the public consultation at 9.30am and many people had to work, they need to have more flexibility with their time, maybe a morning and an evening meeting
- the Police, there's hardly anyone there, there all during the day but not at night when the crime happens, they're giving tickets out all day

20...Don't know/no reply

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Q6b Reasons why they feel that the quality of life in the Kapiti Coast District is fair or poor

- 01...Some facilities/services not up to standard
- not enough parks for parents to take children
 - some services need urgent attention and they're not doing anything about it, get the same problems every year, water, seem to struggle in Summer, there's not enough water available but when we have a downpour, don't do anything to save the water and it all goes to waste
 - some facilities are not up to standard, swimming pool needs updating and water quality is not good
 - infrastructure, e.g. sewerage, water and roads, area outgrowing itself, needs upgrading to allow for growth in area
 - the roading is dreadful, I'm too frightened to drive out of the area, even to Waikanae, because I have to use the State Highway
 - such a lot of things lacking, water, etc...this area lacks, talk but no action
 - some streets like Kapiti Road and Donovan Road are too narrow
 - there are massive road delays between Otaki and Wellington
 - the big issues are the transport infrastructure and the water, the roads are getting too busy, need to have a better flow of traffic, Arawhata Road to Kapiti Road is really bad, you have to wait 5-10 minutes and the water restrictions in the summer
- 02...Not enough activities for young people
- not enough activities for young people to be kept out of mischief
 - there's not enough to keep young teenagers out of mischief, nothing for them to do, they tend to congregate around Coastlands and the railway station and cause trouble, need something for them to do
 - poor for teenagers, it's lacking in things to do for teenagers so that they are not getting into trouble, it's fine for adults but we need more for teenagers because there is a real problem with teens and that affects the quality of life immensely
 - nothing for youth to do in Paraparaumu, similar for most areas of Kapiti Coast, require a sports area or something similar
 - we have small children and there's not a lot for them as they get older, 10-17 year olds, nothing for them
- 03...Not as good as it used to be
- not as good as it used to be
 - going slightly downhill compared with what it was like a few years ago
 - compared to what it was, it's most miserable
- 04...Don't like the place/other places better
- I've only been here 3 years, I have come from another city, where I came from was much better
 - never really liked it
 - don't particularly like the place, think there are far better places

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19...Others

- shopping at Coastlands needs improvement, bring in some of the bigger shops like they have at Porirua
- crime is bad
- there is little planning for the future
- there are too many houses on too small sections
- all focus is on business, business here is not flowing back into the community at all
- I'm a pensioner, don't think it adds anything for us
- too much cotton wool, stifling and constraining, not enough initiative, not willing to change
- because we're not in the high income bracket, everything is so expensive
- we were asked to submit forms about this but they didn't take any notice

20...Don't know/no reply

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Q7b Reasons for rating the community spirit in the Kapiti Coast District as not very good or poor

01...Not enough community events/activities

- don't feel that generally there is enough community activities to encourage community spirit
- don't have any community events in our area that would involve them
- there is no event that brings the whole area together unless you join a church

02...Community is too diverse/disjointed

- you don't see any community spirit because of diverse community, like old and young
- don't think there is a real community spirit in the area because of socio-economic mix
- it just doesn't feel like a cohesive community, it's neither a town or a suburb
- the old community is good but don't mix so well with the new community
- I don't see much union in the community

03...Just a lack of community spirit/lack of caring/apathy

- I don't sense there is much community spirit
- no concern with what is happening in the community
- apathy, difficult to get bums on seats for some organised events, e.g. Kapiti Arts Festival and a ball had to be cancelled that I had involvement in arranging
- hard to get hold of anyone to help, nobody wants to do "meals on wheels", just the same people every time

04...Not friendly/don't know anyone

- not as friendly as used to be, people need to make more of an effort to say, "hello"
- moved 3 years ago to Kapiti Coast, not very friendly, no-one wants to know you, doesn't take much to come over and introduce themselves, make you feel welcome
- don't feel part of the community, don't know anyone

19...Others

- lack of heart to the town centre, not a centralised shopping centre/area there doesn't seem to be much town spirit, maybe it's because there's no town centre, but we work in town, maybe that's why
- stifling innovation, people too set in their ways
- because it's full of "poms", I've never been to a place where it's so full of "poms"
- because the community revolves around Paraparaumu, but Otaki doesn't get included, Council treats us on the outer
- there is no central focus, there is no culture, just a commercial focus
- people are simmering and the Council are ignoring it, an undercurrent of discontent exists amongst the people

20...Don't know/no reply

Q8b Reasons for being dissatisfied that the natural environment in the Kapiti Coast District is being preserved and sustained for future generations

01...Infrastructure unable to support all the building/development

- they're building far too many new houses and there's not enough water, they should fix the water problem first before they carry on
- houses are getting built all over the place without proper planning, when there is a water problem, for future generations it will be tough unless the Council stops doing what they are doing now and letting building go on willy nilly
- I believe no more building permits should be issued until the sewerage and water systems are upgraded
- because the growth we've allowed has to be supported by services like water, the approach to providing these services, e.g. water, roading, etc. is reactive and means we have problems trying to sort them out
- housing projects should have extra water tanks
- just the way development is going, not thinking about what is happening, the water, the roads
- Council just interested in development, more development and we haven't got enough water to go around
- the putting up of subdivisions when we haven't got the water and services for them
- building houses we don't have water to supply to
- ongoing development putting pressure on water supply
- with unaltered infrastructure, unsustainable development is being allowed in the interest of some Councillors
- consumption of water, I think all new houses erected, it should be compulsory for them to have water tanks to alleviate the water problem
- they continue to allow new houses to be built without addressing the water problem, i.e. all new houses should have to have their own water tank

02...Development is destroying natural environment

- there is a great deal of talk about restoring native life but headlong destruction is what is left, destroying habitats for development
- new developments and lifestyle blocks are causing erosion of the wildlife habitat
- too much development without thought to the environment
- too much development destroying natural environment, i.e. beaches and wetlands
- bulldozing too many open grass areas and sand dunes for housing
- lots of subdivisions occurring and developments taking place without taking consequences into account, not enough being done to preserve wetland areas
- too much of natural environment is being taken over by residential development
- disregarding the natural environment for development, Kapiti Coast is a wetland and is being ruined by subdivision, for a few more houses
- there's been lots of development along the seaside which is changing the character of the Kapiti Coast

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03...Sand dunes need preserving/protection

- there are a number of ecological areas that require more attention than they are getting, sand dunes structure on the Kapiti Coast
- I don't like what they are doing to the beachfront by taking away the sand dunes and flattening it out to try and plant something on it but I don't think it is going to work, the sea will come in and take it away
- the dunes are an issue, the erosion, they don't seem to do a lot about that erosion other than say, "don't walk over them"
- I don't really like what they are doing with the sand dunes
- the dunes should be preserved but they don't listen to the advice they get
- preserving the dunes is critical
- I don't think enough has been done to maintain the sandhills
- more can be done in looking after the coast between Waikanae and Paraparaumu, the dune land needs more protection

04...Concerned about loss of natural environment/open spaces

- I feel the natural surroundings are being lost
- the natural environment is being plundered
- I don't think attention is being paid here in Paraparaumu, there are no real natural areas where people can stroll
- I have concern about the loss of open space
- lots of open spaces have disappeared
- too many areas being cleared
- have taken over natural environments
- are reducing parks, etc.
- need more natural reserves

05...Too much land being sold for development/Whareroa Farm land, etc.

