

6 May 2022

[REDACTED]

[REDACTED]

Request for Official Information responded to under the Local Government and Official Information and Meetings Act 1987 (LGOIMA) (the Act) – reference: OIR 2122-240

I refer to your information request we received on 20 April 2022 for the following:

Can you please provide me the following, for the financial year ending 2020/21:

1. How many building consents applications did you receive?

The council received 1153 building consent applications during the 2020/21 year.

2. How many building consents did you issue?

The council issued 1033 in the year 1 July 2020 to 30 June 2021.

3. What was the average building consent timeframes (in days) from the day of application to when consents were issued?

The average processing time for a building consent application was 10 days.

4. How many building consents were issued within the 20 working day timeframe?

The council issued 1021 (98.8%) building consents within the 20-working day timeframe.

5. How many building consents where not issued within the 20 working day timeframe?

Twelve (1.2%) buildings consents were not issued within the 20-working day timeframe.

6. What were your shortest and longest consent times?

Shortest processing time for a consent was 2 days and longest processing time was 26 days.

For the financial year ending 2019/20:

7. How many building consents applications did you receive?

The council received 1085 building consent applications during the 2019/20 year.

8. How many building consents did you issue?

The council issued 1056 consents over this period.

9. What was the average building consent timeframes (in days) from the day of application to when consent was issued?

The average processing time for a building consent application for this period was 11 days.

10. How many building consents were issued within the 20 working day timeframe?

The council issued 1051 (99%) consents within the 20-working day timeframe.

11. How many building consents where not issued within the 20 working day timeframe?

Five building consents were not issued within the 20-working day timeframe.

12. What were your shortest and longest consent times?

Shortest processing time for a consent was 1 day and longest processing time was 40 days.

General questions:

13. How many people do you have employed that process building consent applications?

The council employs 6 people to process building consent applications. We also use 2 external providers who combined with council staff process approximately 10 building consent applications a week.

14. What is the 100% salary pay band for an officer that processes building consents at your council?

A 100% of the salary band for a processing officer is currently \$99,250.00.

15. Thinking about you building consent process, how many assessment checks are required?

The council undertakes two assessment checks when processing building consent applications. First check is undertaken at vetting stage when an application is assessed for "completeness". The second assessment is processing of the application once accepted by council officers.

16. Thinking about you building consent process, how many assessment checks do not require a human to assess this because it is automated?

The council does not currently use an automated system to undertake an assessment check.

17. Can you submit building consent drawings via your website?

A customer can "lodge" their application (drawings and specifications) via the electronic lodgement portal SIMPLI.

18. Does your Council gather formal feedback from building consent applicants through a survey? if so, please send a copy of the results.

The council does not currently gather formal feedback from building consent applicants, so we are unable to provide you with this information. On that basis I must decline this part of your request as the documents alleged to contain the information requested do not exist, despite reasonable efforts to locate them, cannot be found, section 17(e) of the Act refers.

19. In the financial period 2020/21, what was the economic value of the construction industry in your territorial authority?

The total value of building consents for the 2020/21 financial period was \$170,503,416.00.

If you have any questions on the information we have provided, you are welcome to contact Building Team Manager Steve Cody at steve.cody@kapiticoast.govt.nz

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

A handwritten signature in blue ink, appearing to read 'James Jefferson', with a long horizontal line extending to the right.

James Jefferson
Group Manager Regulatory Services
Te Kaihautū Ratonga Whakaritenga