

OIR: 2223/406

23 November 2022



**Request for Information under the Local Government and Official Information and Meetings Act 1987 (the LGOIMA)**

Thank you for your email of 13 November 2022 requesting the following information:

- 1. *How much total revenue did “KCDC” receive from general council rates for each financial year from the past 5 years?***

Kapiti Coast District Council general and targeted rates revenue excluding water rates for the previous five years (excluding GST):

2017/18	2018/19	2019/20	2020/21	2021/22
\$000	\$000	\$000	\$000	\$000
52,457	55,547	58,613	61,220	66,206

- 2. *How much total revenue did “KCDC” receive from general water rates for each financial year from the past 5 years?***

Kapiti Coast District Council water rates revenue for the previous five years (excluding GST):

2017/18	2018/19	2019/20	2020/21	2021/22
\$000	\$000	\$000	\$000	\$000
8,304	8,678	8,957	9,162	9,467

- 3. *In direct reference to question 1, for each year, how much did “KCDC” receive for penalties levied against the general paying public for late rates payment?***

2017/18	2018/19	2019/20	2020/21	2021/22
\$000	\$000	\$000	\$000	\$000
528	511	499	466	489

4. *In direct reference to question 2, for each year, how much did “KCDC” receive for penalties levied against the general paying public for late rates payment?*

2017/18	2018/19	2019/20	2020/21	2021/22
\$000	\$000	\$000	\$000	\$000
105	108	120	115	114

5. *For each of the past 5 financial years, how much did it cost “KCDC” to operate a ‘late-payments’ operation only within the rates collection department excluding all other general rates collection activities?*

**And**

6. *For each of the past 5 financial years, how much did it cost “KCDC” to operate an inclusive rates collection department which covered all rates collections?*

Integral to the role of the Rates Officers are the setting, levying, invoicing and collection of rates. Penalties for late payments are automatically applied by the Council’s ERP system. Rates Officers establish payment plans for ratepayers struggling to pay, subject to certain criteria being met. In addition, they typically respond to ratepayer queries which include payment matters.

The cost of the Rates Team is included in the overall Corporate Services’ budget and are allocated across Council Activity costs in accordance with the Council’s overhead allocation methodology.

The Council does use an external debt collection agency when required, the costs of which are covered by the unpaid rates and monies owed to the Council that would not otherwise be received if they were not used.

Yours sincerely



**Mark de Haast**

Group Manager Corporate Services  
Te Kaiwhakahaere Rōpū Ratonga Tōpū