- because they have subdivided too many areas, e.g. Whareroa Farm
- it's going to the dogs, whenever there is a piece of land for the people, it is being sold to the developers
- 0 out of 10, Council allows illegal sales of public land to private people, they condone illegal sales to private individuals
- selling land by the hospital, we need the land to develop a new bigger hospital
- I think the Council allows developers to ride rough shod with housing
- proposed subdivision, Whareroa farm should be left in public ownership
- letting developers take over the land, selling off spare land that could be used for hospitals, etc.
- problems with developers being able to develop farmland and things
- not happy with Whareroa farm being sold for development
- selling off of the Queen Elizabeth II park farmland
- Whareroa farm should be kept for parks and walkways

06...Should take more care with natural environment/plant more trees

- trees are so overgrown, they are haywire, Guildford Drive and Realm Drive, have been left unattended
- could grow a bit, end of Milne Drive, could be done up a bit, a few more trees and things
- I think the place needs beautifying, more trees planted
- could have more tree cutting, need cutting to keep them going and healthy
- they've taken away the greenery and they should be planting trees
- a lot of beauty, it's not being promoted and not being looked after, a lot of stuff going to waste, replant the native plants
- generally developing and preserving what we have, more greenery around the shopping centre
- a few more native trees need to be planted
- not enough money for buying native trees

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- 07...Too many trees being chopped down
- a lot of trees being chopped down lately which I don't like
 - cutting down too many trees for further subdivision
 - where I live have a lot of Norfolk Pines in the park, natives had been planted and about 2 years ago, some "do-gooders" cut them out
 - destruction of trees around our area, Paekakariki
 - I'm not satisfied, they chopped down a pohutukawa tree that was 250-300 years old, what an awesome tree to chop down to put in an electrical cable
- 08...Lack of/poor services/facilities - water, sewerage, roading, etc.
- I think the water situation is bad
 - lack of water and sewerage problems
 - not enough water
 - serious water problems
 - not enough with water services
 - roading and water require urgent attention
 - they need to attend to water, sewerage and general improvements
 - there are huge issues around infrastructure
 - because we were promised the railway to Waikanae and it hasn't happened and the population here require that facility to get to town and the sea, I think it will give us better access to the whole Kapiti environment
- 09...No planning for the future/poor planning for growth
- there seems to be unplanned growth
 - they don't put enough thought into forward planning, this is desperately needed here
 - need to have a carefully constructed plan before growth is allowed
 - there is a growth philosophy within the Council, no 'big' plan for the area, what can we cope with is the question
 - aren't making allowances for the future
 - their planning is 20 years too late
 - I think the planning is not good
- 10...Problems with erosion
- need planting out at beach to prevent erosion, more needs to be done to halt erosion at Paekakariki Beach
 - I have concern about the coastal erosion
 - serious erosion problems
 - coastal erosion, not enough planting
 - potential widening of roads and erosion, erosion along Paekakariki Hill area
- 11...Too much subdivision/houses crammed in/not building to natural structure of the land
- new subdivisions, they're not building to the natural structure of the land, the beach line they've just redesigned and it's awful
 - too many areas being divided up into subdivisions
 - there are too many houses on small sections on the beach
 - too much development at present
 - sections seem too small
 - should be more control on amount of development
 - too much subdividing
 - too much housing
 - concerned about subdivisions within the district
 - the potential subdivision of escarpment on the Paekakariki Hill area
 - they built on the sand dunes, the houses are in danger of being engulfed by the sea
 - houses crammed, are on top of each other
 - too much development, i.e. subdivisions

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12...Roading/new motorways destroying natural environment

- roading and power poles look ugly
- roading plans, I think 4 lanes will ruin the atmosphere, concrete everywhere
- we keep shoving motorways everywhere
- development around State Highway 1 is a shambles
- making 4 lane highway, Pukerua Bay, will contribute to destroying the natural environment
- too much roading

13...Council not pro-active in preserving natural environment/could be doing more

- don't appear to be preserving things long term, don't see evidence of Council doing things for long term results, leaving it up to developers and private residents to preserve natural environment
- not doing enough for the environment, needs to be nurtured a bit more for the future
- nothing happening, I'd like to see things moving along
- the Council is business orientated and development comes before the environment
- Council is not pro-active in preserving natural areas
- would like to see Council get their act together
- could be doing more, starting to do more

14...Problems with rivers/waterways

- when there is lots of rain, rubbish is washed down the streams onto the beach
- the estuary river is being spoiled by trail bikes
- problems with the river
- when they cleaned the Waikanae River, they simply pushed shingle up on the bank
- not enough money for cleaning waterways, water pollution, a lot in the area, put more money into it
- wasting money on environment in places that are useless, money they've spent on concrete blocks for the Otaki River, what is it doing? nothing
- just the river, there's no water in it, when I was eighteen, there were waterholes all through it but now there's nothing but slimy trickles

19...Others

- rubbish tip that has very poor recycling
- don't like the way they are going to use Queen Elizabeth II Park for motorsports
- they need to act before a public outcry, they should not wait for public to state the obvious first
- often decisions made by Council without consultation with residents, affects the natural environment detrimentally
- the highway roadworks in the district need to be sped up, these constructions have been going on for 4 years and I'm fed up to the back teeth with them
- sick of paying rates for sportsfields, etc. that we don't use, especially the elderly having to pay when they haven't used them for years
- fuel costs going up, doesn't help for putting in solar heating, to become self sufficient
- it's laughable, I think the idea of sustainability in an area that has high population growth is a myth
- what happened with the airport is disgusting, not offering it back to the original owners
- no commercial operation of Kapiti Island
- not allowing for alternative transport, e.g. cycling route
- Coastlands is an eyesore

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19...Others (cont'd)...

- large building by golf course is terrible, should blend in with natural environment, more planning should be taken into account
- they should put more money into education and children

20...Don't know/no reply

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Q9b Reasons why not very satisfied with health services in the Kapiti Coast District

01...Not enough GPs/GP's not taking new patients

- new people trying to get into doctors, it's appalling, they're not taking any more patients
- it's impossible to get into a doctor here
- there aren't enough GPs
- there are not enough doctors, whenever I go to the doctor there's a long waiting list and I'm told it's the same at the other medical centres too, there should be more doctors
- I went to the local doctor and they said they couldn't take me on because they already have enough patients
- I don't think there are enough GPs
- trying to get a doctor is almost impossible
- not enough doctors in the Otaki area
- shortage of doctors
- need more GPs, don't always get to see my doctor which isn't good
- can't get a doctor
- not enough doctors, I just left my doctor because I was not receiving the right treatment, I now have to travel to Mana, there is only one doctor who is taking new patients, there are no GPs so I am very dissatisfied
- there's a shortage of doctors in an area with a growing population and that's not a good thing
- not enough GPs
- we need to attract more doctors, I couldn't get into a doctor's surgery here, I wanted a woman doctor and eventually got a male doctor
- not a lot of doctors up here
- have to travel a bit of a distance to visit a doctor, have no choice but to do so
- GP services personnel have virtually gone
- a lot of doctors aren't accepting patients, hence I have to go back to my doctor in Johnsonville
- not impressed with availability of local doctors
- doctors are overloaded and don't want to take on more patients
- at this community, Paekakariki, there isn't any immediate health service, i.e. a GP, they are further afield though
- not enough doctors

02...Hospital needed locally

- for the size of population we should have a hospital with full services on the Coast instead of going to Wellington
- no hospital nearby
- our hospitals are too far away
- no hospital, an absolute disgrace
- we need another hospital for the size of the community
- no hospitals in Kapiti
- need something closer for hospitalisation
- we should have a hospital closer
- we have basic GP service but nothing else, no hospital
- there are no hospitals within the area
- would like a hospital here, there's far too many older folks needing the care on the spot
- no hospital, Kenepuru Hospital is too far away

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02...Hospital needed locally (cont'd)...

- we need a decent hospital on the Coast
- the hospitals are too far away
- no hospitals here
- hospitals are too far away
- need a local hospital service
- there needs to be a hospital
- I think the hospital care is lacking and could do with more, considering the population in Kapiti
- you have to travel out of town to go to a hospital
- no hospital
- no decent hospital for a population of this size
- no hospital on the Kapiti Coast, very satisfied with the overall medical care but totally dissatisfied with no hospital on the Coast
- a hospital, especially for the elderly
- need a decent hospital, hospital facilities need to be closer
- never had a big hospital locally
- should have a hospital closer to us in Otaki, there's either Paraparaumu or Palmerston North

03...Emergency services/A & E services lacking

- A & E services should be here for the residents
- if someone suffers a major medical need there are no A & E facilities and that's a real worry, it's simply not good enough
- no emergency services in Kapiti
- if someone is hurt it takes hours to get to Wellington
- Otaki needs a health centre open 7 days a week as it's too long to wait in an emergency
- emergency services are not good, having to go into Wellington for any emergency treatment needs to be addressed
- have to drive into Wellington for emergency consultations
- because it's not very good in emergencies, we can't go to Palmerston North, we have to go to Wellington, last time I called an ambulance I had to wait half an hour
- lack of decent emergency or accident service
- being an asthmatic I have had to call the ambulance a few times and have to go into Wellington, there's nothing locally for me to get emergency treatment, if I go to the health centre, they tell you to go to the hospital in Wellington anyway
- it takes 2 hours for an ambulance to get from Waikanae to Wellington, the roads are so slow
- need an accident service instead of having to go to Wellington
- I play sports and if I get hurt I have to travel back into town
- I feel we are an hour's drive from a good emergency service if anyone in our family gets sick, either to get an ambulance or to get to the services, it's over an hour away, I feel we should have good emergency services closer to hand
- our local GP facilities are very good but emergency services aren't so good, goes back to the road, I guess
- I feel too many people are dying trying to get to Wellington Hospital, if the helicopter service is not available people's lives would be in danger, if the ratepayers paid even \$1 towards the cost of running a helicopter instead of Council wanting more money for sewerage, it would be beneficial
- there are no emergency services, we're in a bit of no man's land here in Otaki as Palmerston North don't want to know us and neither does Wellington
- can't handle emergencies locally
- need A & E here, it's simply not good enough
- the emergency services are too far away
- should have a helicopter service available

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04...After hours/24 hour service lacking

- poor quality after hours service
- is there an after hours service on the Kapiti Coast?
- there is no after hours
- not a 24 hour service here
- we use Team Medical and they are not open 24 hours as they are supposed to be
- would like 24 hour medical services provided
- need an after hours service so don't need to go to Palmerston North
- no after hours service
- after hours is shocking, we need a 24 hour medical centre
- no late night services
- not enough medical care, available centres for after hours, need more
- after hours service is not good
- lack of decent 24 hour service
- I had a need to try to use the local doctor one Sunday but was told to go to Wellington
- need an after hours service instead of having to travel to Wellington
- that they don't have a 24 hour service, they have an after hours but it stops at 10 pm
- apart from the ambulance service have to go into Wellington for help as no 24 hour doctor
- if something goes wrong in the middle of the night and you need a doctor you have to drive for hours to get one, the doctors don't work 24 hours
- you can't get attention at the local hospital after hours
- after hours service is not good
- the health centre is not always open
- most of the residents here use Paraparaumu after hours services, not at Otaki
- need after hours GP services here, it's just not good enough
- have to travel a bit of a distance for an after hours service

05...The distance we have to travel for services

- we have to travel to Wellington for so much, it can be a nightmare
- the distance you have to travel to get medical help
- the hospital is a long way away, I'm in the process of having dialysis treatment and it's a long way from Paraparaumu to Wellington Hospital all the time, particularly with the traffic
- for public health we either have to travel to Palmerston North or Wellington and it's too far
- we have to travel a long way for most procedures
- travel for surgery, a big issue for us
- because we're forever being shunted off to Wellington to get things done
- distance to medical hospital is too far
- long drive to Wellington Hospital, the roading to Wellington from Waikanae is shocking, if there is an accident what do we do?
- distance from services in Otaki
- having to go so far for a hospital isn't a good thing
- not happy about travelling to Wellington to go to hospital
- distance to travel for services, for cancer treatment
- having to go into Wellington for any treatment other than GP's needs to be addressed
- Wellington can be quite a distance
- hard for my mum to get from Paekakariki to Paraparaumu for health services with no buses to get there now
- the main hospital isn't available to people on the Coast, not easy access
- I've got to go to Wellington, even though the Cancer Society pays for me it's just such an inconvenience
- the main hospital is in Wellington

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05...The distance we have to travel for services (cont'd)...

- the cutting of services at Paraparaumu Hospital means we have to go to Palmerston North or Wellington
- one of the issues for us is having to go to Palmerston North for hospital services and this is not really satisfactory, definitely not good enough but aware it's an area not necessarily of Council control but more Midcentral Health
- too far to travel to Wellington for the hospital, even Kenepuru is too far
- access to Wellington Hospital is almost impossible on some days due to traffic
- GP is okay but we have to travel for hospital, too far to travel for hospitalisation
- I have to go to Wellington again for an operation, it's a big job at 83 years of age
- too far to travel for decent services, roading is inadequate, need to widen it up a bit

06...More services needed locally/need more services at local hospital

- local hospital needs more attention given to it, more services
- an extension to the hospital would be good
- where we are we only have the one medical centre so there's not a lot of choice
- need to have more Capital Coast things out this way
- would like more help on the Coast itself
- all the main services are outside the district, you have to go to Wellington for many treatments
- lack of medical services, e.g. orthopaedic
- need to extend the services to our hospital here
- there needs to be more clinics
- not enough health services
- because I think they need to get off their arses and provide more services
- poor access for cancer patients
- need more health services so don't need to go to Palmerston North
- we need another clinic for the size of the community
- my boy broke his arm and we had to go into Wellington to get it set, they can do the X-ray here but can't do the plaster
- haven't got the facilities here, more serious health problems can't be attended to, need access to specialists
- the bus coming round is a help but need more provisions locally, extending the hospital so people don't have to travel into town would be a help
- more centralised services especially for the elderly
- because they're not making allowances for the growing population, hospital needs to be extended more
- we need to put pressure on the District Health Board to improve the services instead of having to travel to Wellington
- we have a son who's very ill, there's nothing for him, we have to go outside of the Kapiti area
- health services are not as good as they could be, hospital needs to be improved
- there are no facilities for people with illnesses, they've got to go to other areas
- facilities are poor, if there is a major disaster Kapiti would be cut off
- we have basic GP service but nothing else so need to travel to Kenepuru or Wellington
- we should have a better hospital facility for the amount of people here, simply not good enough
- they want to increase the population here but the health services won't stretch that far

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07...Dental services lacking

- school dental clinics are shocking, got too much on, very stressed, have to go private
- dental side of things, hard to get into one and school children not seeing dental nurse as often as they should
- dental system really needs addressing, I heard of someone who had to wait 12 days to get in and a problem with children having to wait as well, it really needs to be fixed
- can't get a dentist for the children, they're 11 and 13 years old, have to go into Wellington to get one, they need to go to an orthodontist to get work done
- stretched for dentists

08...Cost issues/services too expensive

- it's very expensive, the staff are very rude at the doctors and threatened me with debt collectors before we saw the doctor and then we had to pay afterwards
- costs too much, doctors and all health services here cost too much
- health services cost too much, especially for the elderly
- we have to pay for emergency consultations
- we have to pay for services on the Coast that you get in Wellington for free
- the prices at the doctor's are flipping diabolical
- expensive
- predominantly I go to a doctor in Wellington, when I have used a doctor out here they're even more expensive than doctors in Wellington
- waiting time of 2-3 hours for a consultation and charged the full amount for a 45 minute consultation even when it was only 15 minutes
- there are people here who can't afford their medication

09...Maternity services issues

- a lack of GPs that can deliver babies, it's all midwives now
- my wife has to go into Wellington Hospital for a baby, a local hospital would be helpful
- there aren't enough midwives
- not happy with having to travel all the way into Wellington to have a baby if it has special needs, need to fix the roading problems as there is no other way to get to hospital if the road was closed
- maternity hospital is good but not big enough
- there are no maternity hospital facilities anymore

10...Waiting list issues

- waiting lists, a big issue for us
- I'm waiting for my wife to go into hospital for a scan, have been waiting for a month now, they sent her a letter saying she's on the waiting list, they have too much of a waiting list, you have to wait too long
- I've been waiting 4 years for an operation
- health services aren't available, you have to go private or wait forever
- my husband recently had a heart problem and it takes ages to get anything done

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11...Use Kenepuru more instead Wellington

- have more Capital Coast things at Kenepuru, not just Wellington
- had a problem and had to go to Wellington, Kenepuru is a better spot for it to be
- the hospital shouldn't be in Newton, should be Kenepuru area, it's hopeless with the travel and parking
- Kenepuru Hospital is a very nice facility but it's not being used very well, I was in the orthopaedic ward and only one person in it, seems silly when people can't get into Wellington because it's always full
- need more services at Kenepuru instead of having to travel into Wellington
- for emergencies we can't go to Kenepuru, we have to go to Wellington
- Kenepuru Hospital is the closest, it is rundown and an absolute disgrace, it needs an immediate upgrade and use more

12...Poor service received/dissatisfied with recent experiences

- gross dissatisfaction with GPs, don't want to give details
- health service not up to scratch, dislike monopoly supply of health centre, treated like a number
- recent experience, had a very unhappy time with medical services on Kapiti Coast, a simple procedure with simple medical dressings couldn't be done on the Coast, when it was done it was done haphazardly, it was a severe burn and I needed dressings changed, it was done extremely badly, they couldn't dress it correctly, they didn't have the right gear
- the doctors are just there to make money and they limit the time they give you and are always rushing you out
- I don't believe either the personnel or the facilities are up to date, very poor service

19...Others

- we go for alternative therapy and feel judged by the medical profession for doing this
- basically it seems to have an over-population on the GP side now
- if they work at it, it will improve
- they'll improving, but they shouldn't have destroyed our hospital
- Council never bother with health services, Council keeps selling the land, e.g. behind the old maternity hospital

20...Don't know/no reply

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Q10b Reasons why not very satisfied with education services in the Kapiti Coast District

01...Not enough schools/not enough schooling options

- room for improvement, only one big college in Paraparaumu, needs another in Waikanae, or one in between
- lack of options regarding secondary schooling, either Paraparaumu or Kapiti Coast, no private schooling at secondary level
- my Year 6 child has to go to a Year 7-8 school as that is the only option, we need more schools
- there aren't enough colleges in the area, there are only two in the District
- Waikanae needs another primary school and a high school very soon
- it's been hard to find schooling for my kids that is satisfactory, a school for gifted kids
- not enough schools

02...Unacceptable attitude/behaviour of students

- the kids don't have any respect for anyone, I've had a few run-ins and the kids have just been abusive
- I think in college the attitude is "I don't care", I would like to see a different attitude, the teachers are doing their best
- kids wagging school, smoking in uniform, cluttering up bus stops and railway stations, not respectful to others at all
- the colleges aren't sorting out some of the problems with students quickly enough, they're letting the students run their own rules, cellphones at school are a big problem with all the colleges, students tend to use their phones rather than do their school work, they'd rather talk to their mates than go to school

03...Too many pupils/classes too big

- schools have too many pupils in them
- classes are too big
- I send my son to boarding school because I don't think the local school has enough one on one

04...School/teacher standard could be better

- we've had three kids go through these schools and the schools lack innovations and creativity, they are also hijacked by the religious right
- I have just left school and I think it seems like the teachers don't want to be there
- I'm sending my boy to a private school, the secondary education here is not good
- could be better, more for the kids to do, not too much for them to do round Otaki way

19...Others

- not happy with exam results being mucked up last year
- I think the zoning could be more flexible
- schools are under-funded and under-resourced
- no interest within the Council, schools aren't supported by Council at all, no mention at all in Council

20...Don't know/no reply

Q11b Other particular issues concerning the Kapiti Coast District Council they wish to comment on

01...High rates/increases/too high for services received

- the rates are too high, don't see much return in the services provided
- would like rates to be lower
- we pay high rates with very little return
- rates, more value for money rather than putting them up for the sake of it
- the way the rates are increasing is terrible, we're not getting anything for it
- rates are too high, the only thing that annoys me, they're too expensive
- rates, for 16 years the rates in Waikanae have gone up about \$1 per week
- not happy with the rates increasing
- increase in rates for what you get
- we're paying higher rates in the district, why are the rates so high in Waikanae?
- the way they rate Paekakariki, Paekakariki seems to bear the brunt of rates rises on the Kapiti Coast for what we get, we don't get enough for the rates rises we have to pay
- the rates, the services provided for the rates we pay, have one street light down the road, the pavement ends in front of my house, we pay for the garbage to be collected, we have a septic tank so don't use the sewerage and there's not a good quality water supply, most of the things rates cover we don't have but we still have high rates
- high inflation rates, never put that into infrastructure
- the Council seems to forget that we can't all keep paying rates that are going up and up, the rates are a problem for some people

02...Need an alternative route between Paraparaumu and Waikanae

- the Western Link Road across the Waikanae River is urgent
- I wish they'd put a bridge through Otaihanga for more convenience especially during school holidays so residents can get from Waikanae to Paraparaumu and back without being stuck in traffic
- a back road to Waikanae is needed
- let's see some action and stop talking about the Western Link Road
- roading, sort it out, lets get another bridge over the Waikanae River
- bridge over the Waikanae River, we need a second bridge here
- I would like to see them hurry up and get the roading problem fixed, need another bridge over the Waikanae River
- they need to stop wasting time and money on the decisions about the Western Link Road and get on with it
- the Western Link Road needs to be urgently finished
- a main road at the back joining Waikanae with Paraparaumu, there's been a lot of talk about it, Councillors don't seem to know about the cost of it, it's been on the agenda for some years
- the roading, i.e. the Western Link Road to Waikanae, needs to get going
- would like some bailey bridges between Paraparaumu and Waikanae
- do the Link Road, do it soon please
- another Waikanae Bridge, why should a few at the camp hold it up for the whole area, too noisy
- the Western Link access to Paraparaumu, we'd just like to put in a bridge so we could drive there quickly

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02...Need an alternative route between Paraparaumu and Waikanae (cont'd)...

- to have the Western Link so us elderly don't have to drive out on the State Highway
- Western Link Road is very slow coming about
- roading, please improve it, need access from Waikanae to Paraparaumu, need a bridge built
- need a bridge over the Waikanae River
- the roads, need to put a bridge to Paraparaumu, a side road or a bridge for locals to get to Paraparaumu, if not the Link Road
- I wish they'd get the Western Link Road going because every time you read about it they've multiplied the cost
- dragging tails as far as Western Arterial Highway goes, needs to be sorted
- they never get on with the Link Road, we moved here 20 years ago and it was a hot topic when we came, have given up waiting for it, don't think it will be in my lifetime
- the roading needs improvement, i.e. the Western Corridor
- roading seems to be a real problem, nothing seems to happen about having alternative routes across the Waikanae River
- can't understand what the issue is with putting another bridge over the river, we need another bridge irrespective of whether we get a flash upgraded road or not, it annoys me intensely that they just can't get on with it
- I wish they would get their act together regarding the second bridge at Waikanae Beach
- they need to get on with the Link Road between Otaihanga and Waikanae Beach over the river
- length of time it is taking to get another road between Paraparaumu and Waikanae
- alternative access to Paraparaumu from Waikanae, other than SH 1, a bridge would be the first step instead of just talking about it
- roading, the through road to Waikanae, get on with it
- the Western Access Road, it's long overdue and the traffic problems are horrendous, people need to open their minds to solutions and if it involves going through houses, well it does
- get on with the Western Link Road
- lack of progress of the Link Road
- the big issue is what to do with roading between Waikanae and Paraparaumu, a road link other than SH 1
- the Western Link Road would make things better and divert more traffic

03...Transmission Gully needs to go ahead

- need to talk more about Transmission Gully
- Transmission Gully needs to go ahead
- be more proactive with roading, lobbying Government with Transmission Gully, problems with traffic congestion, has to be resolved, will only get worse if nothing is done to improve the flow between Kapiti and Wellington
- the roading issue with the road going along Centennial Drive and Transmission Gully, they've kept on putting it on the back burner and not doing anything about it, the longer it takes the more it costs, they're doing the road at Mackays Crossing but it would have been better to have used that money to start Transmission Gully
- roading, should put money into Transmission Gully

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04...Other roading/traffic flow/control issues

- roads, okay in the area but getting in and out of the area is crazy
- with putting the new road through, I'm not keen on them cutting up the old cemetery, the one that's supposed to go all the way through from Wellington to Paraparaumu, can't they just improve the existing roads?
- a secondary road is a wise thing to do, also more township roading
- the road infrastructure of Kapiti is bad, the roading is holding the community back, I don't feel safe on these roads
- roading, just what everyone complains of, in flooding situations we are isolated
- roads, they should finish one project before starting another, in particular Mackays Crossing
- roads, widening the roads to take the pressure off the State Highway is overdue
- that they go ahead with promises, mainly to do with the roading
- need to sort the traffic out, the volume and how the system shuts down, i.e. traffic jams and accessing the main road, need some detours to avoid traffic volume, hold-ups
- trucks and things doing the roads are damaging and annoy the locals, so the sooner they get that done the better
- the roading, a major priority, getting grid-locked in our area, public keep making a noise about it to get action
- Kapiti Road speed limit past Seven Oaks Village is 70 kms per hour, should be 50 kms per hour
- roading is a problem, a four lane highway through Waikanae would destroy the ambience
- I'd like them to put a tunnel through to Upper Hutt, no more road worries and delays and it would also create more jobs
- road system has to get sorted, still not sufficient for the amount of traffic
- the Council should get on with roading problems, they're all talk and no action
- Rimu Road, taking too long to do roadworks by Pak'N Save, been ongoing for a couple of months, it's hazardous, I don't even know what they are doing
- roading, movement of traffic is poor, traffic engineering needs to be improved, with the increase in traffic the roading system is not being improved as it should be, doesn't seem to be able to cope and will only get worse
- roading, with more cars there are more projects to be done, I suggest
- roads, Kapiti Road and SH 1, congestion is bad, peak hour is appalling
- inadequate roading, no alternative when SH 1 is closed, no adequate roading for the volume of traffic
- Council has advocated inadequately on improved roading to Wellington
- roads, a main issue for our family,
- an alternative road into Wellington, traffic delays
- wish they would get on with the roads and stop messing around, stop asking everyone and involving lawyers and all the rest of it and just get on with it
- lack of foresight regarding roading, the Council has been talking about various options for as long as I've been here, 13 years, not actually doing anything decisive
- roads, there needs to be alternative routes so when there is an accident traffic doesn't stop
- roading, should widen the existing road
- roading hassles, getting from A to B, like trying to get to Wellington, no one's making any decisions on what to build and not to build, also people disobeying the road rules

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04...Other roading/traffic flow/control issues (cont'd)...

- not happy about putting four lanes in, it will make it like a highway, I think they just need some bridges
- non-progress of things that they start like the Lindale Road SH 1 upgrade
- I'm not thrilled at what is happening at Lindale, a waste of money
- roading, a big issue, commuter-wise from Paekakariki to Pukerua Bay, safety and time-wise
- like to see the roads updated in general
- roading, disgusting roading, the traffic jams and congestion is getting worse, there's been a lot of talk for a lot of time but now we need action, action in both the local roading and providing an alternative route and the highway from Wellington needs attention
- I think that roading should be looked at, maybe instead of putting in a town centre they could spend money on the roads which don't take the traffic as it is, there are only two main roads, Rimu Road and Kapiti Road, maybe another thoroughfare would be good, but that would be a bit difficult
- you can't go anywhere at the weekend without getting involved in major snarl-ups, instead of consulting for years and years they need to get on and get a plan and do something, the roads are a disgrace
- I think the highway coming into the Plateau area is poor, you come into Otaki and you should be going at 50 kms per hour but people don't, it's very scary especially for children crossing the roads, the area needs to be looked at to improve the safety for everyone, slow traffic right down from the bridge or look at some other way to make it safe for children and the elderly etc, it's alright when you get into town but from the bridge to town it's dangerous
- wish there was less messing about with roading, roading is critical, the swimming pool should come down the list
- the appalling state of SH 1, it's not going to be any better in the future putting roundabouts at Paremata, something needs to be done to sort out the roading in the area
- they would rather dig up a road and put extra layer of tarseal down than provide a road to bypass accidents, it's ludicrous just to have one state highway linking the area
- number one issue is the safety on the main highway through the area, the Council should keep pressure on Transit NZ
- roading, I think they are trying but the roading problem isn't going away, the Council should be trying to influence Transit NZ

05...Footpaths need attention/lack of footpaths/pedestrian crossing

- Rewa Road Raumati, the footpaths are terrible, grass is growing over the footpaths, the kerbing is shocking
- footpaths aren't done, a few roads have no footpaths
- zebra crossings, I have a scooter and there is only one crossing at the school and one by the shopping area in Waikanae, they could do with one or two more, also when going along the footpaths in my scooter, the path cuts off into a driveway, I go straight down, boom, every time, at every house the paths are cut off
- the footpaths at Raumati are terrible as there aren't any
- footpath issues, quite a few people in my road have written to Council, this is dating back 10 years, about putting a footpath in Dell Road, nothing has been done
- some pavements are too high and uneven in the middle, around Rimu Street
- footpaths, it would be good if they could do something about those, but money's the issue, they do the best they can
- the footpaths on Belvedere Street needs resealing, lots of holes which is dangerous

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05...Footpaths and attention/lack of footpaths/pedestrian crossing (cont'd)...

- some footpaths at Paekakariki are the same as they were when I was a kid, they have not been resealed, they are cracking and falling away, no work has been done on them
- footpaths are broken in Waikanae, why aren't they maintained? if I break my foot I will be suing the Council
- I'm on the west side of Amohia Street and they left tarmac on the pavement after doing a job and I had to take it away for them, cracked pavement in shocking condition
- the footpath is appalling, varies in some instances, rough and not resealed properly

06...Delay in solving water problem/ongoing shortages/restrictions

- the water, water restrictions, get upset about that, the lack of foresight over the years
- water problems, the public have been kept in the dark and are confused as to how much it's going to cost
- water, the lack of it in the summer, bores are a good idea
- water issue, need a reservoir
- water problem, bore issue for many years
- need to look at water situation urgently
- water seems to be a problem, always shortages, lack of suitable storage
- the water issue is not being addressed in a long term sense, it's just a patch up job, a major initiative needs to be carried out to sort out this problem, they need to work harder to address this problem
- they need to fix up the water scheme faster than they are doing
- water, they should have told us to save it years ago, bores weren't utilised and they are a waste of time and money
- the water shortage issue they continuously have
- when they had the water shortages but I think that's sorted now
- better quality of water is urgently required
- water, get on with it
- need to do more about the supply of water considering area is semi-drought
- I resent having to water my garden at 7 pm, I would like the Council to have more water over the summer
- they are not doing enough to ensure a good water supply over the summer
- we need water storage lakes like in Te Marua
- I wish they'd get this water problem sorted out
- the water supply has not improved over years of living on the Coast, they need to make a final decision
- water discussions have been going on too long, a decision needs to be made
- the water situation, I don't like the idea of drilling for wells, would rather they found a more long term option
- water, an on-going issue that needs to be addressed
- water supply, the continuity of the water supply, they do a lot of talking and nothing seems to happen
- we need the water supply looked at and dealt with
- water supply dribbling, not done a good job over the years, shortage of supply, restrictions
- water, something should be done
- here in Te Horo we don't have a water supply, would like one
- concerned about the amount of time it takes to get water fixed up, it needs urgent attention
- the water, a lot of money is spent on consultancies and surveys but nothing is done, in summer I can't even water my garden and that's the main reason a lot of people move to the Kapiti Coast, so they can have a garden

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06...Delay in solving water problem/ongoing shortages/restrictions (cont'd)...

- concerned with the decision making of the Council to fix the water problem, taking years to deal with it
- the water shortages over summer need to be looked at to rectify so we don't have restrictions
- water supply needs looking at
- water, having to put bores in, Council was lucky we had rain this year
- water, just what everyone complains of
- we must have some action regarding water, we want some
- not happy about having to pay for a bore hole, it's only been used once
- water is an issue
- lack of foresight regarding water, the Council has been talking about various options for as long as I've been here, 13 years, not actually doing anything decisive
- water, wasting time putting bores down, reservoirs should be made
- water, the ranges are dripping with water and they're not doing anything about putting reserves up there, we have water shortages despite all the rain we have
- water is an infrastructure that must be developed urgently
- wish there was less messing about with the water, water is critical, the swimming pool should come down the list
- water needs improving
- I think that the water should be looked at, I don't see why they haven't made a dam in the Reikorangi Valley, there's a waterfall coming into a natural 'V' instead of keeping on boring
- hopefully they have the water supply problem fixed
- water, it is revolting

07...Flooding/stormwater/drainage issues

- we have a few flood problems but they are trying hard to fix them
- just the flooding problem, nothing has been done about it, we have lived here for 13 years and are still being ignored
- the drainage issue, I need the guy to get back to me on it, he's been very good but he needs to get back to me on a query, but he has been pretty good
- stormwater, not enough being done to address possible flood situation, it happened in October last and in recent years, it will happen again
- the stormwater drainage in the Waikanae area is not good enough, it needs to be sorted out on a long term basis rather than just coming to clean them out when they are flooded which is what happens at the moment

08...Lack of progress with sewerage system/needs attention/no sewerage

- here in Te Horo we don't have a sewerage system, would like one
- concerned about the amount of time it takes to get sewerage fixed up, it needs urgent attention
- future planning with sewerage needs to be looked at
- sewerage, but it's okay now
- sewerage needs improving
- we live opposite the Lindale factory and can smell the sewage, disgusting!

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09...Rubbish disposal/collection/recycling issues

- no kerbside recycling and the landfill is a mess
- I think that a recycle bin should be provided and collected with the rubbish bags, Paekakariki
- why don't we get free rubbish bags and recycling bins like all other Councils do, we pay enough?
- the cost of having our rubbish bins emptied, in England everyone gets it emptied for free, why do we have to pay?

10...More police needed/other police issues

- should try and increase the number of police to deal with young people who are making retirement for many people hell
- like to see more police on the roads up here, boy racers are a problem
- would like to see an improvement in police quality in the area to try and fix the crime that is going on, strengthening of police in the area, there's not enough

11...Local hospital needed instead of travelling to Kenepuru/Wellington

- I wish they would get some improved health scheme for the Coast, e.g. a hospital, so we don't have to go all the way to Kenepuru at weekdays or Wellington at weekends
- there's paper shufflers at the health centre, you can't get a cut fixed there, older people need doctors more than younger people, Kapiti is renowned for being a retirement centre yet you have to travel for an hour and a half to get to the closest hospital
- lack of hospitals, if I need to go to hospital the closest hospital is Wellington

12...Need more maintenance/upkeep/improve tidiness of area

- grass on the berms, I should not have to mow, Council should maintain to my standard
- Community Centre men's toilet is in a shocking state, dirty
- I would like to see them clear the stream running through properties in Park Avenue
- I think it's time they organised someone to pick the rubbish up off the streets
- the Council, their programme on cleaning up reserves isn't good, still waiting for action
- they should clean up the beach
- Council should keep the roadside trimmed and tidy, ratepayers shouldn't have to do it
- living in Waikanae, I have never seen so much litter in the street
- on the street we live in, Old Coast Road South, there's an old house on the corner, it's derelict with trees growing round it, We have approached the Council about it three times, the young ones are smashing all the windows in the place and they've smashed the meter, it gets very dangerous on the footpath with all the leaves falling on the ground and they get very slippery, the old ladies with their walkers go past and one got leaves caught up in her walker and nearly fell over, the Council should get onto the owner of the place, he lives in Wellington and get something done about it

13...More parking at Paraparaumu railway station/shopping areas

- not enough parks at Coastlands especially on Thursday, I've been going round and round and I wasn't the only one
- lack of parking at the railway station, by 7 am there's no space left, more parking please
- parking around the railway station and shopping areas at Paraparaumu

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- 14...Continued growth of area with inadequate infrastructure/essential services under pressure/developers benefit at ratepayers' cost
- we don't have the infrastructure for growth
 - how can we be developing new subdivisions when we run out of water all the time?
 - the water and sewerage systems need to be improved as the area is growing
 - concerns about the infrastructure because of growth,
 - I am not convinced that the water supply and sewerage is able to keep pace with the additional building permits being issues for residential development
 - the expansion of housing and population is too rapid, all services are very stretched
 - the population is growing but not the infrastructure, i.e. education and social services
 - we hate the fact that developers seem to have a great influence and they can do what they want without allowing for future growth
 - I feel there is not enough infrastructure going in for our growing community
 - I don't think they are meeting the needs of a growing area in terms of housing and roads
 - they keep building and building but there is already not enough water to go around
 - should stop issuing building permits as more houses means more water
 - rates increases are the way developers get off lightly, the ratepayers are subsidising the developers income with all this rampant development
 - too much building, too little roading
 - they are a bit slow on the uptake in what they do, the roading system and the amenities, we are growing every year and these facilities are getting more crowded every year
 - the whole thing is a public relations facade , run for developers by developers at the cost of residents
 - sometimes entrepreneurs are favoured and the rates keep seeming to go up, the ratepayers paying for the infrastructure
 - a lot of the money the Council spends seems to be for housing, and not enough done elsewhere on things, on other activities Councils do, so many people are moving up here, they seem to be tied up dealing with permits and not dealing with other things Council could be putting their efforts into, so much growth, too many people moving up here and Council has to deal with that
 - I'm concerned about the high density new subdivisions being developed when the infrastructure e.g. water, sewerage and roading, is not coping with what we already have
- 15...Library under-resourced/needs more books
- the library is under-resourced, it's a new library with not enough books in it
 - we need a library with more variety of books in it
 - the library needs more books

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16...Public transport issues

- rail line should extend to Waikanae
- to have the railway electrified so us elderly don't have to drive out on the State Highway
- better transport options, rail corridor
- the Council should be trying to get people off the road at peak times by subsidising trains
- I would like them to get this train electrified to Waikanae, during the war years no trains stopped at Paraparaumu, it would make a difference
- I think they could assist more with public transport
- public transport to the health centre is not adequate, for people without cars there's no bus route to the hospital
- need more transport in the way of trains
- public transport should leave pick-up driver alone, he does a much appreciated job, he supplies an almost door to door service which is much appreciated by the elderly and crippled people
- bring the trains to Otaki, electrify the lines
- need a decent bus service, when we can't drive anymore we need a good bus service to get where we need to go
- rail transport, a big issue for our family, need better transport like electric train services

17...Issues concerning dogs

- why don't they put dog poo bins around parks where you walk your dogs?
- dog fees are too high for working dogs, \$90 is far too much
- dog fees are too high
- they should do something about roaming dogs and dogs being walked by owners not on a lead, some owners don't pick up the dog mess after them, Council needs to pay more attention to making sure dog owners are more responsible
- not enough places to free run dogs, would like my dog to run more freely when I take it out for long walks

18...Youth problems/not enough to do

- there's not enough for kids to do
- would like to know what plans there are for youth and consultation with youth or their representatives
- nice lifestyle here but socially dysfunctional, mainly a population of retired people, not enough entertainment for kids, bored kids are trouble kids
- we need more to do for teenagers, I don't call having a skatepark a hang around joint, need something to do for teenagers
- need something for the youth, i.e. a community centre
- time we got things for children and teenagers, we have a drug problem here, we need things to entertain teenagers
- youth crime is a bit of a worry, particularly in Otaki but also in Paraparaumu
- providing entertainment type things for teenagers
- a youth centre should be encouraged, Council should consult strongly with the young people and the people who work with them
- it's not an issue but a comment, just the lack of things to do for youth up here, in the weekend late at night you always see young people hanging around, I think they should make youth an issue, it's just a comment as there's not much for youth to do

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18...Youth problems/not enough to do (cont'd)...

- something for teenagers to do, they need an outlet, somewhere to go to stay out of trouble but still be themselves, they have the Lighthouse but that's a Christian thing, they need somewhere for the 13-16 year olds, at present they hang out at the Mall and end up stealing things and the shopkeepers don't like it, would be nice to see something provided for them to do, somewhere to go
- need a venue for youth, a place where they can go and hang out at, not every young person wants to join a sports club or youth club

19...Swimming pools

- Waikanae, pool is closed as open air, should have a very big swimming pool in Paraparaumu
- updating things like the pool
- I think the Raumati Swimming Pool is appalling, I think it should be bigger for the area considering the schools use it, also maybe there is too much chlorine, the children get rashes and very sore eyes from it
- the pool is a mess
- believe they are going to develop the Aquatic Centre

20...Parks/recreational facilities

- disappointed in the parks, long grass, lawns not done enough over the summer months
- just the toilets at the sportsfields
- playing areas for children, not many of them in some areas
- poor sporting facilities for teenagers, in particular, lack of a good quality indoor sports centre
- we could do with some sort of motorsport area for the residents of the Coast
- would like to see Whareroa Farm developed as a park with walkways, could be used as an access
- parks and reserves could be improved, bridges on walkways connecting with Waikanae, more trees also
- they should be putting money into additional recreational facilities like they do in Wellington, they have all that land, why don't they put in a big stadium to bring more revenue into the area

21...Town planning/appearance of the area

- the Council could do a lot more so far as promoting the beach area, there's a lot of grass and dunes and stuff and they're not well kept or landscaped, I think Council could use that area a lot better to promote Kapiti and make it a feature
- get rid of the predominance of takeaway places on the State Highway, they don't create the right tone, some might think it's a good look but I think it's bad, it creates the wrong impression of what the district is all about, if we want to promote the area as a nice place to visit with lovely natural resources etc, the takeaways look doesn't do it
- lack of town planning and beautification of the area in general
- more notification on redevelopment of the beach area with the high rise apartments that are growing
- only been in the area a short time, McLean Street is improving with apartments being built and they are improving the seafront, just hope they finish everything they promised to do
- believe they are going to develop the waterfront and turning to a development of an Art Centre, projects and amenities where people can come and visit
- hopefully we'll get a good town centre in Paraparaumu when all the work's finished, it's much needed

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21...Town planning/appearance of the area (cont'd)...

- the topsy-like growth of Coastlands is very short-sighted, the plan that lets that happen is flawed, in the future when they need to expand again there won't be the room because valuable space has been filled with single storey buildings and carparks, the Council need to look at the long term plan because it's not sustainable as it is
- we need to develop a Kapiti town centre with a central heart instead of people thinking Kapiti is Coastlands

22...Poor Council performance

- more sincere commitment to problems rather than publicity seeking statements
- Council is very slow at coming to decisions and is money wasting, poor planning in the past needs to be addressed
- stop stuffing around and get on with it
- I'd like to get rid of the negative Councillors, there are a couple of people who should be removed because their negativity isn't helpful, I won't name names
- dealing with the Council on a matter for over 10 years and their performance has been abysmal, woefully inefficient and evasive, the Consents Department, there are a group of us and we all feel the same way, the Council is just not being helpful, don't want to say any more
- the Council here seems to want to put everyone in a box, generalise about everyone, if they're too conservative they're going to push away all the arty people who were drawn here in the first place
- I think that there is one person who really runs the show and the Council is frequently his yes man
- cease the in-fighting amongst themselves
- a lot of politics going on rather than getting results out, this hinders progress, in-fighting among the Council means things take more time, instead of a concentrated focus
- their inability to make decisions, they always seem to need to go and get another consultants report
- no faith in the Council, they blunder on looking for 'feel good' solutions to satisfy minorities rather than dealing with core infrastructure
- they don't do their job well, just there because they are elected, don't actually get on with the job, no action
- talk about things too long and not do anything
- would like to see the Council spend the rates more wisely, they are incompetent
- too many Councillors for such a small area
- had a problem which reflected on the whole community, I had written letters with no result until I contacted the Mayor with good results, they're under a lot of pressure
- too many Councillors, too many meetings, too much bureaucracy, not enough action
- lack of progress in terms of major things, time delays to all big projects
- Council is hard to get hold of, nobody really cares about us
- previous Councils over the last six years have not been stable, change of Mayors
- main Council office has poor customer service skills
- sick of bureaucracy, paperwork, Kapiti Council has the worst, they take the money and it takes too long, the red tape to do the job
- they are quite bureaucratic and difficult to deal with, especially Resource Consent

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22...Poor Council performance (cont'd)...

- they don't put first things first, should be water and sewerage then the library, they put library before attending to the water
- there appears to be considerable operational confusion in the delivery of services, there are inadequate staff on the ground and there appears to be no positive move to attract staff of high quality
- forward planning, they don't seem to have the people to do it
- I want them to keep the cost of things down, in general
- building consent, more red tape, bureaucracy
- I think they don't always respond about the complaints you make
- they don't get anything done, they have committees and talk about things but nothing gets done, they just spend money on tweaking things to look nice and don't provide the services

23...Need better communication/consultation

- why don't the Council take notice of the majority of the people and their opinions?
- I think they need to get with what people want and not what they think people want
- to involve the public more
- more public consultation on things to be done, need to consult on projects particularly in the development area, the area is growing too much, need consultation
- that they would take more notice of what was put to them by the public
- they need to see what people want
- there is a house being built next to me without a permit, Council are not telling me anything, I have asked to be informed and heard nothing
- they are not listening to anybody, it's a pretty poor show really

24...Against the Western Link Road proposal

- the Western Link Road will not be adequate, a waste of money
- Western Link Road, don't think it's the best answer to the problem, there are easier solutions that are more viable
- the Western Link Road is a waste of time with the amount of money involved, could be spent wiser

25...Encourage business development/offer incentives

- to see incentives for businesses in Otaki and the Kapiti Coast District
- we need to develop more jobs and businesses in the area to give our young people options instead of leaving the area
- not promoting business development in the area, need to encourage with incentives

28...Positive comments made

- the library is fantastic
- long term community planning and community outcomes process has been particularly good and I'm very impressed with that
- my Community Board is awesome and engage in a good consultative process
- replanting pine trees with native trees along the railway line is a brilliant move
- improved their water supply by putting in water meters, very pleased to see that
- the water man is doing a wonderful job, he's got some innovative ideas and he seems to be doing something which is more than anyone else
- Kapiti is a great place to live
- the skateboard facility is great and gets well used

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28...Positive comments made (cont'd)...

- I think that political interference in the operation of local government has ceased at last thank goodness
- a very nice place to live but much slower coming from Auckland, hasn't changed a lot but the entertainment has improved and makes the place a great place to live
- the Building Office has gone through building changes in the last month, major changes in the building code, Kapiti Council Ken Smith has taken on a leadership role in the region, he has led all professionals through it, 200% for that

29...Others

- I think we need another college
- could do with a private college, Hutt Valley is the closest one, another school is also needed
- need permanent fire fighters
- we need permanent fire fighters, they are all voluntary here in the evenings and weekends
- all wiring to be underground
- landlords need to be looking after properties so that surrounding properties are not devalued
- the community needs to provide clubs etc for IHC people
- I don't like the way the airport land is being sold, I think Paraparaumu needs it
- airport noise is a growing problem, especially helicopters
- I'm a fisherman and the MAF officers are always checking up on how many species we have yet the trawlers go past and clean up
- just letting down in terms of environmental protection
- I wish the Council would allow the use of credit cards, you can't pay your rates monthly by direct credit
- wish they would accept rate payments by credit card
- festivals etc could encourage community spirit
- Council building does not allow disabled people to use it, Council buildings in general should be more accessible for older people and disabled people
- not enough post boxes around Raumati
- wouldn't like to see car racing in town
- I hear that the graffiti in the Paraparaumu area, e.g. Paraparaumu Railway Station, is running riot
- utilities, in particular phones, need improving
- they should follow up on enforcing rules for noise, it's not acceptable the way our neighbours behave
- availability of different cultures within the sporting fraternity
- why don't they build grills outside Paekakariki Beach instead of doing nothing? look at the stormwater pipe on the beach, there's still sand on it
- it's revolting, the horrible smell from the Lindale factory
- more street lighting, it's dim and dark, if it's better lit it will promote walking from the railway station, if it's well lit there'll be less crime
- new houses should have water storage dual water systems in case of emergencies, water conservation should be thought out more carefully
- why doesn't the Council rule that every new home has to have downpipes to water tanks and even solar heating for power, this Council could be an innovative leader in this way
- live in Otaki, get forgotten about a little bit, most things are put into places with a bigger population, Otaki is on the edge a bit
- Otaki doesn't get the same services as Paraparaumu, Raumati and Waikanae and yet we pay the same rates

30...Don't know/no reply